



Offer Description – Product

Panoptica

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the “**Agreement**”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to the Supplemental End User License Agreement or SEULA mean Offer Description.

1. Summary

Panoptica (the “**Product**”) is a cloud-based application security solution that provides comprehensive Container, Serverless, API, Service Mesh and Kubernetes Security in a single platform as described in the Documentation available at <https://panoptica.app>.

2. Support and Other Services

During the Use Term, Cisco will provide white-glove support and maintenance for the Product including a community forum, learning materials, dedicated Slack Channel, email tech support, and a dedicated success manager. After You order the Product, Your Customer Success Manager will reach out to You.

3. Data Protection

Privacy Data Sheet. The [Outshift Products Privacy Data Sheet](#) describes the Personal Data that Cisco collects and processes as part of delivering the Product.

4. Special Terms

Evolving Cisco Technology. Cisco reserves the right to end the life of the Product, including component functionality and all related support services (“**EOL**”), by providing at least 30 days prior written notice by email to the email address You used to set up Your account. If You prepaid a fee for Your use of the Product that becomes EOL before the expiration of Your then-current Usage Term, Cisco will use commercially reasonable efforts to transition You to a substantially similar Product. If Cisco does not have a substantially similar Product, then Cisco will reimburse You (“**EOL Reimbursement**”) or credit You (“**EOL Credit**”) any unused portion of the prepaid fee. The EOL Reimbursement or EOL Credit will be calculated from the last date the applicable Product is available to the last date of the applicable Usage Term. Such EOL Credit can be applied toward the future purchase of [Outshift by Cisco](#) offerings. Cisco’s [End-of-Life Policy](#) does not apply to this Product.