



## Preface

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### Audience

This guide is for the networking professional who installs and manages Cisco Aironet Access Points. To use this guide, you should have experience working with the Cisco IOS software and be familiar with the concepts and terminology of wireless local area networks.

### Purpose

This guide provides the information you need to install and configure your access point. This guide provides procedures for using the Cisco IOS software commands that have been created or changed for use with the access point. It does not provide detailed information about these commands. For detailed information about these commands, refer to the *Cisco IOS Command Reference for Cisco Aironet Access Points and Bridges* for this release. For information about the standard Cisco IOS software commands, refer to the Cisco IOS software documentation set available from the Cisco.com home page at **Service and Support > Technical Documents**. On the Cisco Product Documentation home page, select **Release 12.2** from the Cisco IOS Software drop-down list.

This guide also includes an overview of the access point web-based interface (APWI), which contains all the functionality of the command-line interface (CLI). This guide does not provide field-level descriptions of the APWI windows nor does it provide the procedures for configuring the access point from the APWI. For all APWI window descriptions and procedures, refer to the access point online help, which is available from the Help buttons on the APWI pages.

### Organization

This guide is organized into these chapters:

[Chapter 1, “Overview,”](#) lists the software and hardware features of the access point and describes the access point’s role in your network.

[Chapter 2, “Using the Web-Browser Interface,”](#) describes how to use the web-browser interface to configure the access point.

[Chapter 4, “Using the Command-Line Interface,”](#) describes how to use the command-line interface (CLI) to configure the access point.

- Chapter 5, “Administering the Access Point,” describes how to perform one-time operations to administer your access point, such as preventing unauthorized access to the access point, setting the system date and time, and setting the system name and prompt.
- Chapter 6, “Configuring Radio Settings,” describes how to configure settings for the access point radio such as the role in the radio network, data rates, transmit power, channel settings, and others.
- Chapter 4, “Configuring Multiple SSIDs,” describes how to configure and manage multiple service set identifiers (SSIDs) on your access point. You can configure up to 16 SSIDs on your access point and assign different configuration settings to each SSID.
- Chapter 5, “Configuring an Access Point as a Local Authenticator,” describes how to configure the access point to act as a local RADIUS server for your wireless LAN. If the WAN connection to your main RADIUS server fails, the access point acts as a backup server to authenticate wireless devices.
- Chapter 9, “Configuring Cipher Suites and WEP,” describes how to configure the cipher suites required to use authenticated key management, Wired Equivalent Privacy (WEP), and WEP features including MIC, CMIC, TKIP, CKIP, and broadcast key rotation.
- Chapter 7, “Configuring Authentication Types,” describes how to configure authentication types on the access point. Client devices use these authentication methods to join your network.
- Chapter 11, “Configuring WDS, Fast Secure Roaming, and Radio Management,” describes how to configure the access point to participate in WDS, to allow fast reassociation of roaming client devices, and to participate in radio management.
- Chapter 8, “Configuring RADIUS and TACACS+ Servers,” describes how to enable and configure the Remote Authentication Dial-In User Service (RADIUS) and Terminal Access Controller Access Control System Plus (TACACS+), which provide detailed accounting information and flexible administrative control over authentication and authorization processes.
- Chapter 9, “Configuring VLANs,” describes how to configure your access point to interoperate with the VLANs set up on your wired LAN.
- Chapter 14, “Configuring QoS,” describes how to configure quality of service (QoS) on your access point. With this feature, you can provide preferential treatment to certain traffic at the expense of others.
- Chapter 10, “Configuring Filters,” describes how to configure and manage MAC address, IP, and EtherType filters on the access point using the web-browser interface.
- Chapter 16, “Configuring CDP,” describes how to configure Cisco Discovery Protocol (CDP) on your access point. CDP is a device-discovery protocol that runs on all Cisco network equipment.
- Chapter 17, “Configuring SNMP,” describes how to configure the Simple Network Management Protocol (SNMP) on your access point.
- Chapter 18, “Configuring Repeater and Standby Access Points and Workgroup Bridge Mode,” describes how to configure your access point as a hot standby unit or as a repeater unit.
- Chapter 19, “Managing Firmware and Configurations,” describes how to manipulate the Flash file system, how to copy configuration files, and how to archive (upload and download) software images.
- Chapter 20, “Configuring System Message Logging,” describes how to configure system message logging on your access point.
- Chapter 21, “Troubleshooting,” provides troubleshooting procedures for basic problems with the access point.
- Appendix A, “Channels and Antenna Settings,” lists the access point radio channels and the maximum power levels supported by the world’s regulatory domains.
- Appendix B, “Protocol Filters,” lists some of the protocols that you can filter on the access point.

[Appendix C, “Supported MIBs,”](#) lists the Simple Network Management Protocol (SNMP) Management Information Bases (MIBs) that the access point supports for this software release.

[Appendix D, “Error and Event Messages,”](#) lists the CLI error and event messages and provides an explanation and recommended action for each message.

## Conventions

This publication uses these conventions to convey instructions and information:

Command descriptions use these conventions:

- Commands and keywords are in boldface text.
- Arguments for which you supply values are in italic.
- Square brackets ( [ ] ) mean optional elements.
- Braces ( { } ) group required choices, and vertical bars ( | ) separate the alternative elements.
- Braces and vertical bars within square brackets ( [ { | } ] ) mean a required choice within an optional element.

Interactive examples use these conventions:

- Terminal sessions and system displays are in screen font.
- Information you enter is in **boldface screen** font.
- Nonprinting characters, such as passwords or tabs, are in angle brackets ( < > ).

Notes, cautions, and timesavers use these conventions and symbols:



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**Tip**

Means the following will help you solve a problem. The tips information might not be troubleshooting or even an action, but could be useful information.

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**Note**

Means reader take note. Notes contain helpful suggestions or references to materials not contained in this manual.

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**Caution**

Means reader be careful. In this situation, you might do something that could result equipment damage or loss of data.

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**Warning**

This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. (To see translations of the warnings that appear in this publication, refer to the appendix "Translated Safety Warnings.")

**Waarschuwing**

Dit waarschuwingssymbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij elektrische schakelingen betrokken risico's en dient u op de hoogte te zijn van standaard maatregelen om ongelukken te voorkomen. (Voor vertalingen van de waarschuwingen die in deze publicatie verschijnen, kunt u het aanhangsel "Translated Safety Warnings" (Vertalingen van veiligheidsvoorschriften) raadplegen.)

**Varoitus**

Tämä varoitusmerkki merkitsee vaaraa. Olet tilanteessa, joka voi johtaa ruumiinvammaan. Ennen kuin työskentelet minkään laitteiston parissa, ota selvää sähkökytkentöihin liittyvistä vaaroista ja tavanomaisista onnettomuuksien ehkäisykeinoista. (Tässä julkaisussa esiintyvien varoitusten käännökset löydät liitteestä "Translated Safety Warnings" (käännetyt turvallisuutta koskevat varoitukset).)

**Attention**

Ce symbole d'avertissement indique un danger. Vous vous trouvez dans une situation pouvant entraîner des blessures. Avant d'accéder à cet équipement, soyez conscient des dangers posés par les circuits électriques et familiarisez-vous avec les procédures courantes de prévention des accidents. Pour obtenir les traductions des mises en garde figurant dans cette publication, veuillez consulter l'annexe intitulée « Translated Safety Warnings » (Traduction des avis de sécurité).

**Warnung**

Dieses Warnsymbol bedeutet Gefahr. Sie befinden sich in einer Situation, die zu einer Körperverletzung führen könnte. Bevor Sie mit der Arbeit an irgendeinem Gerät beginnen, seien Sie sich der mit elektrischen Stromkreisen verbundenen Gefahren und der Standardpraktiken zur Vermeidung von Unfällen bewusst. (Übersetzungen der in dieser Veröffentlichung enthaltenen Warnhinweise finden Sie im Anhang mit dem Titel "Translated Safety Warnings" (Übersetzung der Warnhinweise).)

**Avvertenza**

Questo simbolo di avvertenza indica un pericolo. Si è in una situazione che può causare infortuni. Prima di lavorare su qualsiasi apparecchiatura, occorre conoscere i pericoli relativi ai circuiti elettrici ed essere al corrente delle pratiche standard per la prevenzione di incidenti. La traduzione delle avvertenze riportate in questa pubblicazione si trova nell'appendice, "Translated Safety Warnings" (Traduzione delle avvertenze di sicurezza).

**Advarsel**

Dette varselsymbolet betyr fare. Du befinner deg i en situasjon som kan føre til personskade. Før du utfører arbeid på utstyr, må du være oppmerksom på de faremomentene som elektriske kretser innebærer, samt gjøre deg kjent med vanlig praksis når det gjelder å unngå ulykker. (Hvis du vil se oversettelser av de advarslene som finnes i denne publikasjonen, kan du se i vedlegget "Translated Safety Warnings" [Oversatte sikkerhetsadvarslar].)

**Aviso**

Este símbolo de aviso indica perigo. Encontra-se numa situação que lhe poderá causar danos físicos. Antes de começar a trabalhar com qualquer equipamento, familiarize-se com os perigos relacionados com circuitos eléctricos, e com quaisquer práticas comuns que possam prevenir possíveis acidentes. (Para ver as traduções dos avisos que constam desta publicação, consulte o apêndice "Translated Safety Warnings" - "Traduções dos Avisos de Segurança").

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| <b>¡Advertencia!</b> | <b>Este símbolo de aviso significa peligro. Existe riesgo para su integridad física. Antes de manipular cualquier equipo, considerar los riesgos que entraña la corriente eléctrica y familiarizarse con los procedimientos estándar de prevención de accidentes. (Para ver traducciones de las advertencias que aparecen en esta publicación, consultar el apéndice titulado "Translated Safety Warnings.")</b> |
| <b>Varning!</b>      | <b>Denna varningssymbol signalerar fara. Du befinner dig i en situation som kan leda till personskada. Innan du utför arbete på någon utrustning måste du vara medveten om farorna med elkretsar och känna till vanligt förfarande för att förebygga skador. (Se förklaringar av de varningar som förekommer i denna publikation i appendix "Translated Safety Warnings" [Översatta säkerhetsvarningar].)</b>    |

## Related Publications

These documents provide complete information about the access point:

- *Quick Start Guide: Cisco Aironet 350 Series Access Points*
- *Quick Start Guide: Cisco Aironet 1100 Series Access Points*
- *Quick Start Guide: Cisco Aironet 1200 Series Access Points*
- *Cisco IOS Command Reference for Cisco Aironet Access Points and Bridges*
- *Installation Instructions for Cisco Aironet Power Injectors*
- *Cisco Aironet 802.11g Radio Upgrade Instructions*
- *Release Notes for 350, 1100, and 1200 Series Access Points for Cisco IOS Release 12.2(13)JA*

Click this link to browse to the Cisco Aironet documentation home page:

<http://www.cisco.com/univercd/cc/td/doc/product/wireless/index.htm>

## Obtaining Documentation

Cisco documentation and additional literature are available on Cisco.com. Cisco also provides several ways to obtain technical assistance and other technical resources. These sections explain how to obtain technical information from Cisco Systems.

### Cisco.com

You can access the most current Cisco documentation at this URL:

<http://www.cisco.com/univercd/home/home.htm>

You can access the Cisco website at this URL:

<http://www.cisco.com>

You can access international Cisco websites at this URL:

[http://www.cisco.com/public/countries\\_languages.shtml](http://www.cisco.com/public/countries_languages.shtml)

## Ordering Documentation

You can find instructions for ordering documentation at this URL:

[http://www.cisco.com/univercd/cc/td/doc/es\\_inpk/pdi.htm](http://www.cisco.com/univercd/cc/td/doc/es_inpk/pdi.htm)

You can order Cisco documentation in these ways:

- Registered Cisco.com users (Cisco direct customers) can order Cisco product documentation from the Ordering tool:

<http://www.cisco.com/en/US/partner/ordering/index.shtml>

- Nonregistered Cisco.com users can order documentation through a local account representative by calling Cisco Systems Corporate Headquarters (California, USA) at 408 526-7208 or, elsewhere in North America, by calling 1 800 553-NETS (6387).

## Documentation Feedback

You can send comments about technical documentation to [bug-doc@cisco.com](mailto:bug-doc@cisco.com).

You can submit comments by using the response card (if present) behind the front cover of your document or by writing to the following address:

Cisco Systems  
Attn: Customer Document Ordering  
170 West Tasman Drive  
San Jose, CA 95134-9883

We appreciate your comments.

## Obtaining Technical Assistance

For all customers, partners, resellers, and distributors who hold valid Cisco service contracts, Cisco Technical Support provides 24-hour-a-day, award-winning technical assistance. The Cisco Technical Support Website on Cisco.com features extensive online support resources. In addition, Cisco Technical Assistance Center (TAC) engineers provide telephone support. If you do not hold a valid Cisco service contract, contact your reseller.

## Cisco Technical Support Website

The Cisco Technical Support Website provides online documents and tools for troubleshooting and resolving technical issues with Cisco products and technologies. The website is available 24 hours a day, 365 days a year, at this URL:

<http://www.cisco.com/techsupport>

Access to all tools on the Cisco Technical Support Website requires a Cisco.com user ID and password. If you have a valid service contract but do not have a user ID or password, you can register at this URL:

<http://tools.cisco.com/RPF/register/register.do>

**Note**

Use the Cisco Product Identification (CPI) tool to locate your product serial number before submitting a web or phone request for service. You can access the CPI tool from the Cisco Technical Support Website by clicking the **Tools & Resources** link under Documentation & Tools. Choose **Cisco Product Identification Tool** from the Alphabetical Index drop-down list, or click the **Cisco Product Identification Tool** link under Alerts & RMAs. The CPI tool offers three search options: by product ID or model name; by tree view; or for certain products, by copying and pasting **show** command output. Search results show an illustration of your product with the serial number label location highlighted. Locate the serial number label on your product and record the information before placing a service call.

## Submitting a Service Request

Using the online TAC Service Request Tool is the fastest way to open S3 and S4 service requests. (S3 and S4 service requests are those in which your network is minimally impaired or for which you require product information.) After you describe your situation, the TAC Service Request Tool provides recommended solutions. If your issue is not resolved using the recommended resources, your service request is assigned to a Cisco TAC engineer. The TAC Service Request Tool is located at this URL:

<http://www.cisco.com/techsupport/servicerequest>

For S1 or S2 service requests or if you do not have Internet access, contact the Cisco TAC by telephone. (S1 or S2 service requests are those in which your production network is down or severely degraded.) Cisco TAC engineers are assigned immediately to S1 and S2 service requests to help keep your business operations running smoothly.

To open a service request by telephone, use one of the following numbers:

Asia-Pacific: +61 2 8446 7411 (Australia: 1 800 805 227)

EMEA: +32 2 704 55 55

USA: 1 800 553-2447

For a complete list of Cisco TAC contacts, go to this URL:

<http://www.cisco.com/techsupport/contacts>

## Definitions of Service Request Severity

To ensure that all service requests are reported in a standard format, Cisco has established severity definitions.

Severity 1 (S1)—Your network is “down,” or there is a critical impact to your business operations. You and Cisco will commit all necessary resources around the clock to resolve the situation.

Severity 2 (S2)—Operation of an existing network is severely degraded, or significant aspects of your business operation are negatively affected by inadequate performance of Cisco products. You and Cisco will commit full-time resources during normal business hours to resolve the situation.

Severity 3 (S3)—Operational performance of your network is impaired, but most business operations remain functional. You and Cisco will commit resources during normal business hours to restore service to satisfactory levels.

Severity 4 (S4)—You require information or assistance with Cisco product capabilities, installation, or configuration. There is little or no effect on your business operations.

# Obtaining Additional Publications and Information

Information about Cisco products, technologies, and network solutions is available from various online and printed sources.

- Cisco Marketplace provides a variety of Cisco books, reference guides, and logo merchandise. Visit Cisco Marketplace, the company store, at this URL:

<http://www.cisco.com/go/marketplace/>

- The Cisco *Product Catalog* describes the networking products offered by Cisco Systems, as well as ordering and customer support services. Access the Cisco Product Catalog at this URL:

<http://cisco.com/univercd/cc/td/doc/pcat/>

- *Cisco Press* publishes a wide range of general networking, training and certification titles. Both new and experienced users will benefit from these publications. For current Cisco Press titles and other information, go to Cisco Press at this URL:

<http://www.ciscopress.com>

- *Packet* magazine is the Cisco Systems technical user magazine for maximizing Internet and networking investments. Each quarter, Packet delivers coverage of the latest industry trends, technology breakthroughs, and Cisco products and solutions, as well as network deployment and troubleshooting tips, configuration examples, customer case studies, certification and training information, and links to scores of in-depth online resources. You can access Packet magazine at this URL:

<http://www.cisco.com/packet>

- *iQ Magazine* is the quarterly publication from Cisco Systems designed to help growing companies learn how they can use technology to increase revenue, streamline their business, and expand services. The publication identifies the challenges facing these companies and the technologies to help solve them, using real-world case studies and business strategies to help readers make sound technology investment decisions. You can access iQ Magazine at this URL:

<http://www.cisco.com/go/iqmagazine>

- *Internet Protocol Journal* is a quarterly journal published by Cisco Systems for engineering professionals involved in designing, developing, and operating public and private internets and intranets. You can access the Internet Protocol Journal at this URL:

<http://www.cisco.com/ipj>

- World-class networking training is available from Cisco. You can view current offerings at this URL:

<http://www.cisco.com/en/US/learning/index.html>