



End-of-Life and End-of-Support Announcement for Cisco Autonotify

End-of-life and end-of-support date for Cisco® Autonotify is January 31, 2009.

Cisco is announcing the end of life and end of support for Cisco Autonotify effective January 31, 2009.

The Cisco Autonotify service has been upgraded to a new, more functional service known as Smart Call Home and has automatically migrated your MDS call-home traffic from Autonotify to Smart Call Home. A simple registration is all that is required to complete the migration of your devices from Autonotify to Smart Call Home. No configuration or software upgrade is needed on your Cisco MDS 9000.

Cisco requests that you complete the registration process before December 31, 2008. It is important that you complete the registration process in advance of the end-of-life and end-of-support date, January 31, 2009. Autonotify will be obsolete and will no longer be supported after January 31, 2009.

Four simple steps are required:

1. Send a call-home test inventory message from each of your devices.
2. Complete the registration process by following the steps in the automated email you will receive from Smart Call Home.
3. Check to make sure Smart Call Home users and email contacts for your devices are established in the Smart Call Home web application.
4. It is recommended that you also set up periodic inventory from your devices since Smart Call Home will provide valuable reports based on this data.

Table 1 shows Cisco Autonotify milestones and dates. Table 2 shows the service feature affected by this announcement.

Table 1. End-of-Life Milestones and Dates for Cisco Autonotify

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 1, 2008
End-of-life date last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2009

Table 2. Service Feature Affected by This Announcement

Service Feature	Description	Replacement Feature	Replacement Description
Autonotify	Alert functionality included with Cisco SMARTnet® Service contract	Smart Call Home	Smart Call Home alert functionality is a considerable improvement over Autonotify and provides expanded features and functionality.

For more information about Smart Call Home, refer to www.cisco.com/go/smartcall.

If you have any questions, email smartcallhome@cisco.com.

For more information about the Cisco end-of-life policy, go to www.cisco.com/en/US/products/prod_end_of_life.html.



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