

Cisco Headset USB-C Adapter



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Product overview

The Cisco Headset USB-C Adapter uses Bluetooth 5.4 to enhance your connectivity experience. You can use this dedicated connection for a quick plug-and-play experience or to connect devices that don't have Bluetooth built in. The USB Adapter is now equipped with a USB-C connection and a USB-A converter, integration with Webex® and Microsoft Teams, and the ability to pair multiple devices to one USB adapter.



Figure 1. Cisco® Headset USB-C Adapter with USB-A converter

Features and benefits

Table 1. Features and benefits

FEATURE	DESCRIPTION
Bluetooth (5.4)	Experience seamless connectivity with the latest Bluetooth 5.4 technology, ensuring compatibility with a wide range of devices and enhanced wireless range for your Cisco Headsets.
UC and Microsoft Teams	Enjoy full integration with Webex and Microsoft Teams, allowing for a smooth and efficient collaboration experience with Bluetooth Cisco Headsets designed for these platforms. Supported headset models include Cisco Headset 700 series and 900 series.
Multi-device Pairing	Effortlessly switch between devices with support for one active connection while retaining memory for up to eight previously paired Cisco headset devices, providing convenience and flexibility for multitasking.
Auto Connection	Automatically recognize and connect to previously paired Bluetooth Cisco Headsets, saving time and simplifying the user experience.
Integrated Multicolor LED Indicator	Experience intuitive and streamlined notifications with a sophisticated LED indicator capable of displaying multiple colors to convey various statuses and alerts. Indicator is visible on both sides of the adapter.
Cisco Accessory Hub Web App	Manage your device connections with precision, perform adapter resets, or effortlessly pair new devices using the intuitive Cisco Accessory Hub Web Tool, designed for user-friendly personal device administration.
Included USB-A converter	Maximize your adapter's versatility with the included USB-A converter, effortlessly connecting your Bluetooth Cisco Headsets to either USB-C or USB-A ports for unparalleled compatibility and convenience.
Plug and Quick Connect	Simply plug in the adapter into your laptop or Cisco desk device and enjoy a hassle-free experience. Your Bluetooth Cisco headset stays paired, ensuring a swift connection and immediate readiness for use.

Compatibility

For compatibility information with Cisco IP Phone, Webex Desk Series, Webex, Cisco Jabber, and Webex Meetings, please refer to the [Cisco Headset Compatibility Guide](#) for details.

Product specifications

Table 2. Product specifications for the Cisco Headset USB-C Adapter

CONNECTIVITY	DESCRIPTION
Contents in the box	<ul style="list-style-type: none"> • Cisco Headset USB-C Adapter • Cisco Headset USB-C to A converter • Pointer card
Adapter dimension	Cisco Headset USB-C Adapter: 14 x 10.25 x 9.49 mm Cisco Headset USB-C to A converter: 14 x 10.7 x 9.5 mm
Weight	Cisco Headset USB-C Adapter: 3.0 g Cisco Headset USB-C to A converter: 1.5 g
Compatible devices	PC, Mac, Cisco IP phone, Cisco Desk Series
Operating temperature (include?)	32°F to 113°F (0°C to 45°C)
Connectivity options	<ul style="list-style-type: none"> • USB-C – Primary • USB-A with converter
Simultaneous connections	1 connection and remembers up to 8 paired devices
Sound codecs	<ul style="list-style-type: none"> • SBC • AAC • Qualcomm® aptX™ • Qualcomm® aptX HD • Qualcomm® aptX™ Adaptive

Table 2. Product specifications for the Cisco Headset USB-C Adapter

CONNECTIVITY	DESCRIPTION
Range	Class 1 devices 30 meters (100 feet), Class 2 device 10 meters (33 feet)
Bluetooth profiles	<ul style="list-style-type: none"> Headset Profile (HSP 1.2), Hands-Free Profile (HFP 1.7.2), Audio/Video Remote Control Profile (AVRCP 1.6.2), Advanced Audio Distribution Profile (A2DP 1.32), Device Identification Profile (DIP 1.3)
Bluetooth version	Supports Bluetooth v5.4
Pairing	Cisco Accessory Web app is required for re-pairing and resetting adapter
SECURITY	DESCRIPTION
Secure Boot	Ensures only images encrypted by Cisco AES-128 bit key are allowed
LED INDICATION	DESCRIPTION
Blue (blinking)	Bluetooth pairing and searching mode
Blue (solid)	Bluetooth connected
Blue (pulsing)	Streaming media
White (pulsing)	Connecting to Microsoft Teams

Table 2. Product specifications for the Cisco Headset USB-C Adapter

LED INDICATION	DESCRIPTION
White (solid)	Connected to Microsoft Teams
White (blinking for 10 seconds)	Microsoft Teams connection failed
White (pulsing)	Microsoft Teams notification
Green (blinking)	Incoming call
Green (solid)	Active meeting/call
Red (solid)	Muted
Green (pulsing)	Held call or Webex meeting notification
Amber (solid)	Software update for the Cisco USB-C Adapter is in progress. The indicator turns off when the update is complete.

Ordering information

The Cisco Headset USB-C Adapter will be available to order in October 2024. At that time, visit the [Cisco Ordering home page](#).

Table 3. Ordering information for Cisco Headset USB-C Adapter

PART NUMBER	DESCRIPTION
HS-WL-ADPT-USBC=	Cisco Headset Wireless Bluetooth USB-C Adapter with USB-C to A converter

Warranty information

The Cisco Headset USB-C Adapter has a one-year limited liability warranty.

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For additional information
Visit cisco.com/go/headsets.

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