

# End-of-Sale and End-of-Life Announcement for the Cisco SMS and MMS Channel - Committed Monthly Messaging Quantity Options

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## Overview

### EOL15585

Cisco announces the end-of-sale and end-of-life dates for the Cisco SMS and MMS Channel - Committed Monthly Messaging Quantity Options. The last day to order the affected product(s) is April 1, 2025. The last day to renew or add to an existing subscription is March 31, 2026. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco SMS and MMS Channel - Committed Monthly Messaging Quantity Options

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 31, 2025
<b>End-of-Sale Date*</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 1, 2025
<b>End of Change/Renewal Date*: Subscription</b>	The last date to Renew or Add to an existing subscription.	March 31, 2026
<b>Last Date of Support**: Subscription</b>	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	March 31, 2026

\* The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

\*\* The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>A-SMS-SC-US-T1</b>	SMS Short Code United States Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-US-T1-O</b>	SMS Short Code United States Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-US-T2</b>	SMS Short Code United States Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-US-T2-O</b>	SMS Short Code United States Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-10DLC-T1</b>	SMS 10 Digit Long Code United States Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-10DLC-T1-O</b>	SMS 10 Digit Long Code United States Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-10DLC-T2</b>	SMS 10 Digit Long Code United States Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>A-SMS-10DLC-T2-O</b>	SMS 10 Digit Long Code United States Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-TF-US-T1</b>	SMS Toll Free United States Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-TF-US-T1-O</b>	SMS Toll Free United States Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-TF-US-T2</b>	SMS Toll Free United States Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-TF-US-T2-O</b>	SMS Toll Free United States Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-CAN-T1</b>	SMS Short Code Canada Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-CAN-T1-O</b>	SMS Short Code Canada Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-CAN-T2</b>	SMS Short Code Canada Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-CAN-T2-O</b>	SMS Short Code Canada Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-CAN-T3</b>	SMS Short Code Canada Committed Qty	See the Product Migration Options section below for	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		detailed information on replacing this product.		
<b>A-SMS-SC-CAN-T3-O</b>	SMS Short Code Canada Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-CAN-T4</b>	SMS Short Code Canada Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-CAN-T4-O</b>	SMS Short Code Canada Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-UK-T1</b>	SMS Short Code United Kingdom Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-UK-T1-O</b>	SMS Short Code United Kingdom Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-UK-T2</b>	SMS Short Code United Kingdom Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-SMS-SC-UK-T2-O</b>	SMS Short Code United Kingdom Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-MMS-SC-T1</b>	MMS Short Code United States Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-MMS-SC-T1-O</b>	MMS Short Code United States Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>A-MMS-DLC-US-T1</b>	MMS Channel - US 10DLC MT - Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-MMS-TF-US-T1</b>	Monthly commit quantity greater than 500,000	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-MMS-TF-US-T1-O</b>	Overage when monthly commit quantity is greater than 500,000	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-MMS-SC-CA-T1</b>	MMS Channel - Canada Short Code MT - Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-MMS-SC-CA-T1-O</b>	MMS Channel - Canada Short Code MT - Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-MMS-TF-CA-T1</b>	MMS Channel - Canada Toll Free MT - Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-MMS-TF-CA-T1-O</b>	MMS Channel - Canada Short Code MT - Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-MMS-LC-CA-T1</b>	MMS Channel - Canada Long Code MT - Committed Qty	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>A-MMS-LC-CA-T1-O</b>	MMS Channel - Canada Long Code MT - Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>A-MMS-DLC-US-T1-O</b>	MMS Channel - US 10DLC MT - Committed Overage	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product migration options

Customers who have previously purchased the SMS and MMS Committed Monthly Messaging Quantity options are encouraged to move to one of the other available committed options with the offer. For more information on the offer please reference the ordering guide : <https://www.cisco.com/c/en/us/products/collateral/unified-communications/cisco-collaboration-flex-plan/imi-connect-og.html>.

## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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