



# Release Notes for Cisco Small Business SPA50X and SPA51X IP Phone Firmware Release 7.6(2)SR7

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## Introduction

This document describes the updates and fixes in Cisco Small Business SPA50X and SPA51X IP Phone Firmware Release 7.6(2)SR7

As with any firmware release, read these release notes before you upgrade the firmware. We also recommend that you back up the configuration before you perform any firmware upgrade.

## Before You Upgrade

When you upgrade a Cisco SPA50X IP Phone that is running a release prior to 7.5.2b, you must first upgrade to 7.5.2b before you upgrade to a later release. See the following table for more information.

Firmware Release Installed on Your Phone	Special Instructions for Upgrading to Release 7.5.3 or Later
7.5.2b or later	None
7.5.1	Upgrade to 7.5.2b first, then upgrade to 7.5.3 or later.
7.4.x	
7.3.x	



# Software Compatibility

Firmware Release 7.6(2)SR7 includes all customer-found defects that have been fixed after Firmware Release 7.6(2)SR6.

## New and Changed Features

There are no new or changed features in this release.

## Caveats

This section describes the resolved and open caveats, and provides information on accessing the Cisco Software Bug Toolkit.

## Access Cisco Bug Search

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of the following:

- All severity level 1 or 2 bugs
- Significant severity level 3 bugs

You can search for problems by using the Cisco Bug Search.

### Before You Begin

To access Cisco Bug Search, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

### Procedure

- Step 1** To access the Cisco Bug Search, go to:  
<https://tools.cisco.com/bugsearch>
- Step 2** Log in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the Search for field, then press **Enter**.

## Open Caveats

There are currently no open defects for the Cisco Small Business SPA50X and SPA51X for Firmware Release 7.6(2)SR7.

For more information about an individual defect, search for the caveat in the Bug Search Toolkit. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, the table reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access Bug Toolkit as described in [Access Cisco Bug Search, page 2](#).

## Resolved Caveats

The following table lists severity 1, 2, and 3 defects that are resolved for the Cisco Small Business SPA50X and SPA51X for Firmware Release 7.6(2)SR7.

For more information about an individual defect, search for the caveat in the Bug Search Toolkit. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, the table reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access Bug Toolkit as described in [Access Cisco Bug Search, page 2](#).

Identifier	Headline
CSCvr94302	SPA504G Conference URI not working
CSCvs03722	SPA514G Conference URI not working issue 2

## Behavior During Times of Network Congestion

Anything that degrades network performance can affect voice and video quality, and in some cases, can cause a call to drop. Sources of network degradation can include, but are not limited to, the following activities:

- Administrative tasks, such as an internal port scan or security scan
- Attacks that occur on your network, such as a Denial of Service attack

To reduce or eliminate any adverse effects to the devices, schedule administrative network tasks during a time when the devices are not being used or exclude the devices from testing.

## Related Documentation

### Cisco Small Business

For more information on Cisco Small Business, see <https://www.cisco.com/smb>.

## Cisco Small Business Product Documentation

For more information on Cisco Small Business SPA500 Series IP Phones, see <https://www.cisco.com/c/en/us/products/collaboration-endpoints/small-business-spa500-series-ip-phones/index.html>.

For more information on Regulatory Compliance and Safety Information for the Cisco SPA300 Series and Cisco SPA500 Series IP Phones, see [https://www.cisco.com/c/dam/en/us/td/docs/voice\\_ip\\_comm/csbpipp/ip\\_phones/regulatory\\_compliance/guide/rcsi\\_SPA300\\_SPA500.pdf](https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/csbpipp/ip_phones/regulatory_compliance/guide/rcsi_SPA300_SPA500.pdf).

## Additional Information



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**Note** Cisco doesn't provide the *.exe* file in the Firmware Release 7.6(2)SR7 for the SPA 30X, SPA 50X, and SPA 51X IP Phones.

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For more information on Cisco Small Business Support Community, see <https://supportforums.cisco.com/community/5541/small-business-support-community>.

For more information on Cisco Small Business Support, see <https://supportforums.cisco.com/community/3226/small-business-support-service>.

For downloading the software, see <https://software.cisco.com/download/navigator.html>.

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