



Cisco Secure Access Pre-Onboarding Checklist

Complete the following tasks before signing into Secure Access for the first time.



Application and team information

- Identify at least 2 internal applications for testing the access controls.** For each application, determine:
 - IP addresses/FQDNs
 - Ports/protocols
 - Decide if VPN, client-based Zero Trust Access or clientless ZTA
- Decide which users and groups you want to include in testing.**
 - Ask Active Directory admin (Identity Management team) to provision relevant users and groups. Choose one provisioning method:
 - Microsoft Entra ID provisioning [Help – Microsoft Entra ID](#)
 - Okta provisioning [Help – Okta](#)
 - On-premise AD provisioning [Help – Active Directory](#)
- Choose your SAML 2.0 compatible identity provider.**
 - Out-of-the-box supported IdPs: AD FS, Microsoft Entra ID, Duo Security, Okta, OpenAM, and PingID
- Request 2 SAML SSO applications in SAML IdP.**
 - One SAML SSO application for client-based ZTA and clientless ZTA
 - One SAML SSO application for VPN

Network requirements

- For private access**
 - Select IP address ranges for VPN.
 - Each cloud data center to which users will connect must have one user and one management IP range [Help](#).
 - If using IPsec tunnels for backhauling private access traffic (VPNaaS, ZTA):
 - For static routing: Route traffic to the Remote Access VPN pools and CGNAT pools (100.64.0.0/10)
 - For dynamic routing: Configure BGP peering with Secure Access platform
 - If using resource connectors:
 - Static or dynamic routing is only needed for VPNaaS Client IP pools
 - CGNAT is no longer needed or visible within customer networks
 - Internally submit a firewall request to allow access from the backhauling IPsec tunnel and/or resource connectors to internal DNS service and previously selected internal applications.
 - Optional: To facilitate IPsec site-to-site communication, open UDP ports 500 and 4500 [Help](#).

Network requirements, continued

For internet access

- Reference the public IPs used for SSE functions [Help: Secure Access Secure Web Gateway Services](#).
- Select preferred integration method:
 - Branch to internet: Backhauling IPSec tunnels used for private access can also be used for internet access. Appropriate routes must be in place to steer the traffic.
 - Roaming user to internet: Remote access VPN can be used to route all traffic to internet, or roaming module can be used to route DNS and web traffic.
- Highly recommend: Review your organization's acceptable usage policy to understand which site categories should be blocked.

Computer requirements

Highly recommend: Use dedicated machine(s) for testing.

Secure Access supports: PC, Mac, iOS Apple device and Samsung Android.

- Ensure you have admin-level access to the machine(s).
- To test client-based ZTA, the machine(s) must have Trusted Platform Module 2.0 (TPM) available.
- Ensure that the Secure Client software has been downloaded and installed on the test machine(s).