



## Preface

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This manual describes Cisco Unified Service Monitor (Service Monitor) and provides instructions for using and administering it.

## Audience

The audience for this document includes:

- IP communications and IP telephony management personnel.
- Administrative personnel monitoring the overall service levels of their organization.
- Network engineering personnel who evaluate and design IP network infrastructures.

## Conventions

This document uses the following conventions:

Item	Convention
Commands and keywords	<b>boldface</b> font
Variables for which you supply values	<i>italic</i> font
Displayed session and system information	screen font
Information you enter	<b>boldface screen</b> font
Variables you enter	<i>italic screen</i> font
Menu items and button names	<b>boldface</b> font
Selecting a menu item in paragraphs	<b>Option&gt;Network Preferences</b>
Selecting a menu item in tables	Option>Network Preferences



### Note

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.

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**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

**Warning**

**This symbol means danger. You are in a situation that could cause bodily injury.**

## Product Documentation

**Note**

The originally published printed and electronic documentation is included with your product. Any changes after original publication are reflected on Cisco.com, where you will find the most up-to-date documentation.

Table 1-1 describes the product documentation that is available.

**Table 1-1**      **Product Documentation**

Document Title	Available
<i>Release Notes for Cisco Unified Service Monitor 2.1</i>	<ul style="list-style-type: none"> <li>• Within the Documentation folder on the product CD-ROM</li> <li>• On Cisco.com at <a href="http://cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.1/release/SrvMonRN.html">http://cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.1/release/SrvMonRN.html</a></li> </ul>
<i>Quick Start Guide for Cisco Unified Service Monitor 2.1</i>	<ul style="list-style-type: none"> <li>• Within the Documentation folder on the product CD-ROM</li> <li>• On Cisco.com at <a href="http://cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.1/quick/guide/SMqsg21.html">http://cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.1/quick/guide/SMqsg21.html</a></li> </ul>
<i>User Guide for Cisco Unified Service Monitor</i>	<ul style="list-style-type: none"> <li>• Within the Documentation folder on the product CD-ROM</li> <li>• On Cisco.com at <a href="http://cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.1/user/guide/UserGuideforCiscoUnifiedServiceMonitor21.html">http://cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.1/user/guide/UserGuideforCiscoUnifiedServiceMonitor21.html</a></li> </ul>
Context-sensitive online help	Click the Help link in the upper-right hand corner of the window or the help button in any dialog box.

## Related Documentation

**Note**

The originally published printed and electronic documentation was included with your product. Any changes after original publication are reflected on Cisco.com, where you will find the most up-to-date documentation.

Table 1-2 describes the additional documentation that is available.

**Table 1-2**      **Related Documentation**

Document Title	Available on Cisco.com at These URLs
<i>Quick Start Guide for Cisco 1040 Sensor</i>	<a href="http://cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.1/quick/guide/1040qs21.html">http://cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.1/quick/guide/1040qs21.html</a>
<i>Release Notes for Cisco Unified Operations Manager 2.1</i>	<a href="http://cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.1/release/notes/SrvMonRN.html">http://cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.1/release/notes/SrvMonRN.html</a>
<i>Installation Guide for Cisco Unified Operations Manager (Includes Service Monitor)</i>	<a href="http://cisco.com/en/US/products/ps6535/prod_installation_guides_list.html">http://cisco.com/en/US/products/ps6535/prod_installation_guides_list.html</a>
<i>User Guide for Cisco Unified Operations Manager</i>	<a href="http://cisco.com/en/US/products/ps6535/products_user_guide_list.html">http://cisco.com/en/US/products/ps6535/products_user_guide_list.html</a>
<i>Release Notes for CiscoWorks Common Services 3.0.5 (Includes CiscoView 6.1.5) on Windows</i>	<a href="http://cisco.com/en/US/docs/net_mgmt/ciscoworks_common_services_software/3.0/release/notes/CWCS_RNW.html">http://cisco.com/en/US/docs/net_mgmt/ciscoworks_common_services_software/3.0/release/notes/CWCS_RNW.html</a>
<i>Installation and Setup Guide for CiscoWorks Common Services 3.0.5 (Includes CiscoView) on Windows</i>	<a href="http://cisco.com/en/US/docs/net_mgmt/ciscoworks_common_services_software/3.0.5/installation/windows/guide/cs305igw_1.html">http://cisco.com/en/US/docs/net_mgmt/ciscoworks_common_services_software/3.0.5/installation/windows/guide/cs305igw_1.html</a>
<i>User Guide for CiscoWorks Common Services 3.0.5</i>	<a href="http://cisco.com/en/US/docs/net_mgmt/ciscoworks_common_services_software/3.0.5/user/guide/cs305ug.html">http://cisco.com/en/US/docs/net_mgmt/ciscoworks_common_services_software/3.0.5/user/guide/cs305ug.html</a>

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

