End-of-Sale and End-of-Life Announcement for the Cisco Board Pro 55 and 75

Contents

Overview

EOL15317

Cisco announces the end-of-sale and end-of-life dates for the Cisco Board Pro 55 and 75. The last day to order the affected product(s) is November 26, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Board Pro 55 and 75

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 28, 2024
End-of-Sale Date : **HW**	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 26, 2024
Last Ship Date : **HW**	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 24, 2025
End of SW Maintenance Releases Date : **HW**	The last date for software full support. After this date, Cisco will no longer guarantee new features or non-critical bug fixes for this product. Customers may be required to install newer software versions to continue to get support.	November 26, 2026
End of SW/Vulnerability/Security Maintenance Releases Date : **HW**	Last date for limited software support; only critical bug fixes, security and vulnerability improvements are delivered, if possible. The last date that Cisco Engineering may release a maintenance release or scheduled software remedy for a security vulnerability or critical issue. Customers may be required to install newer software versions to continue to get support.	November 30, 2029
End of Routine Failure Analysis Date : **HW**	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	November 26, 2025
End of New Service Attachment Date : **HW**	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 26, 2025
End of Service Contract Renewal Date : **HW**	The last date to extend or renew a service contract for the product.	February 21, 2029

Milestone	Definition	Date
Last Date of Support : HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. Cisco can no longer guarantee that the device will continue to function and connect to the Cisco Webex cloud which include impacts to calling features, services, applications, and management. When the device loses its cloud connection, it will happen without notice. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2029

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CS-BRD55P-MM-NR-K9	Cisco Board Pro 55, No-radio, customized model	CS-BRDP55-NR-K9--	Cisco Board Pro 55 G2, Customized Model, No-Radio	-
CS-BRD55P-MM-K9	Cisco Board Pro 55 customized model	CS-BRDP55-K9--	Cisco Board Pro 55 G2, Customized Model	-
CS-BRD75P-MM-NR-K9	Cisco Board Pro 75, No-radio, customized model	CS-BRDP75-NR-K9--	Cisco Board Pro 75 G2, Customized Model, No-Radio	-
CS-BRD75P-MM-K9	Cisco Board Pro 75 customized model	CS-BRDP75-K9--	Cisco Board Pro 75 G2, Customized Model	-
CS-BRD55P-K9	Cisco Board Pro 55	CS-BRDP55-K9	Cisco Board Pro 55 G2	-
CS-BRD55P-K9=	Cisco Board Pro 55 - SPARE	CS-BRDP55-K9=	Cisco Board Pro 55 G2 - SPARE	-
CS-BRD55P-NR-K9	Cisco Board Pro 55 - Non Radio	CS-BRDP55-NR-K9	Cisco Board Pro 55 G2, No-Radio	-
CS-BRD55P-NR-K9=	Cisco Board Pro 55 - Non-Radio - SPARE	CS-BRDP55-NR-K9=	Cisco Board Pro 55 G2, No-Radar - SPARE	-
CS-BRD55P-NR-K7	Cisco Webex Board Pro 55 -Non Radio -Non Encryption	CS-BRDP55-NR-K7	Cisco Board Pro 55 G2, No-Radio, No-Encryption	-
CS-BRD55P-NR-K7=	Cisco Board Pro 55 - Non Radio -Non Encryption -Spare	CS-BRDP55-NR-K7=	Cisco Board Pro 55 G2, No-Radio, No-Encryption - SPARE	-
CS-BRD55P-ND-K9	Cisco Board Pro 55 - Non-Radar	CS-BRDP55-ND-K9	Cisco Board Pro 55 G2, No-Radar	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CS-BRD55P-ND-K9=	Cisco Board Pro 55 - Non-Radar - SPARE	CS-BRDP55-ND-K9=	Cisco Board Pro 55 G2, No-Radar - SPARE	-
CS-BRD55P-K9++	Cisco Board Pro 55 - TAA	CS-BRDP55-K9++	Cisco Board Pro 55 G2, TAA	-
CS-BRD55P-NR-K9++	Cisco Board Pro 55 - TAA -Non Radio	CS-BRDP55-NR-K9++	Cisco Board Pro 55 G2, TAA, No-Radio	-
CS-BRD75P-K9	Cisco Board Pro 75	CS-BRDP75-K9	Cisco Board Pro 75 G2	-
CS-BRD75P-K9=	Cisco Board Pro 75 - SPARE	CS-BRDP75-K9=	Cisco Board Pro 75 G2 - SPARE	-
CS-BRD75P-NR-K9	Cisco Board Pro 75 - Non Radio	CS-BRDP75-NR-K9	Cisco Board Pro 75 G2, No-Radio	-
CS-BRD75P-NR-K9=	Cisco Board Pro 75 - Non-Radio - SPARE	CS-BRDP75-NR-K9=	Cisco Board Pro 75 G2, No-Radio - SPARE	-
CS-BRD75P-NR-K7	Cisco Webex Board Pro 75 -Non Radio -Non Encryption	CS-BRDP75-NR-K7	Cisco Board Pro 75 G2, No-Radio, No-Encryption	-
CS-BRD75P-NR-K7=	Cisco Board Pro 75 - Non Radio -Non Encryption -Spare	CS-BRDP75-NR-K7=	Cisco Board Pro 75 G2, No-Radio, No-Encryption - SPARE	-
CS-BRD75P-ND-K9	Cisco Board Pro 75 - Non-Radar	CS-BRDP75-ND-K9	Cisco Board Pro 75 G2, No-Radar	-
CS-BRD75P-ND-K9=	Cisco Board Pro 75 - Non-Radar - SPARE	CS-BRDP75-ND-K9=	Cisco Board Pro 75 G2, No-Radar - SPARE	-
CS-BRD75P-K9++	Cisco Board Pro 75 - TAA	CS-BRDP75-K9++	Cisco Board Pro 75 G2, TAA	-
CS-BRD75P-NR-K9++	Cisco Board Pro 75 - TAA -Non Radio	CS-BRDP75-NR-K9++	Cisco Board Pro 75 G2, TAA, No-Radio	-
CS-BRD75P-MM-K9=	^Cisco Webex Board 75 Pro - MM	There is currently no replacement product available for this product.	-	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at
https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Board Pro 55 and 75 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information on Cisco collaboration devices end-of-life policy, go to: https://help.webex.com/en-us/article/nmivfhq/End-of-support-policy-for-RoomOS-devices.

For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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