



# Cisco Telemetry Broker

Software Lifecycle Support Statement



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# Cisco Telemetry Broker® Software Lifecycle Support Statement

## Summary

- End-of-Software Maintenance Release: 12 months after General Availability (GA)
- End-of-Vulnerability and Security Support: 18 months after GA
- Last Date of Support: 36 months after GA

## What You Will Learn

The Cisco Telemetry Broker Software Lifecycle Support Statement describes the release and support guidelines for Cisco Telemetry Broker. This document applies to Cisco Telemetry Broker v1.0 and later, unless a future bulletin is published, in which case it supersedes the Cisco Telemetry Broker Software Lifecycle Support Statement.

The information contained in the Cisco Telemetry Broker Software Lifecycle Support Statement is only informational and is subject to change without notice. Cisco recommends you periodically check the latest version of the [Cisco Telemetry Broker Software Lifecycle Support Statement](#) to ensure you are reviewing the most current version.

## Types of Software Releases

The Cisco Telemetry Broker Software Release model has two types of software releases. Each release type has its own content, scope, and release frequency. Both types of releases use the same mechanism for distributing and installing the software. The software is available from [Cisco Software Central](#). Please note that certain features may require the purchase of an additional license.

### Feature Release

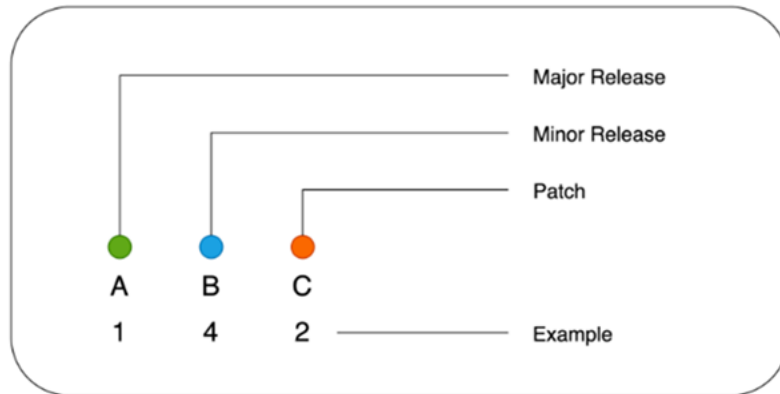
Typically, Cisco Telemetry Broker releases a new software version approximately every 6 months. The actual time of each release depends on both customer need and the feature.

### Software Maintenance Release

In Cisco Telemetry Broker, a maintenance release is delivered when customer feedback and/or internal assessments indicate critical, time-sensitive needs. It is generally delivered between feature releases.

## Release Support Timeline

Software versions follow the A.B.C format, where each number represents the level of changes from the previous version as indicated below.



### Change in A (Major Release)

- Significant architectural change
- Significant platform change (for example, supporting a new platform)
- Major features or initiatives that could change the product's security posture

### Change in B (Minor Release)

- New features (for example, the ability to send e-mail notifications)
- Enhancements (for example, new alerts)
- Security fixes, bug fixes

### Change in C (Patch Release)

- Critical bug fixes pertaining to system stability or security, as deemed necessary by Cisco.

## End-of-Sale and End-of-Life Guideline Definition

Cisco Telemetry Broker End-of-Sale (EoS) and End-of-Life (EoL) guidelines have preset time intervals for each of the EoL milestones.

The following table summarizes these guidelines for Cisco Telemetry Broker software releases.

Milestone	Definition	Timing
General Availability (GA)	<p>The date at which the affected Cisco Telemetry Broker Software release is made available to Cisco customers.</p> <p>Maintenance releases will be made as needed to make sure that all associated minor improvements, security fixes, and bug fixes are integrated into this release.</p>	Begins affected Cisco Telemetry Broker software release.
End-of-Life (EoL) Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	Aligned with GA.
End-of-Life (EoL) Effective Date	The last date that Cisco engineering may release a software maintenance release or scheduled software remedy for security fixes or critical bug fixes in an affected Cisco Telemetry Broker software release.	12 months after GA.
End-of-Software Maintenance Release (EoSMR) Date	After this date, the release	

Milestone	Definition	Timing
	<p>no longer receives enhancements or non-critical bug fixes. Maintenance rebuilds and software-fix support are provided only through subsequent major Cisco Telemetry Broker Software releases.</p>	
<p>End-of-Vulnerability and Security (EoVS) Support Date</p>	<p>The last date that Cisco engineering may release a software maintenance release or scheduled software remedy for a security vulnerability concern (critical bug fix). The release no longer receives enhancements, security fixes, or non-critical bug fixes. TAC support is provided.</p>	<p>18 months after GA.</p>
<p>Last Date of Support</p>	<p>The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.</p>	<p>36 months after GA.</p>

# Contact Support

If you need technical support, please do one of the following:

- Contact your local Cisco Telemetry Broker Partner
- Contact Cisco Telemetry Broker Support
- To open a case by web: <http://www.cisco.com/c/en/us/support/index.html>
- To open a case by email: [tac@cisco.com](mailto:tac@cisco.com)
- For phone support: 1-800-553-2447 (U.S.)
- For worldwide support numbers:  
<https://www.cisco.com/c/en/us/support/web/tsd-cisco-worldwide-contacts.html>

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## Change History

Document Version	Published Date	Description
1_0	January 26, 2023	Initial Version.



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