



CHAPTER 3

Upgrading Cisco Access Registrar Software

CAR 4.2 supports software upgrades from your previously installed Cisco AR software while preserving your existing configuration database. Cisco AR supports an upgrade path for both the Solaris or Linux versions of Cisco AR software.



Note

Configuration for Prepaid billing servers in Cisco AR 3.0 will no longer work in CAR 4.2. If you have been using a Prepaid billing server in Cisco AR 3.0 and are upgrading your software to CAR 4.2, you must remove the Prepaid billing server configuration before installing the CAR 4.2 software. [Chapter 15, “Using Prepaid Billing,”](#) provides detailed instructions for configuring Prepaid billing services for CAR 4.2.



Caution

Running the command `mcdadmin -coi` to import configuration data will cause the CAR 4.2 server to lose all session information.

This chapter contains the following sections:

- [Solaris Software Upgrade Overview, page 3-1](#)
- [Linux Software Upgrade Overview, page 3-2](#)
- [Software Upgrade Tasks, page 3-3](#)
- [Installing the Cisco Access Registrar License File, page 3-7](#)
- [Upgrading Cisco Access Registrar Solaris Software, page 3-7](#)
- [Upgrading Cisco Access Registrar Linux Software, page 3-13](#)
- [Configuring SNMP, page 3-19](#)
- [Restarting Replication, page 3-19](#)

Solaris Software Upgrade Overview

This section describes the Solaris upgrade processes.

- Step 1** Ensure that replication is disabled.
See [Disabling Replication](#).

- Step 2** If you have modified the `snmpd.conf` file in the `/cisco-ar/ucd-snmp/share/snmp` directory, you must back up this file before doing the upgrade process. The `pkgrm` removes the `snmpd.conf` file, even if it has been modified.
- Step 3** Remove the old software using the `pkgrm` command.
See [Using pkgrm to Remove Cisco Access Registrar Solaris Software](#).
- Step 4** If you plan to use the Cisco AR SNMP features, disable the current Sun SNMP daemon and prevent the Sun SNMP daemon from restarting after a reboot.
- Step 5** Decide where to install the CAR 4.2 software.
- Step 6** Decide if you want to preserve your existing configuration database.
Preserving your existing configuration database is a compelling reason to upgrade rather than to start anew. The upgrade procedure in this chapter assumes you want to preserve your existing configuration. If you are upgrading from Cisco AR 1.7 or an earlier version, the default installation directory is `/opt/AICar1`. The default installation directory for Cisco AR is `/opt/CSCOar`.
If your previous install directory was `/opt/AICar1`, you should use that directory to install CAR 4.2. You might also rename the old directory, as in the following:

```
cd /opt
mv AICar1 CSCOar
```

- Step 7** Copy the CAR 4.2 license file to a location on the Cisco AR workstation directory such as `/tmp`.
For detailed information about the Cisco AR license and how to install the license, see [Cisco Access Registrar 4.2 Licensing](#).
- Step 8** Use the `pkgadd` command to install the CAR 4.2 software.
For detailed information about using the `pkgadd` command to install Cisco AR software, see [Chapter 2, "Installing Cisco Access Registrar 4.2 Software on Solaris."](#)



Note Since you are upgrading, you will want to preserve your existing database.

- Step 9** If you configured Cisco AR to use SNMP prior to upgrading, after installing CAR 4.2 software, you must copy the `snmpd.conf` file back to the `/cisco-ar/ucd-snmp/share/snmp` directory.
- Step 10** Restart the Cisco AR server using the following command:

```
/etc/init.d/arserver restart
```

Linux Software Upgrade Overview

This section provides overview information of the Linux upgrade processes.

- Step 1** Ensure that replication is disabled.
See [Disabling Replication](#).

- Step 2** If you have modified the `snmpd.conf` file in the `/cisco-ar/ucd-snmp/share/snmp` directory, you must back up this file before doing the upgrade process. The `pkgrm` removes the `snmpd.conf` file, even if it has been modified.



- Note** If you currently use the 3.5.2 Linux version, the `uninstall-ar` program removes `/opt/CSCOAr/data`. Before you run the `uninstall-ar` program, copy the `/opt/CSCOAr/data` directory to a temporary location such as `/tmp`. After you install the upgrade software, move the data directory back to `/opt/CSCOAr/data`.

- Step 3** Remove the old software using the `uninstall-ar` command.
- For detailed information about using the `uninstall-ar` command to remove Cisco AR Linux software, see [Using uninstall-ar to Remove Linux Software](#).
- Step 4** If you plan to use the Cisco AR SNMP features, disable the current SNMP daemon and prevent the SNMP daemon from restarting after a reboot.
- Step 5** Decide where to install the CAR 4.2 software.
- The default installation directory for CAR 4.2 software is `/opt/CSCOAr`.
- Step 6** Decide if you want to preserve your existing configuration database.
- Preserving your existing configuration database is a compelling reason to upgrade rather than to start anew. The upgrade procedure in this chapter assumes you want to preserve your existing configuration.
- Step 7** Copy the CAR 4.2 license file to a location on the Cisco AR workstation directory such as `/tmp`.
- Step 8** Install the Linux version of CAR 4.2 software.
- Step 9** If you configured Cisco AR to use SNMP prior to upgrading, after installing CAR 4.2 software, you must copy the `snmpd.conf` file back to the `/cisco-ar/ucd-snmp/share/snmp` directory.
- Step 10** Restart the Cisco AR server using the following command:

```
/etc/init.d/arserver restart
```

Software Upgrade Tasks

This section provides information about the tasks involved in the Cisco AR software upgrade process.

Disabling Replication

If you are using the Cisco AR replication feature, you must disable it before you begin the upgrade process of the upgrade will fail. When completed, see [“Restarting Replication” section on page 3-19](#) for the correct way to restart replication.

To ensure that replication is disabled, complete the following steps:

- Step 1** Login as admin and launch `aregcmd`.
- Step 2** Change directory to `/radius/replication` and examine the RepType property.
- ```
cd /radius/replication
```

```
[//localhost/Radius/Replication]
RepType = None
RepTransactionSyncInterval = 60000
RepTransactionArchiveLimit = 100
RepIPAddress = 0.0.0.0
RepPort = 1645
RepSecret = NotSet
RepIsMaster = FALSE
RepMasterIPAddress = 0.0.0.0
RepMasterPort = 1645
Rep Members/
```

Make sure that RepType is set to None.

- Step 3** If you made changes, issue the **save** command, then exit the **aregcmd** command interface.
- 

## Using pkgrm to Remove Cisco Access Registrar Solaris Software

There are two different Cisco AR Solaris software packages, **AICar1** and **CSCOAr**. The **AICar1** package was used for Cisco AR 1.7 and earlier versions. The **CSCOAr** package has been used for Cisco AR 3.0 and later versions.

### Removing the AICar1 Package

The following steps describe how to remove the **AICar1** software package.

---

- Step 1** Log in to the Cisco AR workstation as a root user, and enter the following command line:

```
pkgrm AICar1
```

The following package is currently installed:

```
AICar1 Access Registrar 1.7R7 [SunOS-5.8, ns40, gcc-0, official]
 (sparc) 1.7R7
```

Do you want to remove this package?

- Step 2** Enter **y** or **yes** to continue removing the AICar1 package.

```
Removing installed package instance <AICar1>
```

This package contains scripts which will be executed with super-user permission during the process of removing this package.

Do you want to continue with the removal of this package [y,n,?,q]

- Step 3** Enter **y** to continue removing the AICar1 package.

After you enter **y**, the AICar1 package should be removed without further interaction.

```
Verifying package dependencies.
Processing package information.
Executing preremove script.
Waiting for these processes to die (this may take some time):
 AR MCD lock manager (pid: 2971)
 AR MCD server (pid: 2967)
 AR RADIUS server (pid: 2973)
 AR Server Agent (pid: 2965)
2967: terminated
```

```

2973: terminated
2971: terminated, wait status 0x000f
2965: terminated

Access Registrar Server Agent shutdown complete.
removing /etc/rc.d files
done with preremove.
Removing pathnames in class <snmp>
/opt/AICar1/ucd-snmpp/share/snmpp/snmppd.conf
.
. <several hundred lines deleted>
.
/opt/AICar1/bin/screen
/opt/AICar1/bin
/opt/AICar1/README
Removing pathnames in class <none>
Updating system information.

Removal of <AICar1> was successful.
hostname root /scratch##

```

---

## Removing the CSCOar Package

The following steps describe how to remove the **CSCOar** software package.

**Step 1** Log in to the Cisco AR workstation as a root user, and enter the following command line:

```
pkgrm CSCOar
```

```

The following package is currently installed:
 CSCOar Cisco Access Registrar 3.0R7 [SunOS-5.8, official]
 (sparc) 3.0R7

```

```
Do you want to remove this package?
```

**Step 2** Enter **y** or **yes** to continue removing the CSCOar package.

```
Removing installed package instance <CSCOar>
```

```

This package contains scripts which will be executed with super-user
permission during the process of removing this package.

```

```
Do you want to continue with the removal of this package [y,n,?,q]
```

**Step 3** Enter **y** to continue removing the CSCOar package.

After you enter **y**, the CSCOar package should be removed without further interaction.

```

Verifying package dependencies.
Processing package information.
Executing preremove script.
Waiting for these processes to die (this may take some time):
 AR Server Agent (pid: 28352)
 AR MCD server (pid: 28354)
 AR RADIUS server (pid: 28372)
 AR MCD lock manager (pid: 28355)
28354: terminated, wait status 0x0000
28372: terminated, wait status 0x0000
28355: terminated, wait status 0x000f
28352: terminated, wait status 0x0000

```

```

Access Registrar Server Agent shutdown complete.
removing /etc/rc.d files
done with preremove.
Removing pathnames in class <snmp>
/opt/CSCOar/ucd-snmp/share/snmp/snmpd.conf
/opt/CSCOar/ucd-snmp/share/snmp/snmpconf-data/snmptrapd-data/traphandle
.
.
. <several hundred lines deleted>
.
.
/opt/CSCOar/README
/opt/CSCOar/.system/screen
/opt/CSCOar/.system
Removing pathnames in class <none>
Updating system information.

Removal of <CSCOar> was successful.
hostname root ~##

```

## Using `uninstall-ar` to Remove Linux Software

The Linux version of Cisco AR software includes the **`uninstall-ar`** program in `/opt/CSCOar/bin` that you use to remove Cisco AR software on Linux machines.



### Note

If you currently use the 3.5.2 Linux version, the **`uninstall-ar`** program removes `/opt/CSCOar/data`. Before you run the **`uninstall-ar`** program, copy the `/opt/CSCOar/data` directory to a temporary location such as `/tmp`. After you install the upgrade software, move the data directory back to `/opt/CSCOar/data`.

**Step 1** Log in to the Cisco AR workstation as a root user.

**Step 2** To remove the Linux version of Cisco AR software, change directory to `/opt/CSCOar/bin` and start the **`uninstall-ar`** program as follows:

```
cd /opt/CSCOar/bin
```

```
uninstall-ar
```

```
uninstall-ar
Are you sure you want to remove CSCOar-3.5.4-1101360135? [y/n]:
```

**Step 3** Enter **Yes** or **Y** to continue removing the Linux software.

```

Are you sure you want to remove CSCOar-3.5.4-1101360135? [y/n]: y
Waiting for these processes to die (this may take some time):
AR RADIUS server running (pid: 15492)
AR Server Agent running (pid: 27288)
AR MCD lock manager running (pid: 27295)
AR MCD server running (pid: 27294)

```

```
4 processes left.3 processes left.....2 processes left.....k0 processes left.0
processes left
```

```
Access Registrar Server Agent shutdown complete.
```

---

## Installing the Cisco Access Registrar License File

CAR 4.2 uses a new licensing mechanism that enables you to activate all features in Cisco AR. During system initialization, the Cisco AR server sets up the licensing data model and activates all features.

You must have a license in a directory on the Cisco AR machine before you attempt to install Cisco AR software. If you have not installed the Cisco AR license file before beginning the software installation, the installation process will fail.

You can store the Cisco AR license file in any directory on the Cisco AR machine. During the installation process, you will be asked the location of the license file, and the installation process will copy the license file to the `/opt/CSCOar/license` directory or to the base installation directory you specify when you install the software (if you are not using the default installation location).

The license file might have the name `ciscoar.lic`, but it can be any filename with the suffix `.lic`. To install the Cisco AR license file, you can copy and paste the text into a file, or you can simply save the file you receive in e-mail to an accessible directory.

## Upgrading Cisco Access Registrar Solaris Software

This section describes the software installation process when installing CAR 4.2 software on a Solaris workstation for the first time. This section includes the following subsections:

- [Deciding Where to Install, page 3-7](#)
- [Installing Cisco Access Registrar Software from CD-ROM, page 3-8](#)
- [Installing Downloaded Software, page 3-8](#)
- [Common Solaris Installation Steps, page 3-8](#)



### Tips

Before you begin to install the software, check your workstation's `/etc/group` file and make sure that group `staff` exists. The software installation will fail if group `staff` does not exist before you begin.



### Note

While upgrading, the licenses of previous versions cannot be used with CAR 4.2.1. Backward compatibility support in terms of license will not be available in this version.

## Deciding Where to Install

Before you begin the software installation, you should decide where you want to install the new software. The default installation directory for CAR 4.2 software is `/opt/CSCOar`. You can use the default installation directory, or you can choose to install the Cisco AR software in a different directory.

## Installing Cisco Access Registrar Software from CD-ROM

The following steps describe how to begin the software installation process when installing software from the CAR 4.2 CD-ROM. If you are installing downloaded software, proceed to [Installing Downloaded Software](#).

- 
- Step 1** Place the CAR 4.2 software CD-ROM in the Cisco AR workstation CD-ROM drive.
- Step 2** Log in to the Cisco AR workstation as a root user, and enter the following command line for (Solaris 9):
- ```
pkgadd -d /cdrom/cdrom0/kit/solaris-2.9 CSCOar
```
- Step 3** Proceed to [Common Solaris Installation Steps](#).
-

Installing Downloaded Software

This section describes how to uncompress and extract downloaded CAR 4.2 software and begin the software installation.

-
- Step 1** Log in to the Cisco AR workstation as a root user.
- Step 2** Change directory to the location where you have stored the uncompressed tarfile.
- ```
cd /tmp
```
- Step 3** Use a command like the following to uncompress the tarfile and extract the installation package files.
- ```
zcat CSCOar-4.2.1-sol9-k9.tar.gz | tar xf -
```



Note These instructions are for the Solaris 9 package. There is no difference in download or installation procedures for Solaris 9 or Solaris 10 other than the package name.

- Step 4** Enter the following command to begin the installation:
- ```
pkgadd -d /tmp CSCOar
```
- where */tmp* is the temporary directory where you stored and uncompressed the installation files.
- Step 5** Proceed to [Common Solaris Installation Steps](#).
- 

## Common Solaris Installation Steps

This section describes the installation process immediately after you have issued the **pkgadd** command installing from CD-ROM or from downloaded software.

```
Processing package instance <CSCOar> from </tmp>
```

```
Cisco Access Registrar 4.2.1 [SunOS-5.9, official]
```

```
(sparc) 4.2.1
Copyright (C) 1998-2008 by Cisco Systems, Inc.
This program contains proprietary and confidential information.
All rights reserved except as may be permitted by prior written consent.
```

```
This package contains the Access Registrar Server and the
Access Registrar Configuration Utility. You can choose to
perform either a Full installation or just install the
Configuration Utility.
```

```
What type of installation: Full, Config only [Full] [?,q]
```

---

**Step 1** For a full install, press **Enter**.

```
Where do you want to install <CSCOAr>? [/opt/CSCOAr] [?,q]
```

**Step 2** Press **Enter** to accept the default location of **/opt/CSCOAr**, or enter a different directory to be used as the base installation directory.

```
Access Registrar requires FLEXlm license file to operate. A list
of space delimited license files or directories can be supplied as
input; license files must have the extension ".lic".
```

```
Where are the FLEXlm license files located? [] [?,q]
```

**Step 3** Enter the directory where you have stored the CAR 4.2 license file.

```
Access Registrar provides a Web GUI. It requires J2RE version
1.4.* to be installed on the server.
```

```
If you already have a compatible version J2RE installed, please
enter the directory where it is installed. If you do not, the
compatible J2RE version can be downloaded from:
```

```
http://java.sun.com/
```

```
Where is the J2RE installed? [?,q]
```

The J2RE is required to use the Cisco AR GUI. If you already have a Java 2 platform installed, enter the directory where it is installed.



**Note**

If you do not provide the J2RE path, or if the path is empty or unsupported, the installation process exits.

**Step 4** Enter the directory or mount point where the J2RE is installed.

```
If you are not using ORACLE, press Enter/Return to skip this step.
ORACLE installation directory is required for ODBC configuration.
ORACLE_HOME variable will be set in /etc/init.d/arserver script
```

```
Where is ORACLE installed? [] [?,q]
```

**Step 5** If you plan to use Oracle for one of authentication, authorization, or accounting, enter the location where you have installed Oracle; otherwise press **Enter**.

```
A local database from previous installation of the Access
Registrar Server has been detected. It contains:
```

```
* session information
* all server object definitions
* local UserLists
```

```
Do you want to preserve the local database in /opt/CSCOAr [y]: [y,n,?,q] y
```

**Step 6** Enter **Y** to preserve the local database.

```
The upgrade procedure needs administrator access to your
configuration so that it can upgrade it.
Enter an AR administrator username and password:
```

```
User:
```

**Step 7** Enter the administrator userID and password.

```
User: admin
Password:
Retype password:
```

```
Remove old sessions in /opt/CSCOAr/data/radius [n] [y,n,?,q]
```

**Step 8** Press Enter to retain old sessions, or enter **Y** to remove them.

```
Executing checkinstall script.
```

```
The selected base directory </opt/CSCOAr> must exist before
installation is attempted.
```

```
Do you want this directory created now [y,n,?,q] y
Using </opt/CSCOAr> as the package base directory.
Processing package information.
Processing system information.
Verifying package dependencies.
Verifying disk space requirements.
Checking for conflicts with packages already installed.
Checking for setuid/setgid programs.
```

```
The following files are being installed with setuid and/or setgid
permissions:
```

```
/opt/CSCOAr/.system/screen <setuid root>
/opt/CSCOAr/bin/aregcmd <setgid staff>
/opt/CSCOAr/bin/radclient <setgid staff>
```

```
Do you want to install these as setuid/setgid files [y,n,?,q]
```

**Step 9** Enter **y** to install the **setuid/setgid** files.

```
This package contains scripts which will be executed with super-user
permission during the process of installing this package.
```

```
Do you want to continue with the installation of <CSCOAr> [y,n,?]
```

**Step 10** Enter **y** to continue with the software installation.

No further interaction is required; the installation process should complete successfully and the **arservagt** is automatically started.

```
Installing Cisco Access Registrar 4.2.1 [SunOS-5.9, official] as <CSCOAr>
```

```
Installing part 1 of 1.
/opt/CSCOAr/.system/add-example-config
/opt/CSCOAr/.system/run-ar-scripts
/opt/CSCOAr/.system/screen
/opt/CSCOAr/README
/opt/CSCOAr/bin/arbug
/opt/CSCOAr/bin/nasmonitor
.
.
.
```

```

inflating: /opt/CSCOar/jakarta-tomcat-4.0.6/webapps/tomcat-docs/RUNNING.txt
 inflating:
/opt/CSCOar/jakarta-tomcat-4.0.6/webapps/tomcat-docs/security-manager-howto.html
 inflating: /opt/CSCOar/jakarta-tomcat-4.0.6/webapps/tomcat-docs/ssl-howto.html
 creating: /opt/CSCOar/jakarta-tomcat-4.0.6/work/
setting up product configuration file /opt/CSCOar/conf/car.conf
linking /etc/init.d/arserver to /etc/rc.d files
setting ORACLE_HOME and JAVA_HOME variables in arserver
removing old session information
flushing old replication archive
creating initial configuration database
Rollforward recovery using "/opt/CSCOar/data/db/vista.tjf" started Fri Nov 07 13:54:54
2008
Rollforward recovery using "/opt/CSCOar/data/db/vista.tjf" finished Fri Nov 07 13:54:55
2008

installing example configuration
We will now generate an RSA key-pair and self-signed certificate that
may be used for test purposes
Generating a 1536 bit RSA private key
.....++++
.....++++
writing new private key to '/cisco-ar/certs/tomcat/server-key.pem'

Server self-signed certificate now resides in /cisco-ar/certs/tomcat/server-cert.pem
Server private RSA key now resides in /cisco-ar/certs/tomcat/server-key.pem

Remember to install additional CA certificates for client verification
Tomcat private RSA key now resides in /cisco-ar/certs/tomcat/server-key.pem
Starting Access Registrar Server Agent..
completed.
The Radius server is now running.
done with postinstall.

Installation of <CSCOar> was successful.
hostname root /tmp##

```

## Configuring SNMP

If you choose not to use the SNMP features of CAR, the installation process is completed. To use SNMP features, complete the configuration procedure described in [Configuring SNMP](#).

## Back-up Copy of Original Configuration

The upgrade process displays a message like the following to indicate where a copy of your original configuration has been stored.



### Note

Running the command **mcdadmin -coi** to import configuration data will cause the CAR 4.2 server to lose all session information.



### Note

Configuration files, like the tcl script file, are replaced with default files on upgrade. Hence, before upgrading, backup the existing file to prevent any loss of data. After upgrading, replace the **/opt/CSCOar/scripts/radius/tcl/tclscript.tcl** with the backup file.

```
#####
#
A backup copy of your original configuration has been
saved to the file:
#
/opt/CSC0ar/temp/10062.origconfig-backup
#
If you need to restore the original configuration,
enter the following command:
#
mcdadmin -coi /opt/CSC0ar/temp/10062.origconfig-backup
#
#####
```

## Removing Old VSA Names

The upgrade process provides an analysis of the configuration database, addition of new database elements, and a search for obsolete VSA names. When this is complete, a message like the following is displayed:

```
#####
#
Sometimes VSAs get renamed from version to version of AR.
The upgrade process does not automatically remove the
old names. The upgrade process has generated a script
to remove the old names. The script is located in:
#
/opt/CSC0ar/temp/10062.manual-deletes
#
Review the script to make sure you are not using any of
these old VSAs. Modify your configuration and your
scripts to use the new names before you attempt to run
the script.
#
To run the removal script, type:
#
aregcmd -sf /opt/CSC0ar/temp/10062.manual-deletes
#
#####
```

At this point, you should examine the script produced by the upgrade process to make sure that your site is not using any of the old VSAs. In the example above, the script can be found at **/opt/CSC0ar/temp/10062.manual-deletes**.



### Note

---

The number preceding **manual.deletes** is produced from the PID of the upgrade process.

---

Modify your configuration and your scripts to use the new names before you attempt to run the script generated by the upgrade process.

## VSA Update Script

The upgrade process builds a script you can use to update VSAs in your system.

```
#####
#
VSAs for the old AR version are not updated
automatically. The upgrade process generated a script
```

```
to perform the update. The script is located in:
#
/opt/CSCOar/temp/10062.manual-changes
#
Review the script to make sure it does not conflict with
any of your VSA changes. Make sure you modify the script,
if necessary, before you attempt to run it.
#
To run the update script, type:
#
aregcmd -sf /opt/CSCOar/temp/10062.manual-changes
#
#####
```

**Step 11** Review the script and make sure that the changes it will make do not conflict with any changes you might have made to the VSAs. Modify the script if necessary.

**Step 12** Record the location of the upgrade messages for future reference.

```
#####
#
These upgrade messages are saved in:
#
/opt/CSCOar/temp/10062.upgrade-log
#
#####
```

## Upgrading Cisco Access Registrar Linux Software

This section describes the software installation process when upgrading to CAR 4.2 software on a Linux workstation. This section includes the following subsections:

- [Using uninstall-ar to Remove Linux Software, page 3-13](#)
- [Deciding Where to Install, page 3-14](#)
- [Installing Cisco Access Registrar Software from CD-ROM, page 3-14](#)
- [Common Linux Installation Steps, page 3-15](#)

### Using uninstall-ar to Remove Linux Software

The Linux version of Cisco AR software includes the **uninstall-ar** program in **/opt/CSCOar/bin** that you use to remove Cisco AR software on Linux machines.



#### Note

If you currently use the 3.5.2 Linux version, the **uninstall-ar** program removes **/opt/CSCOar/data**. Before you run the **uninstall-ar** program, copy the **/opt/CSCOar/data** directory to a temporary location such as **/tmp**. After you install the upgrade software, move the data directory back to **/opt/CSCOar/data**.

**Step 1** Log in to the Cisco AR workstation as a root user.

**Step 2** To remove the Linux version of Cisco AR software, change directory to **/opt/CSCOar/bin** and stop the server.

```
cd /opt/CSCOar/bin
```

```
arserver stop
```

```
Waiting for these processes to die (this may take some time):
AR RADIUS server running (pid: 1403)
AR Server Agent running (pid: 29310)
AR MCD lock manager running (pid: 29320)
AR MCD server running (pid: 29317)
AR GUI running (pid: 29441)
5 processes left.2 processes left.0 processes left

Access Registrar Server Agent shutdown complete.
```

**Step 3** Run the **uninstall-ar** program as shown below:

```
uninstall-ar
```

```
Are you sure you want to remove CSCOar-3.5.4-1101360135? [y/n]:
```

**Step 4** Enter **Yes** or **Y** to continue removing the Linux software.

```
Are you sure you want to remove CSCOar-3.5.4-1101360135? [y/n]: y
Nothing running, no need to shutdown.
host root bin###
```

## Deciding Where to Install

Before you begin the software installation, you should decide where you want to install the new software. The default installation directory for CAR 4.2 software is **/opt/CSCOar**. You can use the default installation directory, or you can choose to install the Cisco AR software in a different directory.

## Installing Cisco Access Registrar Software from CD-ROM

The following steps describe how to begin the software installation process when installing software from the CAR 4.2 CD-ROM. If you are installing downloaded software, proceed to [Installing Downloaded Software](#).

**Step 1** Place the CAR 4.2 software CD-ROM in the Cisco AR workstation CD-ROM drive.

**Step 2** Log in to the Cisco AR workstation as a root user and find a temporary directory, such as **/tmp**, to store the Linux installation file.



**Note** The temporary directory requires at least 1GB of free space.

**Step 3** Change directory to the CD-ROM.

```
cd /cdrom/cdrom0/kit/linux-2.6
```

**Step 4** Copy the **CSCOar-4.2.1-lnx26-install-k9.sh** file to the temporary directory.

```
cp CSCOar-4.2.1-lnx26-install-k9.sh /tmp
```

**Step 5** Change the permissions of the CSCoar-4.2.1-lnx26-install-k9.sh file to make it executable.

```
chmod 777 CSCoar-4.2.1-lnx26-install-k9.sh
```

To continue the installation, proceed to [Common Linux Installation Steps](#).

## Common Linux Installation Steps

This section describes how to install the downloaded CAR 4.2 software for Linux and begin the software installation.



### Note

The Cisco AR Linux installation automatically installs **aregcmd** and **radclient** as setgid programs in group **adm**.

**Step 1** Log in to the Cisco AR workstation as a root user.

**Step 2** Change directory to the location where you have stored the **CSCoar-4.2.1-lnx26-install-K9.sh** file.

```
cd /tmp
```

**Step 3** Enter the name of the script file to begin the installation:

```
CSCoar-4.2.1-lnx26-install-K9.sh
```

```
Name : CSCoar Relocations: /opt/CSCoar
Version : 4.2.1 Vendor: Cisco Systems, Inc.
Release : 1140764415 Build Date: Fri Nov 07 23:55:51 2008
Install date: (not installed) Build Host: donald.cnslab.cisco.com
Summary : Access Registrar, a carrier-class RADIUS server
build_tag: [Linux-2.6.20, official]
```

```
Copyright (C) 1998-2008 by Cisco Systems, Inc.
This program contains proprietary and confidential information.
All rights reserved except as may be permitted by prior written consent.
```

```
This package contains the Access Registrar Server and the Access
Registrar Configuration Utility. All the Client, Server, and
Configuration utilities will be installed.
```

```
Where do you want to install <CSCoar>? [/opt/CSCoar] [?,q]
```

**Step 4** Press **Enter** to accept the default location of **/opt/CSCoar**, or enter a different directory to be used as the base installation directory.

```
Access Registrar requires FLEXlm license file to operate. A list
of space delimited license files or directories can be supplied as
input; license files must have the extension ".lic".
```

```
Existing license files found. To use the existing license files,
just press ENTER to the prompt below.
```

```
Note: To enable other features within this package, additional FLEXlm
license files can be specified below.
```

```
Where are the FLEXlm license files located? [/opt/CSCoar/license] [?,q]
```

**Step 5** Enter the directory where you have stored the CAR 4.2 license file.

Access Registrar provides a Web GUI. It requires J2RE version 1.4.\* to be installed on the server.

If you already have a compatible version of J2RE installed, please enter the directory where it is installed. If you do not, the compatible J2RE version can be downloaded from:

`http://java.sun.com/`

Where is the J2RE installed? [] [?,q]

The J2RE is required to use the Cisco AR GUI. If you already have a Java 2 platform installed, enter the directory where it is installed.

**Note**

If you do not provide the J2RE path, or if the path is empty or unsupported, the installation process exits.

If you are not using ORACLE, press Enter/Return to skip this step. ORACLE installation directory is required for ODBC configuration. ORACLE\_HOME variable will be set in /etc/init.d/arserver script

Where is ORACLE installed? [] [?,q]

**Step 6** Enter the location where you have installed Oracle, otherwise press **Enter**.

A local database from previous installation of the Access Registrar Server has been detected. It contains:

- \* session information
- \* all server object definitions
- \* local UserLists

Do you want to preserve the local database in /opt/CSCOar [y]: [y,n,?,q] y

**Step 7** Enter **Y** to preserve the local database.

The upgrade procedure needs administrator access to your configuration so that it can upgrade it.

Enter an AR administrator username and password:

**Step 8** Enter the administrator userID and password.

User: **admin**  
Password:  
Retype password:

Remove old sessions in /opt/CSCOar/data/radius [n]: [y,n,?,q]

**Step 9** Enter **Y** to remove old sessions or **N** to retain old sessions.

```
unpack the rpm file done
Preparing... ##### [100%]
 1:CSCOarui-add ##### [100%]
Archive: ./jakarta-tomcat-4.0.6.zip
 creating: /opt/CSCOar/jakarta-tomcat-4.0.6/bin/
 inflating: /opt/CSCOar/jakarta-tomcat-4.0.6/bin/bootstrap.jar
 inflating: /opt/CSCOar/jakarta-tomcat-4.0.6/bin/catalina.bat
.
.
.
```

```

inflating:
/opt/CSCOar/jakarta-tomcat-4.0.6/webapps/tomcat-docs/security-manager-howto.html
 inflating: /opt/CSCOar/jakarta-tomcat-4.0.6/webapps/tomcat-docs/ssl-howto.html
 creating: /opt/CSCOar/jakarta-tomcat-4.0.6/work/
Preparing... ##### [100%]
 1:CSCOar ##### [100%]
relink arserver
flushing old replication archive
creating initial configuration database
Rollforward recovery using "/opt/CSCOar/data/db/vista.tjf" started Thu Nov 06 11:51:29
2008
Rollforward recovery using "/opt/CSCOar/data/db/vista.tjf" finished Thu Nov 06 11:51:29
2008

add-example-config y
JAVA_ROOT /nfs/insbu-cnstools/java-linux
JAVA_HOME /nfs/insbu-cnstools/java-linux
setting ORACLE_HOME and JAVA_HOME variable in arserver
ORACLE_HOME
JAVA_HOME /nfs/insbu-cnstools/java-linux
set JAVA_HOME
calling gen-tomcat
/cisco-ar/certs/tomcat/server-cert.pem exists, no action taken.
unable to write 'random state'
Tomcat private RSA key now resides in /cisco-ar/certs/tomcat/server-key.pem
Starting Access Registrar Server Agent..completed.
The Radius server is now running.

hostname root /tmp###

```

## Backup Copy of Original Configuration

The upgrade process displays a message like the following to indicate where a copy of your original configuration has been stored.



### Note

Running the command **mcdadmin -coi** to import configuration data will cause the CAR 4.2 server to lose all session information.

```

#####
#
A backup copy of your original configuration has been
saved to the file:
#
/opt/CSCOar/temp/10062.origconfig-backup
#
If you need to restore the original configuration,
enter the following command:
#
mcdadmin -coi /opt/CSCOar/temp/10062.origconfig-backup
#
#####

```

## Removing Old VSA Names

The upgrade process provides an analysis of the configuration database, addition of new database elements, and a search for obsolete VSA names. When this is complete, a message like the following is displayed:

```
#####
#
Sometimes VSAs get renamed from version to version of AR.
The upgrade process does not automatically remove the
old names. The upgrade process has generated a script
to remove the old names. The script is located in:
#
/opt/CSCOar/temp/10062.manual-deletes
#
Review the script to make sure you are not using any of
these old VSAs. Modify your configuration and your
scripts to use the new names before you attempt to run
the script.
#
To run the removal script, type:
#
aregcmd -sf /opt/CSCOar/temp/10062.manual-deletes
#
#####
```

At this point, you should examine the script produced by the upgrade process to make sure that your site is not using any of the old VSAs. In the example above, the script can be found at `/opt/CSCOar/temp/10062.manual-deletes`.



### Note

The number preceding `manual.deletes` is produced from the PID of the upgrade process.

Modify your configuration and your scripts to use the new names before you attempt to run the script generated by the upgrade process.

## VSA Update Script

The upgrade process builds a script you can use to update VSAs in your system.

```
#####
#
VSAs for the old AR version are not updated
automatically. The upgrade process generated a script
to perform the update. The script is located in:
#
/opt/CSCOar/temp/10062.manual-changes
#
Review the script to make sure it does not conflict with
any of your VSA changes. Make sure you modify the script,
if necessary, before you attempt to run it.
#
To run the update script, type:
#
aregcmd -sf /opt/CSCOar/temp/10062.manual-changes
#
#####
```

**Step 10** Review the script and make sure that the changes it will make do not conflict with any changes you might have made to the VSAs. Modify the script if necessary.

**Step 11** Record the location of the upgrade messages for future reference.

```
#####
#
These upgrade messages are saved in:
#
/opt/CSCOar/temp/10062.upgrade-log
#
#####
```

---

## Configuring SNMP

If you choose not to use the SNMP features of CAR, the installation process is completed. To use SNMP features, complete the configuration procedure described in [Configuring SNMP](#).

## Configuring SNMP

If you choose not to use the SNMP features of CAR, the installation process is completed. To use SNMP features, complete the configuration procedure described in [Configuring SNMP, page 4-14](#).

If you have modified the `snmpd.conf` file in the `/cisco-ar/ucd-snmp/share/snmp` directory, you must back up this file before doing the upgrade process. The `pkgm` removes the `snmpd.conf` file, even if it has been modified.

After installing CAR 4.2 software with `pkgadd`, you must copy the `snmpd.conf` file back to the `/cisco-ar/ucd-snmp/share/snmp` directory. Restart the Cisco AR server using the following command:

```
/etc/init.d/arserver restart
```

## Restarting Replication

Before you enable replication, you must first upgrade all replication slave servers to the same version of Access Registrar software as the master server. Do not enable replication on the master server until all slave servers have been upgraded.

Use the same process you used to upgrade the master server to upgrade any slave servers. If you retained your configuration on the master, retain the configuration on the slaves, too.

After the same version of Cisco AR software has been installed on all slave servers, you can enable replication on the master server again. After enabling replication on the master server, you can enable replication on each of the slave servers.

