

PX Cloud Release Notes April 2024

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Overview

Partner Experience (PX) Cloud is a portal for Cisco Partners to connect with Cisco and their Customers that includes unified dashboards, Partner Offers, learnings, and more. PX Cloud allows Partners to identify opportunities to extend their service offerings by accessing a customer's CX Cloud information. PX Cloud also provide a comprehensive set of APIs that allows partners to integrate our insights into their Customer Success practice tools.

After onboarding, navigate to [PX Cloud](#) and log in using CCO (Cisco ID) credentials.

What's New

The Release Notes in this section detail features that will be enabled as part of the April 2024 release.

ISO Success Track

Partners can now access the Integrated Secure Operations (ISO) Success Track through cross launch. Upon customer approval of the Success Track, the Customer Lifecycle and Customer Data Reports Level 1 APIs are available for Partner consumption. Customer Data Reports include Assets, Hardware, Software, Licenses, Purchased Licenses, and Status.

Assets API Updates for Collaboration Success Track

The Assets Level 1 API has been enhanced to include the following additional response parameters for the Collaboration Success Track:

- deviceSoftwareUpgradeChannel
- orgId
- orgName
- belongsTo
- devicePlatform
- deviceDisplayStatus
- webexDeviceId

Defects

Resolved Defects

There are no resolved defects for this release.

Known Defects

There are no known defects for this release.