



Nortel Succession PBX with Cisco 3845 T1 QSIG as an MGCP Gateway to Cisco Unified Communications Manager 4.2 and Cisco Emergency Responder 1

Disclaimer for Cisco Emergency Responder Documentation

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Note: Cisco CallManager is now known as Cisco Unified CallManager in release 4.0 and later releases.



Introduction

The following is an Application Note for Interoperability of a Cisco Unified CallManager 4.2, Cisco Emergency Responder 1.3 and Cisco 3845 with CAMA interface and T1-QSIG trunk with a Nortel Succession PBX interconnected via VWIC-2MFT-T1

Test emergency 911 call from a PBX digital station was routed to the T1 QSIG trunk, of the Cisco 3845 MGCP gateway, and was correctly associated to the appropriate Emergency Response Location. The call was connected through the Cisco 3845 CAMA trunk to the PSAP Emulator. The Emergency Response Location associated the ten digit DID call back number (ELIN) correctly and sent it to the PSAP, audio connection was also achieved. The PBX digital station was then disconnected.

A return call was originated from an incoming trunk (PSTN side) in the same Cisco Unified CallManager Partition. The number dialed was the DID digits of the 10 digit call back number sent to the PSAP on the previous 911 call (ELIN number). The call was routed through to the PBX digital station that had originated the E911 call. The call was disconnected and an alternate trunk was used to dial the same DID number and the call was routed through, again, to the PBX digital station that had originated the E911 call.

Test emergency 911 calls were made from each PBX digital station and Cisco IP phone. All calls were confirmed to select its associated Emergency Response Location and the associated 10 digit DID call back number. In each case, the call was disconnected and the call back number was confirmed to reach the phone that had originated the E911 call.

Emergency 911 calls made from a Nortel Succession 4.0 PBX utilizing a T1 QSIG trunk configured as ISO, associates with the correct Emergency Response Location and routes to the associated PSAP with the correctly formatted 10 digit DID call back number.

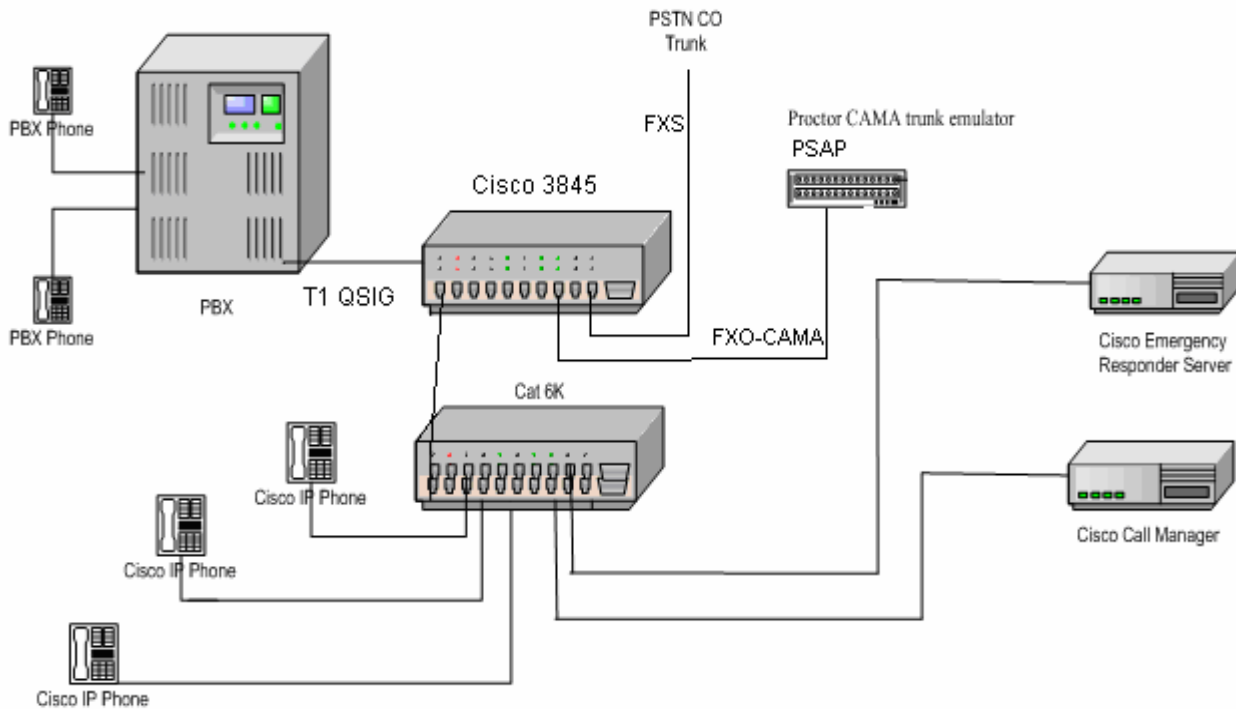
The call back DID number routes the return call to the correct phone that had originated the E911 call from the PBX digital phone.



Figure 1 shows the test set-up for interoperability between the Cisco Unified CallManager and Cisco Emergency Responder connected to the PBX via a T1 QSIG trunk using Cisco3845 MGCP Gateway.

Network Topology

Figure 1. Network Topology or Test Setup



Limitations

Unique DID numbers must be used to associate with each Emergency Response Location to allow the return call if the 911 caller is disconnected.

Each available calling party that might dial 911 from the PBX side must have that calling party number configured in the Manually Configured Phones screen of the Cisco Emergency Responder.

System Components

Hardware Requirements

Cisco Hardware

Cisco 3845 Gateway with NM-HD/VWIC-2MFT-T1 (QSIG trunk) and NM-HD-V2/VIC2-4FXO (CAMA trunk)



Cisco Catalyst 6x00 switch
Cisco Unified CallManager
Cisco Emergency Responder
Nortel Succession PBX

Software Requirements

Cisco IOS Software releases “c3845-ipvoice-mz.123-14.T4”.
PBX Software: Version 2121 Release 4.0
Cisco Unified CallManager 4.2 (0.839)
Cisco Emergency Responder 1.3 (0.105)

Features

Calling Number
E911 ERL DID number passed to PSAP
Incoming DID calling to disconnected 911 originating caller



Configuration

Cisco Unified CallManager Configuration

Partitions

Cisco CallManager 4.2 Administration - Find and List Partitions - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print

Address <https://cm-guanatos/CCMAdmin/routepartitionlist.asp?findBy=name&match=begins&pattern=&submit1=Find&rows=20>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Find and List Partitions

[Add a New Partition](#)

2 matching record(s) for Partition Name begins with ""

Find Partitions where Partition Name Find

and show items per page

To list all items, click Find without entering any search text.

Matching record(s) 1 to 2 of 2

<input type="checkbox"/>	Partition Name	Description
<input type="checkbox"/>	E911	E911
<input type="checkbox"/>	Phones	Phones

Delete Selected

First Previous Next Last

Page of 1



Phone Partition

Cisco CallManager 4.2 Administration - Partition Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print

Address <https://cm-guanatos/CCMAdmin/routepartitionconfig.asp?iRoutePartition={5B78792A-3D92-42B8-A0AF-10B79BF0698E}>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Partition Configuration

[Add a New Partition](#)
[Back to Find/List Partitions](#)
[Dependency Records](#)

Partition: Phones
Status: Ready

Partition Name*

Description

Time Schedule

Time Zone Originating Device
 Specific Time Zone

* indicates required item



E911 Partition

Cisco CallManager 4.2 Administration - Partition Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print

Address <https://cm-guanatos/CCMAdmin/routepartitionconfig.asp?RoutePartition={5B0D1030-FA7C-42F3-85C0-68BB48C723A7}>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
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CISCO SYSTEMS

Partition Configuration

[Add a New Partition](#)
[Back to Find/List Partitions](#)
[Dependency Records](#)

Partition: E911
Status: Ready

Partition Name*

Description

Time Schedule

Time Zone Originating Device
 Specific Time Zone

* indicates required item



Calling Search Space

Cisco CallManager 4.2 Administration - Find and List Calling Search Spaces - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print

Address <https://cm-guanatos/CCMAdmin/callingsearchspacelist.asp?findBy=name&match=begins&pattern=&submit1=Find&rows=20>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Find and List Calling Search Spaces

[Add a New Calling Search Space](#)

2 matching record(s) for CSS Name begins with ""

Find Calling Search Spaces where CSS Name Find

and show items per page

To list all items, click Find without entering any search text.

Matching record(s) 1 to 2 of 2

<input type="checkbox"/>	CSS Name	Description	Copy
<input type="checkbox"/>	E911CSS		
<input type="checkbox"/>	phoneCSS		

Delete Selected

First Previous Next Last

Page of 1



CSS Phones

Cisco CallManager 4.2 Administration - Calling Search Space Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print

Address <https://cm-guanatos/CCMAdmin/callingsearchspace.asp?pkid={D6780BBF-F4F5-4866-A34F-53266134C61C}>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Calling Search Space Configuration

[Add New Calling Search Space](#)
[Back to Find/List Calling Search Spaces](#)
[Dependency Records](#)

Calling Search Space: phoneCSS
Status: Ready

Copy Update Delete

Calling Search Space Information

Calling Search Space Name*

Description

Route Partitions for this Calling Search Space

Find Partitions containing Find

Available Partitions

E911

▼ ▲

Selected Partitions*
(ordered by highest priority)

Phones

* indicates required item



CSS E911

Cisco CallManager 4.2 Administration - Calling Search Space Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print

Address <https://cm-guanatos/CCMAdmin/callingsearchspace.asp?pkid={66799008-196F-4F72-A64C-1ED5829D5E88}>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Calling Search Space Configuration

[Add New Calling Search Space](#)
[Back to Find/List Calling Search Spaces](#)
[Dependency Records](#)

Calling Search Space: E911CSS
Status: Ready

Copy Update Delete

Calling Search Space Information

Calling Search Space Name*

Description

Route Partitions for this Calling Search Space

Find Partitions containing Find

Available Partitions

▼ ▲

Selected Partitions*
(ordered by highest priority)

E911
Phones

▲ ▼

* indicates required item



CCM IP Phones

Cisco CallManager 4.2 Administration - Phone Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print

Address <https://cm-guanatos/CCMAdmin/phoneconfig.asp?pkid={8E0BEC35-28CD-4744-BEC2-C5F2CB6CB198}>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
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CISCO SYSTEMS

[Add a new phone](#)
[Add/Update Speed Dials](#)
[Add/Update Busy Lamp Fields](#)
[Subscribe/Unsubscribe Services](#)
[Dependency Records](#)
[Back to Find/List Phones](#)

Phone Configuration

Directory Numbers

Base Phone

Line 1 - 4100 in
Phones

Phone: SEP000C303B28F4 (Auto 4100)
Registration: Registered with Cisco CallManager CM-GUANATOS
IP Address: 172.20.8.11

Status: Ready

Phone Configuration (Model = Cisco 7940)

Device Information

MAC Address*	<input type="text" value="000C303B28F4"/>
Description	<input type="text" value="Auto 4100"/>
Owner User ID	<input type="text"/> (Select User ID)
Device Pool*	<input type="text" value="Default"/> (View Details)
Common Profile	<input type="text" value="< None >"/> (View Details)
Calling Search Space	<input type="text" value="phoneCSS"/>
AAR Calling Search Space	<input type="text" value="< None >"/>
Media Resource Group List	<input type="text" value="< None >"/>
User Hold Audio Source	<input type="text" value="< None >"/>



Cisco CallManager 4.2 Administration - Phone Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media

Address <https://cm-guanatos/CCMAdmin/phoneconfig.asp?pkid={8E0BEC35-28CD-4744-BEC2-C5F2CB6CB198}>

Network Hold Audio Source	< None >
Location	< None >
AAR Group	< None >
User Locale	< None >
Network Locale	< None >
Device Security Mode	Use System Default
	Device security mode only takes effect if the enterprise parameter Cluster Security Mode is set to 1
Signal Packet Capture Mode	None
Packet Capture Duration	0
Built In Bridge	Default
Privacy	Default
Device Mobility Mode	Default (View Current Settings)
<input checked="" type="checkbox"/> Retry Video Call as Audio	
<input type="checkbox"/> Ignore Presentation Indicators (internal calls only)	
<input checked="" type="checkbox"/> Logged into Hunt Group	
Phone Button Template Information	
Phone Button Template*	Standard 7940 (View button list)
Softkey Template Information	
Softkey Template	< None >
Firmware Load Information (leave blank to use default)	
Phone Load Name	
Cisco IP Phone - External Data Locations (leave blank to use default)	
Information	



Cisco CallManager 4.2 Administration - Phone Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/phoneconfig.asp?pkid={8E0BEC35-28CD-4744-BEC2-C5F2CB6CB198}>

Directory	<input type="text"/>
Messages	<input type="text"/>
Services	<input type="text"/>
Authentication Server	<input type="text"/>
Proxy Server	<input type="text"/>
Idle	<input type="text"/>
Idle Timer (seconds)	<input type="text"/>

Extension Mobility (Device Profile) Information

Enable Extension Mobility Feature

Log Out Profile

Log In User ID

Log In Time

Log Out Time

Certification Authority Proxy Function (CAPF) Information

Certificate Operation

Authentication Mode

Authentication String

Key Size (bits)

Operation Completes By** : : : (YYYY : MM : DD : HH)

Certificate Operation Status : None

Multilevel Precedence and Preemption (MLPP) Information

MLPP Domain (e.g., "0000FF")

MLPP Indication



Cisco CallManager 4.2 Administration - Phone Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print

Address <https://cm-guanatos/CCMAdmin/phoneconfig.asp?pkid={8E0BEC35-28CD-4744-BEC2-C5F2CB6CB198}>

Authentication String

Key Size (bits)

Operation Completes By** : : : (YYYY : MM : DD : HH)

Certificate Operation Status : None

Multilevel Precedence and Preemption (MLPP) Information

MLPP Domain (e.g., "0000FF")

MLPP Indication

MLPP Preemption

Product Specific Configuration

Disable Speakerphone

Disable Speakerphone and Headset

PC Port*

Settings Access*

Gratuitous ARP*

PC Voice VLAN Access*

Video Capabilities*

Auto Line Select*

Web Access*

* indicates a required item.
** Indicates time on Publisher.

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[Back to Find/List Phones](#)



Cisco CallManager 4.2 Administration - Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/directorynumber.asp?NumPlanMapID={811279CC-FC6E-4867-BFA7-111232F9F43D}>

System Route Plan Service Feature Device User Application Help

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Directory Number Configuration

[Configure Device \(SEP000C303B28F4\)](#)
[Dependency Records](#)

Associated With

SEP000C303B28F4
7940 (Line 1)

Directory Number: 4100 (Phones)

Status: Ready
Note: Any update to this Directory Number automatically resets the associated devices

Directory Number

Directory Number*

Partition

Directory Number Settings

Voice Mail Profile
(Choose <None> to use default)

Calling Search Space

User Hold Audio Source

Network Hold Audio Source

Auto Answer

AAR Settings

	Voice Mail	AAR Destination Mask	AAR Group
AAR	<input type="checkbox"/>	<input type="text"/>	<input type="text" value="<None>"/>

Remove this destination from the call forwarding history



Cisco CallManager 4.2 Administration - Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Home Search Favorites Media

Address <https://cm-guanatos/CCMAdmin/directorynumber.asp?NumPlanMapID={811279CC-FC6E-4867-BFA7-111232F9F43D}>

Retain this destination in the call forwarding history

Call Forward and Pickup Settings

	Voice Mail	Coverage/ Destination	Calling Search Space
Forward All	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Busy Internal	<input checked="" type="checkbox"/>	4200	< None >
Forward Busy External	<input checked="" type="checkbox"/>	4200	< None >
Forward No Answer Internal	<input checked="" type="checkbox"/>	4200	< None >
Forward No Answer External	<input checked="" type="checkbox"/>	4200	< None >
Forward No Coverage Internal	<input type="checkbox"/>	<input type="text"/>	< None >
Forward No Coverage External	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Unregistered Internal	<input checked="" type="checkbox"/>	4200	< None >
Forward Unregistered External	<input checked="" type="checkbox"/>	4200	< None >
No Answer Ring Duration	<input type="text"/>	(seconds)	
Call Pickup Group	<input type="text"/>	< None > (View Details)	

MLPP Alternate Party Settings

Target (Destination)	<input type="text"/>
Calling Search Space	< None >
No Answer Ring Duration	<input type="text"/> (seconds)

Line Settings for all Devices

Alerting Name	Omar Bravo
---------------	------------

Line Settings for this Device

Display (Internal Caller ID)	Omar Bravo
------------------------------	------------



Cisco CallManager 4.2 Administration - Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print

Address <https://cm-guanatos/CCMAdmin/directorynumber.asp?NumPlanMapID={811279CC-FC6E-4867-BFA7-111232F9F43D}>

Line Settings for this Device

Display (Internal Caller ID)	<input type="text" value="Omar Bravo"/>
Line Text Label	<input type="text" value="Omar Bravo"/>
External Phone Number Mask	<input type="text"/>
Message Waiting Lamp Policy	<input type="text" value="Use System Policy"/>
Ring Setting (Phone Idle)	<input type="text" value="Use System Default"/>
Ring Setting (Phone Active)**	<input type="text" value="Use System Default"/>
Call Pickup Group Audio Alert Setting(Phone Idle)	<input type="text" value="Use System Default"/>
Call Pickup Group Audio Alert Setting(Phone Active)	<input type="text" value="Use System Default"/>

Multiple Call / Call Waiting Settings

Maximum Number of Calls*	<input type="text" value="4"/> (1 - 200)
Busy Trigger*	<input type="text" value="2"/> (<= Max. Calls)

Forwarded Call Information Display

<input checked="" type="checkbox"/> Caller Name	<input type="checkbox"/> Caller Number
<input type="checkbox"/> Redirected Number	<input checked="" type="checkbox"/> Dialed Number

* indicates required item; changes to Line or Directory Number settings require restart.
** Ring Setting (Phone Active) applies to this line when any line on the phone has a call in progress.

Note:
If you are using a language other than English for Display (Internal Caller ID) or Line Text Label text, make sure the correct character set (shown below) is selected. Text displays incorrectly if the wrong characterset is selected. (English characters are included in all character sets.)

Character Set	<input type="text" value="Western European (Latin 1)"/>
---------------	---



CTI Route Points

Cisco CallManager 4.2 Administration - Find and List CTI Route Points - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/ctiroutepointlist.asp>

System Route Plan Service Feature Device User Application Help

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Find and List CTI Route Points

[Add a New CTI Route Point](#)

2 matching record(s) for Device Name begins with ""

Find CTI Route Points where begins with

and show items per page

To list all items, click Find without entering any search text, or use "Device Name is not empty" as the search criteria.

Matching record(s) 1 to 2 of 2

Real-time Information Service returned information for 2 of 2 devices listed below.

<input type="checkbox"/>	Device Name	Description	Device Pool	Common Profile	Status	IP Address	Copy
<input type="checkbox"/>	RP911	RP911	Default	MigratedCommonPro...	CM-GUANATOS	172.20.8.254	
<input type="checkbox"/>	RPELIN913	RPELIN913	Default	MigratedCommonPro...	CM-GUANATOS	172.20.8.254	

First Previous Next Last Page of 1



CTI Route Point 911

Cisco CallManager 4.2 Administration - CTI Route Point Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/ctiroutepointconfig.asp?pkid={323B358E-F4C5-413B-ACB9-E52F59BE7EE3}>

System Route Plan Service Feature Device User Application Help

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CISCO SYSTEMS

CTI Route Point Configuration

[Add a New CTI Route Point](#)
[Back to Find/List CTI Route Points](#)
[Dependency Records](#)

Directory Numbers

- Line 1 - 911 in Phones
- Line 2 - Add DN

Device: RP911 (RP911)
Registration: Registered with Cisco CallManager CM-GUANATOS
IP Address: 172.20.8.254

Status: Ready

CTI Route Point Configuration

Device Information

Device Name*	<input type="text" value="RP911"/>
Description	<input type="text" value="RP911"/>
Device Pool*	<input type="text" value="Default"/> (View Details)
Common Profile	<input type="text" value="MigratedCommonProfile1"/> (View Details)
Calling Search Space	<input type="text" value="E911CSS"/>
Location	<input type="text" value="< None >"/>
Media Resource Group List	<input type="text" value="< None >"/>
User Hold Audio Source	<input type="text" value="< None >"/>
Network Hold Audio Source	<input type="text" value="< None >"/>

* indicates a required item.



Cisco CallManager 4.2 Administration - Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/directorynumber.asp?NumPlanMapID={5322E174-C16A-4508-9022-4D30EEA43556}>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
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CISCO SYSTEMS

Directory Number Configuration

[Configure Device \(RP911\)](#)
[Dependency Records](#)

Associated With

- RP911 (Line 1)

Directory Number: 911 (Phones)

Status: Ready
Note: Any update to this Directory Number automatically resets the associated devices

Directory Number

Directory Number*

Partition

Directory Number Settings

Voice Mail Profile
(Choose <None> to use default)

Calling Search Space

User Hold Audio Source

Network Hold Audio Source

Auto Answer Not available on this device.

AAR Settings

	Voice Mail	AAR Destination Mask	AAR Group
AAR	<input type="checkbox"/>	<input type="text"/>	<input type="text" value="<None >"/>

Remove this destination from the call forwarding history
 Retain this destination in the call forwarding history



Cisco CallManager 4.2 Administration - Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/directorynumber.asp?NumPlanMapID={5322E174-C16A-4508-9022-4D30EEA43556}>

Retain this destination in the call forwarding history

Call Forward and Pickup Settings

	Voice Mail	Coverage/ Destination	Calling Search Space
Forward All	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Busy Internal	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Busy External	<input type="checkbox"/>	<input type="text"/>	< None >
Forward No Answer Internal	<input type="checkbox"/>	<input type="text"/>	< None >
Forward No Answer External	<input type="checkbox"/>	<input type="text"/>	< None >
Forward No Coverage Internal	<input type="checkbox"/>	<input type="text"/>	< None >
Forward No Coverage External	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Unregistered Internal	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Unregistered External	<input type="checkbox"/>	<input type="text"/>	< None >
Forward On Failure Ext/Int	<input type="checkbox"/>	<input type="text"/>	< None >
No Answer Ring Duration	<input type="text"/>	(seconds)	
Call Pickup Group	<input type="text"/>	< None > (View Details)	

MLPP Alternate Party Settings

Target (Destination)	<input type="text"/>
Calling Search Space	< None >
No Answer Ring Duration	<input type="text"/> (seconds)

Line Settings for all Devices

Alerting Name	<input type="text"/>
---------------	----------------------

Line Settings for this Device



Cisco CallManager 4.2 Administration - Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print

Address <https://cm-guanatos/CCMAdmin/directorynumber.asp?NumPlanMapID={5322E174-C16A-4508-9022-4D30EEA43556}>

Line Settings for all Devices

Alerting Name

Line Settings for this Device

Display (Internal Caller ID)

Line Text Label Not available on this device.

External Phone Number Mask

Message Waiting Lamp Policy Not available on this device.

Ring Setting (Phone Idle) Not available on this device.

Ring Setting (Phone Active)** Not available on this device.

Call Pickup Group Audio Alert Setting(Phone Idle) Not available on this device.

Call Pickup Group Audio Alert Setting(Phone Active) Not available on this device.

Multiple Call / Call Waiting Settings

Maximum Number of Calls* (1 - 10000)

Busy Trigger* (<= Max. Calls)

Forwarded Call Information Display

Caller Name Caller Number

Redirected Number Dialed Number

* indicates required item; changes to Line or Directory Number settings require restart.

Note:
If you are using a language other than English for Display (Internal Caller ID) or Line Text Label text, make sure the correct character set (shown below) is selected. Text displays incorrectly if the wrong characterset is selected. (English characters are included in all character sets.)

Character Set



CTI Route Point 913

Cisco CallManager 4.2 Administration - CTI Route Point Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/ctiroutepointconfig.asp?pkid={0A163C35-ADA4-45AB-95E3-2EF66899FF15}>

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CTI Route Point Configuration

[Add a New CTI Route Point](#)
[Back to Find/List CTI Route Points](#)
[Dependency Records](#)

Directory Numbers

- Line 1 - 913XXXXXXXXXX in E911
- Line 2 - Add DN

Device: RPELIN913 (RPELIN913)
Registration: Registered with Cisco CallManager CM-GUANATOS
IP Address: 172.20.8.254

Status: Ready

CTI Route Point Configuration

Device Information

Device Name*	<input type="text" value="RPELIN913"/>
Description	<input type="text" value="RPELIN913"/>
Device Pool*	<input type="text" value="Default"/> (View Details)
Common Profile	<input type="text" value="MigratedCommonProfile1"/> (View Details)
Calling Search Space	<input type="text" value="E911CSS"/>
Location	<input type="text" value="< None >"/>
Media Resource Group List	<input type="text" value="< None >"/>
User Hold Audio Source	<input type="text" value="< None >"/>
Network Hold Audio Source	<input type="text" value="< None >"/>

* indicates a required item.



Cisco CallManager 4.2 Administration - Directory Number Configuration - Microsoft Internet Explorer

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Address https://cm-guanatos/CCMAdmin/directorynumber.asp?NumPlanMapID={69EAE4D1-E2CE-4172-9AED-B4FAEBF43A29}

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CISCO SYSTEMS

Directory Number Configuration

[Configure Device \(RPELIN913\)](#)
[Dependency Records](#)

Associated With

RPELIN913 (Line 1)

Directory Number: 913XXXXXXXXX (E911)

Status: Ready
Note: Any update to this Directory Number automatically resets the associated devices

Directory Number

Directory Number*

Partition

Directory Number Settings

Voice Mail Profile
(Choose <None> to use default)

Calling Search Space

User Hold Audio Source

Network Hold Audio Source

Auto Answer Not available on this device.

AAR Settings

	Voice Mail	AAR Destination Mask	AAR Group
AAR	<input type="checkbox"/>	<input type="text"/>	<input type="text" value="<None>"/>

Remove this destination from the call forwarding history
 Retain this destination in the call forwarding history



Cisco CallManager 4.2 Administration - Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/directorynumber.asp?NumPlanMapID={69EAE4D1-E2CE-4172-9AE0-B4FAEBF43A29}>

Retain this destination in the call forwarding history

Call Forward and Pickup Settings

	Voice Mail	Coverage/ Destination	Calling Search Space
Forward All	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Busy Internal	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Busy External	<input type="checkbox"/>	<input type="text"/>	< None >
Forward No Answer Internal	<input type="checkbox"/>	<input type="text"/>	< None >
Forward No Answer External	<input type="checkbox"/>	<input type="text"/>	< None >
Forward No Coverage Internal	<input type="checkbox"/>	<input type="text"/>	< None >
Forward No Coverage External	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Unregistered Internal	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Unregistered External	<input type="checkbox"/>	<input type="text"/>	< None >
Forward On Failure Ext/Int	<input type="checkbox"/>	<input type="text"/>	< None >
No Answer Ring Duration	<input type="text"/>	(seconds)	
Call Pickup Group	<input type="text"/>	< None > (View Details)	

MLPP Alternate Party Settings

Target (Destination)	<input type="text"/>
Calling Search Space	< None >
No Answer Ring Duration	<input type="text"/> (seconds)

Line Settings for all Devices

Alerting Name	<input type="text"/>
---------------	----------------------

Line Settings for this Device



Cisco CallManager 4.2 Administration - Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/directorynumber.asp?NumPlanMapID={69EAE4D1-E2CE-4172-9AE0-B4FAEBF43A29}>

Line Settings for all Devices

Alerting Name

Line Settings for this Device

Display (Internal Caller ID)

Line Text Label Not available on this device.

External Phone Number Mask

Message Waiting Lamp Policy Not available on this device.

Ring Setting (Phone Idle) Not available on this device.

Ring Setting (Phone Active)** Not available on this device.

Call Pickup Group Audio Alert Setting(Phone Idle) Not available on this device.

Call Pickup Group Audio Alert Setting(Phone Active) Not available on this device.

Multiple Call / Call Waiting Settings

Maximum Number of Calls* (1 - 10000)

Busy Trigger* (<= Max. Calls)

Forwarded Call Information Display

Caller Name Caller Number

Redirected Number Dialed Number

* indicates required item; changes to Line or Directory Number settings require restart.

Note:
If you are using a language other than English for Display (Internal Caller ID) or Line Text Label text, make sure the correct character set (shown below) is selected. Text displays incorrectly if the wrong character set is selected. (English characters are included in all character sets.)

Character Set

Note: A Backup CER server was not used during testing therefore CTI route point for 912 was not created.



CTI Port

Cisco CallManager 4.2 Administration - Phone Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/phoneconfig.asp?pkid={30314178-6608-47C1-AB7F-D27FF66C6278}>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Phone Configuration

[Add a new phone](#)
[Dependency Records](#)
[Back to Find/List Phones](#)

Directory Numbers

Base Phone

- Line 1 - 4050 in 7719 Phones
- Line 2 - Add new DN 7719

Phone: CERSec1 (CERSec1)
Registration: Registered with Cisco CallManager CM-GUANATOS
IP Address: 172.20.8.50

Status: Ready

Phone Configuration (Model = CTI Port)

Device Information

Device Name*	<input type="text" value="CERSec1"/>
Description	<input type="text" value="CERSec1"/>
Owner User ID	<input type="text"/> (Select User ID)
Device Pool*	<input type="text" value="Default"/> (View Details)
Common Profile	<input type="text" value="< None >"/> (View Details)
Calling Search Space	<input type="text" value="phoneCSS"/>
AAR Calling Search Space	<input type="text" value="< None >"/>
Media Resource Group List	<input type="text" value="< None >"/>
User Hold Audio Source	<input type="text" value="< None >"/>
Network Hold Audio Source	<input type="text" value="< None >"/>
Location	<input type="text" value="< None >"/>



Cisco CallManager 4.2 Administration - Phone Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/phoneconfig.asp?pkid={30314178-6608-47C1-AB7F-D27FF66C6278}>

Description	<input type="text" value="CERSec1"/>
Owner User ID	<input type="text"/> (Select User ID)
Device Pool*	<input type="text" value="Default"/> (View Details)
Common Profile	<input type="text" value=" < None >"/> (View Details)
Calling Search Space	<input type="text" value="phoneCSS"/>
AAR Calling Search Space	<input type="text" value=" < None >"/>
Media Resource Group List	<input type="text" value=" < None >"/>
User Hold Audio Source	<input type="text" value=" < None >"/>
Network Hold Audio Source	<input type="text" value=" < None >"/>
Location	<input type="text" value=" < None >"/>
AAR Group	<input type="text" value=" < None >"/>
Device Mobility Mode	<input type="text" value="Default"/> (View Current Settings)
<input type="checkbox"/> Ignore Presentation Indicators (internal calls only)	
<input checked="" type="checkbox"/> Logged into Hunt Group	
Multilevel Precedence and Preemption (MLPP) Information	
MLPP Domain	<input type="text"/> (e.g., "0000FF")
MLPP Indication	Not available on this device
MLPP Preemption	Not available on this device

* indicates a required item.

[Back to top of page](#)
[Back to Find/List Phones](#)



Cisco CallManager 4.2 Administration - Directory Number Configuration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/directorynumber.asp?NumPlanMapID={BE506CAD-3E08-4996-8343-ADD96874E275}>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Directory Number Configuration

[Configure Device \(CERSec1\)](#)
[Dependency Records](#)

Associated With

CERSec1 (Line 1)

Directory Number: 4050 (Phones)

Status: Ready
Note: Any update to this Directory Number automatically resets the associated devices

Directory Number

Directory Number*

Partition

Directory Number Settings

Voice Mail Profile
(Choose <None> to use default)

Calling Search Space

User Hold Audio Source

Network Hold Audio Source

Auto Answer Not available on this device.

AAR Settings

	Voice Mail	AAR Destination Mask	AAR Group
AAR	<input type="checkbox"/>	<input type="text"/>	<input type="text" value="<None >"/>

Remove this destination from the call forwarding history
 Retain this destination in the call forwarding history



Cisco CallManager 4.2 Administration - Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/directorynumber.asp?NumPlanMapID={BE506CAD-3E08-4996-8343-ADD96874E275}>

Retain this destination in the call forwarding history

Call Forward and Pickup Settings

	Voice Mail	Coverage/ Destination	Calling Search Space
Forward All	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Busy Internal	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Busy External	<input type="checkbox"/>	<input type="text"/>	< None >
Forward No Answer Internal	<input type="checkbox"/>	<input type="text"/>	< None >
Forward No Answer External	<input type="checkbox"/>	<input type="text"/>	< None >
Forward No Coverage Internal	<input type="checkbox"/>	<input type="text"/>	< None >
Forward No Coverage External	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Unregistered Internal	<input type="checkbox"/>	<input type="text"/>	< None >
Forward Unregistered External	<input type="checkbox"/>	<input type="text"/>	< None >
Forward On Failure Ext/Int	<input type="checkbox"/>	<input type="text"/>	< None >
No Answer Ring Duration	<input type="text"/>	(seconds)	
Call Pickup Group	<input type="text"/>	< None > (View Details)	

MLPP Alternate Party Settings

Target (Destination)	<input type="text"/>
Calling Search Space	< None >
No Answer Ring Duration	<input type="text"/> (seconds)

Line Settings for all Devices

Alerting Name	<input type="text"/>
---------------	----------------------

Line Settings for this Device

<input type="text"/>



Cisco CallManager 4.2 Administration - Directory Number Configuration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/directorynumber.asp?NumPlanMapID={BE506CAD-3E08-4996-8343-ADD96874E275}>

Alerting Name

Line Settings for this Device

Display (Internal Caller ID)

Line Text Label

External Phone Number Mask

Message Waiting Lamp Policy

Ring Setting (Phone Idle) Not available on this device.

Ring Setting (Phone Active)** Not available on this device.

Call Pickup Group Audio Alert Setting(Phone Idle) Not available on this device.

Call Pickup Group Audio Alert Setting(Phone Active) Not available on this device.

Multiple Call / Call Waiting Settings

Maximum Number of Calls* (1 - 200)

Busy Trigger* (<= Max. Calls)

Forwarded Call Information Display

Caller Name Caller Number

Redirected Number Dialed Number

* indicates required item; changes to Line or Directory Number settings require restart.

Note:
If you are using a language other than English for Display (Internal Caller ID) or Line Text Label text, make sure the correct character set (shown below) is selected. Text displays incorrectly if the wrong characterset is selected. (English characters are included in all character sets.)

Character Set



Route Patterns for ELINs

Cisco CallManager 4.2 Administration - Find and List Route Patterns - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/routepatternlist.asp?patternUsage=5&menuid=132>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Find and List Route Patterns

[Add a New Route Pattern](#)

6 matching record(s) for Pattern begins with ""

Find Route Patterns where begins with

and show items per page

To list all items, click Find without entering any search text.

Matching record(s) 1 to 6 of 6

<input type="checkbox"/>	Route Pattern	Partition	Description	Route Filter	Gateway/Route List	Copy
<input type="checkbox"/>	10911.	E911			AALN/S3/SU0/0@ton...	
<input type="checkbox"/>	11911.	E911			AALN/S3/SU0/0@ton...	
<input type="checkbox"/>	11XX				S1/DS1-0@tony_3640	
<input type="checkbox"/>	13911.	E911			AALN/S3/SU0/0@ton...	
<input type="checkbox"/>	40XX				S0/SU0/DS1-0@tony...	
<input type="checkbox"/>	4500				S1/DS1-0@tony_3640	

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Route Pattern 10911

Cisco CallManager 4.2 Administration - Route Pattern Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/routepatternconfig.asp?pkid={FD59029E-5B5F-4BAA-BB3C-E9C101B8CC28}>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Route Pattern Configuration

[Add a New Route Pattern](#)
[Back to Find/List Route Patterns](#)

Route Pattern: 10911.
Status: Ready
Note: Any update to this Route Pattern automatically resets the associated gateway or Route List

Copy Update Delete

Pattern Definition

Route Pattern*	<input type="text" value="10911."/>
Partition	<input type="text" value="E911"/>
Description	<input type="text"/>
Numbering Plan*	<input type="text" value="North American Numbering Plan"/>
Route Filter	<input type="text" value=" < None >"/>
MLPP Precedence	<input type="text" value="Default"/>
Gateway or Route List*	<input type="text" value="AALN/S3/SU0/0@tony3845"/> (Edit)
Route Option	<input checked="" type="radio"/> Route this pattern <input type="radio"/> Block this pattern <input type="text" value="— Not Selected —"/>
Call Classification*	<input type="text" value="OffNet"/> <input type="checkbox"/> Allow Device Override
<input checked="" type="checkbox"/> Provide Outside Dial Tone	<input type="checkbox"/> Allow Overlap Sending <input type="checkbox"/> Urgent Priority
<input type="checkbox"/> Require Forced Authorization Code	



Cisco CallManager 4.2 Administration - Route Pattern Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print

Address <https://cm-guanatos/CCMAdmin/routepatternconfig.asp?pkid={FD59029E-5B5F-4BAA-BB3C-E9C101B8CC28}>

Require Forced Authorization Code

Authorization Level

Require Client Matter Code

Calling Party Transformations

Use Calling Party's External Phone Number Mask

Calling Party Transform Mask

Prefix Digits (Outgoing Calls)

Calling Line ID Presentation

Calling Name Presentation

Connected Party Transformations

Connected Line ID Presentation

Connected Name Presentation

Called Party Transformations

Discard Digits

Called Party Transform Mask

Prefix Digits (Outgoing Calls)

ISDN Network-Specific Facilities Information Element

Carrier Identification Code

Network Service Protocol

Network Service	Service Parameter Name	Service Parameter Value
<input type="text" value="-- Not Selected --"/>	<input type="text" value="< Not Exist >"/>	<input type="text"/>

* indicates required item.



Route Pattern 11911

Cisco CallManager 4.2 Administration - Route Pattern Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/routepatternconfig.asp?pkid={545163F8-1368-4243-829B-96BDDC51E7EB}>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Route Pattern Configuration

[Add a New Route Pattern](#)
[Back to Find/List Route Patterns](#)

Route Pattern: 11911.

Status: Ready
Note: Any update to this Route Pattern automatically resets the associated gateway or Route List

Pattern Definition

Route Pattern*	<input type="text" value="11911."/>
Partition	<input type="text" value="E911"/>
Description	<input type="text"/>
Numbering Plan*	<input type="text" value="North American Numbering Plan"/>
Route Filter	<input type="text" value=" < None >"/>
MLPP Precedence	<input type="text" value="Default"/>
Gateway or Route List*	<input type="text" value="AALN/S3/SU0/0@tony3845"/> (Edit)
Route Option	<input checked="" type="radio"/> Route this pattern <input type="radio"/> Block this pattern <input type="text" value="— Not Selected —"/>
Call Classification*	<input type="text" value="OffNet"/> <input type="checkbox"/> Allow Device Override
<input checked="" type="checkbox"/> Provide Outside Dial Tone	<input type="checkbox"/> Allow Overlap Sending <input type="checkbox"/> Urgent Priority
<input type="checkbox"/> Require Forced Authorization Code	



Cisco CallManager 4.2 Administration - Route Pattern Configuration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/routepatternconfig.asp?pkid={545163F8-1368-4243-829B-96BDDC51E7EB}>

Require Forced Authorization Code

Authorization Level

Require Client Matter Code

Calling Party Transformations

Use Calling Party's External Phone Number Mask

Calling Party Transform Mask

Prefix Digits (Outgoing Calls)

Calling Line ID Presentation

Calling Name Presentation

Connected Party Transformations

Connected Line ID Presentation

Connected Name Presentation

Called Party Transformations

Discard Digits

Called Party Transform Mask

Prefix Digits (Outgoing Calls)

ISDN Network-Specific Facilities Information Element

Carrier Identification Code

Network Service Protocol

Network Service	Service Parameter Name	Service Parameter Value
<input type="text" value="-- Not Selected --"/>	<input type="text" value="< Not Exist >"/>	<input type="text"/>

* indicates required item.



Route Pattern 13911

Cisco CallManager 4.2 Administration - Route Pattern Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/routepatternconfig.asp?pkid={B20E482D-6CDC-410D-8FCB-61934FA854C7}>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Route Pattern Configuration

[Add a New Route Pattern](#)
[Back to Find/List Route Patterns](#)

Route Pattern: 13911.
Status: Ready
Note: Any update to this Route Pattern automatically resets the associated gateway or Route List

Copy Update Delete

Pattern Definition

Route Pattern*	<input type="text" value="13911."/>
Partition	<input type="text" value="E911"/>
Description	<input type="text"/>
Numbering Plan*	<input type="text" value="North American Numbering Plan"/>
Route Filter	<input type="text" value=" < None >"/>
MLPP Precedence	<input type="text" value="Default"/>
Gateway or Route List*	<input type="text" value="AALN/S3/SU0/0@tony3845"/> (Edit)
Route Option	<input checked="" type="radio"/> Route this pattern <input type="radio"/> Block this pattern <input type="text" value="— Not Selected —"/>
Call Classification*	<input type="text" value="OffNet"/> <input type="checkbox"/> Allow Device Override
<input checked="" type="checkbox"/> Provide Outside Dial Tone	<input type="checkbox"/> Allow Overlap Sending <input type="checkbox"/> Urgent Priority
<input type="checkbox"/> Require Forced Authorization Code	



Cisco CallManager 4.2 Administration - Route Pattern Configuration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/routepatternconfig.asp?pkid={B20E482D-6CDC-410D-8FCB-61934FA854C7}>

Require Forced Authorization Code

Authorization Level

Require Client Matter Code

Calling Party Transformations

Use Calling Party's External Phone Number Mask

Calling Party Transform Mask

Prefix Digits (Outgoing Calls)

Calling Line ID Presentation

Calling Name Presentation

Connected Party Transformations

Connected Line ID Presentation

Connected Name Presentation

Called Party Transformations

Discard Digits

Called Party Transform Mask

Prefix Digits (Outgoing Calls)

ISDN Network-Specific Facilities Information Element

Carrier Identification Code

Network Service Protocol

Network Service	Service Parameter Name	Service Parameter Value
<input type="text" value="-- Not Selected --"/>	<input type="text" value="< Not Exist >"/>	<input type="text"/>

* indicates required item.



Translation Pattern for ELINs

Cisco CallManager 4.2 Administration - Translation Pattern Configuration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/translationconfig.asp?pkid={96690A8F-E562-426C-B677-94A2D0730282}>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Translation Pattern Configuration

[Add a New Translation Pattern](#)
[Back to Find/List Translation Patterns](#)

Translation Pattern: 408999XXXX
Status: Ready

Pattern Definition

Translation Pattern	<input type="text" value="408999XXXX"/>
Partition	<input type="text" value="E911"/>
Description	<input type="text"/>
Numbering Plan*	<input type="text" value="North American Numbering Plan"/>
Route Filter	<input type="text" value=" < None >"/>
Calling Search Space	<input type="text" value="E911CSS"/>
MLPP Precedence	<input type="text" value="Default"/>
Route Option	<input checked="" type="radio"/> Route this pattern <input type="radio"/> Block this pattern <input type="text" value=" — Not Selected —"/>
<input checked="" type="checkbox"/> Provide Outside Dial Tone	<input checked="" type="checkbox"/> Urgent Priority

Calling Party Transformations

Use Calling Party's External Phone Number Mask



Cisco CallManager 4.2 Administration - Translation Pattern Configuration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/translationconfig.asp?pkid={96690A8F-E562-426C-B677-94A2D0730282}>

Numbering Plan*	North American Numbering Plan
Route Filter	< None >
Calling Search Space	E911CSS
MLPP Precedence	Default
Route Option	<input checked="" type="radio"/> Route this pattern <input type="radio"/> Block this pattern
	<input checked="" type="checkbox"/> Provide Outside Dial Tone
	<input checked="" type="checkbox"/> Urgent Priority
Calling Party Transformations	
<input type="checkbox"/> Use Calling Party's External Phone Number Mask	
Calling Party Transform Mask	
Prefix Digits (Outgoing Calls)	
Calling Line ID Presentation	Default
Calling Name Presentation	Default
Connected Party Transformations	
Connected Line ID Presentation	Default
Connected Name Presentation	Default
Called Party Transformations	
Discard Digits	< None >
Called Party Transform Mask	
Prefix Digits (Outgoing Calls)	913

* indicates required item.



PSAP Gateway Configuration (CAMA Trunk)

Cisco CallManager 4.2 Administration - Gateway Configuration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/mgcpmemberconfig.asp?pkid={0016E0EA-AE99-4B33-91F4-8211DB35D4B6}&Action=Update&Type=18&iMGCP=>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Gateway Configuration

[Back to main Gateway Configuration](#)
[Back to Find/List Gateways](#)
[Dependency Records](#)

Slot 3/ Sub-Unit 0	Product : Cisco 3845
3/0/0	Gateway : AALN/S3/SU0/0@tony3845
3/0/1	Registration: Registered with Cisco CallManager CM-GUANATOS
3/0/2	IP Address: 172.20.8.26
3/0/3	Status: Ready

Slot 3/ Sub-Unit 1	Gateway Information
3/1/0 <u>2100</u>	Description: AALN/S3/SU0/0@tony3845
3/1/1 <u>2101</u>	Device Pool*: Default
	Common Profile: < None >
	Call Classification*: Use System Default
	Calling Search Space: E911CSS
	AAR Calling Search Space: < None >
	Media Resource Group List: < None >
	Location: < None >
	AAR Group: < None >



Cisco CallManager 4.2 Administration - Gateway Configuration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/mgcpmemberconfig.asp?pkid={0016E0EA-AE99-4B33-91F4-8211DB35D4B6}&Action=Update&Type=18&MGCP=>

Network Locale

Multilevel Precedence and Preemption (MLPP) Information

MLPP Domain (e.g., "0000FF")

MLPP Indication Not available on this device

MLPP Preemption Not available on this device

Port Information

Port Direction*

Attendant DN*

Product Specific Configuration

Hookflash Timer (50-1550ms)*

Inter-digit Duration Timer (50-500 ms)*

Input Gain (-6..14 db)*

Output Attenuation (0..14 db)*

Echo Cancellation Enable*

Echo Cancellation Coverage (ms)*

* indicates required item

[Back to main Gateway Configuration](#)
[Back to Find/List Gateways](#)



Cisco Unified CallManager User

Cisco CallManager 4.2 Administration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/userprefsconfig.asp?pageType=Config&userID=cer>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

User Configuration

[Add a New User](#)
[Back to User List](#)

Application Profiles of Emergency

- [Device Association](#)
- [Cisco IPMA](#)
- [Extension Mobility](#)
- [SoftPhone](#)

User : Emergency 911Response

Status: Ready

First Name

Last Name*

User ID

User Password*

PIN *

Telephone Number

Manager User ID

Department

User Locale

Enable CTI Application Use

Enable CTI Super Provider

Call Park Retrieval Allowed



Cisco CallManager 4.2 Administration - Microsoft Internet Explorer

File Edit View Favorites Tools Help


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Address <https://cm-guanatos/CCMAdmin/userprefsconfig.asp?pageType=Config&userID=cer>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration

For Cisco IP Telephony Solutions



User Configuration

[Add a New User](#)
[Back to User List](#)

Application Profiles of Emergency	User Locale	English United States
Device Association	Enable CTI Application Use	<input checked="" type="checkbox"/>
Cisco IPMA	Enable CTI Super Provider	<input type="checkbox"/>
Extension Mobility	Call Park Retrieval Allowed	<input type="checkbox"/>
SoftPhone	Enable Calling Party Number Modification	<input checked="" type="checkbox"/>
	Associated PC	Not Defined
	Primary Extension	4050
	Controlled Devices	CERSec1, RP911, RPELIN913
	Enable Authentication Proxy Rights	False
	Controlled Device Profiles	none

* indicates required item.

View page in [English, United States](#)

Page displayed at Wed Jan 18 16:24:17 PST 2006
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T1-QSIG Gateway

Cisco CallManager 4.2 Administration - Gateway Configuration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/gatewayconfig.asp?pkid={8EC8AB59-707D-47A7-B834-AFD149A379F3}&Action=Update&Type=52&iMGCP={F7>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Gateway Configuration

[Back to MGCP Configuration](#)
[Back to Find/List Gateways](#)
[Dependency Records](#)

Product : Cisco 3845
Gateway : S0/SU0/DS1-0@tony3845
Device Protocol: Digital Access PRI
Registration: Registered with Cisco CallManager CM-GUANATOS
IP Address: 172.20.8.26

Status: Ready

Device Information

End-Point Name*	<input type="text" value="S0/SU0/DS1-0@tony3845"/>
Description	<input type="text" value="S0/SU0/DS1-0@tony3845"/>
Device Pool*	<input type="text" value="Default"/>
Common Profile	<input type="text" value="< None >"/>
Call Classification*	<input type="text" value="Use System Default"/>
Network Locale	<input type="text" value="< None >"/>
Media Resource Group List	<input type="text" value="< None >"/>
Location	<input type="text" value="< None >"/>



Cisco CallManager 4.2 Administration - Gateway Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://cm-guanatos/CCMAdmin/gatewayconfig.asp?pkid={8EC8AB59-707D-47A7-B834-AFD149A379F3}&Action=Update&Type=52&IMGCP={F7>

AAR Group	< None >
Load Information	
V150 (subset)	<input type="checkbox"/>
Multilevel Precedence and Preemption (MLPP) Information	
MLPP Domain (e.g., "0000FF")	
MLPP Indication	Off
MLPP Preemption	Disabled
Interface Information	
PRI Protocol Type*	PRI QSIG T1
Protocol Side*	Network
Channel Selection Order*	Top Down
Channel IE Type*	Timeslot Number
PCM Type*	µ-law
Delay for first restart (1/8 sec ticks)	32
Delay between restarts (1/8 sec ticks)	4
<input checked="" type="checkbox"/> Inhibit restarts at PRI initialization	
<input type="checkbox"/> Enable status poll	
Call Routing Information	
Inbound Calls	
Significant Digits*	All
Calling Search Space	phoneCSS



Cisco CallManager 4.2 Administration - Gateway Configuration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/gatewayconfig.asp?pkid={8EC8AB59-707D-47A7-B834-AFD149A379F3}&Action=Update&Type=52&MGCP={F7>

Significant Digits*	All
Calling Search Space	phoneCSS
AAR Calling Search Space	< None >
Prefix DN	

Outbound Calls

Calling Line ID Presentation*	Default
Calling Party Selection*	Originator
Called party IE number type unknown*	Cisco CallManager
Calling party IE number type unknown*	Cisco CallManager
Called Numbering Plan*	Cisco CallManager
Calling Numbering Plan*	Cisco CallManager
Number of digits to strip*	0
Caller ID DN	
SMDI Base Port*	0

PRI Protocol Type Specific Information

- Display IE Delivery
- Redirecting Number IE Delivery - Outbound
- Redirecting Number IE Delivery - Inbound
- Send Extra Leading Character In DisplayIE***
- Setup non-ISDN Progress Indicator IE Enable****



Cisco CallManager 4.2 Administration - Gateway Configuration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/gatewayconfig.asp?pkid={8EC8AB59-707D-47A7-B834-AFD149A379F3}&Action=Update&Type=52&iMGCP={F7>

Setup non-ISDN Progress Indicator IE Enable****

MCDN Channel Number Extension Bit Set to Zero**

Send Calling Name In Facility IE

Interface Identifier Present**

Interface Identifier Value**

Connected Line ID Presentation (QSIG Inbound Call)*

UUIE Configuration

Passing Precedence Level Through UUIE

Security Access Level

Product Specific Configuration

Line Coding*

Framing*

Clock*

Input Gain (-6..14 db)*

Output Attenuation (-6..14 db)*

Echo Cancellation Enable*

Echo Cancellation Coverage (ms)*

* indicates required item
** applicable to DMS-100 protocol only
*** applicable to DMS-100 protocol and DMS-250 protocol only



Route Pattern to QSIG Trunk

Cisco CallManager 4.2 Administration - Route Pattern Configuration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/routepatternconfig.asp?pkid={C4C408E3-CC2A-4F0E-B860-E10343EE8E08}>

System Route Plan Service Feature Device User Application Help

Cisco CallManager Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Route Pattern Configuration

[Add a New Route Pattern](#)
[Back to Find/List Route Patterns](#)

Route Pattern: 40XX
Status: Ready
Note: Any update to this Route Pattern automatically resets the associated gateway or Route List

Copy Update Delete

Pattern Definition

Route Pattern*	<input type="text" value="40XX"/>	
Partition	<input style="border: none;" type="text" value=" < None > "/>	
Description	<input type="text"/>	
Numbering Plan*	<input style="border: none;" type="text" value="North American Numbering Plan"/>	
Route Filter	<input style="border: none;" type="text" value=" < None > "/>	
MLPP Precedence	<input style="border: none;" type="text" value="Default"/>	
Gateway or Route List*	<input style="border: none;" type="text" value="S0/SU0/DS1-0@tony3845"/> (Edit)	
Route Option	<input checked="" type="radio"/> Route this pattern <input type="radio"/> Block this pattern <input style="border: none;" type="text" value=" — Not Selected — "/>	
Call Classification*	<input style="border: none;" type="text" value="OnNet"/> <input type="checkbox"/> Allow Device Override	
<input checked="" type="checkbox"/> Provide Outside Dial Tone	<input type="checkbox"/> Allow Overlap Sending	<input type="checkbox"/> Urgent Priority
<input type="checkbox"/> Require Forced Authorization Code		



Cisco CallManager 4.2 Administration - Route Pattern Configuration - Microsoft Internet Explorer

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Address <https://cm-guanatos/CCMAdmin/routepatternconfig.asp?pkid={C4C408E3-CC2A-4F0E-B860-E10343EE8E08}>

Require Forced Authorization Code

Authorization Level

Require Client Matter Code

Calling Party Transformations

Use Calling Party's External Phone Number Mask

Calling Party Transform Mask

Prefix Digits (Outgoing Calls)

Calling Line ID Presentation

Calling Name Presentation

Connected Party Transformations

Connected Line ID Presentation

Connected Name Presentation

Called Party Transformations

Discard Digits

Called Party Transform Mask

Prefix Digits (Outgoing Calls)

ISDN Network-Specific Facilities Information Element

Carrier Identification Code

Network Service Protocol

Network Service	Service Parameter Name	Service Parameter Value
<input type="text" value="— Not Selected —"/>	<input type="text" value="< Not Exist >"/>	<input type="text"/>

* indicates required item.

Note: For detailed information regarding QSIG interoperability between CCM and Nortel Succession PBX go to:
http://www.cisco.com/warp/public/779/largeent/avid/inter_operability/flash/portal.html



SNMP service must be active and set to READ-ONLY

The screenshot shows the Windows Services console with the 'SNMP Service' selected. The 'SNMP Service Properties' dialog box is open, showing the 'General' tab. The 'Send authentication trap' checkbox is checked. Under 'Accepted community names', there is a table with the following data:

Community	Rights
public	READ ONLY

Below this table are 'Add...', 'Edit...', and 'Remove' buttons. The 'Accept SNMP packets from any host' radio button is selected. The 'SNMP Service Configuration' dialog box is also open, showing 'Community rights' set to 'READ ONLY' and 'Community Name' set to 'public'. The background shows a Cisco Systems logo and a person's hand holding a glass.



Cisco Emergency Responder Configuration

Cisco Unified CallManager Details

Cisco Emergency Responder Administration - Microsoft Internet Explorer

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Address http://localhost/cersysadmin/servlet/CERAdminServlet

Cisco ER Groups ERL Phone Tracking ERL Membership Reports Tools Help Logout

Cisco Emergency Responder Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Schedule LAN Switch Details

Cisco CallManager Details

Cisco CallManagers

172.20.110.254

Status: Please enter any change for the current Cisco CallManager

Modify Cisco CallManager

New Update Delete Cancel Changes

Cisco CallManager *	172.20.110.254
CTI Manager *	172.20.110.254
CTI Manager User Name *	certest
CTI Manager Password *	*****
BackUp CTI Manager 1	
BackUp CTI Manager 2	
Telephony Port Begin Address	4250
Number of Telephony Ports	2

* indicates required item

Schedule LAN Switch Details



Cisco Emergency Responder Server Group

Cisco Emergency Responder Administration - Microsoft Internet Explorer

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Address http://localhost/cersysadmin/servlet/CERAdminServlet

Cisco ER Groups ERL Phone Tracking ERL Membership Reports Tools Help Logout

Cisco Emergency Responder Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Telephony Settings

Cisco ER Group Settings

Specify the values for the configuration attributes and then press Update settings

Status : Ready

Cisco ER Group Name *	<input type="text" value="CERServerGroup"/>
Peer TCP Port *	<input type="text" value="17001"/>
Heart beat Count *	<input type="text" value="3"/>
Heart beat Interval (in sec) *	<input type="text" value="30"/>
Active Call Time out (in min) *	<input type="text" value="180"/>
SMTP Mail Server	<input type="text"/>
Source Mail ID (mandatory if SMTP Server configured)	<input type="text"/>
System Administrator Mail ID	<input type="text"/>
Calling Party Modification	<input type="text" value="enable"/>
SysLog	<input type="text" value="disable"/>
Syslog Server (mandatory if SysLog enabled) (eg:logserver.cisco.com)	<input type="text"/>
Notes	<input type="text"/>

* indicates required item



Telephony Settings

Cisco Emergency Responder Administration - Microsoft Internet Explorer

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Address http://localhost/cersysadmin/servlet/CERAdminServlet?formname=telephony

Cisco ER Groups ERL Phone Tracking ERL Membership Reports Tools Help Logout

Cisco Emergency Responder Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

◀ Cisco ER Group Settings Server Settings ▶

Telephony settings

Specify the values for the configuration attributes and then press Update settings.

Status :Ready

UDP Port Begin *	<input type="text" value="32000"/>
Inter Cisco ER Group Route Pattern	<input type="text"/>
PSAP Callback Route Point Pattern *	<input type="text" value="913XXXXXXXXXX"/>
ELIN Digit Strip Pattern *	<input type="text" value="913"/>
Route Point for Primary Cisco ER Server *	<input type="text" value="911"/>
Route Point for Standby Cisco ER Server	<input type="text" value="912"/>

* indicates required item

◀ Cisco ER Group Settings Server Settings ▶



Server Settings

Cisco Emergency Responder Administration - Microsoft Internet Explorer

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Address http://localhost/cersysadmin/servlet/CERAdminServlet?formname=server&selectedserver=Publisher

Cisco ER Groups ERL Phone Tracking ERL Membership Reports Tools Help Logout

Cisco Emergency Responder Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Telephony Settings Onsite Alert Settings

Server Settings for CERServerGroup

Servers

- Publisher (primary)

Status : Ready

Modify Server Settings

Update Delete Cancel Changes

Server Name *

Host Name * **CER-P**

Debug Package List

<input checked="" type="checkbox"/> CER_DATABASE	<input checked="" type="checkbox"/> CER_SYSADMIN	<input checked="" type="checkbox"/> CER_REMOTEUPDATE
<input checked="" type="checkbox"/> CER_TELEPHONY	<input checked="" type="checkbox"/> CER_PHONETRACKINGENGINE	<input checked="" type="checkbox"/> CER_AGGREGATOR
<input checked="" type="checkbox"/> CER_ONSITEALERT	<input checked="" type="checkbox"/> CER_GROUP	<input checked="" type="checkbox"/> CER_CALLENGINE
<input checked="" type="checkbox"/> CER_CLUSTER		

Trace Package List

<input checked="" type="checkbox"/> CER_DATABASE	<input checked="" type="checkbox"/> CER_SYSADMIN	<input checked="" type="checkbox"/> CER_REMOTEUPDATE
<input checked="" type="checkbox"/> CER_TELEPHONY	<input checked="" type="checkbox"/> CER_PHONETRACKINGENGINE	<input checked="" type="checkbox"/> CER_AGGREGATOR
<input checked="" type="checkbox"/> CER_ONSITEALERT	<input checked="" type="checkbox"/> CER_GROUP	<input checked="" type="checkbox"/> CER_CALLENGINE
<input checked="" type="checkbox"/> CER_CLUSTER		

* indicates required item



ERLs List

Cisco Emergency Responder Administration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address http://localhost/cersysadmin/servlet/CERAdminServlet?formname=zoneconfigframe

Cisco ER Groups ERL Phone Tracking ERL Membership Reports Tools Help Logout

Cisco Emergency Responder Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Onsite Alert Settings SNMP Settings

Find and List ERLs

[Export ERL data](#)
[Import ERL data](#)

Find Details of ERLs Where contains

and show items per page

To list all items, click Find without entering any search text.

[Configure Default ERL](#)
[Add New ERL](#)

Status : Deleted successfully.

[Click on record to view/edit.](#)

Matching Records 1 to 4 of 4

ERL Name	Route/Translation Pattern--ELIN	Onsite Alert Ids.	Street Name	Community Name	State	Copy	Delete	Audit Trail
Default	100911--4000		Tasman	cisco	ca			view..
Test1	10911--4089994....		Tasman	Big Sky	TX			view..
Test2	11911--4089994....		Tasman	Big Sky	TX			view..
Test3	13911--4089994....		Tasman	Big Sky	TX			view..

First | Previous | Next | Last

Page of 1

[Configure Default ERL](#)
[Add New ERL](#)



ERL 1

Cisco Emergency Responder Administration - Microsoft Internet Explorer

ERL Information for Test1

* indicates required item

Help for this screen

ERL Name * **Test1**

Notes

Test ERL (Select if this ERL is used for Synthetic Testing)

ELIN Settings

Route/Translation pattern	<input type="text" value="10911"/>	<input type="button" value="Add"/>	<input type="text" value="10911-4089994200"/>
ELIN	<input type="text" value="4089994200"/>	<input type="button" value="Update"/>	<input type="text"/>
		<input type="button" value="Remove"/>	

Onsite Alert Settings

Available Onsite Alert IDs

Onsite Alert IDs for the ERL

▶

▼

ERL Address

[ALI Details](#)

Local intranet



ERL 2

Cisco Emergency Responder Administration - Microsoft Internet Explorer

ERL Information for Test2

* indicates required item

Help for this screen

ERL Name * **Test2**

Notes

Test ERL (Select if this ERL is used for Synthetic Testing)

ELIN Settings

Route/Translation pattern	<input type="text" value="11911"/>	<input type="button" value="Add"/>	<input type="text" value="11911-4089994201"/>
ELIN	<input type="text" value="4089994201"/>	<input type="button" value="Update"/>	<input type="text"/>
		<input type="button" value="Remove"/>	

Onsite Alert Settings

Available Onsite Alert IDs

Onsite Alert IDs for the ERL

ERL Address

[ALI Details](#)

Local intranet



ERL 3

Cisco Emergency Responder Administration - Microsoft Internet Explorer

ERL Information for Test3

* indicates required item

Help for this screen

ERL Name * **Test3**

Notes

Test ERL (Select if this ERL is used for Synthetic Testing)

ELIN Settings

Route/Translation pattern <input type="text"/>	<input type="button" value="Add"/>	<input type="text" value="13911-4089994203"/>
ELIN <input type="text"/>	<input type="button" value="Update"/>	
	<input type="button" value="Remove"/>	

Onsite Alert Settings

Available Onsite Alert IDs <input type="text"/>		Onsite Alert IDs for the ERL <input type="text"/>

ERL Address

[ALI Details](#)

Done Local intranet



SNMP Connection

Cisco Emergency Responder Administration - Microsoft Internet Explorer

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Address http://localhost/cersysadmin/servlet/CERAdminServlet

Cisco ER Groups ERL Phone Tracking ERL Membership Reports Tools Help Logout

Cisco Emergency Responder Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Configure ERLs Schedule

SNMP Settings

- Entries can be added in any order
- IP Address can consist of a wild card '*' or range of values like 20-30 or an exact number.
- Entry that is the closest match will be used for a given switch or Cisco CallManager.
- If no match is found, **public** will be used as the default Read Community string.
- Some valid IP examples: 64.20.4.9 64.20-30.30-60.* *.*.*.*

Status: Please enter any change for the current SNMP Setting

Modify SNMP Setting

IP Address/Host Name *	Timeout(in sec) *	Retries *	Read Community *
172.20.8.20	10	2	public

New Update Cancel Changes

* indicates required item

Click on a record to view or modify

IP Address/Host Name	Timeout(in sec)	Retries	Read Community	Delete
172.20.8.20	10	2	public	

Configure ERLs Schedule



LAN Switch Identifying

Cisco Emergency Responder Administration - Microsoft Internet Explorer

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Address http://localhost/cersysadmin/servlet/CERAdminServlet

Cisco ER Groups ERL Phone Tracking ERL Membership Reports Tools Help Logout

Cisco Emergency Responder Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Cisco CallManager Details [Configure Switch Ports](#)

LAN Switch Details

LAN Switches

- Export
- Import
- 172.20.8.20
LAN Switch

Status: Please enter any change for the current LAN Switch

Modify LAN Switch

New Update Delete Cancel Changes Locate Switch-Ports

Switch Host Name / IP Address * **172.20.8.20**

Notes

Enable CAM based Phone Tracking

* indicates required item



Switch Port Details

Cisco Emergency Responder Administration - Microsoft Internet Explorer

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Address http://localhost/cersysadmin/servlet/CERAdminServlet?formname=portconfig&actionname=viewzoneconfig

Cisco ER Groups ERL Phone Tracking ERL Membership Reports Tools Help Logout

Cisco Emergency Responder Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

LAN Switch Details [Configure IP Subnets](#)

Switch Port Details

Find **Configure** [Export](#) [Import](#)

View Switch Port Information

Find ports where All Any of the conditions are satisfied

ERL Name contains

	172.20.8.20	3/23	View			
	172.20.8.20	3/24	View			
	172.20.8.20	3/25	View			
	172.20.8.20	3/26	View			
	172.20.8.20	3/27	View			
	172.20.8.20	3/28	View			
Test3	172.20.8.20	3/29	View	4201	172.20.110.252	Cisco 7960
Test3	172.20.8.20	3/30	View	4200	172.20.110.253	Cisco 7960
	172.20.8.20	3/31	View			



Defining Manual Phones (PBX Stations)

Cisco Emergency Responder Administration - Microsoft Internet Explorer

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Address http://localhost/cersysadmin/servlet/CERAdminServlet

Cisco ER Groups ERL Phone Tracking ERL Membership Reports Tools Help Logout

Cisco Emergency Responder Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Configure Unlocated Phones Configure Synthetic Phones

[Add new Manual phone](#)

Find and List Manually Configured Phones

Find phones where extension

and show items per page

To list all items, click Find without entering any search text.

[Export](#)
[Import](#)

List Manually Configured Phones

Status: Ready

Matching record(s) 1 to 2 of 2

Line Number	ERL Name	IP Address	MAC Address	Delete
4059	Test2			
4060	Test1			

First Previous Next Last

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Cisco Emergency Responder Administration - Microsoft Internet Explorer

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Address http://localhost/cersysadmin/servlet/CERAdminServlet

Cisco ER Groups ERL Phone Tracking ERL Membership Reports Tools Help Logout

Cisco Emergency Responder Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Add/Modify Phones

[Back to Phone Search](#)

Status: Please enter any change for the current Manual Phone

Modify Phones

Line Number *	4060
Phone Type	<input type="text"/>
Version	<input type="text"/>
IP Address	<input type="text"/>
MAC Address	<input type="text"/>
ERL Name *	Test1
	Test1

* indicates required item



Cisco Emergency Responder Administration - Microsoft Internet Explorer

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Address http://localhost/cersysadmin/servlet/CERAdminServlet

Cisco ER Groups ERL Phone Tracking ERL Membership Reports Tools Help Logout

Cisco Emergency Responder Administration
For Cisco IP Telephony Solutions

CISCO SYSTEMS

Add/Modify Phones

[Back to Phone Search](#)

Status: Please enter any change for the current Manual Phone

Modify Phones

New Update Cancel Changes

Line Number * 4059

Phone Type

Version

IP Address

MAC Address

ERL Name * Test2

* indicates required item

Cisco 3845 Cisco IOS Gateway Configuration

Router3845# show running-config

Building configuration...

Current configuration : 3087 bytes

!

Version 12.3

service timestamps debug datetime msec

service timestamps log datetime msec

no service password-encryption

!

hostname Router3845



```
linecode b8zs
pri-group timeslots 1-24 service mgcp
!
controller T1 0/0/1
framing esf
linecode b8zs
!
controller E1 4/0/0
shutdown
pri-group timeslots 1-31 service mgcp
!
controller E1 4/0/1
!
!
!
interface GigabitEthernet0/0
ip address 172.20.8.26 255.255.255.0
duplex half
speed 100
media-type rj45
negotiation auto
!
interface GigabitEthernet0/1
ip address 172.20.110.104 255.255.255.0
shutdown
duplex auto
speed auto
media-type rj45
negotiation auto
!
interface Serial0/0/0:23
no ip address
isdn switch-type primary-qsig
isdn protocol-emulate network
isdn incoming-voice voice
isdn T310 120000
isdn bind-l3 ccm-manager
no cdp enable
!
interface Serial4/0/0:15
no ip address
shutdown
isdn switch-type primary-qsig
isdn incoming-voice voice
isdn bind-l3 ccm-manager
no cdp enable
!
ip default-gateway 172.20.8.1
ip classless
ip route 0.0.0.0 0.0.0.0 172.20.8.1
```



```
!  
ip http server  
!  
!  
!  
!  
control-plane  
!  
!  
!  
voice-port 0/0/0:23  
!  
voice-port 3/0/0  
signal cama KP-NPD-NXX-XXXX-ST  
dial-type mf  
timing hookflash-out 500  
!  
voice-port 3/0/1  
dial-type mf  
timing hookflash-out 500  
!  
voice-port 3/0/2  
dial-type mf  
timing hookflash-out 500  
!  
voice-port 3/0/3  
dial-type mf  
timing hookflash-out 500  
!  
voice-port 3/1/0  
!  
voice-port 3/1/1  
!  
voice-port 4/0/0:15  
!  
ccm-manager mgcp  
ccm-manager music-on-hold  
ccm-manager config server CM-GUANATOS  
ccm-manager config  
!  
mgcp  
mgcp call-agent CM-GUANATOS 2427 service-type mgcp version 0.1  
mgcp dtmf-relay voip codec all mode out-of-band  
mgcp rtp unreachable timeout 1000 action notify  
mgcp modem passthrough voip mode nse  
mgcp package-capability rtp-package  
no mgcp package-capability res-package  
mgcp package-capability sst-package  
no mgcp package-capability fxr-package  
mgcp package-capability pre-package
```



```
no mgcp timer receive-rtcp
mgcp sdp simple
mgcp fax t38 inhibit
mgcp rtp payload-type g726r16 static
!
mgcp profile default
!
!
!
dial-peer voice 999300 pots
service mgcpapp
port 3/0/0
!
dial-peer voice 999301 pots
service mgcpapp
port 3/0/1
!
dial-peer voice 999310 pots
service mgcpapp
port 3/1/0
!
dial-peer voice 999311 pots
service mgcpapp
port 3/1/1
!
dial-peer voice 999302 pots
service mgcpapp
port 3/0/2
!
dial-peer voice 999303 pots
service mgcpapp
port 3/0/3
!
!
line con 0
password cisco
stopbits 1
line aux 0
stopbits 1
line vty 0 4
password cisco
login
!
scheduler allocate 20000 1000
!
End
```

```
Router3845#sh ver
Cisco IOS Software, 3800 Software (C3845-IPVOICE-M), Version 12.3(14)T4, RELEASE
SOFTWARE (fc2)
```




Technical Support: <http://www.cisco.com/techsupport>
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Compiled Thu 08-Sep-05 21:49 by kehsiao

ROM: System Bootstrap, Version 12.3(11r)T2, RELEASE SOFTWARE (fc1)

Router3845 uptime is 1 week, 2 days, 5 hours, 15 minutes
System returned to ROM by power-on
System image file is "flash:c3845-ipvoice-mz.123-14.T4.bin"

Cisco 3845 (revision 1.0) with 485376K/38912K bytes of memory.
Processor board ID FTX0933A1JA
2 Gigabit Ethernet interfaces
55 Serial interfaces
2 Channelized E1/PRI ports
2 Channelized T1/PRI ports
4 Voice FXO interfaces
2 Voice FXS interfaces
DRAM configuration is 64 bits wide with parity enabled.
479K bytes of NVRAM.
125184K bytes of ATA System CompactFlash (Read/Write)

Configuration register is 0x2102

Router3845#

Router3845# **show voice port 3/0/0**

Foreign Exchange Office 3/0/0 Slot is 3, Sub-unit is 0, Port is 0
Type of VoicePort is FXO
Operation State is DORMANT
Administrative State is UP
The Last Interface Down Failure Cause is Administrative Shutdown
Description is not set
Noise Regeneration is enabled
Non Linear Processing is enabled
Non Linear Mute is disabled
Non Linear Threshold is -21 dB
Music On Hold Threshold is Set to -38 dBm
In Gain is Set to 0 dB
Out Attenuation is Set to 3 dB
Echo Cancellation is enabled
Echo Cancellation NLP mute is disabled
Echo Cancellation NLP threshold is -21 dB
Echo Cancel Coverage is set to 64 ms
Echo Cancel worst case ERL is set to 6 dB
Playout-delay Mode is set to adaptive
Playout-delay Nominal is set to 60 ms
Playout-delay Maximum is set to 250 ms
Playout-delay Minimum mode is set to default, value 40 ms



Playout-delay Fax is set to 300 ms
Connection Mode is normal
Connection Number is not set
Initial Time Out is set to 10 s
Interdigit Time Out is set to 10 s
Call Disconnect Time Out is set to 60 s
Ringing Time Out is set to 180 s
Wait Release Time Out is set to 30 s
Companding Type is u-law
Region Tone is set for US

Analog Info Follows:

Currently processing none
Maintenance Mode Set to None (not in mtc mode)
Number of signaling protocol errors are 8
Impedance is set to 600r Ohm
Station name None, Station number None
Translation profile (Incoming):
Translation profile (Outgoing):

Voice card specific Info Follows:

Signal Type is cama
Cama Type is KP-NPD-NXX-XXXX-ST

NPD to NPA mapping is :

NPD	NPA
0	0
1	0
2	0
3	0

Battery-Reversal is enabled
Number Of Rings is set to 1
Supervisory Disconnect is signal
Answer Supervision is inactive
Hook Status is On Hook
Ring Detect Status is inactive
Ring Ground Status is inactive
Tip Ground Status is inactive
Dial Out Type is mf
Digit Duration Timing is set to 100 ms
InterDigit Duration Timing is set to 100 ms
Pulse Rate Timing is set to 10 pulses/second
InterDigit Pulse Duration Timing is set to 750 ms
Percent Break of Pulse is 60 percent
GuardOut timer is 2000 ms
Minimum ring duration timer is 125 ms
Hookflash-in Timing is set to 600 ms
Hookflash-out Timing is set to 500 ms



Supervisory Disconnct Timing is set to 350 ms
Router3845#

Cisco Catalyst 6x00 Configuration

Console> (enable) **show snmp**

SNMP: Enabled

RMON: Disabled

Extended RMON Netflow Enabled : None.

Memory usage limit for new RMON entries: 85 percent

EngineId: 00:00:00:09:00:01:97:31:c8:00:00:00

Chassis Alias:

Traps Enabled: None

Port Traps Enabled: None

Community-Access Community-String

read-only public

read-write private

read-write-all secret

Additional- Access-
Community-String Access-Type Number View

Trap-Rec-Address Trap-Rec-Community Trap-Rec-Port Trap-Rec-Owner Trap-Rec-Index

Console> (enable) **show cdp**

CDP : enabled

Message Interval : 60

Hold Time : 180

Version : V2

Device Id Format : Other

Console> (enable)

set interface sc0 109 172.20.8.20/255.255.255.0 172.20.8.255



Nortel CS1000M with Succession 4.0 Software Release PBX Configuration

Common Equipment

```
REQ prt
TYPE cequ
```

```
CEQU
MPED 8D
SUPL 000 004 008 012
      016 032 036 040
      044 048 064 068
      072 V096 V100
TDS 000
CONF 029 030 031 062
      094 095

DLOP NUM DCH FRM TMDI LCMT YALM TITE TRSH
PRI 02 24 ESF NO B8S FDL - 00
     06 23 ESF NO B8S FDL - 00
PRI2 04 05 07
DTI2
MISP
```

Configure D-Channel

```
REQ prt
TYPE adan dch 4
```

```
ADAN DCH 4
CTYP MSDL
CARD 04
PORT 1
DES toJupiter
USR PRI
DCHL 4
OTBF 32
PARM RS422 DTE
DRAT 64KC
CLOK EXT
IFC ISGF
  PINK_CUST 0
  ISDN_MCNT 300
CLID OPT0
CO_TYPE STD
SIDE USR
CNEG 2
RLS ID 4
QCHID YES
RCAP COLP NDI CCBI CCNI PRI DV3I CTI QMWI
PR_TRIGS DIV 2 3
  CON 0 1
  CTR1 2 3
MBGA NO
OVLN NO
```



```
OVLS NO
T310 120
T200 3
T203 10
N200 3
N201 260
K 7
```

Configure Route Data Block

REQ: prt

TYPE: rdb

CUST 0

ROUT 104

```
TYPE RDB
CUST 00
DMOD
ROUT 104
DES TOJUPITER
TKTP TIE
NPID_TBL_NUM 0
ESN NO
CNVT NO
SAT NO
RCLS EXT
VTRK NO
NODE
DTRK YES
BRIP NO
DGTP PRI2
ISDN YES
    MODE PRA
    IFC ISGF
    SBN NO
    PNI 00001
    NCNA NO
    NCRD NO
    CTYP UKWN
    INAC NO
    ISAR NO
    CPFXS YES
    DAPC NO
    INTC NO
DSEL VOD
PTYP DTT
AUTO NO
DNIS NO
DCDR NO
ICOG IAO
SRCH LIN
TRMB YES
STEP
ACOD 204
TCPP NO
TARG 01
CLEN 1
BILN NO
OABS
INST
```




ANTK
SIGO STD
ICIS YES
TIMR ICF 512
OGF 512
EOD 13952
NRD 10112
DDL 70
ODT 4096
RGV 640
GRD 896
SFB 3
NBS 2048
NBL 4096

IENB 5
TFD 0
VSS 0

PAGE 002

VGD 6
DRNG NO
CDR NO
VRAT NO
MUS NO
FRL 0 0
FRL 1 0
FRL 2 0
FRL 3 0
FRL 4 0
FRL 5 0
FRL 6 0
FRL 7 0
OHQ NO
OHQT 00
CBQ NO
AUTH NO
TTBL 0
ATAN NO
PLEV 2
ALRM NO
ART 0
SGRP 0
AACR NO

Configure Trunk

REQ: prt

TYPE: tnb

TN 4 1

DATE

PAGE

DES

DES TOJUPITER
TN 004 01



```
TYPE TIE
CDEN SD
CUST 0
TRK PRI2
PDCA 1
PCML A
NCOS 0
RTMB 104 1
B-CHANNEL SIGNALING
TGAR 1
AST NO
IAPG 0
CLS UNR DTN WTA LPR APN THFD
P10 VNL
```

Software Release

```
>LD 22

PT2000
MARP NOT ACTIVATED

ld 22
PT2000

REQ iss

CALL SERVER/MAIN CAB
VERSION 2121
RELEASE 4
ISSUE 00 T +
IDLE_SET_DISPLAY NORTEL
REQ ****
>
```

Software Package Installed (Succession 4.0)

OPTF	1
CUST	2
CDR	4
CTY	5
RAN	7
TAD	8
DNDI	9
EES	10
INTR	11
ANI	12
ANIR	13
BRTE	14
DNDG	16
MSB	17
SS25	18
DDSP	19
ODAS	20
DI	21
CHG	23
CAB	24
BAUT	25
CASM	26
CASR	27
BQUE	28
NTRF	29
NCOS	32



CPRK	33
SSC	34
IMS	35
UST	35
UMG	35
ROA	36
NSIG	37
MCBQ	38
NSC	39
BACD	40
ACDB	41
ACDC	42
LMAN	43
MUS	44
ACDA	45
MWC	46
AAB	47
GRP	48
NFCR	49
LNK	51
FCA	52
SR	53
AA	54
HIST	55
AOP	56
BARs	57
NARS	58
CDP	59
PQUE	60
FCBQ	61
OHQ	62
NAUT	63
SNR	64
NXFR	67
HOT	70
DHLD	71
LSEL	72
SS5	73
DRNG	74
PBXI	75
DLDN	76
CSL	77
OOD	79
SCI	80
CCOS	81
CDRQ	83
TENS	86
FTDS	87
DSET	88
TSET	89
LNR	90
DLT2	91
PXLT	92
SUPV	93
CPND	95
DNIS	98
BGD	99
RMS	100
MR	101
AWU	102
PMSI	103
LLC	105
MCT	107
ICDR	108
APL	109
TVS	110
TOF	111



IDC	113
DCP	115
PAGT	116
CBC	117
CCDR	118
EMUS	119
PLDN	120
SCMP	121
FTC	125
BKI	127
DTI2	129
TBAR	132
ENS	133
FFC	139
DCON	140
MPO	141
ISDN	145
PRA	146
ISL	147
NTWK	148
IEC	149
DNXP	150
CDRE	151
FXS	152
IAP3P	153
PRI2	154
THF	157
FGD	158
NAS	159
FNP	160
ISDN_INTL_SUP	161
SAR	162
MINT	163
LAPW	164
GPRI	167
ARIE	170
CPGS	172
ECCS	173
AAA	174
NMS	175
EOVF	178
HVS	179
DKS	180
SACP	181
VNS	183
OVL P	184
EDRG	185
POVR	186
SECL	191
ORC-RVQ	192
AINS	200
IPRA	202
XPE	203
XCT0	204
XCT1	205
MLWU	206
HSE	208
MLM	209
MAID	210
VAWU	212
EAR	214
ECT	215
BRI	216
IVR	218
MWI	219
MSDL	222
FC68	223



SSAU	229
BRIT	233
FCDR	234
BRIL	235
MCMO	240
MULTI_USER	242
ALRM_FILTER	243
SYS_MSG_LKUP	245
VMBA	246
CALL_ID	247
DPNA	250
SCDR	251
ARFW	253
PHTN	254
ADMINSET	256
ATX	258
CDRX	259
QSIG	263
NI-2	291
IPEX	295
MAT	296
CPP	301
QSIGGF	305
CPRKNET	306
PAGENET	307
CPCI	310
TATO	312
OPEN_ALARM	315
QSIG-SS	316
NGEN	324
RANBRD	327
MUSBRD	328
ESA	329
ESA_SUPP	330
ESA_CLMP	331
CNUMB	332
CNAME	333
NI-2_CBC	334
MEET	348
MC32	350
DBA	351
FDID	362
NMCE	364
STS_MSG	380
CDIR	381
VIRTUAL_OFFICE	382
ATAN	384
NI2NAME	385
M3900_PROD_ENH	386
VIR_OFF_ENH	387
OAS	394
ICON	397
PCA	398
H323_VTRK	399
LOCX	400
PVQM	401
SIP	406

REQ



Acronyms

Acronym	Definitions
CAMA	Analog "Centralized Automatic Message Accounting" E911 Trunk
PSAP	Public Service Answering Point

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