Integrating Intersight with CX Cloud

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Introduction

CX Cloud customers can integrate Intersight telemetry accounts with their CX Cloud account, providing a single location to view assets, licenses, and contracts. This document describes the simple process required to integrate the accounts.

Prerequisites

To integrate an Intersight account with CX Cloud, a CX Cloud Admin or Super Admin must also be the Intersight Account Administrator or User Administrator for the Intersight account with the same cisco.com ID.

Integrating Telemetry with CX Cloud

To integrate telemetry with CX Cloud:

1. Log in to the CX Cloud portal with Admin or Super Admin permissions. The CX Cloud **Home** page displays.

CX Cloud		Search	۹ 🖩 🕚	o 🔹 👳
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Asset Support Coverage ASSETS & COVERAGE	No Open Cases No Open RMAs CASES			>
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2. Click the Settings icon. The Data Sources window opens.

dialia cisco	CX Cloud			Search			٩	 0	• •	a 40 (CA
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	Meraki	Meraki	1 hours ago		Collect	tion Completed					
Data Sources											
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Data Sources

3. Click Add a Data Source. The Add Data Sources window opens.

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Kernel Back to Data Sources						×		•
Whi	ch data source would you like to add?							I
	Cisco DNA Center and Other Devices Connects to CX Cloud Agent to support the Campus Network Success Track You'll need to upload a seed file or use SNAP/SSH to add devices not connected to a controller.	Add Data Soun						
G	Intersight Supports the Data Center Compute and Cloud Network Success Tracks	Add Data Sour						
	Meraki Supports the Meraki Success Track	Add Data Sour						
	Add Data Sources Later							



4. Click **Add Data Source** on the **Intersight** line. The account selection page displays the Intersight accounts for which the user has either the Account Administrator or User Access Administrator role.

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Back to Data Sources						×		•	
	Which accounts would you like to add? CX-Cloud-Demo-Intensight Car-cloud-test-account-2 Cationnia Car-aSortTest-1 Car-aSortTest-1 Connect								

Accounts Selection

Note: Only statically defined users in Intersight are supported. Users that get their role dynamically from an Identity Provider are not supported and those accounts will not display.

- 5. Select the applicable Intersight accounts for integration.
- 6. Click **Connect**. A confirmation displays once the accounts are successfully connected.

States				
board to CX Cloud to get insights and	additional systems information about your Meraki assets. Get set up in about	10 minutes.		
Туре	Your accounts are connected First collection is pending This could take up to 24 hours. After the collection is complete, you'll be able to see the data in CX Cloud.	×		
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Intersight Accounts Linked

Telemetry data displays after collection completion.