

Supplemental End User License Agreement

IMPORTANT: READ CAREFULLY

Dear Customer.

This Supplmental End User Licsense Agreement ("SEULA") contains additional terms and conditions for the Software Product set forth herein and licensed under the End User License Agreement ("EULA") between you and Cisco Systems, Inc. or its Affiliates (collectively, the "Agreement"). Capitalized terms will have the meanings as in the EULA. To the extent that there is a conflict between the EULA and this SEULA, this SEULA will take precedence.

By downloading, installing, or using the Software you agree to comply with the terms of this SEULA.

SUPPLEMENTAL LICENSE TERMS FOR: Cisco Systems WebEx Social Software

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- 1. WebEx Social Software is an enterprise collaboration platform that may provide different functionality, including, but not limited to: content/documents (content development, content management, portals, and Intranets); communication (voice/video, instant messaging, conferencing, and email); business process (business applications, vertical applications, customer care, and workflow); and social networking (profiles, teams, communities, networks).
- 2. License. Conditioned upon compliance with the terms and conditions of the Agreement, Cisco grants to Customer a nonexclusive, nontransferable and sublicenseable (to Customer's end users) license to use for Customer's (and/or Customer's end users') internal business purposes the Software and Documentation for which Customer has paid the required license and/or subscription fee. "Documentation" means information (whether contained in user or technical manuals, training materials, specifications, videos or otherwise) pertaining to the Software and made available by Cisco with the Software in any manner (including on CD-Rom, or online). In order to use the Software, Customer may be required to input a registration number or product authorization key and register Customer's copy of the Software online at Cisco's website to obtain the necessary license key or license file.
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- (ii) incurred as a result of the use of, access to, or denial of access to the Content.

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- 7. WebEx Social Software contains certain Oracle database products ("Oracle Products") that impose additional restrictions on Customer's use. Customer shall not install or configure Oracle Products separately and independently from WebEx Social Software. Except for Enterprise Manager, Customer shall not access Oracle Products directly or through other database tools, but rather only through WebEx Social Software. Customer shall not navigate the underlying data schema of Oracle Products. Customer shall not access Oracle Products or establish the transfer of data without Cisco APIs. Customer shall not upgrade Oracle Products separately, but only as a component of Oracle Products.
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