



PRODUCT BULLETIN NO. EOL1080

END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO ENTERPRISE NON-PRODUCTION SUITE

Cisco Systems© announces the end-of-sale and end-of life dates for the Cisco© Enterprise Non-Production Suite. The last day to order the affected product is April 24, 2003. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until April 24, 2006. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Enterprise Non-Production Suite.

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 24, 2002
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 24, 2003
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 24, 2004
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 24, 2006

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
ICS-20300	Enterprise Non-Production Suite

PRODUCT MIGRATION OPTIONS

There is no replacement available for the Cisco Enterprise Non-Production Suite at this time.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <https://www.cisco.com/site/us/en/buy/payment-solutions/lifecycle-incentive.html>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: http://www.cisco.com/en/US/ordering/or6/or17/order_refurbished_equipment_program_description.html



FOR MORE INFORMATION

For more information about the Cisco Enterprise Non-Production Suite, visit <http://www.cisco.com/en/US/products/sw/voicesw/index.html> or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:
<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>

**Corporate Headquarters**

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA
95134-1706
USA
www.cisco.com
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 526-4100

European Headquarters

Cisco Systems International
BV
Haarlerbergpark
Haarlerbergweg 13-19
1101 CH Amsterdam
The Netherlands
www-europe.cisco.com
Tel: 31 0 20 357 1000
Fax: 31 0 20 357 1100

Americas Headquarters

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA
95134-1706
USA
www.cisco.com
Tel: 408 526-7660
Fax: 408 527-0883

Asia Pacific Headquarters

Cisco Systems, Inc.
168 Robinson Road
#28-01 Capital
Tower
Singapore 068912
www.cisco.com
Tel: +65 6317 7777
Fax: +65 6317 7799

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