



Alerting Overview

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Alert Services Overview

To integrate with widely deployed alerting services, Multicloud Defense integrates with Microsoft Sentinel, PagerDuty, ServiceNow and Slack to forward critical system level alerts. This enables cloud operations teams to be alerted, and respond to, user-defined system events and severity levels detected by the Multicloud Defense Cloud Controller. This is accomplished within Multicloud Defense Controller using an Alert Service Profile, together with an Alert Rule, for a given integration.

To configure integrations with supported alerting services, navigate to: **Administration > Alert Profiles > Services**

Integration with these services require either an API URL, API key, or both. Generally, the API Keys and URLs need to be generated by your Organization's Administrator of these services.



Note For ServiceNow integrations, a Webhook must be configured to enable ServiceNow to receive and display alerts from the Multicloud Defense Controller.
