



Monica Kimbrough

Director, Enterprise Business Transformation, US ESO
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Monica Kimbrough is the director of the Enterprise Business Transformation Practice of the Cisco Internet Business Solutions Group (IBSG), with a focus on US Enterprise accounts.

Kimbrough brings an energetic, multi-cultural and uncanny ability to identify strategic architectural considerations and business drivers based on years of cross industry experience. Her methodical and pragmatic approach to analysis enables her to rapidly articulate complex architectural concepts in a clear and concise manner for consumption by our CxO audience.

Kimbrough has more than 17 years of IT experience, including seven as an enterprise architecture executive for Global 100 companies. She has a proven track record of increasing operational efficiencies and directing major IT initiatives in the retail industry at Price Club/Costco, Comercial Mexicana, and Best Buy. Kimbrough also possesses direct experience in manufacturing/ telecommunications at Motorola and NCR-Teradata, and financial/banking experience at Wells Fargo. Kimbrough has participated in several enterprise transformation efforts to rationalize the systems investment and has facilitated the design and implementation of comprehensive migration roadmaps for the evaluation and consolidation of enterprise-wide applications.

Kimbrough is an analytical problem solver and motivational leader with extensive global multicultural experience in certification (SEI-CMM, NOMAN, ISO-9000, Six Sigma, 5-nines, ITIL/ITSM, and Support Certification-CSM).

Monica holds a degree in mechanical and electrical engineering, and a postgraduate degree in engineering and technology. She is also a certified support manager (CSM), Service and Support Professional Association.



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