

End-of-Sale and End-of-Life Announcement for the Cisco LoRaWAN

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Overview

EOL15512 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco LoRaWAN. The last day to order the affected product(s) is January 1, 2025. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This End-of-Life Announcement is applicable to Cisco LoRaWAN products only. For Activity SKUs sold through Cisco, please refer to the following URL for End-of-Life milestones and migration options: <https://www.cisco.com/c/en/us/products/collateral/routers/wireless-gateway-lorawan/activity-offering-eol.html>

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco LoRaWAN

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 1, 2024
End-of-Sale Date: HW,OS SW,Accessory,License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 1, 2025
Last Ship Date: HW,OS SW,Accessory,License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 1, 2025
End of SW Maintenance Releases Date: HW,OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 1, 2026
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	December 31, 2026
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 1, 2026
End of New Service Attachment Date: HW,OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 1, 2026

Milestone	Definition	Date
End of Service Contract Renewal Date: HW,OS SW	The last date to extend or renew a service contract for the product.	April 1, 2029
Last Date of Support: OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2026
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2029

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
ACC-LA-H-NM-NF	Outdoor antenna lightning arrestor, 700-2700 MHz
ACC-LA-H-NM-NF=	Outdoor antenna lightning arrestor, 700-2700 MHz
ACC-LORA-SOLR-CVR	Cisco v2 LoRa interface solar shielding cover
ACC-LORA-SOLR-CVR=	Cisco v2 LoRa interface solar shielding cover
ACC-LPWA-HDWR-KIT	The cable gland and ground lugs for Cisco LoRaWAN Interface
ACC-LPWA-HDWR-KIT=	The cable gland and ground lugs for Cisco LoRaWAN Interface
ACC-SP-POE-GE	PoE surge protector
ACC-SP-POE-GE=	PoE surge protector
ANT-LORA-O-N	Cisco v2 LoRa interface omni-directional antenn
ANT-LORA-O-N=	Cisco v2 LoRa interface omni-directional antenn
ANT-LPWA-SMA-D	Cisco omni-directional antenna for 863-928 MHz LoRaWAN, SMA
ANT-LPWA-SMA-D=	Cisco omni-directional antenna for 863-928 MHz LoRaWAN, SMA
ANTENNASBF30	ANTENNASBF
CABLESBIB4	CABLESBI
LPWA-GPS-PCB-US	Cisco 900MHz LoRaWAN Outdoor GPS Sensor PCB
LPWA-GPS-PCB-US=	Cisco 900MHz LoRaWAN Outdoor GPS Sensor PCB
PLG-PWRJCK	Cisco v2 LoRa interface DC power input jack plug
PLG-PWRJCK=	Cisco v2 LoRa interface DC power input jack plug
PNPOPTIONAZF8	PNP Option
PWR-INJDC-30	DC PoE power injector, 30W output
PWR-INJDC-30=	DC PoE Injector, 30W output

End-of-Sale Product Part Number	Product Description
IXM-LPWA-800-16-K9	Cisco 800MHz LoRaWAN Gateway, IP67, 16-Channels, TDOA
IXM-LPWA-800-K9+	Cisco 800MHz LoRaWAN Gateway, IP67, 16-Channels, TDOA
IXM-LPWA-900-16-K9	Cisco 900MHz LoRaWAN Gateway, IP67, 16-Channels, TDOA
IXM-LPWA-900-K9+	TAA PID for Cisco 900MHz LoRaWAN Gateway, IP67, 16-Channels
P-LPWA-800	Cisco 800MHz LoRaWAN PIM 8-Channels
P-LPWA-800=	Cisco 800MHz LoRaWAN PIM 8-Channels
P-LPWA-900	Cisco 900MHz LoRaWAN PIM 8-Channels
P-LPWA-900=	Cisco 900MHz LoRaWAN PIM 8-Channels
CPFLICENSEA8UK	CPFLICENSEA8
CPFLICENSEA8UM	CPFLICENSEA8
INDUSTRYOPTIOAPN7	Industry Options
IXM-LORAWAN-CPF	Common Packet Forwarder for IXM Gateway
L-LORAWAN-CPF-16	Common Packet Forwarder license for LoRaWAN macro gateways
L-LORAWAN-CPF-8	Common Packet Forwarder license for LoRaWAN nano gateways
LORAWAN-CPF-LIC	LoRaWAN ATO PID for Common Packet Forwarder
SOLUTIONOPTIOAPN9	Solution Options
SWOA-CPF-16-D	Common Packet Forwarder license for LoRaWAN for OA
SWOA-CPF-16-IM	Common Packet Forwarder license for LoRaWAN for OA Im
SWOA-CPF-8-D	Common Packet Forwarder license for LoRaWAN for OA- CPF-8-D
SWOA-CPF-8-IM	Common Packet Forwarder license for LoRaWAN for OA- CPF-8-IM
SW-IXM-LPWA-K9	Cisco Software for LoRaWAN Gateway
SW-IXM-LPWA-K9=	Cisco Software for LoRaWAN Interface Module

Product migration options

There is no replacement available for the Cisco LoRaWAN at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco LoRaWAN through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to:

<https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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