

Updating Software on the Cisco Catalyst 4500-E and Cisco Catalyst 4500 Series Switches

PB534149

Effective June 1, 2009, Cisco is changing the software update policy for the Cisco[®] Catalyst[®] 4500 E-Series and Cisco Catalyst 4500 switches.

Customers with Cisco Catalyst 4500 LAN Base and IP Base Software licenses will be provided with maintenance updates and bug fixes designed to maintain the compliance of the software with published specifications, release notes and industry standards compliance as long as the original end user continues to own or use the product or up to one year from the End-of-Sale date for this product, whichever occurs earlier.

Customers with Enterprise Services software will require a service support contract such as Cisco SMARTnet[®] Service to access software updates enhancements and bug fixes.

This statement supersedes any previous warranty or software statement and is subject to change without notice.

The following Cisco Catalyst 4500 supervisors engines are affected:

- WS-X45-SUP6-E Cisco Catalyst 4500 E-Series Supervisor 6E
- WS-X45-SUP6L-E* Cisco Catalyst 4500 E-Series Supervisor 6E Lite
- WS-X4516-10GE Cisco Catalyst 4500 Supervisor V-10GE
- WS-X4516 Cisco Catalyst 4500 Supervisor V
- WS-X4515 Cisco Catalyst 4500 Supervisor IV
- WS-X4013+10GE* Cisco Catalyst 4500 Supervisor II-Plus 10GE
- WS-X4013+ Cisco Catalyst 4500 Supervisor II-Plus
- WS-X4013+TS Cisco Catalyst 4500 Supervisor II-Plus-TS

*Supervisor supports LAN Base image.

Table 1. Software Entitlements

Support Contract	LAN Base	IP Base	Enterprise Services
None	Unlimited maintenance Updates	Unlimited maintenance Updates	None
Smart Foundation	Unlimited maintenance Updates	Unlimited maintenance Updates	Unlimited maintenance Updates
SMARTnet	Unlimited maintenance Updates	Unlimited maintenance Updates	Unlimited maintenance Updates

Q&A

Q. When is this policy effective?

A. This new software policy for the Cisco[®] Catalyst[®] 4500 E-Series and Cisco Catalyst 4500 switches is effective from June 1, 2009.

Q. What is the difference between "upgrades" and "updates"?

A. Upgrades are different from updates. For example, on the Cisco Catalyst 4500 Series Switches, an upgrade from the LAN Base package to the IP Base Package or IP Base to Enterprise Services Package provides significant new functionality; therefore, these upgrades require the purchase of a software license upgrade.

Updates are minor incremental software features and bug fixes that are released within the same license for which the Customer is already licensed.

Q. Where do I access updates for LAN Base and IP Base?

- A.** Customers who purchased a LAN Base or IP Base software license for the supervisor engines described in this notice will be provided with updates as long as the original end user continues to own or use the product or up to one year from the End-of-Sale date for this product, whichever occurs earlier. Available at the Cisco website at <http://www.cisco.com/public/sw-center/index.shtml> by clicking "Downloads" and selecting "Switch Software." To download software, you will be required to log in using your Cisco.com username and password. If you do not have a Cisco.com username, you can obtain one by clicking "Register" at the top of any page on Cisco.com.



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