Cisco Jabber for Windows, Mac and VDI version 12.1.x and 12.5.x

Contents

Cisco announces the end-of-life and end of support for the Cisco Jabber for Windows, Mac and VDI version 12.1.x and 12.5.x.

Software maintenance support for Cisco Jabber for Windows, Mac and VDI version 12.1.x and 12.5.x end on **July 31, 2021**. No patches or maintenance releases will be provided for Cisco Jabber for Windows, Mac and VDI version 12.1.x and 12.5.x after that date.

Software maintenance requires an active service contract.

Product migration options

Migration Path:

Migrated to Webex app

Customers currently using Cisco Jabber for Windows, Mac and VDI 12.1.x and 12.5.x are encouraged to migrate to Webex app. You can find how to migrate from Cisco Jabber to Webex at: https://essentials.webex.com/journey-to-webex.html.

Webex gives you one platform that is simple to access, simple to use, and simple to manage. By bringing all of the Cisco Webex services into one centralized app, you can give your users a better experience for messaging, meetings, and calling.

Refer to the following links for more information about Webex for Windows, Mac and VDI:

- https://help.webex.com/ld-n0bl93g-CiscoWebex/Welcome-to-Webex
- https://help.webex.com/en-us/dyitdcb
- https://help.webex.com/en-us/xga73p/Webex-Supported-Calling-Options

Migrated to the latest version of Cisco Jabber

Customers currently using Cisco Jabber for Windows, Mac and VDI 12.1.x and 12.5.x can upgrade to the latest Cisco Jabber version.

Refer to the following links for more information about the Cisco Jabber for Windows, Mac and VDI:

- https://collaborationhelp.cisco.com
- https://www.cisco.com/c/en/us/support/unified-communications/jabber-windows/tsd-products-support-general-information.html
- https://www.cisco.com/c/en/us/support/unified-communications/jabber-mac/tsd-products-support-general-information.html
- https://www.cisco.com/c/en/us/support/collaboration-endpoints/virtualization-experience-media-engine/series.html

For more information

For more information about the Cisco End-of-Life Policy, go to:
https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
https://www.cisco.com/cisco/support/notifications.html.

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