

End-of-Sale for the Cisco XDR Regional Data Retention and Ingest pricing uplift to simplify ordering

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Overview

EOL15453 - Amended

Cisco announces the end-of-sale dates for the XDR Regional Data Retention and Ingest. The last day to order the affected product(s) is September 3, 2024. The last day to renew or add to an existing subscription is September 3, 2024. Table 1 describes the end-of-sale milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

In order to streamline the ordering process for customers with data sovereignty requirements outside of the United States, Cisco is announcing the end-of-sale dates for the PIDs that add a regional uplift cost for Data Retention (180/365 days) and Ingest (i.e., add-ons) in EMEA and APJ. Customers will now be able to order these add-ons without a regional cost uplift whether for deployment in North America, EMEA, or APJ (refer to "Replacement Product Part Number" in Table 2 below for the replacement PIDs).

Note: There are no changes to the underlying product nor to customers' ability to retain data for extended periods of time or ingest larger amounts of data per user. The regional uplift cost for XDR Essentials, Advantage, and Premier remains unchanged.

End-of-Sale Milestones

Table 1. End-of-Sale Milestones and Dates for the XDR Regional Data Retention and Ingest

Milestone	Definition	Date
End-of-Sale Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 2, 2024
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 3, 2024
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	September 3, 2024

*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

Product Part Numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
XDR-ING-1GB-EU	Cisco XDR Data Ingest 1GB Per User/Month - EMEA	XDR-ING-1GB	Cisco XDR Data Ingest 1GB Per User/Month	Cisco is removing the uplift cost for additional data retention and ingest in EMEA and APJ, not the ability to add longer data retention or higher data ingest.
XDR-DR-180-EU	Cisco XDR Data Retention Extension 180 Days - EMEA	XDR-DATARET-180	Cisco XDR Data Retention Extension 180 Days	Cisco is removing the uplift cost for additional data retention and ingest in EMEA and APJ, not the ability to add longer data retention or higher data ingest.
XDR-DR-365-EU	Cisco XDR Data Retention extension 365 days - EMEA	XDR-DATARET-365	Cisco XDR Data Retention extension 365 days	Cisco is removing the uplift cost for additional data retention and ingest in EMEA and APJ, not the ability to add longer data retention or higher data ingest.
XDR-ING-1GB-AP	Cisco XDR Data Ingest 1GB Per User/Month - APJC	XDR-ING-1GB	Cisco XDR Data Ingest 1GB Per User/Month	Cisco is removing the uplift cost for additional data retention and ingest in EMEA and APJ, not the ability to add longer data retention or higher data ingest.
XDR-DR-180-AP	Cisco XDR Data Retention Extension 180 Days - APJC	XDR-DATARET-180	Cisco XDR Data Retention Extension 180 Days	Cisco is removing the uplift cost for additional data retention and ingest in EMEA and APJ, not the ability to add longer data retention or higher data ingest.

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
XDR-DR-365-AP	Cisco XDR Data Retention extension 365 days - APJC	XDR-DATARET-365	Cisco XDR Data Retention extension 365 days	Cisco is removing the uplift cost for additional data retention and ingest in EMEA and APJ, not the ability to add longer data retention or higher data ingest.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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