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# Connecting Cisco Webex Calling to Lumen SIP Trunk via a Certificatebased Local Gateway on Cisco Unified Border Element (CUBE) v14.6 [IOS-XE 17.9.1a]

January 31, 2023

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# Introduction

Customers using Webex Calling the option of connecting to the PSTN using a Cisco Unified Border Element (CUBE) as Certificate-based Local Gateway LGW.

This application note describes a tested CUBE-HA configuration for connecting Webex Calling certificate-based LGW to the PSTN and the PBX using IP Trunking service. The same CUBE platform can be configured to connect with multiple Webex Calling tenants using Certificate-based Local Gateway services. Please refer to the documentation and the content provided at <a href="https://www.cisco.com/go/interoperability">www.cisco.com/go/interoperability</a> for guidance on how to adjust this tested configuration to meet the specific requirements of your trunking service.

This document assumes the reader is knowledgeable with the terminology and configuration of CUBE. The configuration settings specifically required for Webex Calling certificate-based Local Gateway for IOS-XE 17.9.1a or later are presented. Feature configuration and most importantly the dial plan are customer specific and need individual approach.

- This application note describes how to configure a Cisco Webex Calling Certificate-based LGW on a Catalyst 8300 CUBE platform [IOS-XE 17.9.1] for connectivity to Enterprise IP PBX and PSTN SIP Trunking service.
- Testing was performed in accordance with Webex Calling certificate-based Local Gateway test methodology and among features verified were – basic calls, DTMF transport, Music on Hold (MOH), semiattended, attended, and blind transfers, call forward and conference.
- The CUBE configuration presented in this document is based on a lab environment with a simple dial-plan used to ensure proper interoperability between PSTN network and Cisco Webex Calling Certificate-based Local Gateway. The configuration described in this document details the important configuration settings to enable interoperability to be successful and care must be taken by the network administrator deploying Cisco Webex Calling Certificate-based Local Gateway trunk to successful interworking with the service provider network.

# Network Topology



Figure 1: Network Topology

### Cisco Webex Calling and Cisco UBE Settings:

Setting	Value
Transport from Cisco UBE to Cisco Webex Calling	TLS with SRTP
Transport from Cisco UBE to PSTN and PBX	UDP with RTP
Session Refresh	YES

# System Components

# **Hardware Requirements**

- Cisco UBE platform 8300-1N1S-6T
- Cisco IP Phones with Multiplatform Firmware
- Cisco ATA 19X

# **Software Requirements**

- Cisco UBE:
  - o 14.6 running IOS-XE 17.9.1
  - Cisco IOS Software [Cupertino], c8000be Software (X86\_64\_LINUX\_IOSD-UNIVERSALK9-M), Version 17.9.1, RELEASE SOFTWARE (fc3)
- Cisco MPP-Version: sip68xx.11-3-7MPP0001-272.loads
- Cisco MPP-Version: sip8845\_65.11-3-7MPP0001-272.loads
- Cisco ATA 19X-MPP-Version: 11-2-2MPP0101-013

# Features

# **Features Supported**

- Incoming and outgoing calls using G711ulaw voice codecs
- Call Conference
- Fax
  - o G711 Pass-through
  - o T38 Fax
- Auto Attendant
- Call hold & Resume( MoH)
- Semi-attended and Attended Call transfer
- Blind Transfer
- Call forward all
- DTMF (RFC2833)
- IP-PBX Calling number privacy

## **Features Not Supported**

• None

### **Features Not Tested**

- Scalability
- Multi-tenancy

# **Features Not Applicable**

• None

# Caveats

The following are the observations from Cisco UBE.

- In long duration calls, Webex Calling does not respond to a session refresh Re-INVITE received from PSTN, and thus, CUBE disconnects the call. Hence, "no session refresh" is configured towards Webex calling and session refresh from Webex Calling is observed with an "UPDATE" message.
- In Webex Calling call hold scenarios, Webex Calling sends two Re-INVITEs on hold. One with send-only and the other with send-recv. Webex Calling does play MOH.
- Webex Calling does not accept GCM crypto encryption suite.
- In a video call redundancy, audio is preserved on failover, but video is not preserved in an outbound call from a Webex Calling user to an enterprise IP PBX phone. In an inbound call from enterprise IP PBX phone to a Webex Calling user, video is partially preserved in one direction (Webex Calling to IP PBX user) and not in the other direction.
- Webex does not negotiate ICE candidate attributes in an ATA 19X FAX and in video MPP phones.

# Configuration

# **1** Configuring Cisco Webex Calling

# 1.1 Add location

#### Step1:

Login to Cisco Webex Control Hub and navigate to Services

webex Control H	lub		4 🤊 🕞
Reports	ECC regulations on RAY BAUM'S A	ct Phase 2 will come into effect in January 2022. <u>Set</u> organization ready to meet the needs.	up emergency call settings to get your
Management A Users	Overview		
용 Workspaces	Getting Started Guide	Updates	Onboarding
양 Apps ြ금 Account 송 Organization Settings	25% 2 of 8 tasks completed	Update your services to the new Webex experience. Learn more	8 Total users () There is no CSV upload within 180 days
SERVICES	View the Getting Started Guide and the recommended tasks	Devices 6 Total devices	■ Not verified 13% ■ Inactive 0% ■ Verified 0%
Connected LIC	Webex services ALL ONLINE ···· Webex Calling Meetings	Online 2 Online with issues 0	Potential new users 1 Review Enable directory sync
Hybrid     Tekvizion	Hybrid Control Hub Developer API Services	Offline 2 Expired 0	Quick links

Figure 2: Control Hub Services

#### Step 2:

#### Navigate to Calling and click on Locations

webex Control H	lub					<b>4</b> 7 <b>D</b>
~ Troubleshooting	_					
Reports	Calling					
MANAGEMENT	Numbers Locations	Call Routing	Features	PSTN Orders	Service Settings	Client Settings
ය Users						
と Morkspaces	Q Search					Add Location
📋 Devices						
BB Apps						
Account						
Organization Settings						
SERVICES				$\bigcirc$		
C Updates & Migrations				$\bigcirc$		
Messaging						
📋 Meeting						
🗞 Calling						
S Connected UC						
Tekvizion						

#### Figure 3: Locations

#### Step 3:

#### Click on Add Location

webex Control	Hub						4° 0 🕒
->- Troubleshooting	<b>^</b>						
Reports	Calling						
MANAGEMENT	Numbers	Locations	Call Routing	Features	PSTN Orders	Service Settings	Client Settings
요 Users							
恐 Workspaces		Search					Add Location
📋 Devices							
BB Apps							
Account							
Organization Settings							
SERVICES							
C Updates & Migrations					$\bigcirc$		
O Messaging							
📋 Meeting							
🗞 Calling							
Se Connected UC	•						
Tekvizion							

Figure 4: Location creation or selection

© 2023 Cisco Systems, Inc. All rights reserved. Important notices, privacy statements, and trademarks of Cisco Systems, Inc. can be found on cisco.com Page **11** of **74**  Step 4:

Enter **Location** details and click **save**. After adding the location, you will be prompted to add connection type, select No for the connection type. It can be added later.

ocation Name		Announcement Language $\odot$	
Cisco	×	English	~
Country/Region		Email Language 🕕	
United States of America	~	English - American English	$\sim$
Location Address		Time zone	
3701 W Plano Pkwy ste 300	×	Select a time zone	$\sim$
Street address line 2 (optional)			
City/Town			

Figure 5: Add location details

City/Town	
Plano	۲
State/Province/Region	
Texas	~
Zip/Postal code	
75075-7840	8

Figure 6: Add location details Contd.,

Step 5:

Navigate to Calling  $\rightarrow$  Call Routing  $\rightarrow$  Add Trunk and provide the details of Location and name for the SIP Trunk

webex Control H	łub				ζ.	<u>۹</u>	D
Reports	Calling						
MANAGEMENT	Numbers Locations C	all Routing Features	PSTN Orders S	Service Settings	Client Settings		
은 Users							
悉 Workspaces	Trunk Route Group Dial Plan	ns Verify Call Routing Zo	one Trusted Network	Edge			
📋 Devices	Trunk						
BB Apps	SIP trunks provide connectivity to	a customer-owned PSTN service	e and to an on-premises I	P PBX deployment.		Add Trunk	k
Account	These were previously accessed	via the Local Gateway configurati	on page.				
Organization Settings	Q Search						
SERVICES							
C Updates & Migrations	Name	Location	Trunk Type	In Use			
Messaging	1000	Table 1	and the second	100			
📋 Meeting	The second		Tell second	100			
🗞 Calling	Water Rep and	Concerning of the local division of the loca	Telephone I	1.00			
S Connected UC							
☐ Hybrid							

Figure 7: Add Trunk details Contd.,

	Add Trunk
Location	
This location is where the trunk is pl	nysically connected. To create a new location, visit the Locations page.
Cisco1	✓)
Name	
CUBE8KI	×
Trunk Type	
Choose the right trunk type for this	ocal gateway. Learn more on trunk type
Certificate based	$\checkmark$
Device Trace	
Device Type	

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Enterprise Session Border (	Controller (SBC)	Address			
Select the type and enter an	1 FQDN or SRV a	ddress for Webex Calli	ng to reach out to you	r Enterprise S	SBC.
You must also add and verif	y 🖸 your domain	ns before you can use t	his address. <mark>Manage</mark> y	our domains	
O FQDN					
SRV					_
Hostname *		Domain *		Port *	
sbc6	×	tekvizionlabs.com	~	5061	
FQDN sbc6.tekvizionlabs.com:5 Maximum number of concu 400	061 rrent calls *	)			
The Dual Identity Support The Dual Identity Support setting im initial SIP INVITE to the trunk for an differ. When disabled, the PAI head details.	pacts the handling of outbound call. When er is set to the same w	f the From header and P-Asse enabled, the From and PAI he value as the From header. Ple	erted-Identity (PAI) header we eaders are treated independent case refer to the documentat	when sending an ently and may ion for more Cancel	Save

Figure 8: Add Trunk details Contd.



Figure 9: Add Trunk details Contd.,

#### Step 6:

Choose the location and select Manage in PSTN Connection to add Connection type.

webex Control H	lub		4 <sup>8</sup> 0 D
Reports	Calling Numbers Locations Call R	Cisco1 United States Location ID: 320db15a-7684-4604-bf47-85bdcc0dedeb	>
으 Users க Workspaces		Overview	
📋 Devices	Q Search	Main Number	
88 Apps	Location 🔺	PSTN Connection	
📄 Account	Cisco1		
Organization Settings		Emergency Calling	
SERVICES		Emergency Callback Number	Location main number $>$
C Updates & Migrations		Emergency Location Identifier	>
O Messaging		Emergency Call Notification	Off >
Meeting			07
🗞 Calling			
S Connected UC			
<ul> <li>Hybrid</li> </ul>		Call Settings	
~		Scheduling	>

Figure 10: PSTN Connection

Step 7:

Select the Connection Type as Premises-based PSTN and click on Next



Figure 11: PSTN Connection Contd.,

Step 8:

Select the SIP trunk created earlier and click on Save

Connection Type	
Premises-based PSTN	
Routing Choice Visit the Trunk or Route Group page to manage your choices of premises-based PSTN.	
CUBE8K V	
This trunk is located in <b>Cisco1.</b>	
* I confirm that I understand that this change will immediately change the routing of PSTN calls and that Cisco has been set up correctly to accept this change. This could include	
porting of numbers, configuration of premises equipment and/or coordinating with PSTN	
and Voicemail Portals.	
	Back

Figure 12: PSTN Connection Contd.,

Step 9:

Select the Numbers, Click on Manage and choose Add. Select the Location and PSTN Connection

PSTN connection sa	aved					
		Pro Routi CUBI Type Trunk Cisco	Smises-base	ed PSTN		
Add Numbers				Done (add numbers later)	Add Numbe	ers Now
	Select a Location	Select Numbers	O Done			
Choose a Lu Location Cisco1	PSTN Connection	mbers n PSTN - CUBE8K				
					Cancel	Next

Figure 13: Add Numbers

Step 10:

Add the phone numbers provided by service provider and complete the wizard.

	Select a Location	Select Numbers	O Done			
Enter number	s you want t	o add				
Input your numbers, with area Country codes, plus signs, das Valid examples: 4507832223,	codes, to add them to this l hes, and parentheses are o (450) 783-2223, 450-783-	ocation. ptional. 2223, +1-450-783-2223				
Activate Numbers Later ①						
(97 17 × (97	18 ×					
Enter phone numbers se	eparated by commas					
2/1000 Phone numbers				🕆 Clear All		
					Back	Save

Figure 14: Add Numbers Contd.,



Figure 15: Add Numbers Contd.,

# 1.2 Adding user

Step 1:

In the Cisco Webex Control Hub, select **Users** in the left pane. To add a user, click on **Manage Users** button

webex Control	Hub				4 🤉 🕒
் Overview	<u> </u>	() Send activation emails	to users. They still need to set up	their accounts.	
<ul> <li>⊘ Getting Started Guide</li> <li>△ Alerts center</li> </ul>	Users				
	은 Users 욘 Groups	O Licenses E Contacts			
→ Troubleshooting	Q Search by name or email	= Filter	8 users		Manage users
Reports	First / Last name 🛧	Email	Status	Admin roles	
MANAGEMENT					:
요 Users					÷
恐 Workspaces					:
BB Apps					:
E Account					:

Figure 16: Adding Users

#### Step 2:

#### In the Manage Users window, click on Manually Add or Modify Users option

	Manage users	
Active Directory	Directory Synchronization <ul> <li>Disabled</li> </ul> Turn on Directory Synchronization	1
Modify Users		
Manually Add or Modify Users	CSV Add or Modify Users	Claim Users There are no users to claim.
Add or Modify up to 25 users.	Add or modify users with a CSV file. Export user list View import history (tasks)	

Figure 17: Manually Add or Modify Users

Step 3:

Select either **Email address** or **Names and Email address** and provide the necessary email address. Sample Name and email address provided here is below. Click on + symbol to add the user and click on **Next** 

Manage use	ers ~
Manually Add or Modify Users Enter up to 25 users to modify. Email address	
Names and Email address     Cisco     user3	I+ciscouser3@l.com
	Back Next

Figure 18: Adding email address and name

Step 4:

Click on Confirm Adding button to add the new user and click on Next

	Manage users						
Users to	be Added or	Modified	ł				
Email Add	ress ↑		Name		Status		
	1+ciscouser3@	.com	Cisco user3		New User		
						Back	Next

Figure 19: Confirm Adding

Step 5:

Add Services for the Users. Here select Webex Calling under Calling section and click Next

	Manage users	
Add Services for Users Select the service entitlements that you want	t to provide to users.	
Messaging	B Meeting	🖌 Calling
	Free Public Collaboration Services	
Basic Messaging	✓ Basic Space Meetings <sup>①</sup>	Call on Webex (1:1 call, non- PSTN)
	Non-subscription Licenses	^
		Register to Unified Communications Manager (UCM)
	Licensed Collaboration Services	
Messaging Advanced Messaging	Meetings Advanced Space Meetings Webex Assistant for Meetings Webex Meetings Suite	Calling <ul> <li>Webex Calling</li> <li>Professional</li> </ul>
		Back

Figure 20: Add Services for Users

Step 6:

Assign the user to appropriate location and select the phone number and extension. Click on **Finish** button.

	A	ssign Numbers			×
User	Location	Phone Number	Extension	Calling Plan	
Cisco user3 r1+ciscouser3@	I.c Cisco1	<ul> <li>✓ +197</li> <li>18</li> <li>✓</li> </ul>	18		^
				Back	∽ inish

Figure 21: Assign Numbers

#### Step 7:

Successful creation of user will be displayed in the Add Users window. Click on Finish button.



Figure 22: Add User successful

# 1.3 Adding Devices

#### Step 1:

To add a device, navigate to **Devices** in Cisco Webex Control Hub. The existing devices will be listed out. Click **Add Device** button.

webex Control	Hub				4 🤉 🕞
<ul> <li>∩ Overview</li> <li>⊙ Getting Started Guide</li> <li>△ Alerts center</li> <li>момтовика</li> <li>al Analytics</li> <li>~ Troubleshooting</li> <li>□ Reports</li> </ul>	Devices Devices Terr C Find devices by statu Online Issues Select one or more devices	s, type, and more           2         Expired           0         Status unavailable           for bulk actions         Status	⇒ Software      ⊖ My alerts     6 Devices in total     0     e     2	i≘ Resources 2	Add Device
MANAGEMENT A Users & Workspaces	Туре	Product	Status	Belongs to	

Figure 23: Add Devices Window

#### Step 2:

In the Add Device window, assign the device to a user or a place. Select **Existing User** and Click on Next.



Figure 24: Assign to a user or a place

Step 3:

Select appropriate user from the search for a user list and click Next

	Add Device
Which user will this device belong to?	
cisco user3	
	Back

Figure 25: User Association with Device

Step 4:

In the Select Device drop down box, select the appropriate **device** and enter the **MAC address**. Click on **Save** button. The device will be added successfully.

Add De	vice		
What kind of device do you want to set up for this user?			
Room, Board or Desk series	Cisco IP Phone		
e.g. Cisco Webex Board, Room, and Desk series, and Webex Share.	e.g. Cisco 8845, 8865, 8800 and Analog Telephone Adapter ports		
Select Device			
How would you like to setup this device?			
By Activation Code			
By Mac Address			
Enter MAC Address			
Enter the MAC address of the IP phone you want to add.			
	Back Save		

Figure 26: Select Device and add MAC address

# 1.4 Assign main number in location

Step 1:

Assign number in location as Main number.

webex Control H	ub		4° 0 🕒
Reports     Anagement     Q Users     & Workspaces	Calling Numbers Locations Call Re	Cisco1 United States Location ID: 320db15a-7684-4604-bf47-85bdcc0dedeb	3
Devices Apps Account Complete Settings	Location A Cisco1	Main Number PSTN Connection	+1972 + > Premises-based PSTN - CUB( Manage
SERVICES		Emergency Calling Emergency Callback Number	Location main number $ ightarrow$
<ul> <li>♂ Updates &amp; Migrations</li> <li>○ Messaging</li> <li>☆ Meeting</li> </ul>		Emergency Location Identifier Emergency Call Notification	eli $>$ Off $>$
<ul> <li>S Calling</li> <li>S Connected UC</li> <li>○ Hybrid</li> </ul>		Enhanced Emergency Calling 🛆	Off $>$
	-	Scheduling	>

Figure 27: Assign Main number in location

Repeat the same steps in 1.1 in another Webex tenant for Multi tenancy setup.

# 2 Cisco UBE Configuration

The following configuration involves the CUBE High Availability (active/standby CUBEs for stateful failover of active calls).

### 2.1 IP Networking

```
interface GigabitEthernet0/0/0
 description To HA interface
ip address 10.64.5.234 255.255.0.0
negotiation auto
ļ
interface GigabitEthernet0/0/1
description To PSTN
ip address 10.80.11.137 255.255.255.0
negotiation auto
redundancy rii 16
redundancy group 1 ip 10.80.11.136 exclusive
ļ
interface GigabitEthernet0/0/2
description To Webex Calling
ip address 192.65.79.x 255.255.255.128
negotiation auto
redundancy rii 15
redundancy group 1 ip 192.65.79.x exclusive
```

#### Explanation

Command	Description
redundancy rii id	Redundant interface identifier to generate virtual MAC Same rii id to be used in CUBEs that has same virtual IP
redundancy group 1 ip x.x.x.x exclusive	Enable Redundancy group in physical interface with virtual IP towards PSTN and Webex calling

### 2.2 Routing

#### 2.2.1 To Webex Calling

ip route 0.0.0.0 0.0.0.0 192.65.79.x

#### 2.2.2 To PSTN/PSTN

Ip route 10.64.0.0 255.255.0.0 10.80.11.1 ip route 172.16.0.0 255.255.0.0 10.80.11.1

### 2.3 DNS and NTP Servers

DNS must be configured to resolve addresses for Webex Calling. Additionally, configure a suitable NTP source to ensure that the correct time is used by the platform

ip name-server 208.67.222.222 208.67.220.220 ntp server 10.10.10.5

### 2.4 Certificates

The following steps describe how to create and install a certificate.

#### 2.4.1 Generate RSA key

```
crypto key generate rsa general-keys label sbc6 exportable redundancy modulus 4096
The name for the keys will be: sbc6
% The key modulus size is 4096 bits
% Generating 4096 bit RSA keys, keys will be exportable with redundancy...
```

```
[OK] (elapsed time was 1 seconds)
```

### 2.4.2 Create SBC Trustpoint

crypto pki trustpoint sbc enrollment terminal fqdn sbc6.tekvizionlabs.com subject-name cn=sbc6.tekvizionlabs.com subject-alt-name sbc6.tekvizionlabs.com revocation-check crl rsakeypair sbc6

#### 2.4.3 Generate Certificate Signing Request (CSR)

Use this CSR to request a certificate from one of the supported Certificate authorities.

crypto pki enroll sbc6
% Start certificate enrollment ..
% The subject name in the certificate will include: cn=sbc6.tekvizionlabs.com
% The subject name in the certificate will include: sbc6.tekvizionlabs.com
% Include the router serial number in the subject name? [yes/no]: no
% Include an IP address in the subject name? [no]: no
Display Certificate Request to terminal? [yes/no]: yes
Certificate Request follows:

#### 2.4.4 Authenticate CA Certificate

Enter the following command, then paste the CA certificate that verifies the host certificate into the trust point (usually the intermediate certificate). Open the base 64 CER/PEM file with notepad, copy the text, and paste it into the terminal when prompted.

```
crypto pki authenticate sbc6
Enter the base 64 encoded CA certificate.
End with a blank line or the word "quit" on a line by itself
```

### 2.4.5 Import signed host certificate

Enter the following command then paste the host certificate into the trust point. Open the base 64 CER/PEM file with notepad, copy the text, and paste it into the terminal when prompted.

```
crypto pki import sbc6 certificate
Enter the base 64 encoded CA certificate.
End with a blank line or the word "quit" on a line by itself
```

### 2.4.6 Specify the TLS version

sip-ua
transport tcp tls v1.2

### 2.4.7 Import Cisco CA bundle for Webex calling certificate authentication

Create the CA certificate trust point used to validate Webex Calling SIP Link TLS messages:

```
crypto pki trustpool import clean url
http://www.cisco.com/security/pki/trs/ios_core.p7b
Reading file from http://www.cisco.com/security/pki/trs/ios_core.p7b
Loading http://www.cisco.com/security/pki/trs/ios_core.p7b
% PEM files import succeeded.
```

### 2.4.8 Exporting RSA key and certificate from CUBE 1 for High Availability

```
crypto pki export sbc6 pkcs12 <u>ftp://<username>:<password>@x.x.x.x/</u> password xxxxx
Address or name of remote host [x.x.x.x]?
Destination filename [sbc6]?
Writing sbc6 Writing pkcs12 file to <u>ftp://<username>@x.x.x.x/sbc6</u>
!
CRYPTO_PKI: Exported PKCS12 file successfully.
```

### 2.4.9 Import RSA key and certificate in CUBE 2 for High Availability

Using the below command, import the certificate to CUBE 2. This will automatically create the trustpoint "sbc6"

```
crypto pki import sbc6 pkcs12 <u>ftp://<username>:<password>@x.x.x.x/sbc6</u> password xxxx
% Importing pkcs12...
Address or name of remote host [x.x.x.x]?
Source filename [sbc6]?
Reading file from <u>ftp://<username>@x.x.x.x/sbc6</u>!
[OK - 4931/4096 bytes]
CRYPTO_PKI: Imported PKCS12 file successfully.
```

# 2.5 Global CUBE settings

In order to enable CUBE with settings required to interwork with Webex calling Voice, the following commands must be entered:

```
voice service voip
ip address trusted list
ipv4 139.177.65.53 255.255.255.255
ipv4 85.119.56.128 255.255.255.192
ipv4 85.119.57.128 255.255.255.192
ipv4 135.84.169.0 255.255.255.128
ipv4 135.84.170.0 255.255.255.128
ipv4 135.84.171.0 255.255.255.128
ipv4 135.84.172.0 255.255.255.128
ipv4 135.84.173.0 255.255.255.128
ipv4 135.84.174.0 255.255.255.128
ipv4 135.84.174.0 255.255.255.128
```
```
ipv4 139.177.65.0 255.255.255.0
 ipv4 139.177.66.0 255.255.255.0
 ipv4 139.177.67.0 255.255.255.0
 ipv4 139.177.68.0 255.255.255.0
 ipv4 139.177.69.0 255.255.255.0
 ipv4 139.177.70.0 255.255.255.0
 ipv4 139.177.71.0 255.255.255.0
 ipv4 139.177.72.0 255.255.255.0
 ipv4 139.177.73.0 255.255.255.0
 ipv4 185.115.196.0 255.255.255.128
 ipv4 185.115.197.0 255.255.255.128
 ipv4 199.19.197.0 255.255.255.0
 ipv4 199.19.199.0 255.255.255.0
 ipv4 199.59.64.0 255.255.255.128
 ipv4 199.59.65.0 255.255.255.128
 ipv4 199.59.66.0 255.255.255.128
 ipv4 199.59.67.0 255.255.255.128
 ipv4 199.59.70.0 255.255.255.128
 ipv4 199.59.71.0 255.255.255.128
 ipv4 128.177.14.0 255.255.255.128
 ipv4 128.177.36.0 255.255.255.192
 ipv4 10.64.1.0
address-hiding
mode border-element
allow-connections sip to sip
redundancy-group 1
no supplementary-service sip refer
no supplementary-service sip handle-replaces
fax protocol t38 version 0 ls-redundancy 0 hs-redundancy 0 fallback none
trace
sip
listen-port secure 5066
 early-offer forced
g729 annexb-all
 no call service stop
```

### Explanation

Command	Description
allow-connections sip to sip	Allow IP2IP connections between two SIP call legs
fax protocol	Specifies the fax protocol
no supplementary-service sip refer	Disable forwarding SIP REFER message for call transfers and replace the Dialog-ID in the Replaces header with the peer Dialog-ID
no supplementary-service sip handle-replaces	
early-offer forced	Forces LGW to send the SDP information in the initial INVITE message
g729 annexb-all	Allows all variants of G729

# 2.6 Configure Redundancy group

```
redundancy
mode none
application redundancy
group 1
priority 150 failover threshold 75
timers delay 30 reload 60
control GigabitEthernet0/0/0 protocol 1
data GigabitEthernet0/0/0
track 1 shutdown
track 2 shutdown
!
track 1 interface GigabitEthernet0/0/1 line-protocol
!
```

#### Explanation

Command	Description
priority 150 failover threshold 75	Set priority weightage for CUBE 1 and CUBE 2. High priority CUBE turns Active and other StandBy
timers delay 30 reload 60	the amount of time to delay RG group's initialization and role negotiation after the interface comes up and reload
control GigabitEthernet0/0/0 protocol 1	interface used to exchange keepalive
data GigabitEthernet0/0/0	interface used for checkpointing of data traffic

### 2.7 SRTP crypto

Used to set the crypto cipher for the Webex Calling

```
voice class srtp-crypto 1
crypto 1 AES_CM_128_HMAC_SHA1_80
```

## 2.8 STUN ICE-lite

voice class stun-usage 100 stun usage ice lite

### 2.9 Codecs

#### 2.9.1 To Webex calling/PSTN

voice class codec 100
codec preference 2 g711ulaw
codec preference 3 g711alaw
codec preference 4 opus

#### 2.9.2 To PBX

voice class codec 200 codec preference 1 opus

## 2.10 Options keepalive to Webex Calling

To ensure that contact headers include the SBC fully qualified domain name, the following profile is used.

```
voice class sip-profiles 100
rule 10 request OPTIONS sip-header Contact modify "<sip:.*:" "<sip:sbc6.tekvizionlabs.com:"
!
voice class sip-options-keepalive 100
description Keepalive Webex calling
up-interval 5
transport tcp tls
sip-profiles 100</pre>
```

# 2.11 Message Handling Rules

## 2.11.1 SIP Profiles: Manipulations for outbound messages to Webex Calling

The following sip profile is required to:

Rule 10: Modify Contact header with IP to SBC FQDN

```
voice class sip-profiles 200
rule 10 request ANY sip-header Contact modify "@.*:" "@sbc6.tekvizionlabs.com:"
rule 20 response ANY sip-header Contact modify "@.*:" "@sbc6.tekvizionlabs.com:"
```

# 2.12 Specify the trust point in tls profile

voice class tls-profile 100
description Webexcalling
trustpoint sbc6
cn-san validate bidirectional
cn-san 1 us01.sipconnect.bcld.webex.com

#### Explanation

Command	Description
cn-san validate bidirectional	Enable CN SAN FQDN validation for bidirectional handshake in certificates
cn-san 1 us01.sipconnect.bcld.webex.com	Mention the CN SAN FQDN of Webex Calling to validate

## 2.13 Tenant

#### 2.13.1 Tenant to Webex Calling

voice class tenant 200 tls-profile 100 listen-port secure 5061 no remote-party-id srtp-crypto 200 localhost dns:sbc6.tekvizionlabs.com session transport tcp tls no session refresh error-passthru bind control source-interface GigabitEthernet0/0/2 bind media source-interface GigabitEthernet0/0/2 no pass-thru content custom-sdp privacy-policy passthru

#### 2.13.2 Tenant to PSTN

voice class tenant 100
session transport udp
error-passthru
bind control source-interface GigabitEthernet0/0/1
bind media source-interface GigabitEthernet0/0/1
no pass-thru content custom-sdp
privacy-policy passthru

#### 2.13.3 Tenant to PBX

voice class tenant 300
session transport udp
error-passthru
bind control source-interface GigabitEthernet0/0/1
bind media source-interface GigabitEthernet0/0/1
no pass-thru content custom-sdp
privacy-policy passthru

## 2.14 Number translation rules

The following translation rule applies for non +E164 from PSTN/PBX to Webex calling in E164.

```
2.14.1 To Webex Calling
```

```
voice translation-rule 100
rule 1 /^\([2-9].....))/ /+1\1/
!
voice translation-profile 100
translate calling 100
translate called 100
```

#### **2.14.2** To PSTN/PBX

```
voice translation-rule 200
rule 1 /^\+1\(.*\)/ /\1/
rule 2 /^\+91\(.*\)/ /01191\1/
!
voice translation-profile 200
translate calling 200
translate called 200
```

# 2.15 Dial peers

#### 2.15.1 Inbound calls from Cisco Webex Calling

```
voice class uri 200 sip
host sbc6.tekvizionlabs.com
!
dial-peer voice 200101 voip
description Inbound from Webex Calling
session protocol sipv2
session transport tcp tls
incoming uri request 200
voice-class codec 100
voice-class stun-usage 100
```

```
voice-class sip profiles 200
voice-class sip tenant 200
voice-class sip bind control source-interface GigabitEthernet0/0/2
voice-class sip bind media source-interface GigabitEthernet0/0/2
dtmf-relay rtp-nte
srtp
no vad
```

### 2.15.2 Outbound calls to Cisco Webex Calling

```
voice class e164-pattern-map 2002
description towards Webex tenant1
 e164 +19725980114
ļ
dial-peer voice 200201 voip
description Outbound Webex Calling tenant1
session protocol sipv2
session target dns:us01.sipconnect.bcld.webex.com
session transport tcp tls
 destination e164-pattern-map 2002
voice-class codec 100
voice-class stun-usage 100
voice-class sip rel1xx disable
voice-class sip asserted-id pai
voice-class sip profiles 200
voice-class sip tenant 200
 voice-class sip options-keepalive profile 100
voice-class sip bind control source-interface GigabitEthernet0/0/2
voice-class sip bind media source-interface GigabitEthernet0/0/2
 dtmf-relay rtp-nte
srtp
 no vad
```

2.15.3 Inbound calls from PSTN

voice class uri 100 sip host 10.64.1.x ! dial-peer voice 100 voip description Incoming dial-peer from PSTN translation-profile incoming 100 session protocol sipv2 destination dpg 200 incoming uri from 100 voice-class codec 100 voice-class sip tenant 100 voice-class sip tenant 100 voice-class sip bind control source-interface GigabitEthernet0/0/1 voice-class sip bind media source-interface GigabitEthernet0/0/1 dtmf-relay rtp-nte no vad

## 2.15.4 Outbound calls to PSTN

```
voice class e164-pattern-map 100
description towards PSTN
 e164 +1214T
 e164 +1941T
ļ
dial-peer voice 101 voip
description outgoing dial-peer to IP PSTN
translation-profile outgoing 200
session protocol sipv2
session target ipv4:10.64.1.x:5060
session transport udp
destination e164-pattern-map 100
voice-class codec 100
voice-class sip options-ping 60
voice-class sip tenant 100
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
 dtmf-relay rtp-nte
 no vad
```

#### 2.15.5 Inbound calls from PBX

```
voice class uri 300 sip
pattern 10.71.12.11
!
dial-peer voice 200 voip
description Incoming dial-peer from CUCM
translation-profile incoming 100
session protocol sipv2
incoming uri from 300
voice-class codec 200
voice-class sip tenant 300
voice-class sip tenant 300
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
no vad
```

## 2.15.6 Outbound calls to PBX

```
voice class e164-pattern-map 200
description towards CUCM
  e164 +1531T
ļ
dial-peer voice 201 voip
description outgoing dial-peer to IP CUCM
translation-profile outgoing 200
session protocol sipv2
session target ipv4:10.71.12.11:5060
session transport udp
 destination e164-pattern-map 200
voice-class codec 200
voice-class sip options-ping 60
voice-class sip tenant 300
voice-class sip options-keepalive
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
 dtmf-relay rtp-nte
 no vad
```

To configure Multi tenancy repeat the configurations towards Webex calling from section 2.10 to 2.15

# **3** Running Configuration

The following configuration snippet contains a sample configuration of Cisco UBE with all parameters mentioned previously.

## 3.1 CUBE 1

```
Building configuration...
Current configuration : 11165 bytes
1
version 17.9
service timestamps debug datetime msec
service timestamps log datetime msec
service password-encryption
service call-home
platform gfp utilization monitor load 80
platform punt-keepalive disable-kernel-core
L
hostname 8K MTLS webex
1
boot-start-marker
boot system bootflash:c8000be-universalk9.17.09.01.SPA.bin
boot-end-marker
T.
logging buffered 21474836
no aaa new-model
clock timezone UTC -5 0
clock calendar-valid
L
ip name-server 208.67.222.222 208.67.220.220
ip domain name tekvizionlabs.com
login on-success log
subscriber templating
L
multilink bundle-name authenticated
password encryption aes
crypto pki trustpoint SLA-TrustPoint
enrollment pkcs12
revocation-check crl
crypto pki trustpoint sbc6
enrollment terminal
 fqdn sbc6.tekvizionlabs.com
 subject-name cn=sbc6.tekvizionlabs.com
```

```
subject-alt-name sbc6.tekvizionlabs.com
 revocation-check crl
rsakeypair sbc6
1
crypto pki certificate chain SLA-TrustPoint
 certificate ca 01
crypto pki certificate chain sbc6
 certificate 00A76F21D0D0E2906D
certificate ca 07
crypto pki certificate pool
 cabundle nvram:ios core.p7b
voice service voip
 ip address trusted list
  ipv4 139.177.65.53 255.255.255.255
  ipv4 85.119.56.128 255.255.255.192
  ipv4 85.119.57.128 255.255.255.192
  ipv4 135.84.169.0 255.255.255.128
  ipv4 135.84.170.0 255.255.255.128
  ipv4 135.84.171.0 255.255.255.128
  ipv4 135.84.172.0 255.255.255.128
  ipv4 135.84.173.0 255.255.255.128
  ipv4 135.84.174.0 255.255.255.128
  ipv4 139.177.64.0 255.255.255.0
  ipv4 139.177.65.0 255.255.255.0
  ipv4 139.177.66.0 255.255.255.0
  ipv4 139.177.67.0 255.255.255.0
  ipv4 139.177.68.0 255.255.255.0
  ipv4 139.177.69.0 255.255.255.0
  ipv4 139.177.70.0 255.255.255.0
  ipv4 139.177.71.0 255.255.255.0
  ipv4 139.177.72.0 255.255.255.0
  ipv4 139.177.73.0 255.255.255.0
  ipv4 185.115.196.0 255.255.255.128
  ipv4 185.115.197.0 255.255.255.128
  ipv4 199.19.197.0 255.255.255.0
  ipv4 199.19.199.0 255.255.255.0
  ipv4 199.59.64.0 255.255.255.128
  ipv4 199.59.65.0 255.255.255.128
  ipv4 199.59.66.0 255.255.255.128
  ipv4 199.59.67.0 255.255.255.128
  ipv4 199.59.70.0 255.255.255.128
  ipv4 199.59.71.0 255.255.255.128
  ipv4 128.177.14.0 255.255.255.128
  ipv4 128.177.36.0 255.255.255.192
  ipv4 10.64.1.x
 address-hiding
mode border-element
 allow-connections sip to sip
 redundancy-group 1
no supplementary-service sip refer
```

```
no supplementary-service sip handle-replaces
 fax protocol t38 version 0 ls-redundancy 0 hs-redundancy 0 fallback none
trace
 sip
 listen-port secure
                      5066
 early-offer forced
 q729 annexb-all
 no call service stop
!
!
voice class uri 100 sip
host 10.64.1.x
voice class uri 200 sip
host sbc6.tekvizionlabs.com
L
voice class uri 300 sip
pattern 10.71.12.11
!
voice class codec 100
codec preference 2 g711ulaw
codec preference 3 g711alaw
codec preference 4 opus
L
voice class codec 200
codec preference 1 opus
L
voice class stun-usage 100
stun usage ice lite
Ţ.
voice class sip-profiles 100
rule 10 request OPTIONS sip-header Contact modify "<sip:.*:"
"<sip:sbc6.tekvizionlabs.com:"
1
voice class sip-profiles 200
rule 10 request ANY sip-header Contact modify "@.*:"
"@sbc6.tekvizionlabs.com:"
rule 20 response ANY sip-header Contact modify "@.*:"
"@sbc6.tekvizionlabs.com:"
voice class e164-pattern-map 100
description towardsPSTN
 e164 +1214T
 e164 +1941T
voice class e164-pattern-map 200
description towardsCUCM
  e164 +1531T
 I
voice class e164-pattern-map 2002
description towards Webex tenant1
  e164 +19725980114
```

```
T
voice class sip-options-keepalive 100
description Keepalive Webex Calling
up-interval 5
transport tcp tls
sip-profiles 100
T
voice class tenant 200
tls-profile 100
  listen-port secure 5061
 no remote-party-id
  srtp-crypto 200
  localhost dns:sbc6.tekvizionlabs.com
  session transport tcp tls
 no session refresh
 error-passthru
 bind control source-interface GigabitEthernet0/0/2
 bind media source-interface GigabitEthernet0/0/2
 no pass-thru content custom-sdp
 privacy-policy passthru
I
voice class tenant 100
  session transport udp
  error-passthru
 bind media source-interface GigabitEthernet0/0/1
 bind control source-interface GigabitEthernet0/0/1
 no pass-thru content custom-sdp
 privacy-policy passthru
I
voice class tenant 300
  session transport udp
 error-passthru
 bind control source-interface GigabitEthernet0/0/1
 bind media source-interface GigabitEthernet0/0/1
 no pass-thru content custom-sdp
 privacy-policy passthru
I
voice class srtp-crypto 200
 crypto 1 AES CM 128 HMAC SHA1 80
voice class tls-profile 100
description Webexcalling
trustpoint sbc6
cn-san validate bidirectional
cn-san 1 us01.sipconnect.bcld.webex.com
!
voice translation-rule 100
rule 1 /^\([2-9]....\)/ /+1\1/
!
voice translation-rule 200
 rule 1 /^+1 (.*\)/ /\1/
 rule 4 /^\+91\(.*\)/ /01191\1/
```

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```
T
voice translation-profile 100
translate calling 100
translate called 100
L
voice translation-profile 200
 translate calling 200
translate called 200
T
voice-card 0/1
dsp services dspfarm
no watchdog
L
no license feature hseck9
license udi pid C8300-1N1S-6T sn xxxx
license boot level network-essentials addon dna-essentials
memory free low-watermark processor 69096
L
diagnostic bootup level minimal
spanning-tree extend system-id
enable secret 9 xxxx
L
redundancy
mode none
application redundancy
 group 1
   name cube-ha
  priority 100 failover threshold 75
  timers delay 30 reload 60
   control GigabitEthernet0/0/0 protocol 1
   data GigabitEthernet0/0/0
   track 1 shutdown
   track 2 shutdown
!
track 1 interface GigabitEthernet0/0/1 line-protocol
1
track 2 interface GigabitEthernet0/0/2 line-protocol
interface GigabitEthernet0/0/0
description To HA interface
ip address 10.64.5.234 255.255.0.0
negotiation auto
interface GigabitEthernet0/0/1
description To PSTN
 ip address 10.80.11.137 255.255.255.0
negotiation auto
redundancy rii 16
 redundancy group 1 ip 10.80.11.136 exclusive
1
```

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```
interface GigabitEthernet0/0/2
 description To Webex Calling
 ip address 192.65.79.x 255.255.255.128
negotiation auto
redundancy rii 15
redundancy group 1 ip 192.65.79.x exclusive
T
interface GigabitEthernet0/0/3
no ip address
negotiation auto
L
interface GigabitEthernet0/0/4
no ip address
negotiation auto
interface GigabitEthernet0/0/5
no ip address
negotiation auto
L
interface Service-Engine0/1/0
ip tcp synwait-time 5
ip http server
ip http secure-server
ip http client source-interface GigabitEthernet0/0/2
ip forward-protocol nd
ip route 0.0.0.0 0.0.0.0 192.65.79.129
ip route 10.64.0.0 255.255.0.0 10.80.11.1
ip route 10.70.0.0 255.255.0.0 10.80.11.1
ip route 172.16.0.0 255.255.0.0 10.64.1.1
I
control-plane
1
mgcp behavior rsip-range tgcp-only
mgcp behavior comedia-role none
mgcp behavior comedia-check-media-src disable
mgcp behavior comedia-sdp-force disable
T.
mgcp profile default
dial-peer voice 200101 voip
description Inbound from Webex Calling
 session protocol sipv2
session transport tcp tls
 incoming uri request 200
voice-class codec 100
voice-class stun-usage 100
voice-class sip profiles 200
voice-class sip tenant 200
voice-class sip bind control source-interface GigabitEthernet0/0/2
voice-class sip bind media source-interface GigabitEthernet0/0/2
dtmf-relay rtp-nte
```

```
srtp
1
dial-peer voice 200201 voip
description Outbound Webex Calling tenant1
session protocol sipv2
session target dns:us01.sipconnect.bcld.webex.com
session transport tcp tls
destination e164-pattern-map 2002
voice-class codec 100
voice-class stun-usage 100
voice-class sip rel1xx disable
voice-class sip asserted-id pai
voice-class sip profiles 200
voice-class sip tenant 200
voice-class sip options-keepalive profile 100
voice-class sip bind control source-interface GigabitEthernet0/0/2
voice-class sip bind media source-interface GigabitEthernet0/0/2
dtmf-relay rtp-nte
srtp
no vad
dial-peer voice 100 voip
description Incoming dial-peer from PSTN
translation-profile incoming 100
session protocol sipv2
destination dpg 200
incoming uri from 100
voice-class codec 100
voice-class sip tenant 100
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
no vad
I
dial-peer voice 101 voip
description outgoing dial-peer to IP PSTN
translation-profile outgoing 200
session protocol sipv2
session target ipv4:10.64.1.x:5060
session transport udp
destination e164-pattern-map 100
voice-class codec 100
voice-class sip options-ping 60
voice-class sip tenant 100
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
no vad
dial-peer voice 200 voip
description Incoming dial-peer from CUCM
translation-profile incoming 100
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```

```
session protocol sipv2
 incoming uri from 300
voice-class codec 200
voice-class sip tenant 300
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
no vad
L
dial-peer voice 201 voip
description outgoing dial-peer to IP CUCM
translation-profile outgoing 200
session protocol sipv2
session target ipv4:10.71.12.11:5060
 session transport udp
destination e164-pattern-map 200
voice-class codec 200
voice-class sip options-ping 60
voice-class sip tenant 300
voice-class sip options-keepalive
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
no vad
1
gateway
timer receive-rtp 1200
!
sip-ua
no remote-party-id
transport tcp tls v1.2
line con 0
exec-timeout 5 0
password 7 xxxxx
logging synchronous
login
stopbits 1
line aux 0
line vty 0 4
exec-timeout 60 0
password 7 xxxxx
logging synchronous
login
 transport input telnet
line vty 5 14
 login
transport input ssh
L
call-home
 ! If contact email address in call-home is configured as sch-smart-
licensing@cisco.com
```

```
! the email address configured in Cisco Smart License Portal will be used as
contact email address to send SCH notifications.
contact-email-addr sch-smart-licensing@cisco.com
profile "CiscoTAC-1"
   active
   destination transport-method http
ntp server 10.10.10.5
!
end
```

# 3.2 CUBE2

```
Building configuration...
Current configuration : 12534 bytes
version 17.9
service timestamps debug datetime msec
service timestamps log datetime msec
service password-encryption
service call-home
platform qfp utilization monitor load 80
platform punt-keepalive disable-kernel-core
platform hardware throughput crypto 25M
hostname CUBE8K
1
boot-start-marker
boot system bootflash:c8000be-universalk9.17.09.01.SPA.bin
boot-end-marker
logging buffered 214748364
no aaa new-model
clock timezone UTC -5 0
clock calendar-valid
1
ip name-server 8.8.8.8
ip domain name tekvizionlabs.com
login on-success log
subscriber templating
multilink bundle-name authenticated
L
crypto pki trustpoint TP-self-signed-2307055185
enrollment selfsigned
subject-name cn=IOS-Self-Signed-Certificate-2307055185
revocation-check none
rsakeypair TP-self-signed-2307055185
I
crypto pki trustpoint SLA-TrustPoint
enrollment pkcs12
revocation-check crl
crypto pki trustpoint sbc6
enrollment pkcs12
revocation-check crl
rsakeypair sbc6
!
```

```
crypto pki certificate chain TP-self-signed-2307055185
 certificate self-signed 01
crypto pki certificate chain SLA-TrustPoint
 certificate ca 01
crypto pki certificate chain sbc6
 certificate 00A76F21D0D0E2906D
 certificate ca 07
L
crypto pki certificate pool
 cabundle nvram:ios core.p7b
voice service voip
 ip address trusted list
  ipv4 139.177.65.53 255.255.255.255
  ipv4 85.119.56.128 255.255.255.192
  ipv4 85.119.57.128 255.255.255.192
  ipv4 135.84.169.0 255.255.255.128
  ipv4 135.84.170.0 255.255.255.128
  ipv4 135.84.171.0 255.255.255.128
  ipv4 135.84.172.0 255.255.255.128
  ipv4 135.84.173.0 255.255.255.128
  ipv4 135.84.174.0 255.255.255.128
  ipv4 139.177.64.0 255.255.255.0
  ipv4 139.177.65.0 255.255.255.0
  ipv4 139.177.66.0 255.255.255.0
  ipv4 139.177.67.0 255.255.255.0
  ipv4 139.177.68.0 255.255.255.0
  ipv4 139.177.69.0 255.255.255.0
  ipv4 139.177.70.0 255.255.255.0
  ipv4 139.177.71.0 255.255.255.0
  ipv4 139.177.72.0 255.255.255.0
  ipv4 139.177.73.0 255.255.255.0
  ipv4 185.115.196.0 255.255.255.128
  ipv4 185.115.197.0 255.255.255.128
  ipv4 199.19.197.0 255.255.255.0
  ipv4 199.19.199.0 255.255.255.0
  ipv4 199.59.64.0 255.255.255.128
  ipv4 199.59.65.0 255.255.255.128
  ipv4 199.59.66.0 255.255.255.128
  ipv4 199.59.67.0 255.255.255.128
  ipv4 199.59.70.0 255.255.255.128
  ipv4 199.59.71.0 255.255.255.128
  ipv4 128.177.14.0 255.255.255.128
  ipv4 128.177.36.0 255.255.255.192
  ipv4 10.64.1.x
 address-hiding
mode border-element
 allow-connections sip to sip
 redundancy-group 1
no supplementary-service sip refer
no supplementary-service sip handle-replaces
 fax protocol t38 version 0 ls-redundancy 0 hs-redundancy 0 fallback none
```

```
trace
 sip
 listen-port secure
                     5066
  early-offer forced
  q729 annexb-all
no call service stop
T
voice class uri 100 sip
host 10.64.1.x
L
voice class uri 200 sip
host sbc6.tekvizionlabs.com
voice class uri 300 sip
pattern 10.71.12.11
!
voice class codec 100
codec preference 2 g711ulaw
 codec preference 3 g711alaw
codec preference 4 opus
voice class codec 200
codec preference 1 opus
L
voice class stun-usage 100
stun usage ice lite
L
voice class sip-profiles 100
rule 10 request OPTIONS sip-header Contact modify "<sip:.*:"
"<sip:sbc6.tekvizionlabs.com:"
1
voice class sip-profiles 200
rule 10 request ANY sip-header Contact modify "@.*:"
"@sbc6.tekvizionlabs.com:"
rule 20 response ANY sip-header Contact modify "@.*:"
"@sbc6.tekvizionlabs.com:"
!
1
voice class sip-options-keepalive 100
description Keepalive Webex Calling
up-interval 5
transport tcp tls
sip-profiles 100
L
voice class tenant 200
tls-profile 100
  listen-port secure 5061
  no remote-party-id
  connection-reuse
  srtp-crypto 200
  localhost dns:sbc6.tekvizionlabs.com
  session transport tcp tls
```

```
no session refresh
 error-passthru
 bind control source-interface GigabitEthernet0/0/2
 bind media source-interface GigabitEthernet0/0/2
 no pass-thru content custom-sdp
 privacy-policy passthru
I
voice class tenant 100
  session transport udp
 error-passthru
 bind media source-interface GigabitEthernet0/0/1
 bind control source-interface GigabitEthernet0/0/1
 no pass-thru content custom-sdp
 privacy-policy passthru
T
voice class tenant 300
  session transport udp
 error-passthru
 bind control source-interface GigabitEthernet0/0/1
 bind media source-interface GigabitEthernet0/0/1
 no pass-thru content custom-sdp
 privacy-policy passthru
voice class srtp-crypto 200
 crypto 1 AES CM 128 HMAC SHA1 80
1
voice class tls-profile 100
description Webexcalling
trustpoint sbc6
cn-san validate bidirectional
cn-san 1 us01.sipconnect.bcld.webex.com
!
voice translation-rule 100
rule 1 /^\([2-9]....\)/ /+1\1/
I
voice translation-rule 200
rule 1 /\+1(.*\)/ /\1/
rule 4 /^\+91\(.*\)/ /01191\1/
voice translation-profile 100
translate calling 100
translate called 100
L
voice translation-profile 200
translate calling 200
translate called 200
L
voice-card 0/1
dsp services dspfarm
no watchdog
1
no license feature hseck9
license udi pid C8300-1N1S-6T sn xxxx
```

```
license boot level network-essentials addon dna-essentials
memory free low-watermark processor 69096
L
diagnostic bootup level minimal
spanning-tree extend system-id
1
enable secret 9 xxxxxx
redundancv
mode none
application redundancy
 group 1
  priority 150 failover threshold 75
   timers delay 30 reload 60
   control GigabitEthernet0/0/0 protocol 1
   data GigabitEthernet0/0/0
   track 1 shutdown
   track 2 shutdown
!
track 1 interface GigabitEthernet0/0/1 line-protocol
1
track 2 interface GigabitEthernet0/0/2 line-protocol
I
interface GigabitEthernet0/0/0
description To HA interface
ip address 10.64.5.235 255.255.0.0
negotiation auto
I
interface GigabitEthernet0/0/1
description To PSTN
ip address 10.80.11.138 255.255.255.0
negotiation auto
redundancy rii 16
 redundancy group 1 ip 10.80.11.136 exclusive
!
interface GigabitEthernet0/0/2
description To POE2 Gig 4/0/19 WAN
ip address 192.65.79.x 255.255.255.128
negotiation auto
redundancy rii 15
redundancy group 1 ip 192.65.79.x exclusive
interface GigabitEthernet0/0/3
no ip address
shutdown
negotiation auto
L
interface GigabitEthernet0/0/4
no ip address
shutdown
negotiation auto
```

```
L
interface GigabitEthernet0/0/5
no ip address
shutdown
negotiation auto
1
interface Service-Engine0/1/0
1
ip http server
ip http authentication local
ip http secure-server
ip http client source-interface GigabitEthernet0/0/2
ip forward-protocol nd
ip route 0.0.0.0 0.0.0.0 192.65.79.129
ip route 10.64.0.0 255.255.0.0 10.80.11.1
ip route 10.70.0.0 255.255.0.0 10.80.11.1
ip route 172.16.0.0 255.255.0.0 10.64.1.1
I
control-plane
mgcp behavior rsip-range tgcp-only
mgcp behavior comedia-role none
mgcp behavior comedia-check-media-src disable
mgcp behavior comedia-sdp-force disable
1
mgcp profile default
L
dial-peer voice 200101 voip
description Inbound from Webex Calling
session protocol sipv2
session transport tcp tls
 incoming uri request 200
voice-class codec 100
voice-class stun-usage 100
voice-class sip profiles 200
voice-class sip tenant 200
voice-class sip bind control source-interface GigabitEthernet0/0/2
voice-class sip bind media source-interface GigabitEthernet0/0/2
dtmf-relay rtp-nte
 srtp
!
dial-peer voice 200201 voip
description Outbound Webex Calling tenant1
session protocol sipv2
 session target dns:us01.sipconnect.bcld.webex.com
 session transport tcp tls
destination e164-pattern-map 2002
voice-class codec 100
voice-class stun-usage 100
voice-class sip rel1xx disable
voice-class sip asserted-id pai
voice-class sip profiles 200
```

```
voice-class sip tenant 200
voice-class sip options-keepalive profile 100
voice-class sip bind control source-interface GigabitEthernet0/0/2
voice-class sip bind media source-interface GigabitEthernet0/0/2
dtmf-relay rtp-nte
srtp
no vad
1
dial-peer voice 100 voip
description Incoming dial-peer from PSTN
translation-profile incoming 100
session protocol sipv2
destination dpg 200
incoming uri from 100
voice-class codec 100
voice-class sip tenant 100
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
no vad
dial-peer voice 101 voip
description outgoing dial-peer to IP PSTN
translation-profile outgoing 200
session protocol sipv2
session target ipv4:10.64.1.x:5060
session transport udp
destination e164-pattern-map 100
voice-class codec 100
voice-class sip options-ping 60
voice-class sip tenant 100
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
no vad
dial-peer voice 200 voip
description Incoming dial-peer from CUCM
translation-profile incoming 100
session protocol sipv2
incoming uri from 300
voice-class codec 200
voice-class sip tenant 300
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
no vad
T
dial-peer voice 201 voip
description outgoing dial-peer to IP CUCM
translation-profile outgoing 200
 session protocol sipv2
```

```
session target ipv4:10.71.12.11:5060
 session transport udp
destination e164-pattern-map 200
voice-class codec 200
voice-class sip options-ping 60
voice-class sip tenant 300
voice-class sip options-keepalive
voice-class sip bind control source-interface GigabitEthernet0/0/1
voice-class sip bind media source-interface GigabitEthernet0/0/1
dtmf-relay rtp-nte
no vad
Ţ
gateway
timer receive-rtp 1200
L
sip-ua
no remote-party-id
retry invite 2
transport tcp tls v1.2
crypto signaling default trustpoint sbc6
1
T.
line con 0
exec-timeout 5 0
password 7 xxxx
logging synchronous
login
stopbits 1
line aux 0
line vty 0 4
exec-timeout 60 0
password 7 xxxxx
logging synchronous
login
transport input telnet
line vty 5 14
 login
transport input ssh
L
call-home
 ! If contact email address in call-home is configured as sch-smart-
licensing@cisco.com
 ! the email address configured in Cisco Smart License Portal will be used as
contact email address to send SCH notifications.
 contact-email-addr sch-smart-licensing@cisco.com
profile "CiscoTAC-1"
 active
 destination transport-method http
ntp server 10.10.10.5
1
End
```

## 3.3 Show commands

## 3.3.1 Dial-peer status

8K_MTLS_T	webex#sho	w dial-peer voip keepalive	status				
TAG	TENANT	DESTINATION	OOD-SessID	PRI	WT	STATUS	
200201	200	dns:us01.sipconnect.bcld.	webex			active	
		sipconnect01ah-us.bcld.	webex. 3393	5	25	active	
		ipv4:139.177.64.53:50	62				
		sipconnect01ai-us.bcld.	webex. 3394	5	25	active	
		ipv4:139.177.64.54:50	62				
		sipconnect02ai-us.bcld.	webex. 3395	10	25	active	
		ipv4:139.177.65.54:50	62				
		sipconnect02ah-us.bcld.	webex. 3396	10	25	active	
		ipv4:139.177.65.53:50	62				

Note: Command introduced from 17.9.1a IOS

## 3.3.2 Dial-peer Summary

8K_MTLS_webex#show dial-peer voi	ce summary	
dial-peer hunt 0		
AD	PRE PASS SESS-SER-GRP\ (	DUT
TAG TYPE MIN OPER PREFIX DEST	-PATTERN FER THRU SESS-TARGET STAT PORT	KEEPALIVE VRF
100 voip up up	0 syst	NA
101 voip up up map:100	0 syst ipv4:10.64.1.x:5060	active NA
200101 voip up up	0 syst	
200201 voip up up map:2002	0 syst dns:us01.sipconnect.	active NA
201 voip up up map:200	0 syst ipv4:10.71.12.11:506	active NA
200 voip up up	0 syst	NA
For server-grp details please e	xecute command:show voice class server-grou	up <tag_id></tag_id>
To see complete session target f	or ipv6 use 'sh running-config   section di	ial-peer <tag></tag>

## 3.3.3 Voice class Keepalive sip Options

8K\_MTLS\_webex#show voice class sip-options-keepalive 100Voice class sip-options-keepalive: 100AdminStat: UpDescription: Keepalive Webex callingTransport: tcp tlsSip Profiles: 100Interval(seconds) Up: 5Down: 5

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```
Retry: 5
 Peer Tag
           Server Group OOD SessID
                                      OOD Stat
                                                     IfIndex
             -----
                                                      _____
                                        _____
 _____
 200201
                                                     16
                                        Active
OOD SessID: 7479
                           OOD Stat: Active
 Target: ipv4:139.177.65.54:5062
 Transport: tcp tls
                           Sip Profiles: 100
OOD SessID: 7480
                            OOD Stat: Active
 Target: ipv4:139.177.64.54:5062
 Transport: tcp tls
                           Sip Profiles: 100
OOD SessID: 7481
                            OOD Stat: Active
 Target: ipv4:139.177.65.53:5062
 Transport: tcp tls
                           Sip Profiles: 100
OOD SessID: 7482
                           OOD Stat: Active
 Target: ipv4:139.177.64.53:5062
 Transport: tcp tls
                            Sip Profiles: 100
          _____
For session target configured as DNS - please execute: show dial-peer voip keepalive status
```

#### 3.3.4 SIP-ua connection details

```
8K MTLS webex#Show sip-ua connections tcp tls detail
Total active connections : 8
No. of send failures
                       : 36
No. of remote closures
                       : 2502
No. of conn. failures
                      : 1880
No. of inactive conn. ageouts : 0
Max. tls send msg queue size of 1, recorded for 139.177.65.54:8934
TLS client handshake failures : 0
TLS server handshake failures : 8
-----Printing Detailed Connection Report-----
Note:
** Tuples with no matching socket entry
   - Do 'clear sip <tcp[tls]/udp> conn t ipv4:<addr>:<port>'
    to overcome this error condition
++ Tuples with mismatched address/port entry
   - Do 'clear sip <tcp[tls]/udp> conn t ipv4:<addr>:<port> id <connid>'
    to overcome this error condition
* Connections with SIP OAuth ports
Remote-Agent:139.177.64.53, Connections-Count:2
 Remote-Port Conn-Id Conn-State WriteQ-Size
                                                                   TLS-
                                            Local-Address
Version Cipher
                              Curve Tenant
 _____
       5062 4450 Established
                             0 192.65.79.x:62610
                                                                      TLSv1.2
ECDHE-RSA-AES256-GCM-SHA384 P-256 200
            4442 Established 0 192.65.79.x:5061
       8934
                                                                      TLSv1.2
ECDHE-RSA-AES256-GCM-SHA384 P-256 200
Remote-Agent:139.177.65.54, Connections-Count:2
 Remote-Port Conn-Id Conn-State WriteQ-Size
                                            Local-Address
                                                                    TLS-
Version Cipher
                              Curve Tenant
 _____
______ ____
                                 0 192.65.79.x:59714
       5062 4452 Established
                                                                      TLSv1.2
ECDHE-RSA-AES256-GCM-SHA384 P-256 200
      8934 4449 Established 0 192.65.79.x:5061
                                                                      TLSv1.2
ECDHE-RSA-AES256-GCM-SHA384 P-256 200
Remote-Agent:139.177.64.54, Connections-Count:2
 Remote-Port Conn-Id Conn-State WriteQ-Size
                                                                    TLS-
                                            Local-Address
Version Cipher
                               Curve Tenant
```

5062         4447 Established         0 192.65.79.x:53007         TLSv1           ECDHE-RSA-AES256-GCM-SHA384 P-256         200         200         1000000000000000000000000000000000000	1.2
8934         4435 Established         0 192.65.79.x:5061         TLSv1           ECDHE-RSA-AES256-GCM-SHA384         P-256         200         200         1000000000000000000000000000000000000	1.2
Remote-Agent:139.177.65.53, Connections-Count:2	
Remote-Port Conn-Id Conn-State WriteQ-Size Local-Address TLS-	
5062 4448 Established 0 192 65 79 $v \cdot 24628$ TIST	12
ECDHE-RSA-AES256-GCM-SHA384 P-256 200	1.2
8934 4451 Established 0 192.65.79.x:5061 TLSv1	1.2
ECDHE-RSA-AES256-GCM-SHA384 P-256 200	
SIP Transport Layer Listen Sockets	
Conn-Id Local-Address Tenant	
=======================================	
0 [0.0.0.0]:5066: 0	
6 [10.80.11.x]:5066: 0	
2092 [192.65.79.x]:5066: 0	
2093 [192.65.79.x]:5061: 200	

#### 3.3.5 Show voip trace tenant

INVITE from SBC to Webex

```
8K MTLS webex#Show voip trace tenant 200
----- Cover Buffer -----
            = +121424259xx:+197259801xx:52161
Search-key
 Timestamp
              = Aug 29 09:48:33.716
 Buffer-Id
              = 246
 CallID
              = 52161
 Peer-CallID = 52160
 Correlator
             = 73
 Called-Number = +197259801xx
 Calling-Number = +121424259xx
 SIP CallID
             = 949770D5-26B611ED-86669B21-3DD4CEDB@sbc6.tekvizionlabs.com
 SIP Session ID = a17019339fb95e9d86a91cd9bdbe4866
              = 93F2D0568A1E
 GUID
 Tenant
              = 200
       _____
Sent: SIP TLS message from 192.65.79.x:5061 to 139.177.65.54:5062
INVITE sip:+197259801xx@peering1.us.sipconnect.bcld.webex.com:5062 SIP/2.0
Via: SIP/2.0/TLS 192.65.79.x:5061;branch=z9hG4bK792710C5
From: "214 24259xx" <sip:+121424259xx@sbc6.tekvizionlabs.com>;tag=23D1D36F-7D9
To: <sip:+19725980xxx@peering1.us.sipconnect.bcld.webex.com>
Date: Mon, 29 Aug 2022 09:48:33 GMT
Call-ID: 949770D5-26B611ED-86669B21-3DD4CEDB@sbc6.tekvizionlabs.com
Supported: timer, resource-priority, replaces
Min-SE: 1800
Cisco-Guid: 2482163798-0649466349-2317247510-2368317232
User-Agent: Cisco-SIPGateway/IOS-17.9.1
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO,
REGISTER
CSeq: 101 INVITE
Timestamp: 1661766513
Contact: <sip:+121424259xx@sbc6.tekvizionlabs.com:5061;transport=tls>
Expires: 180
Allow-Events: telephone-event
Max-Forwards: 69
P-Asserted-Identity: "214 24259xx" <sip:+121424259xx@sbc6.tekvizionlabs.com>
Content-Type: application/sdp
Content-Disposition: session; handling=required
```

Content-Length: 580 v=0 o=CiscoSystemsSIP-GW-UserAgent 9363 5690 IN IP4 192.65.79.x s=SIP Call c=IN IP4 192.65.79.x t=0 0 a=ice-lite m=audio 8500 RTP/SAVP 0 8 101 c=IN IP4 192.65.79.x a=rtpmap:0 PCMU/8000 a=rtpmap:8 PCMA/8000 a=rtpmap:101 telephone-event/8000 a=fmtp:101 0-15 a=ptime:20 a=candidate:1 1 UDP 2130706431 192.65.79.1 8500 typ host a=candidate:1 2 UDP 2130706430 192.65.79.1 8501 typ host a=rtcp:8501 IN IP4 192.65.79.138 a=ice-ufrag:tee7 a=ice-pwd:jpZBqqlMeCt9kShKy37xkC

#### INVITE from Webex to SBC

	Cover Buffer
Search-key :	= +19725980100:+12142425900:54711
Timestamp	= Aug 29 16:39:36.302
Buffer-Id	= 249
CallID	= 54711
Peer-CallID	= 54712
Correlator	= 75
Called-Number	= +12142425900
Calling-Numbe:	r = +19725980100
SIP CallID	= SSE163937446290822-1692560954@139.177.64.54
SIP Session II	D = d7a77ccaeaf653fc92210392efb0f5d2
GUID	= 00A2A7BE8F30
Tenant	= 200
30813: Aug 29 1	6:39:36.302: //54711/00A2A7BE8F30/CUBE_VT/SIP/Msg/ccsipDisplayMsg:
Received: SIP T	LS message from 139.177.64.54:8934 to 192.65.79.1:5061
INVITE sip:+121- SIP/2.0	42425900@sbc6.tekvizionlabs.com:5061;transport=tls;dtg=sbc6.tekvizionlabs.com
Via:SIP/2.0/TLS 1030372628-1661	139.177.64.54:5062;branch=z9hG4bKBroadworksSSE192.65.79.1V5061-0-100- 791177446-

```
From: "Cisco user1"<sip:+19725980100@139.177.64.54; user=phone>; tag=1030372628-1661791177446-
To:<sip:+12142425900@91366808.cisco-bcld.com;user=phone>
Call-ID:SSE163937446290822-1692560954@139.177.64.54
CSeq:100 INVITE
Contact:<sip:139.177.64.54:5062;transport=tls>
P-Asserted-Identity:"Cisco user1"<sip:+19725980100@10.21.0.213;user=phone>
Privacy:none
Allow: ACK, BYE, CANCEL, INFO, INVITE, OPTIONS, PRACK, REFER, NOTIFY, UPDATE
Recv-Info:x-broadworks-client-session-info
X-BroadWorks-Correlation-Info:db169f8d-83a9-4d5c-ab52-3048e65185ba
Accept:application/media control+xml,application/sdp,multipart/mixed
Supported:
Max-Forwards:69
Content-Type:application/sdp
Content-Length:1103
v=0
o=BroadWorks 80901159 1661791177441 IN IP4 135.84.171.105
s=-
c=IN IP4 135.84.171.105
t.=0 0
m=audio 32084 RTP/SAVP 99 9 0 8 18 101 108
a=rtpmap:99 opus/48000/2
a=fmtp:99 maxplaybackrate=16000;sprop-
maxcapturerate=16000;maxaveragebitrate=64000;stereo=0;sprop-stereo=0;usedtx=0
a=rtpmap:9 G722/8000
a=rtpmap:0 PCMU/8000
a=rtpmap:8 PCMA/8000
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
a=rtpmap:108 telephone-event/48000
a=fmtp:108 0-15
a=ptime:20
a=sendrecv
a=ice-ufrag:TTbS
a=ice-pwd:aKzPENdHwz5C6uFIPqQTOs
a=candidate:1 1 udp 2130706431 192.168.1.113 19608 typ host
a=candidate:1 2 udp 2130706430 192.168.1.113 19609 typ host
a=candidate:3 1 udp 1694494975 122.164.157.102 19608 typ srflx raddr 192.168.1.113 rport 19608
a=candidate:3 2 udp 1694494974 122.164.157.102 19609 typ srflx raddr 192.168.1.113 rport 19609
```

a=candidate:mse 1 UDP 16777215 135.84.171.105 32084 typ relay a=candidate:mse 2 UDP 16777214 135.84.171.105 32085 typ relay
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