

# **Configuring Embedded Event Manager**

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# **About Embedded Event Manager**

The ability to detect and handle critical events in the Cisco NX-OS system is important for high availability. The Embedded Event Manager (EEM) provides a central, policy-driven framework to detect and handle events in the system by monitoring events that occur on your device and taking action to recover or troubleshoot these events, based on your configuration.

EEM consists of three major components:

## **Event statements**

Events to monitor from another Cisco NX-OS component that may require some action, workaround, or notification.

## **Action statements**

An action that EEM can take, such as sending an e-mail or disabling an interface, to recover from an event.

### Policies

An event paired with one or more actions to troubleshoot or recover from the event.

Without EEM, each individual component is responsible for detecting and handling its own events. For example, if a port flaps frequently, the policy of "putting it into errDisable state" is built into ETHPM.

# **Embedded Event Manager Policies**

An EEM policy consists of an event statement and one or more action statements. The event statement defines the event to look for as well as the filtering characteristics for the event. The action statement defines the action EEM takes when the event occurs.

For example, you can configure an EEM policy to identify when a card is removed from the device and log the details related to the card removal. By setting up an event statement that tells the system to look for all instances of card removal and an then with an action statement that tells the system to log the details.

You can configure EEM policies using the command line interface (CLI) or a VSH script.

EEM gives you a device-wide view of policy management. Once EEM policies are configured, the corresponding actions are triggered. All actions (system or user-configured) for triggered events are tracked and maintained by the system.

#### Preconfigured System Policies

Cisco NX-OS has a number of preconfigured system policies. These system policies define many common events and actions for the device. System policy names begin with two underscore characters (\_\_).

Some system policies can be overridden. In these cases, you can configure overrides for either the event or the action. The overrides that you configure take the place of the system policy.



**Note** Override policies must include an event statement. Override policies without event statements override all possible events for the system policy.

To view the preconfigured system polices and determine which polices you can override, use the **show event manager system-policy** command.

### **User-Created Policies**

User-created policies allow you to customize EEM policies for your network. If a user policy is created for an event, actions in the policy are triggered only after EEM triggers the system policy actions related to the same event.

## Log Files

The log file that contains data that is related to EEM policy matches is maintained in the event\_archive\_1 log file located in the /log/event\_archive\_1 directory.

## **Event Statements**

Any device activity for which some action, such as a workaround or notification, is taken is considered an event by EEM. In many cases, events are related to faults in the device, such as when an interface or a fan malfunctions.

Event statements specify which event or events triggers a policy to run.

## $\mathcal{P}$

**Tip** You can configure EEM to trigger an EEM policy that is based on a combination of events by creating and differentiating multiple EEM events in the policy and then defining a combination of events to trigger a custom action.

EEM defines event filters so that only critical events or multiple occurrences of an event within a specified time period trigger an associated action.

Some commands or internal events trigger other commands internally. These commands are not visible, but will still match the event specification that triggers an action. You cannot prevent these commands from triggering an action, but you can check which event triggered an action.

### Supported Events

EEM supports the following events in event statements:

- Counter events
- Fan absent events
- · Fan bad events
- Memory thresholds events
- Events being used in overridden system policies.
- SNMP notification events
- Syslog events
- System manager events
- Temperature events
- · Track events

## **Action Statements**

Action statements describe the action that is triggered by a policy when an event occurs. Each policy can have multiple action statements. If no action is associated with a policy, EEM still observes events but takes no actions.

In order for triggered events to process default actions, you must configure the EEM policy to allow the default action. For example, if you match a CLI command in a match statement, you must add the event-default action statement to the EEM policy or EEM does not allow the command to execute.



**Note** When configuring action statements within your user policy or overriding policy, it is important that you confirm that action statements do not negate each other or adversely affect the associated system policy.

### **Supported Actions**

EEM supports the following actions in action statements:

- Execute any CLI commands
- Update a counter
- · Reload the device
- Generate a syslog message
- Generate an SNMP notification
- Use the default action for the system policy

## **VSH Script Policies**

You can write policies in a VSH script, by using a text editor. Policies that are written using a VSH script have an event statement and action statement(s) just as other policies, and these policies can either augment or override system policies.

After you define your VSH script policy, copy it to the device and activate it.

# **Prerequisites for Embedded Event Manager**

You must have network-admin privileges to configure EEM.

# **Guidelines and Limitations for Embedded Event Manager**

When you plan your EEM configuration, consider the following:

- The maximum number of configurable EEM policies is 500.
- Action statements within your user policy or overriding policy should not negate each other or adversely affect the associated system policy.
- To allow a triggered event to process any default actions, you must configure the EEM policy to allow the default action. For example, if you match a command in a match statement, you must add the event-default action statement to the EEM policy or EEM does not allow the command to execute.
- The following guidelines apply to Event Log Auto-Collection and Backup:
  - By default, enabled log collection on a switch provides between 15 minutes to several hours of event logs depending on size, scale and component activity.
  - To be able to collect relevant logs that span a longer period, only enable event log retention for the specific services/features you need. See "Enabling Extended Log File Retention For a Single Service". You can also export the internal event logs. See "External Log File Storage".
  - When troubleshooting, it is good practice to manually collect a snapshot of internal event logs in real time. See "Generating a Local Copy of Recent Log Files".
- An override policy that consists of an event statement and no action statement triggers no action and no notification of failures.
- An override policy without an event statement overrides all possible events in the system policy.

- In regular command expressions: all keywords must be expanded, and only the asterisk (\*) symbol can be used for replace the arguments.
- EEM event correlation supports up to four event statements in a single policy. The event types can be the same or different, but only these event types are supported: cli, counter, snmp, syslog, and track.
- When more than one event statement is included in an EEM policy, each event statement must have a **tag** keyword with a unique tag argument.
- EEM event correlation does not override the system default policies.
- Default action execution is not supported for policies that are configured with tagged events.
- If your event specification matches a CLI pattern, you can use SSH-style wild card characters.

For example, if you want to match all show commands, enter the **show** \* command. Entering the **show** . \* command does not work.

• If your event specification is a regular expression for a matching syslog message, you can use a proper regular expression.

For example, if you want to detect ADMIN\_DOWN events on any port where a syslog is generated, use **.ADMIN\_DOWN.** Entering the **ADMIN\_DOWN** command does not work.

- In the event specification for a syslog, the regex does not match any syslog message that is generated as an action of an EEM policy.
- If an EEM event matches a **show** command in the CLI and you want the output for that **show** command to display on the screen (and to not be blocked by the EEM policy), you must specify the **event-default** command for the first action for the EEM policy.
- Cisco Nexus 3500 Series switches do not support Embedded Event Manager in Cisco NX-OS Release 7.0(3)I7(2) and the previous releases.

## **Default Settings for Embedded Event Manager**

Table 1: Default EEM Parameters

Parameters	Default
System Policies	Active

# **Defining an Environment Variable**

Defining an environment variable is an optional step but is useful for configuring common values for repeated use in multiple policies.

## SUMMARY STEPS

- 1. configure terminal
- 2. event manager environment variable-name variable-value
- **3.** (Optional) show event manager environment {*variable-name* | all}

4. (Optional) copy running-config startup-config

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	<pre>switch# configure terminal switch(config)#</pre>	
Step 2	event manager environment variable-name variable-value	Creates an environment variable for EEM.
	Example:	The <i>variable-name</i> can be any case-sensitive, alphanumeric
	switch(config) # event manager	string up to 29 characters.
	environment emailto "admin@anyplace.com"	The variable-value can be any quoted case-sensitive,
		alphanumeric string up to 39 characters.
Step 3	(Optional) show event manager environment	Displays information about the configured environment
	{variable-name   <b>all</b> }	variables.
	Example:	
	<pre>switch(config) # show event manager environment all</pre>	
Step 4	(Optional) copy running-config startup-config	Saves the change persistently through reboots and restarts
	Example:	by copying the running configuration to the startup
	switch(config)# copy running-config startup-config	configuration.

## What to do next

Configure a User Policy.

# **Defining a User Policy Using the CLI**

## **SUMMARY STEPS**

- 1. configure terminal
- 2. event manager applet applet-name
- 3. (Optional) description policy-description
- 4. event event-statement
- **5.** (Optional) tag tag {and | andnot | or} tag [and | andnot | or {tag}] {happens occurs in seconds}
- 6. action number[.number2] action-statement
- 7. (Optional) show event manager policy-state name [module module-id]
- 8. (Optional) copy running-config startup-config

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	<pre>switch# configure terminal switch(config)#</pre>	
Step 2	event manager applet <i>applet-name</i> Example:	Registers the applet with EEM and enters applet configuration mode.
	<pre>switch(config)# event manager applet monitorShutdown switch(config-applet)#</pre>	The applet-name can be any case-sensitive, alphanumeric string up to 29 characters.
Step 3	(Optional) description policy-description	Configures a descriptive string for the policy.
	<pre>Example: switch(config-applet)# description "Monitors interface shutdown."</pre>	The string can be any alphanumeric string up to 80 characters. Enclose the string in quotation marks.
Step 4	event event-statement	Configures the event statement for the policy.
	<pre>Example:     switch(config-applet)# event cli match "shutdown"</pre>	
Step 5	(Optional) tag tag {and   andnot   or} tag [and   andnot   or {tag}] {happens occurs in seconds}	Correlates multiple events in the policy.
	Example:	The range for the <i>occurs</i> argument is from 1 to 4294967295.
	<pre>switch(config-applet)# tag one or two happens 1 in 10000</pre>	The range for the <i>seconds</i> argument is from 0 to 4294967295 seconds.
Step 6	action number[.number2] action-statement	Configures an action statement for the policy. Repeat this
	Example:	step for multiple action statements.
	<pre>switch(config-applet)# action 1.0 cli show interface e 3/1</pre>	
Step 7	(Optional) <b>show event manager policy-state</b> <i>name</i> [ <b>module</b> <i>module-id</i> ]	Displays information about the status of the configured policy.
	Example:	
	<pre>switch(config-applet)# show event manager policy-state monitorShutdown</pre>	
Step 8	(Optional) copy running-config startup-config	Saves the change persistently through reboots and restarts
-	<pre>Example: switch(config)# copy running-config startup-config</pre>	by copying the running configuration to the startup configuration.

## What to do next

Configure event statements and action statements.

# **Configuring Event Statements**

Use one of the following commands in EEM configuration mode (config-applet) to configure an event statement:

### Before you begin

Define a user policy.

## **SUMMARY STEPS**

- 1. event cli [tag tag] match expression [count repeats | time seconds
- 2. event counter [tag tag] name counter entry-val entry entry-op {eq  $|ge|gt|le|lt|ne}$  {exit-val exit exit-op {eq | ge | gt | le | lt | ne}
- 3. event fanabsent [fan number] time seconds
- 4. event fanbad [fan number] time seconds
- 5. event memory {critical | minor | severe}
- 6. event policy-default count repeats [time seconds]
- event snmp [tag *tag*] oid *oid* get-type {exact | next} entry-op {eq | ge | gt | le | lt | ne} entry-val *entry* 7.  $[exit\text{-comb} \{and \mid or\}]exit\text{-}op \; \{eq \mid ge \mid gt \mid le \mid lt \mid ne\} \; exit\text{-}val \; exit \; exit\text{-}time \; time \; polling\text{-}interval$ interval
- 8. event sysmgr memory [module module-num] major major-percent minor minor-percent clear clear-percent
- 9. event temperature [module *slot*] [sensor *number*] threshold {any | down | up}
- 10. event track [tag tag] object-number state {any | down | up

	Command or Action	Purpose
Step 1	event cli [tag tag] match expression [count repeats   time seconds	Triggers an event if you enter a command that matches the regular expression.
	<b>Example:</b> switch(config-applet) # event cli match "shutdown"	The <b>tag</b> <i>tag</i> keyword-argument pair identifies this specific event when multiple events are included in the policy.
		The <i>repeats</i> range is from 1 to 65000.
		The <i>time</i> range is from 0 to 4294967295, where 0 indicates no time limit.
Step 2	event counter [tag tag] name counter entry-val entry entry-op {eq   ge   gt   le   lt   ne} {exit-val exit exit-op {eq   ge   gt   le   lt   ne}	Triggers an event if the counter crosses the entry thresho based on the entry operation. The event resets immediated Optionally, you can configure the event to reset after th
	Example:	counter passes the exit threshold.
	<pre>switch(config-applet) # event counter name mycounter entry-val 20 gt</pre>	The <b>tag</b> <i>tag</i> keyword-argument pair identifies this specific event when multiple events are included in the policy.
		The <i>counter</i> name can be any case-sensitive, alphanumeric string up to 28 characters.

	Command or Action	Purpose
		The entry and exit value ranges are from 0 to 2147483647.
Step 3	event fanabsent [fan number] time seconds Example:	Triggers an event if a fan is removed from the device for more than the configured time, in seconds.
	switch(config-applet) # event fanabsent time 300	The <i>number</i> range is is from 1 to 1 and is module-dependent.
		The seconds range is from 10 to 64000.
Step 4	event fanbad [fan number] time seconds Example:	Triggers an event if a fan fails for more than the configured time, in seconds.
	switch(config-applet) # event fanbad time 3000	The <i>number</i> range is module-dependent.
		The seconds range is from 10 to 64000.
Step 5	event memory {critical   minor   severe}	Triggers an event if a memory threshold is crossed.
	Example:	
	<pre>switch(config-applet) # event memory critical</pre>	
Step 6	event policy-default count <i>repeats</i> [time <i>seconds</i> ] Example:	Uses the event configured in the system policy. Use this option for overriding policies.
	switch(config-applet) # event policy-default count	The <i>repeats</i> range is from 1 to 65000.
	3	The <i>seconds</i> range is from 0 to 4294967295, where 0 indicates no time limit.
Step 7	event snmp [tag tag] oid oid get-type {exact   next}         entry-op {eq   ge   gt   le   lt   ne} entry-val entry         [exit-comb {and   or}]exit-op {eq   ge   gt   le   lt   ne}         exit-val exit exit-time time polling-interval interval	Triggers an event if the SNMP OID crosses the entry threshold based on the entry operation. The event resets immediately, or optionally you can configure the event to reset after the counter passes the exit threshold. The OID is in dotted decimal notation.
	<pre>Example: switch(config-applet) # event snmp oid 1.3.6.1.2.1.31.1.1.6 get-type next</pre>	The <b>tag</b> <i>tag</i> keyword-argument pair identifies this specific event when multiple events are included in the policy.
	entry-op lt 300 entry-val 0 exit-op eq 400 exit-time 30 polling-interval 300	The <i>entry</i> and <i>exit</i> value ranges are from 0 to 18446744073709551615.
		The <i>time</i> , in seconds, is from 0 to 2147483647.
		The <i>interval</i> , in seconds, is from 0 to 2147483647.
Step 8	event sysmgr memory [module module-num] major major-percent minor minor-percent clear clear-percent	Triggers an event if the specified system manager memory threshold is exceeded.
	Example:	The <i>percent</i> range is from 1 to 99.
	<pre>switch(config-applet) # event sysmgr memory minor 80</pre>	
Step 9	event temperature [module <i>slot</i> ] [sensor <i>number</i> ] threshold {any   down   up}	Triggers an event if the temperature sensor exceeds the configured threshold.
	Example:	The sensor range is from 1 to 18.

	Command or Action	Purpose
	<pre>switch(config-applet) # event temperature module 2 threshold any</pre>	
Step 10	event track [tag tag] object-number state {any   down   up	Triggers an event if the tracked object is in the configured state.
	<pre>Example: switch(config-applet) # event track 1 state down</pre>	The <b>tag</b> <i>tag</i> keyword-argument pair identifies this specific event when multiple events are included in the policy. The <i>object-number</i> range is from 1 to 500.

## What to do next

Configure action statements.

If you have already configured action statements or choose not to, complete any of the optional tasks:

- Define a policy using a VSH script. Then, register and activate a VSH script policy.
- · Configure memory thresholds
- Configure the syslog as an EEM publisher.
- Verify your EEM configuration.

# **Configuring Action Statements**

You can configure an action by using one of the following commands in EEM configuration mode (config-applet):



Note

If you want to allow a triggered event to process any default actions, you must configure the EEM policy to allow the default action. For example, if you match a command in a match statement, you must add the event-default action statement to the EEM policy or EEM does not allow the command to execute. You can use the **terminal event-manager bypass** command to allow all EEM policies with matches to execute the command.

## Before you begin

Define a user policy.

## **SUMMARY STEPS**

- 1. action number[.number2] cli command1[command2.] [local]
- **2**. action *number*[.*number*2] counter name *counter* value *val* op {dec | inc | nop | set}
- 3. action number[.number2] event-default
- 4. action number[.number2] policy-default
- **5.** action *number*[.*number2*] reload [module *slot* [- *slot*]]
- 6. action number[.number2] snmp-trap [intdata1 integer-data1] [intdata2 integer-data2] [strdata string-data]

7. action number[.number2] syslog [priority prio-val] msg error-message

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	action number[.number2] cli command1[command2.] [local]	Runs the configured commands. You can optionally run the commands on the module where the event occurred.
	Example:	The action label is in the format number1.number2.
	<pre>switch(config-applet) # action 1.0 cli "show interface e 3/1"</pre>	The <i>number</i> can be any number from 1 to 16 digits.
		The range for <i>number2</i> is from 0 to 9.
Step 2		Modifies the counter by the configured value and operation.
	op {dec   inc   nop   set}	The action label is in the format number1.number2.
	Example:	The <i>number</i> can be any number from 1 to 16 digits.
	<pre>switch(config-applet) # action 2.0 counter name mycounter value 20 op inc</pre>	The range for <i>number2</i> is from 0 to 9.
		The <i>counter</i> can be any case-sensitive, alphanumeric string up to 28 characters.
		The <i>val</i> can be an integer from 0 to 2147483647 or a substituted parameter.
Step 3	action number[.number2] event-default	Completes the default action for the associated event.
	Example:	The action label is in the format number1.number2.
	<pre>switch(config-applet) # action 1.0 event-default</pre>	The <i>number</i> can be any number from 1 to 16 digits.
		The range for <i>number2</i> is from 0 to 9.
Step 4	action number[.number2] policy-default Example:	Completes the default action for the policy that you are overriding.
	switch(config-applet) # action 1.0 policy-default	The action label is in the format number1.number2.
		The <i>number</i> can be any number from 1 to 16 digits.
		The range for <i>number2</i> is from 0 to 9.
Step 5	action number[.number2] reload [module slot [- slot]]	Forces one or more modules to the entire system to reload.
	Example:	The action label is in the format number1.number2.
	<pre>switch(config-applet) # action 1.0 reload module 3-5</pre>	The <i>number</i> can be any number from 1 to 16 digits.
		The range for <i>number2</i> is from 0 to 9.
Step 6	action number[.number2] snmp-trap [intdata1 integer-data1] [intdata2 integer-data2] [strdata	Sends an SNMP trap with the configured data. The action label is in the format number1.number2.
	string-data]	The <i>number</i> can be any number from 1 to 16 digits.
	Example:	The range for <i>number2</i> is from 0 to 9.
	<pre>switch(config-applet) # action 1.0 snmp-trap strdata "temperature problem"</pre>	The <i>data</i> elements can be any number up to 80 digits.

	Command or Action	Purpose
		The <i>string</i> can be any alphanumeric string up to 80 characters.
Step 7	action number[.number2] syslog [priority prio-val] msg error-message	Sends a customized syslog message at the configured priority.
	Example:	The action label is in the format number1.number2.
	<pre>switch(config-applet) # action 1.0 syslog priority notifications msg "cpu high"</pre>	The <i>number</i> can be any number from 1 to 16 digits.
	notifications may optimign	The range for <i>number2</i> is from 0 to 9.
		The <i>error-message</i> can be any quoted alphanumeric string up to 80 characters.

### What to do next

Configure event statements.

If you have already configured event statements or choose not to, complete any of the optional tasks:

- Define a policy using a VSH script. Then, register and activate a VSH script policy.
- · Configure memory thresholds
- Configure the syslog as an EEM publisher.
- Verify your EEM configuration.

# **Defining a Policy Using a VSH Script**

This is an optional task. Complete the following steps if you are using a VSH script to write EEM policies:

## **SUMMARY STEPS**

- **1.** In a text editor, list the commands that define the policy.
- **2.** Name the text file and save it.
- 3. Copy the file to the following system directory: bootflash://eem/user\_script\_policies

## **DETAILED STEPS**

- **Step 1** In a text editor, list the commands that define the policy.
- **Step 2** Name the text file and save it.
- **Step 3** Copy the file to the following system directory: bootflash://eem/user\_script\_policies

## What to do next

Register and activate a VSH script policy.

# **Registering and Activating a VSH Script Policy**

This is an optional task. Complete the following steps if you are using a VSH script to write EEM policies.

## Before you begin

Define a policy using a VSH script and copy the file to the system directory.

## **SUMMARY STEPS**

- **1**. configure terminal
- 2. event manager policy policy-script
- 3. (Optional) event manager policy internal name
- 4. (Optional) copy running-config startup-config

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	<pre>switch# configure terminal switch(config)#</pre>	
Step 2	event manager policy policy-script	Registers and activates an EEM script policy.
	<pre>Example:     switch(config)# event manager policy moduleScript</pre>	The <i>policy-script</i> can be any case-sensitive, alphanumeric string up to 29 characters.
Step 3	(Optional) event manager policy internal name	Registers and activates an EEM script policy.
	<pre>Example: switch(config)# event manager policy internal moduleScript</pre>	The <i>policy-script</i> can be any case-sensitive alphanumeric string up to 29 characters.
Step 4	<pre>(Optional) copy running-config startup-config Example: switch(config)# copy running-config startup-config</pre>	Saves the change persistently through reboots and restarts by copying the running configuration to the startup configuration.

## What to do next

Complete any of the following, depending on your system requirements:

- Configure memory thresholds.
- Configure the syslog as an EEM publisher.
- Verify your EEM configuration.

# **Overriding a System Policy**

## **SUMMARY STEPS**

- 1. configure terminal
- 2. (Optional) show event manager policy-state system-policy
- 3. event manager applet applet-name override system-policy
- 4. description policy-description
- **5.** event event-statement
- **6.** section number action-statement
- 7. (Optional) show event manager policy-state *name*
- 8. (Optional) copy running-config startup-config

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	<pre>switch# configure terminal switch(config)#</pre>	
Step 2	(Optional) show event manager policy-state system-policy	Displays information about the system policy that you want
	Example:	to override, including thresholds. Use the <b>show event</b> <b>manager system-policy</b> command to find the system policy
<pre>switch(config-applet)# show event manager policy-stateethpm_link_flap Policyethpm_link_flap Cfg count : 5 Cfg time interval : 10.000000 (seconds) Hash default, Count 0</pre>		
Step 3	event manager applet applet-name override system-policy	Overrides a system policy and enters applet configuration mode.
	Example:	
	<pre>switch(config-applet)# event manager applet ethport overrideethpm_link_flap</pre>	The <i>applet-name</i> can be any case-sensitive, alphanumeric string up to 80 characters.
	<pre>switch(config-applet)#</pre>	The system-policy must be one of the system policies.
Step 4	description policy-description	Configures a descriptive string for the policy.
	Example:	The <i>policy-description</i> can be any case-sensitive,
	<pre>switch(config-applet)# description "Overrides link flap policy"</pre>	alphanumeric string up to 80 characters, but it must be enclosed in quotation marks.
Step 5	event event-statement	Configures the event statement for the policy.
	Example:	
	<pre>switch(config-applet)# event policy-default count 2 time 1000</pre>	

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Command or Action	Purpose
section number action-statement	Configures an action statement for the policy. For multiple action statements, repeat this step.
Example:	
<pre>switch(config-applet)# action 1.0 syslog priority warnings msg "Link is flapping."</pre>	
(Optional) show event manager policy-state name	Displays information about the configured policy.
Example:	
<pre>switch(config-applet)# show event manager policy-state ethport</pre>	
(Optional) copy running-config startup-config	Saves the change persistently through reboots and restarts
Example:	by copying the running configuration to the startup configuration.
<pre>switch(config)# copy running-config startup-config</pre>	
	section number action-statement         Example:         switch(config-applet)# action 1.0 syslog         priority warnings msg "Link is         flapping."         (Optional) show event manager policy-state name         Example:         switch(config-applet)# show event         manager policy-state ethport         (Optional) copy running-config startup-config

# **Configuring Syslog as an EEM Publisher**

Configuring syslog as an EEM publisher allows you to monitor syslog messages from the switch.

Note The maximum number of searchable strings to monitor syslog messages is 10.

## Before you begin

- Confirm that EEM is available for registration by the syslog.
- Confirm that the syslog daemon is configured and executed.

## **SUMMARY STEPS**

- 1. configure terminal
- 2. event manager applet applet-name
- **3.** event syslog [tag *tag*] {occurs *number* | period *seconds* | pattern *msg-text* | priority *priority*}
- 4. (Optional) copy running-config startup-config

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	<pre>switch# configure terminal switch(config)#</pre>	

	Command or Action	Purpose
Step 2	event manager applet applet-name	Registers an applet with EEM and enters applet
	Example:	configuration mode.
	<pre>switch(config)# event manager applet abc switch (config-appliet)#</pre>	
Step 3	event syslog [tag tag] {occurs number   period seconds   pattern msg-text   priority priority}	Registers an applet with EEM and enters applet configuration mode.
	Example:	
	<pre>switch(config-applet)# event syslog occurs 10</pre>	
Step 4	(Optional) copy running-config startup-config	Saves the change persistently through reboots and restarts
	Example:	by copying the running configuration to the startup configuration.
	<pre>switch(config)# copy running-config startup-config</pre>	3

## What to do next

Verify your EEM configuration.

# **Event Log Auto-Collection and Backup**

Automatically collected event logs are stored locally on switch memory. Event log file storage is a temporary buffer that stores files for a fixed amount of time. Once the time period has elapsed, a roll-over of the buffer makes room for the next files. The roll-over uses a first-in-first-out method.

Beginning with Cisco NX-OS Release 9.3(3), EEM uses the following methods of collection and backup:

- Extended Log File Retention
- Trigger-Based Event Log Auto-Collection

## **Extended Log File Retention**

Beginning with Cisco NX-OS release 9.3(3), all Cisco Nexus platform switches, with at least 8Gb of system memory, support the extended retention of event logging files. Storing the log files locally on the switch or remotely through an external container, reduces the loss of event logs due to rollover.

## **Enabling Extended Log File Retention For All Services**

Extended Log File Retention is enabled by default for all services running on a switch. If the switch doesn't have the log file retention feature enabled (**no bloggerd log-dump** is configured), use the following procedure to enable it.

## SUMMARY STEPS

- 1. configure terminal
- 2. bloggerd log-dump all

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	<pre>switch# configure terminal switch(config)#</pre>	
Step 2	bloggerd log-dump all	Enables the log file retention feature for all services.
	Example:	
	<pre>switch(config)# bloggerd log-dump all switch(config)#</pre>	

### Example

```
switch# configure terminal
switch(config)# bloggerd log-dump all
Sending Enable Request to Bloggerd
Bloggerd Log Dump Successfully enabled
switch(config)#
```

## **Disabling Extended Log File Retention For All Services**

Extended Log File Retention is disabled by default for all services on the switch. If the switch has the log file retention feature enabled for all services and you want to disable it, use the following procedure.

## **SUMMARY STEPS**

- 1. configure terminal
- 2. no bloggerd log-dump all

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	<pre>switch# configure terminal switch(config)#</pre>	
Step 2	no bloggerd log-dump all	Disables the log file retention feature for all services on the
	Example:	switch.
	<pre>switch(config)# no bloggerd log-dump all switch(config)#</pre>	

## Example

```
switch# configure terminal
switch(config)# no bloggerd log-dump all
```

Sending Disable Request to Bloggerd Bloggerd Log Dump Successfully disabled switch(config)#

## **Enabling Extended Log File Retention For a Single Service**

Extended Log File Retention is enabled by default for all services running on a switch. If the switch doesn't have the log file retention feature enabled (**no bloggerd log-dump** is configured), use the following procedure to enable it for a single service.

## **SUMMARY STEPS**

- 1. show system internal sysmgr service name service-type
- **2**. configure terminal
- **3.** bloggerd log-dump sap number
- 4. show system internal bloggerd info log-dump-info

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	show system internal sysmgr service name service-type	Displays information about the ACL Manager including
	Example:	the service SAP number.
	<pre>switch# show system internal sysmgr service name aclmgr</pre>	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	<pre>switch# configure terminal switch(config)#</pre>	
Step 3	bloggerd log-dump sap number	Enables the log file retention feature for the ACL Manager
	Example:	service.
	<pre>switch(config)# bloggerd log-dump sap 351</pre>	
Step 4	show system internal bloggerd info log-dump-info	Displays information about the log file retention feature on
	Example:	the switch.
	<pre>switch(config)# show system internal bloggerd info log-dump-info</pre>	

#### Example

```
switch# show system internal sysmgr service name aclmgr
Service "aclmgr" ("aclmgr", 80):
    UUID = 0x182, PID = 653, SAP = 351
    State: SRV_STATE_HANDSHAKED (entered at time Mon Nov 4 11:10:41 2019).
    Restart count: 1
    Time of last restart: Mon Nov 4 11:10:39 2019.
    The service never crashed since the last reboot.
    Tag = N/A
```

```
Plugin ID: 0
switch(config)# configure terminal
switch(config) # bloggerd log-dump sap 351
Sending Enable Request to Bloggerd
Bloggerd Log Dump Successfully enabled
switch(config)# show system internal bloggerd info log-dump-info
        _____
_____
Log Dump config is READY
Log Dump is DISABLED for ALL application services in the switch
Exceptions to the above rule (if any) are as follows:
_____
Module | VDC | SAP
                                  | Enabled?
_____
   | 1 | 351 (MTS SAP ACLMGR ) | Enabled
1
_____
_____
Log Dump Throttle Switch-Wide Config:
  _____
Log Dump Throttle
                                    : ENABLED
Minimum buffer rollover count (before throttling) : 5
Maximum allowed rollover count per minute
                                    : 1
```

switch(config)#

## **Displaying Extended Log Files**

Use this task to display the event log files currently stored on the switch.

## **SUMMARY STEPS**

1. dir debug:log-dump/

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	dir debug:log-dump/	Displays the event log files currently stored on the switch.
	Example:	
	switch# dir debug:log-dump/	

### Example

switch# dir debug:log-dump/

3676160 Dec 05 02:43:01 2019 20191205023755\_evtlog\_archive.tar 3553280 Dec 05 06:05:06 2019 20191205060005\_evtlog\_archive.tar

```
Usage for debug://sup-local
913408 bytes used
4329472 bytes free
5242880 bytes total
```

## Disabling Extended Log File Retention For a Single Service

Extended Log File Retention is enabled by default for all services on the switch. If the switch has the log file retention feature enabled for a single service or all services (by default in Cisco NX-OS Release 9.3(5)), and you want to disable a specific service or services, use the following procedure.

### SUMMARY STEPS

- 1. show system internal sysmgr service name service-type
- **2**. configure terminal
- 3. no bloggerd log-dump sap number
- 4. show system internal bloggerd info log-dump-info

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	show system internal sysmgr service name service-type	Displays information about the ACL Manager including the service SAP number.
	Example:	
	<pre>switch# show system internal sysmgr service name aclmgr</pre>	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	<pre>switch# configure terminal switch(config)#</pre>	
Step 3	no bloggerd log-dump sap number	Disables the log file retention feature for the ACL Manager
	Example:	service.
	<pre>switch(config)# no bloggerd log-dump sap 351</pre>	
Step 4	show system internal bloggerd info log-dump-info	Displays information about the log file retention feature on
	Example:	the switch.
	<pre>switch(config)# show system internal bloggerd info log-dump-info</pre>	

### Example

The following example shows how to disable extended log file retention for a service named "aclmgr":

```
switch# show system internal sysmgr service name aclmgr
Service "aclmgr" ("aclmgr", 80):
    UUID = 0x182, PID = 653, SAP = 351
    State: SRV_STATE_HANDSHAKED (entered at time Mon Nov 4 11:10:41 2019).
    Restart count: 1
    Time of last restart: Mon Nov 4 11:10:39 2019.
    The service never crashed since the last reboot.
    Tag = N/A
    Plugin ID: 0
 switch(config)# configure terminal
 switch(config)# no bloggerd log-dump sap 351
```

```
Sending Disable Request to Bloggerd
Bloggerd Log Dump Successfully disabled
switch(config)# show system internal bloggerd info log-dump-info
_____
Log Dump config is READY
Log Dump is DISABLED for ALL application services in the switch
Exceptions to the above rule (if any) are as follows:
_____
            | SAP
Module | VDC
                              | Enabled?
_____
     | 1 | 351 (MTS SAP ACLMGR ) | Disabled
1
 _____
_____
Log Dump Throttle Switch-Wide Config:
_____
                                : ENABLED
Log Dump Throttle
Minimum buffer rollover count (before throttling)
                                : 5
Maximum allowed rollover count per minute
                                 : 1
-----
```

switch(config)#

## **Trigger-Based Event Log Auto-Collection**

Trigger-based log collection capabilities:

- Automatically collect relevant data when issues occur.
- No impact on control plane
- Customizable configuration:
  - · Defaults populated by Cisco
  - Selectively override what-to-collect by network administrator or by Cisco TAC.
  - Automatically update new triggers on image upgrades.
- Store logs locally on the switch or remotely on an external server.
- Supports severity 0, 1, and 2 syslogs:
- Custom syslogs for ad-hoc events (auto-collection commands attached to the syslogs)

## Enabling Trigger-Based Log File Auto-Collection

For more information on creating a custom YAML file to enable log file auto-collection, see Configuring the Auto-Collection YAML File, on page 22.

## **Auto-Collection YAML File**

The Auto-Collection YAML file that is specified in the **action** command in the EEM function, defines actions for different system or feature components. This file is located in the switch directory: /bootflash/scripts. In addition to the default YAML file, you can create component-specific YAML files and place them in the same

directory. The naming convention for component-specific YAML files is **component-name.yaml**. If a component-specific file is present in the same directory, it takes precedence over the file that is specified in the **action** command. For example, if the action file, **bootflash/scripts/platform.yaml** is in the **/bootflash/scripts** directory with the default action file, **bootflash/scripts/test.yaml**, then the instructions defined in **platform.yaml** file take precedence over the instructions for the platform component present in the default **test.yaml** file.

Examples of components are, ARP, BGP, IS-IS, and so on. If you are not familiar with all the component names, contact Cisco Customer Support for assistance in defining the YAML file for component-specific actions (and for the default **test.yaml** file as well).

Example:

```
event manager applet test_1 override __syslog_trigger_default
    action 1.0 collect test.yaml $_syslog_msg
```

#### Configuring the Auto-Collection YAML File

A contents of a YAML file determines the data collected during trigger-based auto-collection. There must be only one YAML file on the switch but it can contain auto-collection meta-data for any number of switch components and messages.

Locate the YAML file in the following directory on the switch:

/bootflash/scripts

Invoke the YAML file for trigger-based collection by using the following example. The example shows the minimum required configuration for trigger-based collection to work with a user-defined YAML file.

```
switch# show running-config eem
!Command: show running-config eem
!Running configuration last done at: Mon Sep 30 19:34:54 2019
!Time: Mon Sep 30 22:24:55 2019
version 9.3(3) Bios:version 07.59
event manager applet test_1 override __syslog_trigger_default
    action 1.0 collect test.yaml $ syslog msg
```

In the preceding example, "test\_1" is the name of the applet and "test.yam1" is the name of the user-configured YAML file present in the /bootflash/scripts directory.

### **Example YAML File**

The following is an example of a basic YAML file supporting the trigger-based event log auto-collection feature. The definitions for the keys/values in the file are in the table that follows.



**Note** Make sure that the YMAL file has proper indentation. As a best practice, run it through any "online YAML validator" before using it on a switch.

```
bash-4.3$ cat /bootflash/scripts/test.yaml
version: 1
components:
    securityd:
        default:
            tech-sup: port
            commands: show module
    platform:
        default:
            tech-sup: port
```

commands: show module

Key: Value	Description
version: 1	Set to 1. Any other number creates an incompatibility for the auto collect script.
components:	Keyword specifying that what follows are switch components.
securityd:	Name of the syslog component (securityd is a facility name in syslog).
default:	Identifies all messages belonging to the component.
tech-sup: port	Collect tech support of the port module for the securityd syslog component.
commands: show module	Collect show module command output for the securityd syslog component.
platform:	Name of the syslog component (platform is a facility name in syslog).
tech-sup: port	Collect tech support of the port module for the platform syslog component.
commands: show module	Collect show module command output for the platform syslog component.

Use the following example to associate auto-collect metadata only for a specific log. For example, SECURITYD-2-FEATURE\_ENABLE\_DISABLE

securityd:

```
feature_enable_disable:
    tech-sup: security
    commands: show module
```

Key: Value	Description	
securityd:	Name of the syslog component (securityd is a facility name in syslog).	
feature_enable_disable:	Message ID of the syslog message.	
tech-sup: security	Collect tech support of the security module for the securityd syslog component.	
commands: show module	Collect show module command output for the security syslog component.	

Example syslog output for the above YAML entry:

2019 Dec 4 12:41:01 n9k-c93108tc-fx  $SECURITYD-2-FEATURE\_ENABLE\_DISABLE: User has enabled the feature bash-shell$ 

Use the following example to specify multiple values.

```
version: 1
components:
    securityd:
        default:
            commands: show module;show version;show module
            tech-sup: port;lldp
```

Note

Use semicolons to separate multiple show commands and tech support key values (see the preceding example).

Beginning with Release 10.1(1), test.yaml can be replaced with a folder inside which more than one YAML files can be present. All the YAML files in the folder must follow the ComponentName.yaml naming convention.

In the following example, test.yaml is replaced with test folder:

```
test.yaml:
event manager applet logging2 override __syslog_trigger_default
    action 1.0 collect test.yaml rate-limt 30 $_syslog_msg
test_folder:
event manager applet logging2 override __syslog_trigger_default
    action 1.0 collect test folder rate-limt 30 $ syslog msg
```

The following example shows the path and component(s) for test folder:

ls /bootflash/scripts/test\_folder
bgp.yaml ppm.yaml

## Limiting the Amount of Auto-Collections Per Component

For auto-collection, the limit of the number of bundles per component event is set to three (3) by default. If more than three events occur for a component, then the events are dropped with the status message **EVENTLOGLIMITREACHED**. The auto-collection of the component event restarts when the event log has rolled over.

#### Example:

```
switch# show system internal event-logs auto-collect history
                          Snapshot ID Syslog
                                                                          Status/Secs/Logsize(Bytes)
DateTime
2020-Jun-27 07:20:03 1140276903 ACLMGR-0-TEST_SYSLOG EVENTLOGLIMITREACHED
2020-Jun-27 07:15:14 1026359228 ACLMGR-0-TEST_SYSLOG
                                                                         RATELIMITED
2020-Jun-27 07:15:09 384952880
                                          ACLMGR-0-TEST SYSLOG
                                                                         RATELIMITED
2020-Jun-27 07:13:55 1679333688 ACLMGR-0-TEST SYSLOG
                                                                         PROCESSED:2:9332278
2020-Jun-27 07:13:52 1679333688 ACLMGR-0-TEST SYSLOG PROCESSING
2020-Jun-27 07:12:55 502545693 ACLMGR-0-TEST SYSLOG RATELIMITED

        2020-Jun-27
        07:12:25
        1718497217
        ACLMGR-0-TEST_SYSLOG
        RATELIMITED

        2020-Jun-27
        07:08:25
        1432687513
        ACLMGR-0-TEST_SYSLOG
        PROCESSED:2

        2020-Jun-27
        07:08:22
        1432687513
        ACLMGR-0-TEST_SYSLOG
        PROCESSED:2

                                                                         PROCESSED:2:10453823
2020-Jun-27 07:06:16 90042807 ACLMGR-0-TEST SYSLOG
                                                                       RATELIMITED
2020-Jun-27 07:03:26 1737578642 ACLMGR-0-TEST SYSLOG RATELIMITED
2020-Jun-27 07:02:56 40101277 ACLMGR-0-TEST_SYSLOG
                                                                         PROCESSED:3:10542045
2020-Jun-27 07:02:52 40101277
                                          ACLMGR-0-TEST SYSLOG
                                                                         PROCESSING
```

## Auto-Collection Log Files

#### About Auto-Collection Log Files

The configuration in a YAML file determines the contents of an auto-collected log file. You can't configure the amount of memory used for collected log files. You can configure the frequency of when the stored files get purged.

Autocollected log files get saved in the following directory:

```
switch# dir bootflash:eem_snapshots
    44205843    Sep 25 11:08:04 2019
1480625546_SECURITYD_2_FEATURE_ENABLE_DISABLE_eem_snapshot.tar.gz
    Usage for bootflash://sup-local
    6940545024 bytes used
44829761536 bytes free
51770306560 bytes total
```

#### Accessing the Log Files

Locate the logs by using the command keyword "debug":

```
switch# dir debug:///
...
26 Oct 22 10:46:31 2019 log-dump
24 Oct 22 10:46:31 2019 log-snapshot-auto
26 Oct 22 10:46:31 2019 log-snapshot-user
```

The following table describes the log locations and the log types stored.

Location	Description	
log-dump	This folder stores Event logs on log rollover.	
log-snapshot-auto	hot-auto This folder contains the auto-collected logs for syslog events 0, 1, 2.	
log-snapshot-user This folder stores the collected logs when you run the bloggerd log-snapshot command.		

Use the following example to view the log files generated on log rollover:

```
switch# dir debug:log-dump/
debug:log-dump/20191022104656_evtlog_archive.tar
debug:log-dump/20191022111241_evtlog_archive.tar
debug:log-dump/20191022111841_evtlog_archive.tar
debug:log-dump/20191022112431_evtlog_archive.tar
debug:log-dump/20191022113042_evtlog_archive.tar
debug:log-dump/20191022113603_evtlog_archive.tar
```

#### Parsing the Log tar Files

Use the following example to parse the logs in the tar files:

```
switch# show system internal event-logs parse debug:log-dump/20191022104656 evtlog archive.tar
-----IOGS:/tmp/BLOGGERD0.991453012199/tmp/1-191022104658-191022110741-device test-M27-V1-I1:0-P884.gz--
2019 Oct 22 11:07:41.597864 E DEBUG Oct 22 11:07:41 2019(diag test start):Data Space
Limits(bytes): Soft: -1 Ha rd: -1
2019 Oct 22 11:07:41.597857 E DEBUG Oct 22 11:07:41 2019(diag test start):Stack Space
Limits(bytes): Soft: 500000 Hard: 500000
2019 Oct 22 11:07:41.597850 E DEBUG Oct 22 11:07:41 2019(diag test start):AS: 1005952076
-1
2019 Oct 22 11:07:41.597406 E DEBUG Oct 22 11:07:41 2019 (device test process events):Sdwrap
msg unknown
2019 Oct 22 11:07:41.597398 E DEBUG Oct 22 11:07:41 2019(diag test start): Going back to
select
2019 Oct 22 11:07:41.597395 E DEBUG Oct 22 11:07:41 2019(nvram test):TestNvram examine 27
blocks
2019 Oct 22 11:07:41.597371 E DEBUG Oct 22 11:07:41 2019(diag test start):Parent: Thread
created test index:4 thread_id:-707265728
2019 Oct 22 11:07:41.597333 E DEBUG Oct 22 11:07:41 2019(diag test start):Node inserted
2019 Oct 22 11:07:41.597328 E DEBUG Oct 22 11:07:41 2019(diag test start): The test index
in diag is 4
```

2019 Oct 22 11:07:41.597322 E\_DEBUG Oct 22 11:07:41 2019(diag\_test\_start):result severity level 2019 Oct 22 11:07:41.597316 E\_DEBUG Oct 22 11:07:41 2019(diag\_test\_start):callhome alert level

The following table describes the additional keywords available for parsing the specific tar file:

Keyword	Description
<b>component</b> Decode logs belonging to the component identified by process name.	
<b>from-datetime</b> Decode logs from a specific date and time in yy[mm[dd[HH[MM[SS]]]]]	
instance List of SDWRAP buffer instances to be decoded (comma separated)	
module	Decode logs from modules such as SUP and LC (using module IDs).
to-datetime	Decode logs up to a specific date and time in yy[mm[dd[HH[MM[SS]]]]] format.

#### **Copying Logs to a Different Location**

Use the following example to copy logs to a different location such as a remote server:

```
switch# copy debug:log-dump/20191022104656_evtlog_archive.tar
scp://<ip-adress>/nobackup/<user> vrf management use-kstack
Enter username: user@<ip-address>'s password:
20191022104656_evtlog_archive.tar 100% 130KB
130.0KB/s 00:00
Copy complete, now saving to disk (please wait)...
Copy complete.
```

#### Purging Auto-Collection Log Files

There are two types of generated trigger-based auto-collection logs: EventHistory and EventBundle.

#### **Purge Logic for EventHistory Logs**

For event history, purging occurs in the /var/sysmgr/srv\_logs/xport folder. 250MB of partitioned RAM is mounted at /var/sysmgr/srv logs directory.

If the /var/sysmgr/srv\_logs memory usage is under 65% of the 250MB allocated, no files get purged. When the memory utilization reaches the 65% limit level, the oldest files get purged until there's enough memory available to continue saving new logs.

#### Purge Logic for EventBundle Logs

For event bundles, the purge logic occurs in the /bootflash/eem\_snapshots folder. For storing the auto-collected snapshots, the EEM auto-collect script allocates 5% of the bootflash storage. The logs get purged once the 5% bootflash capacity is used.

When a new auto-collected log is available but there's no space to save it in bootflash (already at 5% capacity), the system checks the following:

- 1. If there are existing auto-collected files that are more than 12 hours old, the system deletes the files and the new logs get copied.
- **2.** If the existing auto collected files are less than 12 hours old, the system discards the newly collected logs without saving them.

You can modify the 12-hour default purge time by using the following commands. The time specified in the command is in minutes.

switch(config)# event manager applet test override \_\_syslog\_trigger\_default
switch(config-applet)# action 1.0 collect test.yaml purge-time 300 \$ syslog msg

event manager command: *test* is an example name for the policy. \_\_syslog\_trigger\_default is the name of the system policy that you want to override. This name must begin with a double underscore ( \_\_\_\_).

action command: **1.0** is an example number for the order in which the action is executed. **collect** indicates that data is collected using the YAML file. *test.yaml* is an example name of the YAML file. **\$\_syslog\_msg** is the name of the component.

Note

At any given time, there can be only one trigger-based auto-collection event in progress. If another new log event is attempting to be stored when auto-collection is already occurring, the new log event is discarded.

By default, there's only one trigger-based bundle collected every five minutes (300 sec). This rate limiting is also configurable by the following commands. The time specified in the command is in seconds.

switch(config)# event manager applet test override \_\_syslog\_trigger\_default switch(config-applet)# action 1.0 collect test.yaml rate-limit 600 \$\_syslog\_msg

event manager command: *test* is an example name for the policy. \_\_syslog\_trigger\_default is an example name of the system policy to override. This name must begin with a double underscore (\_\_\_).

action command: **1.0** is an example number for the order in which the action is executed. **collect** indicates that data is collected using the YAML file. *test.yaml* is an example name of the YAML file. **\$\_syslog\_msg** is the name of the component.

Beginning with Release 10.1(1), the rate of collection can also be regulated using a maximum number of triggers option, ensuring that only those many number of triggers are honored. After the **max-triggers** value is reached, no more bundles will be collected on the syslog occurrence.

```
event manager applet test_1 override __syslog_trigger_default
    action 1.0 collect test.yaml rate-limt 30 max-triggers 5 $ syslog msg
```



Note

If you delete auto collected bundles manually from debug:log-snapshot-auto/, then it will restart the collection based on the configured number of **max-triggers** when the next event occurs.

## **Auto-Collection Statistics and History**

The following example shows trigger-based collection statistics:

The following example shows trigger-based collection history (the processed syslogs, process time, size of the data collected) obtained using a CLI command:

switch# show system internal event-logs auto-collect history
DateTime Snapshot ID Syslog Status/Secs/Logsize(Bytes)
2019-Dec-04 05:30:32 1310232084 VPC-0-TEST\_SYSLOG PROCESSED:9:22312929
2019-Dec-04 05:30:22 1310232084 VPC-0-TEST\_SYSLOG PROCESSING
2019-Dec-04 04:30:13 1618762270 ACLMGR-0-TEST\_SYSLOG PROCESSED:173:33194665
2019-Dec-04 04:28:47 897805674 SYSLOG-1-SYSTEM\_MSG DROPPED-LASTACTIONINPROG
2019-Dec-04 04:28:47 947981421 SYSLOG-1-SYSTEM\_MSG DROPPED-LASTACTIONINPROG
2019-Dec-04 04:27:19 1618762270 ACLMGR-0-TEST\_SYSLOG PROCESSING
2019-Dec-04 04:27:19 1618762270 ACLMGR-0-TEST\_SYSLOG PROCESSING
2019-Dec-04 02:17:16 1957148102 CARDCLIENT-2-FPGA BOOT GOLDEN NOYAMLFILEFOUND

## Verifying Trigger-Based Log Collection

Verify that the trigger-based log collection feature is enabled by entering the **show event manager system-policy** | **i trigger** command as in this example:

## **Checking Trigger-Based Log File Generation**

You can check to see if the trigger-based auto-collection feature has generated any event log files. Enter one of the commands in the following examples:

```
switch# dir bootflash:eem_snapshots
9162547 Nov 12 22:33:15 2019 1006309316_SECURITYD_2_FEATURE_ENABLE_DISABLE_eem_snapshot.tar.gz
Usage for bootflash://sup-local
8911929344 bytes used
3555950592 bytes free
12467879936 bytes total
switch# dir debug:log-snapshot-auto/
63435992 Dec 03 06:28:52 2019
20191203062841_1394408030_PLATFORM_2_MOD_FWRDN_eem_snapshot.tar.gz
Usage for debug://sup-local
544768 bytes used
4698112 bytes free
5242880 bytes total
```

## Local Log File Storage

Local log file storage capabilities:

- Amount of local data storage time depends on the scale, and type, of deployment. For both modular and nonmodular switches, the storage time is from 15 minutes to several hours of data. To be able to collect relevant logs that span a longer period:
  - Only enable event log retention for the specific services/features you need. See Enabling Extended Log File Retention For a Single Service, on page 18.
  - Export the internal event logs off the switch. See External Log File Storage, on page 31.
- Compressed logs are stored in RAM.

- 250MB memory is reserved for log file storage.
- Log files are optimized in tar format (one file for every five minutes or 10MB, whichever occurs first).
- Allow snap-shot collection.

## **Generating a Local Copy of Recent Log Files**

Extended Log File Retention is enabled by default for all services running on a switch. For local storage, the log files are stored on flash memory. Use the following procedure to generate a copy of up to ten of the most recent event log files.

## **SUMMARY STEPS**

**1. bloggerd log-snapshot** [*file-name* ] [ **bootflash:** *file-path* | **logflash:** *file-path* | **usb1:** ] [ **size** *file-size* ] [ **time** *minutes* ]

## **DETAILED STEPS**

	Command or Action	Purpose	
Step 1	<b>bloggerd log-snapshot</b> [ <i>file-name</i> ] [ <b>bootflash:</b> <i>file-path</i>   <b>logflash:</b> <i>file-path</i>   <b>usb1:</b> ] [ <b>size</b> <i>file-size</i> ] [ <b>time</b> <i>minutes</i> ]		
	Example: switch# bloggerd log-snapshot snapshot1	<pre>file-name: The filename of the generated snapshot log fil bundle. Use a maximum of 64 characters for file-name. Note This variable is optional. If it is not configured, the system applies a timestamp and "_snapshot_bundle.tar" as the filename. Example: 20200605161704_snapshot_bundle.tar bootflash: file-path: The file path where the snapshot log file bundle is being stored on the bootflash. Choose one of the following initial paths:</pre>	

Command or Action	Purpose
	logflash://sup-1/
	<ul> <li>logflash://sup-active/</li> </ul>
	• logflash://sup-local/
	<b>usb1:</b> The file path where the snapshot log file bundle is being stored on the USB device.
	<b>size</b> <i>file-size</i> : The snapshot log file bundle based on size in megabytes (MB). Range is from 5MB through 250MB.
	<b>time</b> <i>minutes</i> : The snapshot log file bundle based on the last x amount of time (minutes). Range is from 1 minute through 30 minutes.

#### Example

```
switch# bloggerd log-snapshot snapshot1
Snapshot generated at logflash:evt_log_snapshot/snapshot1_snapshot_bundle.tar Please cleanup
once done.
switch#
switch# dir logflash:evt_log_snapshot
159098880 Dec 05 06:40:24 2019 snapshot1_snapshot_bundle.tar
159354880 Dec 05 06:40:40 2019 snapshot2_snapshot_bundle.tar
Usage for logflash://sup-local
759865344 bytes used
5697142784 bytes free
6457008128 bytes total
Display the same files using the command in this example:
switch# dir debug:log-snapshot-user/
```

```
159098880 Dec 05 06:40:24 2019 snapshot1_snapshot_bundle.tar
159354880 Dec 05 06:40:40 2019 snapshot2_snapshot_bundle.tar
```

```
Usage for debug://sup-local
929792 bytes used
4313088 bytes free
5242880 bytes total
```

## 

**Note** The file name is identified at the end of the example. Each individual log file is also identified by the date and time it was generated.

Beginning with Release 10.1(1), the LC core file includes the log-snapshot bundle. The log-snapshot bundle filename is tac snapshot bundle.tar.gz. An example is shown below:

```
bash-4.2$ tar -tvf 1610003655_0x102_aclqos_log.17194.tar.gz
drwxrwxrwx root/root 0 2021-01-07 12:44 pss/
-rw-rw-rw- root/root 107 2021-01-07 12:44 pss/dev_shm_aclqos_runtime_info_lc.gz
-rw-rw-rw- root/root 107 2021-01-07 12:44 pss/dev_shm_aclqos_runtime_cfg_lc.gz
-rw-rw-rw- root/root 107 2021-01-07 12:44 pss/dev_shm_aclqos_debug.gz
-rw-rw-rw- root/root 129583 2021-01-07 12:44 pss/clqosdb_ver1_0_user.gz
-rw-rw-rw- root/root 20291 2021-01-07 12:44 pss/clqosdb_ver1_0_node.gz
```

```
-rw-rw-rw- root/root 444 2021-01-07 12:44 pss/clqosdb_ver1_0_ctrl.gz
drwxrwxrwx root/root 0 2021-01-07 12:44 proc/
-rw-rw-rw- root/root 15159 2021-01-07 12:44 0x102_aclqos_compress.17194.log.25162
-rw-rw-rw- root/root 9172392 2021-01-07 12:43 0x102_aclqos_core.17194.gz
-rw-rw-rw- root/root 43878 2021-01-07 12:44 0x102_aclqos_df_dmesg.17194.log.gz
-rw-rw-rw- root/root 93 2021-01-07 12:44 0x102_aclqos_log.17194
-rw-rw-rw- root/root 158 2021-01-07 12:44 0x102_aclqos_mcore.17194.log.gz
drwxrwxrwx root/root 0 2021-01-07 12:44 usd17194/
-rw-rw-rw- root/root 11374171 2021-01-07 12:44 tac_snapshot_bundle.tar.gz
```

## **External Log File Storage**

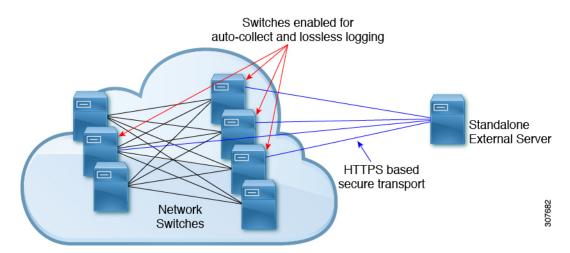
An external server solution provides the capability to store logs off-switch in a secure manner.



**Note** To create the external storage capability, contact Cisco Technical Assistance Center(TAC) to help deploy the external server solution.

Te following are external log file storage capabilities:

- · Enabled on-demand
- HTTPS-based transport
- Storage requirements:
  - Nonmodular switches: 300MB
  - Modular switches: 12GB (per day, per switch)
- An external server generally stores logs for 10 switches. However, there's no firm limit to the number of switches supported by an external server.



The external server solution has the following characteristics:

- · Controller-less environment
- · Manual management of security certificates

- Three supported use-cases:
  - · Continuous collection of logs from selected switches
  - TAC-assisted effort to deploy and upload logs to Cisco servers.
  - Limited on-premise processing



Note

Contact Cisco TAC for information regarding the setup and collection of log files in an external server.