

End-of-Sale and End-of-Life Announcement for the Cisco Spaces Connector 2.x

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Overview

Cisco announces the end-of-sale and end-of-life dates for the Cisco Spaces: Connector 2.x. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Spaces: Connector 2.x

Milestone	Definition	Date
End-of-Life Announcement Date App SW	The date the document announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 11, 2024
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 11, 2024
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 11, 2024
End of SW Maintenance Releases Date App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes for. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. The only exception is Vulnerability/Security issues that will be addressed as shown in the End of Vulnerability/Security Support milestone below.	October 11, 2024
End of Vulnerability/Security Support: App SW	The last date that Cisco Engineering may release bug fixes for Vulnerability or Security issues for. After this date, bug fixes for Vulnerability or Security issues identified in may be provided through later supported software releases. Note that there will be no rebuild releases of provided after this End of Vulnerability/Security Support milestone date. The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	October 11, 2024
Last Date of Support App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2024

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product migration options

Customers using Cisco Spaces: Connector 2.x can migrate to Cisco Spaces: Connector 3. Cisco Spaces: Connector 3 is a fully redesigned version of the Cisco Spaces: Connector 2.x, with the capability to efficiently manage multiple services that connect to different network devices, such as wireless controllers, access points (APs), and switches. The connector gathers and aggregates data from these devices and sends the data to Cisco Spaces.

To migrate to Cisco Spaces: Connector 3 from Cisco Spaces: Connector 2.x, refer to the migration guide here: <https://www.cisco.com/c/en/us/td/docs/wireless/spaces/connector/article/m-migrating.html>.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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