

# PX Cloud Release Notes November 2023

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## Overview

Partner Experience (PX) Cloud is a portal for Cisco Partners to connect with Cisco and their Customers that includes unified dashboards, Partner Offers, learnings, and more. PX Cloud allows Partners to identify opportunities to extend their service offerings by accessing a customer's CX Cloud information. PX Cloud also provide a comprehensive set of APIs that allows partners to integrate our insights into their Customer Success practice tools.

After onboarding, navigate to [PX Cloud](#) and log in using CCO (Cisco ID) credentials.

## What's New

The Release Notes in this section detail features that will be enabled as part of the November 2023 release.

### View All Contracts

All contract types are shown in PX Cloud for all Partner's Customers. Previously, only Success Track (ST) contracts were visible to Partners. The new comprehensive list of Customer contracts can be viewed in the **Customers > Service Contracts** tab and are also reflected on the graphs and summary metrics on the **Today** dashboard.

### Add Links to ATX and ACC Offers

Ask the Experts (ATX) and Accelerator (ACC) offers in PX Cloud now include the **On-Demand Recording** and **Additional Information** sections allowing Partners to add a link to a previously recorded ATX session and other related information.

Once added, CX Cloud customers can access these details and recordings by clicking **More From Your Partner** or **Watch On-Demand**.

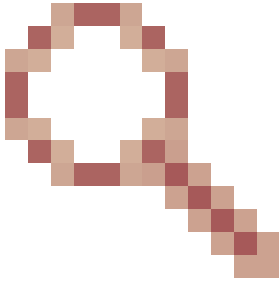
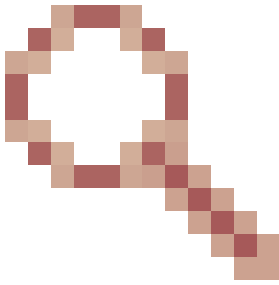
## Defects

### Resolved Defects

There are no resolved defects to report for this release.

## Known Defects

The following known defects are actively being worked on in PX Cloud.

Identifier	Headline
 <a href="#">CSCwh40361</a>	Currently in PX Cloud, Hybrid Cloud data does not display in the <b>Top Offers</b> panel of the <b>Today</b> tile for Success Tracks and Hybrid Cloud as a Service Partners.
 <a href="#">CSCwh74240</a>	Currently in PX Cloud, the files attached to cases cannot be downloaded or viewed in the portal.