



Preface

This guide describes CiscoWorks Voice Manager (CWVM) and describes common tasks you can accomplish with CWVM.

Audience

This document is written for experienced network administrators who configure and manage voice ports and create dial plans on voice-enabled Cisco devices. For specific device types supported, see *Supported Devices for CiscoWorks Voice Manager* on Cisco.com at the following URL:

http://cisco.com/en/US/docs/net_mgmt/cisoworks_voice_manager/3.1/device_support/table/CWVM_dst.html

Conventions

This document uses the following conventions:

Item	Convention
Commands and keywords	boldface font
Variables for which you supply values	<i>italic</i> font
Displayed session and system information	screen font
Information you enter	boldface screen font
Variables you enter	<i>italic</i> screen font
Menu items and button names	boldface font
Selecting a menu item	Option > Network Preferences



Note

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.

**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

Product Documentation

**Note**

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

Table 1 describes the product documentation that is available.

Table 1 **Product Documentation**

Document Title	Available Locations
<i>Release Notes for CiscoWorks Voice Manager 3.1</i>	<ul style="list-style-type: none"> PDF on the product CD. On Cisco.com at this URL: http://cisco.com/en/US/docs/net_mgmt/cisoworks_voice_manager/3.1/release/notes/CWVM_rn.html
<i>Installation Guide for CiscoWorks Voice Manager</i>	<ul style="list-style-type: none"> PDF on the product CD. On Cisco.com at this URL: http://cisco.com/en/US/docs/net_mgmt/cisoworks_voice_manager/3.1/installation/guide/vm3ig.html
<i>User Guide for CiscoWorks Voice Manager</i>	<ul style="list-style-type: none"> PDF on the product CD. On Cisco.com at this URL: http://cisco.com/en/US/docs/net_mgmt/cisoworks_voice_manager/3.1/user/guide/vm31ug.html
<i>Documentation Guide for CiscoWorks Voice Manager 3.1</i>	<ul style="list-style-type: none"> Hardcopy in the product package. On Cisco.com at this URL: http://cisco.com/en/US/docs/net_mgmt/cisoworks_voice_manager/3.1/doc_guide/cwvm_docg.html
<i>Supported Devices Table for CiscoWorks Voice Manager 3.1</i>	<ul style="list-style-type: none"> On Cisco.com at this URL: http://cisco.com/en/US/docs/net_mgmt/cisoworks_voice_manager/3.1/device_support/table/CWVM_dst.html
Context-sensitive online help	<ul style="list-style-type: none"> Select an option from the navigation tree, then click Help. Click the Help button in the dialog box.

Related Documentation

**Note**

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

Table 2 describes the additional documentation that is available.

Table 2 **Related Documentation**

Document Title	Available Locations
<p><i>Release Notes for CiscoWorks Common Services 3.0 (Includes CiscoView 6.1) on Solaris</i></p> <p><i>Release Notes for CiscoWorks Common Services 3.0 (Includes CiscoView 6.1) on Windows</i></p>	<ul style="list-style-type: none"> • PDF on the CWVM 3.1 CD. • On Cisco.com: <ul style="list-style-type: none"> – Solaris at this URL: http://www.cisco.com/en/US/docs/net_mgmt/cisoworks_common_services_software/3.0/release/notes/CWCS_RNS.html – Windows at this URL: http://www.cisco.com/en/US/docs/net_mgmt/cisoworks_common_services_software/3.0/release/notes/CWCS_RNW.html
<p><i>Installation and Setup Guide for CiscoWorks Common Services 3.0 (Includes CiscoView) on Solaris</i></p> <p><i>Installation and Setup Guide for CiscoWorks Common Services 3.0 (Includes CiscoView) on Windows</i></p>	<ul style="list-style-type: none"> • PDF on the CWVM 3.1 CD. • On Cisco.com: <ul style="list-style-type: none"> – Solaris at this URL: http://www.cisco.com/en/US/docs/net_mgmt/cisoworks_common_services_software/3.0/installation/solaris/guide/ig_sol.html – Windows at this URL: http://www.cisco.com/en/US/docs/net_mgmt/cisoworks_common_services_software/3.0/installation/windows/guide/ig_win.html
<p><i>Readme for Common Services 3.0 Service Pack 2 on Solaris</i></p> <p><i>Readme for Common Services 3.0 Service Pack 2 on Windows</i></p>	<p>On Cisco.com:</p> <ul style="list-style-type: none"> • Solaris at this URL: http://www.cisco.com/en/US/partner/docs/net_mgmt/cisoworks_common_services_software/3.0/service_pack_2/cs30sp2s.html • Windows at this URL: http://www.cisco.com/en/US/partner/docs/net_mgmt/cisoworks_common_services_software/3.0/service_pack_2/cs30sp2w.html
<p><i>LMS 2.5 Data Migration Guidelines</i></p>	<ul style="list-style-type: none"> • On Cisco.com: http://www.cisco.com/en/US/products/sw/cscowork/ps2425/products_quick_start09186a00803ed826.html
<p><i>User Guide for CiscoWorks Common Services 3.0</i></p>	<ul style="list-style-type: none"> • PDF on the CWVM 3.1 CD. • On Cisco.com at this URL: http://www.cisco.com/en/US/docs/net_mgmt/cisoworks_common_services_software/3.0/user/guide/usrguide.html

Table 2 **Related Documentation (continued)**

Document Title	Available Locations
<i>User Guide for CiscoView 6.1</i>	<ul style="list-style-type: none"> On Cisco.com at this URL: http://www.cisco.com/en/US/docs/net_mgmt/cisoworks_ciscoview/6.1/user/guide/cv_ug.html
<i>User Guide for CiscoWorks Integration Utility 1.6</i>	<ul style="list-style-type: none"> On Cisco.com at this URL: http://www.cisco.com/en/US/docs/net_mgmt/cisoworks_common_services_software/3.0/user/nmim/guide/nmim_ug_1.html

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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