

## End-of-Sale and End-of-Life Announcement for the Cisco MCS H2, I2, H3, and I3 Media Convergence Servers with Unified Communications Manager

EOL6744 - Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco<sup>®</sup> MCS H2, I2, H3, and I3 Media Convergence Servers with Unified Communications Manager. The last day to order the affected product(s) is October 30, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco MCS H2, I2, H3, and I3 Media Convergence Servers with Unified Communications Manager

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 1, 2009
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 30, 2009
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 28, 2010
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	October 30, 2010
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 30, 2010
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	January 25, 2014
<b>Last Date of Support: HW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 29, 2014

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
<b>MCS-7825-I3-S31</b>	HW Only MCS-7825-I3 with 2GB RAM and Two 160GB SATA HD
<b>MCS7816H3-K9-CMB1</b>	Unified CM 6.0 7816-H3 Appliance, 0 Seats
<b>MCS7816H3-K9-CMB2</b>	Unified CM 6.1 7816-H3 Appliance, 0 Seats
<b>MCS7816H3-K9-CMC1</b>	HW/SW MCS 7816-H3 Unified CM 7.0 Appliance
<b>MCS7816I3-K9-CMB1</b>	Unified CM 6.0 7816-I3 Appliance, 0 Seats
<b>MCS7816I3-K9-CMB2</b>	Unified CM 6.1 7816-I3 Appliance, 0 Seats
<b>MCS7816I3-K9-CMC1</b>	HW/SW MCS 7816-I3 Unified CM 7.0 Appliance

<b>MCS7825H3-K9-CMB1</b>	Unified CM 6.0 7825-H3 Appliance, 0 Seats
<b>MCS7825H3-K9-CMB2</b>	Unified CM 6.1 7825-H3 Appliance, 0 Seats
<b>MCS7825H3-K9-CMC1</b>	HW/SW MCS 7825-H3 Unified CM 7.0 Appliance
<b>MCS7825I3-K9-CMB1</b>	Unified CM 6.0 7825-I3 Appliance, 0 Seats
<b>MCS7825I3-K9-CMB2</b>	Unified CM 6.1 7825-I3 Appliance, 0 Seats
<b>MCS7825I3-K9-CMC1</b>	HW/SW MCS 7825-I3 Unified CM 7.0 Appliance
<b>MCS7828H3-K9/BE</b>	Unified CM BE, 7828-H3 appliance, 50 seats
<b>MCS7828H3-K9/BE7</b>	Unified CM BE 7.X, 7828-H3 appliance, 50 seats
<b>MCS7828H3-SS1</b>	Cisco MCS 7828-H3 HW Only Service Spare
<b>MCS7828I3-K9/BE</b>	Unified CM BE, 7828-I3 appliance, 50 seats
<b>MCS7828I3-K9/BE7</b>	Unified CM BE 7.X, 7828-I3 appliance, 50 seats
<b>MCS7828I3-SS1</b>	Cisco MCS 7828-I3 HW Only Service Spare

## Product Migration Options

There is no replacement available for the Cisco MCS H2, I2, H3, and I3 Media Convergence Servers with Unified Communications Manager at this time.

Customers will be able to migrate to upgraded models of the Cisco MCS H3,I3,H4,and I4 Media Convergence Servers as they become available. The Cisco MCS 7835-H3,7835-I3,7845-H3,and 7845-I3 replacement products are scheduled to be available around October 2009. The Cisco MCS 7816-H4,7816-I4,7825-H4,and 7825-I4 replacement products are scheduled to be available around June 2009. Information about these products can be found at: <http://www.cisco.com/en/US/products/sw/voicesw/ps556/index.html>. Cisco announces the end-of-sale and end-of-life dates for selected models of the Cisco MCS Media Convergence Servers. This announcement does not apply to Cisco application software releases that run on the MCS Media Convergence Servers.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <https://www.cisco.com/site/us/en/buy/payment-solutions/lifecycle-incentive.html>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco MCS H2, I2, H3, and I3 Media Convergence Servers with Unified Communications Manager through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

## For More Information

For more information about the Cisco MCS H3,I3,H4,and I4 Media Convergence Servers, visit <http://www.cisco.com/en/US/products/sw/voicesw/ps556/index.html>, or contact your local account representative.

To request information about the Cisco MCS H3,I3,H4,and I4 Media Convergence Servers, send an e-mail to [ucmanager-pm-team@cisco.com](mailto:ucmanager-pm-team@cisco.com).

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



**Americas Headquarters**  
Cisco Systems, Inc.  
San Jose, CA

**Asia Pacific Headquarters**  
Cisco Systems (USA) Pte. Ltd.  
Singapore

**Europe Headquarters**  
Cisco Systems International BV  
Amsterdam, The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

CCDE, CCSI, CCENT, Cisco Eos, Cisco HealthPresence, the Cisco logo, Cisco Lumin, Cisco Nexus, Cisco Nurse Connect, Cisco Stackpower, Cisco StadiumVision, Cisco TelePresence, Cisco WebEx, DCE, and Welcome to the Human Network are trademarks; Changing the Way We Work, Live, Play, and Learn and Cisco Store are service marks; and Access Registrar, Aironet, AsyncOS, Bringing the Meeting To You, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, CCSP, CCVP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Collaboration Without Limitation, EtherFast, EtherSwitch, Event Center, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, iQuick Study, IronPort, the IronPort logo, LightStream, Linksys, MediaTone, MeetingPlace, MeetingPlace Chime Sound, MGX, Networkers, Networking Academy, Network Registrar, PCNow, PIX, PowerPanels, ProConnect, ScriptShare, SenderBase, SMARTnet, Spectrum Expert, StackWise, The Fastest Way to Increase Your Internet Quotient, TransPath, WebEx, and the WebEx logo are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0903R)