

Cisco CSPC

Troubleshoot guide for bringing up the Admin shell using Linux boot ISO.

August 2024



- 1. Download the Alma-Linux-boot ISO to PC (to use it in Step#7). https://repo.almalinux.org/almalinux/9/isos/x86_64/AlmaLinux-9-latest-x86_64-boot.iso
- 2. Open Browser to login to CIMC.
- 3. Login to the CIMC console.

ō	📸 Cisco IMC Login Page	x +	~	- a ×
~	\rightarrow C	○ & ≠ https://172.30.241.35/.ogin.html ☆		ල 💽 එ =
		սիսի		
		cisco		
		Product Name		
		11000001101110		
		Version: 2.0		
		cspc-liker		
		Language : English 🗸 👻		
		Log In		
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4. Launch the KVM session by selecting the button (Launch KVM) shown below.

÷	uluulu cisco	Cisco Integrated Management Controller	÷ 🔽 1	cspc-user@172.30.251.23 - C240-WZP27350JSK 🔅
) / Cł	nassis ,	/ Summary ★	Refresh Host	t Power Launch KVM Ping Locator LED 0

5. Click on the link provided.

KVM Server Certificate Load						
https://10	2068/cert_check_redirect.html?redirect_url=https://	:/html/kvmViewer.html				
KVM server certificate has been accepted. Click this link to continue loading the KVM client application: https://l :/html/kvmViewer.html						



6. On the screen displayed, select **Virtual Media > vKVM-mapped vDVD**.



7. Click on Browse, navigate to where the Linux-boot-ISO image (downloaded in step#1) is located and click on **Map Drive.**



8. Confirm that the image has been mapped.



9. Reboot the system by selecting **Macros > Static Macros > Ctrl+Alt+Delete**

99 99	Macros	>	Static Macros	>	Q Search	
≫	Tools	>	User Defined Macros		Ctrl + Alt + Delete	
\bigcirc	Power	>	Manage Macros		Alt + Enter	



10. Once the reboot is underway, the screen below will display. Press (F6) to enter the Boot Menu.

copyright (c) zoza cisco agatems, inc.
Press <f2> BIOS Setup : <f6> Boot Menu : <f7> Diagnostics Press <f8> CIMC Setup : <f12> Network Boot Bios Version : C240M7.4.3.2a.0.0710230213 Platform ID : C240M7 – Loading Marvell SCSI Driver 1.1.17.1002</f12></f8></f7></f6></f2>
Processor(s) Intel(R) Xeon(R) Platinum 8468 Total Memory = 2048 GB Effective Memory = 2048 GB Memory Operating Speed 4800 Mhz
Cisco IMC IPv4 Address : 172.30.241.35 Cisco IMC MAC Address : EC:F4:0C:5E:97:68
Entering Boot Menu

11. Select the Cisco vKVM-Mapped vDVD2.0 drive and press ENTER.



12. Choose 'Troubleshooting' and press "Enter"



13. Choose 'Rescue a AlmaLinux System'



14. Choose [1] to continue.

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15. Press "ENTER" to login to shell.



16. Run command 'chroot /mnt/sysroot' to get into the local HD partition with bash shell.



17. Open file "vi /optAppServices/adminshell"





18. Please comment the three lines as shown in below, Present at the end of file.

Save the file.
See how we were called.
stant)
start # devbu ston
adminshell ston
tt denku stant
adminshell start
1.
ston)
derbu ston
adminshell stop
ddminshorr_stop
nectant)
adminshell ston
adminshell start
::
status)
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adminshell status
::
start-derbu)
derbu start
::
ston-derbu)
derbu stop
:::
restart-derbu)
derbu stop
derbu start
::
status-derby)
derby status
;;
*)
echo "Usage: SADMINSHELL {start stop restart status}"
exit 1
esac
exit \$RETUAL
[anaconda]1:main*2:shell 3:log 4:storage-log 5:program-log

19. Enter "exit" twice which will send the VM to reboot automatically.



20. Unmount the Almalinux-boot ISO, by clicking Vitual Media > AlmaLinux-ISO and Click "Confirm"

		status actoy		Δ		
💭 Virtual Media		Create Image	ELL (start):	WARNING!		
日 Chat		AlmaLinux-9-lates		Do you want to un-map AlmaLinux-9-latest-x86_64-boot.iso ?		
		vKVM-Mapped vHDD		Cancel		

21. Once boxes boots up, Admin shell we will be able to login.



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