



# ReadMe for Cisco Unified Communications Manager Release 8.5(1)SU3

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Revision 1

**Updated October 11, 2011**

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**Note**

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To view the release notes for previous versions of Cisco Unified Communications Manager, choose the Cisco Unified Communications Manager version from the following URL:

[http://www.cisco.com/en/US/products/sw/voicesw/ps556/prod\\_release\\_notes\\_list.html](http://www.cisco.com/en/US/products/sw/voicesw/ps556/prod_release_notes_list.html)

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**Note**

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Please review all sections in this document pertaining to installation before you install this Service Update (SU). Failure to install this SU as described may result in inconsistent Cisco Unified Communications Manager behavior.

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Before you install Cisco Unified Communications Manager, Cisco recommends that you review the [“Important Notes” section on page 3](#) for information about issues that may affect your system.



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# Introduction

This 8.5(1)SU3 ReadMe file contains important information about installation procedures and resolved caveats for Cisco Unified Communications Manager release 8.5(1)SU3. This SU can be applied to Cisco Unified Communications Manager, Business Edition and Cisco Unity Connection.

## System Requirements

The following sections comprise the system requirements for this release.

### Server Support

Make sure that you install and configure this SU on a Cisco Media Convergence Server (MCS) or a Cisco-approved HP server configuration or a Cisco-approved IBM server configuration.

To find which servers support Cisco Unified CM Release 8.5(1), refer to the Cisco Unified Communications Manager Server Support Matrix at

[http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/ps5748/ps378/prod\\_brochure0900aecd8062a4f9.html](http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/ps5748/ps378/prod_brochure0900aecd8062a4f9.html)



**Note**

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Make sure that the matrix shows that your server model supports Cisco Unified CM Release 8.5(1).

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### Uninterruptible Power Supply

Ensure that you connect each Unified CM node to an uninterruptible power supply (UPS) to provide backup power and protect your system.



**Caution**

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Failure to connect the Cisco Unified Communication Manager nodes to a UPS may result in damage to physical media and require a new installation of Cisco Unified CM.

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## Version and Description

This SU is a cumulative update that incorporates all of the fixes and changes from Cisco Unified Communications Manager 8.5(1), 8.5(1)SU1 and 8.5(1)SU2, along with additional changes that are specific to this SU.



**Note**

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You can only install this SU on Cisco Unified Communications Manager Release 6.1(4x), 6.1(5x), 7.1(3x), 7.1(5x), 8.0(1x), 8.0(2x), 8.0(3x), 8.5(1), 8.5(1)SU1, 8.5(1)SU2, or any 8.5(1)es from 8.5.1.11001-1 to 8.5.1.13035-1. Upgrades from 6x and 7x need to be requested via PUT ([www.cisco.com/upgrade](http://www.cisco.com/upgrade)) to obtain the necessary license.

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See the Compatibility Matrix for further details:

[http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cucm/compat/ccmcompatr.html](http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/compat/ccmcompatr.html)

## Important Notes

SUs do not impact system compatibility unless specifically stated.

Cisco provides the following guidance to help you successfully upgrade Cisco Unified Communications Manager software:

- To minimize call-processing interruptions during the upgrade process, register all devices to servers that are running the same version of Cisco Unified Communications Manager software. Make sure that you register all devices to the backup Cisco Unified Communications Manager server or to the primary Cisco Unified Communications Manager server, but not to both the backup and primary servers.

## Warning for CSCtj50884

- This SU contains an update to the RTMT client that addresses a significant memory leak. You must upgrade the client version on any device that uses the RTMT client to completely resolve this issue. Please see the Bug Details of fix [CSCtj50884](#) for complete instructions on resolving this issue.

## New and Changed Information

The following issues were resolved in a *previous release*, SU1:

- [64bit TSP and media driver](#)
- [Session bandwidth modifier enhancement](#)
- [Multiple PVDM module support in BE3000](#)
- [Disabling iSAC audio coded in service parameter](#)
- [MWI notification through a non QSIG SIP Trunk](#)

## 64bit TSP and media driver

TSP now supports 64bit TAPI applications natively on Windows 64Bit platform (Windows 2008 R2 & Windows 7 64bit). It also supports secure connection to CTI Manager.

Media Driver supports 64bit natively for end-point media termination on CTI devices. Support for SRTP is planned for future releases.

Legacy TSP Wave Driver does NOT support 64Bit. Wavedriver on 32 bit TSP will no longer be supported after Release 9.0.

## Session bandwidth modifier enhancement

Handling of the session bandwidth modifiers have been implemented as a limited solution in this SU:

- In general, when UCM determines the video bandwidth (value of TIAS) by taking the minimum of (received video TIAS, region\*1000, negotiated codec bit rate).

- UCM retrieves the session bandwidth value from the received video mline TIAS value. In this release, even when the session bandwidth modifier is received in the SDP, UCM uses the video mline TIAS value as its session level bandwidth modifier value (or region value). In most cases, this value is the same or very close to the received session level bandwidth modifier value.

## Multiple PVDM module support in BE3000

The Cisco 2901 gateway uses a PVDM3-128 module and a PVDM-64 module. The gateway is configured with IOS commands for the PVDM3-128 that are automatically generated from the Cisco Unified Communications Manager Business Edition 3000. Because the interface generates IOS commands only for the PVDM3-128 module, changes for the supporting PVDM-64 module must be done manually. For information about how to make changes for the PVDM-64 module, refer to the IOS configuration document that lists the configuration to use with the PVDM-64 module.

## Disabling iSAC audio coded in service parameter

This SU allows disabling of the iSAC in service parameter for devices that don't support this audio codec.

## MWI notification through a non QSIG SIP Trunk

Customers are now able to receive MWI notification through a non QSIG SIP Trunk using Unsolicited Notify even when this non-QSIG SIP Trunk is part of a Route List.

## Firmware Upgrade Issues

For all SCCP and SIP firmware upgrades from firmware release versions earlier than 8.3(3) to version 8.5(2)SR1 or greater, you must first upgrade your firmware to version 8.5(2). Once you have upgraded to version 8.5(2), you can upgrade your IP Phone to version 8.5(2)SR1 or later. Refer to the *Firmware Versions in this Release* section of this document to determine the firmware load provided in this SU.

For additional details, Firmware Upgrade Instructions, and Firmware Download locations please see:

### SCCP

[http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cuipph/firmware/8\\_5\\_2/english/release/notes/7900\\_852SR1.html#wp57602](http://www.cisco.com/en/US/docs/voice_ip_comm/cuipph/firmware/8_5_2/english/release/notes/7900_852SR1.html#wp57602)

### SIP

[http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cuipph/firmware/8\\_5\\_2/english/release/notes/7900\\_852SR1.html#wp147343](http://www.cisco.com/en/US/docs/voice_ip_comm/cuipph/firmware/8_5_2/english/release/notes/7900_852SR1.html#wp147343)

## Related Documentation

To view documentation that supports Cisco Unified CM Release 8.5(1), go to:

[http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cucm/docguide/8\\_5\\_1/dg851.html](http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/docguide/8_5_1/dg851.html)

## Before You Begin

Before you upgrade the software version of Cisco Unified Communications Manager, verify your current software version.

To do that, open Cisco Unified Communications Manager Administration. The following information displays:

- Cisco Unified Communications Manager Administration System version

## Installation Instructions

**Note**

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Apply this SU to all of your Cisco Unified Communications Manager servers, beginning with the publisher server and TFTP server.

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Refer to the “Software Upgrades” section of the *Cisco Unified Communications Operating System Administration Guide, Release 8.5(1)* for detailed information about doing this upgrade:

[http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cucm/cucos/8\\_5\\_1/cucos/iptpch7.html](http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/cucos/8_5_1/cucos/iptpch7.html)

**Note**

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Because the 8.5.1.13900-5 build is a non-bootable ISO, it proves useful only for upgrades. You cannot use it for new installations.

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Release 8.5(1) is available in both restricted (which is the release type that has always been available from Cisco) and unrestricted versions of software to comply with import / export restrictions to various countries. The unrestricted version is available in limited markets. Please refer to the 8.5(1) Release Notes referenced above for a more detailed description.

The file names and MD5 values you will use for this upgrade are:

- UCSInstall\_UCOS\_8.5.1.13900-5.sgn.iso

The **MD5** for the Restricted combined download is: 22cb5ad5bfe78e184e93b233721211a1

Or for the Unrestricted version:

- UCSInstall\_UCOS\_UNRST\_8.5.1.13900-5.sgn.iso

The **MD5** for the Unrestricted combined download is: f78ca5f40d9eba62ec9bd6a71bf17c9b

## Reverting to a Previous Version

**Note**

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Uninstall the SU on all servers in the cluster in the same order in which you performed the installation.

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Refer to the “Software Upgrades” section of the *Cisco Unified Communications Operating System Administration Guide, Release 8.5(1)* for detailed instructions on “Reverting to a Previous Version.”  
[http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cucm/cucos/8\\_5\\_1/cucos/iptpch7.html](http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/cucos/8_5_1/cucos/iptpch7.html)

## Caveats

Caveats describe unexpected behavior on a Cisco Unified Communications server. The following sections contain lists and descriptions of resolved and open caveats in this release.

## Resolved Caveats

Resolved Caveats for Cisco Unified Communications Manager Release 8.5(1)SU3 describes possible unexpected behaviors in Cisco Unified Communications Manager Release 8.5(1), 8.5(1)SU1, and 8.5(1)SU2.

### Resolved Caveats for Cisco Unified Communications Manager Release 8.5(1)SU3

The following information comprises unexpected behavior that is addressed by this SU of Cisco Unified Communications Manager.

#### *Resolved CUCM Caveats in 8.5(1)SU3*

- [CSCtl53213](#) : Early media cut through doesn't happen for EO SIP trunk terminating MGCP
- [CSCtq61513](#) : Back Porting of H264 Symmetric Video Resolution changes to 8.5
- [CSCtr99347](#) : BLF Presenc status is unknown across SIP Trunk for SIP end points
- [CSCts46531](#) : CLI "show open ports" needs to use option to prevent port name in output
- [CSCts57160](#) : Video conference call disconnects after enacting mobility
- [CSCts60056](#) : q735 namespace priority mapping broken with SIP QSIG tunneling
- [CSCts67352](#) : RTMT Alerts Increase the Size of the "User defined email text" Field
- [CSCts82966](#) : Support "Lock Device During Audio Call" in Cius
- [CSCtc59039](#) : CLI file delete licensing doesn't remove DB entries in licenseinfo
- [CSCtl56932](#) : CORE cimserver on Sub while Pub is in process of Refresh Upgrade
- [CSCtl78525](#) : Memory Leak observed on Forwarding
- [CSCts24630](#) : CUCM does not forward busy tone when RD in PSTN returns busy across MGCP
- [CSCts41857](#) : Sign in delay on sub when pub is down for UC 8.5.1SU2 cluster
- [CSCts60100](#) : Upgrades Fail on MCS7835/45 I2 servers to 8.5.1.13029-35
- [CSCts65486](#) : Updating Line Group causes some lines to be removed on sub
- [CSCts66918](#) : CUCM sends calling number in SIP INVITE after a 503 service unavailable
- [CSCsv50978](#) : Call Back "Dial" softkey do not work when speaker disabled
- [CSCtn28443](#) : SIPIF doesn't return to audio mode after rejecting Re Invite with T38
- [CSCtn37780](#) : Incorrect error code on CTIport with 2nd app with no EO get port support
- [CSCto59113](#) : Update DHCP for Known Vulnerability per RHTSA 2011-0428 1
- [CSCto78964](#) : RTMT alert when failed to create "utils create report hardware"
- [CSCtq61513](#) : Back Porting of H264 Symmetric Video Resolution changes to 8.5
- [CSCtq62914](#) : After Switchback with IME to 8.5.1. from 8.6.1, wrong inactive version
- [CSCtq80415](#) : Add New IOS Video Conference Bridge types csv files in CUCM
- [CSCtq80588](#) : CIA 2972 Media Resource Mgr to register new ios video conf. bridge
- [CSCtq80953](#) : CIA 2972 Media Resource Mgr to register new ios video conf. bridge

- [CSCtr82251](#) : CFNA triggered after direct transfer call is answered
- [CSCtr86362](#) : CSA throttles Tomcat at 2000 requests per minute
- [CSCts02791](#) : Dependency records for call pickup group returns no results
- [CSCts34379](#) : CUCM portal may return "Log on failed"
- [CSCts41020](#) : 8.5(1)su3 upgrade rules to prevent install over ineligible ES's

***Resolved Cisco Unity Connection Caveats in 8.5(1)SU3***

- [CSCtq67899](#) : Conversation Manager Crashes During TCP Flood Attack
- [CSCts44047](#) : DN Replicator unable to sync delete user request to remote nodes
- [CSCtk52978](#) : Delay in synchronization of SIB messages to Blackberry devices via BES
- [CSCtr66675](#) : Incorrect message duration shown for a message on Web Inbox
- [CSCts42794](#) : SIB Fea req to have IP addr override in notif reg for BPOS D
- [CSCts49106](#) : SMPP Port numbers only accepting 4 digit range
- [CSCtq34238](#) : ALL LANG CUC Field names in ERR MSGs are different from actual UI.
- [CSCtq34747](#) : ALL LANG CUC Error occurs on Show Dependencies.
- [CSCtr52000](#) : Unity Connection 8.5.1 core during Auto Discover Process
- [CSCtr67494](#) : Inbox Play button missing on forwarded messages
- [CSCtr72911](#) : UC Web Inbox forwarded msgs with intro in 2 parts
- [CSCts04354](#) : Inbox Message download link not visible

***Resolved CUCM Caveats in 8.5(1.13035-1); base ES for 8.5(1)SU3***

- [CSCts35932](#) : Cius and Cius SP CSV shall remove 2 Mobility specific PSF
- [CSCts22550](#) : Phone query by device pool shows incorrect records found
- [CSCts19933](#) : Device search by device pool returns incorrect device status
- [CSCtr94061](#) : Cucm 8.5.1 install fails with a timer expiry
- [CSCtq65237](#) : Add Cisco Cius SP support to CUCM
- [CSCtn70883](#) : Unable to enable/disable & set properties of Unity Connection alerts
- [CSCtn39821](#) : RouteList needs to handle CcRejInd for IME correctly in call\_proceeding
- [CSCts12989](#) : cti-port-group creation fails with uccx 8.5
- [CSCtr84752](#) : CallManager service core dump
- [CSCtr78325](#) : Call loop triggers CallManager (CCM) memory leak due to RouteListCdr
- [CSCtr77542](#) : CUCM receiving a disconnected error and then call is placed on to device
- [CSCtl93913](#) : Locale directory in device language if using extension mobility
- [CSCtq84998](#) : ALL-LANG- CUCM- 7921/7925 show Corporate Directory menu items in English
- [CSCts02902](#) : Warm transfers with CVP using h323 results in no way audio.
- [CSCtr81063](#) : DN- Missing voice name causes excessive memory allocation.
- [CSCtr80816](#) : UCM core when processing MXCapabilitiesIncoming signal
- [CSCtr36562](#) : Cisco Lines RTMT counter shows pkid of the partition instead of the name
- [CSCtr96115](#) : 8945;SIPNeed to update 894x QED in Devpack to avoid a CUCM defect
- [CSCtr94400](#) : User login fails after LDAP bind timeout
- [CSCtr92894](#) : Screen Lock Timeout Redefinition
- [CSCtr33633](#) : enable debug info for ProgMonUtil/VOS
- [CSCtn64256](#) : DE1060; No RemoteVideo on Lifesize when a party in Conf Call gets drops
- [CSCtn29406](#) : DSTUpdate CM to Olson TZ version 2011h
- [CSCtr58282](#) : One-way audio on legacy WaveDriver after booting Windows Vista/7 32-bit
- [CSCtr50835](#) : add/updateRemoteDestinationProfile allows NULL in device pool
- [CSCtr42575](#) : 9.2(1) SIP loads and support files for 3905 Phone & ATA187
- [CSCtq96697](#) : CUCM does not handle the Nokia NCC call reject mechanism properly

[CSCtq55529](#): Enhance Message Translation Code to handle empty IE content  
[CSCto97315](#): JTapi does not send the end event for some devices in a broadcast hunt g  
[CSCtl74037](#): CEF leaking connections to Informix  
[CSCtr58237](#): 9.2(1) SIP loads and support files for 6921/41/45/61  
[CSCtr53792](#): Workaround for SBR getting stuck because of Informix stall  
[CSCtr42482](#): CUCM sends out Disconnect Cause with wrong originating point value.  
[CSCtr34331](#): Upgrade CURL RPM to Address Vulnerabilities per RHSA-2011-0918-1  
[CSCtr16143](#): CPU hog due to CTLProvider  
[CSCtq20102](#): 9.2(1) loads and support files for 6901/11/21/41/61/45  
[CSCto87810](#): Intermittent reorder tone with sip trunk caused by glare condition  
[CSCtn61083](#): Ex90---UCM---1700MXP(323) 1 way video (missing sdp body on 2nd INVITE)  
[CSCtj41084](#): SIP reINVITE glare handling, SipCdpc leak in reqOfferReceived\_pending  
[CSCtj13299](#): mobilityUserId has been reset in update Phone request fo CCM8.0.3  
[CSCtr44122](#): Update Cisco 7921/7925 firmware to 1.4(1)SR1  
[CSCtr43510](#): CCM service stops/core during SIP redirect  
[CSCtr42367](#): 9.2(1) SIP loads and support files for 8941 & 8945 Phones  
[CSCtr30142](#): Multicast MoH stop suddenly  
[CSCtr10779](#): CAD desktop stuck in talking state  
[CSCtr09613](#): Missing pointer references in SubscriptionMgr code cause ucm core  
[CSCtq73859](#): Agent Greeting Call failure during load test  
[CSCtq54940](#): DTMF over RFC2833 fails as S/W MTP doesnt set correct seq number or SSRC  
[CSCtq52199](#): IBM RAID Driver 1.1.5-24702 not installed with 8.5.1 SU1  
[CSCtq41673](#): 9.1(2)SR1 sccp loads and support files for 8941 & 8945 Phones  
[CSCto81679](#): RFC 2833 DTMF not working for MGCP--SIP (MTP required)  
[CSCto71704](#): call\_cannot-be\_answered  
[CSCtr42034](#): Add Cisco 7926 support to CUCM  
[CSCtr38292](#): CTL client errorVersion is not compatible with CTL provider  
[CSCtr33967](#): 7937 1.4(4) QED Check In  
[CSCtr33403](#): 7937 1.4(4) Firmware Check In  
[CSCtr30801](#): CTI connection lost randomly  
[CSCtr16387](#): 9971 hears ringback tone instead of annunciator for non-existent DN  
[CSCtr11483](#): Check-in updated Cius support  
[CSCtq76428](#): UCM cores when sip station parses corrupt XML in SIPNotifyInd signal  
[CSCtq63589](#): IPPhone 99xx/8961 and 79xx 921 fw/QED check in for dev pack build  
[CSCto77083](#): Hunt Pilot CFNA and CFB reports are not displaying in CAR  
[CSCto59434](#): EarlyOffer SIP Conf/Transfer failure under load  
[CSCto29502](#): Remove Energywise config parameters for TNP SIP phones.  
[CSCtl88506](#): sym - DVO-R call from Cisco Dragons forces the dialled DN to busy state  
[CSCtk59537](#): Unable to establish Video call between Tandberg and RT/7985/CUVA  
[CSCtq78425](#): Translation Pattern does not modify mwi sent via outbound SIP NOTIFY  
[CSCtq11834](#): UpdateLicenseCapabilities failed with UserID having Apostrophe  
[CSCtq11687](#): UpdateUserGroup failed with UserID having Apostrophe  
[CSCtq09875](#): Get License Capabilities failed with UserID having Apostrophe  
[CSCtq07522](#): hold failed when other side of call is H323 endpoint with MTP  
[CSCtn97718](#): slave ftp server become unresponsive intermittently.  
[CSCtn37401](#): Convert Nokia S60 (including Dragons) to built-in device type  
[CSCtn30372](#): intermittenet DVOR call failure with SIP ICT setup  
[CSCtl98665](#): MGCP-Dragon w/ dialing tone on around 16 seconds after DVOR call connect



[CSCtl41682](#): Cancel DVOR after target rings, then 2nd DVOR failed  
[CSCtk31641](#): sym - Calls disconnects when dialing deskphone using DVO-R and H323 EP  
[CSCtr13741](#): CUCM 8.x Transferer information does not appear in case of CFUR  
[CSCtq69342](#): cius-vvm- acct settings GUI doesn't change std greeting on cuc server  
[CSCtq10159](#): CUCM tears down call if 2nd TCS message is received in quick succession  
[CSCto87561](#): Application components are being installed for a U1 at the wrong time  
[CSCto85648](#): DVD does not mount on 8.5(1) to 8.6(1) upgrades of CUCMBE3k  
[CSCtn85512](#): CUCM fails to send OMMRC and SMMT for mid-call re-invite  
[CSCtn43309](#): DTMF doesn't work on recording calls w/ SCCP endpoints dtmf caps filtere  
[CSCtk32540](#): CTLProvider CPU Hog Results During Nessus Scan  
[CSCtj51295](#): CTS issue with CUCM reinvite with H.323 endpoints  
[CSCth63820](#): Locale, Custom ringlist and background list verification failing  
[CSCtq87736](#): Call Redirect can fail when Call Recording Profile is enabled.  
[CSCtq77715](#): IPVMS MTP adds 12 bytes to RTP NTE event packets for DTMF.  
[CSCtq43497](#): Dependency Records paging not working  
[CSCtq40768](#): LineGetCallInfo exception  
[CSCtq16648](#): Dependancy records not working on some pages  
[CSCtq06000](#): CUCM Dependency Records missing on certain pages  
[CSCto08186](#): toDID applied to dialed digits instead of final called party  
[CSCto07633](#): Dependency record is not showing the Records for SIP Normalizations Scri  
[CSCto01960](#): CUCM is displaying 404 error on directory Number page.  
[CSCtk75537](#): Dependency Records - DB changes  
[CSCtc66558](#): Dependency Record searches consume java heap space causing Tomcat hang  
[CSCsr00340](#): Dependency records should show ExtensionMobilityDynamic records  
[CSCtq37975](#): CTI manager using "NULL" devicePkid, causing CAD login issues  
[CSCtq27720](#): connected number of the call back call is unknown  
[CSCtq04067](#): "Unknown Number" is displayed when "Auto Pickup" enabled  
[CSCto51306](#): Slow Admin on Device Search by Device Pool  
[CSCto25077](#): Sip phone hears ringback tone when calling busy line on PRI  
[CSCtn79868](#): pwrecovery tool resetting only sftpuser password  
[CSCtl82213](#): CUCM Serviceability Network Services page missing services on VMware  
[CSCtk35992](#): Error while generating "UCM Cluster Overviewreport after locale install  
[CSCtj75639](#): Not able to configure capability assignment for multiple Users  
[CSCte99667](#): update the ccmadmin\_common.jar for drf.  
[CSCtq56077](#): Phone Corporate Directory showing results out of order  
[CSCto99699](#): Syntax error in naaagt script affects the naaagt's consistant performanc  
[CSCto86462](#): Mobility layer should send RelInd When DisconnReq contain Invalid CI  
[CSCtq53995](#): mgcp inbound setup with empty UUIE causes ccm service to core  
[CSCtq52267](#): Update Cisco 7912 SCCP firmware from 8.0(3) to 8.0(4)  
[CSCtq42857](#): UCCX Intermittent Kernel Panic when Media --> Recording Step is Accessed  
[CSCtq10403](#): Mobility doesn't work under certain conditions with SW MTP  
[CSCtq06789](#): "findDeviceByX509SubjectNo Entry Found " lines filling the CUCM traces  
[CSCto68768](#): Cannot control device after Migrate Phone until CTIManager restart  
[CSCtn96859](#): callBack shows index 2 instead of index 1 on called phone  
[CSCtn06373](#): OOP conference controller connection is created twice for the final call  
[CSCtq28305](#): Empty body of XML remotecc content with SIPReferInd cause ccm core  
[CSCtq18031](#): Failed media resource (MTP) allocation leads to CCM core  
[CSCtq03302](#): Update Cius parameter display names and change default value on CUCM

[CSCtn55486](#) : mobile connect calls not respecting Pi from original call to IP Phone  
[CSCtj06820](#) : CUCM sends a 200 OK, with Inactive media, after 415 Unsupported Media  
[CSCta77785](#) : MGCP port status not communciated to CUCM well  
[CSCtq17311](#) : Software MTP does not change payload type for RFC2833 DTMF  
[CSCtq08353](#) : CTL file size limit increase to 64K  
[CSCto34232](#) : Need a way to identify RTMT client version  
[CSCtn96758](#) : During mobile agent greeting load, code yellow is seen on CCM node  
[CSCtk04763](#) : Certain call chosen as conference controller gives PlatformException  
[CSCtj63613](#) : Upgrade of Dial Plan CopFile failing.  
[CSCtq83993](#) : CTI Manager core dump 'CtiCallParkRetrieveParkDNReq'  
[CSCtq02144](#) : Clean dynamic data task reports error  
[CSCto84110](#) : UC - Notifier's RuleScheduler Falls Asleep Indefinitely and Never Wakes  
[CSCto81820](#) : Device profile disappears after saved in the app user CTI control Device  
[CSCto74004](#) : Cannot deactivate Cisco Serviceability Reporter service in Connection  
[CSCto65799](#) : Core during SIP Normalization regression  
[CSCto59091](#) : Cxn Notifier Task Q's diags misleading, not serviceable or practical  
[CSCto54535](#) : UC 8.5 experience long delay when using TTS on large mailboxes  
[CSCto34364](#) : NDR/Notification loop generates bunch of SpeechView notifications  
[CSCto17702](#) : Notifier failure during long load run  
[CSCtn87863](#) : Settings->IP-Ethernet shows "String index out of range-1" on 7845-I3  
[CSCto87828](#) : CUCM doesn't reply to REGISTER sent from Fujitsu VJ-110P PHS Access Unit  
[CSCto80767](#) : Products assigned to users in CUCM are not showing up in CUPM  
[CSCto74166](#) : CUCMBE Cluster Manager Communications and Iptables Broken with CUPS  
[CSCto70130](#) : IPVMS driver leaking 32 byte buffers  
[CSCto54048](#) : CTI Manager not reporting the correct device handle  
[CSCto50351](#) : CCM core on leaked SIPcdpc, after improper cleanup for a recording call  
[CSCto31913](#) : UCM sends an invalid Invite after receiving SIP REFER  
[CSCto24898](#) : No DTMF when using MTP for SIP to MGCP  
[CSCto15438](#) : extra space added by CUCM in rtcp-fb attribute  
[CSCtn88539](#) : Notify user if device reset is required after parameter update  
[CSCtn43095](#) : IPCC Mobie Agent NailedUp Memory Leak causes core after 10 hour load  
[CSCtn39593](#) : RHSA-2011-0261-1 for Bash Vulnerability  
[CSCto86997](#) : 9.1(2) phone loads for 8961/9951/9971 series phones  
[CSCto87371](#) : 7925 Firmware 1.4(1) CUCM Check-in  
[CSCto86997](#) : 9.1(2) phone loads for 8961/9951/9971 series phones  
[CSCto85294](#) : Mobility softkey / button stops working after failed hand-in  
[CSCto56209](#) : CUCM includes diversion header when doing called party transformation  
[CSCtl79643](#) : Add Telepresence CTS1310-65  
[CSCto49273](#) : Upgrade fails if bat job for Update UDP (tkbatfunction=69)  
[CSCto49002](#) : Invalid redirect reason on Mobile Connect to PSTN CFNA to voicemail  
[CSCto72738](#) : ISDN Parser Mishandles Information Element  
[CSCtn94810](#) : CUCM8.5 Unable to answer call on Mobile Connect (PRACK Issue)  
[CSCto63060](#) : Insecure Webservice discloses information  
[CSCto72183](#) : Insecure Webservice Discloses Information - Reports  
[CSCto41381](#) : 9.1(2) phone loads for 9971, 9951, and 8961 series phones  
[CSCto31314](#) : Check-in 7960 SCCP firmware version 8.1(SR01) to CUCM branches  
[CSCtn94337](#) : SIP 200 OK not sent for Midcall Invite  
[CSCtn71619](#) : CUCM core caused by too much trace printing from Da after Sdl Link OOS

[CSCtn66201](#): support new codec options in the Service Parameters page and media side

[CSCtn41282](#): Jtapi not showing correct phone status when phone is on a call

[CSCtn55946](#): No video established when dynamic PT is changed by H323 Video Terminal

[CSCtn70229](#): CUCM cache memory not released after a TP sip device fails to register

[CSCtn18716](#): RequestOffer not handled if received in the sipstack before ACK is sent

[CSCtl52722](#): SNR ignores CUCM external phone number mask in using with AA

[CSCtn87229](#): Nokia device keeps un-registering if change to DND

[CSCtn73342](#): Mismatch of useCallingPartyPhoneMask in AXL and GUI wrt "Default" value

[CSCti87131](#): PSTN Conference calls involving h323 gateway getting reorder under load

[CSCto24287](#): Update Olson 2010o binary for repository

[CSCto19583](#): Media Cannot Setup When Inserting Annunicator with MTP

[CSCtn32537](#): RHSA-2011-0260-1 Python Vulnerability

[CSCtn20724](#): DTMF not working over SIP Trunk when caps not reported correctly

[CSCtl90698](#): Not able to resume/reopen SIP <-> H.323 session

[CSCtl20501](#): Unrestricted digital sent for video calls over MGCP gateway

[CSCtl19686](#): Line Association checkbox not set on Remote Destination using BAT

[CSCtl11645](#): SIP- Support SIP mark characters in user-portion

[CSCtk12934](#): Phone Lines not getting updated using Dummy MAC Address

[CSCtk06849](#): /common - 100% usage - AXL service creates huge catalina.out files

[CSCtj89875](#): Offhook dialing from phone failed when UDP is used

[CSCtj74997](#): Not able to check desired Call Pickup boxes in BLF SD

[CSCtj31109](#): BAT Insert of Phones/Users does not associate Primary Extension

[CSCti87638](#): Cleanup call info when line goes out of service

[CSCtn51403](#): Dialed Number Analyzer Missing on CM Business Edition 8.5

[CSCtn17115](#): LP feature not working for Conference with multiple H323 GW added in RG

[CSCtl55140](#): Extra Connection Created for Ext calling party when tx is done across HP

[CSCtl53512](#): NameNotFoundException triggers DirSync Loop

[CSCtl23372](#): Get wrong number of connection after transfer to hunt list

[CSCtl09162](#): BIB does not send capabilities to media during recording, in race condn

[CSCtj90508](#): Transfers Fail with SNRD calls through MGCP PRI gateways

[CSCtj38788](#): CUCM should drop PI when mapping from QSIG Disc to H225 Rel\_Com

[CSCtj31090](#): ICT with Qsig not prefixing digits for national/international calls

[CSCtj16349](#): Facility message looping across clusters due to qsig path replacement

[CSCtn72216](#): UCM should remove "=" in farendaddr SIP recording header when empty

[CSCtn67350](#): cdpn not displayed on alerting when H225 Notify arrives before Alerting

[CSCtn50838](#): JDK Needs to be Upgraded

[CSCtn48321](#): Time Schedules Limitation

[CSCtl99884](#): Local Route Group is not working for circular algorithm

[CSCti56777](#): Registered device counter leak on CCM/Devicemanager process

[CSCtn53556](#): Ann fails to allocate with InsertMediaErr=6 (media is connected already)

[CSCtn50405](#): CUCM DRF Backup does not backup certificates

[CSCtn42528](#): H323 Calls Can Cause UCM Core Dump

[CSCtn38319](#): Repeated DeviceRegistrationEvents causing UCCX to fail

[CSCtl86047](#): UCM cores when receiving SIPPublishReq with port "0"

[CSCtk13918](#): SCCP to TB E20 though EO SIPT, hold/resume disconnect call

[CSCtj90249](#): CUCM does not use updated CAPs during mid-call media re-negotiation

[CSCtj36878](#): modify ccm sccp to disable speaker & handset, defect in 7960

[CSCti69835](#): Cisco Serviceability Reporter not part of Serviceability Common

[CSCtl86047](#) : Device reloads when processing crafted SIP message  
[CSCtn47277](#) : Timezone command shows version at 2010i instead of 2010o  
[CSCtn46913](#) : Modify "Advertise Wideband Codec" to "Advertise G.722 and iSAC Codecs"  
[CSCtn42815](#) : Alerting and Connected Name failure via Q-Sig trunk to PBX  
[CSCtn38949](#) : Change in SIP sequence after upgrading to 8.5.1  
[CSCtn18352](#) : Add Cius support  
[CSCtl45472](#) : CTI Manager Core Dump during upgrade (recoverable)  
[CSCtl04322](#) : JTAPI/CCMEncryption does not work if the password contains £ sign  
[CSCtk55066](#) : DST- Update CM for Olson TZ ver 2010o  
[CSCtj17723](#) : Media negotiation times out when transcoder gets allocated  
[CSCti96515](#) : Bulk Admin Export doesn't work on large dial plan runs out of heap space  
[CSCtl86234](#) : Call pickup groups stop working CUCM 8.5.1.10000-26  
[CSCtj50884](#) : Tomcat - java.lang.OutOfMemoryError due to large number of RTMT requests  
[CSCtj09085](#) : Authentication TimedOut Exception on RTMT due to LDAP after upgrade  
[CSCtn40643](#) : CiscoCM VMWare OVA templates should skip  
[CSCtn37681](#) : CellProxyCdpc is sending an illegal pointer in CcRejReq  
[CSCtn29923](#) : CUCM 8.5 IP Address Change Procedure Fails resulting in outage  
[CSCtn16324](#) : Delay in outgoing H225 messages on CUCM when Version ID is used  
[CSCtl60329](#) : SIP endpoints are not showing called party with call back  
[CSCtl19225](#) : TFTP blocks connections after making change to phone CAPF configuration  
[CSCtl05612](#) : getDeviceProfile for user Locale English United Kingdom gives Exception  
[CSCtk75027](#) : First digit not sent with overlap sending via MGCP GW  
[CSCtk19339](#) : EMCC is not working for 8961 Phone  
[CSCtj88591](#) : CUCM does not include Diversion Header when redirect reason = 0  
[CSCtl81311](#) : ccmuser page mobility ACL members cannot be added using French locale  
[CSCtl43276](#) : CUCM fails to send SDP in 200OK for t.38 call  
[CSCtn04482](#) : Switch Back failing from CUCMBE3K SU to FCS build  
[CSCtl72944](#) : The system needs to be restarted after Country Pack upgrade  
[CSCtl71629](#) : BE3k Extension Mobility phone service doesn't work- incorrect IP address  
[CSCtl70440](#) : Fresh Installation of build 8.5.1.11900-11failed  
[CSCtl56703](#) : TSP upgrade fail when UAC is enabled on client PC  
[CSCtl56696](#) : Need to correct dwSize in TSP devSpecific API  
[CSCtl54197](#) : All-LANG- CUCM- not able to install Phone Only locales with CUCM 8.5  
[CSCtl43008](#) : LINEERR\_ALLOCATED if Media Driver port used in TSP instances/clusters  
[CSCtl11358](#) : Incorrect video codec negotiated for 7985--sip ict(eo)--TBH323 call  
[CSCtl04797](#) : Warning for battery when try to upgrade through CLI on 45H2 for 8.5.1  
[CSCtk97797](#) : Country pack upgrade not supported  
[CSCtk94726](#) : Change 2901 generated config to work with PVD3-128  
[CSCtk94361](#) : CUCM populated video BW in session level BW modifier in audio only call  
[CSCtk76284](#) : SIP TCT Phone keep alive timeout issue  
[CSCtk67273](#) : CM Pub upgrade failed due to not enough disk space  
[CSCtk64764](#) : Unable to generate log file from CUCMBE3K  
[CSCtk59077](#) : Incorrect video codec negotiated for 7985--sip ict(eo)--TBH323 call  
[CSCtk54298](#) : Password validation message should be modified in CUCM User page  
[CSCtk36409](#) : Inconsistent default settings on Default Usage Profile and User Defined  
[CSCtk33811](#) : Not able to edit or duplicate the UsageProfiles in FirstTimeSetup Wizard  
[CSCtk30494](#) : Need to cleanup mTempCalls and Cdfc in some DVO cancel cases  
[CSCtk15359](#) : Bandwidth Between Sites Dropdownbox needs to be changed

[CSCtk14487](#) : H323 on UCM should CANCEL the DVOR call when DVOR failure happens  
[CSCtk12050](#) : Security Issue in OpenSSL  
[CSCtk11527](#) : Support iSAC options in the Service Parameters page and media side  
[CSCtk05872](#) : Update the location of logs to be collected to /var instead of /common  
[CSCtk05474](#) : Call Resume fail when far end dual mode phone registered in WiFi and Cal  
[CSCtk05012](#) : During Transfer & Conf. played default MOH instead of from USB AudioJack  
[CSCtj94638](#) : Default Gateway set to blank in this particular scenario  
[CSCtj90520](#) : UCM DB- InsertDyn for RecordingDynamic doesn't consider existing records  
[CSCtj88414](#) : CUCMUser Help link broken  
[CSCtj88049](#) : Log Collection broken on IE 8  
[CSCtj87819](#) : IE8 Spreadsheet Upload fail for Import Users/Phones from CUCM Admin Page  
[CSCtj87482](#) : Error-Office voicemail number is empty on Nokia client when accessing VM  
[CSCtj86513](#) : MGCP Gateway fails to do overlap sending when using primary-net5  
[CSCtj86335](#) : Spreadsheet upload fails in First wizard in IE8 & file name shows wrong  
[CSCtj86315](#) : Spread Sheet Upload fails using USB in First Time Setup Wizard  
[CSCtj86153](#) : Unable to choose all the options for PRI protocol in Port0/1Gateway page  
[CSCtj83833](#) : CUCM Session Bandwidth Modifier Support - BAT Changes  
[CSCtj82693](#) : CUCM Session Bandwidth Modifier Support - RSVP Layer Changes  
[CSCtj82332](#) : CUCM Session Bandwidth Modifier Support - UI Changes  
[CSCtj81566](#) : CUCM Session Bandwidth Modifier Support - Media Changes  
[CSCtj78913](#) : DVOF cancel before sending in PSTN call results in DVOR failed  
[CSCtj77912](#) : CUCM Session Bandwidth Modifier Support - SIPLine changes  
[CSCtj67944](#) : handin from GSM to Wifi failed when GSM call is delay anchored  
[CSCtj59450](#) : Unable to add a hunt list in Unified CM Business Edition Admin Interface  
[CSCtj58521](#) : Session bandwidth modifier to be signaled in SDP  
[CSCtj55430](#) : Post install Gateway screen doesnt come in chinese/French  
[CSCtj51584](#) : CUCMBE3K sites -frist + button is disabled of 1st entry  
[CSCtj51486](#) : Incorrect session level TIAS value in Early Offer  
[CSCtj47422](#) : Duplicate value in calledPartyName and lastRedirectingPartyName in CPIC  
[CSCtj46130](#) : User add should not be successful when password is set with spaces.  
[CSCtj45323](#) : Support DND and Privacy CNF for CUMC enabled dual mode  
[CSCtj42705](#) : Sites online help for Unified CMBE 3k Admin Interface doesn't work  
[CSCtj36215](#) : Unable to login CUCMAdmin if admin name set to reserved UserID's  
[CSCtj33840](#) : During Installation - Unity Connection Message stays for 30 mins  
[CSCtj32810](#) : Save success message is not displayed in cucmuser page in this scenario  
[CSCtj32730](#) : Able to update PhoneApplication name to the one which already exists  
[CSCtj32572](#) : Deleted DN appears in AA "Transfer to Line" option in this scenario  
[CSCtj32525](#) : User can backup and restored voice mails  
[CSCtj32145](#) : Need a warning message in Voice Feature Settings page  
[CSCtj32118](#) : Calender in system setting Date & Time displays 90000 or 899999  
[CSCtj31637](#) : Drop down in FirstWizard sites pages should throw error in this scenario  
[CSCtj29959](#) : Sys Time Zone takes wrong when country language selected CANADA inWizard  
[CSCtj28317](#) : Unable to Complete First Wizard on Build 8.5(0.98000.106) in one scenario  
[CSCtj27992](#) : G/W Port0/1,InhibitRestartsatPRI Initialization save results not persist  
[CSCtj27918](#) : Warning Msg. shld be displayed wen usr Changes any Setting in Gateway Pg  
[CSCtj26017](#) : No error mesg when user changes MTU size manually below 552 bytes  
[CSCtj25256](#) : PlaceholderDefect -checkin of combined 32/64bit TSP Installshield Change  
[CSCtj20687](#) : CUCMAdmin takes to homepage if clicks on PhoneApp. in UsageProfileon IE8

[CSCtj20311](#) : No Error thrown on Uploading incorrect format file for Automated Setup  
[CSCtj16839](#) : Nokia Dragons CUMC keep showing registered after MI deleted and reset  
[CSCtj08268](#) : SIP trunk call to a PBX over SME fails  
[CSCti71796](#) : CUCM negotiate media optional parameters wrongly  
[CSCti70460](#) : cimserver core  
[CSCti69723](#) : Park Soft Key visible on Connected State  
[CSCti60705](#) : NCC handover to GSM failed if CUMC registered first  
[CSCti52009](#) : ALL-LANG- TSP- Some files and folders are remained after uninstallation.  
[CSCti50026](#) : Click on Save button drop down doesn't goes away in Phone Template  
[CSCti49250](#) : MessageWaitingManager cannot send USOL MWI NOTIFY via Route List  
[CSCti07904](#) : PHONE\_REMOVE is reported if "allow control of device" flag is restricted  
[CSCth83257](#) : \*Help\* link doesnt display in Add Users/Phones  
[CSCsy86476](#) : TSP 8.0.0.4 parameters doesn't accepts value with invalid number of zero  
[CSCtn11579](#) : IpVMSStreamMixer "Excessive mixer calls" alerts  
[CSCtl60352](#) : Cannot start AXL / UXL services on Unity Connection 8.5 server  
[CSCte19629](#) : "Excessive mixer calls" alerts from IPVms  
[CSCtn00211](#) : Call fails when media layer fails to negotiate  
[CSCtl88334](#) : CUCM Generates SIP 500 Response Instead of SIP 486 for Preemption  
[CSCtl69238](#) : Incorrect req-URI generated after receiving SIP 302  
[CSCtl21127](#) : Call not cleared properly when sent to RL in standby state  
[CSCtk05935](#) : Incorrect protocol name for routelist  
[CSCtj57619](#) : After Network outage Mobile Agent unable to login  
[CSCtl78315](#) : Checking in bkem(7916/7915) 1-0-4 firmware  
[CSCtl45694](#) : Kernel Panic With CSA Enabled  
[CSCtl41192](#) : CM 8.5.1 - ATA187 blind transfer fails  
[CSCtl09610](#) : Phone stops recording after failed recording call and transfer  
[CSCtj97676](#) : UC Applications that use SAN storage need ability to change disk timeout  
[CSCtj58580](#) : Phone show out of service but lines show in service  
[CSCtj53351](#) : Empty Device CEPN in UnPublish Signal leads to Rogue EPA Process  
[CSCtj25699](#) : No ringback played when call is being redirected to CTI by CUE  
[CSCtl45004](#) : SRTP media update to MGCPInterface results in RTP answer  
[CSCtk61315](#) : Support Ascom TLS SIP Gateway on sipline  
[CSCtk18954](#) : Adding of "Recording options" on shared line is failed  
[CSCtk17332](#) : After CFA is pressed, Call Pickup fails and ring back tone does not stop  
[CSCtk04289](#) : Callmanager Doesnt Send CLC if Farend Delays CLC on ECS  
[CSCtj84066](#) : CUCM violates the region settings, replying to SDP offer with PRACK  
[CSCtj76595](#) : Jtapi Race condition - Deviceopenrequest instead of Deviceregister  
[CSCtj58580](#) : Phone show out of service but lines show in service  
[CSCtj58494](#) : CiscoAddress.getType() doesn't return HUNT\_PILOT  
[CSCti94097](#) : remote party ID not updated to Conference  
[CSCtl09191](#) : Telnet & FTP commands removed from platform  
[CSCtk97313](#) : ConfList wrong cleanup leads to CUCM Core  
[CSCtk55956](#) : UCM rejects the unregister with 503 service not avail when port changed  
[CSCtk34812](#) : RHSA-2010-0926-1 KRB5 Update  
[CSCti98173](#) : Device Status is not fetched properly when device is already on call  
[CSCtl05204](#) : CUCM cored for call forward all scenario with EO config on SIP trunk  
[CSCtl03511](#) : NM-HDV2-2T1/E1 card does not have all VWIC card options displayed  
[CSCtk07477](#) : QSIG enabled SIP trunk call to a PBX over SME fails

[CSCtj92502](#): CCM does not relay DTMF digit via SIP Notify to SCCP or CTI endpoints  
[CSCtk82608](#): Need to check in 6945 911 SCCP/SIP QED/FW into CUCM 851 = DevicePack  
[CSCtk77040](#): Intermittent MTP leak in certain SIP call scenarios causes call failures  
[CSCtk60455](#): Update Cisco 7921 & 7925 support files for Release 1.4.1  
[CSCtk55158](#): Calls send from Mobile Voice Access show same calling and called number  
[CSCtk13774](#): Upgrade rules to prevent 851 Respins from installing over ES's  
[CSCtk05947](#): CUP PSB testing uncovers missing parameter in SDI call resulting in core  
[CSCtq09592](#): PMR 51856 - DRF restore of SUB components dumps DbMon core  
[CSCtf56842](#): NullPointerException when name in foreignkey table is null

***Resolved Cisco Unity Connection Caveats in 8.5(1)es61; base ES for 8.5(1)SU3***

[CSCts04354](#): Inbox- Message download link not visible  
[CSCtq34238](#): ALL-LANG- CUC- Field names in ERR MSGs are different from actual UI.  
[CSCtr72911](#): UC Web Inbox forwarded msgs with intro in 2 parts  
[CSCts01316](#): Inbox- Warn the user when they have passed mailbox quotas  
[CSCtr99813](#): distorted message playback with g729 packet size 60  
[CSCtr73172](#): Unity Connection 8.5 out of memory errors in JavaScript  
[CSCtr57540](#): Inbox- Auto-complete recipients does not place cursor at end of line  
[CSCtr53806](#): TRAP Failure - No Trap calls gets through and getting to out of memory  
[CSCtr43963](#): DN- Conflicting DL names can stop replication  
[CSCtq34297](#): JPNCUC- Field names are not localized on some status messages.  
[CSCtr58704](#): TRAP failure - DB Pool Exhausted errors observed in REST API load run  
[CSCtr53806](#): TRAP Failure - No Trap calls gets through and getting to out of memory  
[CSCtr53798](#): TRAP Failure - CALL\_DISCONNECTED errors observed in Grinder on TRAP load  
[CSCtr43963](#): DN- Conflicting DL names can stop replication  
[CSCtr43643](#): UC 8.5 Authentication rule for subscriber does not take affect  
[CSCtq34770](#): JPN- CUC- Some tooltips are not localized.  
[CSCtq34256](#): JPN- "None Specified" is not localized on New Unified Messaging  
[CSCtq34238](#): ALL-LANG- CUC- Field names in ERR MSGs are different from actual UI.  
[CSCtq31917](#): ALL-LANG- CUCAdmin- "Conversation Keymap Settings" is not localized.  
[CSCtj24670](#): ALL-LANG-CUC-ENG ERR-The MAC address can only contain hexadecimal digits  
[CSCtr92721](#): Potential message loss under heavy replication traffic with Smarthosts  
[CSCtr31024](#): UC SMPP data coding setting is not working  
[CSCtq34268](#): ALL-LANG; CUC; ERR MSG is not proper on Edit Post Greeting Recording.  
[CSCtq34097](#): ALL-LANG; CUC; "calendar" is not localized on Task Execution Results.  
[CSCtr57522](#): Using next/previous selectors after refreshing displays incorrect page  
[CSCtr57508](#): Inbox; Buttons for Inbox, Deleted, and Sent are not rendered on page  
[CSCtr57448](#): User is incorrectly prompted with "No audio detected" error  
[CSCtr52513](#): DN; Replication gets stuck when the voicename does not exist  
[CSCtr48816](#): Inbox; Chrome cannot playback messages via PC more than once  
[CSCtr38672](#): CuIMAPSvr fails to handle certain message types generated by CUCILync  
[CSCtq34785](#): ALL-LANGCUCUser name is not displayed on SMTP Proxy Addresses.  
[CSCtq34747](#): ALL-LANGCUCError occurs on Show Dependencies.  
[CSCtq34662](#): ALL-LANGCUCError occurs on opening Edit Message Recording Expiration  
[CSCtq34645](#): ALL-LANGCUCRequired item is not checked in Phone Number Conversion.  
[CSCtq34603](#): JPNCUC"none" is not localized on New Schedule.  
[CSCtq34268](#): ALL-LANGCUCERR MSG is not proper on Edit Post Greeting Recording.  
[CSCtq32007](#): ALL-LANGCUC"Save Service Parameters" on Enterprise parameter.

[CSCtr58191](#) : Leading 0's on phone extension get deleted for playback in Web Inbox  
[CSCtr48826](#) : InboxUndefined state due to simultaneous record and playback  
[CSCtr43597](#) : UC 8.5.1ES16.11900-16 Message aging policy not taking into affect  
[CSCtr07547](#) : UC 8.5 ES34 keymap1/alternate-greeting(2)/invalid selection  
[CSCtq82509](#) : Unable to set Message recording length more than 1200 seconds for Extern  
[CSCtr50458](#) : CuMixer Core Dumps during SRTP Decryption  
[CSCtr49045](#) : Single Inobx - HTTP and HTTPS not possible with single UM service acct  
[CSCtq34587](#) : ALL-LANG-CUC- Save message is not correct in Edit General Configuration  
[CSCtq34573](#) : ALL-LANG-CUC-"???menu.save.location.local???" is displayed on Join Site.  
[CSCtq34551](#) : ALL-LANG- CUC- Error occurs on opening Edit Message Recording Expiration  
[CSCtq34348](#) : ALL-LANG-CUC- "Edit Direct Routing Rule Condition" is displayed as blank  
[CSCtq34340](#) : ALL-LANG- CUC- Internal error occurs on Search Interview Handlers.  
[CSCtq34324](#) : ALL-LANG- CUC- Caller Input Keys list disappears by saving Caller Input.  
[CSCtq31526](#) : ALL-LANG- CUC- Error occurs on opening Edit Greeting page.  
[CSCtr16181](#) : UC 8.5(1) - Change of COS with Voice recognition not working  
[CSCtr35533](#) : CUC Message delivery fails when Display Name contains special character  
[CSCtr55114](#) : CPCA- CiscoIT - searching for users to add to privateDL takes 35 seconds  
[CSCtr15713](#) : Placeholders account not getting deleted in digital network clusters  
[CSCtr15342](#) : UC - Call the Sender option not announce for Unknown callers  
[CSCto42329](#) : WebInbox does not work with Firefox 4  
[CSCtr13041](#) : Shred fail counter pegged while deleting non existent file in VPIM case  
[CSCtr01463](#) : Directory replication fails when using Exchange 2010 smart host  
[CSCtr14827](#) : CUPI Validation in Notification Devvec  
[CSCtr48836](#) : Unable to review recording via TRAP  
[CSCtr00750](#) : Undeliverable msg not shred during cleanup when msg delivery fails  
[CSCtq86294](#) : MTA threads stuck after SBR. No message delivery  
[CSCtq34348](#) : ALL LANG-CUC"Edit Direct Routing Rule Condition" is displayed as blank  
[CSCtq34573](#) : ALL LANG-CUC-"???menu.save.location.local???" is displayed on Join Site.  
[CSCtr23437](#) : Replication Stalled because of bulk addition and deletion  
[CSCtr32670](#) : "SmtAddress" of the user should completely provision by CUPI  
[CSCtr07603](#) : UC 8.5 ES34 Private lists (does not prompt list# before name)  
[CSCto42329](#) : WebInbox does not work with Firefox 4  
[CSCtq57055](#) : One option in Custom Keypad Mapping prevents Main menu from playing  
[CSCto60672](#) : Forward message with VMO for Single Inbox message fails  
[CSCth85979](#) : Switch version fails with cc\_validation\_tbl\_user\_idapccmpkid\_invalidobje  
[CSCtq27478](#) : CUC 8.02 Notifier Exception generates too many errors  
[CSCtq64606](#) : Feature req VMO can play voice message by uploading to server  
[CSCto60672](#) : Forward message with VMO for Single Inbox message fails  
[CSCth85979](#) : Switch version fails with cc\_validation\_tbl\_user\_idapccmpkid\_invalidobje  
[CSCtq27478](#) : CUC 8.02 Notifier Exception generates too many errors  
[CSCtq12808](#) : Brief Prompts addressing a message by extension no prompt to stop  
[CSCtq41657](#) : Version comparison in switch version should not be string compare  
[CSCtk81845](#) : MWI does not turn off after new VM is read from SIB for unity migration  
[CSCto96822](#) : Dbevent- socket does not get closed  
[CSCtq33700](#) : BAT fails to create contact when contact template is not in CSV file  
[CSCtq31841](#) : ALL LANG- CUC- Voice Prompt- Key menu is not announced on delete.  
[CSCto86181](#) : CUC does not include capability to add Contact Templates to SDL  
[CSCto99773](#) : Wrong warning seen when testing UMS with Exchange 2003



[CSCto92216](#) : Unity Connection 8.0 CuCsMgr Core Dump  
[CSCtq21583](#) : Replies to secure messages using VUI are not secure  
[CSCtq22684](#) : Bad link to contact template on system DL Members Page  
[CSCto86181](#) : CUC does not include capability to add Contact Templates to SDL  
[CSCto17397](#) : tbl\_eventservicesubscription not cleaned up properly  
[CSCto02933](#) : UC 8 Message Activity Report broken With Concurrent Generations  
[CSCto87622](#) : NDR /Badmail message sent to SDL with nested SDL and Access List enabled  
[CSCto78506](#) : VPIM NDRs from Postmaster not delivered to non-BH with prefixes  
[CSCto81437](#) : Unity Connection 8.5 - User Bulk Edit for Message Actions fails  
[CSCto56140](#) : Srm connections not cleared properly after multiple network disruptions  
[CSCto94978](#) : VMWS-Addressing a message to a numeric alias fails.  
[CSCto62704](#) : Dataharvester stops recording new call data for Reports  
[CSCto72693](#) : UC - G.729 and iLBC compression experience some popping in prompts  
[CSCtk99553](#) : UC notification cascading fails if first device has Repeat Notification  
[CSCto14054](#) : Setting of Department with User Template may impact Search Function  
[CSCto06793](#) : UC 8.5 (1) -Call drops due to unsupported audio format  
[CSCto87784](#) : CLI- Tables not truncated when running overwrittenb command  
[CSCto02933](#) : UC 8 Message Activity Report broken With Concurrent Generations  
[CSCto17397](#) : tbl\_eventservicesubscription not cleaned up properly  
[CSCtn99779](#) : CUC 8.5(1) - Tomcat PermGen OutOfMemory error  
[CSCto34821](#) : Double quote in displayname causes failsafe, unable to message  
[CSCtn59947](#) : missing traces in failure scenario  
[CSCtn57152](#) : Switch version from 7.1.x to 8.6 does not pass version info to scripts  
[CSCto35509](#) : UC 8.5 - SIB Exchange Servers Search Fails for Exchange 2003 Clusters  
[CSCto55080](#) : Reply all may fail when warn user of greater than X recipients enabled  
[CSCto09000](#) : Failed install/upgrade - db connection error  
[CSCtn79993](#) : Message properties for a voicemail does not play senders voice name  
[CSCto62785](#) : Cxn Meeting Place user-level SA "Test" button does not work  
[CSCtn74650](#) : CUC only advertises g729 for prompts when g729a should be included  
[CSCtn85567](#) : JPN- Japanese text content in message body not read correctly by TTS  
[CSCto11584](#) : UC does not use backup CUCM Server when primary is down for SIP MWI  
[CSCtj04314](#) : UC8 - Live reply with anonymous calling party fails  
[CSCtn65586](#) : NDR does not get delivered to senders mailbox when using VPIM  
[CSCtn79993](#) : Message properties for a voicemail does not play senders voice name  
[CSCtn93670](#) : All temp msg recordings should be shred w/ Secure Delete enabled  
[CSCto20579](#) : GSM codec speed-up slow-down Message Playback Garbled  
[CSCtn18217](#) : ALL-LANG- WebInbox Scrambled text/formatting for various messages  
[CSCtl94104](#) : CuFileSync process crashed and locked up DBEventPublisher service  
[CSCtn59526](#) : CUC - Account with User Administrator role cannot delete users  
[CSCtn09444](#) : 45 sec sign-in delay on sub when pub is down or being upgraded  
[CSCtn94190](#) : DN- Replication stalls after joining a newer version to an older version  
[CSCtn99736](#) : BAT for UM accounts does not include TTS  
[CSCtn75890](#) : UC 8.5(1) - Play/Record button grayed out on greetings page  
[CSCtl86195](#) : Dependency Timer not being reset resulting in digital networking errs  
[CSCtn93670](#) : All temp msg recordings should be shred w/ Secure Delete enabled  
[CSCtn90464](#) : DN- Certificates for remote locations are missing  
[CSCto09897](#) : CUTI calls incorrectly being throttled by Connection  
[CSCtn82029](#) : Converting Cluster to Standalone cause upgrade to fail

[CSCto12713](#) : Tomcat coredump on unhandled exception  
[CSCtn99779](#) : CUC 8.5(1) - Tomcat PermGen OutOfMemory error  
[CSCtl93771](#) : Unable to setup secure LDAP- trustanchors parameter must be non-empty  
[CSCto07347](#) : Notifier memory space should be increased on larger platforms  
[CSCtn44240](#) : CuCsMgr generates core dump during port group reset.  
[CSCtn18217](#) : ALL-LANG- WebInbox Scrambled text/formatting for various messages  
[CSCtl94104](#) : CuFileSync process crashed and locked up DBEventPublisher service  
[CSCtn59526](#) : CUC - Account with User Administrator role cannot delete users  
[CSCtn93670](#) : All temp msg recordings should be shred w/ Secure Delete enabled  
[CSCtn09444](#) : 45 sec sign-in delay on sub when pub is down or being upgraded  
[CSCtn94190](#) : DN- Replication stalls after joining a newer version to an older version  
[CSCtn99736](#) : BAT for UM accounts does not include TTS  
[CSCtn75890](#) : UC 8.5(1) - Play/Record button grayed out on greetings page  
[CSCtl86195](#) : Dependency Timer not being reset resulting in digital networking errs  
[CSCtk10632](#) : Message discarded for user being moved on other servers in network  
[CSCtl45095](#) : Cxn- Diags missing for crucial parts of a call's origination  
[CSCtl93771](#) : Unable to setup secure LDAP- trustanchors parameter must be non-empty  
[CSCtn79993](#) : Message properties for a voicemail does not play senders voice name  
[CSCtn87719](#) : Adding distribution list members one at a time is slow  
[CSCtn56289](#) : Notifier not stopping during SBR  
[CSCtn12757](#) : WebInbox- Expired Password window does not allow user to regain focus.  
[CSCtc32553](#) : unity connection 7.x negative mailbox size diagnostics  
[CSCtf46676](#) : MWI resync operation does not recalculate message counts  
[CSCtj73553](#) : Add UM service test check server version if "Exch2003" server specified  
[CSCtk01560](#) : SIB- COS misconfiguration lead to license violation.  
[CSCtk16176](#) : Misleading error message due to cluster port group configuration  
[CSCtl02502](#) : CUPI import from LDAP does not import all fields  
[CSCtl59563](#) : Replication set does not get updated during rollback  
[CSCtl80493](#) : Redundant partition field in tbl\_Handler causing undeletable partition  
[CSCtl80518](#) : SIB UM acct test Ex2003 non-existent user -> no details  
[CSCtl88345](#) : Connection CuCsMgr core dump with SIP integration  
[CSCtl92457](#) : UC Bulk Edit changes modifies notification devices unexpectedly  
[CSCtl98298](#) : Not able to delete the user when replacing him with another user  
[CSCtn03480](#) : CUMI should return ImapUID field with message info  
[CSCtn04142](#) : DbEventPublisher/CuDbProxy hang that slowed down the MWI  
[CSCtn04170](#) : CuDbProxy services- forked processes need to exit before the parent exit  
[CSCtn04181](#) : CuDbProxy services should have time out if there is no data to read  
[CSCtn09734](#) : SRM deadlock causes splitbrain  
[CSCtn32179](#) : CUCMBE3K on Volaris- Coredump on Connection database during load test  
[CSCtn12477](#) : Comet events may not work when duplicate alias exists  
[CSCtn17533](#) : CUMI- Recipients list doesn't contain DtmfAccessId  
[CSCtl88424](#) : Bulk Administration Tool- Assigns Wrong Partition to Alt Extension  
[CSCtn17815](#) : VVM- Update Send Options screen  
[CSCtn20769](#) : US4110- Conversation Enhancements  
[CSCtn18167](#) : CUPI- Private DL can't remove a remote member  
[CSCtn12477](#) : Comet events may not work when duplicate alias exists  
[CSCtn05523](#) : MWI/Notifications processing may stop after SBR  
[CSCtn05642](#) : Need ability to route calls based on CalledParty SCCP element

[CSCtn12347](#) : Pub kernel panic - not synching- audit- backlog limit exceeded  
[CSCtn32532](#) : Self-enrollment PIN change exits to Opening Greeting on early digit  
[CSCtl66145](#) : Bulk Edit- Call Handler Message Settings page not complete  
[CSCtl98149](#) : ALL-LANG- TTS mapping for localization is wrong  
[CSCtn03323](#) : US4247 Remove "Exchange 2007" unsupported warnings in CUCA  
[CSCtl78338](#) : CUCMBE Error after adding user  
[CSCtk15922](#) : SIB- DRs & NDRs for secure messages dont show recipients or reason codes  
[CSCtl59389](#) : VPIM msg- "sent to multiple recipients" played for single recipient  
[CSCth62671](#) : SIB2003 - MIME info appears in log files  
[CSCtl58952](#) : SIB Load Test with Exchange 2003 causes Memory Leak  
[CSCtl03013](#) : CCI must filter E.164 phone numbers in older versions  
[CSCtl21444](#) : UC Bulk Edit changes unspecified field values to defaults  
[CSCtk13852](#) : Inbox- Sending 0s duration msg when msg sent before phone hung up  
[CSCtk74642](#) : UC should be able to delete users even if dependant info is missing  
[CSCtk35303](#) : Inbox- Login gets stuck Loading... for user with no mailbox  
[CSCtl56063](#) : Mailbox Sync- HTTP Connection pool doesn't work for Exchange 2003  
[CSCtl57402](#) : SIB- Update CUCA warnings to indicate Exchange 2003 is now supported  
[CSCtl60293](#) : SIB- Connection should give the same delivery failure reason code as TUI  
[CSCtk15922](#) : SIB- DRs & NDRs for secure messages dont show recipients or reason codes  
[CSCtl18533](#) : SIB- Move Ex2003 mbx to diff Ex2003 server -> syncher deletes VMs  
[CSCtl41489](#) : SIB Ex2003- repush msg priority synchs inaccurately  
[CSCtl18173](#) : Web Inbox address truncates last letter of address when sending message  
[CSCtk13770](#) : Unified Message Accounts page for user - box not drawn properly  
[CSCtl18733](#) : Notifications for changes in Exchange 2003 are missed intermittently  
[CSCtl02980](#) : UM Service configured for 'search for servers' doesnt honor auth type  
[CSCtk35586](#) : Folder item deletion table is not being cleared  
[CSCtk62863](#) : CDR spin during SBR tbl\_folderitemdeletion under SIB load  
[CSCtl11333](#) : SMTP Notification subject needs to be able to mask caller  
[CSCth62671](#) : SIB2003 - MIME info appears in log files  
[CSCtl03013](#) : CCI must filter E.164 phone numbers in older versions  
[CSCtk30413](#) : All-LANG- CUC- Dir path of Inbox localized files in locale installer  
[CSCtk35295](#) : Inbox- Comet notifications not working in IE7  
[CSCtk30385](#) : All-LANG- CUC- Inbox localized .properties not used  
[CSCtl02502](#) : CUPI import from LDAP does not import all fields  
[CSCtk63039](#) : Report harvester deletes all data files after parsing  
[CSCtl50964](#) : SIB-Ex2003, msgs not deleted for users with special chars in smtp alias  
[CSCtl80954](#) : SIB-Ex03 synchronized msgs from CUC Del Items restored as new  
[CSCtk35594](#) : Hard delete in UCxn not always synched to Exchange in specific scenario  
[CSCtk16409](#) : EWS response not being bubbled up to test button results  
[CSCtk35586](#) : Folder item deletion table is not being cleared  
[CSCtk08858](#) : Connection replication engine does not handle "R" event properly

## Open Caveats

Open Caveats for Cisco Unified Communications Manager Release 8.5(1)SU3 describes a few of the

possible unexpected behaviors still remaining in Cisco Unified Communications Manager Release 8.5(1)SU3. For a complete list of open caveats please access the bug toolkit located at:  
<http://tools.cisco.com/Support/BugToolKit/>



**Tip**

For more information about an individual defect, click the associated Identifier in the to access the online record for that defect, including workarounds.

### *Open Caveats:*

[CSCtn08402](#) : Switch Back failing on CUCMBE  
[CSCts53734](#) : ES/SU Upgrades fail. 8.0.3 and above - failure to connect to from version  
[CSCtj10014](#) : csaadapt process hangs on reboot of CCP  
[CSCtl92711](#) : System doesn'tallow to login if change from IP1 to IP2&Change backto IP1  
[CSCtl47817](#) : Upgrade from 6.1.4 to 8.5.1 fails due to an IDS crash  
[CSCtk07156](#) : "utils diagnose test" hits error "test - tomcat\_sessions - Failed"  
[CSCto17218](#) : Unable to locate files if folder contains names with special characters  
[CSCts34871](#) : Upgrade from 6.1.5.14045-1 to 8.5.1.13034-1 Failed

## Firmware / Device Loads

SUs contain firmware loads, however, Cisco recommends that you always download the latest firmware load from the Voice Software Download Center.

### Phone Firmware

To download phone firmware, follow this procedure:

**Step 1** Go <http://www.cisco.com/cisco/software/navigator.html?mdfid=278875240&i=rp>

**Step 2** Select **IP Telephony** in the right most column

**Step 3** Select **IP Phones** in the right most column

**Step 4** Select the desired phone series in the right most column

**Step 5** Select the desired phone model in the right most column

**Step 6** From the options that display, select the desired software type for your deployment.

### Device Packages

Firmware upgrades not explicitly addressed in the Phone Firmware section can be obtained via Dev Packs. To download Dev Packs for this release, follow this procedure:

**Step 1** Go <http://www.cisco.com/cisco/software/navigator.html?mdfid=278875240&i=rp>

**Step 2** Select **IP Telephony** in the right most column

**Step 3** Select **Call Control** in the right most column

**Step 4** Select **Cisco Unified Communications Manager** in the right most column

**Step 5** Select **Cisco Unified Communications Manager Version 8.5** in the right most column

**Step 6** From the options that display, select **Unified Communications Manager/CallManager Device**

### **Packages**

**Step 7** From the options that display, select the desired release for your deployment.

## Firmware Versions in this Release

Device type	Load name	Version
3905	3905.9-2-1-0	9.2(1.0)
3911_3951-sip	3911_3951-sip.8-1-2	8.1(2.0)
3911_3951-sip	3911_3951-sip.8-1-2SR1	8.1(2.0)
6608	6608-4.0.0.32-mgcp	4.0(0.32)
6608cfb	6608cfb-4.0.0.03-sccp	4.0(0.3)
6608mtp	6608mtp-4.0.0.06-sccp	4.0(0.6)
6624	6624-4.0.0.13-mgcp	4.0(0.13)
6901_6911-sccp	6901_6911-sccp.9-2-1-a	9.2(1.0)
6901_6911-sip	6901_6911-sip.9-2-1-0	9.2(1.0)
6945-sccp	6945-sccp.9-2-1-0	9.2(1.0)
6945-sip	6945-sip.9-2-1-0	9.2(1.0)
69xx-sccp	69xx-sccp.9-2-1-0	9.2(1.0)
69xx-sip	69xx-sip.9-2-1-0	9.2(1.0)
7902	7902-8.0.2-sccp	8.0(2.0)
7905	7905-8.0.1.1-sip	8.0(1.1)
7905	7905-8.0.3-sccp	8.0(3.0)
7910	7910-5.0.7.0-sccp	5.0(7.0)
7911_7906-sccp	7911_7906-sccp.9-2-1	9.2(1.0)
7911_7906-sip	7911_7906-sip.9-2-1	9.2(1.0)
7912	7912-8.0.1.1-sip	8.0(1.1)
7912	7912-8.0.4-sccp	8.0(4.0)
7914-sccp	7914-sccp.5-0-4	5.0(4.0)
7915	7915.1-0-4-2	1.0(4.2)
7916	7916.1-0-4-2	1.0(4.2)
7920-sccp	7920-sccp.3-0-2	3.0(2.0)
7921-sccp	7921-sccp.1-4-1SR1	1.4(1.0)
7925-sccp	7925-sccp.1-3-4SR2	1.3(4.0)
7925-sccp	7925-sccp.1-4-1SR1	1.4(1.0)
7926-sccp	7926-sccp.1-4-1SR1	1.4(1.0)
7931-sccp	7931-sccp.9-2-1	9.2(1.0)
7931-sip	7931-sip.9-2-1	9.2(1.0)
7935-sccp	7935-sccp.3-2-19	3.2(19.0)
7936-sccp	7936-sccp.3-3-20	3.3(20.0)
7937	7937-1-4-4-SCCP	1.4(4.0)
7940-7960	7940-7960-8.12.00-sip	8.12(0.0)
7940-7960-sccp	7940-7960-sccp.8-1-2SR1	8.1(2.0)
7941_7961-sccp	7941_7961-sccp.9-2-1	9.2(1.0)
7941_7961-sip	7941_7961-sip.9-2-1	9.2(1.0)
7942_7962-sccp	7942_7962-sccp.9-2-1	9.2(1.0)
7942_7962-sip	7942_7962-sip.9-2-1	9.2(1.0)
7945_7965-sccp	7945_7965-sccp.9-2-1	9.2(1.0)

7945_7965-sip	7945_7965-sip.9-2-1	9.2(1.0)
7970_7971-sccp	7970_7971-sccp.9-2-1	9.2(1.0)
7970_7971-sip	7970_7971-sip.9-2-1	9.2(1.0)
7975-sccp	7975-sccp.9-2-1	9.2(1.0)
7975-sip	7975-sip.9-2-1	9.2(1.0)
7985	7985-4-1-7-0-sccp	4.1(7.0)
894x-sccp	894x-sccp.9-1-2-sr-1	9.1(2.0)
894x-sip	894x-sip.9-2-1-00	9.2(1.0)
8961	8961.9-2-1	9.2(1.0)
9951	9951.9-2-1	9.2(1.0)
9971	9971.9-2-1	9.2(1.0)
ata	ata-3.2.4-sccp	3.2(4.0)
ata187	ata187.9-2-1-0	9.2(1.0)

## Cisco Unity Connection RPMs

*CCM Reference Build: 8.5.1.13900-5*

### Cisco Unity RPMs:

#### BuiltRPMsList

NRec-9.0-14.i386-rhel3.rpm  
 NRec-en-US-9.0-0.i386-rhel3.rpm  
 NSS-5.0.9-201001141015.i386-linux.rpm  
 NuanceVersion-4.0.3.3-50.i386.rpm  
 cuc-8.5.1ES65.13900-65.i386.rpm  
 cuc-base-8.5.1ES65.13900-65.i386.rpm  
 cuc-bin-8.5.1ES65.13900-65.i386.rpm  
 cuc-etc-8.5.1ES65.13900-65.i386.rpm  
 cuc-install-8.5.1ES65.13900-65.i386.rpm  
 cuc-jetty-8.5.1ES65.13900-65.i386.rpm  
 cuc-languagepack-enu-8.5.1ES65.13900-65.i386.rpm  
 cuc-lib-ext-8.5.1ES65.13900-65.i386.rpm  
 cuc-lib-jar-8.5.1ES65.13900-65.i386.rpm  
 cuc-lib-so-8.5.1ES65.13900-65.i386.rpm  
 cuc-links-8.5.1ES65.13900-65.i386.rpm  
 cuc-productid-8.5.1ES65.13900-65.i386.rpm  
 cuc-python-8.5.1ES65.13900-65.i386.rpm  
 cuc-python-site-8.5.1ES65.13900-65.i386.rpm  
 cuc-share-8.5.1ES65.13900-65.i386.rpm  
 nvn-American-English-en-US-Samantha-5.0.0-9133.i386.rpm  
 nvn-api-5.0.2-10035.i386.rpm

## Plug-In Report

-----  
 cm-rtmt-client-plugin-0.0.0.2-0.i386.rpm

cm-taps-plugin-7.0.2.0-1.i386.rpm  
 cm-axlsqlltoolkit-plugin-1.1.0.0-1.i386.rpm  
 cm-tsp-plugin-8.5.1.10-0.i386.rpm  
 cm-ctlc-plugin-6.0.0.1-1.i386.rpm  
 cm-jtapi-plugin-8.5.1.10000-10.i386.rpm

## TZDATA file

-----	Version
.platform-tzdata-2011h-1.el5.i386.rpm	2011-h

# Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

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