

End-of-Sale and End-of-Life Announcement for Cisco Room Kit

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Overview

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Cisco announces the end-of-sale and end-of life dates for the Cisco Room Kit. The last day to order the affected product(s) is January 27, 2025. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Room Kit

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 29, 2024
End-of-Sale Date : HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 27, 2025
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 27, 2025
End of SW Maintenance Releases Date : HW	The last date for software full support. After this date, Cisco will no longer guarantee new features or non-critical bug fixes for this product. Customers may be required to install newer software versions to continue to get support.	January 27, 2027
End of SW/Vulnerability/Security Maintenance Releases Date : HW	Last date for limited software support; only critical bug fixes, security and vulnerability improvements are delivered, if possible. The last date that Cisco Engineering may release a maintenance release or scheduled software remedy for a security vulnerability or critical issue. Customers may be required to install newer software versions to continue to get support.	January 31, 2030
End of Routine Failure Analysis Date : HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 27, 2026
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 27, 2026
End of Service Contract Renewal Date : HW	The last date to extend or renew a service contract for the product.	April 24, 2029

Milestone	Definition	Date
Last Date of Support : HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. Cisco can no longer guarantee that the device will continue to function and connect to the Cisco Webex cloud which include impacts to calling features, services, applications, and management. When the device loses its cloud connection, it will happen without notice. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2030

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CS-KIT-BUN-K9	Room Kit with Touch10, accessories and Software options	There is currently no replacement product available for this product.	-	-
CS-KIT-S-UNITK7+	Spark Room Kit unit None - Encryption	There is currently no replacement product available for this product.	-	-
CS-KIT-S-UNIT++	Cisco Room Kit unit TAA	There is currently no replacement product available for this product.	-	-
CS-KIT-UNITK7=	No Encryption - Cisco Room Kit unit (spare)	There is currently no replacement product available for this product.	-	-
CS-KIT-UNIT=	Cisco Room Kit unit (spare)	CS-BARPRO-K9=	Cisco Room Bar Pro, First Light - SPARE	-
CS-KIT-WMK=	Wall Mount for Cisco Kit	There is currently no replacement product available for this product.	-	-
CS-KIT-WMK-	Wall Mount for Cisco Kit	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CS-KIT-SMK-	Screen Mount for Cisco Kit	There is currently no replacement product available for this product.	-	-
CS-KIT-SMK=	Screen Mount for Cisco Kit	There is currently no replacement product available for this product.	-	-
CS-KIT-K7	Cisco Room Kit with Navigator - No Encryption and no radio	There is currently no replacement product available for this product.	-	-
CS-KIT-K9++	Cisco Room Kit with Navigator - TAA	CS-BARPRO-K9++	Cisco Room Bar Pro, First Light - TAA	-
CS-KIT-K9	Cisco Room Kit with integrated mic, speakers and Navigator	CS-BARPRO-K9	Cisco Room Bar Pro, First Light	-
CS-KIT-S-M-UNIT+	Cisco Room Kit Small unit	There is currently no replacement product available for this product.	-	-
CS-KIT-S-K7	^None Encryption - Spark Room Kit Small with Touch10	There is currently no replacement product available for this product.	-	-
CS-KIT-S-UNIT+	Spark Room Kit unit	There is currently no replacement product available for this product.	-	-
CS-KIT-S-WMK-	Wall Mount for Cisco Spark Kit Small	There is currently no replacement product available for this product.	-	-
CS-KIT-S-WMK=	^Wall Mount for Cisco Spark Kit Small	There is currently no replacement product available for this product.	-	-
CS-KIT-MM-K9	Cisco Room Kit - NC	CS-BARPRO-NC-K9	Room Bar Pro in First Light - NC	-
CS-KIT-CAB-COV=	Cable cover for Room Kit	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CS-KIT-CAB-COV	Cable cover for Room Kit	There is currently no replacement product available for this product.	-	-
CS-POE-INJ-	Touch PoE power injector	There is currently no replacement product available for this product.	-	-
CS-POE-INJ=	Touch PoE power injector	There is currently no replacement product available for this product.	-	-
CS-POE-INJ	Touch PoE power injector	There is currently no replacement product available for this product.	-	-
CS-POE-INJ+	Touch PoE power injector	There is currently no replacement product available for this product.	-	-
CS-KIT-S-UNIT	Spark Room Kit unit	CS-BARPRO-K9	Cisco Room Bar Pro, First Light	-
CS-KIT-S-UNIT=	^Spark Room Kit S unit (spare)	There is currently no replacement product available for this product.	-	-
CS-T10-TS-FT-G=	Cisco Room Navigator Foot Stand-First Light(White)-SPARE	There is currently no replacement product available for this product.	-	-
CS-T10-TS-FT=	Cisco Room Navigator Foot Stand - SPARE	There is currently no replacement product available for this product.	-	-
CTS-RMT-TRC6	Remote Control TRC 6	There is currently no replacement product available for this product.	-	-
CTS-RMT-TRC6=	Remote Control TRC 6 spare	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CAB-2HDMI-5M=	HDMI to HDMI Cable 5m	There is currently no replacement product available for this product.	-	-
CS-KITMIN-CAM-COV-	Camera Cover for Room Bar & Room Kit Mini	There is currently no replacement product available for this product.	-	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Room Kit through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

<https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information on Cisco collaboration devices end-of-life policy, go to:

<https://help.webex.com/en-us/article/nmivfhq/End-of-support-policy-for-RoomOS-devices>.

For more information about the Cisco Product Warranties, go to:

<https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://cway.cisco.com/mynotifications>.

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