

The Cisco

Pricing Tool
User Guide

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About this Guide

The Cisco Pricing Tool User Guide provides detailed information about viewing and downloading published product pricing information online. It is designed as a reference and instructional guide covering an overview of the tool, how to view published product pricing information, and how to download a price list containing published product pricing information.

The Pricing Tool User Guide contains:

- Orientation to the Pricing Tool
- Submit a search and view product pricing information
- Submit a search and view product price history information
- Download and view published product pricing information

General Functions of Pricing Tool

The Pricing Tool publishes product pricing information online for customers worldwide. Customers use the Pricing Tool to search and view product prices, search and view product price history, and download and view product prices on a price list. In addition, the Pricing Tool homepage allows customers to view important notices regarding product price information and system statuses or alerts. The tool offers you the convenience of a self-service view into product pricing without logging into other Internet Commerce tools.

Benefits of Using the Tool

- Allows customer self-sufficiency to search for product pricing information
- Offer customers up to date product pricing information when viewed online.
- Offers published product pricing information on Cisco Systems products in a download file by entire price list or by product family

Prerequisites

- Internet access, Personal Computer, and mouse skills
- Cisco Connection Online (CCO) account with access to Commerce Tools



Recommendations When Using The Pricing Tool

Hardware Requirements

- Pentium 166 MHz (minimum), Pentium 200 MHz or higher (recommended)
- 128 MB RAM
- TCP/IP protocol installed and configured
- Monitor and display adapter capable of 256 colors at 800 x 600 resolution (minimum)
- Monitor and display adapter capable of 1024 x 768 resolution (recommended)

Software Requirements

- Windows 95, 98, 2000 or NT
- HTML Browser

For the best experience on the Cisco.com site, we recommend the following browsers:

- Netscape Navigator 6.0 or higher
- Internet Explorer 5.5 or higher

This site was designed to work on the following browsers:

- Netscape Navigator 4.7x or higher
- Internet Explorer 5.01 and higher

We recommend following browser settings"

- Browser's encoding is set to Western European and Auto Select is not checked. If Auto select is checked then please un-check it and hit the Reload button on your browser
- Make sure that script debugging is turned OFF

Earlier versions of Netscape and Internet Explorer, along with other popular browsers such as Opera, are not officially supported, and may not work correctly.

Network Requirements

- 56K modem connection or higher (sustained bandwidth) (minimum)
- 512K LAN connection (recommended)



Views and Access to Functionality

Customers can view and download published pricing information according to the registration access given through their Cisco Connection Online (CCO) profiles. If a customer does not have the appropriate profile access levels, access to the Pricing Tool will be denied. Please contact Customer Service regarding Pricing Tool access problems.



Chapter One

Orientation to the Pricing Tool

Chapter Objectives

- Learn how to access the Cisco Systems Pricing Tool
- View Pricing Tool status information
- Acquire familiarity with the Pricing Tool

Definitions

Browser – The application used to access the World Wide Web. Examples include: Netscape, Microsoft Internet Explorer. Please refer to your browser's on-line help documentation for additional information.

Cisco Connection Online (**CCO**) – Cisco Systems site for product information and online ordering. A username and password grant access to the site and Commerce Tools. Users are granted access to functionality depending on their contract type.

Global Price Lists – A price list for worldwide customers that contains published product price information in the stated currency for the applicable region, country, or location.

Last Update Date – The last updated date that the Global, Wholesale, and Legacy price lists have been refreshed.

Legacy Price List – A list of published spare products, which are orderable but no longer supported or actively marketed by Cisco Systems.

Wholesale Price Lists – A price list for 2-tier channel partners that contains published product price information in the stated currency for the applicable region, country, or location.



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Accessing the Cisco Pricing Tool

The steps below describe how you can access the Pricing Tool from the Cisco Ordering Site. The Pricing Tool site has been designed to enhance productivity through easier navigation to published product price content and management of product price list downloads.

Step	To Do This	What You Do
A.1	Log into CCO	Type <u>www.cisco.com</u> and click the Log In button. (See Figure A.1)
		The Cisco Systems home page will be displayed.
A.2	Access the Ordering Site	Click the Ordering button. (See Figure A.1)
		The Ordering Site will be displayed
A.3	Access the Pricing Tool	Click the Pricing Tool button under Place an Order. (See Figure A.3)
		The Pricing Tool home page will be displayed.

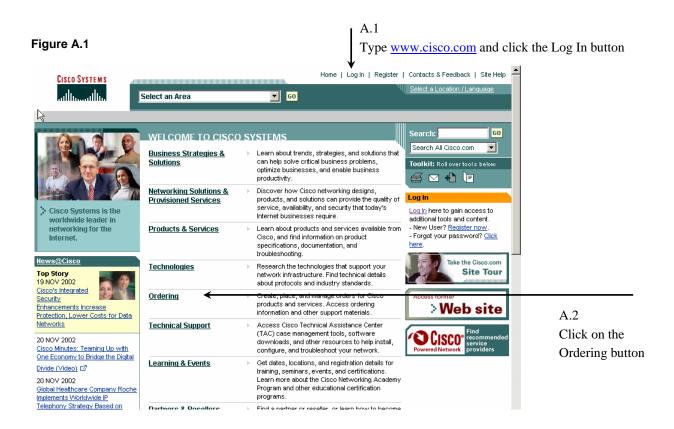
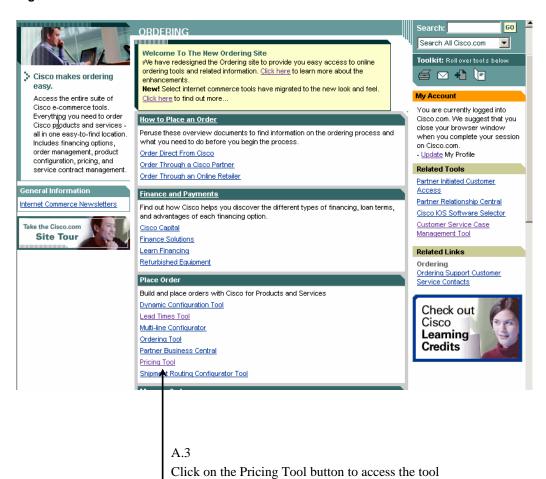




Figure A.3





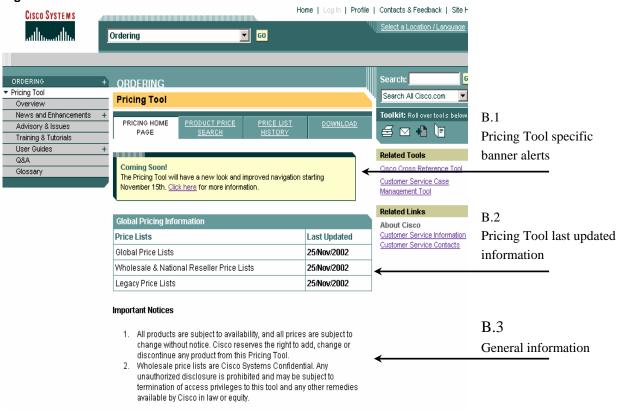
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Viewing Pricing Tool Information

The tool's default view is the Pricing Home Page tab which displays relevant information regarding the tool and its content. You can use this page to obtain system alerts including tool downtime and price list(s) content not updating as scheduled.

Reference	What it Means
B.1	Pricing Tool specific banner alerts that you should be made aware of. (See Figure B.1)
B.2	Pricing information regarding the last update date of the Global, and/or Wholesale, and/or Legacy published price lists. (See Figure B.1)
B.3	Important legal notices regarding the content contained in the Pricing Tool (See Figure B.1)





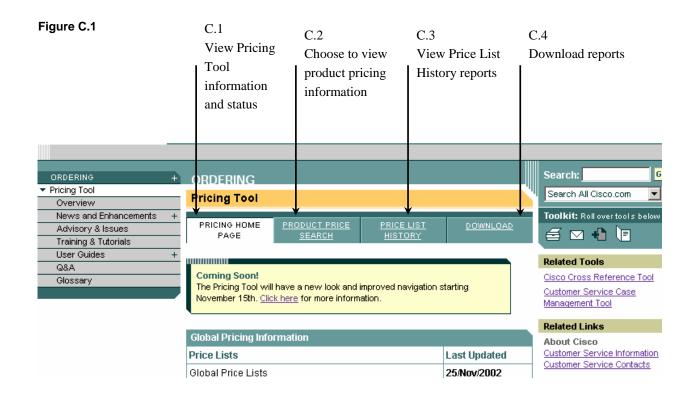


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Understanding the Pricing Tool Features

The Pricing Tool has several tabs to allow you to find information of interest. You may view pricing information, view price history reports, or download the information in a variety of formats to increase your productivity.

Reference	What it Means
C.1	View tool messages and information, click on the Pricing Home Page link (See Figure C.1)
C.2	Obtain product price information by clicking on the Product Price Search link (See Figure C.1)
C.3	Click on the Price List History link to view a list of changes to the price list. (See Figure C.1)
C.4	Obtain pricing information in various price list download formats by clicking on the Download link (See Figure C.1)





Chapter Two

Search and View Product Price Information

Chapter Objectives

- Learn to perform a product price search by product family on current price lists
- Search for product price by product description on current price lists
- Learn to perform a product price search by product number on current price lists
- Search for product price by product number on legacy price lists
- View both current and legacy price list search results

Definitions

Current Price List – Refers to the Global/Wholesale Price List which contain product(s) that are currently supported or actively marketed by Cisco Systems

Global Price Lists – A price list for worldwide customers that contains published product price information in the stated currency for the applicable region, country, or location.

Legacy Price List – A list of published spare products, which are orderable but no longer supported or actively marketed by Cisco Systems.

Packaged Services – A set of Cisco-delivered service offerings tailored to the unique needs of the 2-Tier Channel model. The Cisco Package Service product category is only available on the Wholesale Price List. The index numbers 1-18 are assigned to each package service category indicating the required level of support and product complexity, 18 being the highest level. In the case of N/A, the product is not eligible for the packaged service category or no package service category is applied.

Product Description – A word or phrase unique enough to identify a Cisco product or family. For example, if you search for "memory" you will retrieve all products with memory in their product description.

Product Family – Cisco Systems provides a complete line of products to meet the needs of your growing Internetwork. Products are divided into various categories or Families from the Cisco7000 and Cisco7500 series to maintenance and installation.

Product Number – A string of characters or symbols representing a Cisco product. Examples include: Cisco7010, MEM-1X8F, or CAB-X21MT.



Service Category – The Service Category notation on the price list relates to the System Integrator Support Program: "Cisco Partner Support Essentials". The letters A, B, C, D, or S indicates the service category for that product. In the case of "N/A", a product is either not eligible for the Service Category or no Service Category is yet to be applied

Service Category A – Service Category A indicates high sophisticated software content with the longest service life.

Service Category B – Service Category A indicates advanced software content with a long service life.

Service Category C – Service Category A indicates standard software content with a medium service life.

Service Category D – Service Category A indicates some software content with a short service life.

Service Category S – Service Category S indicates non-ISO software content

Service Category N/A – Service Category N/A indicates that a product is not eligible for a Service Category or is eligible but its Service Category value has yet to be assigned.

Service Price List – The Service Price List maps service product numbers to service levels, and shows product to service relationship. The Service Price List is available in the download format only.

Wholesale Price Lists – A price list for 2-tier channel partners that contains published product price information in the stated currency for the applicable region, country, or location



Product Price Search by Product Family

The steps described below show you how to access the Pricing Tool Product Price Search by Product Family feature. You can use this feature to search for all published product pricing information under a specific Cisco product family if the product number or product description is unknown.

Step	To Do This	What You Do
D.1	Select price list type	Click the Current Price List link to view the current price lists The Current Price List field is highlighted in bold lettering
D.2	Choose a price list	Use the drop down menu to choose a price list you are entitled to view according to your profile The price list field is filled with the price list chosen
D.3	Search by Product Family	Click the radio button to select search by Product Family (See Figure D.1) The radio button will be marked as the chosen search feature
D.4	Continue search	Click the Submit button to bring you to the next page to select a Product Family to search and view product pricing information (See Figure D.1) You will be brought to another screen to choose a product family
D.5	Choose a product family	Use the drop down menu to choose a product family in which you would like to view published product pricing information (See Figure D.2) The field will display the chosen product family
D.6	Perform search	Click the Submit button to perform the search (See Figure D.2) A new window pops up providing the chosen search results (See Figure D.3)



Figure D.1

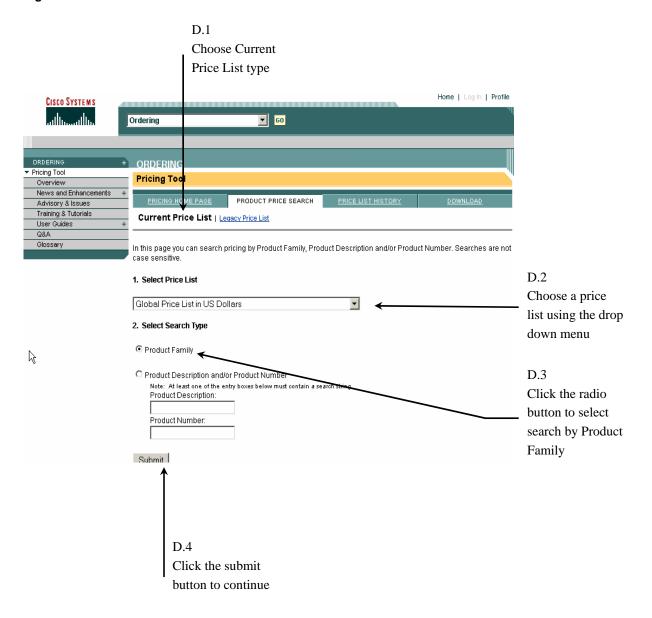
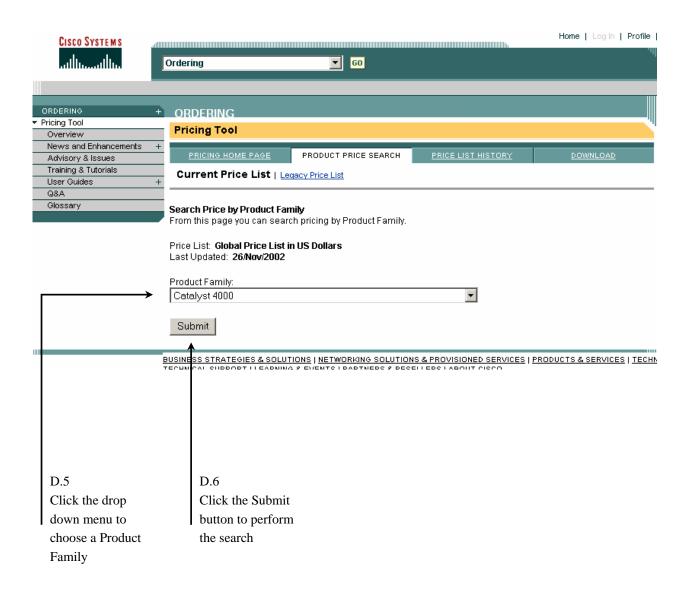




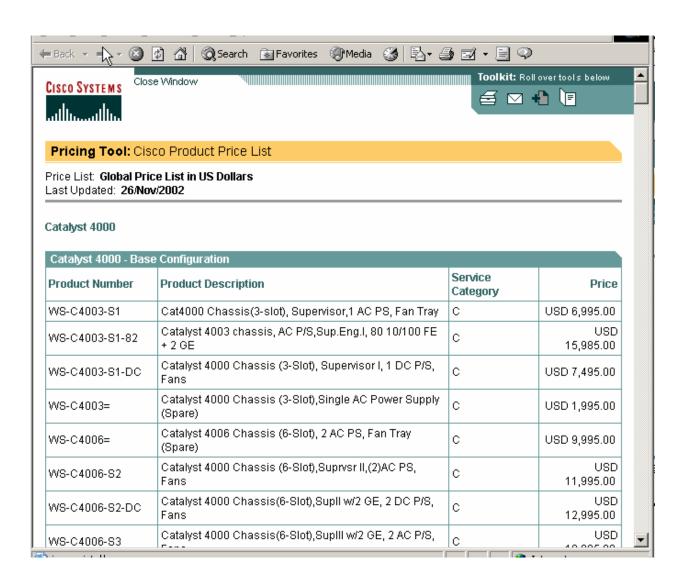
Figure D.2





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Figure D.3





Product Price Search by Product Description

The steps described below show you how to access the Pricing Tool Product Price Search by Product Description feature. You can use this feature to search for all published product pricing information by full or partial product description if the product family or product number is unknown.

Step	To Do This	What You Do
E.1	Select price list type	Click the Current Price List link to view the current price lists
		The Current Price List field is highlighted in bold lettering
E.2	Choose a price list	Use the drop down menu to choose a price list you are entitled to view according to your profile
		The price list field is filled with the price list chosen
E.3	Search by Product Description	Click the radio button to select search by Product Description (See Figure E.1)
		The radio button will be marked as the chosen search feature
	Enter product description	Enter a full or partial product description into the Product Description field (See Figure E.1)
E.4		Example: you can enter a product description of <i>Cat4000</i> and also use a wildcard character for the search such as <i>Cat4000%</i> .
		If there are no matching product descriptions, the Pricing Tool will return no results.
	Perform search	Click the Submit button to perform the search (See Figure E.1)
E.5		A new window pops up providing the chosen search results (See Figure E.2)



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Figure E.1

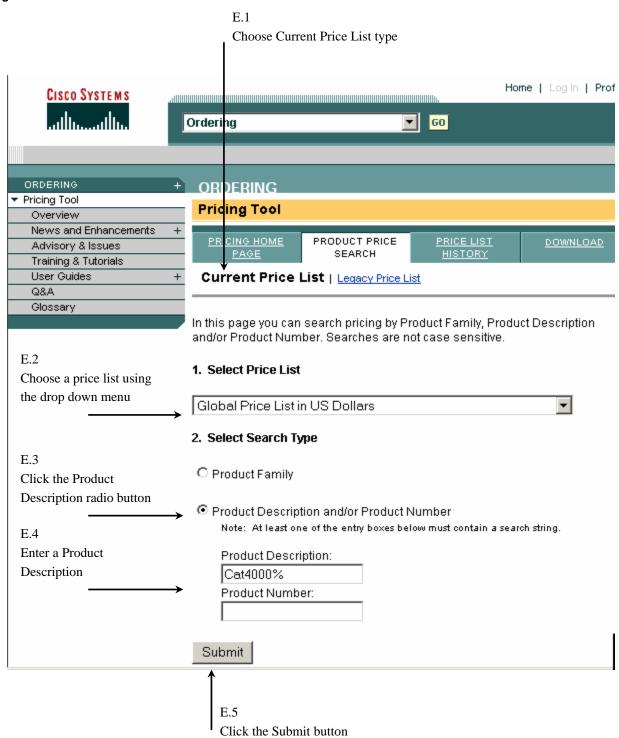
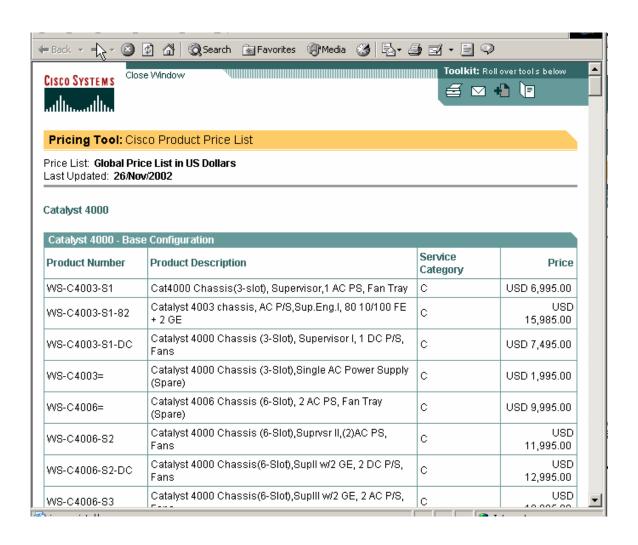




Figure E.2





Product Price Search by Product Number

The steps described below show you how to access the Pricing Tool Product Price Search by Product Number feature. You can use this feature to search for all published product pricing information by full or partial product number if the product family or product description is unknown.

Step	To Do This	What You Do
F.1	Select price list type	Click the Current Price List link to view the current price lists
		The Current Price List field is highlighted in bold lettering
F.2	Choose a price list	Use the drop down menu to choose a price list you are entitled to view according to your profile
		The price list field is filled with the price list chosen
F.3	Search by Product Number	Click the radio button to select search by Product Number (See Figure F.1)
		The radio button will be marked as the chosen search feature
	Enter product number	Enter a full or partial product description into the Product Number field (See Figure F.1)
F.4		Example: you can enter a product description of <i>WS-C4003-S1</i> and also use a wildcard character to perform a partial search such as <i>WS-C4003-%</i>
		If there are no matching product descriptions, the Pricing Tool will return no results.
	Perform search	Click the Submit button to perform the search (See Figure F.1)
F.5		A new window pops up providing the chosen search results (See Figure F.2)



Figure F.1

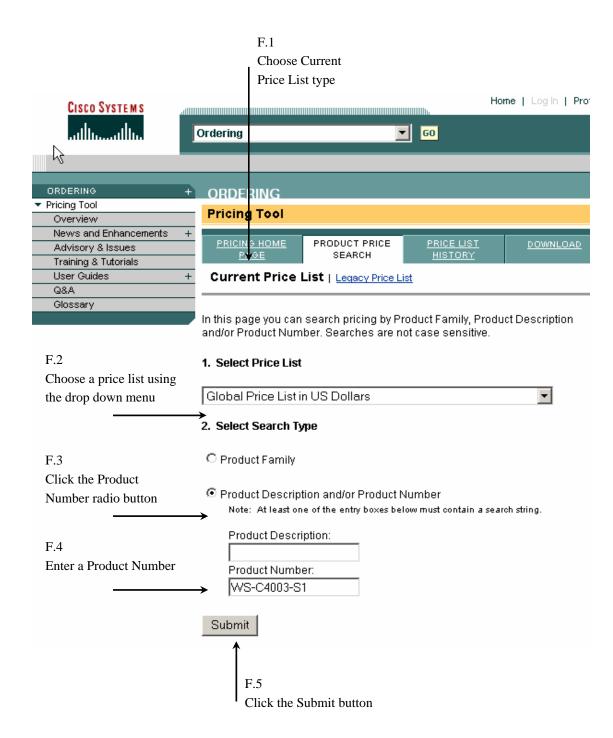
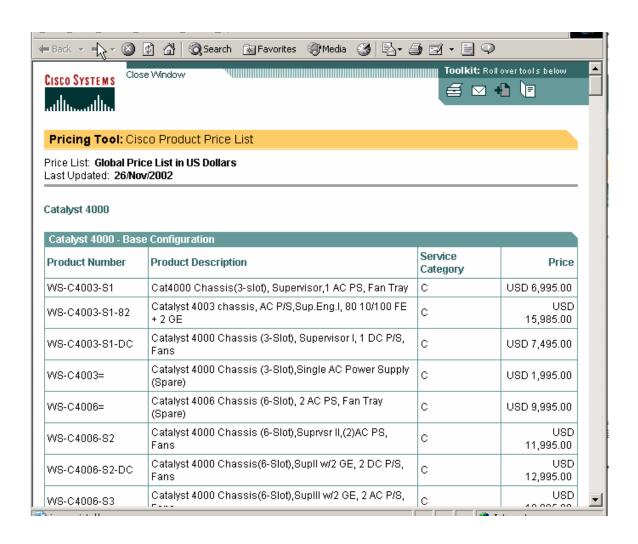




Figure F.2





Legacy Price List Product Price Search

The figure described below shows how to read and interpret the information from a Legacy Price List. You can use the Legacy Price List to view published spare products, which are orderable but no longer supported or actively marketed by Cisco.

Step	To Do This	What You Do
G.1	Select price list type	Click the Legacy Price List link to view the current price lists The Legacy Price List field is highlighted in bold lettering
G.2	Choose a legacy price list	Use the drop down menu to choose all legacy price lists you are entitled to view according to your profile The legacy price list field is filled with the price list chosen
G.3	Continue the legacy product search	Click the Next button to select search by Product Number (See Figure G.1) The radio button will be marked as the chosen search feature
G.4	Search by Product Family	Use the drop down menu to choose a Product Family for search (See Figure G.2) The field is filled with the Product Family chosen
G.5	Perform search	Click the Submit button to perform the search (See Figure G.2) A new window pops up providing the chosen search results (See Figure G.3)



Figure G.1

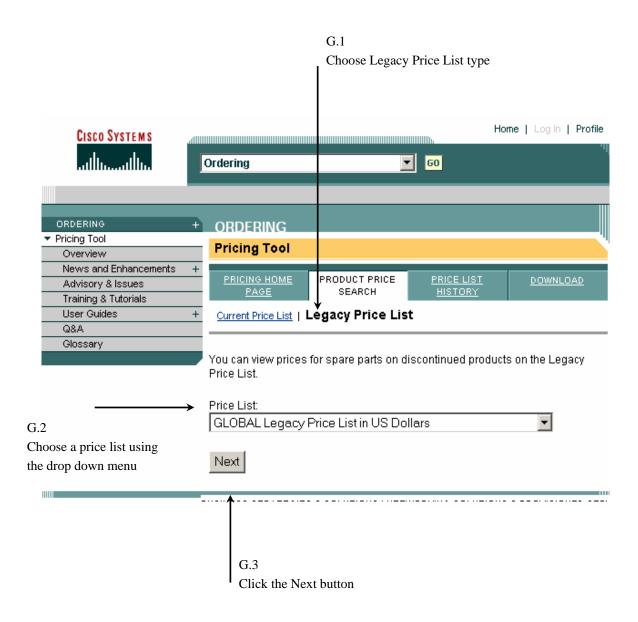




Figure G.2

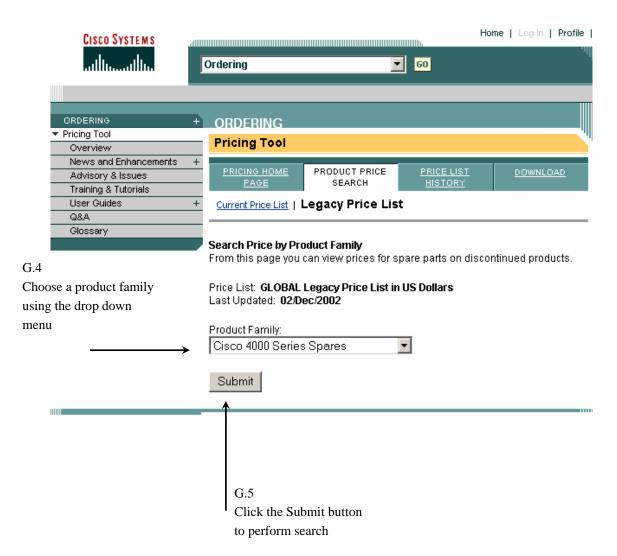
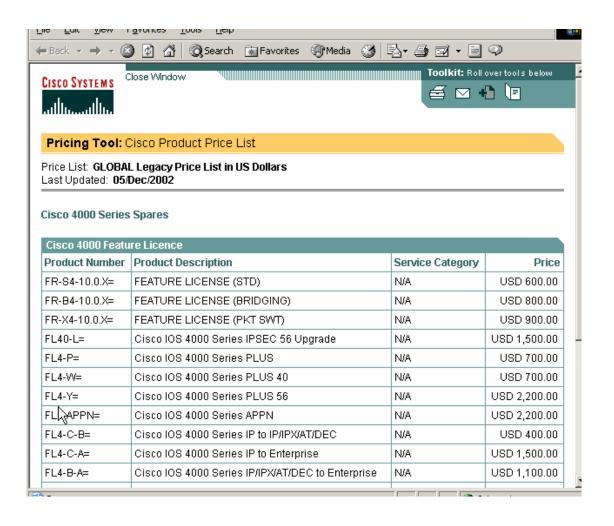




Figure G.3





Viewing Online Price Lists

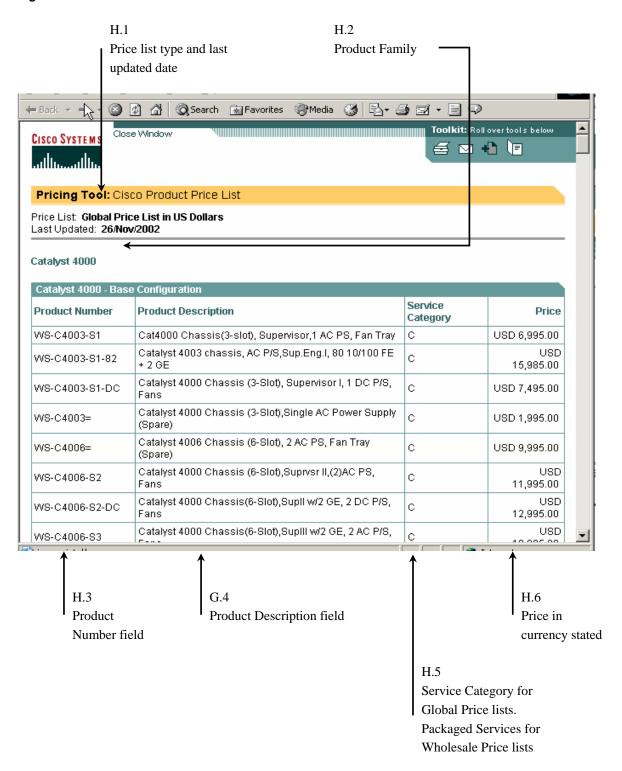
The figure described below shows how to read and interpret the information from a price list. The Pricing Tool price list displays published product information, product description, and price in two convenient formats, online and download. The information provides a way for you, the customer, to reference a product number with a price.

Reference	What it Means
H.1	The price list you are viewing online will be in the top header. The published product pricing information is only valid for the price list listed. Price lists are separated between Global, Wholesale, or Legacy price lists. (See Figure H.1)
Cisco Systems provides a complete line of products to meet the needs of your growing Internetwork. Products are divided into various categories or Families from the Cisco7000 and Cisco7500 series to maintenance and installation (See Fig. H.1)	
Н.3	A string of characters or symbols representing a Cisco product. Examples include: Cisco7010, MEM-1X8F, or CAB-X21MT (See Figure H.1).
H.4	A word or phrase unique enough to identify a Cisco product or family. For example, if you search for "memory" you will retrieve all products with memory in their product description (See Figure H.1).
	Service Category – The Service Category notation on the price list relates to the System Integrator Support Program: "Cisco Partner Support Essentials". The letters A, B, C, D, or S indicates the service category for that product. In the case of "N/A", a product is either not eligible for the Service Category or no Service Category is yet to be applied (See Figure H.1).
H.5	Packaged Services – A set of Cisco-delivered service offerings tailored to the unique needs of the 2-Tier Channel model. The Cisco Package Service product category is only available on the Wholesale Price List. The index numbers 1-18 are assigned to each package service category indicating the required level of support and product complexity, 18 being the highest level. In the case of N/A, the product is not eligible for the packaged service category or no package service category is applied (See Figure H.1).
Н.6	Product price for the products displayed in the stated currency (See Figure H.1)



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Figure H.1





Chapter Three

Search and View Product Price List History Information

Chapter Objectives

- Learn to perform a search for historical published price list additions
- Learn to perform a search for historical published price list deletions
- Learn to perform a search for historical published price list changes
- View price list history reports

Note: To view all three options in one report (Additions, Deletions and Changes), please use the download option to avoid an out-of-memory error on your browser.

Definitions

Additions / Adds - New products that have been added to Cisco's published price list.

Deletions / Removed - Products that have been deleted from Cisco's published price list.

Global Price Lists – A price list for worldwide customers that contains published product price information in the stated currency for the applicable region, country, or location.

History Date Range – The date range to retrieve product added, removed and changes within a published price list(s).

Price List History Additions Report – A report that shows which new products have been added to Cisco Systems published price lists.

Price List History Changes Report – A report that shows which products on the published price list were changed. These include changes to the product description, discount code, or product price.

Price List History Deletions Report – A report that shows which new products have been deleted from Cisco Systems published price lists.

Price List History Report – A report that displays additions, deletions, or changes since the last daily publication of Cisco Systems published price lists. The changes could be regarding description, discount code, and/or price.

Wholesale Price Lists – A price list for 2-tier channel partners that contains published product price information in the stated currency for the applicable region, country, or location.



Price List History Report Search for Additions, Deletions, and Changes

The figures described below shows how to read and interpret the information from a price list history report. The Pricing Tool Price List History Report feature displays published product additions, deletions, or changes. Use the history report feature to find out if a product you are searching for has been recently added or deleted from a Current Price List or to find out if a price on a product has been changed on a price list within the available historical date ranges displayed.

Step	To Do This	What You Do
I.1	Choose a current price list	Use the drop down menu to choose a price list(s) you are entitled to view according to your profile (See Figure I.1). The price list field is filled with the price list chosen
I.2	Choose a history report date range	Use the drop down menu to choose a History Date Range. Historical reports are available only for the date ranges displayed (See Figure I.1). The History Date Range field is filled with the date range chosen
I.3	Choose a history report type	Click the Additions, Deletions, or Changes radio button to select the history report type (See Figure I.1). The radio button will be marked as the chosen search feature
I.4	Perform search	Click the Submit button to perform the search (See Figure I.1) A new window pops up providing the chosen search results (See Figure H.2)



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Figure I.1

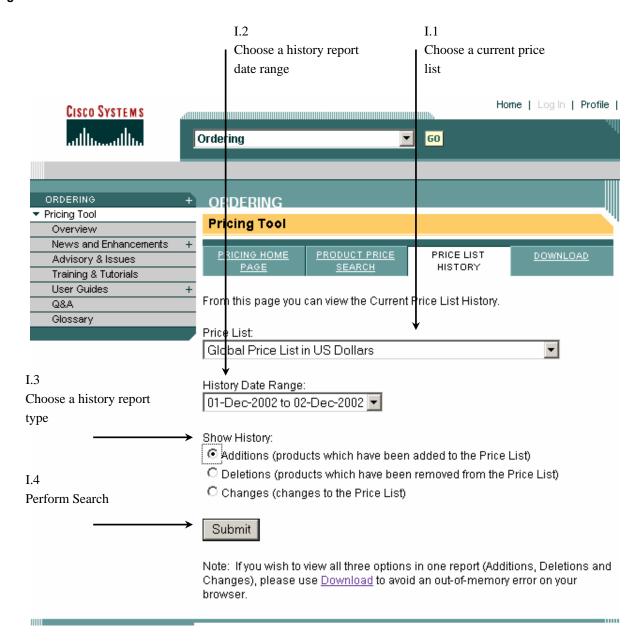
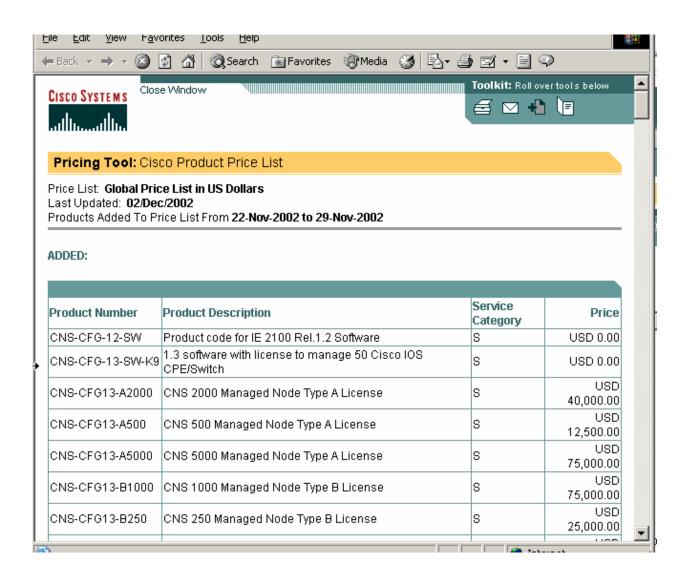




Figure I.2





Chapter Four

Download Published Pricing Information

Chapter Objectives

- Perform a Current Price List download by Product Family
- Perform a Current Price List download by Entire Price List
- Perform a Price History List Report download
- Performa Service Price List download
- Perform a Legacy Price List download

Definitions

Additions / Adds - New products that have been added to Cisco's published price list.

ASCII flat file – A downloaded file that is of a format, which can easily be read into any database using importing tools available with the database.

Current Price List— Refers to the Global/Wholesale Price List which contain product(s) that are currently supported or actively marketed by Cisco Systems.

Deletions / Removed - Products that have been deleted from Cisco's published price list.

Global Price Lists – A price list for worldwide customers that contains published product price information in the stated currency for the applicable region, country, or location.

History Date Range – The date range to retrieve product added, removed and changes within a published price list(s).

Legacy Price List – A list of published spare products, which are orderable but no longer supported or actively marketed by Cisco Systems.

Microsoft Excel for Windows and Mac OS – The file format that downloads the Price List information to Microsoft Excel for Windows and for Mac OS. The Excel File will be set up in Microsoft Excel '95 if the version of Excel is not indicated.

Microsoft Excel 1995 for Windows and Mac OS – The file format that downloads the Price List information to Microsoft Excel for Windows and for Mac OS. The Excel File will be set up in Microsoft Excel '95 version.



Microsoft Excel 1997 for Windows and Mac OS – The file format that downloads the Price List information to Microsoft Excel for Windows and for Mac OS. The Excel File will be set up in Microsoft Excel '97 version.

Price List History Additions Report – A report that shows which new products have been added to Cisco Systems published price lists.

Price List History Changes Report – A report that shows which products on the published price list were changed. These include changes to the product description, discount code, or product price.

Price List History Deletions Report – A report that shows which new products have been deleted from Cisco Systems published price lists.

Price List History Report – A report that displays additions, deletions, or changes since the last daily publication of Cisco Systems published price lists. The changes could be regarding description, discount code, and/or price.

Product Description – A word or phrase unique enough to identify a Cisco product or family. For example, if you search for "memory" you will retrieve all products with memory in their product description.

Product Family – Cisco Systems provides a complete line of products to meet the needs of your growing Internetwork. Products are divided into various categories or Families from the Cisco7000 and Cisco7500 series to maintenance and installation.

Product Number – A string of characters or symbols representing a Cisco product. Examples include: Cisco7010, MEM-1X8F, or CAB-X21MT.

Space-delimited text – A text file download format that is an option on the Price List or Price List History Download menu.

Service Price List – The Service Price List maps service product numbers to service levels, and shows product to service relationship. The Service Price List is available in the download format only.

Wholesale Price Lists – A price list for 2-tier channel partners that contains published product price information in the stated currency for the applicable region, country, or location.



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Perform a Current Price List Download by Product Family

The figures described below shows how to download a Pricing Tool price list by product family. You can use this feature to download the Cisco product family or product families and the associated published product price information when you are not accessing the Cisco website

Step	To Do This	What You Do
J.1	Select download type	Click the Current Price List link to download the current price lists
		The Current Price List field is highlighted in bold lettering
J.2	Choose a price list	Use the drop down menu to choose a price list you are entitled to view according to your profile
		The price list field is filled with the price list chosen
J.3	Download by Product Family	Click the radio button to select search by Product Family (See Figure J.1)
		The radio button will be marked as the chosen search feature
	Choose file format	Click the radio button to select file format type for
J.4	type for downloading	downloading (See Figure J.1)
		The radio button will be marked as the chosen file format type
J.5	Continue with the download	Click the Submit button to bring you to the next page to choose a Product Family to search and view product pricing information (See Figure J.1)
		You are brought to another screen to choose a product family
	Choose a product family	Use the drop down menu to choose a product family in which you would like to view published product pricing information (See Figure J.2)
J.6		You can choose more than one product family
		The product family field(s) is highlighted
J.7	Choose a download file type	Click the radio button to select a file download type (See Figure J.2)
		The radio button will be marked as the chosen file type

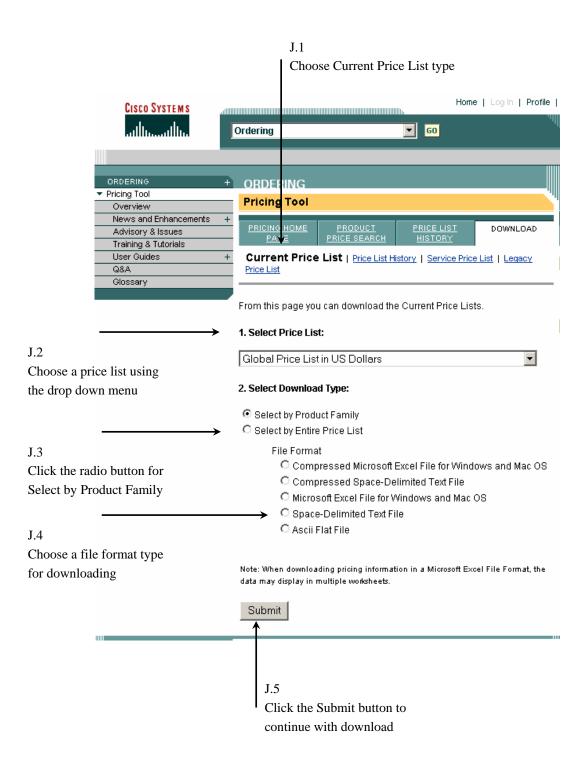


Continued from the previous page

Step	To Do This	What You Do
J.8	Continue with the download	Click the Next button to continue the download (See Figure J.2) You are brought to the next window verifying the download choices
J.9	Verify chosen download information	Check the chosen price list, product family(s), and file format for downloading (See Figure J.3) If the chosen options are incorrect hit the Back button to go back and choose the desired download options The chosen download options are displayed for verification
J.10	Perform download	Click the Submit button to download the chosen product family(s) and price list (See Figure J.4) Depending on your web browser and download type chosen, you will have the option to save the file, view the file, or open and file the view. This is controlled by your computer and web browser settings and is not related to the Pricing Tool



Figure J.1





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Figure J.2

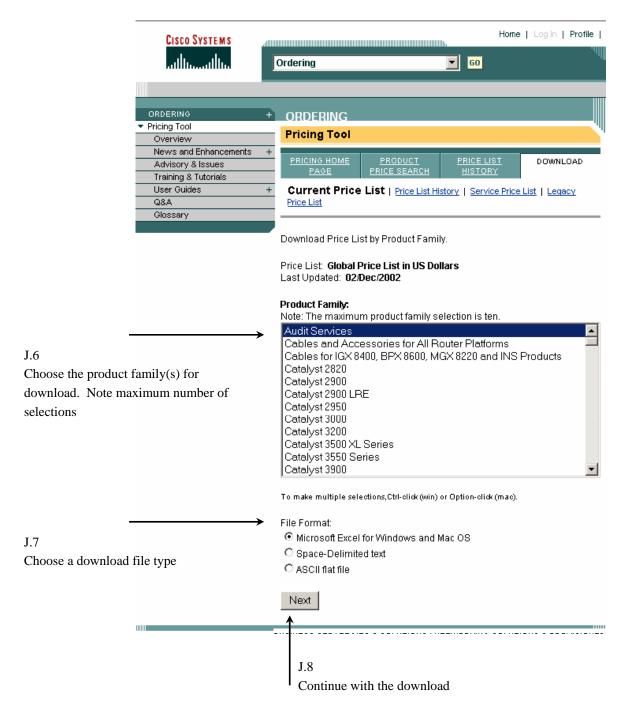
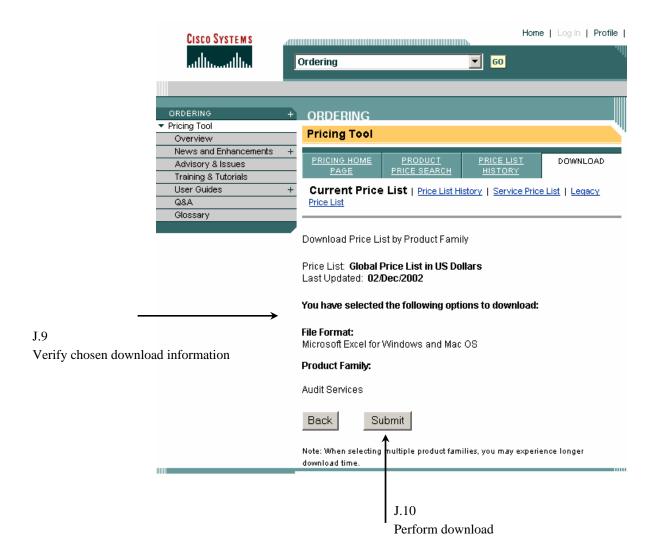




Figure J.3





Internet Commerce

Download a Current Price List Download by Entire Price List

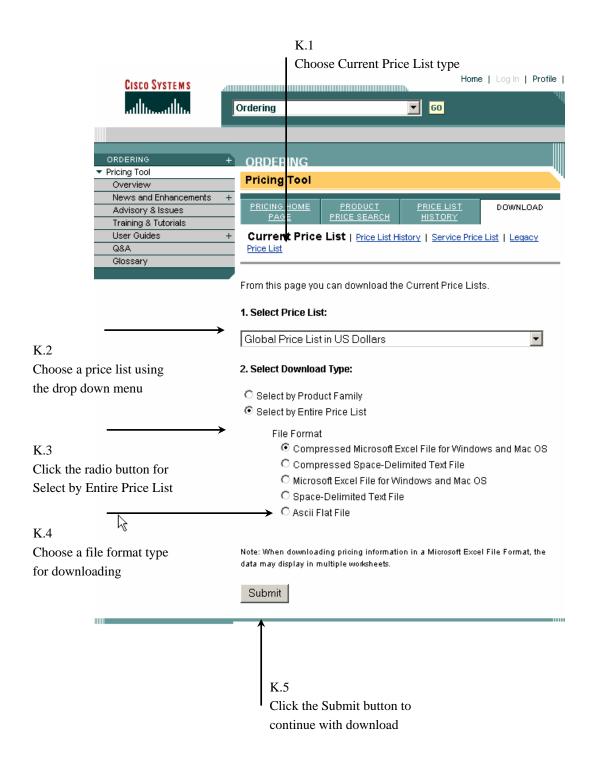
The figures described below shows how to download a Pricing Tool price list by entire price list. You can use this feature to download the entire price list for and the associated published product price information when you are not accessing the Cisco Ordering Site

Step	To Do This	What You Do
K.1	Select download type	Click the Current Price List link to download current price lists
		The Current Price List field is highlighted in bold lettering
K.2	Choose a price list	Use the drop down menu to choose a price list you are entitled to view according to your profile
		The price list field is filled with the price list chosen
K.3	Download by Product Family	Click the radio button to select search by Entire Price List (See Figure K.1)
		The radio button will be marked as the chosen search feature
K.4	Choose file format type for downloading	Click the radio button to select file format type for downloading (See Figure K.1)
		The radio button will be marked as the chosen file format type
K.5	Perform download	Click the Submit button to download the chosen product family(s) and price list (See Figure K.1)
		Depending on your web browser and download type chosen, you will have the option to save the file, view the file, or open and file the view. This is controlled by your computer and web browser settings and is not related to the Pricing Tool
		When downloading Space Delimited Text files, please open the files with Microsoft WordPad to view the data properly



Internet Commerce

Figure K.1





Perform a Price List History Report Download

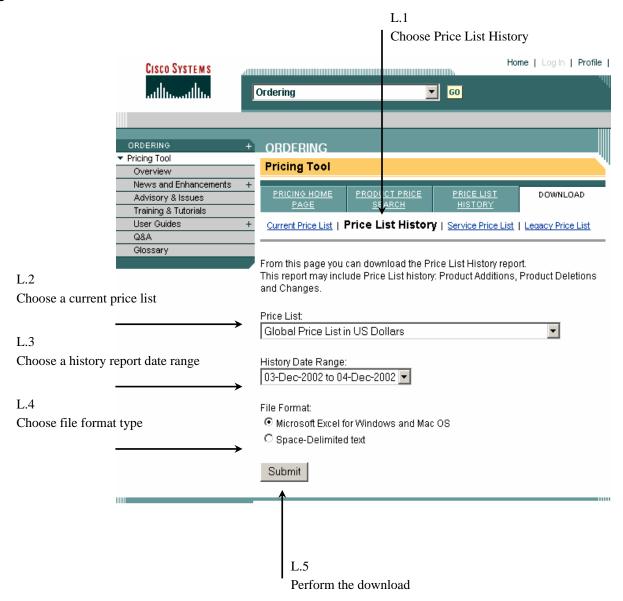
The figures described below show how to download a Price List History report. You can use this feature download/view a combination of the additions, deletions, and changes of the published product information. This is different than viewing the reports online, as the online reports only allow you to view a report on additions or deletions or changes. However the history date ranges are the same for either online or download reports.

Step	To Do This	What You Do
L.1	Select download type	Click the Price List History link to download the current price lists
		The Price List History field is highlighted in bold lettering
L.2	Choose a current price list	Use the drop down menu to choose a price list you are entitled to view according to your profile (See Figure L.1).
		The price list field is filled with the price list chosen
L.3	Choose a history report date range	Use the drop down menu to choose a History Date Range. Historical reports are available only for the date ranges displayed (See Figure L.1).
		The History Date Range field is filled with the date range chosen
L.4	Choose file format type for downloading	Click the radio button to select file format type for downloading (See Figure L.1)
		The radio button will be marked as the chosen file format type
L5	Perform download	Click the Submit button to download the chosen product family(s) and price list (See Figure L.1)
		Depending on your web browser and download type chosen, you will have the option to save the file, view the file, or open and file the view. This is controlled by your computer and web browser settings and is not related to the Pricing Tool



Internet Commerce

Figure L.1





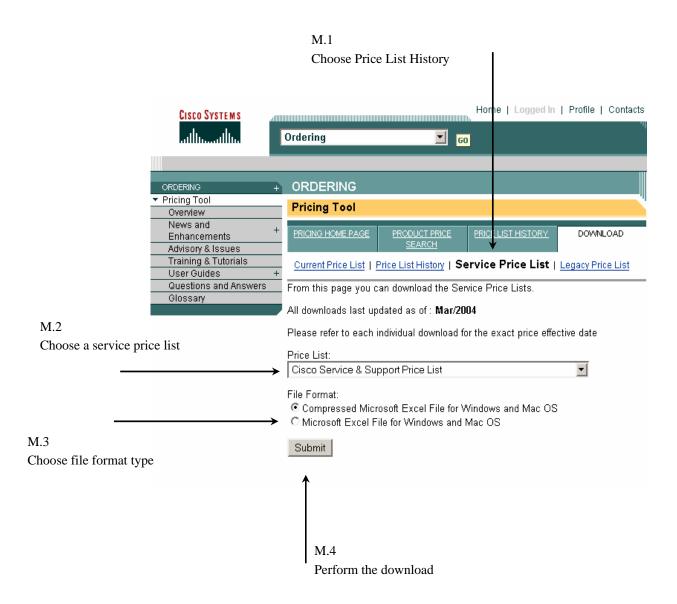
Download a Service Price List

The figures described below shows how to download a service price list. You can use this download to view published service pricing information for different levels of service.

Step	To Do This	What You Do
M.1	Select download type	Click the Service Price List link to download the service price list. Not all users will be able to download this price list. The Service Price List field is highlighted in bold lettering
M.2	Choose a price list	Use the drop down menu to choose a service price list (See Figure M.1)
M.4	Choose file format type for downloading	The price list filed is filled with the service price list chosen Click the radio button to select file format type for downloading (See Figure M.1) The radio button will be marked as the chosen file format type
M5	Perform download	Click the Submit button to download the chosen product family(s) and price list (See Figure M.1) Depending on your web browser and download type chosen, you will have the option to save the file, view the file, or open and file the view. This is controlled by your computer and web browser settings and is not related to the Pricing Tool



Figure M.1





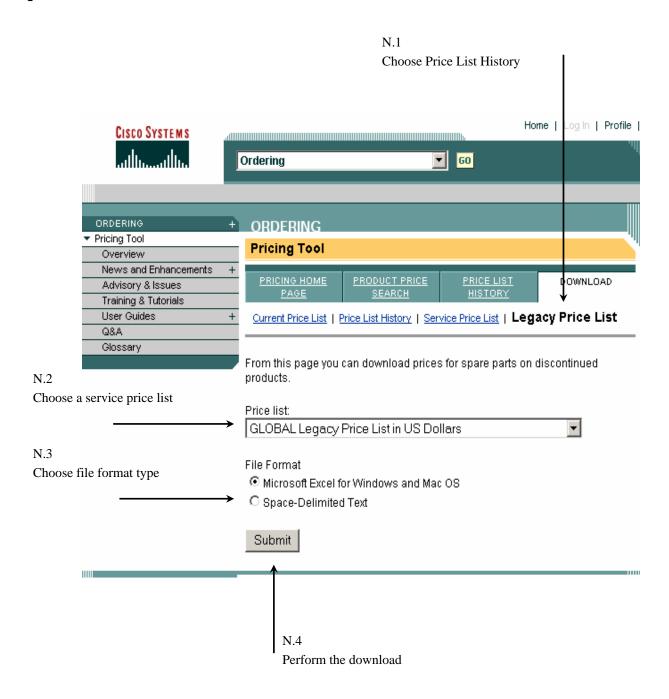
Perform a Legacy Price List Download

The figure described below shows how to read and interpret the information from a Legacy Price List. You can use the Legacy Price List to download published spare products, which are orderable but no longer supported or actively marketed by Cisco.

Step	To Do This	What You Do
N.1	Select price list type	Click the Legacy Price List link to view the legacy price lists The Legacy Price List field is highlighted in bold lettering
N.2	Choose a legacy price list	Use the drop down menu to choose a legacy price lists you are entitled to view according to your profile (See Figure N.1) The legacy price list field is filled with the price list chosen
N.3	Choose file format type for downloading	Click the radio button to select file format type for downloading (See Figure N.1) The radio button will be marked as the chosen file format type
N.4	Perform download	Click the Submit button to download the chosen product family(s) and price list (See Figure N.1) Depending on your web browser and download type chosen, you will have the option to save the file, view the file, or open and file the view. This is controlled by your computer and web browser settings and is not related to the Pricing Tool



Figure N.1





Glossary of Terms

ASCII flat file – A downloaded file that is of a format, which can easily be read into any database using importing tools available with the database.

Browser – The application used to access the World Wide Web. Examples include: Netscape, Microsoft Internet Explorer. Please refer to your browser's on-line help documentation for additional information.

Cisco Connection Online (**CCO**) – Cisco Systems site for product information and online ordering. A username and password grant access to the site and Commerce Tools. Users are granted access to functionality depending on their contract type.

Current Price List— Refers to the Global/Wholesale Price List which contain product(s) that are currently supported or actively marketed by Cisco Systems

Global Price Lists – A price list for worldwide customers that contains published product price information in the stated currency for the applicable region, country, or location.

History Date Range – The date range to retrieve product added, removed and changes within a published price list(s).

Last Update Date – The last updated date that the Global, Wholesale, and Legacy price lists have been refreshed.

Legacy Price List – A list of published spare products, which are orderable but no longer supported or actively marketed by Cisco Systems.

Microsoft Excel for Windows and Mac OS – The file format that downloads the Price List information to Microsoft Excel for Windows and for Mac OS. The Excel File will be set up in Microsoft Excel '95 if the version of Excel is not indicated.

Microsoft Excel 1995 for Windows and Mac OS – The file format that downloads the Price List information to Microsoft Excel for Windows and for Mac OS. The Excel File will be set up in Microsoft Excel '95 version.

Microsoft Excel 1997 for Windows and Mac OS – The file format that downloads the Price List information to Microsoft Excel for Windows and for Mac OS. The Excel File will be set up in Microsoft Excel '97 version.



Packaged Services – A set of Cisco-delivered service offerings tailored to the unique needs of the 2-Tier Channel model. The Cisco Package Service product category is only available on the Wholesale Price List. The index numbers 1-18 are assigned to each package service category indicating the required level of support and product complexity, 18 being the highest level. In the case of N/A, the product is not eligible for the packaged service category or no package service category is applied.

Price List History Additions Report – A report that shows which new products have been added to Cisco Systems published price lists.

Price List History Changes Report – A report that shows which products on the published price list were changed. These include changes to the product description, discount code, or product price.

Price List History Deletions Report – A report that shows which new products have been deleted from Cisco Systems published price lists.

Price List History Report – A report that displays additions, deletions, or changes since the last daily publication of Cisco Systems published price lists. The changes could be regarding description, discount code, and/or price. The report is available with a historical date range of one day (Daily), seven days (Weekly), and one calendar month (Monthly). On the downloadable version, Weekly and Monthly price list history reports are a summation of all transactions that have occurred to a product. Transactions can include product additions, deletions, and/or changes.

Product Description – A word or phrase unique enough to identify a Cisco product or family. For example, if you search for "memory" you will retrieve all products with memory in their product description.

Product Family – Cisco Systems provides a complete line of products to meet the needs of your growing Internetwork. Products are divided into various categories or Families from the Cisco7000 and Cisco7500 series to maintenance and installation.

Product Number – A string of characters or symbols representing a Cisco product. Examples include: Cisco7010, MEM-1X8F, or CAB-X21MT.

Service Category – The Service Category notation on the price list relates to the System Integrator Support Program: "Cisco Partner Support Essentials". The letters A, B, C, D, or S indicates the service category for that product. In the case of "N/A", a product is either not eligible for the Service Category or no Service Category is yet to be applied

Service Category A – Service Category A indicates high sophisticated software content with the longest service life.



Service Category B – Service Category A indicates advanced software content with a long service life.

Service Category C – Service Category A indicates standard software content with a medium service life.

Service Category D – Service Category A indicates some software content with a short service life.

Service Category S – Service Category S indicates non-ISO software content

Service Category N/A – Service Category N/A indicates that a product is not eligible for a Service Category or is eligible but its Service Category value has yet to be assigned.

Service Price List – The Service Price List maps service product numbers to service levels, and shows product to service relationship. The Service Price List is available in the download format only.

Space-delimited text – A text file download format that is an option on the Price List or Price List History Download menu.

Wholesale Price Lists – A price list for 2-tier channel partners that contains published product price information in the stated currency for the applicable region, country, or location.