



Cisco Broadband Access Center DPE CLI Reference

Release 4.0 December 2007

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Preface

The Cisco Broadband Access Center DPE CLI Reference, Release 4.0, describes the command-line interface (CLI) commands that this release of Cisco Broadband Access Center, which is called BAC throughout the guide, supports on the Device Provisioning Engine (DPE).

This preface provides an outline of the other chapters in this guide, details information about related documents that support this BAC release, and demonstrates the styles and conventions used in the guide.

This preface contains the following sections:

- Audience, page vii
- Document Revision History, page vii
- How This Guide Is Organized, page viii
- Conventions, page viii
- Product Documentation, page ix
- Related Documentation, page ix
- Obtaining Documentation and Submitting a Service Request, page x

Audience

This guide is written for those using the CLI of the BAC DPE.

Document Revision History

The Document Revision History table records technical changes to this document. The table shows the date of the change, and a brief summary of the change.

Date	Change Summary
November 17, 2009	Revised the description of the interface ip pg-communication command in the Chapter 3, "DPE Configuration Commands".
December 31, 2007	Initial release.

How This Guide Is Organized

The major sections of this guide are:

Introduction to the Broadband Access Center CLI	Describes DPE licensing, and explains how you access the DPE CLI.
System Commands	Describes commands used to manage various system aspects of the DPE.
DPE Configuration Commands	Describes commands used to configure the DPE.
PacketCable Voice Technology Commands	Describes commands related to the PacketCable voice technology.
SNMP Agent Commands	Describes commands related to the SNMP agent on the DPE.
Log System Management Commands	Describes commands related to log management of the DPE.
Support and Troubleshooting Commands	Describes commands used to support and troubleshoot the DPE.
Glossary	Defines terminology used in this guide and generally applicable to the technologies being discussed.

Conventions

This guide uses the following conventions:

Item	Convention
Commands and keywords	boldface font
Variables for which you supply values	italic font
Displayed session and system information	screen font
Information you enter boldface screen font	
Variables you enter	italic screen font
Menu items and button names	boldface font
Selecting a menu item in paragraphs	Option > Network Preferences
Selecting a menu item in tables	Option > Network Preferences



Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.



Means reader be careful. In this situation, you might do something that could result in equipment damage or loss of data.

Product Documentation



We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

Table 1 describes the documentation that is available for this release of BAC.

Table 1 Product Documentation

Document Title	Available Format
Release Notes for	PDF file on the product CD-ROM
Cisco Broadband Access Center 4.0	• On Cisco.com:
	http://cisco.com/en/US/products/sw/netmgtsw/ps529/prod_release_notes_list.html
Installation and Setup Guide for	PDF file on the product CD-ROM
Cisco Broadband Access Center, Release 4.0	• On Cisco.com:
	http://cisco.com/en/US/products/sw/netmgtsw/ps529/prod_installation_guides_list.html
Cisco Broadband Access Center Administrator	PDF file on the product CD-ROM
Guide, Release 4.0	• On Cisco.com:
	http://cisco.com/en/US/products/sw/netmgtsw/ps529/prod_maintenance_guides_list.html
Cisco Broadband Access Center	PDF file on the product CD-ROM
DPE CLI Reference, Release 4.0	On Cisco.com:
	http://cisco.com/en/US/products/sw/netmgtsw/ps529/prod_command_reference_list.html

Related Documentation



We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

Table 2 describes additional documentation that is available for this release of BAC.

Table 2 Related Product Documentation

Document Title	Available Format	
Release Notes for Cisco Network Registrar 7.0	On Cisco.com:	
Cisco Network Registral 7.0	http://cisco.com/en/US/products/sw/netmgtsw/ps1982/prod_release_notes_list.html	
Installation Guide for	On Cisco.com	
Cisco Network Registrar, Release 7.0	http://cisco.com/en/US/products/sw/netmgtsw/ps1982/prod_installation_guides_list.html	
User Guide for Cisco Network Registrar,	On Cisco.com:	
Release 7.0	http://cisco.com/en/US/products/sw/netmgtsw/ps1982/products_user_guide_list.html	
CLIFrame.html in the /docs directory	On Cisco.com:	
	http://cisco.com/en/US/products/sw/netmgtsw/ps1982/prod_command_reference_list.html	
Quick Start Guide for	On Cisco.com:	
Cisco Network Registrar, Release 7.0	http://cisco.com/en/US/products/sw/netmgtsw/ps1982/prod_installation_guides_list.html	

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html

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CHAPTER

Introduction to the Broadband Access Center CLI

This chapter describes licensing requirements for the Cisco Broadband Access Center (BAC) Device Provisioning Engine (DPE) and how you can access the command-line interface (CLI) of the DPE.

- DPE Licensing, page 1-1
- Accessing the DPE CLI, page 1-2
 - Accessing the DPE CLI from a Local Host, page 1-3
 - Accessing the DPE CLI from a Remote Host, page 1-4

DPE Licensing

Licensing controls the number of DPEs that you can use. To configure the DPE from the CLI, you must have a valid license. If you run the commands described in this guide on an unlicensed DPE, the following message appears:

This DPE is not licensed. Your request cannot be serviced. Please check with your system administrator for DPE licenses.

For details on how to obtain the license file, refer to the *Release Notes for Cisco Broadband Access Center 4.0*. Once you receive your license file, install BAC. Then, from the administrator user interface, use the following procedure to install the licenses that you purchased:



Note

Before installing your license, ensure that you back it up in case you have to reinstall BAC.

- Step 1 Once you receive your license file, save each file on the system from which you intend to launch the BAC administrator user interface.
- **Step 2** Launch your web browser on that system.

Step 3 Enter the administrator's location using this syntax:

http://machine_name:port_number/



To access the administrator user interface via HTTP over SSL, also known as HTTPS, enter: https://machine_name:port_number/

- machine_name—Identifies the computer on which the RDU is running.
- *port_number*—Identifies the computer port on which the server side of the administrator application runs.

The default port number is:

- 8100 for HTTP over TCP
- 8443 for HTTP over SSL

The main login page appears.

Step 4 Enter the default username (admin) and default password (changeme).



If you are logging in for the first time, the Change Password screen appears. Enter a new password and confirm it. The password that you enter must have at least eight characters.

Step 5 Click Login.

The Main Menu page appears.

Step 6 Click the license link at the top of the Main Menu page, or choose **Configuration > License Keys**.

The Manage License Keys page appears.

- Step 7 In the License File field, enter the complete path to the location of the license file on your local system. Remember to include the name of the license file while specifying the pathname. Or, click **Browse**.
- Step 8 Click Add/Upgrade.

The details regarding the license file appear. For details on licensing in this release, refer to the *Release Notes for Cisco Broadband Access Center 4.0*.

Accessing the DPE CLI

To access the DPE CLI, open a Telnet session to port 2323 from a local or remote host. Before you proceed, however, familiarize yourself with the access levels on the DPE.

BAC specifies a certain access level to authorize DPE access. Table 1-1 identifies the two access levels, which are also known as command modes. Each mode provides access to a specific set of commands.

Table 1-1 Command Modes on the DPE CLI

Mode	Description	Prompt
Login	Enables user commands for viewing the system configuration.	bac_dpe>
Privileged	Enables privileged user commands for viewing, setting, and changing the system configuration, state, and data.	bac_dpe#

Use the enable, page 2-3, and disable, page 2-3, commands to switch between the two modes.

You can access the DPE CLI following the steps described in:

- Accessing the DPE CLI from a Local Host, page 1-3
- Accessing the DPE CLI from a Remote Host, page 1-4

Accessing the DPE CLI from a Local Host

To access the CLI from a local host, you can use:

```
# telnet local_hostname 2323
```

where *local hostname* specifies the name of the local host.

Or, you can use:

telnet 0 2323

Defaults

Once you access the CLI, enter the DPE password to continue. The default login and privileged mode passwords are changeme.



Note

Although the default DPE password is changeme, it is not the same password that you use to access the BAC administrator user interface.

For information on how to change the login password and the privileged mode password, see password, page 2-7, and enable password, page 2-4, respectively.

Examples

This result occurs when you access the DPE from a local host specifying its hostname.

```
bac_host# telnet local_bac_dpe 2323
Trying 10.10.2.25...
Connected to local_bac_dpe.example.com.
Escape character is '^]'.
Broadband Access Center 4.0 (SOL_BAC4_0_0_00000000_0000)
Device Provisioning Engine local_bac_dpe
User Access Verification
Password: <changeme>
local_bac_dpe> enable
Password: <changeme>
local_bac_dpe#
```

This result occurs when you access the DPE from a local host without specifying its hostname.

```
bac host# telnet 0 2323
Trying 0.0.0.0...
Connected to 0.
Escape character is '^]'.
Broadband Access Center 4.0 (SOL_BAC4_0_0_00000000_0000)
Device Provisioning Engine local_bac_dpe
```

```
User Access Verification

Password: <changeme>

bac_dpe> enable

Password: <changeme>
bac_dpe#
```

Accessing the DPE CLI from a Remote Host

To access the CLI from a remote host, enter:

```
# telnet remote_hostname 2323
```

where remote_hostname specifies the name of the remote host.



If you cannot establish a Telnet connection to the CLI, the CLI server is probably not running. You may need to start the server. To start the server, enter:

```
# /etc/init.d/bprAgent start cli
```

Defaults

Once you access the CLI, you must enter the DPE password to continue. The default login and privileged mode passwords are **changeme**.



Although the default DPE password is **changeme**, remember that it is not the same password that you use to access the BAC administrator user interface.

For information on how to change the login password and the privileged mode password, see password, page 2-7, and enable password, page 2-4, respectively.

Examples

This result occurs when you access the DPE from a remote host specifying its hostname.

```
bac_host# telnet remote_bac_dpe 2323
Trying 10.10.2.10...
Connected to remote_bac_dpe.example.com.
Escape character is '^]'.

Broadband Access Center 4.0 (SOL_BAC4_0_0_00000000_0000)
Device Provisioning Engine remote_bac_dpe

User Access Verification

Password: <changeme>
remote_bac_dpe> enable
Password: <changeme>
remote_bac_dpe#
```



CHAPTER 2

System Commands

This chapter describes the command-line interface (CLI) commands that you can use to manage and monitor the Cisco Broadband Access Center (BAC) Device Provisioning Engine (DPE).

If you run these commands on an unlicensed DPE, a message similar to this one appears:

This DPE is not licensed. Your request cannot be serviced. Please check with your system administrator for a DPE license.

The commands described in this chapter are:

		CLI Mode	
Command	Description	Login	Privileged
aaa authentication	Configures user authentication, authorization, and accounting services.		✓
disable	Exits the privileged mode.		✓
enable	Accesses the privileged mode.	✓	
enable password	Changes the local password, using which you access the privileged mode.		✓
exit	Closes a Telnet connection to the DPE.	✓	✓
help	Displays a usage screen that assists you in using the commands on the CLI.		✓
password	Changes the local system password, using which you access the DPE.		✓
show clock	Displays the current system time and date.	✓	✓
show commands	Displays all available commands on the CLI.		✓
show cpu	Identifies CPU usage for the DPE server.	✓	✓
show disk	ow disk Identifies the disk that the DPE is currently using.		✓
show hostname	Displays the hostname of the DPE.	✓	✓
show ip	Displays the current general IP settings configured on the DPE.	✓	✓
show ip route	Displays the IP routing table of the DPE.	✓	✓

			CLI Mode	
Command	Description	Login	Privileged	
show memory	Displays the current memory and swap space that are available on the DPE server.	✓	✓	
show running-config	Displays the current configuration on the DPE.	✓	✓	
show tftp files	Displays the files that are stored in the DPE cache.		✓	
show version	Displays the current version of DPE software.	✓	✓	
tacacs-server host	Adds a TACACS+ server to the end of the TACACS+ client's list of TACACS+ servers.		✓	
no tacacs-server host	Removes a TACACS+ server from the list of TACACS+ servers in the CLI.		✓	
Sets the maximum number of times the TACACS+ protocol exchange is tried before the TACACS+ client considers a specific TACACS+ server unreachable.			✓	
tacacs-server timeout	Sets the maximum length of time that the TACACS+ client waits for a response from the TACACS+ server.		✓	
uptime	Identifies how long the system has been operational.	✓	✓	

aaa authentication

Use the **aaa authentication** command to configure the CLI for user authentication, authorization, and accounting services using the local login or remote TACACS+ authentication. This setting applies to all Telnet and console CLI interfaces.

TACACS+ is a TCP-based protocol that supports centralized access control for several network devices and user authentication for the DPE CLI. Using TACACS+, a DPE supports multiple users (and their individual usernames) and the login and enable passwords configured at the TACACS+ server.

Syntax Description

aaa authentication {local | tacacs}

- local—In this mode, user authentication is enabled via a local login.
- tacacs—In this mode, the CLI server sequentially attempts a TACACS+ exchange with each server in the TACACS+ server list. The attempts continue for a specified number of retries. If the CLI reaches the end of the server list without a successful protocol exchange, authentication is automatically enabled in the local mode. In this manner, you can gain access to the CLI even if the TACACS+ service is unavailable.



When you configure TACACS+ authentication, you are prompted to enter the username and password configured at the TACACS+ server; local authentication, however, prompts only for the local configured password.

Defaults

AAA authentication is enabled by default in the local mode.

Examples

This result occurs when you enable user authentication in the local mode.

```
bac_dpe# aaa authentication local
% OK
```

This result occurs when you enable user authentication in the TACACS+ mode.

```
bac_dpe# aaa authentication tacacs
% OK
```

This result occurs when you have configured user authentication in the TACACS+ mode and try to access the privileged mode on the DPE (using the **enable** command). If the CLI server is unable to establish a successful protocol exchange with the servers in the TACACS+ list, it reverts to local user authentication and prompts you for the local configured password.

```
bac_dpe> enable
```

```
TACACS+: all hosts unreachable or no hosts configured Reverting to local authentication mode Password: <changeme>
```



Note

If you enter an incorrect password, the following error message appears:

Sorry, invalid password.

disable

Use the **disable** command to exit the privileged mode on the DPE. Once you exit the privileged mode, you can view only those commands that relate to system configuration.

Syntax Description

No keywords or arguments.

Defaults

No default behavior or values.

Examples

bac_dpe# disable
bac_dpe>

enable

Use the **enable** command to access the DPE in the privileged mode. You need not access the privileged mode to view the system configuration; however, only in this mode can you change the system configuration, state, and data.

Once you enter the **enable** command, you are prompted to enter the local, configured, privileged mode password. For information on setting this password, see enable password, page 2-4.

Syntax Description

No keywords or arguments.

Defaults

The default password to access the privileged mode is **changeme**.

Examples

bac_dpe> enable
Password: <password2>
bac_dpe#

enable password

Use the **enable password** command to change the local password that allows you to access the DPE in the privileged mode. You can change the privileged mode password only in the privileged mode.

Once the password is changed, all users who, from that point forward, attempt to access the privileged mode must use the new password.



This command does not change the login password; it only changes the local privileged mode password. You do not use this command when you enable user authentication in the TACACS+ mode, because TACACS+ authentication prompts for the username and password configured at the TACACS+ server. For more information, see aaa authentication, page 2-2.

Syntax Description

When entering the **enable password** command, you can specify the password on the command line or when prompted.

enable password password

password—Specifies the local configured password currently in effect or, optionally, provides a new password. If you omit this parameter, you are prompted for the password.

Defaults

The default password to access the privileged mode is **changeme**.

Examples

This result occurs when you enter the password without being prompted, and the password is changed successfully.

bac_dpe# enable password password1
Password changed successfully.

This result occurs when you are prompted to enter the password, and the password is changed successfully.

bac_dpe# enable password
New enable password: <password2>
Retype new enable password: <password2>
Password changed successfully.

This result occurs when you enter an incorrect password.

bac_dpe# enable password
New enable password: <password2>
Retype new enable password: <password2>
Sorry, passwords do not match.

exit

Use the **exit** command to close a Telnet connection to the DPE and return to the login prompt. After running this command, a message indicates that the Telnet connection has been closed.

Syntax Description

No keywords or arguments.

Defaults

No default behavior or values.

Examples

This result occurs when you have accessed the CLI by specifying the hostname of the DPE.

```
bac_dpe# exit
% Connection closed.
Connection to 10.10.2.10 closed by foreign host.
```

This result occurs when you have accessed the CLI without specifying the hostname.

```
bac_dpe# exit
% Connection closed.
Connection to 0 closed by foreign host.
```

This result occurs when the Telnet connection closes because the CLI has been idle and the timeout period expired.

```
bac_dpe#
% Connection timed out.
Connection to 0 closed by foreign host.
```

help

Use the **help** command to display a help screen that can assist you in using the DPE CLI. If you need help on a particular command, or to list all available commands, enter *command*? or?, respectively.

Once you enter the command, a screen prompt appears to explain how you can use the help function.

Command Types

Two types of help are available:

- 1. Full help is available when you are ready to enter a command argument, such as **show?**, and describes each possible argument.
- 2. Partial help is available when you enter an abbreviated argument and want to know what arguments match the input; for example, show c?.

Syntax Description

No keywords or arguments.

Defaults

No default behavior or values.

Examples

This result occurs when you use the **help** command.

```
bac dpe# help
```

Help may be requested at any point in a command by entering a question mark '?'. If nothing matches, the help list will be empty and you must backup until entering a '?' shows the available options.

- 1) Full help is available when you are ready to enter a command argument (e.g. 'show ?') and describes each possible argument.
- 2) Partial help is provided when an abbreviated argument is entered and you want to know what arguments match the input (e.g. "show c?").

This result occurs when you invoke the full help function for a command; for example, show?.



Note

The help command output differs depending on the mode-login or privileged-in which you run the command.

```
bac_dpe# show ?
 bundles
```

version

```
Shows the archived bundles.
clock
               Shows the current system time.
commands
               Shows the full command hierarchy.
               Shows the current CPU usage.
cpu
device-config Shows a device configuration
               Shows the current disk usage.
disk
               Shows the status of the DPE process if started.
dpe
hostname
               Shows the system hostname.
               Shows IP configuration details.
ip
               Shows recent log entries.
log
               Shows the current memory usage.
running-config Shows the appliance configuration.
               Shows TFTP details.
tftp
```

Shows DPE version.

This result occurs when you invoke the partial help function for arguments of a command; for example, show clock.

```
bac_dpe# show c?
clock
         commands cpu
bac_dpe# show clock
Thu Oct 25 01:20:14 EDT 2007
```

password

Use the **password** command to change the local system password, which you use to access the DPE and which is different from the one used to access the privileged mode on the DPE. The system password is changed automatically for future logins and for FTP access.



The changes that you introduce through this command take effect for new users, but users who are currently logged in are not disconnected.

If you enable TACACS+ user authentication, the system prompts for the local system password only if the DPE is unable to communicate with a TACACS+ server.

Syntax Description

password password

password—Identifies the new DPE password.

Defaults

The default password for accessing the DPE is **changeme**.

Examples

This result occurs when you change the password without being prompted (using an approach easier for scripting).

bac_dpe# password password2

Password changed successfully.

This result occurs when you are prompted for the password, and the password is changed successfully.

bac_dpe# password

New password: <password1> Retype new password: <password1> Password changed successfully.

This result occurs when you enter an incorrect password.

bac_dpe# password

New password: <password1> Retype new password: <password1> Sorry, passwords do not match.

show

Use the **show** command to view system settings and status. Table 2-1 lists the keywords that you can use with this command.

Table 2-1 List of show Commands

Command	Description		
show clock	Displays the current system time and date.		
	Syntax Description	Defaults	
	No keywords or arguments.	No default behavior or values.	
	Example		
	bac_dpe# show clock Thu Oct 25 01:20:14 EDT 2007		

Table 2-1 List of show Commands (continued)

Command	Description			
show commands	Displays all commands on the DPE depending on the mode (login or privileged) in which you access the CLI.			
	Syntax Description	Defaults		
	No keywords or arguments.	No default behavior or values.		
	Examples			
	This result occurs in the login mode.			
	bac_dpe> show commands > enable > exit > help > show bundles > show clock > show commands > show cpu > show disk > show dpe > show dpe > show ip > show ip > show ip > show ip > show log > show upu > show opu > show ip			
	Note The output presented in these examples is trimmed.			
	This result occurs in the privileged mode.			
	bac_dpe# show commands			
	> aaa authentication local			
	> aaa authentication tacacs > clear bundles			
	> clear cache			
	> clear logs			
	> debug dpe cache			
	> debug dpe connection			
	> debug dpe dpe-server > debug dpe event-manager			
	> debug dpe exceptions			
	> debug dpe framework			
	> debug dpe messaging			
	> debug on			
	<pre>> debug service packetcable <11> netsnmp > debug service packetcable <11> registration</pre>			
	> debug service tftp <11> <ipv4 ipv6></ipv4 ipv6>			
	> disable			
	<pre>> dpe docsis shared-secret [0 7] <shared-secret> > dpe port <port> [more]</port></shared-secret></pre>			
	To view the commands that flow beyond your screen, press Spa [more] prompt.	acebar at the		

Table 2-1 List of show Commands (continued)

Command	Description						
show cpu	Identifies CPU usage for the device on which the DPE is running. Once you enter the command, CPU activities and statistics appear.						
	Syntax Description	Defaults					
	No keywords or arguments.	No default behavior or values.					
	When you enter show cpu , the DPE returns per-proces headers, in tabular form:	ssor statistics, for the following					
	Note Unless otherwise noted, all values are events	per second.					
	CPU—Processor ID.						
	• minf—Minor faults.						
	• mjf—Major faults.						
	• xcal—Interprocessor cross-calls.						
	• intr—Interrupts.						
	• ithr—Interrupts as threads (not counting clock in	nterrupt).					
	• csw—Context switches.						
	• icsw—Involuntary context switches.						
	• migr—Thread migrations (to another processor).						
	• smtx—Spins on mutexes.						
	• srw—Spins on readers' or writers' lock.						
	• syscl—System calls.						
	• usr—User time (percent).						
	• sys—System time (percent).						
	• wt—Wait time (percent).						
	• idl—Idle time (percent).						
	Example						
	bac_dpe# show cpu CPU minf mjf xcal intr ithr csw icsw migr sm idl	tx srw syscl usr sys wt					
		24 0 90 1 0 0					
	1 8 0 14 22 76 60 12 69 1	16 0 41 1 1 0					
	98 CPU minf mjf xcal intr ithr csw icsw migr sm	tx srw syscl usr sys wt					
	idl 0 0 0 314 606 504 351 1 74	32 0 175 0 0 0					
	100	24 0 230 0 0 0					

Table 2-1 List of show Commands (continued)

Command	Description				
show disk	Identifies the disk that the DPE is currently using. Once you en	nter the command, disk			
	drive statistics appear.	1			
	Syntax Description	Defaults			
	No keywords or arguments.	No default behavior or values.			
	When you enter show disk , the DPE returns values for:	1			
	• Filesystem—Indicates path of the file system.				
	• kbytes—Indicates size of the file system (Kb).				
	• Used—Indicates used disk space (Kb).				
	• Avail—Indicates available disk space (Kb).				
	• Capacity—Indicates capacity of the disk (percent).				
	• Mounted on—Indicates the resources on which the file s Resources are usually directories.	ystem is mounted.			
	Example				
	bac_dpe# show disk Filesystem kbytes used avail capacity /dev/dsk/c1t0d0s0 4129290 3902964 185034 96%	/			
	/proc 0 0 0 0% mnttab 0 0 0 0%	/proc /etc/mnttab			
	fd 0 0 0 0 % /dev/dsk/c1t0d0s4 4129290 571587 3516411 14% swap 2193480 96 2193384 1% swap 2194104 720 2193384 1% /dev/dsk/c1t0d0s6 24685535 5876418 18562262 25%	/dev/fd /var /var/run /tmp /scratch			
show hostname	/dev/dsk/c1t1d0s2 35009161 34753 34624317 1%	/data			
Silow Hostilaine	Displays the hostname configured for the DPE.				
	Syntax Description No keywords or arguments.	Defaults No default behavior or values.			
	Example				
	bac_dpe# show hostname hostname = bac_dpe.example.com				
show ip	Displays the current general IP settings configured on the DPE. The DPE uses these settings when it reboots.				
	For specific interface settings, use the show interface commands.				
	Syntax Description	Defaults			
	No keywords or arguments.	No default behavior or values.			
	Example	1			
	<pre>bac_dpe# show ip hostname = bac_dpe_example.com domainname = example.com gateway = 10.10.20.10</pre>				

Table 2-1 List of show Commands (continued)

Command Description show ip route Displays the IP routing table of the DPE, including any custom routes. The default gateway is indicated by the G flag in the flags column. **Defaults Syntax Description** No default behavior No keywords or arguments. or values. When you enter **show ip route**, the DPE returns the routing table with values for the following headers: • Destination—Indicates the destination network or destination host. • Mask—Indicates the subnet mask associated with the route. • Gateway—Indicates the address of the outgoing interface. • Device—Indicates the network interfaces used for the route. • Mxfrg—Indicates the Path Maximum Transfer Unit. • Rtt—Indicates the time (in minutes) remaining before the route expires. • Ref—Indicates the current number of active uses for the route. • Flg—Indicates the state of the route, which could be: U—Up - H—To a host rather than to a network - G—To a gateway Out—Identifies the number of packets sent out from this interface or route. In/Fwd—Identifies the number of packets received through this interface or route. **Example** bac_dpe# show ip route IRE Table: IPv4 Destination Mask Gateway Device Mxfrg Rtt Ref Flg Out In/Fwd 1500* 0 1 U 24489 0 10.10.10.4 255.255.255.128 10.10.20.10 eri0 204.0.1.2 240.0.0.0 10.10.10.4 eri0 1500* 0 1 U 0 0 default 0.0.0.0 10.10.10.2 1500* 0 1 UG 128095 127.0.0.1 255.255.255.255 127.0.0.1 loo 8232* 164 14 UH 19767884 0 IRE Table: IPv6 Destination/Mask Gateway If PMTU Rtt Ref Flags Out In/Fwd 2001:0DB8:0:0:E000::F 2001:0DB8:0:0:203:baff:fe12:d5ea eri0:1 1500* 0 1 U 0 0 2001:0DB8:0:0:E020::A 2001:0DB8:0:0:E020:203:baff:fe12:d5ea eri0:2 1500* 0 1 U 0 0 fe80::/10 fe80::203:baff:fe12:d5ea eri0 1500* 0 default fe80::247:7cff:fe6b:7d1c eri0 1500* 0 1 UG 0 0 default fe80::2d0:ff:fe48:6400 eri0 1500* 0 1 UG 2 0

Table 2-1 List of show Commands (continued)

Command	Description					
show memory	Displays the current memory and swap space that are available on the device running the DPE.					
	Syntax Description Defaults					
	No keywords or arguments. No default behavior or values.					
	When you enter show memory , the DPE returns values for:					
	• kthr—Indicates the number of kernel threads in r (run queue), b (processes blocked while waiting for I/O), and w (idle processes that have been swapped)					
	• memory—Indicates virtual and real memory usage. The value could be:					
	- swap—Free, unreserved swap space (Kb).					
	- free—Free memory (Kb).					
	• page—Indicates page faults and paging activity (units per second).					
	- re—Displays pages reclaimed from the free list.					
	- mf—Displays minor faults.					
	- pi—Displays pages in memory (Kb/s).					
	 po—Displays pages out of memory (Kb/s). 					
	- fr—Displays activity of the page scanner that has been freed (Kb/s).					
	 de—Displays pages freed after writes (Kb/s). 					
	 sr—Displays the number of pages that have been scanned. 					
	• disk—Indicates the number of disk operations per second. Each S column represents a different disk.					
	• faults—Indicates the trap or interrupt rates (per second) as in (interrupts), sy (system calls), and cs (context switches).					
	• cpu—Indicates CPU usage time, in percent, as us (user time), sy (system time) and id (idle time).					
	Example					
	bac_dpe# show memory kthr memory page disk faults cpu					
	r b w swap free re mf pi po fr de sr s6 sd sd in sy cs us sy id					
	0 0 0 2511320 1267040 1 17 0 0 0 0 0 0 0 0 0 97 120 80 1 1 98 0 0 0 2156784 1105272 0 4 0 0 0 0 0 0 0 2 0 918 387 800 0 4 96					

Table 2-1 List of show Commands (continued)

Command	Description			
show	Displays the current configuration on the DPE.			
running-config	Syntax Description	Defaults		
	No keywords or arguments.	No default behavior or values.		
	Example			
	bac_dpe# show running-config aaa authentication tacacs dpe port 49186 dpe provisioning-group primary default dpe rdu-server bac_dpe.example.com 49187 dpe shared-secret <value is="" set=""> log level 5-notification no debug no debug dpe cache no debug dpe dpe-server no debug dpe event-manager no debug dpe exceptions no debug dpe messaging no debug service packetcable 1 netsnmp no debug service packetcable 1 registration no debug service packetcable 1 snmp no dpe docsis shared-secret no dpe provisioning-group secondary no service packetcable 1 snmp key-material service tftp 1 ipv4 verify-ip service tftp 1 ipv6 verify-ip</value>			
	<pre>snmp-server community baccread ro snmp-server community baccwrite rw snmp-server contact <unknown> snmp-server location <unknown> snmp-server udp-port 8001 tacacs-server retries 2</unknown></unknown></pre>			

Table 2-1 List of show Commands (continued)

Command	Description				
show tftp files	Displays the files that are stored in the DPE cache.				
	You cannot use this command t	You cannot use this command to display the files that are stored in the local directory.			
	Syntax Description		Defaults		
	No keywords or arguments.		The maximum number of files that this command displays is by default 500.		
	Example				
	bac_dpe# show tftp files				
	The list of TFTP files curr	rently in DPE cache			
	filename	size			
	bronze.cm	310 310			
	silver.cm	310			
	unprov.cm	310			
	unprov_11.cm	320			
	unprov_30.cm	264			
	unprov_30v4.cm	152			
	unprov_30v6.cm	196			
	unprov_packet_cable.bin	333			
	unprov_wan_man.cfg	72			
	DPE caching 10 external fill Listing the first 10 files,				
show version	Displays the current version of	f DPE software.			
	Syntax Description		Defaults		
	No keywords or arguments.		No default behavior or values.		
	Example		<u>.</u>		
	bac_dpe# show version Version: BAC 4.0 (SOL_BAC4_	_0_0_00000000_0000)			

tacacs-server

Use the **tacacs-server** command to configure user authentication settings in TACACS+. Table 2-2 lists the keywords that you can use with this command.

Table 2-2 List of tacacs-server Commands

Command	Description			
tacacs-server host	Adds a TACACS+ server to the end of the TACACS+ client's list of TACACS+ servers. When you enable TACACS+ authentication, the client attempts user login authentication to each server in the list sequentially until a successful authentication exchange is executed, or the list is exhausted. If the list is exhausted, the client automatically falls into the local authentication mode (using the local system password).			
	Optionally, you can specify an encryption key for each TACACS+ server. If you use an encryption key, it must match the key configured at the specified TACACS+ server. If you omit the encryption key, you disable TACACS+ encryption. To remove a TACACS+ server from the list of TACACS+ servers in the CLI, use the no form of this command. See no tacacs-server host, page 2-17.			
	Syntax Description	Defaults		
	tacacs-server host host [key encryption-key]	No default		
	• <i>host</i> —Specifies the IP address or the hostname of the TACACS+ server.	behavior or values.		
	• encryption-key—Identifies the encryption key (optional).			
	Examples			
	This result occurs when you add a TACACS+ server using its IP address (10.0.1.1) without encryption.			
	bac_dpe# tacacs-server host 10.0.1.1 % OK			
	This result occurs when you add a TACACS+ server using its IP address (10.0.1.1) and an encryption key (hg667YHHj).			
	bac_dpe# tacacs-server host 10.0.1.1 key hg667YHHj % OK			
	This result occurs when you add a TACACS+ server using its hostname (tacacs1.cisco.com) without encryption.			
	<pre>bac_dpe# tacacs-server host tacacs1.example.com % OK</pre>			
	This result occurs when you add a TACACS+ server using its h (tacacs1.cisco.com) and an encryption key (hg667YHHj).	nostname		
	bac_dpe# tacacs-server host tacacs1.example.com key hg6% OK	567Үннј		

Table 2-2 List of tacacs-server Commands (continued)

Command	Description			
no tacacs-server host	Removes a TACACS+ server from the list of TACACS+ servers in the CLI.			
	To add a TACACS+ server, see tacacs-server host, page 2-16.			
	Syntax Description	Defaults		
	no tacacs-server host host	No default		
	host—Specifies either the IP address or the hostname of the TACACS+ server.	behavior or values.		
	Examples			
	This result occurs when you remove a TACACS+ server using	its IP address.		
	bac_dpe# no tacacs-server host 10.0.1.1 % OK			
	This result occurs when you remove a TACACS+ server using its hostname.			
	<pre>bac_dpe# no tacacs-server host tacacs1.example.com % OK</pre>			
tacacs-server retries	Sets the maximum number of times the TACACS+ protocol ex before the TACACS+ client considers a specific TACACS+ serve When this limit is reached, the TACACS+ client moves to the rTACACS+ server list or, if the TACACS+ list has been exhausted local authentication mode.	ver unreachable. next server in its		
	Syntax Description	Defaults		
	tacacs-server retries value value—Specifies a dimensionless number from 1 to 100. This value applies to all TACACS+ servers.	The maximum number of times that the TACACS+ exchange is tried before the client considers the TACACS+ server unreachable is by default 2.		
	Example			
	<pre>bac_dpe# tacacs-server retries 10 % OK</pre>			

Table 2-2 List of tacacs-server Commands (continued)

Command	Description		
tacacs-server timeout	Sets the maximum length of time that the TACACS+ client waits for a response from the TACACS+ server before it considers the protocol exchange to have failed.		
	Syntax Description	Defaults	
	tacacs-server timeout value	The maximum	
	<i>value</i> —Specifies the length of time that the CLI waits for a TACACS+ server response. This value must be from 1 to 300 seconds, and applies to all TACACS+ servers.	length of time that the CLI waits for a TACACS+	
		serverresponse before it times out is by default	
		5 seconds.	
	Example		
	<pre>bac_dpe# tacacs-server timeout 10 % OK</pre>		

uptime

Use the **uptime** command to identify how long the system has been operational. This information is useful for determining how frequently the device is rebooted. It is also helpful when checking the reliability of the DPE when it is in a stable condition.

Syntax Description	No keywords or arguments.
Defaults	No default behavior or values.
Examples	bac_dpe# uptime 1:47am up 496 day(s), 8:49, 1 user, load average: 0.14, 0.07, 0.06



CHAPTER 3

DPE Configuration Commands

This chapter describes the command-line interface (CLI) commands that you can use to manage and monitor the Cisco Broadband Access Center (BAC) Device Provisioning Engine (DPE).

The commands described in this chapter are:

		CLI Mode	
Command	Description		Privileged
clear cache	Erases the DPE cache and resets the server to a clean state.		✓
dpe docsis shared-secret	Set a DOCSIS shared secret on the DPE.		✓
dpe port	Sets the port number that the DPE uses to communicate with Cisco Network Registrar extensions.		✓
dpe provisioning-group primary	Sets the DPE in a specific primary provisioning group.		✓
dpe provisioning-group secondary	Sets secondary provisioning groups for the DPE.		1
dpe rdu-server port	Specifies the RDU port to connect to.		✓
dpe rdu-server source ip	Configures the DPE source interface to connect to the RDU.		✓
dpe rdu-server source port	Configures the DPE source port to connect to the RDU.		✓
dpe reload	Restarts the DPE.		✓
dpe shared-secret	Sets the shared secret used in communications with the RDU.		✓
dpe start stop	Starts or stops the DPE.		✓
interface ip pg-communication	Configures an interface to communicate with Cisco Network Registrar extensions.		✓
interface ip provisioning	Configures an interface to handle provisioning requests.		✓
interface ip provisioning fqdn	Sets the fully qualified domain name for a specific interface.		✓

	Description		CLI Mode	
Command			Privileged	
service tftp allow-read-access	Enables TFTP read requests from the file system.		✓	
service tftp ipv4 ipv6 blocksize	Enables or disables the blocksize option for the TFTP service for IPv4 or IPv6.		✓	
service tftp ipv4 ipv6 enabled	Enables or disables the TFTP service for IPv4 or IPv6.		✓	
service tftp ipv4 ipv6 verify-ip	Enables the verification of requestor IP addresses on dynamic configuration TFTP requests.		✓	
service tod	Enables or disables the ToD service for IPv4 or IPv6.		✓	
show device-config	Displays a device configuration that is cached at the DPE.		✓	
show dpe	Displays the state of the DPE process and, if running, its operational statistics.	✓	✓	
show dpe config	Displays the current settings on the DPE.	✓	✓	

clear cache

Use the **clear cache** command to erase the DPE cache and reset the server to a clean state. When the DPE is restarted, it connects to the RDU and rebuilds the cache from the information stored in the RDU database.



Before erasing the DPE cache, ensure that you stop the DPE by running the **dpe stop** command. For more information, see dpe start | stop, page 3-11.

You should clear the cache only when the DPE encounters a major problem. Running this command forces the DPE to rebuild or repopulate its device cache. This process may take an extended period of time to complete.

Once the command is entered, the DPE cache is cleared and a prompt appears to indicate the amount of disk space cleared as a result. If the cache could not be cleared, the reason for the failure appears.

Syntax Description

No keywords or arguments.

Defaults

No default behavior or values.

Examples

This result occurs when the cache is successfully cleared.

bac_dpe# clear cache
Clearing DPE cache...
+ 820224 bytes cleared.

This result occurs when the cache has already been cleared.

bac_dpe# clear cache
Clearing DPE cache...
+ Cache already cleared.

This result occurs when the DPE has not been stopped.

bac_dpe# clear cache

DPE must be stopped before clearing cache.

dpe docsis shared-secret

Use the **dpe docsis shared-secret** command to set a DOCSIS shared secret (DSS) on the DPE. The DSS is used to calculate the message integrity check of cable modems and the cable modem termination system (CMTS).



While setting or changing the DSS, we recommend that you use a secure connection.

To disable the DSS, use the **no** form of this command.

Syntax Description

dpe docsis shared-secret type secret

• type—Identifies whether the shared secret string appears as clear text or as encrypted text.

To specify the format, enter:

- 0 for a clear text string. This string is the default setting.
- 7 for a Cisco IOS-encrypted shared-secret text string.
- secret—Identifies the secret string. You must enter a value from 2 to 80 characters.

If, after running this command, you use the **show running-config** command, a new line appears identifying the shared secret and its type.

Defaults

The DSS is by default not configured on the DPE.

Examples

bac_dpe# dpe docsis shared-secret 0 changeme

% OK (Warning: Current input accepted. Note a secure connection is recommended to set or change the DOCSIS Shared Secret.)

no dpe docsis shared-secret

Use the **no dpe docsis shared-secret** command to disable the DOCSIS shared secret (DSS) configured on the DPE.

To enable the DSS, see dpe docsis shared-secret, page 3-3.

Syntax Description

No keywords or arguments.

Defaults

The DSS is by default not configured on the DPE.

Examples

bac_dpe# no dpe docsis shared-secret
% OK

dpe port

Use the **dpe port** command to specify the port number that the DPE uses to communicate with the Network Registrar extension points. You can leave this port number intact unless there is a need to change it for firewall reasons.



You must stop the DPE before changing the port number. If you attempt to run this command on an operational DPE, the following error message appears:

ERROR: DPE must be stopped before changing the port number.

The changes that you introduce through this command do not take effect until you restart the DPE. For information on stopping and starting the DPE, see dpe start | stop, page 3-11.

Syntax Description

dpe port port

port—Identifies the port number assigned for connecting to the DPE.

Defaults

The default port that the DPE uses is 49186.

Examples

bac_dpe# dpe port 49186
% OK

dpe provisioning-group primary

Use the **dpe provisioning-group primary** command to specify the DPE as a member of a specified primary provisioning group. Most DPEs are configured with one primary provisioning group; however, selecting multiple provisioning groups allows multiple DHCP servers to use this DPE.



If you enable PacketCable voice technology, ensure that a DPE belongs to only one provisioning group.

When assigning new provisioning groups that have a large number of devices, restarting the DPE can take an extended period of time depending on the number of devices in your network and the size of the device configurations. This delay occurs because the cache for each provisioning group has to be synchronized or, for new provisioning groups, completely rebuilt.



Typically, you must change the provisioning groups only when the DPE is first deployed on the network.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

To remove any configured primary provisioning groups, use the **no** form of this command. See no dpe provisioning-group primary, page 3-6.

Syntax Description

dpe provisioning-group primary name [name*]

- name—Identifies the assigned primary provisioning group.
- name*—Allows the entry of multiple provisioning groups. When specifying multiple provisioning groups, you must insert a space between their names.

Defaults

The default primary provisioning group is the provisioning group that you configure as the default.

You can use any name to identify the primary provisioning group. By default, however, the primary provisioning group is identified as 'default'.

Examples

This result occurs when you specify a single primary provisioning group.

```
bac_dpe# dpe provisioning-group primary PrimaryProvGroup
% OK (Requires DPE restart "> dpe reload")
```

This result occurs when you specify multiple primary provisioning groups.

bac_dpe# dpe provisioning-group primary provisioning-grp-1 provisioning-grp-2
% OK (Requires DPE restart "> dpe reload")

no dpe provisioning-group primary

Use the **no dpe provisioning-group primary** command to clear configured primary provisioning groups. If primary provisioning groups are not available, you can use the DPE as a backup for other provisioning groups or as a TFTP file cache.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

To specify the DPE as a member of a specified primary provisioning group, see dpe provisioning-group primary, page 3-5.

Syntax Description No keywords or arguments.

Examples

bac_dpe# no dpe provisioning-group primary
% OK (Requires DPE restart "> dpe reload")

No default behavior or values.

dpe provisioning-group secondary

Use the **dpe provisioning-group secondary** command to set secondary provisioning groups for the DPE server to use. Most DPEs are configured with a primary provisioning group; however, selecting multiple provisioning groups allows multiple DHCP servers to use this DPE.



Defaults

Secondary provisioning groups are used for provisioning only when the primary provisioning groups are not available or are overloaded.

When assigning new provisioning groups that have a large number of devices, restarting the DPE can take an extended period of time depending on the number of devices in your network and the size of the device configurations. This delay occurs because the cache for each provisioning group has to be synchronized or, for new provisioning groups, completely rebuilt.



Typically, you must change the provisioning groups only when the DPE is first deployed on the network.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

To remove any configured secondary provisioning groups, use the **no** form of this command. See no dpe provisioning-group secondary, page 3-7.

Syntax Description

dpe provisioning-group secondary name [name*]

- *name*—Identifies the assigned secondary provisioning group.
- name*—Allows the entry of multiple provisioning groups. When specifying multiple provisioning groups, you must insert a space between their names.

Defaults

No default behavior or values.

Examples

This result occurs when you specify a single secondary provisioning group.

```
bac_dpe# dpe provisioning-group secondary SecondaryProvGroup
% OK (Requires DPE restart "> dpe reload")
```

This result occurs when you specify multiple secondary provisioning groups.

bac_dpe# dpe provisioning-group primary provisioning-second-1 provisioning-second-2
% OK (Requires DPE restart "> dpe reload")

no dpe provisioning-group secondary

Use the **no dpe provisioning-group secondary** command to clear configured secondary provisioning groups. If secondary provisioning groups are not available, the DPE can be used as a primary in other provisioning groups.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

To set secondary provisioning groups for the DPE, see dpe provisioning-group secondary, page 3-6.

Syntax Description

No keywords or arguments.

Defaults

No default behavior or values.

Examples

bac_dpe# no dpe provisioning-group secondary
% OK (Requires DPE restart "> dpe reload")

dpe rdu-server

Use the **dpe rdu-server** command to configure the DPE to connect to the RDU server. Table 3-1 lists the keywords that you can use with this command.

Table 3-1 List of dpe rdu-server Commands

Command	Description	
dpe rdu-server port	Identifies the RDU to which the DPE connects. Normally, you RDU on the default port, but for security reasons, you could c run on a nondefault port.	-
	After you use this command, run the dpe reload command so the take effect. See dpe reload, page 3-10.	nat the changes
	Syntax Description	Defaults
	dpe rdu-server $\{host \mid x.x.x.x\}$ port	The default
	• <i>host</i> —Identifies the fully qualified domain name (FQDN) of the RDU host.	port on which the RDU listens
	• x.x.x.—Identifies the IP address of the RDU host.	for the DPE
	• <i>port</i> —Identifies the port number on which the RDU is listening for DPE connections.	is 49187.
	Examples	
	This result occurs when you specify the RDU host:	
	• Using its FQDN.	
	<pre>bac_dpe# dpe rdu-server rdu.example.com 49187 % OK (Requires DPE restart "> dpe reload")</pre>	
	• Using its IP address.	
	<pre>bac_dpe# dpe rdu-server 10.10.20.1 49187 % OK (Requires DPE restart "> dpe reload")</pre>	

Table 3-1 List of dpe rdu-server Commands (continued)

Command Description dpe rdu-server source ip Configures the DPE to use the specified interface as its source when connecting to the RDU. If you do not specify an interface, the DPE allows the no dpe rdu-server operating system to determine the interface to use while communicating with source ip the RDU server. Note While using this command, you can specify IP addresses only in the IPv4 format. After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10. To clear the configured interface, use the **no** form of this command. When clearing the configured interface, you need not specify the IP address of the interface. **Syntax Description Defaults dpe rdu-server source ip** *ip_address* [?] No default behavior or • *ip_address*—Identifies the IP address of a specific DPE values. interface, in the IPv4 addressing format. • ?—Dynamically determines and displays the available IP addresses. This parameter is optional. When you use this option, you need not specify an IP address. **Examples** This result occurs when you configure the DPE interface. • Using its IP address bac_dpe# dpe rdu-server source ip 10.10.1.2 % OK (Requires DPE restart "> dpe reload") • Without specifying its IP address bac_dpe# dpe rdu-server source ip % OK (Requires DPE restart "> dpe reload") • Using the ? option bac_dpe# dpe rdu-server source ip ? <ip address> [10.10.1.2] <cr> This result occurs when you clear the configured DPE interface.

bac_dpe# no dpe rdu-server source ip
% OK (Requires DPE restart "> dpe reload")

Table 3-1 List of dpe rdu-server Commands (continued)

Command	Description	
dpe rdu-server source port no dpe rdu-server	Configures the DPE to use the specified port as the source port when connecting to the RDU. If you do not specify the port, the DPE allows the operating system to determine the port to use while communicating with the RDU.	
source port	After you use this command, run the dpe reload command so that the changes take effect. See dpe reload, page 3-10.	
	To clear the configured port, use the no form of this command. Very the configured port, you need not specify the port number.	When clearing
	Syntax Description	Defaults
	dpe rdu-server source port port	No default behavior or values.
	port—Identifies the number of the DPE source port.	
	Note If the port you specify is not available, an error message appears.	varues.
	Examples	
	This result occurs when you configure a port to communicate w	with the RDU.
	<pre>bac_dpe# dpe rdu-server source port 49186 % OK (Requires DPE restart "> dpe reload")</pre>	
	This result occurs when you clear the configured port through which the DPE communicates with the RDU.	
	bac_dpe# no dpe rdu-server source port % OK (Requires DPE restart "> dpe reload")	

dpe reload

Use the **reload** command to restart the DPE, which must be operational before you reload it. If the DPE does not stop within 60 seconds, the BAC process watchdog (bprAgent) forces the DPE to stop, and an alert message, indicating that the DPE has been stopped, appears. Once the message appears, the DPE restarts.

 Syntax Description
 No keywords or arguments.

 Defaults
 No default behavior or values.

 Examples
 bac_dpe# dpe reload
Process [dpe] has been restarted.

dpe shared-secret

Use the **dpe shared-secret** command to set the shared secret used for communications with the RDU. Communication fails if the shared secret, which is set on the two servers, is not the same.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

Syntax Description

dpe shared-secret secret

secret—Identifies the RDU shared secret.

Defaults

No default behavior or values.

Examples

bac_dpe# dpe shared-secret private
% OK (Requires DPE restart "> dpe reload")

dpe start | stop

Use the **dpe start | stop** command to start or stop the DPE.

Syntax Description

dpe start | stop

- start—Starts the DPE. You can use this command only when the DPE is not running. Having the
 DPE start successfully does not guarantee that the DPE will run successfully. Check the DPE log to
 ensure that the DPE has started correctly. Also, check the log periodically to ensure that no
 additional errors have occurred.
- **stop**—Stops the DPE. You can use this command only when the DPE is running. If the DPE has not stopped within 60 seconds, the DPE process watchdog (bprAgent) forces the DPE to stop, and an alert message, indicating that the DPE has been stopped, appears.

Defaults

No default behavior or values.

Examples

This result occurs when the DPE is started.

```
bac_dpe# dpe start
Process [dpe] has been started
```

This result occurs if the DPE is started when it is already operational.

```
bac_dpe# dpe start
Process [dpe] is already running
```

This result occurs when the DPE is stopped.

bac_dpe# dpe stop
Process [dpe] has been stopped.

interface ip pg-communication

Use the **interface ip pg-communication** command to configure the DPE to use the specified interface, identified by its IP address, when communicating with Network Registrar extensions.



You can configure only IPv4 interfaces for communication with Network Registrar extensions.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

To clear the configured interface, use the **no** form of this command. See no interface ip pg-communication, page 3-12.

Syntax Description

interface ip ipv4_address pg-communication

ipv4_address—Identifies the IPv4 address of a specific DPE interface.

Defaults

No default behavior or values.

Examples

bac_dpe# interface ip 10.10.1.20 pg-communication
% OK (Requires DPE restart "> dpe reload")

no interface ip pg-communication

Use the **no interface ip pg-communication** command to disable the interface configured on the DPE when communicating with Network Registrar extensions.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

To configure a DPE interface, see interface ip pg-communication, page 3-12.

Syntax Description

no interface ip ipv4_address pg-communication

ipv4 address—Identifies the IPv4 address of a specific DPE interface.

Defaults

No default behavior or values.

Examples

bac_dpe# no interface ip 10.10.1.20 pg-communication

% OK (Requires DPE restart "> dpe reload")

interface ip provisioning

Use the **interface ip provisioning** command to configure the specified interface, identified by its IP address, to handle provisioning requests. Only interfaces that have provisioning enabled are used for communication with devices and the DHCP server.

If you do not specify an interface for communication with Network Registrar extensions, the extensions communicate with the DPE via the interface on which provisioning is enabled. If you configure an interface to communicate with the extensions (using the **interface ip pg-communication** command), the extensions communicate with the DPE via the interface you specify. Using this configuration, you can enable the use of split-networking techniques to isolate devices facing communication from management communications.



If you are using IPv6, you must configure an interface to communicate with Network Registrar extensions. Otherwise, the DPE fails to communicate with the extensions.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

To disable the configured interface, use the **no** form of this command. See no interface ip provisioning, page 3-14.

Syntax Description

interface ip ip_address provisioning [?]

- *ip_address*—Specifies the IP address of the interface in the IPv4 or the IPv6 format.
- ?—Dynamically determines and displays the available interfaces by their IP addresses. This parameter is optional. When you use this option, you need not specify an IP address.

The IP addresses that appear when you use the ? option do not change after you install the CLI. If you want to change the provisioning IP address, manually remove the existing IP address and configure a new IP address in the following manner:

- 1. Delete the existing IP address, using the **no interface ip** ip_address **provisioning** command.
- 2. Shut down the CLI process, using the /etc/init.d/bprAgent stop cli command.
- **3.** Change the IP address on the network card.
- 4. Start the CLI process again, using the /etc/init.d/bprAgent start cli command.
- 5. Add the new IP address from the DPE command line, using the interface ip provisioning command.
- **6.** Reload the DPE, using the **dpe reload** command.

Defaults

No default behavior or values.

Examples

This result occurs when you configure an interface by specifying its IPv4 address.

```
bac_dpe# interface ip 10.10.133 provisioning
% OK (Requires DPE restart "> dpe reload")
```

This result occurs when you configure an interface by specifying its IPv6 address.

```
bac_dpe# interface ip 2001:0DB8:0:0:203:baff:fe12:d5ea provisioning
% OK (Requires DPE restart "> dpe reload")
```

This result occurs when you use the ? option.

no interface ip provisioning

Use the **no interface ip provisioning** command to disable provisioning via the specified interface.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

To enable an interface, see interface ip provisioning, page 3-13.

Syntax Description

no interface ip ip_address provisioning [?]

- *ip address*—Specifies the IPv4 or IPv6 address of the interface.
- ?—Dynamically determines and displays the available interfaces by their IP addresses. This parameter is optional. When you use this option, you need not specify an IP address.

Defaults

No default behavior or values.

Examples

This result occurs when you disable an interface by specifying its IPv4 address.

```
bac_dpe# no interface ip 10.10.133 provisioning
% OK (Requires DPE restart "> dpe reload")
```

This result occurs when you disable an interface by specifying its IPv6 address.

```
bac_dpe# no interface ip 2001:0DB8:0:0:203:baff:fe12:d5ea provisioning
% OK (Requires DPE restart "> dpe reload")
```

This result occurs when you use the ? option.

interface ip provisioning fqdn

Use the **interface ip provisioning fqdn** command to set the fully qualified domain name (FQDN) for a specific interface. The provisioning FQDN is the domain name that is given to devices to contact the specific DPE interface.



Before setting the FQDN for an interface, ensure that provisioning is enabled on that interface. To enable provisioning on an interface, see interface ip provisioning, page 3-13.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

To clear the configured FQDN, use the **no** form of this command. See no interface ip provisioning fqdn, page 3-15.

Syntax Description

interface ip ip_address provisioning fqdn fqdn

- *ip_address*—Identifies the interface on the DPE.
- fqdn—Identifies the FQDN that is set on the specified interface. This FQDN is sent as the SNMPEntity in DHCP option 177, suboption 3.

Defaults

No default behavior or values.

Examples

This result occurs when you set the FQDN of an IPv4 interface.

```
bac_dpe# interface ip 10.10.1.2 provisioning fqdn dpe.example.com
% OK (Requires DPE restart "> dpe reload")
```

This result occurs when you set the FQDN of an IPv6 interface.

bac_dpe# interface ip 2001:0DB8:0:0:203:baff:fe12:d5ea provisioning fqdn dpe.example.com
% OK (Requires DPE restart "> dpe reload")

no interface ip provisioning fqdn

Use the **no interface ip provisioning fqdn** command to clear the fully qualified domain name (FQDN) for a specific interface. The provisioning FQDN is the domain name that is given to devices to contact the specific DPE interface.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

To set the FQDN for an interface, see interface ip provisioning fqdn, page 3-15.

Syntax Description

no interface ip ip_address provisioning fqdn fqdn

- *ip address*—Identifies the interface on the DPE.
- fqdn—Identifies the FQDN that is set on the specified interface. This FQDN is sent as the SNMPEntity in DHCP option 177, suboption 3.

Defaults

No default behavior or values.

Examples

This result occurs when you clear the FQDN of an interface by specifying its IPv4 address.

```
bac_dpe# no interface ip 10.10.1.2 provisioning fqdn dpe.example.com
% OK (Requires DPE restart "> dpe reload")
```

This result occurs when you clear the FQDN of an interface by specifying its IPv6 address.

```
bac_dpe# no interface ip 2001:0DB8:0:0:203:baff:fe12:d5ea provisioning fqdn
dpe.example.com
```

% OK (Requires DPE restart "> dpe reload")

service tftp

Use the **service tftp** command to configure settings related to TFTP. Table 3-2 lists the keywords that you can use with this command.

The TFTP service on the DPE features one instance of the service, which you can configure to suit your requirements.

Table 3-2 List of service tftp Commands

Command	Description		
service tftp allow-read-access no service tftp allow-read-access	Enables TFTP read requests from the file command, the DPE looks for the require not search the DPE cache. To disable TFTP read requests from the this command.	d file in the local directory; it does	
	Syntax Description	Defaults	
	service tftp 11 allow-read-access	TFTP read requests are by	
	11—Identifies the instance of the TFTP service.	default disabled.	
	Examples		
	This result occurs when you enable read requests from the file system.		
	bac_dpe# service tftp 1 allow-read-a % OK	access	
	This result occurs when you disable read	requests from the file system.	
	bac_dpe# no service tftp 1 allow-rea% OK	ad-access	

Table 3-2 List of service tftp Commands (continued)

Command Description

service tftp ipv4 | ipv6 blocksize

no service tftp ipv4 | ipv6 blocksize

Enables or disables the blocksize option for TFTP transfers using IPv4 or IPv6. The blocksize option specifies the number of data octets and allows the client and server to negotiate a block size more applicable to the network medium.

When you enable blocksize, the TFTP service uses the requested block size for the transfer if it is within the specified lower and upper limits. If you disable blocksize, the TFTP service ignores the client request and an appropriate message is logged in the DPE log file.

To disable the blocksize option for the TFTP service, use the **no** form of this command.

Syntax Description

service tftp 1..1 **ipv4** | **ipv6 blocksize** lower upper

- 1..1—Identifies the instance of the TFTP service.
- **ipv4**—Enables blocksize for IPv4.
- **ipv6**—Enables blocksize for IPv6.
- *lower*—Specifies, in octets, the lower limit for the file transfer. If the transfer is lower than the limit specified, the option is ignored.
- upper—Specifies, in octets, the upper limit for the file transfer. If the transfer is higher than the limit specified, the option is ignored.

Defaults

The blocksize option is by default:

- Disabled for IPv4. If enabled, the default lower and upper limits are 512 and 1428, respectively.
- Enabled for IPv6. The default lower and upper limits are 1448.

Examples

This result occurs when you enable blocksize for TFTP transfers.

Using IPv4

 $bac_dpe\#$ service tftp 1 ipv4 blocksize 512 1428 % OK

Using IPv6

 $bac_dpe\#$ service tftp 1 ipv6 blocksize 1428 1448 % OK

This result occurs when you disable blocksize for TFTP transfers.

• Using IPv4

bac_dpe# no service tftp 1 ipv4 blocksize
% OK

Using IPv6

bac_dpe# no service tftp 1 ipv6 blocksize
% OK

Table 3-2 List of service tftp Commands (continued)

Command	Description		
service tftp ipv4 ipv6 enabled	Enables or disables the TFTP service for IPv4 or IPv6.		
	After you use this command, run the dpe reload command so that the changes take effect. See dpe reload, page 3-10.		
	Note If the well-known TFTP port (port error message appears.	number 69) is not available, an	
	Syntax Description	Defaults	
	service tftp 11 ipv4 ipv6 enabled true false	The TFTP service is by default disabled.	
	• 11—Identifies the instance of the TFTP service.		
	• ipv4 —Enables the TFTP service for IPv4.		
	• ipv6 —Enables the TFTP service for IPv6.		
	• true —Enables the TFTP service for IPv4 or IPv6.		
	• false—Disables the TFTP service for IPv4 or IPv6.		
	Examples	- 	
	This result occurs when you enable the TF	TP service.	
	• For IPv4		
	bac_dpe# service tftp 1 ipv4 enabl % OK (Requires DPE restart "> dpe		
	• For IPv6		
	bac_dpe# service tftp 1 ipv6 enabl % OK (Requires DPE restart "> dpe		
	This result occurs when you disable the TF	TP service.	
	• For IPv4		
	bac_dpe# service tftp 1 ipv4 enabl % OK (Requires DPE restart "> dpe		
	• For IPv6		
	bac_dpe# service tftp 1 ipv6 enabl % OK (Requires DPE restart "> dpe		

Table 3-2 List of service tftp Commands (continued)

Command	Description		
service tftp ipv4 ipv6 verify-ip	Enables the verification of requestor IP addresses on dynamic configuration TFTP requests.		
no service tftp ipv4 ipv6 verify-ip	To disable the verification of requestor IP addresses on dynamic configuration TFTP requests, use the no form of this command.		
····/ •	Syntax Description	Defaults	
	service tftp 11 ipv4 ipv6 verify-ip	The verification of requestor	
	• 11—Identifies the instance of the TFTP service.	IP addresses on dynamic configuration TFTP requests is by default enabled.	
	• ipv4 —Enables verification of requestor IP addresses in IPv4.	is by default enabled.	
	• ipv6 —Enables verification of requestor IP addresses in IPv6.		
	Examples		
	This result occurs when you enable verification of requestor IP addresses on TFTP requests.		
	• For IPv4		
	<pre>bac_dpe# service tftp 1 ipv4 verify- % OK</pre>	ip	
	For IPv6		
	<pre>bac_dpe# service tftp 1 ipv6 verify- % OK</pre>	ip	
	This result occurs when you disable verification TFTP requests.	on of requestor IP addresses on	
	• For IPv4		
	<pre>bac_dpe# no service tftp 1 ipv4 veri % OK</pre>	fy-ip	
	• For IPv6		
	<pre>bac_dpe# no service tftp 1 ipv6 veri % OK</pre>	fy-ip	

service tod

Use the **service tod** command to enable or disable the Time of Day (ToD) service running on the DPE for IPv4 or IPv6. The ToD service binds to only those interfaces that are configured for provisioning. For information on how to enable an interface for provisioning, see interface ip provisioning, page 3-13.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.



If the ToD port is not available, an error message appears.

Syntax Description

service tod 1..1 ipv4 | ipv6 enabled true | false

- 1..1—Identifies the instance of the ToD service.
- **ipv4**—Enables the ToD service for IPv4.
- ipv6—Enables the ToD service for IPv6.
- true—Enables the ToD service.
- false—Disables the ToD service.

Defaults

The ToD service is by default disabled on the DPE.

Examples

This result occurs when you enable the ToD service on the DPE.

• For IPv4

```
bac_dpe# service tod 1 ipv4 enabled true
% OK (Requires DPE restart "> dpe reload")
```

• For IPv6

```
bac_dpe# service tod 1 ipv6 enabled true
% OK (Requires DPE restart "> dpe reload")
```

This result occurs when you disable the ToD service on the DPE.

• For IPv4

```
bac_dpe# service tod 1 ipv4 enabled false
% OK (Requires DPE restart "> dpe reload")
```

For IPv6

```
bac_dpe# service tod 1 ipv6 enabled false
% OK (Requires DPE restart "> dpe reload")
```

show device-config

Use the **show device-config** command to display a device configuration that is cached at the DPE.

If you run this command on an unlicensed DPE, a message similar to this one appears:

This DPE is not licensed. Your request cannot be serviced. Please check with your system administrator for DPE licenses.

Syntax Description

show device-config mac | duid

- mac—Specifies the MAC address of a device. The accepted formats for mac, assuming that the MAC address header is 1,6, are:
 - "Type,len,addr"; for example, 1,6,00:01:02:03:04:05 or 9,10,43:43:31:32:33:34:35:36:2d:41.
 - Exact-size octets; for example, 000102030405 or 00:01:02:03:04:05.
- *duid*—Specifies the DHCP Unique Identifier (DUID) of a device in an IPv6 environment; for example, 00:03:00:01:00:18:68:52:75:c0. A DUID cannot be more than 128 octets long.

Defaults

No default behavior or values.

Examples

This result occurs when you look up a configuration based on the MAC address of the device. This example assumes that the MAC address is 1,6,aa:bb:cc:dd:ee:ff.

```
bac_dpe# show device-config mac 1,6,aa:bb:cc:dd:ee:ff
DHCP configuration for device 1,6,aa:bb:cc:dd:ee:ff in default provisioning-group:
  Extension PRE_CLIENT_LOOKUP
    Dictionary REQUEST
      VALIDATE relay-agent-remote-id = 00:00:00:00:aa:bb:cc:dd
      VALIDATE_CONTINUE dhcp-parameter-request-list-blob =
42:43:01:03:02:04:07:06:0c:0f:7a:b1
      VALIDATE_CONTINUE dhcp-class-identifier =
"docsis1.1:052401010102010103010104010105010106010107010f0801100901000a01010b01080c0101"
    Dictionary ENVIRONMENT
      PUT_REPLACE client-class-name = "unprovisioned-docsis"
  Extension PRE_PACKET_ENCODE
    Dictionary RESPONSE
      PUT_REPLACE ccc-primary-dhcp-server = BYTES_BPR_PROPERTY_OPTIONAL_IP_ADDRESS_BIN
"/ccc/dhcp/primary"
      PUT_REPLACE ccc-secondary-dhcp-server = BYTES_BPR_PROPERTY_OPTIONAL_IP_ADDRESS_BIN
"/ccc/dhcp/secondary"
      PUT_REPLACE boot-file = "unprov.cm"
      PUT_REPLACE file = "unprov.cm"
      PUT_REPLACE siaddr = BYTES_DPE_IP_ADDRESS_BIN
      PUT_REPLACE tftp-server = BYTES_DPE_IP_ADDRESS_DOTTED_DECIMAL
      PUT_REPLACE time-servers = BYTES_DPE_IP_ADDRESS_BIN
```

This result occurs when you look up a configuration based on the DUID of the device. This example assumes that the DUID is 00:00:00:00:00:00:00:52:75:c0.

```
PRE_CLIENT_LOOKUP: RELAY_REQUEST, VALIDATE_CONTINUE, link-address,

20:01:04:20:38:00:05:00:00:00:00:00:00:00:00:00:01

PRE_CLIENT_LOOKUP: REQUEST, VALIDATE_OPTION_CONTINUE, {OPTION_NUMBER=16,}

ENTERPRISE_ID=4491, INDEX=0, END}, 64:6f:63:73:69:73:33:2e:30

PRE_PACKET_ENCODE: RESPONSE, PUT_OPTION, {OPTION_NUMBER=17, ENTERPRISE_ID=4491,}

SUBOPTION_NUMBER=33, END}, unprov.cm

PRE_PACKET_ENCODE: RESPONSE, PUT_OPTION, {OPTION_NUMBER=17, ENTERPRISE_ID=4491,}

SUBOPTION_NUMBER=37, END}, BYTES_DPE_IPV6_ADDRESS_BIN

PRE_PACKET_ENCODE: RESPONSE, PUT_OPTION, {OPTION_NUMBER=17, ENTERPRISE_ID=4491,}

SUBOPTION_NUMBER=32, END}, BYTES_DPE_IPV6_ADDRESS_BIN

SUBOPTION_NUMBER=32, END}, BYTES_DPE_IPV6_ADDRESS_BIN
```

This result occurs when the configuration for the specified device is not available in the DPE cache.

```
bac_dpe# show device-config mac 1,6,aa:bb:cc:dd:ee:aa
No configuration found on DPE.
```

show dpe

Use the **show dpe** command to check to see if the DPE is running and to display the state of the process and, if running, its operational statistics. This command does not indicate if the DPE is running successfully, only that the process itself is currently executing. However, when the DPE is running, you can use statistics that this command displays to determine if the DPE is successfully servicing requests.

If you run this command on an unlicensed DPE, a message similar to this one appears:

This DPE is not licensed. Your request cannot be serviced. Please check with your system administrator for DPE licenses.

Syntax Description

No keywords or arguments.

Defaults

No default behavior or values.

Examples

This result occurs when the DPE is running.

```
bac_dpe# show dpe
Process [dpe] is running

Version BAC 4.0 (SOL_BAC4_0_0_20000000_0000).

Caching 0 device configs and 6 external files.

Received 0 cache hits and 3 misses.

Received 0 lease updates.

Connection status is Ready.

Sent 0 SNMP informs and 0 SNMP sets.

Received 0 MTA provisioning successful SNMP informs.

Received 0 MTA provisioning failed SNMP informs.

Running for 10 hours 51 mins 23 secs.
```

This result occurs when the DPE is not running.

```
bac_dpe# show dpe
BAC Process Watchdog is running
Process [dpe] is not running
```

When this error occurs, start the DPE process. See dpe start | stop, page 3-11.

This result occurs when the DPE is unable to service requests.

```
bac_dpe# show dpe
BAC Process Watchdog is running
Process [dpe] is not running; it is in back off mode
```

This error occurs when there is an issue with the DPE. Look at the DPE $\log(dpe.log)$ to troubleshoot the issue.

show dpe config

Use the **show dpe config** command to display the current settings on the DPE.

Syntax Description

No keywords or arguments.

Defaults

No default behavior or values.

Examples

show dpe config



CHAPTER 4

PacketCable Voice Technology Commands

This chapter describes the command-line interface (CLI) commands that you can use to manage and monitor the PacketCable voice technology on the Cisco Broadband Access Center (BAC) Device Provisioning Engine (DPE).

The commands described in this chapter are:

		CLI Mode	
Command	Description	Login	Privileged
debug service packetcable netsnmp	Enables the PacketCable NetSNMP category for debug messages.		✓
debug service packetcable registration	Enables the PacketCable registration category for debug messages.		✓
debug service packetcable registration-detail	Enables the PacketCable registration detail category for debug messages.		✓
debug service packetcable snmp	Enables the PacketCable SNMP service category for debug messages.		✓
service packetcable enable	Enables or disables the PacketCable services.		✓
service packetcable registration encryption enable	Enables encryption on MTA configuration files.		✓
service packetcable registration kdc-service-key	Sets the service key for KDC communications.		✓
service packetcable registration policy-privacy	Sets the customer policy regarding enforcement of SNMP privacy in MTA communications.		✓
service packetcable snmp key-material	Sets the key material for MTA SNMP communications.		✓
service packetcable snmp timeout	Sets the timeout value for SNMP SET operations.		✓
service packetcable show snmp log	Displays PacketCable SNMP log entries.		✓

debug service packetcable

Use the **debug service packetcable** command to debug the PacketCable technology service on the DPE. Table 4-1 lists the keywords that you can use with this command. The PacketCable service on the DPE features one instance of the service, which you can configure to suit your requirements.

Before using any debug command, you must enable debugging by running the **debug on** command. If you run the following commands on an unlicensed DPE, a message similar to this one appears:

This DPE is not licensed. Your request cannot be serviced. Please check with your system administrator for DPE licenses.



Enabling debug logging may have a severe impact on DPE performance. Do not leave the DPE running with debug turned on for an extended period of time.

Table 4-1 List of debug service packetcable Commands for PacketCable Technology

Command	Description	
debug service packetcable netsnmp	Enables detailed debugging of the PacketCable NetSNMP service on the DPE.	
no debug service packetcable netsnmp	To disable detailed debugging of the PacketCable NetSthe no form of this command.	SNMP service, use
•	Syntax Description	Defaults
	debug service packetcable 11 netsnmp	Debugging of
	11—Identifies the instance of the PacketCable service.	the PacketCable NetSNMP service is by default disabled.
	Examples	
	This result occurs when you enable debugging of the NetSNMP service.	PacketCable
	bac_dpe# debug service packetcable 1 netsnmp % OK	
	This result occurs when you disable debugging of the NetSNMP service.	PacketCable
	<pre>bac_dpe# no debug service packetcable 1 netsnmp % OK</pre>	,

Table 4-1 List of debug service packetcable Commands for PacketCable Technology (continued)

Command	Description		
debug service packetcable registration	Enables debugging of the PacketCable secure registration service on the DPE.		
no debug service packetcable registration	To disable debugging of the PacketCable secure registration service, use the no form of this command.		
·	Syntax Description	Defaults	
	debug service packetcable 11 registration	Debugging of	
	11—Identifies the instance of the PacketCable service.	the PacketCable registration service is by default disabled.	
	Examples		
	This result occurs when you enable debugging of the registration service.	PacketCable	
	bac_dpe# debug service packetcable 1 registration % OK		
	This result occurs when you disable debugging of the registration service.	PacketCable	
	bac_dpe# no debug service packetcable 1 registration % OK		
debug service packetcable	Enables the PacketCable registration detail category for debug messages.		
registration-detail no debug service packetcable	To disable debugging of the PacketCable secure regist the no form of this command.	ration service, use	
registration-detail	Syntax Description	Defaults	
	debug service packetcable 11 registration-detail	Debugging of	
	11—Identifies the instance of the PacketCable service.	the PacketCable registration detail category is by default disabled.	
	Examples		
	This result occurs when you enable debugging of the registration detail category.	PacketCable	
	bac_dpe# debug service packetcable 1 registrati % OK	on-detail	
	This result occurs when you disable debugging of the PacketCable registration detail category.		
	bac_dpe# no debug service packetcable 1 registr % OK	ation-detail	

Table 4-1 List of debug service packetcable Commands for PacketCable Technology (continued)

Command	Description	
debug service packetcable snmp	Enables detailed debugging of the PacketCable SNMP service on the DPE.	
no debug service packetcable snmp	To disable detailed debugging of the PacketCable Sino form of this command.	NMP service, use the
r · · · · · · · · · · · · · · · · · · ·	Syntax Description	Defaults
	debug service packetcable 11 snmp	Debugging of
	11—Identifies the instance of the PacketCable service.	the PacketCable SNMP service is by default disabled.
	Examples	<u> </u>
	This result occurs when you enable debugging of the service.	e PacketCable SNMP
	<pre>bac_dpe# debug service packetcable 1 snmp % OK</pre>	
	This result occurs when you disable debugging of the PacketCable SNMP service.	
	<pre>bac_dpe# no debug service packetcable 1 snmp % OK</pre>	

service packetcable enable

Use the **service packetcable enable** command to enable the PacketCable service on the DPE.

To enable PacketCable, you must:

• Configure at least one interface with a fully qualified domain name (FQDN) and enable provisioning. See interface ip provisioning fqdn, page 3-15, and interface ip provisioning, page 3-13.

If you do not configure an interface with an FQDN and enable provisioning on that interface, the following error appears:

Enabling packetcable requires at least one interface must have an FQDN configured and provisioning enabled $\frac{1}{2}$

Error processing command

• Set the service key for the Key Distribution Center (KDC). See service packetcable registration kdc-service-key, page 4-6.

If you do not set a service key for the KDC, the following error appears:

A KDC service key must be present in order to enable PacketCable

Error processing command

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

Syntax Description	service packetcable 11 enable
	11—Identifies the instance of the PacketCable service.
Defaults	The PacketCable service on the DPE is by default enabled.
Examples	<pre>bac_dpe# service packetcable 1 enable % OK (Requires DPE restart "> dpe reload")</pre>

no service packetcable enable

Use the **no service packetcable enable** command to disable the PacketCable service on the DPE.

Syntax Description	no service packetcable 11 enable
	11—Identifies the instance of the PacketCable service.
Defaults	The PacketCable service on the DPE is by default enabled.

bac_dpe# no service packetcable 1 enable
% OK (Requires DPE restart "> dpe reload")

service packetcable registration encryption enable

Use the **service packetcable registration encryption enable** command to enable encryption of MTA configuration files.

To disable encryption of MTA configuration files, use the **no** form of this command. See no service packetcable registration encryption, page 4-6.

Syntax Description	service packetcable 11 registration encryption enable	
	11—Identifies the instance of the PacketCable service.	
Defaults	Encryption of MTA configuration files is by default disabled.	
Examples	bac_dpe# service packetcable 1 registration encryption enable % OK	

Examples

no service packetcable registration encryption

Use the **no service packetcable registration encryption** command to disable encryption of MTA configuration files.

To enable encryption of MTA configuration files, see service packetcable registration encryption enable, page 4-5.

Syntax Description

no service packetcable 1..1 registration encryption

1..1—Identifies the instance of the PacketCable service.

Defaults

Encryption of MTA configuration files is by default disabled.

Examples

bac_dpe# no service packetcable 1 registration encryption

service packetcable registration kdc-service-key

Use the service packetcable registration kdc-service-key command to generate and set a security key for communication between the KDC and a DPE.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

Syntax Description

service packetcable 1..1 registration kdc-service-key password

- 1..1—Identifies the instance of the PacketCable service.
- password—Identifies the password, which must be from 6 to 20 characters.



The password that you enter must match the password that you enter while configuring the KDC using the KeyGen tool. Refer to the Cisco Broadband Access Center Administrator Guide 4.0 for information on how to use the KeyGen tool.

You can verify the service key that this command creates by viewing the dpe.properties file, which resides in the BPR_HOME/dpe/conf directory. Look for the value of the following parameter: /pktcbl/regsvr/KDCServiceKey.

For example:

```
# more dpe.properties
```

/pktcbl/regsvr/KDCServiceKey=2e:d5:ef:e9:5a:4e:d7:06:67:dc:65:ac:bb:89:e3:2c:bb: 71:5f:22:bf:94:cf:2c

The output of this example is trimmed.

Defaults	No default behavior or values.
Examples	<pre>bac_dpe# service packetcable 1 registration kdc-service-key password3 % OK (Requires DPE restart "> dpe reload")</pre>

service packetcable registration policy-privacy

Use the **service packetcable registration policy-privacy** command to set the customer policy on enforcing SNMP privacy in MTA communications.

Entering a value of zero lets the MTA choose the SNMPv3 privacy option. Entering a nonzero value means that the provisioning server sets the privacy option in SNMPv3 to a specific protocol, which is currently limited to DES.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

Syntax Description

service packetcable 1..1 registration policy-privacy value

- 1..1—Identifies the instance of the PacketCable service.
- value—Enter any zero or nonzero value to identify the customer policy. Values include:
 - 0—Indicates that the MTA selects the privacy option with Privacy being optional.
 - I—Indicates that the policy is enforced, causing all MTAs to use Privacy. If Privacy is not used, the MTA does not start.
 - 32—Indicates that there is no Privacy.
 - 33—Indicates that Privacy is enabled for all devices.

Defaults

The default value for enforcing SNMP privacy is 1.

Examples

This result occurs when you enforce SNMP privacy, using the default value of 1, causing all MTAs to use Privacy.

```
bac_dpe# service packetcable 1 registration policy-privacy 1
% OK (Requires DPE restart "> dpe reload">
```

service packetcable snmp key-material

Use the **service packetcable snmp key-material** command to generate and set a security key on the DPE to permit secure communication with the RDU. The secure communication channel with the RDU is used for PacketCable SNMPv3 cloning support only.



You must set the same security key on both the DPE and the RDU. Use the **generateSharedSecret.sh** command-line tool, located in the *BPR_HOME/rdu/bin* directory.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

To clear the SNMPv3 service key and turn off the SNMPv3 cloning support, use the **no** form of this command. See no service packetcable snmp key-material, page 4-8.

Syntax Description

service packetcable 1..1 snmp key-material password

- 1..1—Identifies the instance of the PacketCable service.
- password—Identifies the password that you create, which must be from 6 to 20 characters.

Defaults

Generating a security key for secure communication with the RDU is by default disabled.

Examples

bac_dpe# service packetcable 1 snmp key-material password4
% OK (Requires DPE restart "> dpe reload")

no service packetcable snmp key-material

Use the **no service packetcable snmp key-material** command to clear the SNMPv3 service key and turn off SNMPv3 cloning support.

After you use this command, run the **dpe reload** command so that the changes take effect. See dpe reload, page 3-10.

To generate and set a security key on the DPE for secure communication with the RDU, see service packetcable snmp key-material, page 4-7.

Syntax Description

no service packetcable 1..1 snmp key-material

1..1—Identifies the instance of the PacketCable servicee.

Defaults

Generating a security key for secure communication with the RDU is by default disabled.

Examples

bac_dpe# no service packetcable 1 snmp key-material
% OK (Requires DPE restart "> dpe reload")

service packetcable snmp timeout

Use the **service packetcable snmp timeout** command to dynamically set the length of time that the PacketCable SNMP service waits for a response to any SNMP 'Set' operation.

Syntax Description

service packetcable 1..1 snmp timeout time

- 1..1—Identifies the instance of the PacketCable service.
- time—Indicates the length of time that the PacketCable SNMP service waits, in seconds.

Defaults

The default maximum length of time that the PacketCable SNMP service waits for a response to an SNMP 'Set' operation is 10 seconds.

Examples

 $bac_dpe\#$ service packetcable 1 snmp timeout 15 $^{\circ}$ $\cap K$

service packetcable show snmp log

Use the **service packetcable show snmp log** command to show recent log entries for the PacketCable SNMP provisioning service, which includes information about the general PacketCable SNMP provisioning service and the logging of any MTA provisioning errors or severe problems.

Syntax Description

service packetcable 1..1 show snmp log [last 1..9999 | run]

- 1..1—Identifies the instance of the PacketCable service.
- last 1..9999—Identifies the specified number of recent log entries from the PacketCable SNMP log file that you want to display. This keyword is optional.
- run—Displays all log messages from the PacketCable SNMP log file. This keyword is optional.

Defaults

No default behavior or values.

Examples

This result occurs when you use the **service packetcable show snmp log** command to display all log entries for the PacketCable SNMP service.

bac_dpe# service packetcable 1 show snmp log

Error [SS_MSG] 2007-12-18 14:30:44,000 - SNMP Service Tracing Set To 400



Note

The output presented in this example is trimmed.

This result occurs when you use the **service packetcable show snmp log last** command to display a specific number of recent log entries; in this example, the last 5 entries.

```
bac_dpe# service packetcable 1 show snmp log last 5
Error [SS_MSG] 2007-12-18 14:35:44,000 - SNMP Service Tracing Set To 800
```

This result occurs when you use the **service packetcable show snmp log run** command to display a running PacketCable SNMP log. The command continues to run until you press **Enter**.

```
bac_dpe # service packetcable 1 show snmp log run
Press <enter> to stop.

2007 12 17 11:43:43 CDT: %CSRC-5: Notification DPE: Device Provisioning Engine starting up
2007 12 17 11:43:44 CDT: %CSRC-6: Info DPE: Attempt to connect to RDU dpe failed;
2007 12 17 11:43:44 CDT: %CSRC-6: Info TFTP: Ready to service requests

Stopped.
```



CHAPTER 5

SNMP Agent Commands

This chapter describes the command-line interface (CLI) commands that you can use to manage and monitor the SNMP agent on the Cisco Broadband Access Center (BAC) Device Provisioning Engine (DPE).

The commands described in this chapter are:

	Description	CLI Mode	
Command		Login	Privileged
snmp-server community	Defines the community string.		✓
no snmp-server community	Clears the specified community string.		✓
snmp-server contact	Sets the system contact.		✓
no snmp-server contact	Clears the specified system contact.		✓
snmp-server host	Sets the SNMP notification recipient host.		✓
no snmp-server host	Clears the SNMP notification recipient host.		✓
snmp-server inform	Sets the notification type to inform.		✓
no snmp-server inform	Sets the notification type to trap.		✓
snmp-server location	Sets system location.		✓
no snmp-server location	Clears system location.		✓
snmp-server reload	Restarts the SNMP processes.		✓
snmp-server start stop	Starts or stops the SNMP processes.		✓
snmp-server udp-port	Sets the UDP port to which the SNMP agent listens.		✓
no snmp-server udp-port	Sets the configured UDP port to which the SNMP agent listens back to the default port.		✓

snmp-server community

Use the **snmp-server community** command to define the community string that allows external SNMP managers access to the SNMP agent on the DPE.

After you use this command, run the **snmp-server reload** command so that the changes take effect. See snmp-server reload, page 5-7.

To delete the specified community string, use the **no** form of this command. See no snmp-server community, page 5-2.

Syntax Description

snmp-server community string [ro | rw]

- string—Identifies the SNMP community.
- **ro**—Assigns a read-only community string. Only Get requests (queries) can be performed. The network management system and the managed device must reference the same community string.
- **rw**—Assigns a read-write community string. SNMP applications require **rw** access for Set operations. The **rw** community string enables write access to vendor ID values.

Defaults

The default **ro** and **rw** community strings are **baccread** and **baccwrite**, respectively. We recommend that you change these values before deploying BAC.

Examples

This result occurs when you use the default **baccread** option for the read-only community string.

```
bac_dpe# snmp-server community baccread ro
% OK ()
Requires SNMP agent restart "> snmp-server reload"
```

This result occurs when you use the default **baccwrite** option for the read-write community string.

```
bac_dpe# snmp-server community baccwrite rw
% OK ()
Requires SNMP agent restart "> snmp-server reload"
```

no snmp-server community

Use the **no snmp-server community** command to delete the specified community string that allows access for external SNMP managers to the SNMP agent on the DPE.

After you use this command, run the **snmp-server reload** command to restart the SNMP agent. See snmp-server reload, page 5-7.

To set up the community access string, see snmp-server community, page 5-2.

Syntax Description

no snmp-server community string

string—Identifies the SNMP community.

Defaults	No default behavior or values.
Examples	<pre>bac_dpe# no snmp-server community test_community % OK ()</pre>
	Requires SNMP agent restart "> snmp-server reload"

snmp-server contact

Use the **snmp-server contact** command to enter a string of characters that identify the system contact (sysContact) as defined in the MIB II.

After you use this command, run the **snmp-server reload** command to restart the SNMP agent. See snmp-server reload, page 5-7.

To remove the system contact, use the **no** form of this command. See no snmp-server contact, page 5-3.

Syntax Description snmp-server contact text

text—Identifies the name of the contact responsible for the DPE.

Defaults No default behavior or values.

Examples bac_dpe# snmp-server contact joe
% OK (Requires SNMP server restart "> snmp-server reload")

no snmp-server contact

Use the **no snmp-server contact** command to remove the system contact that is responsible for the DPE.

After you use this command, run the **snmp-server reload** command to restart the SNMP agent. See snmp-server reload, page 5-7.

To enter a string of characters that identify the system contact, use the **snmp-server contact** command. See snmp-server contact, page 5-3.

Syntax Description No keywords or arguments.

Defaults No default behavior or values.

Examples bac_dpe# no snmp-server contact
% OK (Requires SNMP server restart "> snmp-server reload")

snmp-server host

Use the **snmp-server host** command to specify the recipient of all SNMP notifications and to configure the SNMP agent to send traps or informs to multiple hosts.



You can use multiple instances of this command to specify more than one notification recipient.

After you use this command, run the **snmp-server reload** command so that the changes take effect. See snmp-server reload, page 5-7.

To remove the specified notification recipient, use the **no** form of this command. See no snmp-server host, page 5-4.

Syntax Description

snmp-server host host-addr notification community [udp-port port]

- host-addr—Specifies the IP address of the host to which notifications are sent.
- community—Specifies the community string to use while sending SNMP notifications.
- port—Identifies the UDP port used to send SNMP notifications. The default port number is 162.

Defaults

No default behavior or values.

Examples

```
bac_dpe# snmp-server host 10.10.10.5 notification community public udp-port 162
% OK ()
Requires SNMP agent restart "> snmp-server reload"
```

no snmp-server host

Use the no snmp-server host command to remove the specified notification recipient.

After you use this command, run the **snmp-server reload** command so that the changes take effect. See snmp-server reload, page 5-7.

To specify the recipient of all SNMP notifications, see snmp-server host, page 5-4.

Syntax Description

no snmp-server host host-add notification

host-add—Identifies the IP address of the host.

Defaults

No default behavior or values.

Examples

```
bac_dpe# no snmp-server host 10.10.10.5 notification
% OK ()
Requires SNMP agent restart "> snmp-server reload"
```

snmp-server inform

Use the **snmp-server inform** command to specify the type of SNMP notification sent from the SNMP agent to the SNMP manager. Use it to send SNMP informs rather than traps, although traps are sent by default.

After you use this command, run the **snmp-server reload** command to restart the SNMP agent. See snmp-server reload, page 5-7.

To switch the SNMP notifications back to the default setting of traps, use the **no** form of this command. See no snmp-server inform, page 5-5.

Syntax Description

snmp-server inform [retries count timeout time]

- count—Identifies the number of times an inform can be sent from the SNMP agent to the manager.
 If the timeout period expires before the configured number of retries is reached, the SNMP server stops sending informs.
- *time*—Identifies the length of time (in milliseconds) that the SNMP server continues to send informs. If the maximum number of retries is reached before the timeout expires, the SNMP server stops sending informs.



Specifying the retry count and the timeout while configuring SNMP informs is optional. If you do not specify any values, the default values are used.

Defaults

SNMP notification via informs is by default disabled. If you configure SNMP notification as informs, the default number of retries is 1 and the default timeout is 5000 milliseconds.

Examples

In this example, an SNMP inform will be sent up to a maximum of 5 times before the retries stop. If the timeout of 500 milliseconds expires before the 5 retries take place, the inform is not sent again.

```
bac_dpe# snmp-server inform retries 5 timeout 500
% OK ()
Requires SNMP agent restart "> snmp-server reload"
```

no snmp-server inform

Use the **no snmp-server inform** command to switch the SNMP notifications that are sent to the SNMP manager back to the default setting of traps.

After you use this command, run the **snmp-server reload** command to restart the SNMP agent. See snmp-server reload, page 5-7.

To specify the type of SNMP notification sent, see snmp-server inform, page 5-5.

Syntax Description

No keywords or arguments.

Defaults

SNMP notification is by default set to traps (not informs).

Examples

```
bac_dpe# no snmp-server inform
% OK ()
Requires SNMP agent restart "> snmp-server reload"
```

snmp-server location

Use the **snmp-server location** command to enter a string of characters that identify the system location (sysLocation) as defined in the MIB II.

After you use this command, run the **snmp-server reload** command to restart the SNMP agent. See snmp-server reload, page 5-7.

To remove a system location, use the **no** form of this command. See no snmp-server location, page 5-6.

Syntax Description

snmp-server location text

text—Identifies the physical location of the DPE.

Defaults

No default behavior or values.

Examples

```
bac_dpe# snmp-server location st_louis
% OK (Requires SNMP agent restart "> snmp-server reload")
```

no snmp-server location

Use the **no snmp-server location** command to remove a system location.

After you use this command, run the **snmp-server reload** command to restart the SNMP agent. See snmp-server reload, page 5-7.

To enter a string of characters that identify the system location, see snmp-server location, page 5-6.

Syntax Description

No keywords or arguments.

Defaults

No default behavior or values.

Examples

```
bac_dpe# no snmp-server location
% OK (Requires SNMP server restart "> snmp-server reload")
```

snmp-server reload

Use the **snmp-server reload** command to reload the SNMP agent process on the DPE.



When the SNMP process is started on the RDU and DPE, a trap containing the system uptime is sent. BAC trap notifications, however, are disabled by default. You can enable trap notifications only by setting the corresponding MIB object via SNMP. You cannot enable trap notifications via the CLI or the administrator user interface.

This BAC release supports only the trap notifications defined in the CISCO-BACC-SERVER-MIB and CISCO-BACC-RDU-MIB files. For more information, refer to the MIB files in the BPR_HOME/rdu/mibs directory.

Syntax Description

No keywords or arguments.

Defaults

No default behavior or values.

Examples

bac_dpe# snmp-server reload

Process [snmpAgent] has been restarted.

bac_dpe#

snmp-server start | stop

Use the **snmp start | stop** command to start or stop the SNMP agent process on the DPE.

Syntax Description

snmp-server start | stop

- **start**—Starts the SNMP agent process on the DPE.
- stop—Stops the SNMP agent process on the DPE.

Defaults

No default behavior or values.

Examples

This result occurs when the SNMP agent process is started.

bac_dpe# snmp-server start

Process [snmpAgent] has been started.

bac_dpe#

This result occurs when the SNMP agent process is already running.

```
bac_dpe# snmp-server start
Process [snmpAgent] is already running
```

This result occurs when the SNMP agent process is stopped.

```
bac_dpe# snmp-server stop
Process [snmpAgent] has been stopped.
bac_dpe#
```

snmp-server udp-port

Use the **snmp-server udp-port** command to identify the UDP port number on which the SNMP agent listens.

The DPE requires this command to prevent potential sharing violations between ports that other applications use. The changing of port numbers is used to resolve potential port conflict.

To change the port to which the SNMP agent listens back to the default UDP port number, use the **no** form of this command. See no snmp-server udp-port, page 5-8.

Syntax Description

snmp-server udp-port port

port—Identifies the UDP port to which the SNMP agent listens.

Defaults

The default port number of the SNMP agent is 8001.



To eliminate potential port conflicts with other SNMP agents on the computer, the default port number is different from the standard well-known SMNP agent port.

We recommend that you change the SNMP agent port to the well-known port number 161.

Examples

```
bac_dpe# snmp-server udp-port 161
% OK ()
Requires SNMP agent restart "> snmp-server reload"
```

no snmp-server udp-port

Use the **no snmp-server udp-port** command to change the UDP port to which the SNMP agent listens to the default port (8001).



Using a port number other than the standard well-known SNMP agent port number of 161 increases the likelihood of potential port conflicts with other SNMP agents running on the same computer.

To specify the UDP port number to which the SNMP agent listens, see snmp-server udp-port, page 5-8.

Syntax Description No keywords or arguments.

Defaults The default port number of the SNMP agent is 8001.

Examples bac_dpe# no snmp-server udp-port % OK ()

Requires SNMP agent restart "> snmp-server reload"

no snmp-server udp-port



CHAPTER 6

Log System Management Commands

This chapter describes the command-line interface (CLI) commands that you can use to debug the Cisco Broadband Access Center (BAC) Device Provisioning Engine (DPE), and monitor and manage the BAC log system.

Before using a debug command, you must enable DPE debugging by running the **debug on** command. If you run the following commands on an unlicensed DPE, a message similar to this one appears:

This DPE is not licensed. Your request cannot be serviced. Please check with your system administrator for a DPE license.



Enabling debug logging may have a severe impact on DPE performance. Do not leave the DPE running with debug turned on for an extended period of time.

The commands described in this chapter are:

		CLI Mo	ode
Command	Description	Login	Privileged
clear logs	Removes out-of-date log files from the system.		✓
debug dpe cache	Debugs the DPE cache.		✓
debug dpe connection	Debugs the DPE connection.		✓
debug dpe dpe-server	Debugs the DPE server.		✓
debug dpe event-manager	Debugs the DPE event manager.		✓
debug dpe exceptions	Debugs DPE exceptions.		✓
debug dpe framework	Debugs the DPE framework.		✓
debug dpe messaging	Debugs DPE messaging.		✓
debug on	Enables debug logging.		✓
debug service tftp ipv4 ipv6	Debugs TFTP transfers.		✓
no debug	Disables debug logging.		✓
log level	Sets the level of minimum DPE log messages.		✓
show log	Displays recent log entries for the DPE.	✓	✓

clear logs

Use the **clear logs** command to remove historic (out-of-date) log files that exist on the system. These files include:

- DPE logs
- Hardware
- Syslog

Over time, historic log files accumulate within the DPE. You can use the **support bundle state** command to bundle these logs. We recommend that you create a bundle before clearing logs, so that no necessary files are lost accidently.

Syntax Description

No keywords or arguments.

Defaults

No default behavior or values.

Examples

bac_dpe# clear logs

Clearing historic log files...

- + Removing 1 DPE log files...
- + No more historic logs.

debug dpe

Use the **debug dpe** command to configure debug settings on the DPE. Table 6-1 describes the keywords that you can use with this command.



Enter the commands described in Table 6-1 as indicated.

Table 6-1 List of debug dpe Commands

Command	Description			
debug dpe cache	Enables debugging of the DPE cache, which involves messages pertaining to the DPE cache including:			
no debug dpe cache	Logging requests for cache entries			
	Updates to the cache			
	• Other interactions by DPE subsystems	Other interactions by DPE subsystems		
	To disable DPE cache debugging, use the no form	of this command.		
	Examples	Defaults		
	This result occurs when you enable debugging of the DPE cache.	Debugging of the DPE cache is by		
	bac_dpe# debug dpe cache % OK	default disabled.		
	This result occurs when you disable debugging of the DPE cache.			
	<pre>bac_dpe# no debug dpe cache % OK</pre>			
debug dpe connection no debug dpe connection	Enables the debugging of the DPE connection, which logs communicatio subsystem status and error messages. Use this command to identify communication problems between the DPE and the RDU.			
	To disable debugging of the DPE connection, use the no form of this command.			
	Examples	Defaults		
	This result occurs when you enable debugging of the DPE connection.	Debugging of the DPE connection is by		
	<pre>bac_dpe# debug dpe connection % OK</pre>	default disabled.		
	This result occurs when you disable debugging of the DPE connection.			
	bac_dpe# no debug dpe connection % OK			

Table 6-1 List of debug dpe Commands (continued)

Command	Description		
debug dpe dpe-server	Enables debugging of the DPE server, which involves logging messages about the overall status and issues of the DPE server.		
no debug dpe dpe-server	To disable the debugging of the DPE server, use the no form of this command.		
	Examples	Defaults	
	This result occurs when you enable debugging of the DPE server. bac_dpe# debug dpe dpe-server % OK	Debugging of the DPE server is by default disabled.	
	This result occurs when you disable debugging of the DPE server.		
	<pre>bac_dpe# no debug dpe dpe-server % OK</pre>		
debug dpe event-manager	messages and conditions showing the state of the event ma		
no debug dpe event-manager	To disable debugging of the DPE event manager, use the no form of this command.		
	Examples	Defaults	
	This result occurs when you enable debugging of the DPE event manager.	Debugging of the DPE event manager	
	<pre>bac_dpe# debug dpe event-manager % OK</pre>	is by default enabled.	
	This result occurs when you disable debugging of the DPE event manager.		
	<pre>bac_dpe# no debug dpe event-manager % OK</pre>		

Table 6-1 List of debug dpe Commands (continued)

Command	Description	
debug dpe exceptions no debug dpe exceptions	Enables the debugging of DPE exceptions, which involves logging full stack traces for exceptions occurring during system operation. In unusual situations, such as when the system is apparently corrupt or behaving abnormally, this command can provide valuable information for Cisco support.	
	To disable the debugging of DPE exceptions, use this command.	the no form of
	Examples	Defaults
	This result occurs when you enable debugging of DPE exceptions.	Debugging of DPE exceptions is by
	<pre>bac_dpe# debug dpe exceptions % OK</pre>	default enabled.
	This result occurs when you disable debugging of DPE exceptions.	
	<pre>bac_dpe# no debug dpe exceptions % OK</pre>	
Enables the debugging of the DPE framework, which in information about the underlying framework of the DPE infrastructure provides for all the various servers in BAG		e DPE server. This
	To disable the debugging of the DPE framework, use the no form of this command.	
	Examples	Defaults
	This result occurs when you enable debugging of the DPE framework.	Debugging of the DPE framework is by
	<pre>bac_dpe# debug dpe framework % OK</pre>	default enabled.
	This result occurs when you disable debugging of the DPE framework.	
	bac_dpe# no debug dpe framework % OK	

Table 6-1 List of debug dpe Commands (continued)

Command	Description	
debug dpe messaging Enables debugging of DPE messaging, which involves log about the DPE messaging subsystem. This subsystem is use for communication between the DPE and the RDU. To disable the debugging of DPE messaging, use the no for this command.		em is used primarily
	Examples Defaults	
	This result occurs when you enable debugging of DPE messaging. bac_dpe# debug dpe messaging % OK This result occurs when you disable debugging of DPE messaging. bac_dpe# no debug dpe messaging	Debugging of DPE messaging is by default disabled.

debug on

Use the **debug on** command to enable debug logging, which can be helpful when troubleshooting possible system problems. Additionally, you must separately enable specific debugging categories with commands such as **debug dpe cache**.



Enabling debug logging may have a severe impact on DPE performance. Do not leave the DPE running with debug turned on for an extended period of time.

To disable debug logging, run the **no debug** command. See no debug, page 6-8.

Syntax Description

No keywords or arguments.

Defaults

Debugging is by default disabled.

Examples

bac_dpe# debug on
% OK

debug service tftp ipv4 | ipv6

Use the **debug service tftp ipv4 | ipv6** command to enable debugging of TFTP transfers for IPv4 or IPv6.

To disable debugging of the TFTP service, use the **no** form of this command. See no debug service tftp ipv4 | ipv6, page 6-7.

Syntax Description

debug service tftp 1.1 ipv4 | ipv6

- 1.1—Identifies the instance of the TFTP service on the DPE.
- **ipv4**—Specifies debugging of the TFTP service for IPv4.
- **ipv6**—Specifies debugging of the TFTP service for IPv6.

Defaults

Debugging of the TFTP service is by default disabled.

Examples

This result occurs when you enable debugging of the TFTP service for IPv4.

```
bac_dpe# debug service tftp 1 ipv4
% OK
```

This result occurs when you enable debugging of the TFTP service for IPv6.

```
bac_dpe# debug service tftp 1 ipv6
% OK
```

no debug service tftp ipv4 | ipv6

Use the **no debug service tftp ipv4 | ipv6** command to disable debugging of TFTP transfers for IPv4 or IPv6.

To enable debugging of the TFTP service, see debug service tftp ipv4 | ipv6, page 6-7.

Syntax Description

no debug service tftp 1.1 ipv4 | ipv6

- 1.1—Identifies the instance of the TFTP service on the DPE.
- **ipv4**—Specifies debugging of the TFTP service for IPv4.
- **ipv6**—Specifies debugging of the TFTP service for IPv6.

Defaults

Debugging of the TFTP service is by default disabled.

Examples

This result occurs when you disable debugging of the TFTP service for IPv4.

```
bac_dpe# no debug service tftp 1 ipv4
% OK
```

This result occurs when you disable debugging of the TFTP service for IPv6.

 $\texttt{bac_dpe\#}$ no debug service tftp 1 ipv6 % OK

no debug

Use the no debug command to disable all debug logging.

To enable debug logging, see debug on, page 6-6.

Syntax Description

No keywords or arguments.

Defaults

Debug logging is by default disabled.

Examples

bac_dpe# no debug
% OK

log level

Use the **log level** command to set the level of minimum DPE log messages that are saved, as described in the *Cisco Broadband Access Center Administrator Guide*, 4.0.

Syntax Description

log level number

number—Identifies the logging level, by number, to be saved. Table 6-2 describes the log levels that BAC supports.

Table 6-2 DPE Log Levels

Log Level No.	Description
0-emergency	Saves all emergency messages.
1-alert	Saves all activities that need immediate action and those of a more severe nature.
2-critical	Saves all critical conditions and those of a more severe nature.
3-error	Saves all error messages and those of a more severe nature.
4-warning	Saves all warning messages and those of a more severe nature.
5-notification	Saves all notification messages and those of a more severe nature.
6-info	Saves all logging messages available.



Setting a specific log level saves messages less than or equal to the configured level. For example, when you set the log level at 5-notification, all events generating messages with a log level of 4 or less are written into the log file.

The logging system's log levels are used to identify the urgency with which you might want to address log issues. The 0-emergency setting is the most severe level of logging, while 6-info is the least severe, saving mostly informational log messages.

Defaults

The default log level is 5-notification.

Examples

bac_dpe# log level 6
% OK

show log

Use the **show log** command to show all recent log entries for the DPE. These logs contain general DPE process information, including all system errors or severe problems. Check this log when the system is experiencing difficulties.

If the log contains insufficient information, enable the debug logging function and experiment with the different categories related to the problem. See debug dpe, page 6-3, for detailed information.

Syntax Description

show log [last 1..999 | run]

- last 1..999—Shows the specified number of recent log entries for the DPE, with 1..999 specifying the number of log entries that you want to display. This keyword is optional.
- run—Displays the running DPE log, which starts showing all messages logged to the DPE log. The command continues to run until you press Enter. This keyword is optional.

Defaults

No default behavior or values.

Examples

This result occurs when you use the **show log** command.

```
bac_dpe# show log
dpe.example.com: 2007 06 04 08:01:42 EDT: %BPR-DPE-5-0236: [Device Provisioning Engine]
starting up.
dpe.example.com: 2007 06 04 08:01:42 EDT: %BPR-DPE-6-0822: Server version [BAC 4.0.0
(SOL_BAC4_0_0_00000000_0505)].
dpe.example.com: 2007 06 04 08:01:42 EDT: %BPR-DPE-6-0689: Maximum Java heap size [307 MiB].
dpe.example.com: 2007 06 04 08:01:42 EDT: %BPR-DPE-6-0690: Maximum database cache size
[102 MiB].
dpe.example.com: 2007 06 04 08:01:42 EDT: %BPR-DPE-5-1360: Connecting to RDU
[dpe.example.com: 49187]. Rate [1/d].
dpe.example.com: 2007 06 04 08:05:31 EDT: %BPR-DPE-5-0195: Connected to RDU
[dpe.example.com: 49187]. Time to connect [3.8 min]. Rate [1/d].
```

```
dpe.example.com: 2007 06 04 08:05:31 EDT: %BPR-DPE-5-0982: Configured provisioning
interfaces: [localhost[10.10.0.1]].
dpe.example.com: 2007 06 04 08:05:31 EDT: %BPR-DPE-5-1359: Batch
[DPE:dpe.example.com/10.86.149.133:bf7190:112f6a01cf7:80000002]. Registering with RDU.
Rate [1/d].
dpe.example.com: 2007 06 04 08:05:32 EDT: %BPR-LICENSING-3-0998: Server registration
failed. Lack of DPE licenses.
dpe.example.com: 2007 06 04 08:05:33 EDT: %BPR-DPE-5-1374: Opening database [default.db].
dpe.example.com: 2007 06 04 08:05:34 EDT: %BPR-DPE-5-1375: Opened database [default.db].
Time to open [1.2 s].
dpe.example.com: 2007 06 04 08:05:34 EDT: %BPR-TFTP-5-0462: Service is disabled.
dpe.example.com: 2007 06 04 08:05:34 EDT: %BPR-TOD-5-5501: TOD Server disabled.
dpe.example.com: 2007 06 04 08:19:21 EDT: %BPR-LICENSING-5-1002: DPE received a license
event from the RDU.
dpe.example.com: 2006 12 21 11:22:20 GMT: %BPR-DPE-5: DPE-0: Device Provisioning Engine
starting up
```

Note

The output presented in this example is trimmed for demonstration purposes.

This result occurs when you use the **show log last** command.

```
bac_dpe# show log last 2
dpe.example.com: 2007 06 04 08:19:23 EDT: %BPR-DPE-5-0147: Batch dpe.example.com: 2007 06
04 08:19:23 EDT: %BPR-DPE-5-1371: Synchronized [0] cached device configurations with RDU.
Time to synchronize [52 ms] ([0/s]).
dpe.example.com: 2006 12 21 11:28:17 GMT: %BPR-DPE-5: DPE-0: Device Provisioning Engine starting up
```

This result occurs when you use the **show log run** command.

```
dpe# show log run
Press <enter> to stop.
dpe.example.com: 2006 12 21 11:43:43 GMT: %BPR-DPE-5: DPE-0: Device Provisioning Engine
starting up
dpe.example.com: 2006 12 21 11:43:44 GMT: %BPR-DPE-5: Info DPE: Attempt to connect to RDU
BPR_host.example.com: 49187 failed;
dpe.example.com: 2006 12 21 11:43:44 GMT: %BPR-DPE-5: Info TFTP: Ready to service requests
% Stopped.
```



CHAPTER 7

Support and Troubleshooting Commands

This chapter contains the command-line interface (CLI) commands that you can use to support troubleshooting for the Cisco Broadband Access Center (BAC) Device Provisioning Engine (DPE).

The commands described in this chapter include:

		CLI Mo	CLI Mode	
Command	Description	Login	Privileged	
clear bundles	Clears existing archived bundles on the DPE.		✓	
show bundles	Displays bundles currently available in the outgoing directory.	✓	✓	
support bundle cache	Bundles the current DPE cache.		✓	

clear bundles

Use the **clear bundles** command to clear existing archived bundles on the DPE. These bundles, which you create using the **support bundle cache** command, normally contain archived logs and archived state information, which are of use to the Cisco Technical Assistance Center.



Before using the **clear bundles** command, ensure that you retrieve all bundles because you will lose the archived state.

Once you enter this command, a prompt appears to indicate that the bundles are being cleared. When bundling is complete, the amount of disk space cleared (in bytes) appears.

Syntax Description

No keywords or arguments.

Defaults

No default behavior or values.

Examples

This result occurs when existing archived bundles are cleared.

```
bac_dpe# clear bundles
Clearing Cisco support bundles...
+ 89088 bytes cleared.
```

This result occurs when there are no archived bundles to clear.

```
bac_dpe# clear bundles
Clearing Cisco support bundles...
+ No bundles to clear.
```

show bundles

Use the **show bundles** command to display the bundles currently available in the outgoing directory. The bundles, which you create using the **support bundle cache** command, are accessible from the FTP server of the DPE.

This command identifies the bundles that are archived. If there are no bundles, a prompt appears indicating that no bundles are available.

Syntax Description

No keywords or arguments.

Defaults

No default behavior or values.

Examples

This result occurs when bundles are archived.

```
bac_dpe# show bundles
outgoing/state-20070608-043109.bpr
outgoing/cache-20070608-043150.bpr
```

This result occurs when there are no archived bundles.

```
bac_dpe# show bundles
No bundles currently available.
```

support bundle cache

Use the **support bundle cache** command to bundle the current DPE cache. This command is useful when archiving the cache for delivery to the Cisco Technical Assistance Center. Once the bundle is created, it is available from the outgoing directory of the FTP server.

After the command creates the cache bundle, it displays the bundle specifics, including the compressed size of the bundle file.

Syntax Description

No keywords or arguments.

Defaults No default behavior or values.

Examples bac_dpe# support bundle cache

Creating cache bundle for Cisco support...

- + outgoing/cache-20071008-070730.bpr
- + Adding & compressing DPE cache...
- + Size: 23155 bytes

support bundle cache



GLOSSARY

A

alert A syslog or SNMP message notifying an operator or administrator of a network problem.

API Application programming interface. Specification of function-call conventions that defines an interface

to a service.

В

BAC An integrated solution for data-over-cable service providers to configure and manage broadband

modems, and enable and administer subscriber self-registration and activation. BAC is a scalable

product capable of supporting millions of devices.

bandwidth The difference between the highest and lowest frequencies available for network signals. Also used to

describe the rated throughput capacity of a given network medium or protocol.

broadband A transmission system that multiplexes multiple independent signals onto one cable. In

telecommunications terminology, any channel having a bandwidth greater than a voice-grade channel

(4 kHz); in LAN terminology, a coaxial cable on which analog signaling is used.

Broadband Access

Center

See BAC.

Broadband Access Center for Cable

See BAC.

C

cable modem termination system

See CMTS.

CableHome A CableLabs initiative to develop a standardized infrastructure to let cable operators extend

high-quality, value-added services to the home local-area network.

caching A form of replication in which information learned during a previous transaction is used to process later

transactions.

CMTS Cable modem termination system. A component that exchanges digital signals with cable modems on

a cable network. The CMTS is usually located in the local office of the cable provider.

CMTS shared secret See shared secret.

configuration file

A file containing configuration parameters for the device to be provisioned.

CPE

Customer premises equipment. Terminating equipment, such as telephones, computers, and modems, that are supplied and installed at a customer location.

D

DOCSIS

Data Over Cable Service Interface Specification. Defines functionality in cable modems involved in high-speed data distribution over cable television system networks.

DPE

Device Provisioning Engine. Distributed servers that cache device information and that automatically synchronize with the RDU to obtain the latest configurations and provide BAC scalability.

F

FQDN

Fully qualified domain name. The full name of a system, rather than just its hostname; for example, cisco is a hostname and www.cisco.com is an FQDN.

IPv4)

Internet Protocol (IP, Network layer for the TCP/IP protocol suite. Internet Protocol (version 4) is a connectionless, best-effort packet switching protocol. Defined in RFC 791.

IP address

A 32-bit number assigned to hosts using TCP/IP that identifies each sender or receiver of information that is sent in packets across the Internet.

IPv₆

IP version 6. Replacement for the current version of IP (version 4). IPv6 includes support for flow ID in the packet header, which can be used to identify flows. Formerly called IPng (next generation).

K

KDC

Key Distribution Center. Implements limited Kerberos functionality and is used in the provisioning of PacketCable MTAs.

M

MAC address

Standardized data-link layer address that is required for every port or device that connects to a LAN. Other devices in the network use these addresses to locate specific ports in the network and to create and update routing tables and data structures. MAC addresses are 6 bytes long and are controlled by IEEE, Also known as hardware address, MAC-layer address, or physical address.

Media Terminal Adapter

See MTA.

MSO Multiple system operator. A company that operates more than one cable TV or broadband system.

MTA Equipment at the customer end of a broadband (PacketCable) network.

multiple service operator

See MSO.

N

NAT Network address translation. Mechanism for reducing the need for globally unique IP addresses. NAT

allows an organization with addresses that are not globally unique to connect to the Internet by translating those addresses into globally routable address space. Also known as Network Address

Translation.

network administrator

Person responsible for operation, maintenance, and management of a network. See also network

operator.

network operator Person who routinely monitors and controls a network, performing such tasks as reviewing and

responding to alarms, monitoring throughput, configuring new circuits, and resolving problems. See

also network administrator.

Network Time Protocol See NTP.

NR Cisco Network Registrar. A software product that provides IP addresses, configuration parameters, and

DNS names to DOCSIS cable modems and PCs, based on network and service policies.

NTP Network Time Protocol. A protocol designed to synchronize server clocks over a network.

P

PacketCable A CableLabs initiative for interoperable interface specifications to deliver advanced, real-time

multimedia services over a two-way cable network. Built on top of cable modem infrastructure to enable a wide range of multimedia services, such as IP telephony, multimedia conferencing, interactive

gaming, and general multimedia applications.

provisioning API A series of BAC functions that programs can use to make the operating system perform various

functions.

provisioning groups Groupings of devices with a defined set of associated DPE and DHCP servers, based on either network

topology or geography.

R

RDU Regional Distribution Unit. The primary server in the BAC provisioning system, manages generation

of device configurations, processes all API requests, and manages the BAC system.

realm Logical network served by a single Kerberos database and a set of Key Distribution Centers.

Glossary

realm names By convention, realm names are all uppercase letters to differentiate the realm from the Internet

domain. See realm.

redundancy In internetworking, the duplication of devices, services, or connections so that, in the event of a failure,

the redundant devices, services, or connections can perform the work of those that failed.

S

selection tags Selection tags associated with Network Registrar scopes. Define the clients and client classes

associated with a scope.

shared secret A character string used to provide secure communication between two servers or devices.

T

TFTP Trivial File Transfer Protocol. Simplified version of File Transfer Protocol (FTP) that allows files to be

transferred from one computer to another over a network.

W

watchdog A daemon process used to monitor, stop, start, and restart BAC component processes such as the RDU,

Tomcat, and the SNMP agent.



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