



Preface

This guide describes CiscoWorks Voice Manager (CWVM) and describes common tasks you can accomplish with CWVM.

Audience

This document is written for experienced network administrators who configure and manage voice ports and create and modify dial plans on supported voice-enabled Cisco devices in the following series:

- Cisco 7200 Series Routers
- Cisco 3800 Series Integrated Services Routers
- Cisco 3700 Series Multiservice Access Routers
- Cisco 2800 Series Integrated Services Routers
- Cisco 2600 XM Series Routers
- Cisco AS5800 Series Universal Gateways
- Cisco AS5400 Series Universal Gateways
- Cisco AS5300 Series Universal Gateways
- Cisco IAD2400 Series Integrated Access Devices
- Cisco VG200 Series Gateways

For a list of supported devices for CWVM, refer to *Supported Devices Table for CiscoWorks Voice Manager 3.1*. You can access this document on Cisco.com at this URL:

http://www.cisco.com/en/US/docs/net_mgmt/cisoworks_voice_manager/3.1/device_support/table/CWVM_dst.html

Conventions

This document uses the following conventions:

Item	Convention
Commands and keywords	boldface font
Variables for which you supply values	<i>italic</i> font

Item	Convention
Displayed session and system information	screen font
Information you enter	boldface screen font
Variables you enter	<i>italic screen font</i>
Menu items and button names	boldface font
Selecting a menu item	Option > Network Preferences

**Note**

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.

**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

Product Documentation

**Note**

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

[Table 1](#) [Table 1](#) describes the product documentation that is available.

Table 1 *Product Documentation*

Document Title	Available Locations
<i>Release Notes for CiscoWorks Voice Manager 3.1</i>	<ul style="list-style-type: none"> PDF on the product CD-ROM. On Cisco.com at this URL: http://cisco.com/en/US/docs/net_mgmt/ciscoverks_voice_manager/3.1/release/notes/CWVM_rn.html
<i>Installation Guide for CiscoWorks Voice Manager</i>	<ul style="list-style-type: none"> PDF on the product CD-ROM. On Cisco.com at this URL: http://cisco.com/en/US/docs/net_mgmt/ciscoverks_voice_manager/3.1/installation/guide/vm3ig.html
<i>User Guide for CiscoWorks Voice Manager</i>	<ul style="list-style-type: none"> PDF on the product CD-ROM. On Cisco.com at this URL: http://cisco.com/en/US/docs/net_mgmt/ciscoverks_voice_manager/3.1/user/guide/vm31ug.html
<i>Documentation Guide for CiscoWorks Voice Manager 3.1</i>	<ul style="list-style-type: none"> Hardcopy in the product package On Cisco.com at this URL: http://cisco.com/en/US/docs/net_mgmt/ciscoverks_voice_manager/3.1/doc_guide/cwvm_docg.html

Table 1 **Product Documentation (continued)**

Document Title	Available Locations
<i>Supported Devices Table for CiscoWorks Voice Manager 3.1</i>	<ul style="list-style-type: none"> On Cisco.com at this URL: http://cisco.com/en/US/docs/net_mgmt/cisoworks_voice_manager/3.1/device_support/table/CWVM_dst.html
Context-sensitive online help	<ul style="list-style-type: none"> Select an option from the navigation tree, then click Help. Click the Help button in the dialog box.

Related Documentation


Note

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

[Table 2](#) describes the additional documentation that is available.

Table 2 **Related Documentation**

Document Title	Available Locations
<i>Release Notes for CiscoWorks Common Services 3.0 (Includes CiscoView 6.1) on Solaris</i> <i>Release Notes for CiscoWorks Common Services 3.0 (Includes CiscoView 6.1) on Windows</i>	<ul style="list-style-type: none"> PDF on the CWVM 3.1 CD On Cisco.com: <ul style="list-style-type: none"> Solaris at this URL: http://www.cisco.com/en/US/docs/net_mgmt/cisoworks_common_services_software/3.0/release/notes/CWCS_RNS.html Windows at this URL: http://www.cisco.com/en/US/docs/net_mgmt/cisoworks_common_services_software/3.0/release/notes/CWCS_RNW.html
<i>Installation and Setup Guide for CiscoWorks Common Services 3.0 (Includes CiscoView) on Solaris</i> <i>Installation and Setup Guide for CiscoWorks Common Services 3.0 (Includes CiscoView) on Windows</i>	<ul style="list-style-type: none"> PDF on the CWVM 3.1 CD On Cisco.com: <ul style="list-style-type: none"> Solaris at this URL: http://www.cisco.com/en/US/docs/net_mgmt/cisoworks_common_services_software/3.0/installation/solaris/guide/ig_sol.html Windows at this URL: http://www.cisco.com/en/US/docs/net_mgmt/cisoworks_common_services_software/3.0/installation/windows/guide/ig_win.html

Table 2 **Related Documentation (continued)**

Document Title	Available Locations
<i>Readme for Common Services 3.0 Service Pack 2 on Solaris</i> <i>Readme for Common Services 3.0 Service Pack 2 on Windows</i>	On Cisco.com: <ul style="list-style-type: none"> Solaris at this URL: http://www.cisco.com/en/US/partner/docs/net_mgmt/ciscoverks_common_services_software/3.0/service_pack_2/cs30sp2s.html Windows at this URL: http://www.cisco.com/en/US/partner/docs/net_mgmt/ciscoverks_common_services_software/3.0/service_pack_2/cs30sp2w.html
<i>LMS 2.5 Data Migration Guidelines</i>	<ul style="list-style-type: none"> On Cisco.com: http://www.cisco.com/en/US/products/sw/cscowork/ps2425/products_quick_start09186a00803ed826.html
<i>User Guide for CiscoWorks Common Services 3.0</i>	<ul style="list-style-type: none"> PDF on the CWVM 3.1 CD On Cisco.com at this URL: http://www.cisco.com/en/US/docs/net_mgmt/ciscoverks_common_services_software/3.0/user/guide/usrguide.html
<i>User Guide for CiscoView 6.1</i>	On Cisco.com at this URL: http://www.cisco.com/en/US/docs/net_mgmt/ciscoverks_ciscoview/6.1/user/guide/cv_ug.html
<i>User Guide for CiscoWorks Integration Utility 1.6</i>	On Cisco.com at this URL: http://www.cisco.com/en/US/docs/net_mgmt/ciscoverks_common_services_software/3.0/user/nmim/guide/nmim_ug_1.html

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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