

Cisco Unified Communications Support for Microsoft Internet Explorer 7 and Windows Vista

PB408597

In December 2006, Microsoft released Internet Explorer 7 (IE 7). Internet Explorer 7 was identified as a high priority update, distributed through the Microsoft Windows Update tool. As a result, many customer browsers were updated automatically. In January 2007, Microsoft publicly released Windows Vista.

Cisco is committed to maintaining a high degree of interoperability between Cisco Unified Communications solutions and Microsoft software. As part of this on-going commitment, we already support Microsoft IE 7 and Microsoft Windows Vista across many of our product lines. Our goal is to support both IE 7 and Windows Vista across Cisco Unified Communications solutions no later than Spring 2008.

Please refer to the table below to determine when specific Cisco Unified Communications products will support Microsoft Internet Explorer 7, Microsoft Windows Vista, or both. Customers are asked not to upgrade the default browser that is installed with Microsoft operating systems provided by Cisco.

The table below will be updated as additional information, such as Maintenance and Service Release details, becomes available. Please direct any questions to your local Cisco account team or channel representative.

Table 1. Cisco Unified Communications Support for Microsoft Internet Explorer 7 and Microsoft Windows Vista

Product	Microsoft Internet Explorer 7 Support Planned for Service or Maintenance Release Dates	Microsoft Windows Vista Support Planned for Service or Maintenance Release Dates
Cisco Unified Communications Manager 4.1.3, 4.2.3, and 4.3.2 * Release dates Unified Communications Manager 4.1.3 – December 2007 Unified Communications Manager 4.2.3 – October 2007 Unified Communications Manager 4.3.2 – March 2008		
Administration, Serviceability, and User Web Pages	See release dates*	NA
Backup and Restore System (BARS)	See release dates*	NA
Cisco Unified Business Attendant Console for Unified Communications Manager 4.1.3 and 4.2.3	NA	Not supported
Cisco Unified Business Attendant Console for Unified Communications Manager 4.3.2	NA	See release dates*
Cisco Unified Department Attendant Console for Unified Communications Manager 4.1.3 and 4.2.3	NA	Not supported
Cisco Unified Department Attendant Console for Unified Communications Manager 4.3.2	NA	See release dates*
Cisco Unified Communications Manager Attendant Console	NA	Not Supported
Cisco Unified Communications Manager Assistant	See release dates*	See release dates*

TAPI TSP	NA	Will support Vista in Unified Communications Manager 4.2.3 and 4.3.2, but not in Unified Communications Manager 4.1.3 – See release dates*
TAPI Wave Driver	NA	Will support Vista in Unified Communications Manager 4.2.3 and 4.3.2, but not in Unified Communications Manager 4.1.3 – See release dates*
Cisco Unified Communications Manager JTAPI	NA	See release dates*
Cisco Unified Communications Manager Windows Trace Collection Tool	NA	See release dates*
AXL SDK	NA	See release dates*
Security Token Advisory (CTL Client)	NA	Will support Vista in Unified Communications Manager 4.1.3 and 4.3.2, but support in Unified Communications Manager 4.2.3 will be delayed. See release dates*
Cisco Unified Communications Manager Dialed Number Analyzer (DNA)	See release dates*	NA
Cisco WebDialer	See release dates*	NA
Cisco Unified Communications Manager Upgrade Utility	See release dates*	NA
Cisco Unified Communications Manager CDR Analysis and Reporting Tool	See release dates*	NA
International Dial Plan (IDP)	See release dates*	NA
Cisco Unified Communications Manager Bulk Administration Tool	See release dates*	NA
Voice Log Translator	NA	See release dates*
Cisco Unified Communications Manager 5.1.3		
Administration, Serviceability, and User Web Pages	Presently supported	NA
Cisco Unified Business Attendant Console	NA	Presently supported
Cisco Unified Department Attendant Console	NA	Presently supported
Cisco Unified Communications Manager Attendant Console	NA	Not Supported
Cisco Unified Communications Manager Assistant	Presently supported	Presently supported
TAPI TSP	NA	Available in 5.1.(3a), January 2008
TAPI Wave Driver	NA	Available in 5.1.(3a), January 2008
Cisco Unified Communications Manager JTAPI	NA	Presently supported
Cisco Unified Communications Manager Real-time Monitoring Tool (RTMT)	NA	Presently supported
Cisco Unified Communications Manager Windows Trace Collection Tool	NA	Presently supported
AXL SDK	NA	Presently supported
Security Token Advisory (CTL Client)	NA	Vista support for this component will be delayed
Cisco Unified Communications Manager Dialed Number Analyzer (DNA)	Presently supported	NA
Cisco WebDialer	Presently supported	NA
Cisco Disaster Recovery System	Presently supported	NA
Cisco Unified Communications Manager CDR Analysis and Reporting Tool	Presently supported	NA
International Dial Plan (IDP)	Presently supported	NA

Cisco Unified Communications Manager Bulk Administration Tool	Presently supported	NA
Voice Log Translator	NA	Presently supported
Cisco Unified Communication Manager 6.1.0 (formerly 6.0.2)		
Administration, Serviceability, and User Web Pages	Presently supported	NA
Cisco Unified Business Attendant Console	NA	Presently supported
Cisco Unified Department Attendant Console	NA	Presently supported
Cisco Unified Communications Manager Attendant Console	NA	Not Supported
Cisco Unified Communications Manager Assistant	Presently supported	Presently supported
TAPI TSP	NA	Presently supported
TAPI Wave Driver	NA	Presently supported
Cisco Unified Communications Manager JTAPI	NA	Presently supported
Cisco Unified Communications Manager Real-time Monitoring Tool (RTMT)	NA	Presently supported
Cisco Unified Communications Manager Windows Trace Collection Tool	NA	Presently supported
AXL SDK	NA	Presently supported
Security Token Advisory (CTL Client)	NA	Presently supported
Cisco Unified Communications Manager Dialed Number Analyzer (DNA)	Presently supported	NA
Cisco WebDialer	Presently supported	NA
Cisco Disaster Recovery System	Presently supported	NA
Cisco Unified Communications Manager CDR Analysis and Reporting Tool	Presently supported	NA
International Dial Plan (IDP)	Presently supported	NA
Cisco Unified Communications Manager Bulk Administration Tool	Presently supported	NA
Voice Log Translator	NA	Presently supported
Cisco Unified IP Phones (all models)		
Browser interaction with Cisco IP phones	Presently supported	NA
Cisco Media Convergence Servers (all models)		
IP Telephony Operating Systems - Windows 2000	Not supported	NA
IP Telephony Operating Systems – Windows 2003	March 2008	NA
Generic Windows Operating Systems – Windows 2000	Not supported	NA
Generic Windows Operating Systems – Windows 2003	March 2008	NA
Cisco Emergency Responder 7.0		
Administration and Serviceability Webpages	August 2008	NA
Cisco Unified Applications Environment 2.4(2)		
Administration and Serviceability Web Pages	Presently supported	NA
Application Designer	NA	Presently supported
Cisco Unified ICM and Contact Center Enterprise and Hosted		
WebView 6.0, 7.x	Presently supported	NA
Web Re-skilling 7.x	Presently supported	NA
System CCE Web Administration 7.x	Presently supported	NA
Contact Center Management Portal	Presently supported	NA
Support Tools (Web UI) 2.1	Presently supported	NA
Client AW 7.x	NA	CY 2009
Internet Script Editor 7.5	NA	Q2 CY2008

Computer Telephony Integration Option 7.5	NA	Q2 CY2008
CAD Browser Edition 7.1	Presently supported	NA
Cisco Agent Desktop (CAD) 7.2	NA	Presently Supported
Cisco Supervisor Desktop (CSD) 7.2	NA	Presently Supported
CTI Toolkit 7.5	NA	Q2 CY2008
Cisco Unified Contact Center Multi-Channel Option		
Cisco E-Mail Manager 5.0 SR 6	Presently supported	NA
Cisco Collaboration Server 5.0 SR4	Presently supported	NA
Cisco Media Blender 5.0 SR2	Presently supported	NA
Unified E-Mail Interaction Manager 4.2.2	Presently supported	NA
Unified Web Interaction Manager 4.2.2	Presently supported	NA
Cisco Unified Customer Voice Portal		
CVP Application Server Administration 3.1	Presently supported	NA
Unified CVP Operations Server 4.0	Presently supported	NA
Unified CVP VoiceXML Studio 4.x	NA	Presently supported
Cisco Unified Contact Center Express 3.5, 4.0, 4.1, 4.5, 5.0, 6.0, and 7.0		
Administration and Serviceability Web Pages for 3.5, 4.0, 4.1, 4.5, 5.0, 6.0	Presently supported	NA
Administration and Serviceability Web Pages for 7.0	August 2008	NA
Historical Reporting Client for 5.0.2 and 6.0.1	NA	Presently supported
Historical Reporting Client for 7.0	NA	August 2008
Cisco Agent Desktop for 5.0.2 and 6.0.1	NA	Presently supported
Cisco Agent Desktop for 7.0	August 2008	August 2008
Cisco Unified IP IVR 3.5, 4.0, 4.1, 4.5, 5.0, 6.0, and 7.0		
Administration and Serviceability Web Pages for 3.5, 4.0, 4.1, 4.5, 5.0, 6.0	Presently supported	NA
Administration and Serviceability Web Pages for 7.0	August 2008	NA
Cisco Unified Presence 6.0		
Administration and Serviceability Webpages	Presently supported	NA
Cisco Unified Clients		
Cisco Unified Personal Communicator 1.2	NA	Presently supported
Cisco IP Communicator 2.1	NA	Presently supported
Cisco Unified Video Advantage 2.1	NA	Presently supported
Cisco Unified Mobility Advantage 4.0		
Administration and Serviceability Web Pages	Presently supported	NA
Cisco Unified MeetingPlace 6.0		
Administration and Serviceability Webpages	Presently supported	Presently supported
Web Conferencing	Presently supported	Presently supported
Cisco Unified MeetingPlace Express 1.2.1		
Administration and Serviceability Web Pages	Presently supported	Presently supported
Web Conferencing	Presently supported	Presently supported
Cisco Unified MeetingPlace Express VT 1.2.1		
Administration and Serviceability Web Pages	Presently supported	Presently supported
Web Conferencing	Presently supported	Presently supported
Cisco Unified MeetingPlace Express 2.0		
Administration and Serviceability Web Pages	Presently supported	Presently supported
Web Conferencing	Presently supported	Presently supported

Cisco Unified MeetingPlace Express VT 2.0		
Administration and Serviceability Web Pages	Presently supported	Presently supported
Web Conferencing	Presently supported	Presently supported
Cisco Unity Connection 2.1		
Administration and Serviceability Webpages	Presently supported	Presently supported
Cisco Unity 4.2 and 5.0		
Administration and Serviceability Web Pages for 4.2	Presently supported	NA
Cisco Unity ViewMail for Outlook (VMO) 4.2	NA	Use Unity VMO 5.0
Cisco Personal Communications Assistant 4.2	Presently supported	NA
Administration and Serviceability Web Pages for 5.0	Presently supported	NA
Cisco Unity ViewMail for Outlook (VMO) 5.0	NA	Presently supported
Cisco Personal Communications Assistant 5.0	Presently supported	NA

It is important that Cisco customers understand that the planned IE 7 and Windows Vista support features described in this Field Notice have not reached General Availability status and remain in varying stages of development, and the information provided herein is for informational purposes only and is subject to change. It is also important that Cisco customers understand that the planned IE 7 and Windows Vista support features set forth in this Field Notice are separate from, and are not essential to, any terms and conditions of their existing purchase contracts with Cisco, including the functionality of any products or deliverables under such contracts. Cisco will have no liability for any delay in delivery, or failure to deliver, any or all of the planned IE 7 and Windows Vista support features set forth herein. Therefore, any such delay or failure will not in any way grant to Cisco customers the right to return, refund, adjust or exchange any previously purchased Cisco products or products that customers may purchase under their Cisco purchase contracts.



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