



## END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE SUN NETRA 20 SERVER, SOURCED THROUGH CISCO, FOR THE CISCO PGW 2200 SOFTSWITCH

Cisco Systems® announces the end-of-sale and end-of-life dates for the Sun Netra 20 server, as sold by Cisco®, for the Cisco PGW 2200 Softswitch. The last day to order the Sun Netra 20 server through Cisco Systems is January 26, 2005. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until January 26, 2010. Table 1 describes the end-of-life milestones, definitions, and dates for the Sun Netra 20 server. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to the Sun Netra 240 server, which is Sun Microsystems' replacement for the Netra 20 server. Table 3 provides relevant information for migrating from the Sun Netra 20 server to the Sun Netra 240 server.

**Table 1.** End-of-Life Milestones and Dates for the Sun Netra 20 server

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 26, 2004
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 26, 2005
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 26, 2005
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 26, 2006
End of routine failure analysis date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	January 26, 2006
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 26, 2006
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	October 26, 2009
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 26, 2010

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
MGC-20-AC24-1	Nonredundant Sun Netra 20 (AC) with 2 CPU, 4GB memory
MGC-20-AC24-2	Redundant Sun Netra 20 (AC) with 2 CPU, 4GB memory
MGC-20-DC24-1	Nonredundant Sun Netra 20 (DC) with 2 CPU, 4GB memory
MGC-20-DC24-2	Redundant Sun Netra 20 (DC) with 2 CPU, 4GB memory

### PRODUCT MIGRATION OPTIONS

The recommended replacement for the Sun Netra 20 is the Sun Netra 240 (Table 3). The Sun Netra 240 provides equivalent performance with a smaller form factor compared to the Sun Netra 20.

**Table 3.** Product Comparisons

Feature	Sun Netra 20	Sun Netra 240
Form factor	4 rack unit (RU)	2 RU
Processors	2 x 1.2GHz UltraSPARC III	2 x 1.28GHz UltraSPARC IIIi

This notification only addresses the availability of Sun Netra 20 servers procured through and supported by Cisco Systems that are used as host platforms for the Cisco PGW 2200 Softswitch application software. The Sun Netra 20 servers may continue to be purchased from other sources, including directly from Sun Microsystems or authorized resellers, beyond the dates listed in this notice.

### FOR MORE INFORMATION

For more information about the host platforms available for the Cisco PGW 2200 Softswitch, visit <http://www.cisco.com/en/US/products/hw/vcallcon/ps2027/index.html> or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>

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