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End-of-Sale and End-of-Life Announcement for the Cisco NCS 2000 EDRA-2-26, EDRA-2-35 and 12-AD-CCOFS Optical Modules

Contents

Overview

EOL15456

Cisco announces the end-of-sale and end-of-life dates for the Cisco NCS 2000 EDRA-2-26, EDRA-2-35 and 12-AD-CCOFS Optical Modules. The last day to order the affected product(s) is February 27, 2025. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco NCS 2000 EDRA-2-26, EDRA-2-35 and 12-AD-CCOFS Optical Modules

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 29, 2024
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 27, 2025
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 28, 2025
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	February 27, 2026
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 27, 2026
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	May 25, 2029
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2030

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product Part Numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NCS2K-EDRA2-26C=	21dBm Erbium Doped Raman Amplifier + Bst 26dB Span - C-Band	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NCS2K-EDRA2-26C	21dBm Erbium Doped Raman Amplifier + Bst 26dB Span - C-Band	There is currently no replacement product available for this product.	-	-
NCS2K-EDRA2-35C=	21dBm Erbium Doped Raman Amplifier + Bst 35dB Span - C-Band	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NCS2K-12-AD-CCOFS=	12-port - 4-degree - Contentionless Add/Drop Unit.	There is currently no replacement product available for this product.	-	-
NCS2K-12-AD-CCOFS	12-port - 4-degree - Contentionless Add/Drop Unit.	There is currently no replacement product available for this product.	-	-
NCS2K-12CCOFS-OF	NCS 2000 12-port 4-degree CCOFS - Out of Franchise Kit	There is currently no replacement product available for this product.	-	-

Product Migration Options

The NCS 2000 EDRA-2-26 and EDRA-2-35 modules are Hybrid EDFA+RAMAN amplifier modules which do not have a new or alternate product ID. However the spans in the network associated can be re validated and deployed with EDFA-24 or EDFA-17 along with RAMAN-CTP module as alternate model of design, validation and deployment. The NCS 2000 12-AD-CCOFS module doesn't have a replacement, however the NCS 2000 16 AD-CCOFS module provide better scale and performance in the ROADM deployment configurations.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco NCS 2000 EDRA-2-26, EDRA-2-35 and 12-AD-CCOFS Optical Modules through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

https://www.cisco.com/cisco/support/notifications.html

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