AMP for Endpoints Notification Emails

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Introduction

This document describes the best practice to distribute the Advanced Malware Protection (AMP) for Endpoints notifications to a larger audience rather than only to one user under the same organization.

Problem

At this time, the AMP for Endpoints Console sends Announcements, Notifications, and Reports only to the Notification Email set in user preferences.

This imposes a challenge when you create custom reports or you want to distribute the notifications to a group of users.

Solution

Option 1. Set the Notification Email of a user to a mailer.

Navigate to **AMP for Endpoints Console** > **Accounts** > **Users** > **Edit** and then enter the **Notification Email** as shown in the image.

Create User		×
First Name	First	
Last Name	Last	
Login Email	user@XYZcompany.com	
Notification Email	mailer@XYZcompany.com	
	Administrator	
	Cancel	

Option 2. Create a new user to get reports and notifications.

This method allows an organization to track custom reports and distribute all the notifications from the AMP for Endpoints Console to a wider audience.

From the AMP for Endpoints Console, navigate to **Accounts** > **Users** > **Create New User** and then click **Create** as shown in the image.

Create User		×
First Name	XYZ Company	
Last Name	Reporting	
Login Email	reporting@XYZcompany.com	
Notification Email	reportingmailer@XYZcompany.com	
	Administrator	
	Cancel	Create