



Incident Response Trends: Q4 2023

Speaker Background



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Senior Consultant, Cisco Talos Incident Response

- GIAC Cloud Forensics Responder (GCFR)
- Certified Information Systems Security Professional (CISSP)
- ISO27001 Lead Auditor
- Google Cloud Professional Cloud Architect
- Red Hat Certified Engineer (RHCE)

An experienced veteran with over 25 years of combined Information Technology and Security experience.



- Unix SysAdmin
- Cloud Solution Architect
- Head of Security
- Senior Cyber Risk Consultant
- Incident Response Consultant



Areas of Expertise:

- Unix Analysis
- Digital Forensics
- Incident Response
- Security Operations
- Consulting
- Cloud Security



Located in Adelaide, South Australia

Cisco Talos

The threat intelligence group at Cisco

Leading Threat Intelligence

625B web requests per day

200+ vulnerabilities discovered per year

1.4M+ new malware samples per day

30B endpoint events per day



Founded in Fighting the Good fight

Global Threat Hunting Team

43 languages

60+ government and law enforcement partnerships

30K critical infrastructure endpoints monitored in Ukraine



Global Capabilities



400+ dedicated responders and intelligence researchers



Leading security technology with the ability to reach across the entire Cisco enterprise

Raising the Bar for Defensive Technology

1.7M networks protected

50M mailboxes protected

87M endpoints protected

Reporting Scope



This presentation covers the incident response engagements closed out in Q4 2023 (October – December).



It documents the top threats we observed, TTPs, impact, and security weaknesses that facilitated adversary actions.



Covers engagements in organizations in a wide variety of industries and geographies.



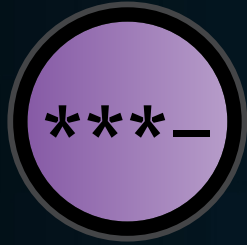
Ransomware was the top threat in Q4



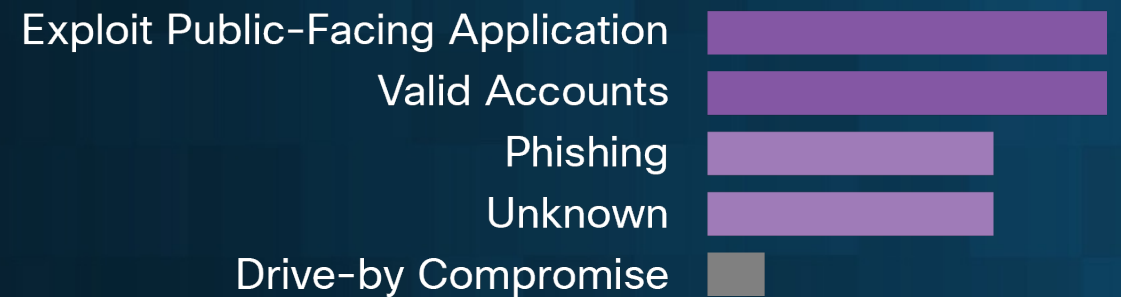


Attackers targeted manufacturing and education companies the most in the fourth quarter of 2023.





Exploit in
public-facing
application and
mis-use of valid
accounts were the
top infection vectors
in Q4



Observed Trends



Top observed threat was ransomware



Top initial access vector was exploit in public-facing applications



Top weakness was lack of MFA

Ransomware increase from previous quarter

Talos IR responded to Play, Cactus, BlackSuit, and NoEscape ransomware groups for the first time in Q4



Play

- Anydesk persistence
- Disabled security tools
- MFA bypass



Cactus

- VPN account with no MFA
- Lateral movement with RDP
- Persistence with scheduled tasks and WMIC



BlackSuit

- Mimikatz
- ScreenConnect used for persistence
- Targeting Education



NoEscape

- CitrixBleed
- Itarian for persistence
- Cobalt Strike and Sliver

Looking Forward



- December 19, 2023 – FBI Announced disruption of ALPHAV ransomware infrastructure.
- LockBit ransomware group offers to recruit ALPHAV developers.

Looking Forward



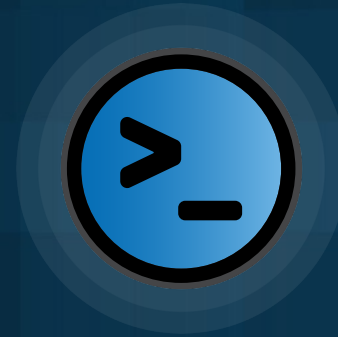
- Growing trend of QR Code Phishing -> MFA exhaustion attacks

Looking
Forward



Actions after Compromise

Traversing the Network



Attackers abused remote services, such as RDP, SSH, and SMB, to move laterally in 24 percent of engagements.

Evasion



Indicator removal, such as file deletion was the top observed defense evasion this quarter



Disabling security tools, including EDR solutions

Other Actions



Use of remote access software: AnyDesk, ScreenConnect, TeamViewer, SplashTop, etc.



Abuse of service accounts for privilege escalation

Top ATT&CK Techniques

- T1078 Valid Accounts
- T1190 Exploit in Public-Facing Application
- T1003 OS Credential Dumping
- T1021 Remote Services
- T1219 Remote Access Software
- T1070.004 Indicator Removal: File Deletion
- T1218.011 System Binary Proxy Execution: Rundll32
- T1562.001 Impair Defenses: Disable or Modify Tools
- T1018 Remote System Discovery
- T1105 Ingress Tool Transfer

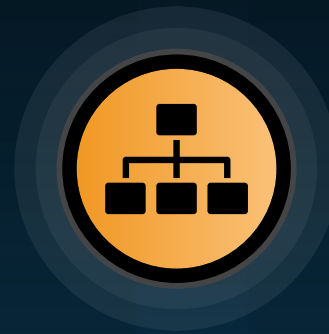
Recommendations



Implement MFA



Educate users about MFA exhaustion attacks and QR code phishing attacks.



Centralize logs



Patch vulnerable systems

Key threats Talos is tracking: Aviation

APT29 Infostealer



Russian state-sponsored threat actor seeking to gather intelligence and data from entities in the public sector.

Lazarus Infostealer



State-sponsored threat actor stealing information and credentials for the benefit of North Korea.

APT41



Nation state espionage group focusing on high-tech strategic industries.

Key threats Talos is tracking:

Retail

Data Leak Misconfiguration



Leaking of customer data from poorly secured cloud storage, or theft of credentials.

Business Email Compromise



Criminals conducting financial fraud with the assistance of generative AI.

BlackCat Ransomware



Criminal ransomware group operating as ransomware-as-a-service (RaaS).

Key threats Talos is tracking: Telecommunications

LockBit Ransomware



Criminal ransomware gang that exfiltrates data for double extortion, threatening disclosure and no decryption unless paid.

Lazarus Group



State-sponsored group targeting employees within high tech industries to gain access to systems.

Greatness Phishing-as-a-service



Phishing-as-a-service (PaaS) targeting the tech sector.

Q & A



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