

# End-of-Sale and End-of-Life Announcement for the Cisco Webex Instant Connect Standard

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# Contents

Overview	3
End-of-life milestones	3
Product part numbers	4
Product migration options	4
For more information	4

## Overview

### EOL15583

Cisco announces the end-of-sale and end-of-life dates for the Cisco Webex Instant Connect Standard. The last day to order the affected product(s) is April 1, 2025. The last day to renew or add to an existing subscription is March 31, 2026. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Webex Instant Connect Standard

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 31, 2025
<b>End-of-Sale Date*</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 1, 2025
<b>End of Change/Renewal Date*: Subscription</b>	The last date to Renew or Add to an existing subscription.	March 31, 2026
<b>Last Date of Support**: Subscription</b>	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	March 31, 2026

\* The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

\*\* The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>A-FLEX-MTGBROKER</b>	Webex Instant Connect Standard	A-FLEX-MTGBKR-ENH	Webex Instant Connect Enhanced	-
<b>A-FLEX-F-MTGBROKER</b>	FedRAMP Webex Instant Connect Standard	A-FLEX-F-MTGBKRENH	Webex Instant Connect Enhanced	-

## Product migration options

Customers using Instant Connect Standard can move to Instant Connect Enhanced. More product information can be found here: <https://help.webex.com/en-us/article/4ww057/What's-new-in-Webex-Instant-Connect>.

## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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