

Enable Email Announcement Notifications on AMP for Endpoint Console

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Introduction

This document describes how to enable Email announcement notifications on the Cisco Secure Endpoint Console.

Prerequisites

Before you begin, ensure you have:

- Administrative access to the Cisco Secure Endpoint console.
- Valid email addresses for receiving notifications.

Problem

Cisco Secure Endpoint is a cloud based endpoint security solution that provides advanced malware protection. To keep administrators informed about important updates and announcements, Secure Endpoint console offers email notification features. This document navigates you through the steps to enable email announcement notifications.

Solution

Step 1: Navigate to the Notification Settings

- Log in to the Cisco Secure Endpoint Console, and navigate to the **settings** menu. This is usually found in the top-right corner of the console.
- From the dropdown menu, select **account settings**.

LOGGED IN AS



@cisco.com

Log out

Account settings

- Look for the **Notifications Email information** box.
- Click **Announcement Preferences** section.

Account Status **Normal**

Login Email

Notification Email

Announcement Preferences (0)

Last Login 2024-07-22 19:43:22 IST

Locale Not Set

Change Password

Edit

Step 2 : Enable Announcement Notifications

- You can choose the types of announcements that you want to receive by email by checking the box next to the **Announcement Preferences link** or you can select **subscribe All**.

Announcement Preferences
Amit Shoeb

Select the types of announcements for which you want to receive email notifications.

Subscribe All

Critical Issues Only when necessary
Critical security issues

Product Updates Approximately every two weeks
Normal Console or Connector product updates

Important Issues Approximately quarterly
System outages and important product updates

Information Approximately monthly
Information on Cisco training, information sessions and Quarterly Business Reports

System Notifications Only when necessary
Product integration failures and deleted inactive endpoint notifications

Troubleshooting

If you do not receive the test email or encounter any issues:

- Verify that the email addresses entered are correct.
- Check your spam or junk mail folder.
- Ensure that your email server is not blocking emails from Cisco Secure Endpoint.
- Contact [Cisco Support](#) for further assistance.