



END-OF-LIFE NOTICE, NO. 2171

END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO SOHO 71, SOHO 76, SOHO 77, SOHO 77H, 806, 826, 827, AND 827H ROUTERS

Cisco Systems® announces the End-of-Life of the Cisco® SOHO 71, SOHO 76, SOHO 77, SOHO 77H, 806, 826, 827, and 827H routers. The last day to order the Cisco SOHO 71, SOHO 76, SOHO 77, SOHO 77H, 806, 826, 827, and 827H routers is April 30, 2004. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until April 30, 2009. Table 1 describes the End-of-Life milestones, definitions, and dates for the Cisco SOHO 71, SOHO 76, SOHO 77, SOHO 77H, 806, 826, 827, and 827H routers.

Customers are encouraged to migrate to the Cisco SOHO 90 and Cisco 830 Series routers, which provide additional functionality and performance at the same or lower cost. Information about this product can be found at:

Cisco SOHO 90 Series: <http://www.cisco.com/en/US/products/hw/routers/ps4866/index.html>.

Cisco 830 Series: http://www.cisco.com/en/US/prod/collateral/routers/ps380/ps4874/product_data_sheet09186a008010e5c5.html.

Table 3 provides relevant information for migrating from the Cisco SOHO 71, SOHO 76, SOHO 77, SOHO 77H, 806, 826, 827, and 827H routers to the Cisco SOHO 90 and Cisco 830 Series routers.

Table 1. End-of-Life Milestones and Dates for the Cisco SOHO 71, SOHO 76, SOHO 77, SOHO 77H, 806, 826, 827, and 827H Routers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the End-of-Sale and End-of-Life of a product is distributed to the general public.	May 22, 2003
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 30, 2004
Last Shipment Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time.	July 30, 2004
End Of Software Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 30, 2005
End Of Routine Failure Analysis Date	The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	April 30, 2005
End Of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 30, 2005
End Of Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	Jan 30, 2009
Last Date Of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2009

Table 2. Product Part Numbers Being Affected

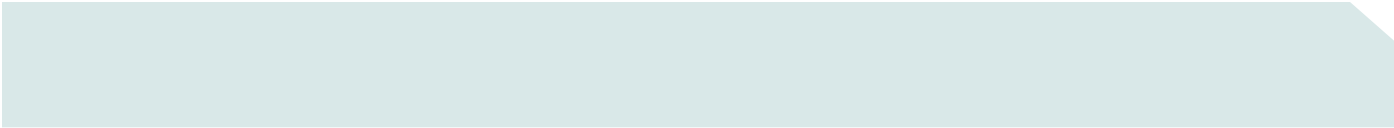
End-of-Sale Product Part Number	Product Description
CISCOSOH071	Broadband Ethernet router with 4-port hub
CISCOSOH076	ADSL over ISDN router, one 10-Mbps LAN port
CISCOSOH077-50	50 pack of Cisco SOHO 77 routers
CISCOSOH077H	ADSL router, 4-port 10-Mbps LAN hub
CISCO806	Broadband Ethernet router with 4-port hub
CISCO826	ADSL over ISDN router, one 10-Mbps LAN port
CISCO827	ADSL router, one 10-Mbps LAN port
CISCO827H	ADSL router, 4-port 10-Mbps LAN hub

PRODUCT MIGRATION OPTIONS

The recommended replacements for the Cisco SOHO 71, SOHO 76, SOHO 77, SOHO 77H, 806, 826, 827, and 827H routers are the corresponding Cisco SOHO 90 Series broadband routers and Cisco 830 Series broadband routers (Table 3). Cisco SOHO 90 Series broadband routers provide the features of the Cisco SOHO 70 Series routers with the addition of an integrated 4-port 10/100 LAN switch and add integrated VPN capabilities with software-based 3DES encryption. Cisco 830 Series broadband routers provide all the capabilities of the Cisco 806, 826, and 827 routers with the addition of an integrated 4-port 10/100 LAN switch, hardware-based encryption for VPNs, QoS for voice and video, a virtual AUX port on the Cisco 831 and 837 routers, and an ISDN port on the Cisco 836 router. These added capabilities of the Cisco SOHO 90 and Cisco 830 Series cost the same or less, compared to the corresponding Cisco SOHO 70 and Cisco 806 and 820 Series products mentioned in this announcement.

Table 3. Product Comparisons

Product Comparisons	Cisco End-of-Life Product	Cisco Replacement Product
Feature —Small Office/Home Office Ethernet to Broadband Modem Router	Cisco SOHO 71 Ethernet Router	Cisco SOHO 91 Broadband Ethernet Router
Product Number	CISCOSOH071	CISCOSOH091-K9
Feature —Small Office/Home Office ADSL over ISDN Router	Cisco SOHO 76 ADSL over ISDN Router	CISCO SOHO 96 ADSL over ISDN Broadband Router
Product Number	CISCOSOH076	CISCOSOH096-K9
Feature —Small Office/Home Office ADSL Router	Cisco SOHO 77-50 ADSL Router	Cisco SOHO 97 ADSL Broadband Router
Product Number	CISCOSOH077-50	CISCOSOH097-K9
Feature —Small Office/Home Office ADSL Router	Cisco SOHO 77H ADSL Router	Cisco SOHO 97 ADSL Broadband Router
Product Number	CISCOSOH077H	CISCOSOH097
Feature —Ethernet to Broadband Modem Access	Cisco 806	Cisco 831 Broadband Ethernet Router
Product Number	CISCO806	CISCO831-K9
Feature —Business-Class Small Office ADSL Access	Cisco 826 ADSL over ISDN Router	Cisco 836 ADSL over ISDN Broadband Router
Product Number	CISCO826	CISCO836-K9
Feature —Business-Class Small Office ADSL Access	Cisco 827 ADSL Router	Cisco 837 ADSL Broadband Router
Product Number	CISCO827	CISCO837-K9
Feature —Business-Class Small Office ADSL Access	Cisco 827H ADSL Router	Cisco 837 ADSL Broadband Router
Product Number	CISCO827H	CISCO837-K9



Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Note: The Cisco TMP application requires all users to have a Cisco.com user ID.

ADDITIONAL INFORMATION

For more information about Cisco products, please contact your Cisco account manager or Cisco Channel Partner.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive End-of-Life/End-of-Sale information, please go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.

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