

Cisco Systems Inc.

Cisco Catalyst 9800-CL Wireless Controller for Cloud with
1852, 2800, 3800, 4800, 9105, 9115, 9117, 9120, 9130 APs

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Introduction

Spectralink's Voice Interoperability for Enterprise Wireless (VIEW) Certification Program is designed to ensure interoperability and high performance between Versity smartphones and 84-Series handsets and WLAN infrastructure products.

The products listed below have been tested in Spectralink's lab and have passed VIEW Certification.

Certified product summary

Table 1. Cisco Supported Product and Feature Summary

Manufacturer:	Cisco Systems Inc.: www.cisco.com	
Certified products:	Controllers: Cisco Catalyst 9800-CL Wireless Controller for Cloud	Access points: Cisco Aironet 1560 Series Cisco Aironet 2800 Series Cisco Aironet 3800 Series Cisco Aironet 4800 Series Cisco Catalyst 9100 Access Points
Access point radio(s):	2.4 GHz (802.11b/g/n), 5 GHz (802.11a/n/ac)	
Security:	None, WPA2-PSK and WPA2-PSK with FT-PSK, WPA2-Enterprise (EAP-FAST, EAP-TLS, and PEAPv0/MSCHAPv2) with Cisco Centralized Key Management (CKM) OKC, and FT-802.1X (802.11r)	
QoS:	Wi-Fi Standard for Spectralink Versity, 84-Series	
Network topology:	Switched Ethernet (recommended)	
Access point and WLC software versions approved:	16.12.2s for 380x, 1542,1852, 9130, 9115, 9117, 9120, 9105 with 9800CL 17.3.5b for 1852,2800,3800,4800,9105,9117,9120,9130 with 9800CL	

Table 2. Smartphone Client Test Information

Smartphone* models tested:	Versity smartphone 92/95/96	
Smartphone radio mode:	802.11b/g and 802.11bgn	802.11a, 802.11an, and 802.11ac
Meets VIEW minimum call capacity per access point:	10 calls	12 calls

Table 3. Handset Client Test Information

Handset models tested:	Spectralink 84-Series handset	
Handset radio mode:	802.11b/g and 802.11bgn	802.11a and 802.11an
Meets VIEW minimum call capacity per access point:	8 calls	10 calls

*Spectralink handset models and their OEM derivatives are verified compatible with the WLAN hardware and software identified in the table. Throughout the remainder of this document, they will be referred to collectively as “Spectralink wireless telephones,” “phones,” “smartphones,” or “handsets.” The 8440, 8441 (8440 with personal alarm hardware), 8450 (with 1D bar code reader), 8452 (with 1D and 2D bar code reader), and 8453 (8452 with personal alarm hardware) handsets will be referred to collectively as the 84-Series handsets. All Versity models will be referred to collectively as Versity smartphones.

Known limitations

The following features can be turned on in the network using the directions in this guide. However, not all handset or Access Point (AP) models support the features. See the notes for a more detailed description.

Packet aggregation

A-MSDU and A-MPDU (Aggregate MAC Service Data Unit and Aggregate MAC Protocol Data Unit) packet aggregation methods improve throughput in networks. If 802.11n is disabled in the 84-Series handsets, they are compatible with aggregation in the network. Versity smartphones implement aggregation. Instructions for disabling 802.11n are found in the administration guide for the 84-Series.

DTPC

Dynamic Transmit Power Control (DTPC) is a Cisco proprietary method of matching phone power to AP power. In the 84-Series handsets, it is selected by choosing the Auto power setting in the handset configuration. Versity is in Auto mode by default. This feature is not yet implemented in the Aironet 2800 and 3800 Series APs.

802.11r (Fast Transition)

Fast Transition (FT) roaming (802.11r) is implemented in the Versity smartphones. The preferred method for fastest roaming in the other handset models is to use Cisco CKM. SSIDs are compatible with all models if FT is enabled and multiple radio buttons are checked in the WLAN > Security section, as described in this guide.

WMM-PS

Versity does not have to use Wi-Fi Multimedia Power Save (WMM-PS), but the other handsets must have WMM-PS only. This is covered by setting WLAN settings to WMM Allowed instead of Required.

802.11ac

Versity is an 802.11ac device. The other handsets should be used as 802.11a/b/g/n devices. All are compatible with 802.11bgn and 802.11ac networks as implemented by the Cisco versions listed here. One exception: The Aironet 3600 Series snap-in 802.11ac module is not compatible in 802.11ac mode. It works with the handsets in other modes.

802.11ax

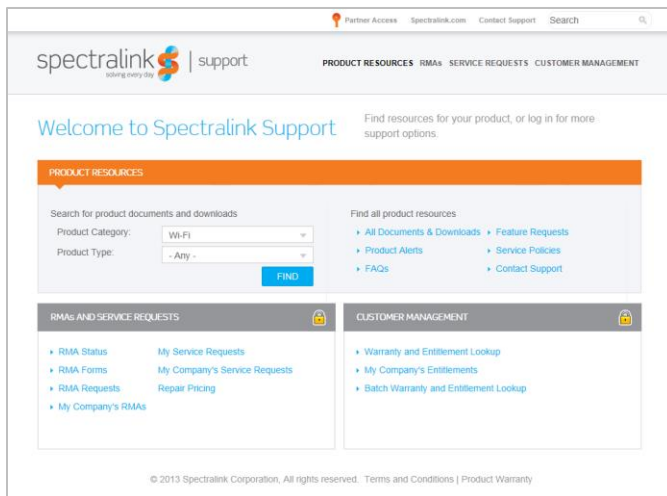
Versity smartphones and the 84-series can operate in a network using 6 GHz frequencies, but they will not use the 6 GHz frequency. 2.4 GHz or 5 GHz must be enabled to support the Versity or 84-series handsets.

Other notes

- For best operation, the RRM/Tx Power Control (TPC) should be set to Fixed or On Demand (during a low usage period) and the RRM/DCA Algorithm should be set to Freeze or OFF. The handsets are not incompatible with these features, but if used frequently, they will cause long roams and asymmetric coverage regions that will result in choppy calls during caller movement. Channel Switching is not yet implemented in Spectralink handsets at this time.
- Multicast by VLAN is not compatible with the PTT feature in the handsets.
- In the WMM/QoS mode, it is important not to use the Load Based CAC Method.
- ipv6 operation has not been tested.
- Currently for Versity, multicast must be set up to send traffic for the PTT multicast address on all switch ports that may be connected to Versity phones without expecting query responses.
- The 84-series and Versity smartphones do not support WPA3 modes. They should not be attached to an SSID that has WPA3 in its security as some versions of the phone software may seem to join the SSID and not operate correctly.
- The Cisco proprietary CCKM fast roaming method will be deprecated soon. FT (802.11r) for Versity and OKC for the 84-series are recommended.

Spectralink references

All Spectralink support documents are available at <https://support.spectralink.com> .



To go to a specific product page

Select the Product Category and Product Type from the drop-down lists, and then select the product from the next page. All resources for that particular product are displayed by default under the All tab. Documents, downloads, and other resources are sorted by the date they were created, so the most recently created resource is at the top of the list. You can further sort the list by the tabs across the top of the list to find exactly what you are looking for. Click the title to open the link.

Support documents

Access point configuration guides show you how to correctly configure APs and WLAN controllers (if applicable) and identify the optimal settings that support Spectralink smartphones. The guides are available on the View Certified page on the Spectralink support site at <https://support.spectralink.com/view>.

Spectralink Versity software and support documents are available on the Spectralink support site at <https://support.spectralink.com/versity>.

Spectralink Application Management (SAM) software and support documents are available on the Spectralink support site at <https://support.spectralink.com/sam>.

Spectralink 84-Series system documents are available on the Spectralink support site at <https://support.spectralink.com/products/wi-fi/spectralink-84-series-wireless-telephone>.

Release notes accompany every software release and provide the new and changed features and resolved issues in the latest version of the software. Please review these for the most current information about your software.

Product support

Note: Converting autonomous APs to Lightweight mode

This document does not cover the steps involved in converting autonomous APs to Lightweight mode such that they can be controlled by the Cisco WLCs. Please contact Cisco's Customer Support at www.cisco.com for instructions on this procedure. Once the APs are converted, this document can be used to provision APs.

Note: RADIUS server configuration

This document does not cover the steps involved to configure a RADIUS server required for using WPA2-Enterprise or Cisco Fast Secure Roaming (FSR) security types.

- Installation and configuration guides for Cisco wireless LAN controllers can be found on Cisco's website.
- For other assistance, contact either Cisco's or Spectralink's customer service at: www.cisco.com or www.Spectralink.com.

Chapter 1: Overview

Spectralink 84 Series handsets only support Wi-Fi Standard QoS. The handsets are compatible with both networks configured with CCX (Cisco Compatible Extensions) and networks that are not configured with CCX, but they have not been CCX certified.

Network topology

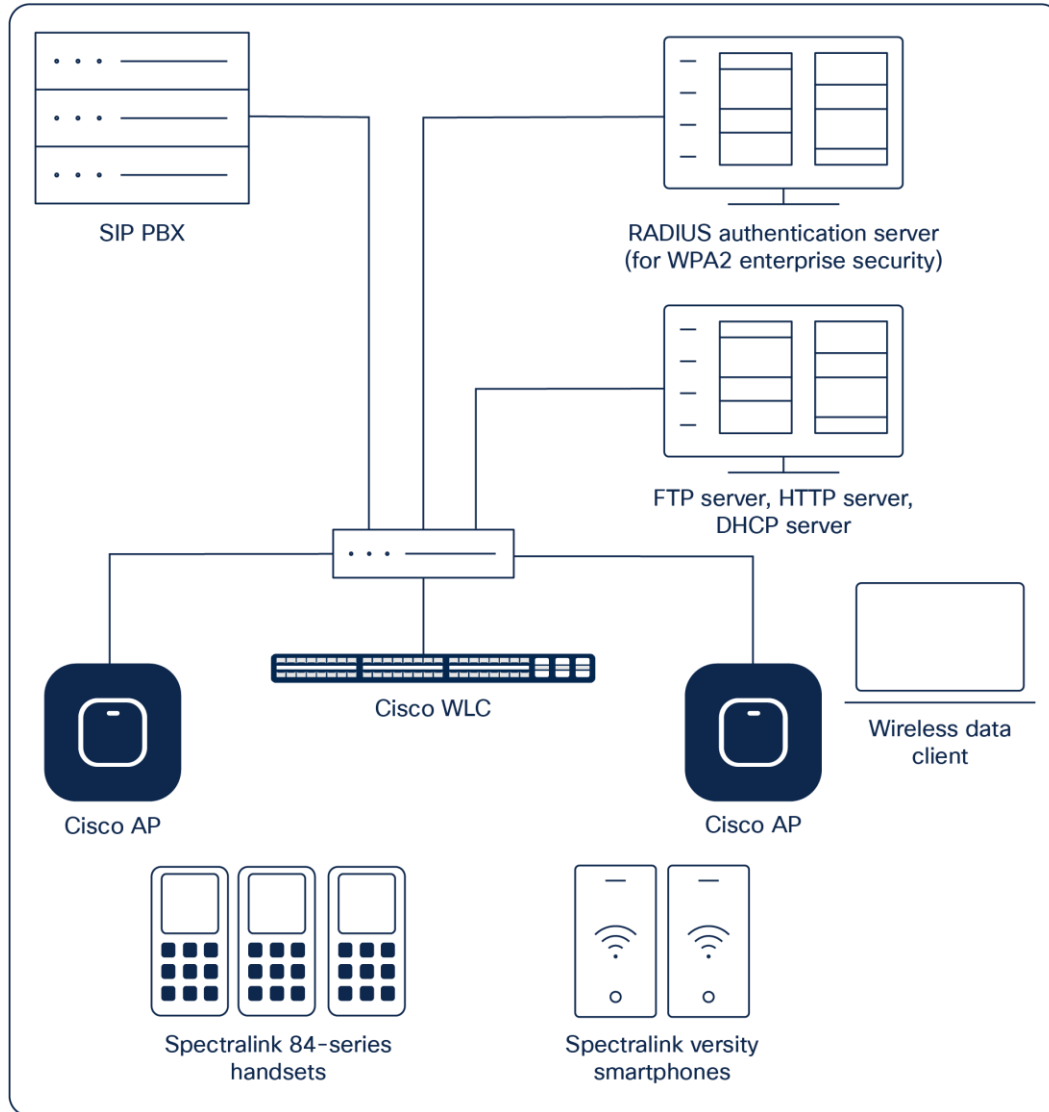


Figure 1.
Example network topology

Note: Example configuration shown

This is a modified diagram, and not all components are shown for every system type.

Chapter 2: Configuration instructions

Configuring a new controller starting from factory defaults

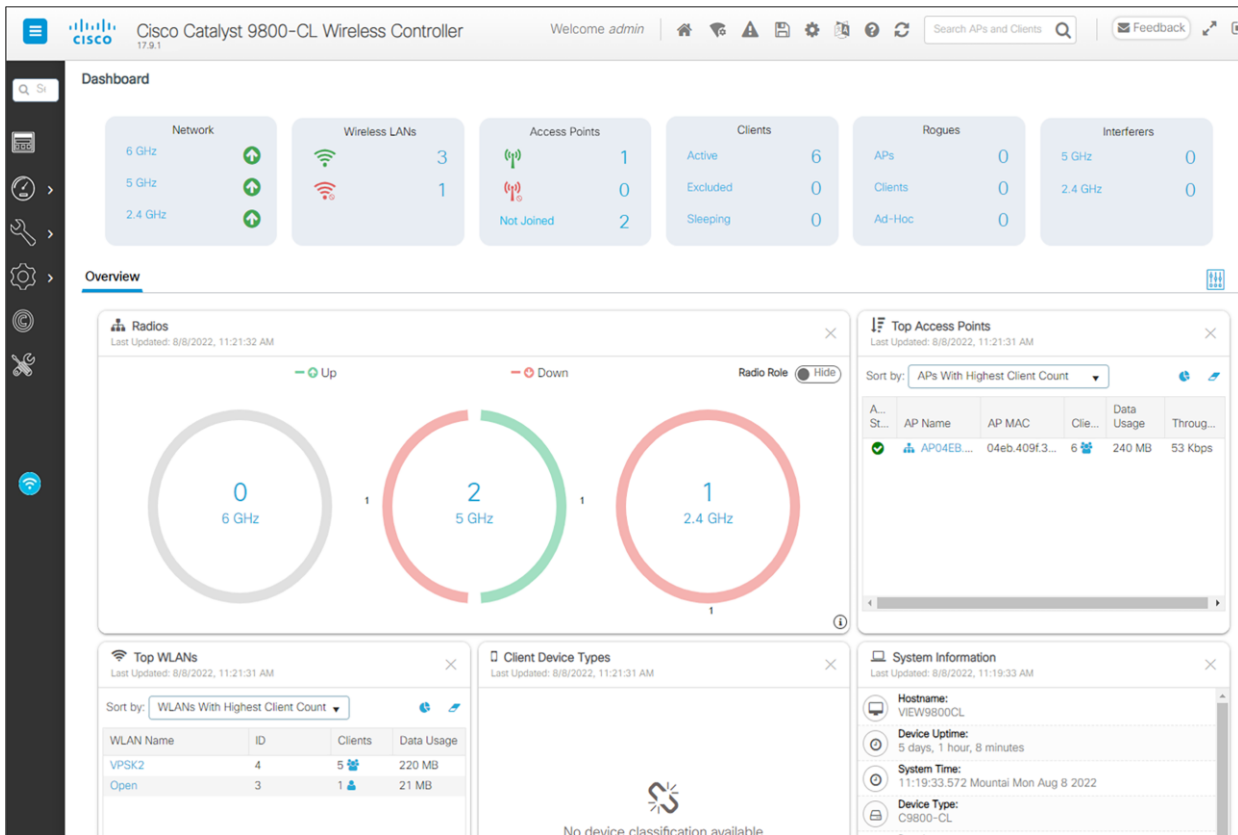
Initial provisioning of the controller is done via the Command-Line Interface (CLI). This document covers the setup when the controller has been deployed in a VMware ESXi environment.

1. Select the virtual machine hosting your controller, and right-click to edit the settings.
2. Power on the controller.
3. The status of the controller's boot process will appear as the controller is powering up. Once the controller is running, it will prompt you to run the Startup Wizard.
4. The Startup Wizard provides an easy way to perform initial controller setup and provisioning. Refer to the **Installation and Startup Guide** for the appropriate controller, found at Cisco's website. This document contains a detailed explanation of using the Startup Wizard for the Catalyst 9800-CL. Once the controller has been configured via the Startup Wizard, the remaining configuration can be configured through the switch's web interface using a web browser.
5. If necessary, the controller can be reset to factory defaults. To do this, reboot the controller and then type Recover-config at the CLI. This works only before the first time a user logs in via the console factory reset.

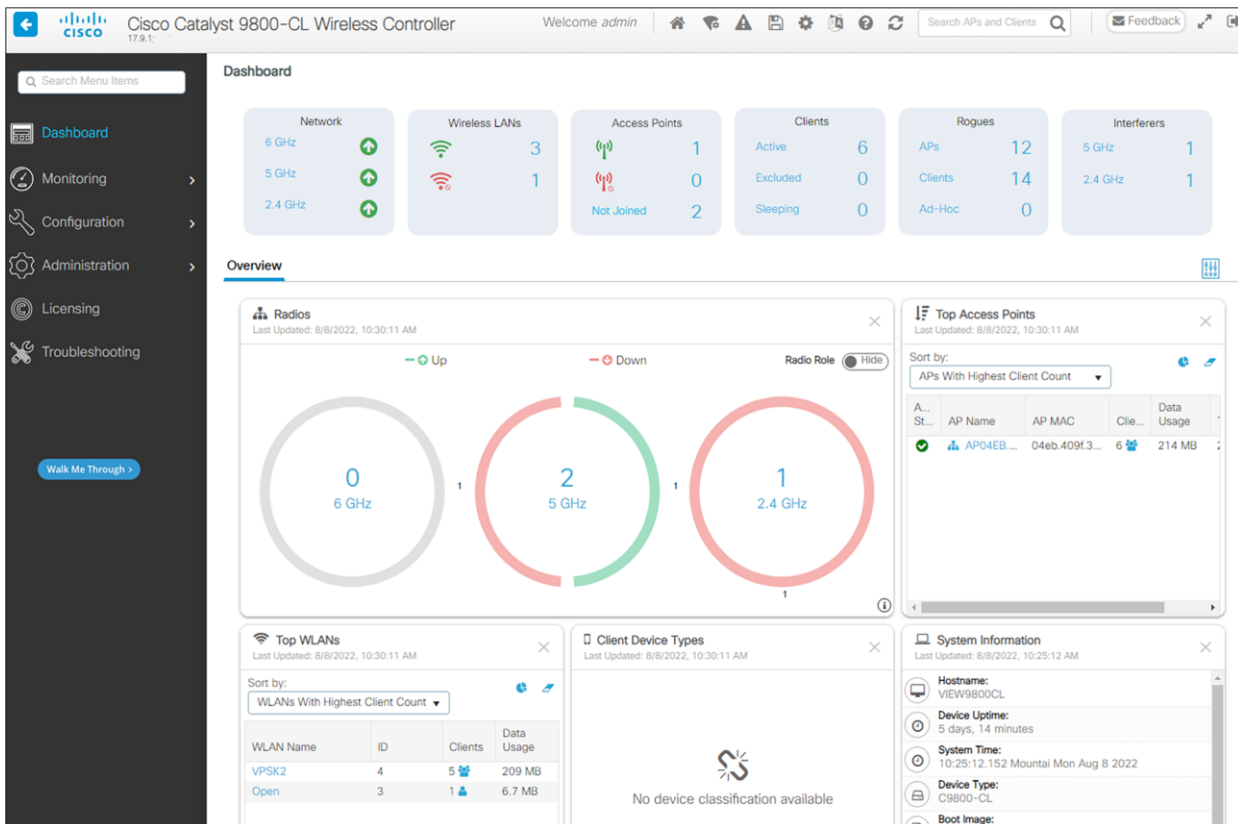
A few advanced commands must be set from the CLI after the rest of the controller has been configured. These are noted in the instructions below.

Connecting to the controller via a browser

1. Connect to the WLC by pointing your browser to the URL https<IP_Addr> (where <IP_Addr> is the IP address of the management interface of the WLC).
2. Click the **Login** prompt. Once logged in properly, you will see a page similar to the one displayed below.
3. Click the Menu icon in the top left corner to expand the menu.

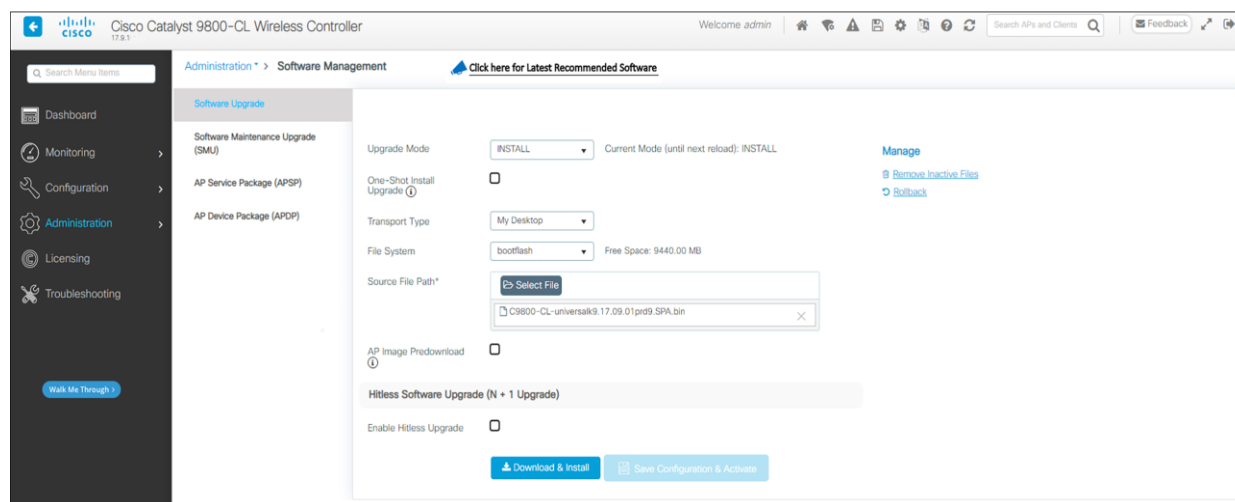


4. The main menu is now available.



Installing software

1. The current software version of the controller is displayed below the device name in the top left corner.
2. Download the appropriate software for your controller model from the Cisco website.
3. From the main menu, click Administration.
4. In the navigation pane, click Software Management and select Software Upgrade.
5. Fill in the parameters:
 - a For Upgrade Mode, select INSTALL.
 - b For Transport Type, select the desired method, either a server or a local file. Set up the SFTP, FTP, or TFTP server as necessary.
 - c Fill in the parameters necessary for the transport type. Note that the file path includes the file name.
6. Click **Download and Install** and allow a few minutes for the download to complete. Preload the AP images to save down time for the network if desired by checking **AP Image Predownload**. The right side of the screen will show progress. Log messages can also be displayed if desired on the right side of the screen.



7. Once the download is complete click **Save Configuration and Activate**.
8. When the activation is complete, test the configuration out to see if it is acceptable. When the operation is deemed acceptable, click **Commit** to make the change permanent.

Controller setup

The initial setup of the controller is shown below.

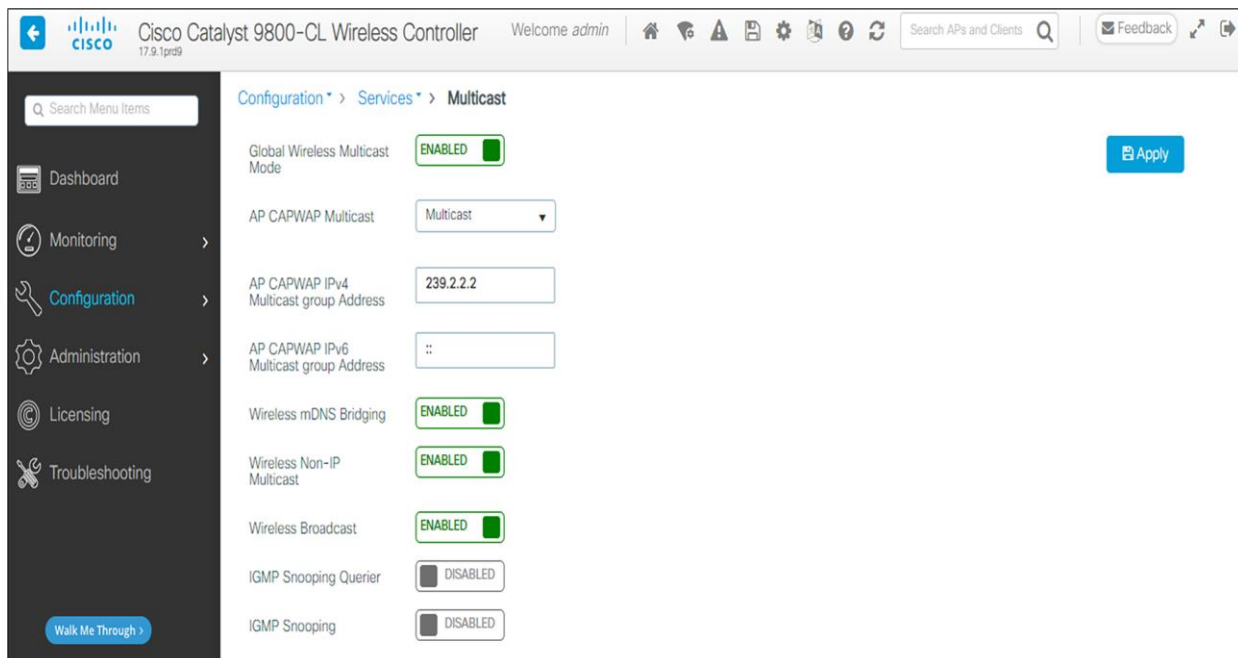
Note: Example only

The setup instructions outlined in this document are for the configuration shown in the diagram only. Your configuration may differ, and the appropriate adjustments must be made.

Note: The WLC will provision the APs

It is not necessary to configure each AP individually. The WLC is capable of provisioning the APs.

1. From the main menu, click **Configuration**. Under **Services**, click **Multicast**.
2. Enable the following options: **Global Wireless Multicast Mode**, **Wireless mDNS Bridging**, **Wireless Non-IP Multicast**, and **Wireless Broadcast**.
3. Set the **AP Capwap Multicast** to Multicast and enter a multicast IP address that is currently not being used on your network for the Multicast Group Address.
4. Click the **Apply** button.



The screenshot shows the Cisco Catalyst 9800-CL Wireless Controller configuration interface. The breadcrumb navigation is Configuration > Services > Multicast. The page displays several configuration options:

Configuration Item	Value / Status
Global Wireless Multicast Mode	ENABLED
AP CAPWAP Multicast	Multicast
AP CAPWAP IPv4 Multicast group Address	239.2.2.2
AP CAPWAP IPv6 Multicast group Address	::
Wireless mDNS Bridging	ENABLED
Wireless Non-IP Multicast	ENABLED
Wireless Broadcast	ENABLED
IGMP Snooping Querier	DISABLED
IGMP Snooping	DISABLED

An **Apply** button is visible in the top right corner of the configuration area.

5. Click Save Configuration.

Note: Send Multicast Always

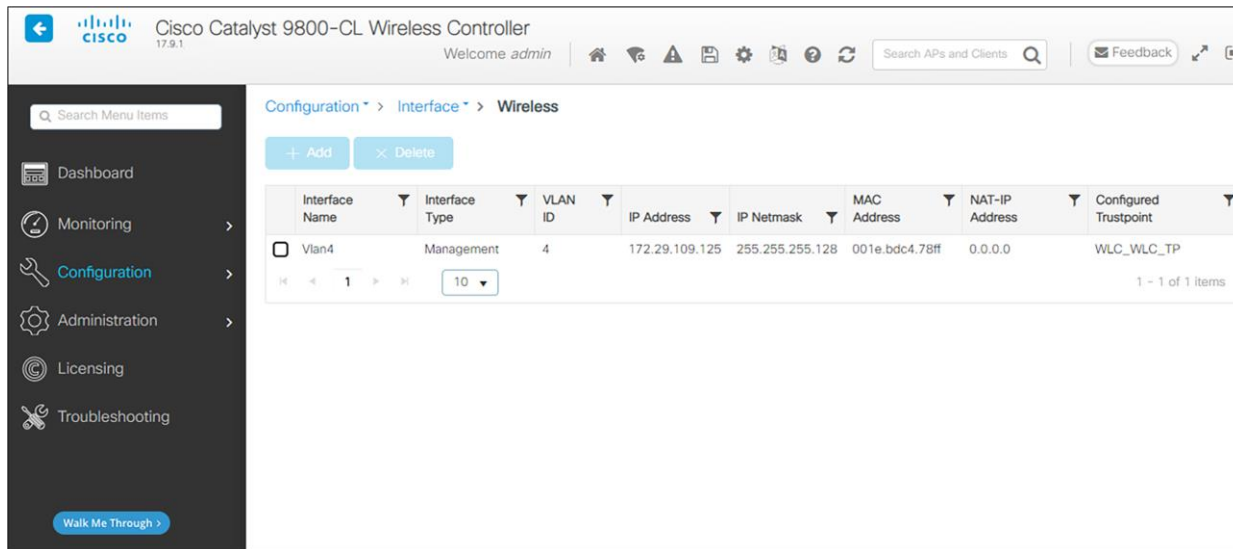
Spectralink phones use a dense multicast model. For more information, see the technical note [PTT Call Flow](#) on the Spectralink support site.

Connecting APs

As the APs are connected to the network, they should automatically find the controller via the CAPWAP discovery algorithms. The Dynamic Host Configuration Protocol (DHCP) server will assign each AP an IP address.

The **Wireless** interface configuration should include the DHCP server you have configured. Alternately, you can configure the DHCP server internally on the controller to hand out leases to the connected clients.

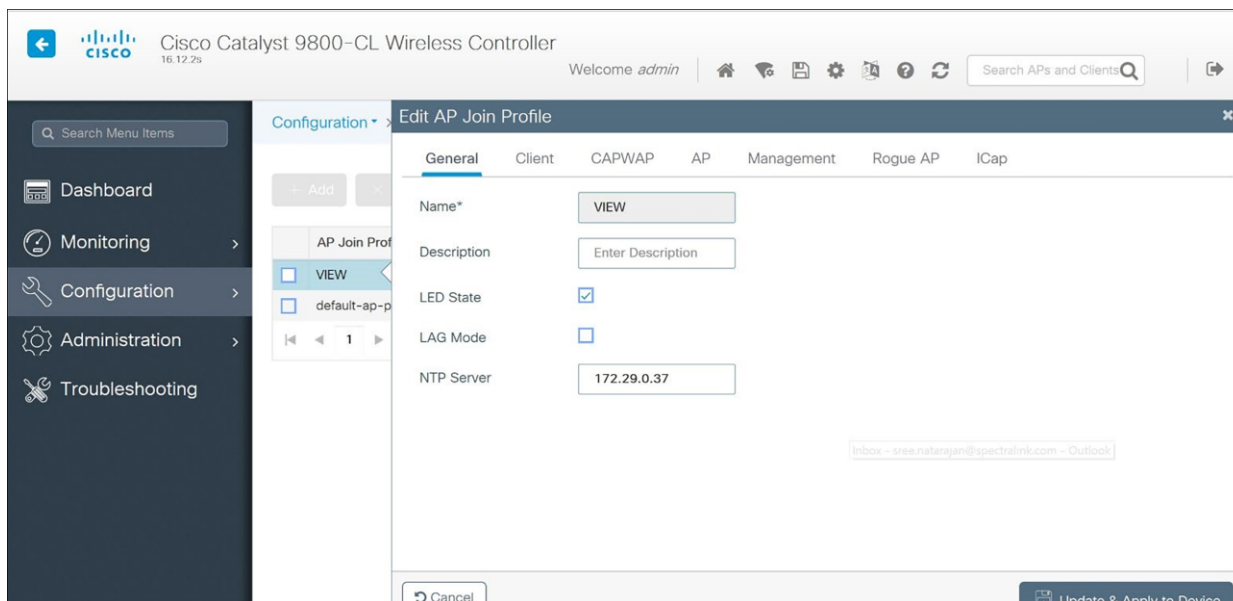
1. From the main menu, click **Configuration**.
2. In the navigation pane, click **Wireless** under **Interface**. Verify that the proper IP address and netmask are assigned to the interface.



The screenshot shows the Cisco Catalyst 9800-CL Wireless Controller configuration page. The breadcrumb navigation is Configuration > Interface > Wireless. The main content area displays a table of wireless interfaces. The table has columns for Interface Name, Interface Type, VLAN ID, IP Address, IP Netmask, MAC Address, NAT-IP Address, and Configured Trustpoint. The first row shows Vlan4 with Interface Type Management, VLAN ID 4, IP Address 172.29.109.125, IP Netmask 255.255.255.128, MAC Address 001e.bdc4.78ff, NAT-IP Address 0.0.0.0, and Configured Trustpoint WLC_WLC_TP. There are '+ Add' and '- Delete' buttons above the table. A search bar and a 'Walk Me Through' button are also visible.

Interface Name	Interface Type	VLAN ID	IP Address	IP Netmask	MAC Address	NAT-IP Address	Configured Trustpoint
Vlan4	Management	4	172.29.109.125	255.255.255.128	001e.bdc4.78ff	0.0.0.0	WLC_WLC_TP

3. Further changes to AP Join parameters can be made by accessing Configuration and selecting AP Join under Tags and Profiles.

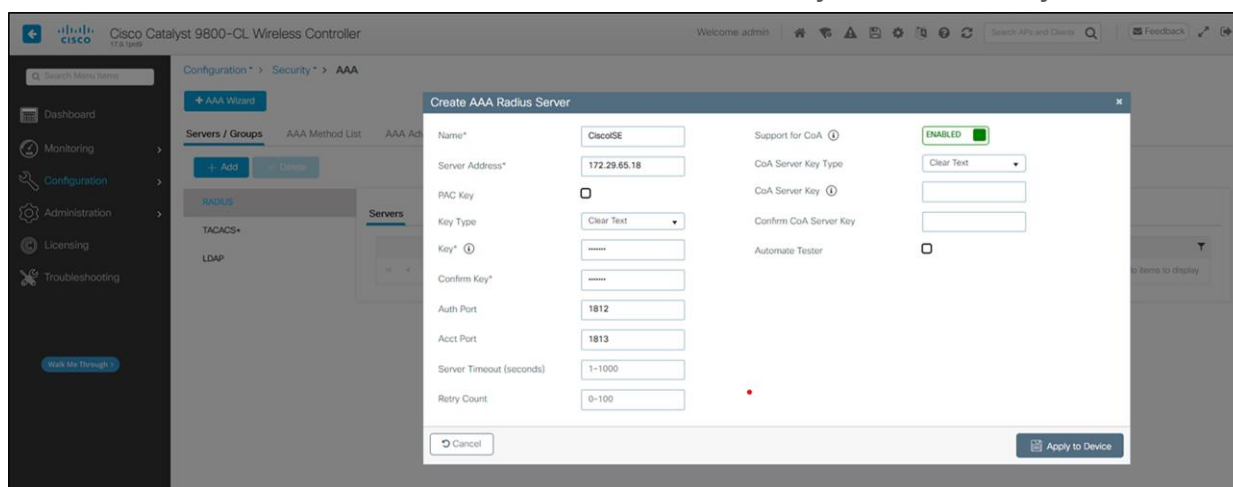


The screenshot shows the Cisco Catalyst 9800-CL Wireless Controller configuration page with the 'Edit AP Join Profile' dialog box open. The dialog box has tabs for General, Client, CAPWAP, AP, Management, Rogue AP, and ICap. The General tab is selected, showing fields for Name* (with a 'VIEW' button), Description (with an 'Enter Description' input field), LED State (checked), LAG Mode (unchecked), and NTP Server (172.29.0.37). There are 'Cancel' and 'Update & Apply to Device' buttons at the bottom of the dialog box. The background shows the configuration page with the breadcrumb navigation Configuration > Edit AP Join Profile.

Defining a RADIUS server

If it is desired to use WPA2-Enterprise security, it is necessary to define a RADIUS server.

1. From the main menu, click **Configuration**. Select **AAA** under **Security**.
2. Select RADIUS in the left pane.
3. Click **+Add**.
4. Enter Name of the RADIUS server
5. Enter the IP Address of the RADIUS server in the Server IP Address field.
6. Set **Key Type** to **Clear Text**.
7. Enter the Shared Secret from the RADIUS server in the **Key** and **Confirm Key** fields.



8. Click Update and Apply to Device.

AP configuration

1. Power on and connect the APs to the network. Wait a few minutes for the APs to find the controller.
2. Verify that the APs are associated to the WLC.
3. From the **Dashboard**, under **Access Points**, click on the number by the green wireless icon to view the list of connected AP's, the red wireless icon to view AP's connected but not active, or by **Not Joined** to view AP's that have been prevented from joining or may be in the process of joining.

The screenshot shows the Cisco Catalyst 9800-CL Wireless Controller Dashboard. The top navigation bar includes the Cisco logo, the controller name, and a search bar. The main dashboard area is divided into several sections:

- Dashboard Summary:**
 - Network:** 6 GHz (1 up, 1 down, 1 up), 5 GHz (1 up, 1 down, 1 up), 2.4 GHz (1 up, 1 down, 1 up).
 - Wireless LANs:** 3, 1.
 - Access Points:** 1, 0, 2 (Not Joined).
 - Clients:** Active: 6, Excluded: 0, Sleeping: 0.
 - Rogues:** APs: 12, Clients: 14, Ad-Hoc: 0.
 - Interferers:** 5 GHz: 1, 2.4 GHz: 1.
- Overview:**
 - Radios:** Three donut charts showing the status of 6 GHz (0 up, 1 down), 5 GHz (2 up, 1 down), and 2.4 GHz (1 up, 1 down).
 - Top WLANs:** A table showing WLANs with the highest client count.
 - Client Device Types:** A section indicating no device classification is available.
 - System Information:** Details about the controller's hostname, device uptime, system time, device type, and boot image.

Configuration for use with 2.4-GHz radio

1. From the menu select **Configuration** and under **Wireless** click **Access Points**.
2. In the navigation pane, under **All Access Points** click **2.4 GHz Radios**. All the APs that are connected should be listed, showing their Operational Status for that radio band.

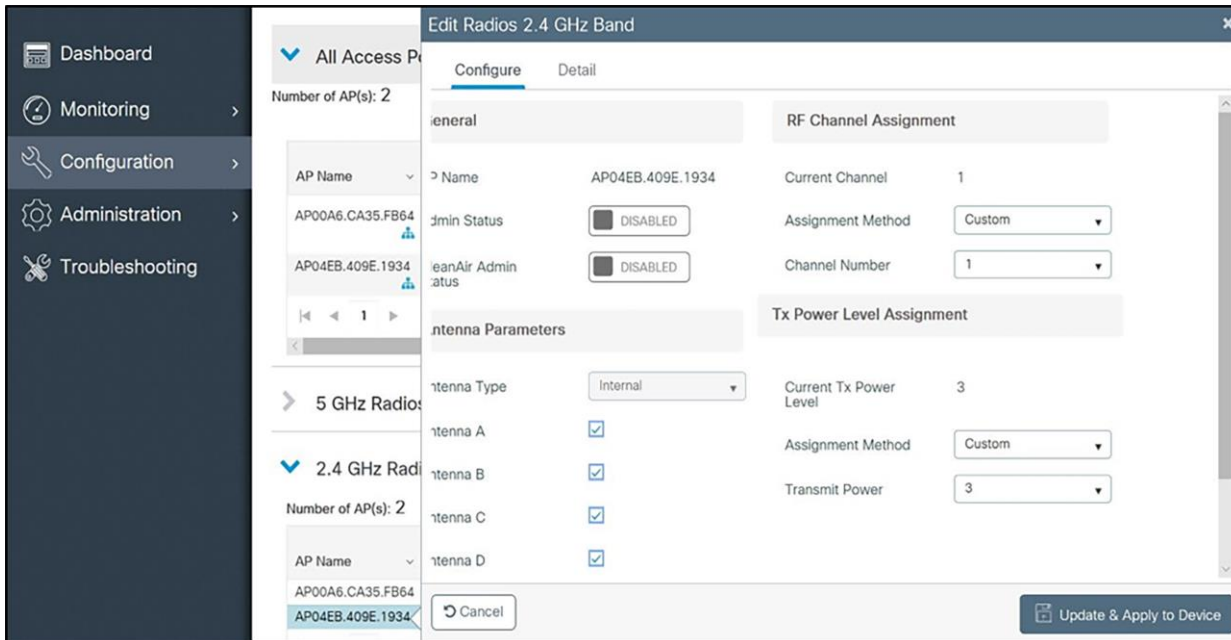
The screenshot shows the configuration page for All Access Points. The page is divided into several sections:

- All Access Points:** A table listing all APs with their operational status.
- 5 GHz Radios:** A section for configuring 5 GHz radios.
- 2.4 GHz Radios:** A section for configuring 2.4 GHz radios.

AP Name	AP Model	Slots	Admin Status	IP Address	Base Radio MAC	AP Mode	Operation Status	Policy Tag	Site Tag	RF Tag
AP00A6.CA35.FB64	AIR-AP3802I-B-K9	2	✓	172.29.109.25	00d7.8fb1.0940	Local	Registered	VIEW	VIEW	VIEW
AP04EB.409E.1934	C9130AXI-B	2	✓	172.29.109.22	04eb.409f.3000	Local	Registered	VIEW	VIEW	VIEW

AP Name	Slot No	Base Radio MAC	Admin Status	Operation Status	Policy Tag	Site Tag	RF Tag	Channel	Power Level
AP00A6.CA35.FB64	0	00d7.8fb1.0940	✓	⬆	VIEW	VIEW	VIEW	(1)*	1*
AP04EB.409E.1934	0	04eb.409f.3000	⊗	⬇	VIEW	VIEW	VIEW	(1)*	3*

3. Click the AP for the access point you wish to change. Set the parameters for that AP:



- d Set Admin Status to **Enable**.
- e Configure any other settings that might be relevant to your deployment as needed.
- f Click the **Update and Apply to Device** button to save all changes.

Network settings

In the navigation pane under **Configuration**, then **Radio Configurations**, click **Network**, then the **2.4 GHz Band** tab. Set network parameters as follows:

1. Uncheck **2.4GHz Network Status**. The radio will be re-enabled after setting radio parameters.
2. Use the default **Fragmentation Threshold** (2346 bytes).
3. Set the **Beacon Interval** to 100.
4. Check Short Preamble.
5. DTPC is a Cisco proprietary method of matching phone power to AP power. In the 84-series handsets, it is selected by choosing the Auto power setting in handset configuration. Versity is in Auto mode by default. Check **DTPC**.
6. Set the **1 Mbps** and **2 Mbps** settings to **Disabled**.
7. Click the **Apply** button to save the settings.

Cisco Catalyst 9800-CL Wireless Controller
16:12:25

Welcome admin

Search APs and Clients

Configuration > Radio Configurations > Network

5 GHz Band | **2.4 GHz Band**

General Apply

2.4 GHz Network Status

⚠ Please disable 2.4 GHz Network Status to configure 802.11g Network Status, Beacon Interval, Short Preamble, Fragmentation Threshold, DTPC Support.

802.11g Network Status

Beacon Interval*

Short Preamble

Fragmentation Threshold(bytes)*

DTPC Support

RSSI Low Check

RSSI Threshold (dBm)*

CCX Location Measurement

Mode

Data Rates

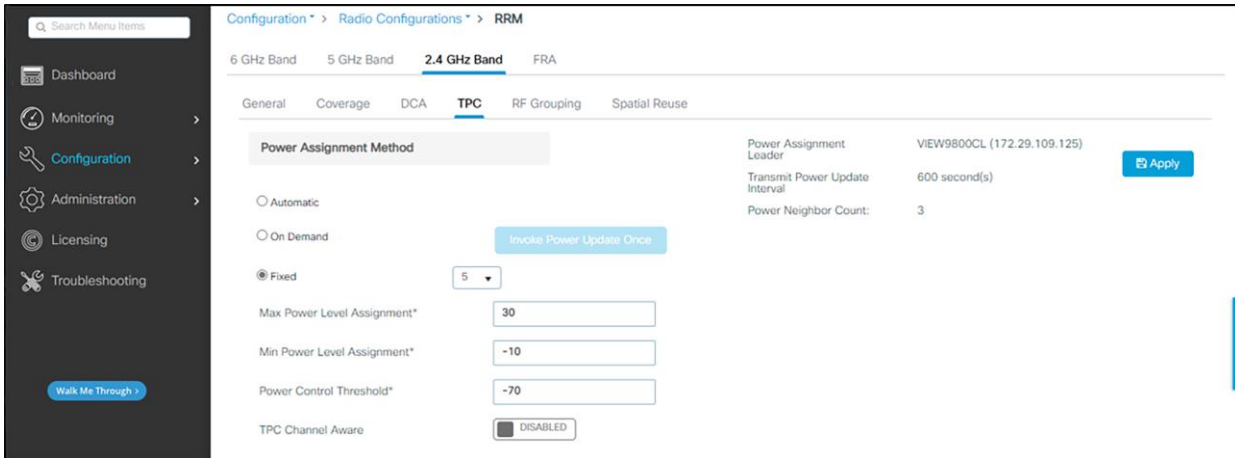
⚠ 2.4 GHz Network is operational. Configuring Data Rates will result in loss of connectivity of clients.

1 Mbps	<input type="text" value="Disabled"/>	2 Mbps	<input type="text" value="Disabled"/>	5.5 Mbps	<input type="text" value="Mandatory"/>
6 Mbps	<input type="text" value="Supported"/>	9 Mbps	<input type="text" value="Supported"/>	11 Mbps	<input type="text" value="Mandatory"/>
12 Mbps	<input type="text" value="Supported"/>	18 Mbps	<input type="text" value="Supported"/>	24 Mbps	<input type="text" value="Supported"/>
36 Mbps	<input type="text" value="Supported"/>	48 Mbps	<input type="text" value="Supported"/>	54 Mbps	<input type="text" value="Supported"/>

RRM parameters

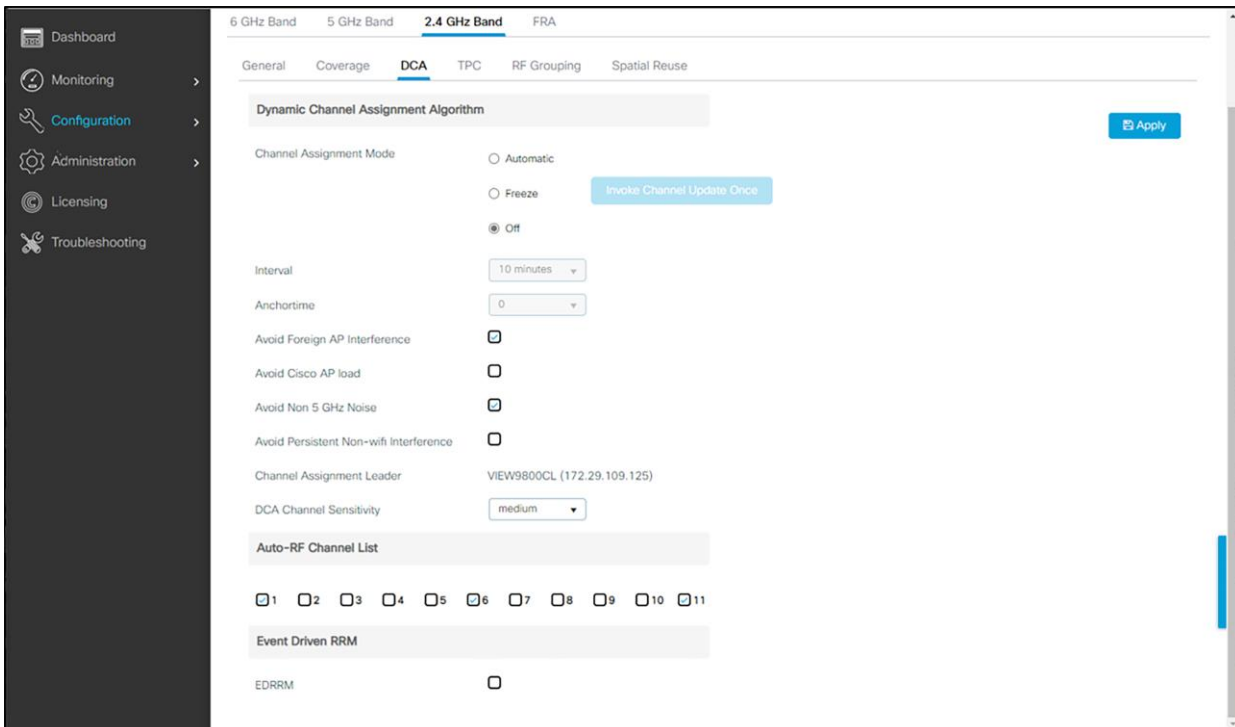
In the navigation pane under **Configuration**, under **Radio configurations** click **RRM**. Set RRM parameters for **2.4GHz** band as follows:

1. Click **TPC**. Set the **Power Assignment Method** to **Fixed**. (The **On Demand/Invoke Power Update Once** setting may be deployed occasionally to allow the Cisco network to self-configure at a time of low usage). Note that the individual AP assignments shown above override the Fixed power level set here. Frequent automatic power changes will cause poor audio quality.
2. As recommended by Cisco for the 2.4 GHz Band, leave the **TPC Channel Aware** setting **DISABLED**.



The screenshot shows the Cisco RRM configuration page for the 2.4 GHz band. The navigation pane on the left includes Dashboard, Monitoring, Configuration, Administration, Licensing, and Troubleshooting. The main content area is titled "Configuration > Radio Configurations > RRM" and shows the "2.4 GHz Band" configuration. The "TPC" tab is selected, and the "Power Assignment Method" is set to "Fixed" with a value of 5. The "TPC Channel Aware" setting is disabled. The "Invoke Power Update Once" button is visible. The "Power Assignment Leader" is VIEW9800CL (172.29.109.125), the "Transmit Power Update Interval" is 600 second(s), and the "Power Neighbor Count" is 3. An "Apply" button is present.

3. Click **DCA**. Set the **Dynamic Channel Assignment Algorithm** to **Off**. (The **Freeze/Invoke Channel Update Once** setting may be deployed occasionally to allow the Cisco network to self-configure at a time of low usage.) Leave the default settings of 1, 6, and 11.



The screenshot shows the Cisco RRM configuration page for the 2.4 GHz band, with the "DCA" (Dynamic Channel Assignment) tab selected. The "Dynamic Channel Assignment Algorithm" is set to "Off". The "Invoke Channel Update Once" button is visible. The "Channel Assignment Mode" is set to "Off". The "Interval" is 10 minutes, and the "Anchor time" is 0. The "Avoid Foreign AP Interference" checkbox is checked. The "Channel Assignment Leader" is VIEW9800CL (172.29.109.125), and the "DCA Channel Sensitivity" is set to "medium". The "Auto-RF Channel List" shows channels 1, 6, and 11 selected. The "Event Driven RRM" section has the "EDRRM" checkbox unchecked. An "Apply" button is present.

Media (voice/video)

For 84-Series handsets Admission Control (ACM) must be enabled on both the Voice and Video AC only when the handset is configured for Admission Control Mandatory. Optional is the recommended setting at this time, as it will allow flexibility in the network.

Versity does not implement ACM. Versity smartphones are compatible with ACM Enabled. They will default to a lower class for calls, which may hurt call quality if there are many devices using ACM.

To enable Admission Control (ACM)

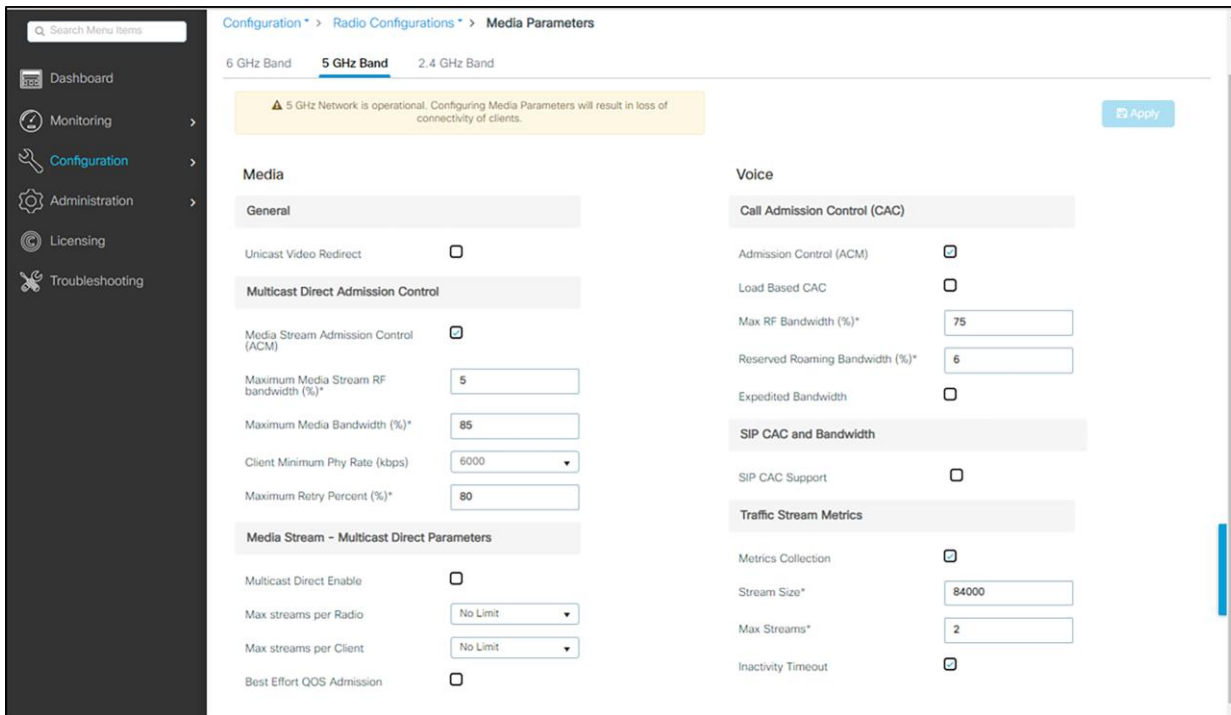
1. Navigate to **Configuration>Radio Configurations>Media Parameters**.
2. Select the **5 GHz Band** tab.
3. Under Media:
 - g Ensure that **Unicast Video Redirect**, **Multicast Direct Enable**, and Best **Effort QOS Admission** are unchecked.
 - h To enable admission control for the SIP call control packets, check **Media Stream Admission Control (ACM)**
4. Under Voice:
 - i Check **Admission Control (ACM)**
 - j Uncheck **Load Based CAC**.
 - k Ensure that the **Reserved Roaming Bandwidth (%)** is set to 6%.
 - l Ensure that **SIP CAC Support** is unchecked.

Admin tip: Use the Static CAC method

It is very important to choose the Static CAC method to avoid limiting calls when there is heavy background traffic.

Admin tip: Disable WLAN before changing Admission Control settings

Any WLAN using the network must be disabled before changing the Admission Control settings.

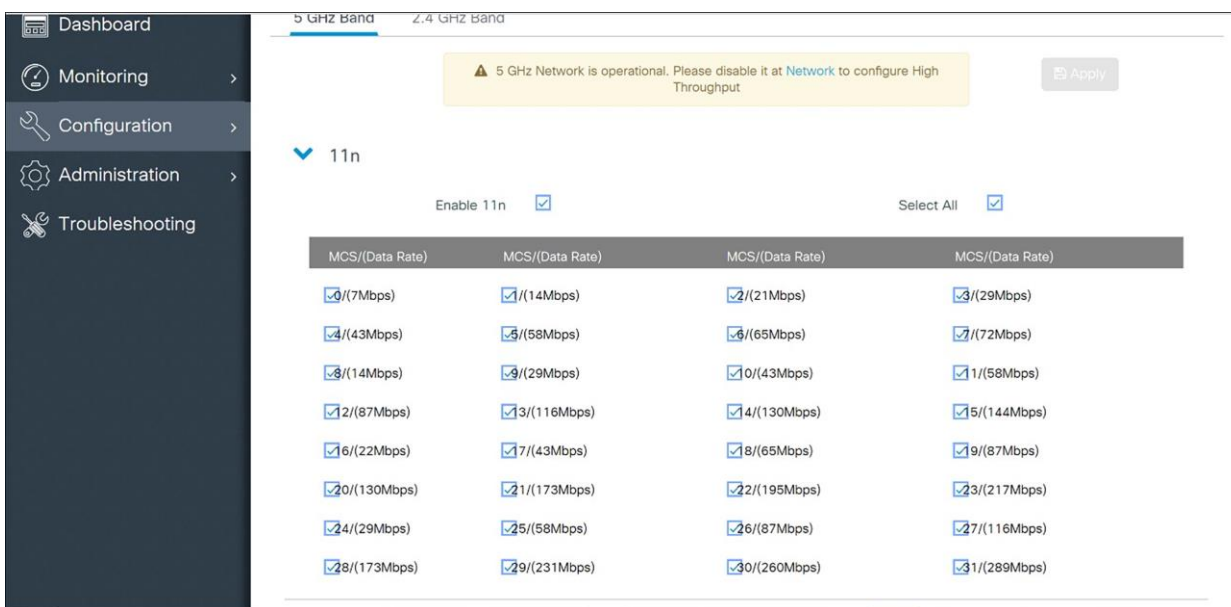


5. Click **Apply** to save the settings.

Configuring 802.11n/802.11ac for 5 GHz

1. In the navigation pane, select **Configuration**, and under **Radio Configuration** select **High Throughput (802.11n/ac)**. Check the radio box to enable 11n and 11ac mode and allow all data rates to be supported.
2. Click the **Apply** button to save the settings.

802.11a/n APs



802.11 a/n/ac/ax APs

The screenshot shows the Cisco Catalyst 9800-CL Wireless Controller interface. The breadcrumb navigation is Configuration > Radio Configurations > High Throughput. The 5 GHz Band is selected. A warning message states: "The Data rates are for 20MHz channels and Short Guard Interval". Below this, there are checkboxes for "Enable 11ac" (checked) and "Select All" (checked). A table shows the following configurations:

SS/MCS	SS/MCS	SS/MCS	SS/MCS
<input checked="" type="checkbox"/> 1/8/(86.7Mbps)	<input checked="" type="checkbox"/> 1/9/(n/a)	<input checked="" type="checkbox"/> 2/8/(173.3Mbps)	<input checked="" type="checkbox"/> 2/9/(n/a)

Admin tip: 802.11ac

Spectralink has been tested with 802.11ac clients in the network. It is not interoperable with the snap-in module for the Aironet 3600 Series APs, even in other radio modes.

Specific AP Power/Channel Configuration

1. From the main menu, click **Configuration**.
2. In the navigation pane, under Wireless click **Access Points**, then select all desired radio bands.
3. Double click an AP from the drop-down list for the access point you wish to change. Set the parameters for that AP:

The screenshot shows the Cisco Catalyst 9800-CL Wireless Controller interface. The breadcrumb navigation is Configuration > Wireless > Access Points. The "All Access Points" section shows "Number of AP(s): 2". A table lists the following APs:

AP Name	AP Model	Slots	Admin Status	IP Address	Base Radio MAC	AP Mode	Operation Status	Policy Tag	Site Tag	RF Tag
AP00A6.CA35.FB64	AIR-AP3802I-B-K9	2	✓	172.29.109.25	00d7.8fb1.0940	Local	Registered	VIEW	VIEW	VIEW
AP04EB.409E.1934	C9130AXI-B	2	✓	172.29.109.22	04eb.409f.3000	Local	Registered	VIEW	VIEW	VIEW

Below the table, there is a pagination control showing "1" items per page and "1 - 2 of 2 access points".

The "5 GHz Radios" section shows "Number of AP(s): 2". A table lists the following radios:

AP Name	Slot No	Base Radio MAC	Admin Status	Operation Status	Policy Tag	Site Tag	RF Tag	Channel	Power Level

Settings: Power and channel settings

Global settings for **RF Channel Assignment** and **Tx Power Level Assignment** were not tested. For **Custom Tx Power** and **RF Channel** settings please consult your facility's RF site survey – optimized for wireless voice traffic – to determine correct power and channel settings for each AP using non-overlapping channels.

4. Configure any other settings that might be relevant to your deployment as needed.
5. Click the **Update and Apply** button to save all changes.

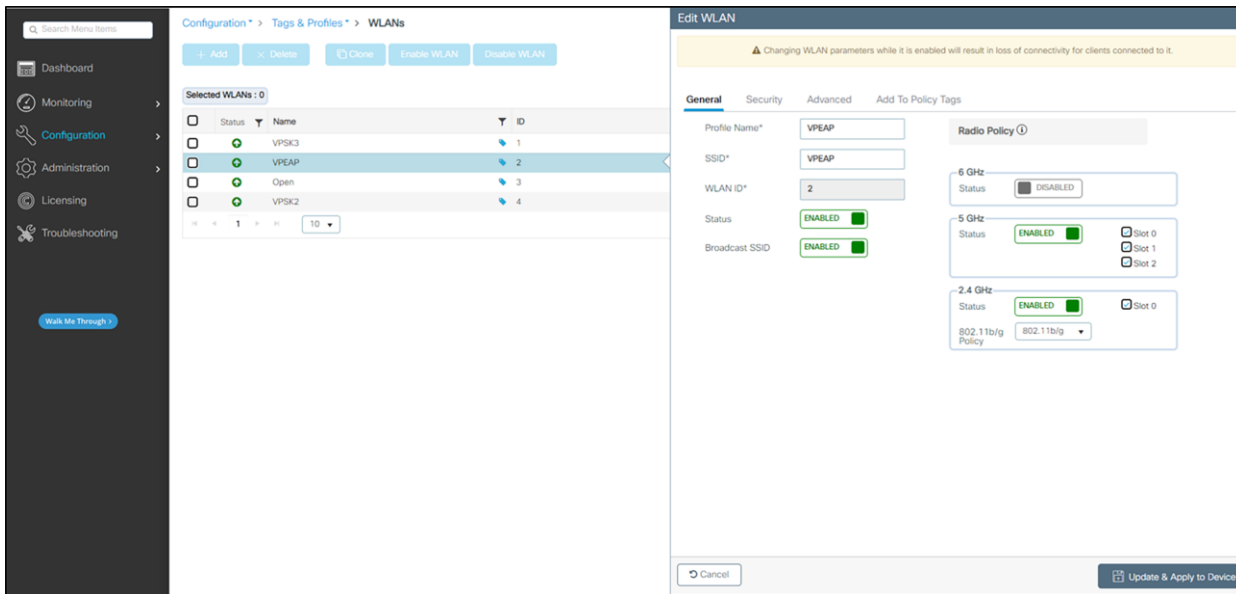
Setting up the SSID

Voice and data must be on separate SSIDs to prioritize voice traffic. The voice SSID must be set to **Platinum** for **Quality of Service** and the data SSID must be set to **Silver** for **Quality of Service**.

1. Create a new SSID and give it a name:
 - a From the main menu, click **Configuration**, select **WLANs** under **Tags and Profiles**.
 - b In the WLANs screen, select **+Add**.

The screenshot shows the 'Add WLAN' configuration interface. On the left, the 'General' tab is selected, with fields for 'Profile Name*' (placeholder: Enter Name), 'SSID*', 'WLAN ID*' (value: 5), 'Status' (toggle: DISABLED), and 'Broadcast SSID' (toggle: ENABLED). On the right, the 'Radio Policy' section is expanded, showing three frequency bands: 6 GHz (Status: ENABLED with a red bar and a tooltip), 5 GHz (Status: ENABLED with a green bar), and 2.4 GHz (Status: ENABLED with a green bar). The 802.11b/g Policy is set to 802.11b/g. A tooltip for the 6 GHz band reads: 'Although enabled, this WLAN is not operational on 6 GHz radios due to one or more missing required configuration (WPA2 : Disabled, WPA3 and Dot11ax : Enabled)'. At the bottom, there are 'Cancel' and 'Apply to Device' buttons.

- c Enter the Profile Name and SSID.
- d Click the **Update and Apply to Device** button.



2. Define the General settings:
 - a Select the Profile Name for the voice SSID.
 - b Under the **General** tab, verify the **Radio Policy** corresponds to the Spectralink Wireless Telephone configuration.
 - c For Status, select the **Enabled** check box.
 - d Check **Broadcast SSID** to make the network public. Uncheck it to make it a hidden network.

Admin Tip: 84-, 92-, 95-, and 96-series phones do not support 6 GHz operation.

The 84-, 92-, 95-, and 96-series phones do not support WPA3 or 6 GHz operation. This means that the 6 GHz radio should always be disabled for WLAN profiles which support those phone models.

3. Define Security Settings:

For WPA2-PSK:

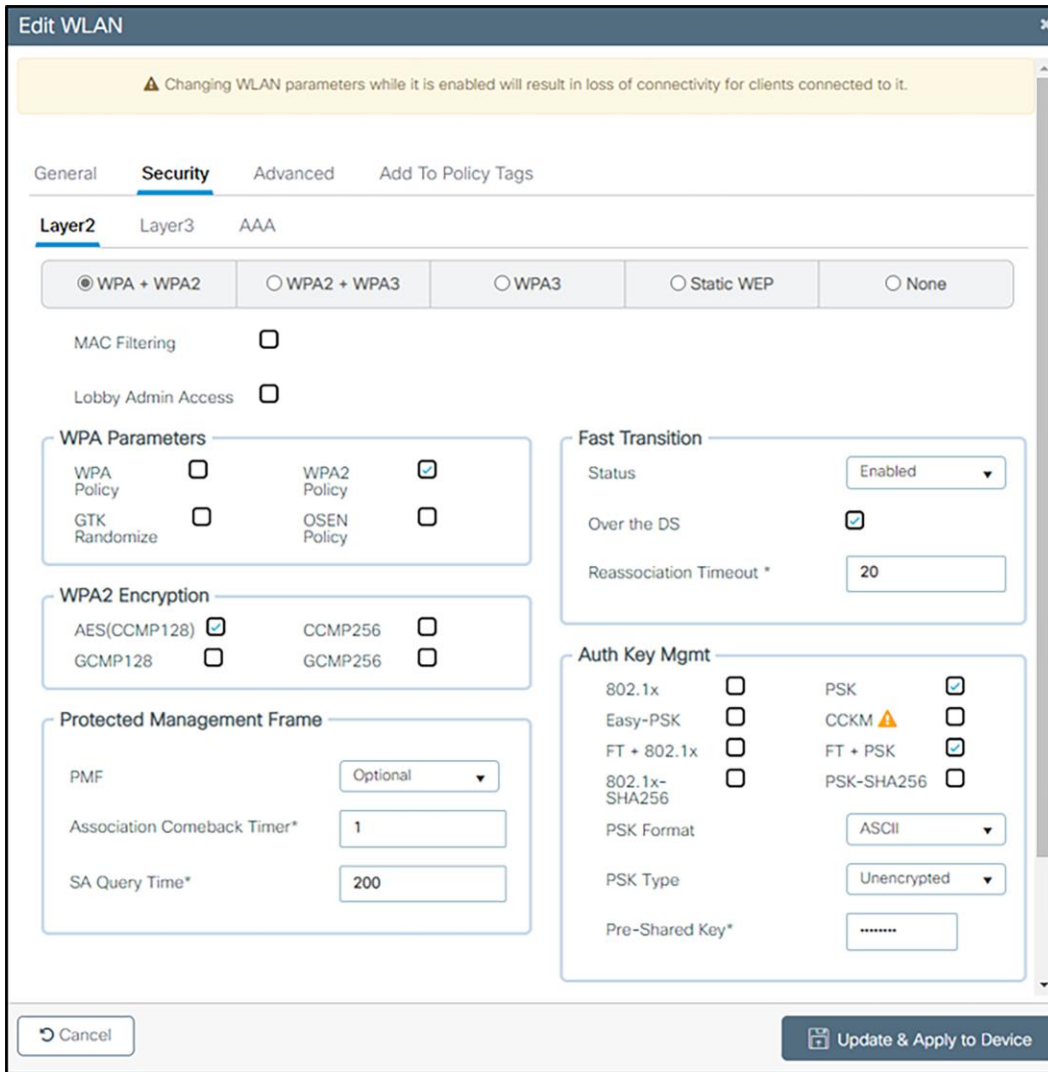
From the Layer 2 tab:

- a Check **WPA+WPA2**.
- b Check AES (CCMP128) under WPA2 Encryption.
- c Under **WPA Parameters** check **WPA2 Policy** and ensure that **GTK Randomize** is unchecked.
- d Under **Protected Management Frame**, set **PMF** to **Optional**. (The 92-, 95-, and 96-series phones support protected management frames and the 84-series phones do not.)
- e Under **Fast Transition**, select **Enabled** and leave **Reassociation Timeout** at the default. Both **Over the DS** and **Over the Air FT Roaming** are supported by the 92-, 95-, and 96-series phones.

Admin Tip: 84-series phones do not support FT Roaming.

The 84-series phones support OKC and CCKM fast roaming only. CCKM is a Cisco-proprietary method that is scheduled to be removed.

- f Under **Auth Key Mgmt**, select **PSK** and either **FT+PSK** or **CCKM**, whichever is appropriate for the type of handsets deployed. Note that multiple methods can be indicated, The handsets will indicate the type that they need, **PSK Format** as **ASCII** or **Hex** depending on what the phones are using, and the **Pre-shared Key** (called a passphrase in the 84-series menus and a password on Android phones).
- g Ensure that nothing is checked as **Enabled** on the **AAA Servers** tab.



For WPA2-Enterprise (802.1X):

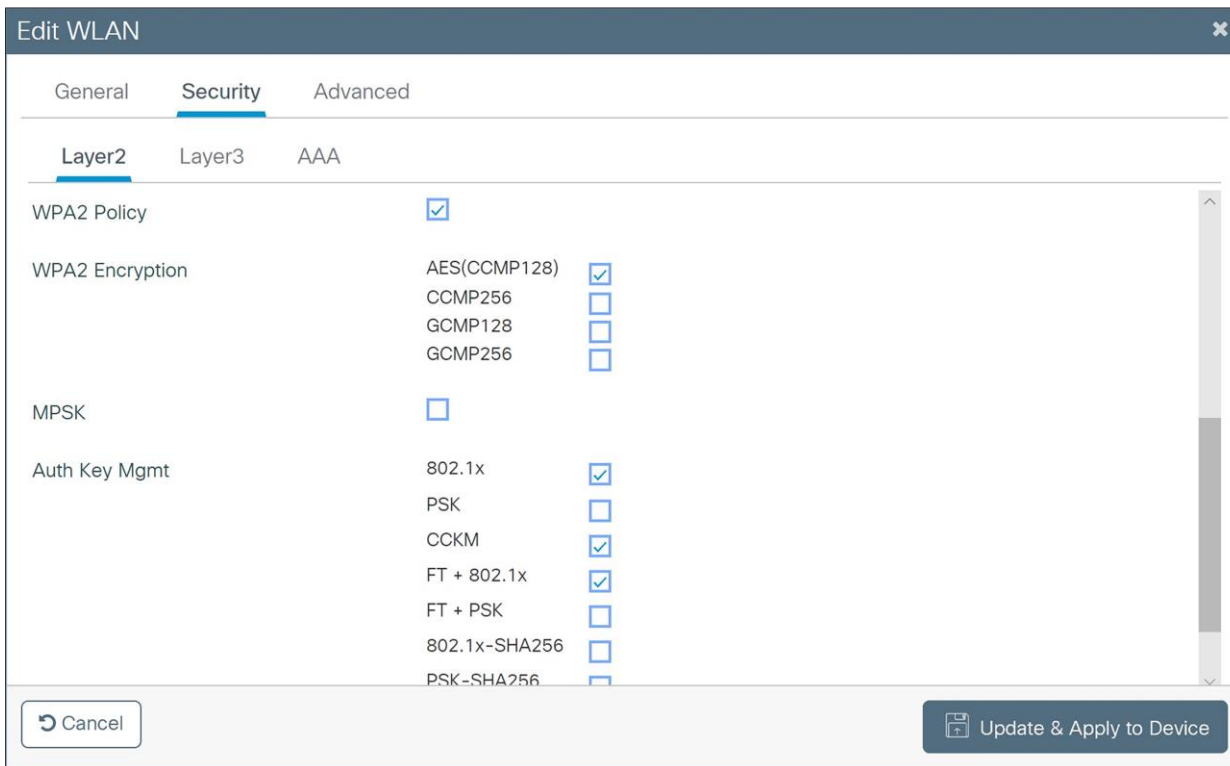
From the Layer 2 tab:

- h Check **WPA+WPA2**.
- i Check **AES (CCMP128)** under **WPA2 Encryption**.
- j Under **WPA Parameters** check **WPA2 Policy** and ensure that **GTK Randomize** is unchecked.
- k Under **Protected Management Frame**, set **PMF** to **Optional**. (The 92-, 95-, and 96-series phones support protected management frames and the 84-series phones do not)
- l Under **Fast Transition**, select **Enabled** and leave **Reassociation Timeout** at the default. Both **Over the DS** and **Over the Air** FT Roaming are supported by the 92-, 95-, and 96-series phones.
- m Under **Auth Key Mgmt**, select **802.1X**, **FT+802.1X**, and **CCKM**.

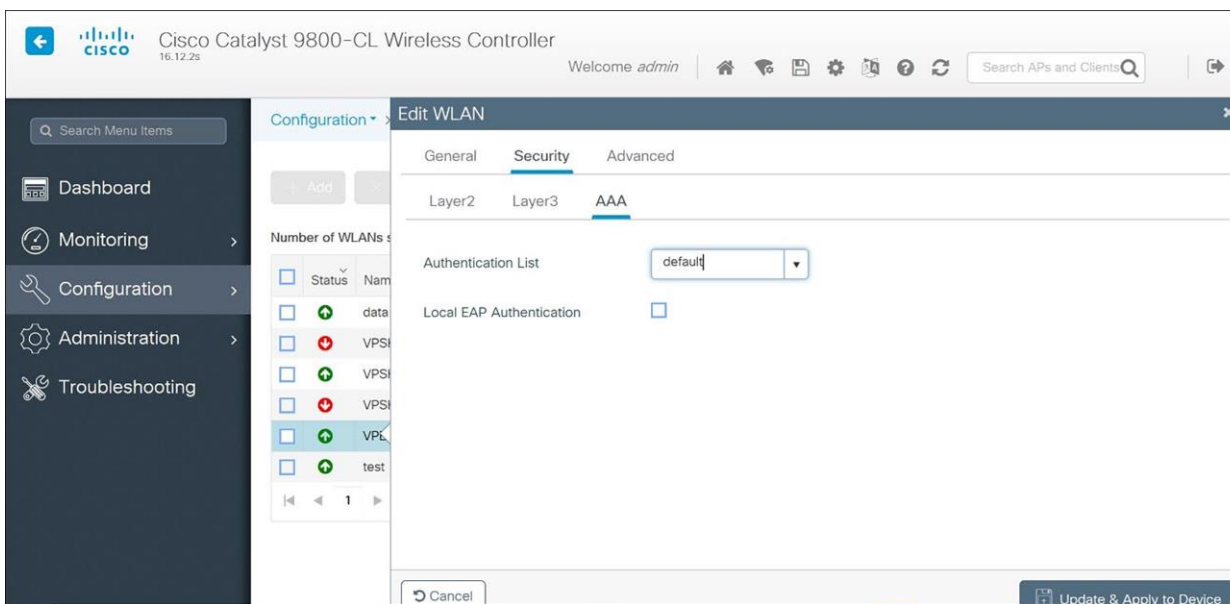
The screenshot shows the 'Edit WLAN' configuration window with the 'Security' tab selected and the 'Layer2' sub-tab active. The configuration is as follows:

Setting	Value
Layer 2 Security Mode	WPA + WPA2
MAC Filtering	<input type="checkbox"/>
Protected Management Frame	
PMF	Disabled
WPA Parameters	
WPA Policy	<input type="checkbox"/>
Fast Transition	Enabled
Over the DS	<input checked="" type="checkbox"/>
Reassociation Timeout	20

Buttons: Cancel, Update & Apply to Device



4. On the **AAA** tab, choose the **Authentication List** from the dropdown.



5. (For all security types) Under the **Advanced** tab:

a May be set as desired by site administration considerations:

In sections without headings:

- **Coverage Hole Detection**
- **Aironet IE**
- **Advertise AP Name**
- **P2P Blocking Action**
- **11ac MU-Mimo**
- **Fastlane+ (ASR)**
- **Deny LAA (RCM) clients**
- **Latency Measurement Announcements**
- **Universal Admin**
- **IP Source Guard**
- **mDNS Mode**

Sections with headings:

- **Max Client Connections** (all settings as desired)
- **11ax** (will not be used by 84-series or Versity phones – set as desired)
- **Device Analytics** (all settings as desired)
- **11k Beacon Radio Measurement** (all settings as desired)

b Settings with importance to handsets

In sections without headings:

- If PTT is in use, ensure that **Multicast Buffer** is **DISABLED** and **Media Stream Multicast-direct** is unchecked
- Ensure that **WiFi to Cellular Steering** is unchecked
- Ensure that **6 GHz Client Steering** is unchecked
- Ensure that **OKC** is checked
- Ensure that **Load Balance** is unchecked
- Ensure that **Band Select** is unchecked
- Ensure that **WMM Policy** is set to Allowed

In the **11v BSS Transition Support** section:

- Ensure that **BSS Transition** is set
- Check **Dual Neighbor List**
- Ensure **BSS Max Idle Service** is checked
- Ensure **BSS Max Idle Protected** is unchecked
- If PTT is in use, uncheck **Directed Multicast Service**

In the **Off Channel Scanning Defer** section:

- Check **Defer Priority** for the 0, 5, and 6 priority classes (prevents contention between off-channel scanning and PTT, voice calls, or call server communication)

In the **Assisted Roaming (11k)** section:

- Check **Prediction Optimization**
- Ensure that **Neighbor List** is checked
- Check **Dual Band Neighbor List**

In the **DTIM Period (in beacon intervals)** section, ensure all band settings are set to **1**

Admin Tip: 84-, 92-, 95-, and 96-series phones do not support 6 GHz operation or 11ax.

SSIDs which support the phones should not direct them to the 6 GHz band.

6. Click the **Apply** button to save all changes.

Admin Tip: Do not enable Disassociation Imminent from the cli.

Spectralink phones are not compatible with the use of the Disassociation Imminent message used for the channel switch announcement feature.

Edit WLAN

⚠ Changing WLAN parameters while it is enabled will result in loss of connectivity for clients connected to it.

General Security **Advanced** Add To Policy Tags

Coverage Hole Detection	<input checked="" type="checkbox"/>	Universal Admin	<input type="checkbox"/>
Aironet IE	<input checked="" type="checkbox"/>	OKC	<input checked="" type="checkbox"/>
Advertise AP Name	<input checked="" type="checkbox"/>	Load Balance	<input type="checkbox"/>
P2P Blocking Action	Disabled	Band Select	<input type="checkbox"/>
Multicast Buffer	DISABLED	IP Source Guard	<input type="checkbox"/>
Media Stream Multicast-direct	<input type="checkbox"/>	WMM Policy	Allowed
11ac MU-MIMO	<input checked="" type="checkbox"/>	mDNS Mode	Bridging
WiFi to Cellular Steering	<input type="checkbox"/>	Off Channel Scanning Defer	
Fastlane+ (ASR)	<input checked="" type="checkbox"/>	Defer Priority	<input type="checkbox"/> 0 <input checked="" type="checkbox"/> 1 <input type="checkbox"/> 2
Deny LAA (RCM) clients	<input type="checkbox"/>		<input type="checkbox"/> 3 <input type="checkbox"/> 4 <input checked="" type="checkbox"/> 5
6 GHz Client Steering	<input type="checkbox"/>		<input checked="" type="checkbox"/> 6 <input type="checkbox"/> 7
Latency Measurements Announcements	<input type="checkbox"/>	Scan Defer Time	100
Max Client Connections		Assisted Roaming (11k)	
Per WLAN	0	Prediction Optimization	<input checked="" type="checkbox"/>
Per AP Per WLAN	0	Neighbor List	<input checked="" type="checkbox"/>

Cancel Update & Apply to Device

Edit WLAN

Per AP Per WLAN	0	Prediction Optimization	<input checked="" type="checkbox"/>
Per AP Radio Per WLAN	200	Neighbor List	<input checked="" type="checkbox"/>
11v BSS Transition Support		Dual Band Neighbor List	<input checked="" type="checkbox"/>
BSS Transition	<input checked="" type="checkbox"/>	DTIM Period (in beacon intervals)	
Dual Neighbor List	<input checked="" type="checkbox"/>	5 GHz Band (1-255)	1
BSS Max Idle Service	<input checked="" type="checkbox"/>	2.4 GHz Band (1-255)	1
BSS Max Idle Protected	<input type="checkbox"/>	Device Analytics	
Directed Multicast Service	<input type="checkbox"/>	Advertise Support	<input checked="" type="checkbox"/>
<i>Configuration of '11v BSS Disassociation Imminent' is supported from Command Line Interface (CLI) only</i>		Advertise PC Analytics Support	<input checked="" type="checkbox"/>
11ax		Share Data with Client	<input type="checkbox"/>
Enable 11ax	<input checked="" type="checkbox"/>	11k Beacon Radio Measurement Client Scan Report	
Downlink OFDMA	<input checked="" type="checkbox"/>	On Association	<input checked="" type="checkbox"/>
Uplink OFDMA	<input checked="" type="checkbox"/>	On Roam	<input checked="" type="checkbox"/>
Downlink MU-MIMO	<input checked="" type="checkbox"/>		
Uplink MU-MIMO	<input checked="" type="checkbox"/>		
BSS Target Wake Up Time	<input checked="" type="checkbox"/>		

Cancel Update & Apply to Device

Setting up policy profiles

The WLAN QoS policy profiles must be setup once WLAN profiles i.e. once WLANs have been created. Navigate to **Configuration**, select **Policy** under **Tags and Profiles** and click **+Add**.

1. Under **General** Enter Name and Description and toggle Status to **Enabled**.

Edit Policy Profile

⚠ Disabling a Policy or configuring it in 'Enabled' state, will result in loss of connectivity for clients associated with this Policy profile.

General | Access Policies | QOS and AVC | Mobility | Advanced

Name* **WLAN Switching Policy**

Description Central Switching **ENABLED**

Status **ENABLED** Central Authentication **ENABLED**

Passive Client **DISABLED** Central DHCP **ENABLED**

IP MAC Binding **ENABLED** Flex NAT/PAT **DISABLED**

Encrypted Traffic Analytics **DISABLED**

CTS Policy

Inline Tagging

SGACL Enforcement

Default SGT

2. Under Access Policies,

a Enter the **VLAN/VLAN Group**

b Within the **WLAN ACL** section, expand and enter settings as necessary for local admin policy to permit/deny services as necessary.

Edit Policy Profile

⚠ Disabling a Policy or configuring it in 'Enabled' state, will result in loss of connectivity for clients associated with this Policy profile.

General **Access Policies** QoS and AVC Mobility Advanced

RADIUS Profiling

HTTP TLV Caching

DHCP TLV Caching

WLAN Local Profiling

Global State of Device Classification **Disabled** ⓘ

Local Subscriber Policy Name ⓘ

VLAN

VLAN/VLAN Group ⓘ

Multicast VLAN

WLAN ACL

IPv4 ACL ⓘ

IPv6 ACL ⓘ

URL Filters ⓘ

Pre Auth ⓘ

Post Auth ⓘ

- Under **QoS and AVC**, select **platinum** for **Egress** and **platinum-up** for **Ingress** for **QoS SSID policy**. This is the required setting for voice traffic.

Edit Policy Profile

⚠ Disabling a Policy or configuring it in 'Enabled' state, will result in loss of connectivity for clients associated with this Policy profile.

General Access Policies **QoS and AVC** Mobility Advanced

Auto QoS None

QoS SSID Policy

Egress platinum

Ingress platinum-up

QoS Client Policy

Egress Search or Select

Ingress Search or Select

SIP-CAC

Call Snooping

Send Disassociate

Send 486 Busy

Flow Monitor IPv4

Egress Search or Select

Ingress Search or Select

Flow Monitor IPv6

Egress Search or Select

Ingress Search or Select

Cancel Update & Apply to Device

- Under the Advanced tab, set 86400 as **Session Timeout** and uncheck **Client Exclusion Timeout**

Edit Policy Profile

⚠ Disabling a Policy or configuring it in 'Enabled' state, will result in loss of connectivity for clients associated with this Policy profile.

General Access Policies QOS and AVC Mobility **Advanced**

WLAN Timeout

Session Timeout (sec) ⓘ

Idle Timeout (sec)

Idle Threshold (bytes)

Client Exclusion Timeout (sec)

Guest LAN Session Timeout

DHCP

IPv4 DHCP Required

DHCP Server IP Address

Show more >>>

AAA Policy

Allow AAA Override

NAC State

Policy Name ⓘ

Accounting List ⓘ

Fabric Profile ⓘ

Link-Local Bridging

mDNS Service Policy ⓘ [Clear](#)

Hotspot Server ⓘ

User Defined (Private) Network

Status

Drop Unicast

DNS Layer Security

DNS Layer Security Parameter Map ⓘ [Clear](#)

Flex DHCP Option for DNS **ENABLED**

Flex DNS Traffic Redirect **IGNORE**

WLAN Flex Policy

VLAN Central Switching

Split MAC ACL ⓘ

- Ensure that **ARP Proxy** is **ENABLED**.
- Make any other changes according to local network.
- Click on **Update and Apply to Device**.

WGB Parameters

Broadcast Tagging

WGB VLAN

Policy Proxy Settings

ARP Proxy **ENABLED**

IPv6 Proxy

Air Time Fairness Policies

2.4 GHz Policy ⓘ

5 GHz Policy ⓘ

EoGRE Tunnel Profiles

Tunnel Profile ⓘ

Setting up the EDCA parameters profile

The Enhanced Distributed Channel Access (EDCA) parameters must be set to the WMM settings after the WLAN network QoS has been set.

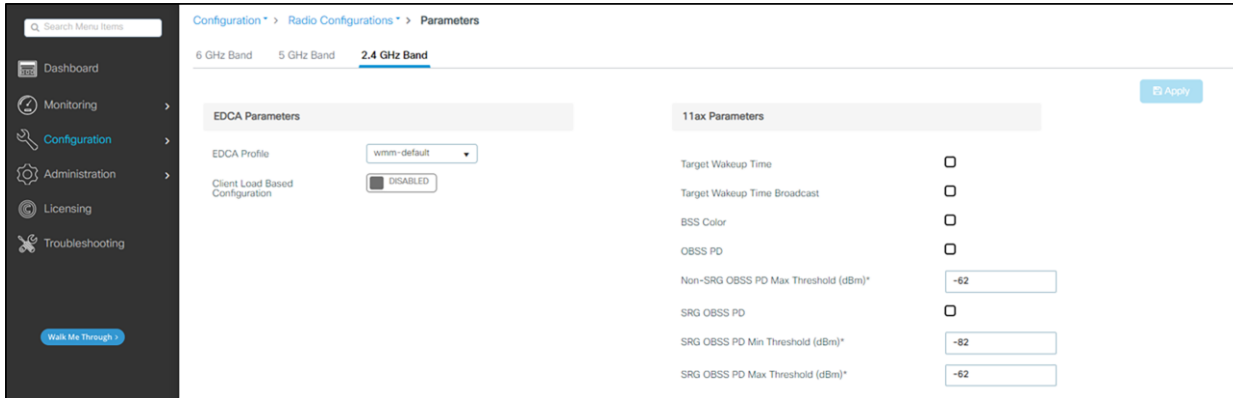
Configuration for 5 GHz

1. In the navigation pane under **Configuration**, select **Parameters** under **Radio Configurations**.
2. Under **EDCA Parameters** ensure that **wmm-default** is selected from the drop-down list for **EDCA Profile**.
3. To use DFS channels, ensure that **Channel Switch Status** is checked, **Channel Switch Announcement Mode** is **Loud** and **Smart DFS** is checked.
4. If desired, a power constraint can be entered to use **TPC** mode cell size matching control. The Spectralink handsets do have both **DTPC** and **TPC** capability. The 84-series phones will use these values if their sub-band power is set in the **Auto** mode. See the 84-series Administration Guide for details. The Versity handsets are always set up to use DTPC or TPC if either is enabled. If neither mode is enabled, Versity handsets will set themselves as close to the maximum for the regulatory domain values contained in their factory settings as is possible for the hardware.
5. Click **Apply**.

The screenshot shows the Cisco configuration interface for the 5 GHz band. The navigation pane on the left includes Dashboard, Monitoring, Configuration, Administration, Licensing, and Troubleshooting. The main content area is titled 'Parameters' and is divided into two columns: 'EDCA Parameters' and '11ax Parameters'. The 'EDCA Parameters' section includes 'EDCA Profile' (set to 'wmm-default'), 'Client Load Based Configuration' (set to 'DISABLED'), 'DFS (802.11h)' (with a warning about DTPC support), 'Power Constraint*' (set to '0'), 'Channel Switch Status' (checked), 'Channel Switch Announcement Mode' (set to 'Loud'), and 'Smart DFS' (checked). The '11ax Parameters' section includes 'Target Wakeup Time', 'Target Wakeup Time Broadcast', 'BSS Color', 'OBSS PD', 'Non-SRG OBSS PD Max Threshold (dBm)*' (set to '-62'), 'SRG OBSS PD', 'SRG OBSS PD Min Threshold (dBm)*' (set to '-82'), and 'SRG OBSS PD Max Threshold (dBm)*' (set to '-62'). A yellow warning banner at the top states: '5 GHz Network is operational. Configuring EDCA Profile, DFS Channel Switch Announcement Mode and OBSS PD parameters will result in loss of connectivity of clients.' An 'Apply' button is located in the top right corner.

Configuration for 2.4 GHz

1. In the navigation pane under **Configuration**, select **Parameters** under **Radio Configurations**.
2. Under **EDCA Parameters** ensure that **wmm-default** is selected from the drop-down list for **EDCA Profile**.



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