

Cisco Common Services Platform Collector Fundamentals (CSPCF) v1.0

What you'll learn in this course

The **Cisco Common Services Platform Collector Fundamentals (CSPCF)** v1.0 course is a series of modules used to educate you on the Cisco® Common Services Platform Collector (CSPC). You will learn how the CSPC discovers and collects information, and how the information can be used to provide inventory reports, alerts, configuration best practices, technical service coverage, lifecycle information, and other detailed reports and analytics for both hardware and OS software.

Course duration

- E-learning: 4-5 hours of self study

How you'll benefit

This course will help you:

- Develop an accurate and holistic view into the customer network
- Assist customers with inventory-related activities, such as end-of-life product identification, lack of coverage on critical devices, and Product Security Incident Response Teams (PSIRTs) that could lead to vulnerability issues
- Proactively identify external and internal threats and reactively track and manage alerts
- Position customers for easy migration to Customer Experience/Product Experience (CX/PX) Cloud

Who should enroll

- Chief technical officers
- Network security professionals
- Network operations professionals
- Contract lifecycle professionals
- Network engineers

How to Enroll

E-learning

- To buy a single e-learning license, visit the [Cisco Learning Network Store](#).
- For more than one license, or a learning library subscription, contact us at learning-bdm@cisco.com.

Technology areas

- Networking
- Common Services Platform Collector

Course details

Objectives

After taking this course, you should be able to:

- Describe the CSPC and articulate its benefits
- Explain how the CSPC can simplify the tasks of various network and security professionals
- Install and configure the CSPC
- Interpret and respond to security alerts generated via the Smart Net Total Care (SNTC) portal
- Generate reports via the SNTC portal and interpret the data
- Proactively identify both external and internal threats via the SNTC portal

Prerequisites

To fully benefit from this course, you should have the following knowledge and skills:

- You should have access to the Cisco Common Service Platform Collector (CSPC). This could be through a Smart Net Total Care, Success Tracks, or Solutions Support contract.

Outline


- What Is CSPC?
- Why Do I Need CSPC? Uncovering the Value of CSPC
- How Do I Install CSPC? CSPC Installation and Configuration
- The Value of CSPC with a Services Portal

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