



Supplemental End User License Agreement

IMPORTANT: PLEASE READ CAREFULLY

Dear Customer,

This Supplemental End User License Agreement (“**SEULA**”) contains additional terms and conditions for the Software product(s) set forth herein and licensed under the End User License Agreement (“**EULA**”) between you and Cisco Systems, Inc. or its Affiliates (collectively, the “**Agreement**”). Cisco’s EULA can be found here <https://www.cisco.com/c/en/us/about/legal/cloud-and-software/software-terms.html>. Except as otherwise set forth in this SEULA, capitalized terms will have the meanings as in the EULA. To the extent that there is a conflict between the EULA and this SEULA, this SEULA will take precedence.

By downloading, installing, or using the Software you agree to comply with the terms of this SEULA.

SUPPLEMENTAL LICENSE TERMS FOR: Cisco Crosswork Situation Manager Software

SOFTWARE ENTITLEMENT:

<u>Product</u>	<u>License Metric</u>	<u>License Duration</u>
Cisco Crosswork Situation Manager	Server and Managed Entity RTM (Each is required; see below)	Perpetual Server license; Subscription Managed Entity RTM license

DEFINITIONS:

- “**Primary Server**” means a physical or virtual server.
- “**Manage**” means to Use the Software to manage, monitor or otherwise exchange information with one or more Managed Entities, as may be further described in the Documentation.
- “**Managed Entity**” means, as applicable, a physical or virtual network element, machine, server, or application which produces Events and sends this information to the Software.
- “**Event**” means a unique message (with a timestamp and payload, i.e., log file, status, or change events generated by the “Managed Entity(ies)”) indicating that a threshold has been reached, something has changed, or a failure has occurred.
- “**RTM**” means the right to Manage a Managed Entity.
- “**Software**” means the Cisco Crosswork Situation Manager Software.
- “**Secondary Server**” means a physical or virtual server that is not in use unless the Primary Server is not operational.

ADDITIONAL GENERAL LICENSE RIGHTS AND RESTRICTIONS:

- Cisco Crosswork Situation Manager Software License. To Use the Software, You are required to have *each* of the following:
 - A valid Cisco Crosswork Situation Manager Server license for *each* instance of the Software loaded into the memory of a Primary Server or a Secondary Server; and
 - A valid **RTM license** for *each* Managed Entity that is Managed by the Software running on a Primary Server.