



Offer Description – Product

Cisco Crosswork Planning

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the “**Agreement**”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to a Supplemental End User License Agreement or SEULA mean Offer Description.

1. Summary

Crosswork Planning (the “**Product**”) is an on-premises network design and planning tool that addresses some of the key challenges faced by network engineers: maintaining network efficiency, scaling effectively, and integrating new services while minimizing disruptions. With Crosswork Planning, you can:

- Simplify network planning: Gain intuitive insights and streamline tasks.
- Optimize network performance: Utilize inbuilt tools to proactively address congestion and help optimize resource allocation.
- Facilitate growth: Plan for future traffic demands and integrate new services.
- Simplify growth planning: Forecast network needs and cost-effectively accommodate growth.

2. Support and Other Services

2.1 **Support.** Your purchase of the Product includes [Cisco Solution Support for Services Providers](#) for Software or other support as described in Your Order.

2.2 **Pre-requisite licenses.** You must have each of the following licenses for each network You Manage to use the Product in a production environment:

- (A) A valid Active Server license for each copy of the Product loaded into the memory of an Active Server; and
- (B) A valid RTM license for each Network Element (whether physical or virtual) that is Managed by the Product running on an Active Server. RTM licenses for Managed Network Elements are categorized by specific device type, as identified in Your Order.

A single Active Server license and its corresponding RTM licenses can only Manage a single network. If You wish to Manage additional networks, You must purchase separate Active Server licenses and corresponding RTM licenses.

2.3 To use the Product on a non-production server used only for fail-over purposes (a “**Standby Server**”), You must have a valid Standby Server license for each copy of the Product loaded into the memory of the Standby Server. You are permitted to use a single Standby Server solely to back up a single Active Server and must have valid licenses for each.

3. Data Protection

Please see [The Trust Center](#) for information on how Cisco uses and protects Personal Data, Systems Information and Customer Content collected and processed by Cisco through use of Cisco products and services.

4. Special Terms

Network interface modules (also known as NIMOs) provide the connectivity between the Product and differing types of Network Elements. Network Elements and their associated functionality are constantly evolving and therefore, NIMOs will not support all possible devices, capabilities, or use cases.

5. Definitions

Term	Meaning
Active Server	A server used in a production environment.
Manage	To use the Product to monitor or exchange information with certain Network Elements
Network Element	As applicable, a virtual or physical router, switch, server, or network function in Your network.
RTM	The right to Manage a Network Element