

# Configure Posture Agentless

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## Introduction

This document describes how to configure Posture Agentless in ISE and what is required in the endpoint to run Agentless script.

# Prerequisites

## Requirements

Cisco recommends that you have knowledge of these topics:

- Identity Services Engine (ISE).
- Posture.
- PowerShell and SSH
- Windows 10 or later.

## Components Used

The information in this document is based on these software and hardware versions:

- Identity Services Engine (ISE) 3.3 version.
- Package CiscoAgentlessWindows 5.1.6.6
- Windows 10

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

## Background Information

ISE Posture performs a client-side evaluation. The client receives the posture requirement policy from ISE, performs the posture data collection, compares the results against the policy, and sends the assessment results back to the ISE.

ISE then determines whether device is complaint or non-compliant based on Posture Report.

Agentless posture is one of posture methods that gathers posture information from clients and automatically removes itself upon completion without requiring any action from the end user. Agentless Posture connects to the client using administrative privileges.

## Getting Started

### Prerequisites:

- The client must be reachable through its IPv4 or IPv6 address, and that IP address must be available in RADIUS accounting.
- The client must be reachable from the Cisco Identity Services Engine (ISE) through its IPv4 or IPv6 address. Additionally, this IP address must be available in RADIUS accounting.
- Windows and Mac clients are currently supported:
  - For Windows clients, port 5985 to access powershell on the client must be open. Powershell must be v7.1 or later. The client must have cURL v7.34 or later.
  - For MacOS clients, port 22 to access SSH must be open to access the client. The client must have cURL v7.34 or later.

- Client credentials for shell login must have local admin privileges.
- Run the posture feed update to get the latest clients, as described in the configuration steps. Please check:
- For MacOS, ensure that this entry is updated in the **sudoers** file to avoid certificate installation failure on the endpoints: Please check:

```
<macadminusername> ALL = (ALL) NOPASSWD: /usr/bin/security, /usr/bin/osascript
```

- For MacOS, the user account that is configured must be an administrator account. Agentless posture for MacOS does not work with any other account type, even if you grant more privileges. To view this



window, click the **Menu** icon ( ) and choose **Administration > System > Settings > Endpoint Scripts > Login Configuration > MAC Local User**.

- In case of changes in port-related activities in Windows clients due to updates from Microsoft, you must have to reconfigure the agentless posture configuration workflow for Windows clients.

## Supported Posture Conditions

- File conditions, except the conditions that use the USER\_DESKTOP and USER\_PROFILE file paths
- Service conditions, except System Daemon and Daemon or User Agent checks on macOS
- Application conditions
- External Data Source conditions
- Compound conditions
- Anti-malware conditions
- Patch management condition, except the **Enabled and Up To Date** condition checks
- Firewall conditions
- Disk encryption conditions, except the encryption location-based condition check

- Registry conditions, except the conditions that use HCSK as root key

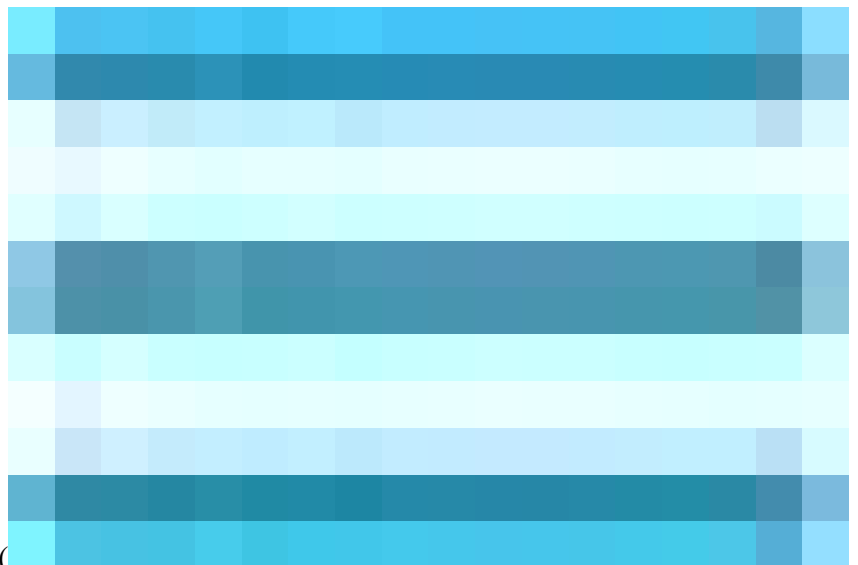
## Unsupported Posture Conditions

- Remediation
- Grace period
- Periodic Reassessment
- Acceptable Use-policy

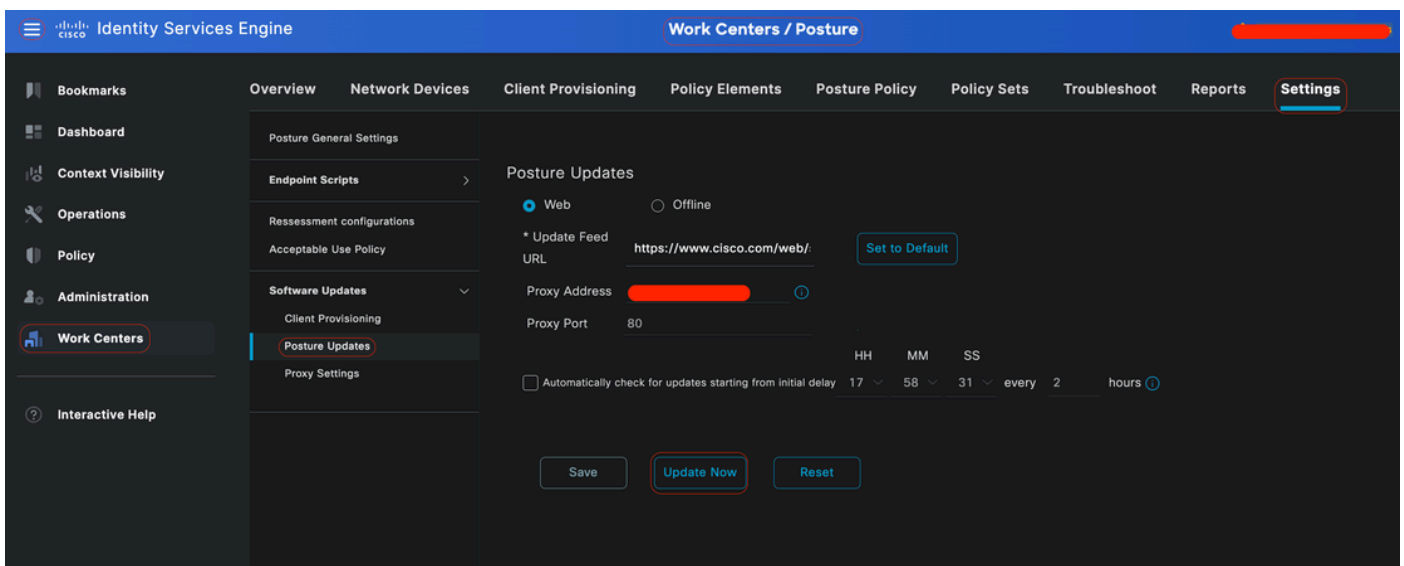
## Configuring ISE

### Update Posture Feed

It is recommend to update Posture Feed before starting to configure Posture.



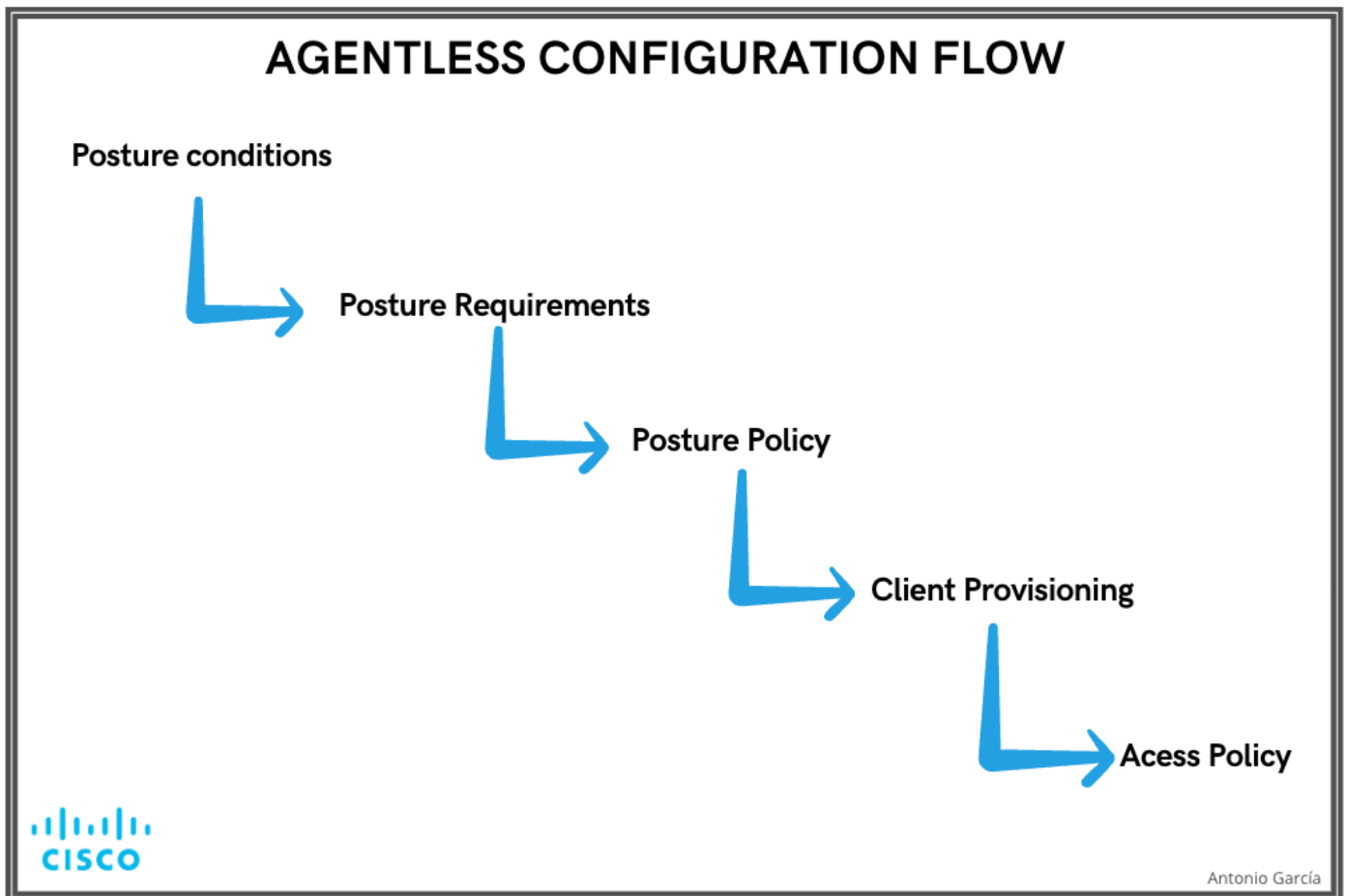
In the Cisco ISE GUI, click the **Menu icon** ( ) and choose **Work Centers > Posture > Settings > Software Updates > Update Now**.



*Updating Posture Feed*

## Posture Agentless Configuration Flow

Posture Agentless must be configured in order as the first configuration is going to be required for the next one and so on. Noticed that Remediation is not in the flow; however, later this document is going to cover an alternative for configuring Remediation.



*Agentless Config Flow*

## Agentless Posture Configuration

### Posture Condition

Posture conditions are the set of rules in our security policy that define a compliant endpoint. Some of these items include the installation of a firewall, anti-virus software, anti-malware, hotfixes, disk encryption and more.

In the Cisco ISE GUI, click the **Menu** icon (



) and choose **Work Centers > Posture > Policy Elements > Conditions**, Click on **Add** ,and create one or more **Posture Conditions** that use Agentless posture to identify the requirement. Once the **Condition** is created, click **Save**.

In this scenario, an Application Condition named "**Agentless\_Condition\_Application**" was configured with these parameters:

- **Operating System:** Windows All

This condition applies to any version of the Windows operating system, ensuring broad compatibility across different Windows environments.

- **Check by:** Process

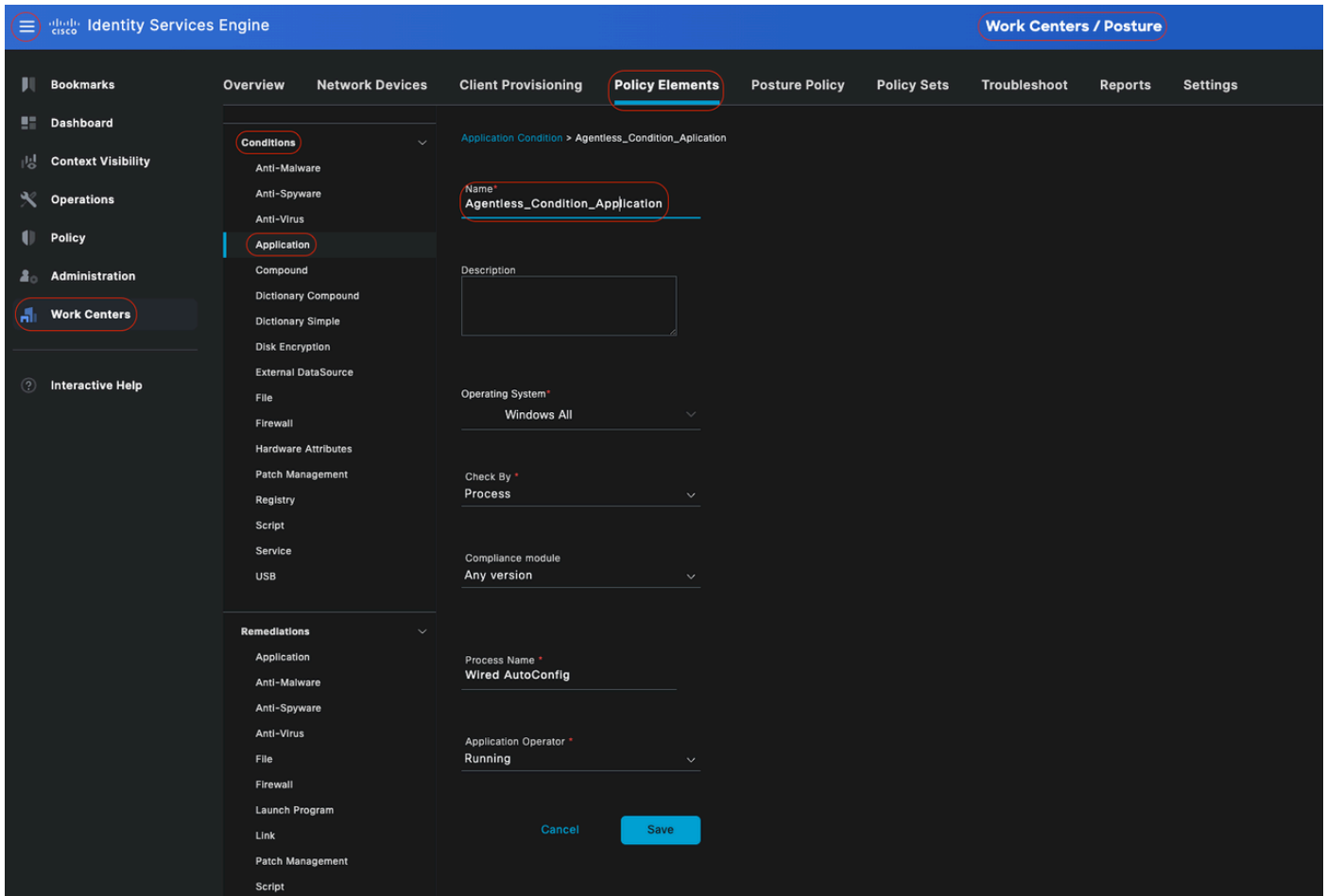
The system monitors processes within the device. You have the option to select either **Process** or **Application**; in this case, **Process** was chosen.

- **Process Name:** Wired AutoConfig

The **Wired AutoConfig** process is the process Compliant Module is going to check in the device. This process is responsible for configuring and managing wired network connections, including IEEE 802.1X Authentication.

- **Application Operator:** Running

The Compliance Module verifies whether the **Wired AutoConfig** process is currently running on the device. You have the option to select either **Running** or **Not Running**. In this instance, **Running** was selected to ensure that the process is active.



*Agentless Condition*

## Posture Requirement

A posture requirement is a set of compound conditions or just one condition that can be linked with a role and an operating system. All the clients connecting to your network must meet mandatory requirements during posture evaluation to become compliant on the network.



In the Cisco ISE GUI, click the **Menu** icon ( ) and choose **Work Centers > Posture > Policy Elements > Requirement**. Click the **down arrow** and select **Insert new Requirement**, and create one or more **Posture Requirement** that use Agentless posture. Once the **Requirement** is created, click **Done** and then **Save**.

In this case, an Application Requirement named "**Agentless\_Requirement\_Application**" was configured with these criteria:

- **Operating System:** Windows All

This requirement applies to any version of the Windows operating system, ensuring it is applicable across all Windows environments.

- **Posture Type:** Agentless

This configuration is set for an Agentless environment. Available options include **Agent**, **Agent Stealth**, **Temporal Agent**, and **Agentless**. In this scenario, **Agentless** was selected.

- **Conditions:** Agentless\_Condition\_Application

This specifies the condition that the ISE Posture Module and Compliance Module are going to check within the device's processes. The selected condition is **Agentless\_Condition\_Application**.

- **Remediation Actions:**

Since this configuration is for an Agentless environment, Remediation Actions are not supported, and this field is grayed out.

The screenshot displays the Cisco ISE GUI interface for configuring requirements. The 'Policy Elements' tab is active, showing a list of requirements. The 'Agentless\_Requirement\_Application' requirement is highlighted, showing its configuration details:

Name	Operating System	Compliance Module	Posture Type	Conditions	Remediations Actions
Any_AV_Installation_Win	Windows All	using 3.x or earlier	using Agent	met if ANY_av_win_inst then	Message Text Only Edit
<b>Agentless_Requirement_Application</b>	Windows All	using 4.x or later	using Agentless	met if Agentless_Condition_Application	Select Remediations Edit
Any_AV_Definition_Win	Windows All	using 3.x or earlier	using Agent	met if ANY_av_win_def then	AnyAVDefRemediationWin Edit
Any_AS_Installation_Win	Windows All	using 3.x or earlier	using Agent	met if ANY_as_win_inst then	Message Text Only Edit
Any_AS_Definition_Win	Windows All	using 3.x or earlier	using Agent	met if ANY_as_win_def then	AnyASDefRemediationWin Edit
Any_AV_Installation_Mac	Mac OSX	using 3.x or earlier	using Agent	met if ANY_av_mac_inst then	Message Text Only Edit
Any_AV_Definition_Mac	Mac OSX	using 3.x or earlier	using Agent	met if ANY_av_mac_def then	AnyAVDefRemediationMac Edit
Any_AS_Installation_Mac	Mac OSX	using 3.x or earlier	using Agent	met if ANY_as_mac_inst then	Message Text Only Edit
Any_AS_Definition_Mac	Mac OSX	using 3.x or earlier	using Agent	met if ANY_as_mac_def then	AnyASDefRemediationMac Edit
Any_AM_Installation_Win	Windows All	using 4.x or later	using Agent	met if ANY_am_win_inst then	Message Text Only Edit
Any_AM_Definition_Win	Windows All	using 4.x or later	using Agent	met if ANY_am_win_def then	AnyAMDefRemediationWin Edit
Any_AM_Installation_Mac	Mac OSX	using 4.x or later	using Agent	met if ANY_am_mac_inst then	Message Text Only Edit
Any_AM_Definition_Mac	Mac OSX	using 4.x or later	using Agent	met if ANY_am_mac_def then	AnyAMDefRemediationMac Edit
Any_AM_Installation_Lin	Linux All	using 4.x or later	using Agent	met if ANY_am_lin_inst then	Select Remediations Edit
Any_AM_Definition_Lin	Linux All	using 4.x or later	using Agent	met if ANY_am_lin_def then	Select Remediations Edit
USB_Block	Windows All	using 4.x or later	using Agent	met if USB_Check then	USB_Block Edit
Default_AppVirtu_Requirement_Win	Windows All	using 4.x or later	using Agent	met if Default_AppVirtu_Condition_Win	Select Remediations Edit
Default_AppVirtu_Requirement_Mac	Mac OSX	using 4.x or later	using Agent	met if Default_AppVirtu_Condition_Mac	Select Remediations Edit

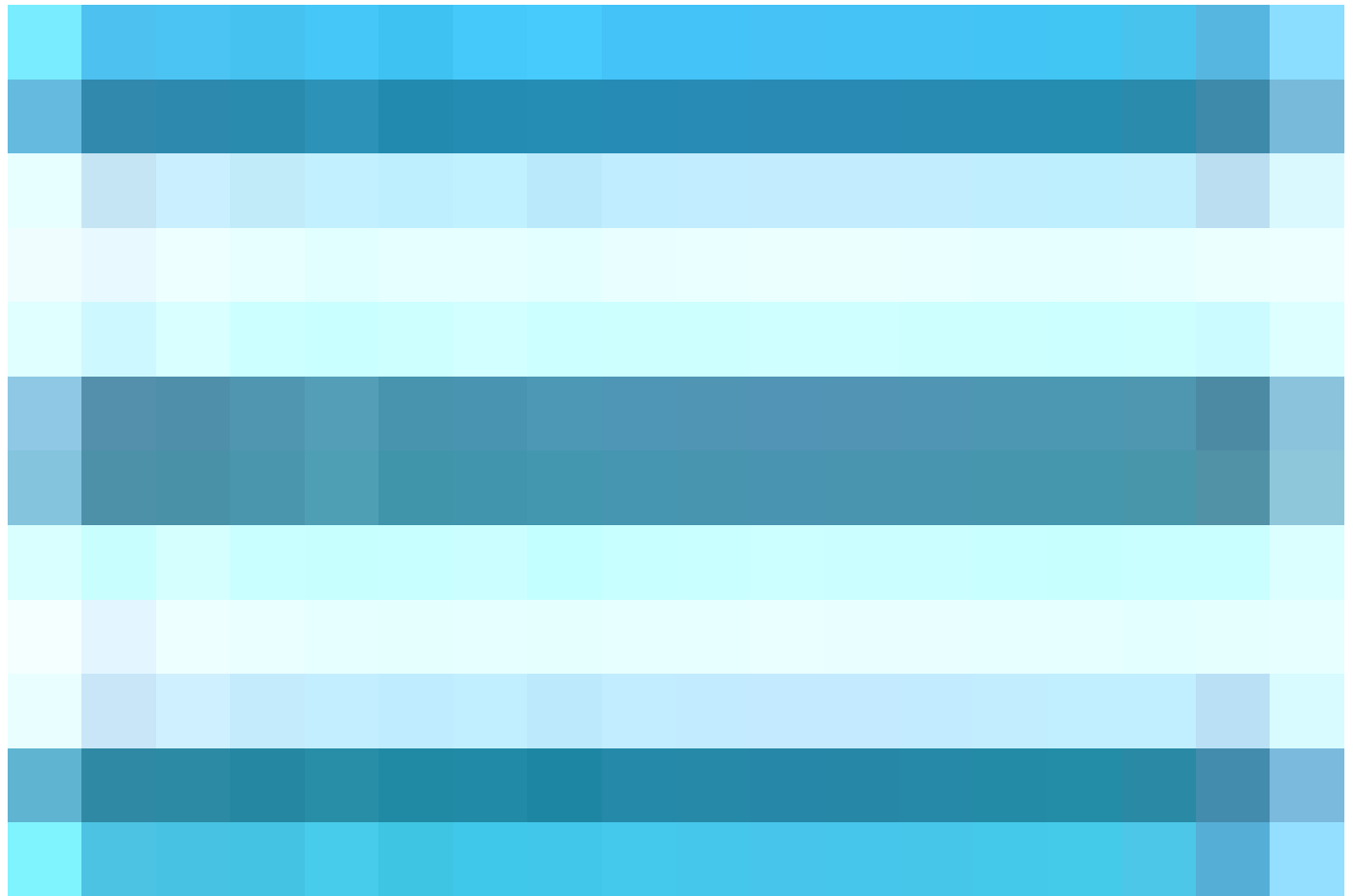
Note:  
Remediation Action is filtered based on the operating system and stealth mode selection.  
Remediation Actions are not applicable for Application Conditions (configured using the Provision By Category or Provision By Everything options), Hardware Conditions, and External Data source conditions.  
Remediations Actions are not applicable for Agentless Posture type.

Agentless Requirement

## Posture Policy

In the Cisco ISE GUI, click the **Menu** icon (





) and choose **Work Centers > Posture > Posture Policy**. Click the **down arrow** and select **Insert new Requirement**, and create one or more supported **Posture Policy** rules that use Agentless posture for that Posture Requirement. Once the **Posture Policy** is created, click **Done** and then **Save**.

In this scenario, a Posture Policy named "**Agentless\_Policy\_Application**" has been configured with these parameters:

- **Rule Name:** Agentless\_Policy\_Application

This is the designated name for the Posture Policy in this configuration example.

- **Operating System:** Windows All

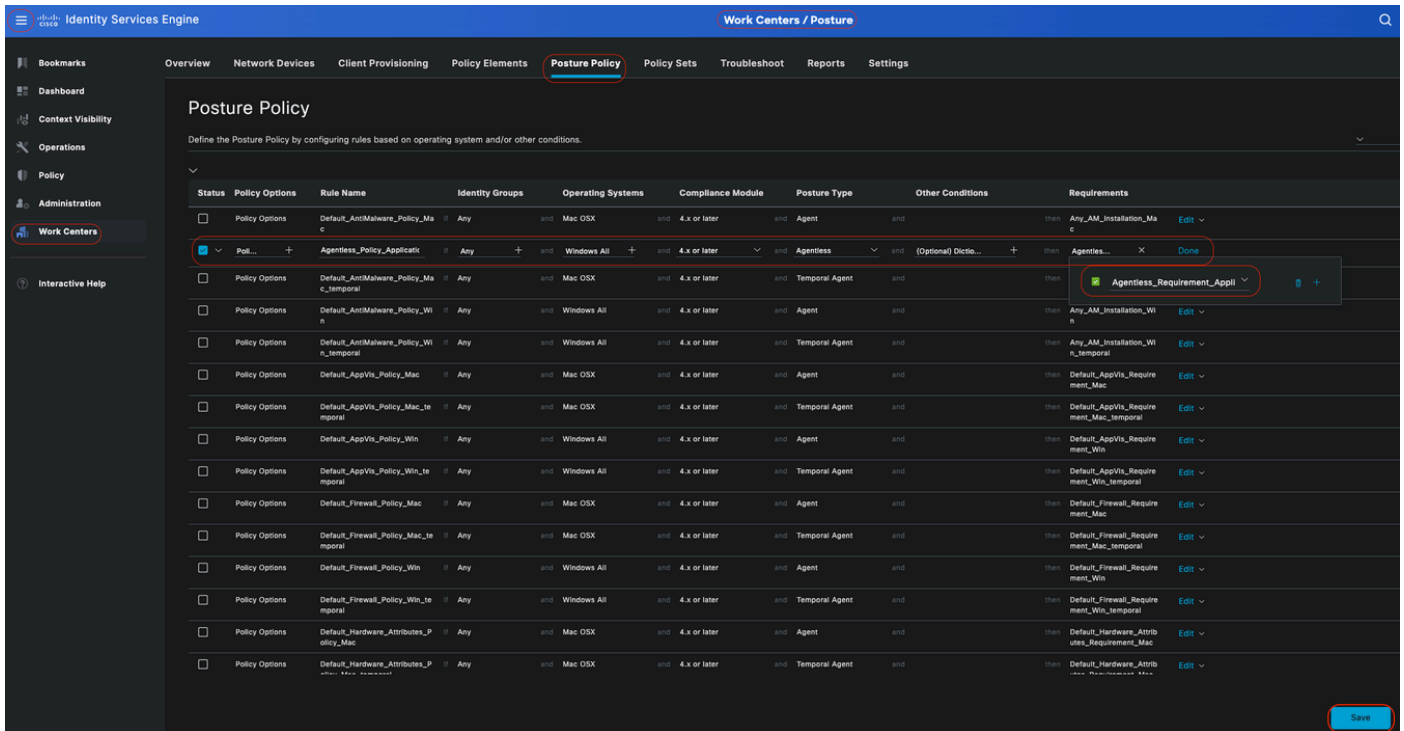
The policy is set to apply to all versions of the Windows operating system, ensuring broad compatibility across different Windows environments.

- **Posture Type:** Agentless

This configuration is set for an Agentless environment. Available options include **Agent**, **Agent Stealth**, **Temporal Agent**, and **Agentless**. In this scenario, **Agentless** has been selected.

- **Other Conditions:**

In this configuration example, no additional conditions have been created. However, you have the option to configure specific conditions to ensure that only targeted devices are subject to this Posture Policy, rather than all Windows devices on the network. This can be particularly useful for network segmentation.



Posture Agentless Policy

## Client Provisioning

### Step 1- Downloading Resources

To start configuring Client Provisioning, you must first download the required resources and have them available in ISE so you can later use them in the Client Provisioning Policy.

There are two ways to add resources to ISE, **Agent Resources from Cisco site** and **Agent Resources from Local disk**. Since you are configuring Agentless, you are required to go through **Agent Resources from Cisco site** to download.

**Note:** To use this **Agent Resources from Cisco site**, ISE PAN needs internet access.

The screenshot displays the Cisco Identity Services Engine (ISE) interface, specifically the Client Provisioning Resources page. The page title is "Resources" and it is part of the "Client Provisioning" section. The interface includes a navigation sidebar on the left with options like Bookmarks, Dashboard, Context Visibility, Operations, Policy, Administration, Work Centers, and Interactive Help. The main content area shows a table of resources with columns for Version, Last Update, and Description. A dropdown menu is open over the "Add" button, showing options like "Agent resources from Cisco site" and "Agent resources from local disk". The "Agent resources from Cisco site" option is highlighted.

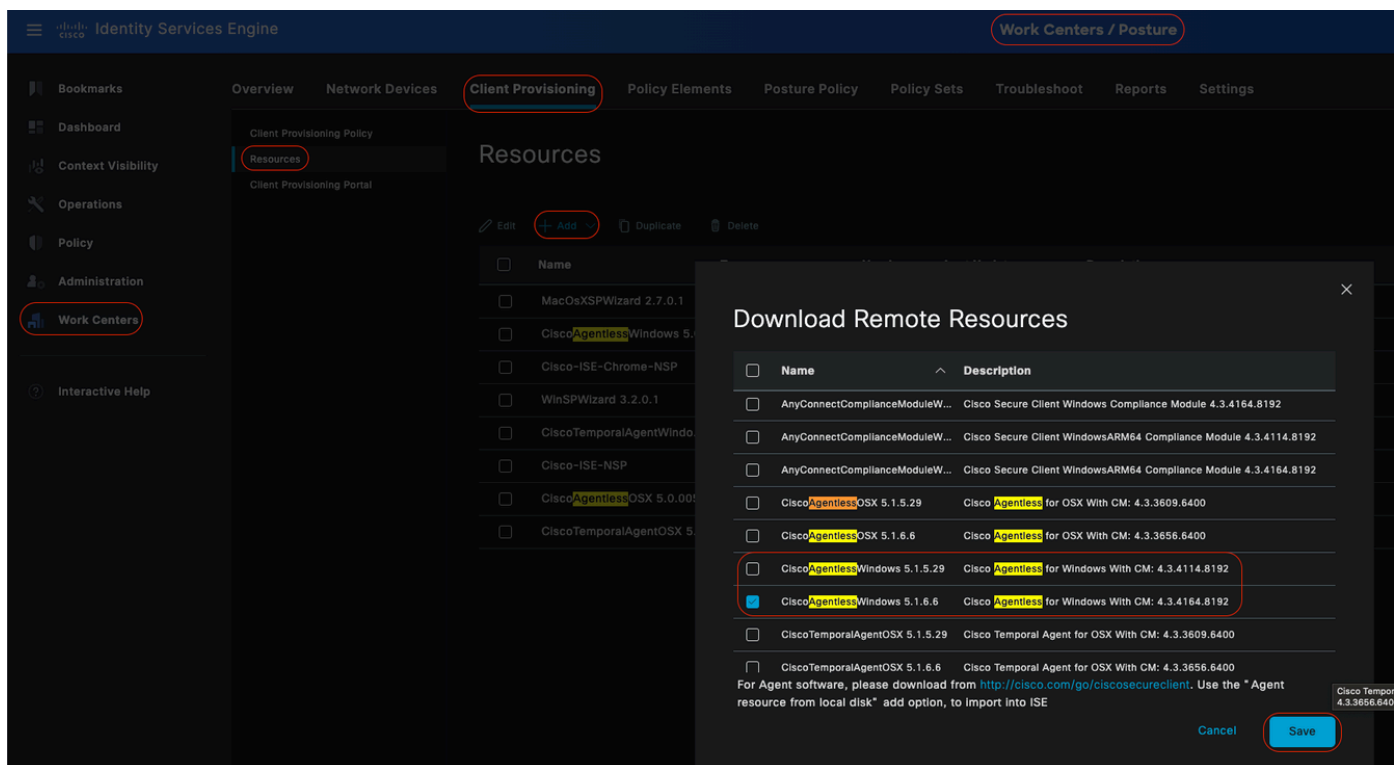
	Version	Last Update	Description	
OsXSPWizard	2.7.0.1	2023/05/17 23:11:40	Supplicant Provisioning ...	
oAgentlessWind...	5.0.529.0	2023/05/17 23:11:47	With CM: 4.3.2868.6145	
ve Supplicant Pro...	Not Applic...	2016/10/06 15:01:12	Pre-configured Native S...	
SPWizard	3.2.0.1	2023/05/17 23:11:40	Supplicant Provisioning ...	
oTemporalAgent...	5.0.529.0	2023/05/17 23:11:41	With CM: 4.3.2868.6145	
Cisco-ISE-NSP	Native Supplicant Pro...	Not Applic...	2023/05/18 00:14:39	Pre-configured Native S...
CiscoAgentlessOSX 5.0.005...	CiscoAgentlessOSX	5.0.529.0	2023/05/17 23:11:50	With CM: 4.3.2490.4353
CiscoTemporalAgentOSX 5...	CiscoTemporalAgent...	5.0.533.0	2023/05/17 23:11:44	With CM: 4.3.2490.4353

## Agent Resources from Cisco site



In the Cisco ISE GUI, click the **Menu** icon ( ) and choose **Work Centers > Posture > Client Provisioning > Resources**. Click **Add** , Select **Agent Resources from Cisco site**, click **Save**.

From Cisco site, you can only download Compliance Module. System shows the two most recent Compliance Modules to download. Resource package **Cisco Agentless Windows 5.1.6.6** is selected for this configuration example, this is only meant for windows devices.



### Agent Resources from Cisco site

## Step 2- Configuring Client Provisioning Policy

When configuring Posture Agent, you need two different resources (**AnyConnect or Secure Client and Compliance Module**),

Map both resources under **Agent Configuration** along with the **Agent Posture Profile** so you can use this **Agent Configuration** in your **Client Provisioning Policy**.

However, when configuring Posture Agentless, there is no need to configure **Agent Configuration** or **Agent Posture Profile**, instead you only download Agentless package from **Agent Resources from Cisco site**.



In the Cisco ISE GUI, click the **Menu** icon ( ) and choose **Work Centers > Posture > Client Provisioning > Client Provisioning Policy**. Click on **down arrow** and select **Insert new policy above** or **Insert new policy below**, **Duplicate above** or **Duplicate below**:

- **Rule Name:** `Agentless_Client_Provisioning_Policy`

This specifies the name of the Client Provisioning Policy.

- **Operating System:** Windows All

This ensures that the policy applies to all versions of the Windows operating system.

- **Other Conditions:** No specific conditions are configured in this example. However, you can configure conditions to ensure that only the desired devices match this Client Provisioning Policy, rather than all Windows devices in the network. This is particularly useful for network segmentation.

**Example:** If you are using Active Directory, you can incorporate Active Directory groups into your policy to refine which devices are affected.

- **Results:** Select the appropriate package or configuration agent. Since you are configuring for an agentless environment, choose the package **CiscoAgentlessWindows 5.1.6.6**, which you have previously downloaded from the **Agent Resources from Cisco site**. This agentless package contains all necessary resources (**Agentless Software** and **Compliance Module**) required for Posture Agentless to run.
- Click **Save**

Identity Services Engine Work Centers / Posture

Bookmarks Overview Network Devices **Client Provisioning** Policy Elements Posture Policy Policy Sets Troubleshoot Reports Settings

Dashboard Context Visibility Operations Policy Administration **Work Centers** Interactive Help

### Client Provisioning Policy

Define the Client Provisioning Policy to determine what users will receive upon login and user session initiation:  
 For Agent Configuration: version of agent, agent profile, agent compliance module, and/or agent customization package.  
 For Native Supplicant Configuration: wizard profile and/or wizard. Drag and drop rules to change the order.

Windows Agent, Mac Agent, Mac Temporal and Mac **Agentless** policies support ARM64. Windows policies run separate packages for ARM64 and Intel architectures. Mac policies run the same package for both architectures.  
 For Windows Agent ARM64 policies, configure Session OS-Architecture EQUALS arm64 in the Other Conditions column.  
 Mac ARM64 policies require no Other Conditions arm64 configurations.  
 If you configure an ARM64 client provisioning policy for an OS, ensure that the ARM64 policy is at the top of the conditions list, ahead of policies without an ARM64 condition. This is because an endpoint is matched sequentially with the policies listed in this window.

Rule Name	Identity Groups	Operating Systems	Other Conditions	Results
IOS	Any	Apple IOS All	Condition(s)	Cisco-ISE-NSP
Android	Any	Android	Condition(s)	Cisco-ISE-NSP
Agentless_Client_Provisional	Any	Windows All	Condition(s)	Result
Windows	Any	Windows All	Condition(s)	Cisco-ISE-NSP
MAC OS	Any	Mac OSX	Condition(s)	Cisco-ISE-NSP
Chromebook	Any	Chrome OS All	Condition(s)	Cisco-ISE-NSP

**Agent Configuration**

- CiscoAgentlessWindows 5.1.6.6  Is Upgrade Mandatory

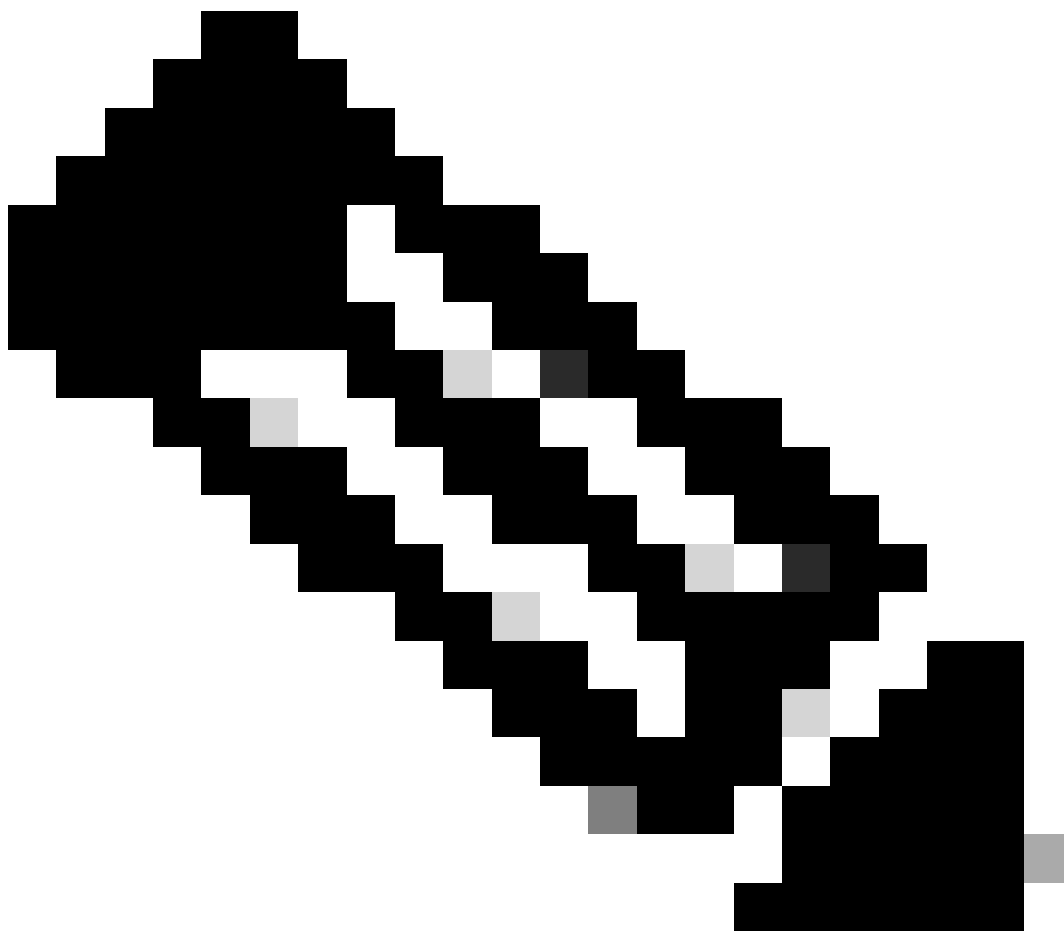
**Native Supplicant Configuration**

- Choose a Config Wizard
- Choose a Wizard Profile

**Agents**

- CiscoAgentlessWindows 5.0.03061
- CiscoAgentlessWindows 5.1.6.6**
- CiscoTemporalAgentWindows 5.0.03061
- Clear Selection

Agentless Client Provisioning Policy



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**Note:** Ensure that only one Client Provisioning Policy satisfies the conditions for any given authentication attempt. If multiple policies are evaluated simultaneously, it can lead to unexpected behaviors and potential conflicts.

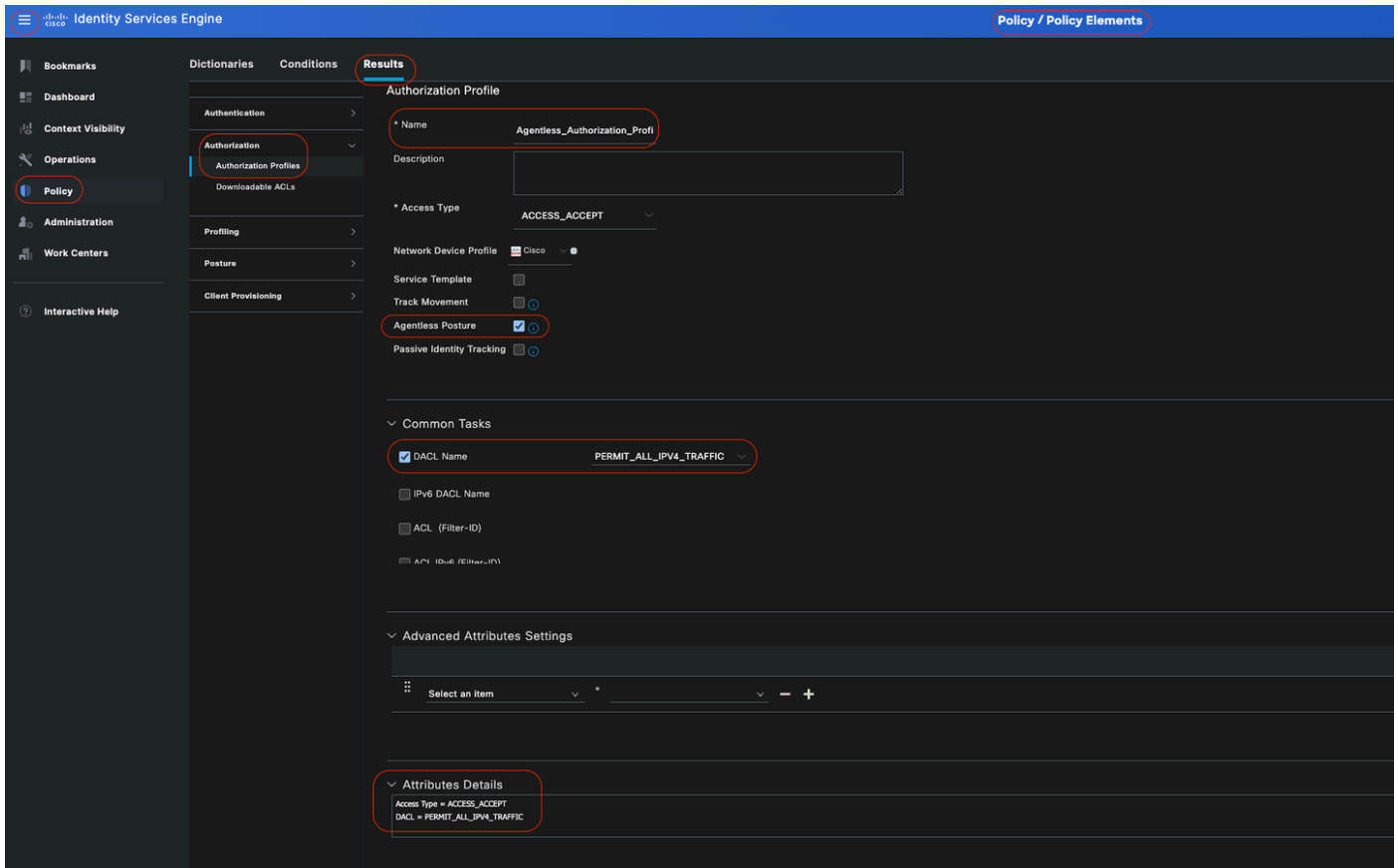
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## Agentless Authorization Profile



In the Cisco ISE GUI, click the **Menu** icon ( ) and choose **Policy > Policy Elements > Results > Authorization > Authorization Profiles** and create an **Authorization Profile** that evaluates the results from Agentless Posture.

- In this configuration example, named Authorization Profile as **Agentless\_Authorization\_Profile**.
- Enable Agentless posture in the authorization profile.
- Use this profile only for **Agentless Posture**. Do not also use this for other posture types.
- CWA and Redirect ACL is not required for Agentless posture. You can use VLANs, DACLs, or ACLs as part of your segmentation rules. To keep it simple, just a dACL (allowing all ipv4 traffic) is configured besides the Agentless Posture check in this configuration example.
- Click on **Save**.



*Agentless Authorization Profile*

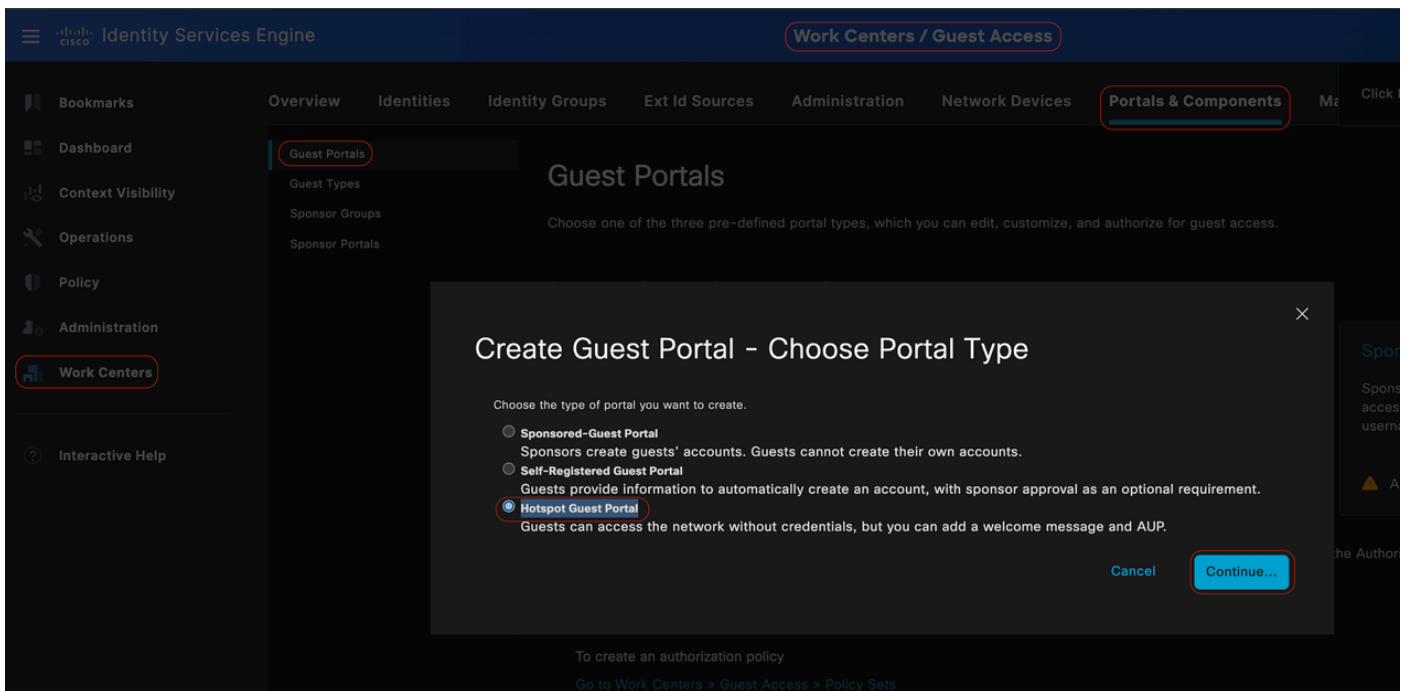
## Alternative to use remediation (Optional)

Support for remediation in the agentless flow is not available. To address this, you can implement a customized hotspot portal to enhance user awareness regarding endpoint compliance. When an endpoint is identified as non-compliant, users can be redirected to this portal. This approach ensures that users are informed about the compliance status of their endpoints and can take appropriate actions to rectify any issues.



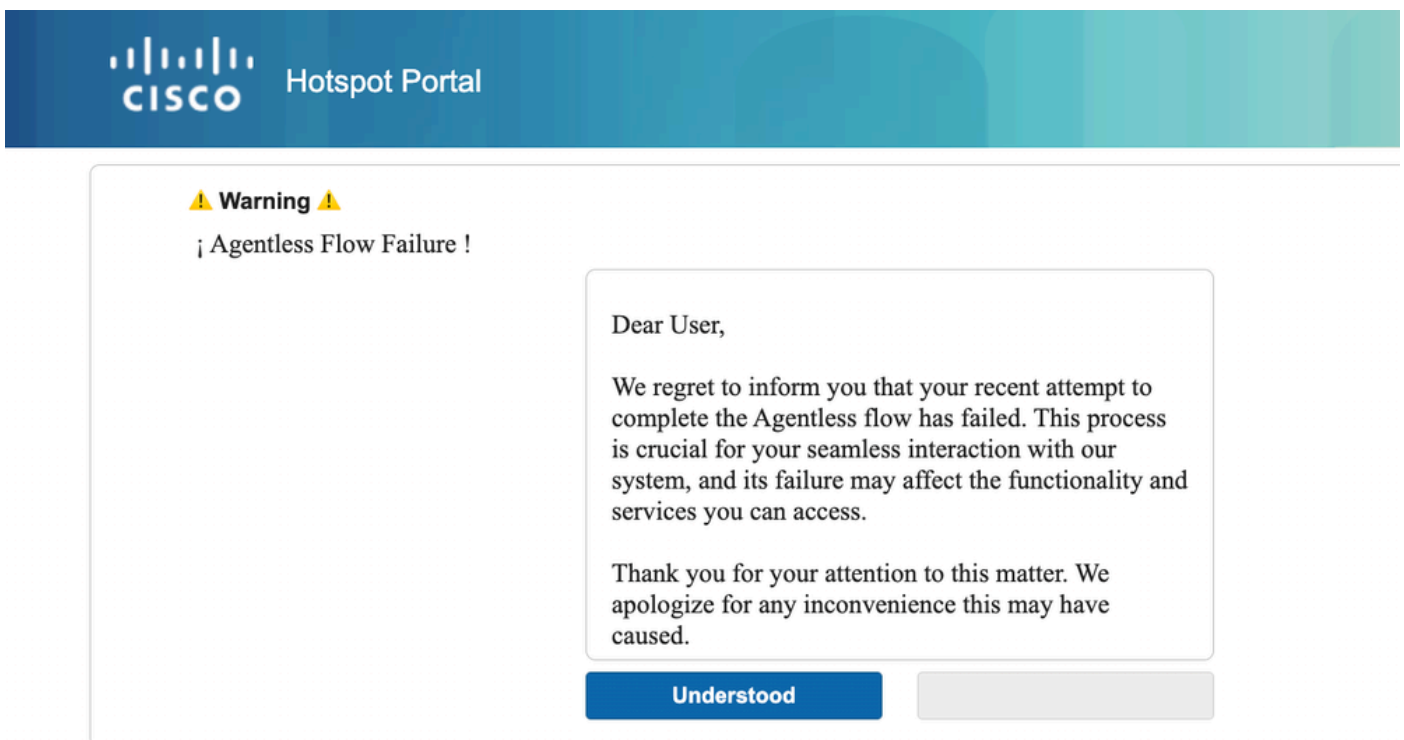
In the Cisco ISE GUI, click the **Menu** icon ( ) and choose **Work Centers > Guest Access > Portals & Components > Guest Portals**. Click **Create > Select Hotspot Guest Portal > Continue**: . In this configuration example, Hotspot Portal is named as **Agentless\_Warning**.





### Hotspot Guest Portal

In the portal settings, you have the capability to customize the messages displayed to end-users to align with your specific requirements, this is just an example of customized portal view:



### Failed Posture Agentless

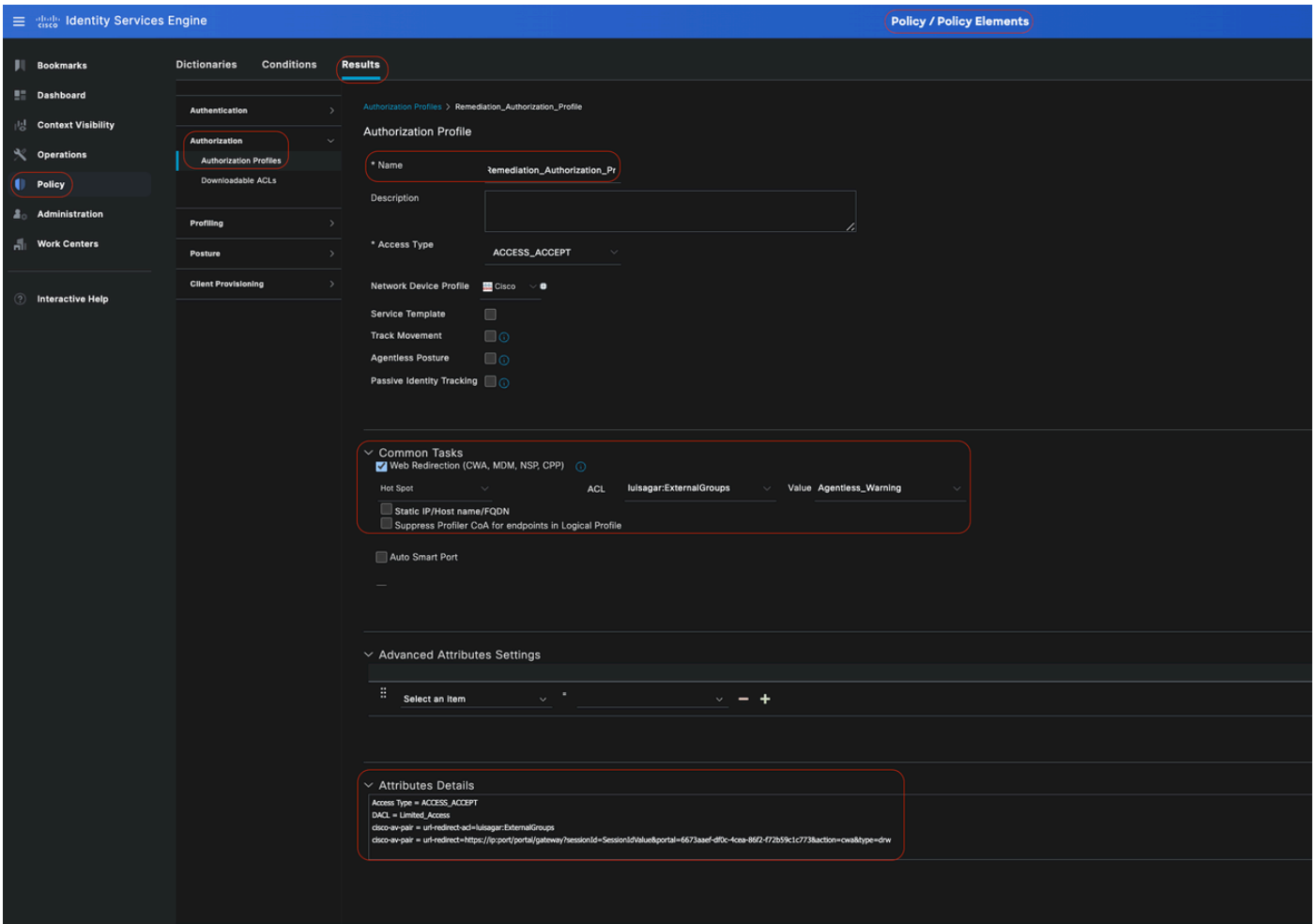
## Remediation Authorization Profile (Optional)

In the Cisco ISE GUI, click the **Menu** icon (



) and choose **Policy > Policy Elements > Results > Authorization > Authorization Profiles** and create an **Authorization Profile** for your remediation.

- In this configuration example, named Authorization Profile as **Remediation\_Authorization\_Profile**.
- For the sake of simplicity, this configuration example includes only a downloadable Access Control List (dACL) named **Limited\_Access** that permits limited access, tailored to the specific needs of your organization.
- The **Web Redirection** feature has been configured including an external group and the hotspot, enhancing user awareness regarding endpoint compliance.
- Click **Save**.



Remediation Authorization Rule

## Agentless Authorization Rule



In the Cisco ISE GUI, click the Menu icon ( ) and **choose Policy > Policy Sets** and expand **Authorization Policy**. Enable and configure these three Authorization policies:



**Note:** These Authorization Rules must be configured in the specified order to ensure the posture flow operates correctly.

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### **Unknown\_Compliance\_Redirect:**

- **Conditions:**

Configure **Network\_Access\_Authentication\_Passed** AND **Compliance\_Unknown\_Devices** with the result set to Agentless Posture. This condition triggers the Agentless Flow.

- **Example Conditions:**

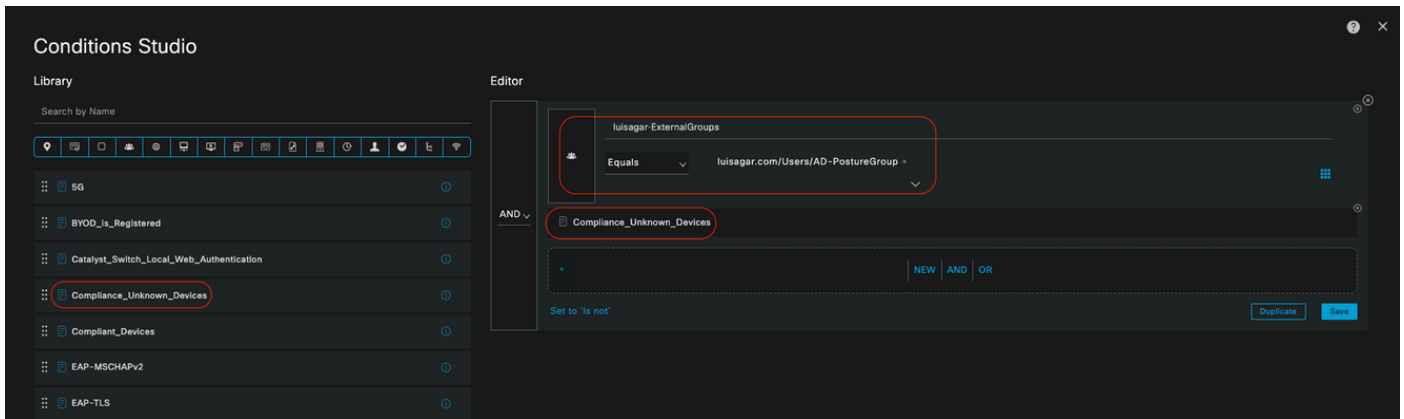
Configure an Active Directory (AD) Group condition to segment traffic.

The **Compliance\_Unknown\_Devices** condition must be configured as the initial posture state is unknown.

- **Authorization Profile:**

Assign **Agentless\_Authorization\_Profile** to this Authorization Rule to ensure devices go through the Agentless Posture flow. This condition contains Agentless Flow so devices hitting this profile can initiate

Agentless flow.



*Unknown Authorization Rule*

### **NonCompliant\_Devices\_Redirect:**

• **Conditions:** Configure `Network_Access_Authentication_Passed` and `Non_Compliant_Devices` with the result set to `DenyAccess`. Alternatively, you can use the remediation option, as demonstrated in this example.

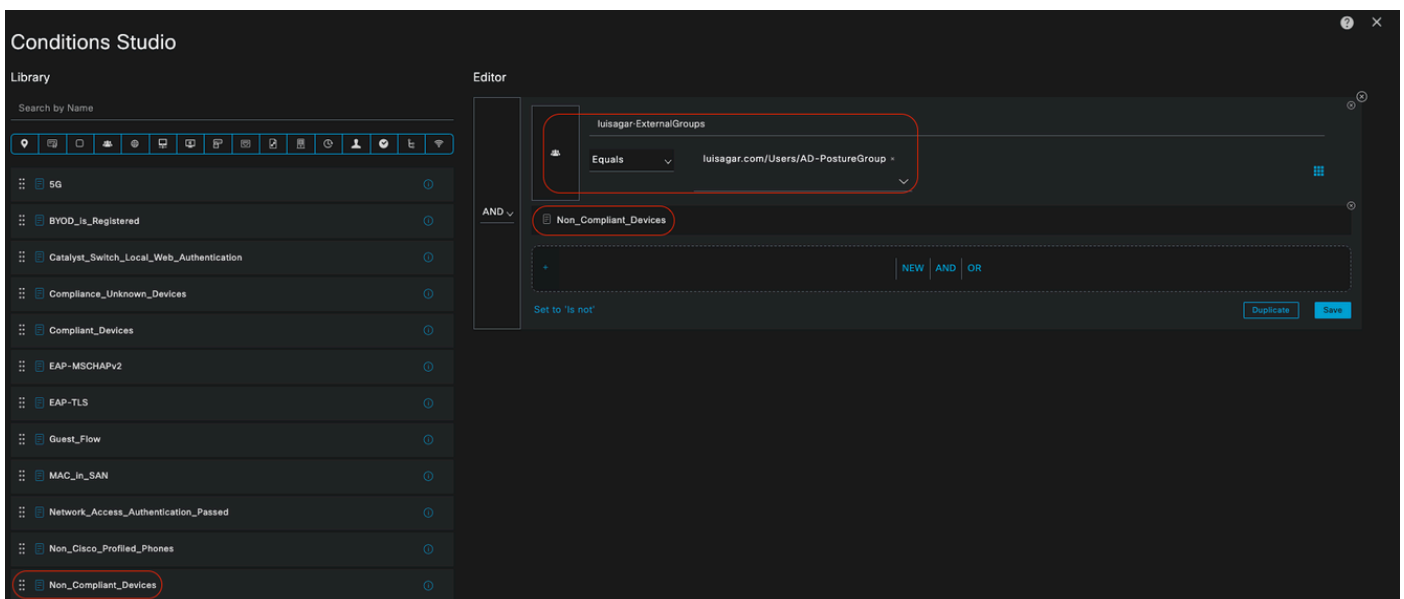
• **Example Conditions:**

Configure an AD Group condition to segment traffic.

The **Compliance\_Unknown\_Devices** condition must be configured to assign limited resources when the posture state is non-compliant.

• **Authorization Profile:**

Assign **Remediation\_Authorization\_Profile** to this Authorization Rule to notify non-compliant devices of their current status through **Hotspot Portal** or to **Deny Access**.



*Non-Compliant Authorization Rule*

### **Compliant\_Devices\_Access:**

- **Conditions:**

Configure `Network_Access_Authentication_Passed` and **Compliant\_Devices** with the result set to `PermitAccess`.

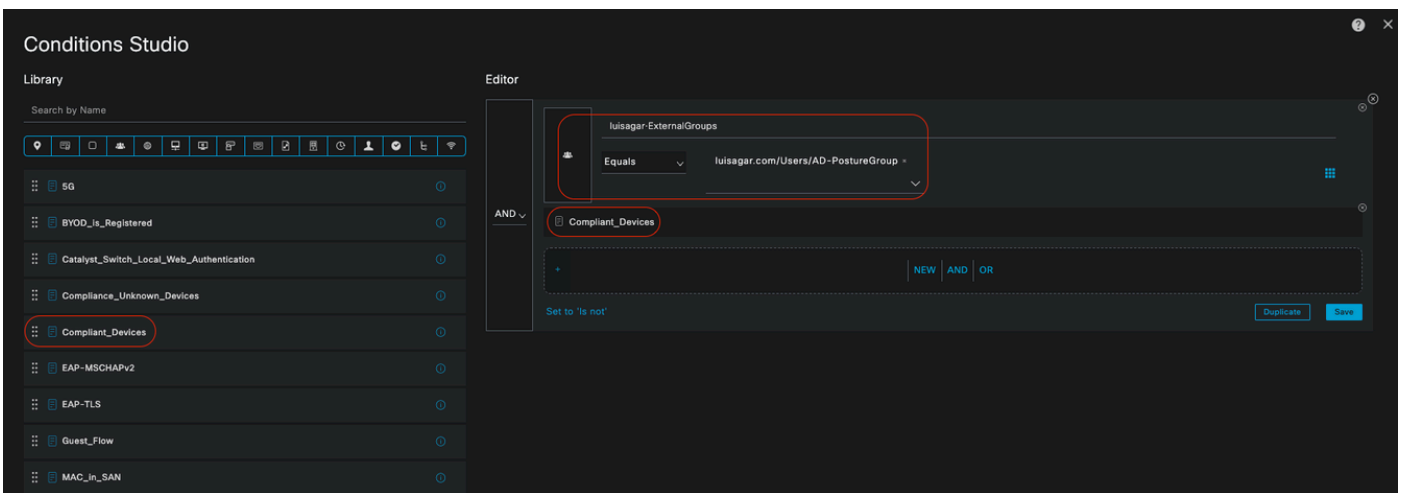
- **Example Conditions:**

Configure an AD Group condition to segment traffic.

The **Compliance\_Unknown\_Devices** condition must be configured so that compliant devices are granted proper access.

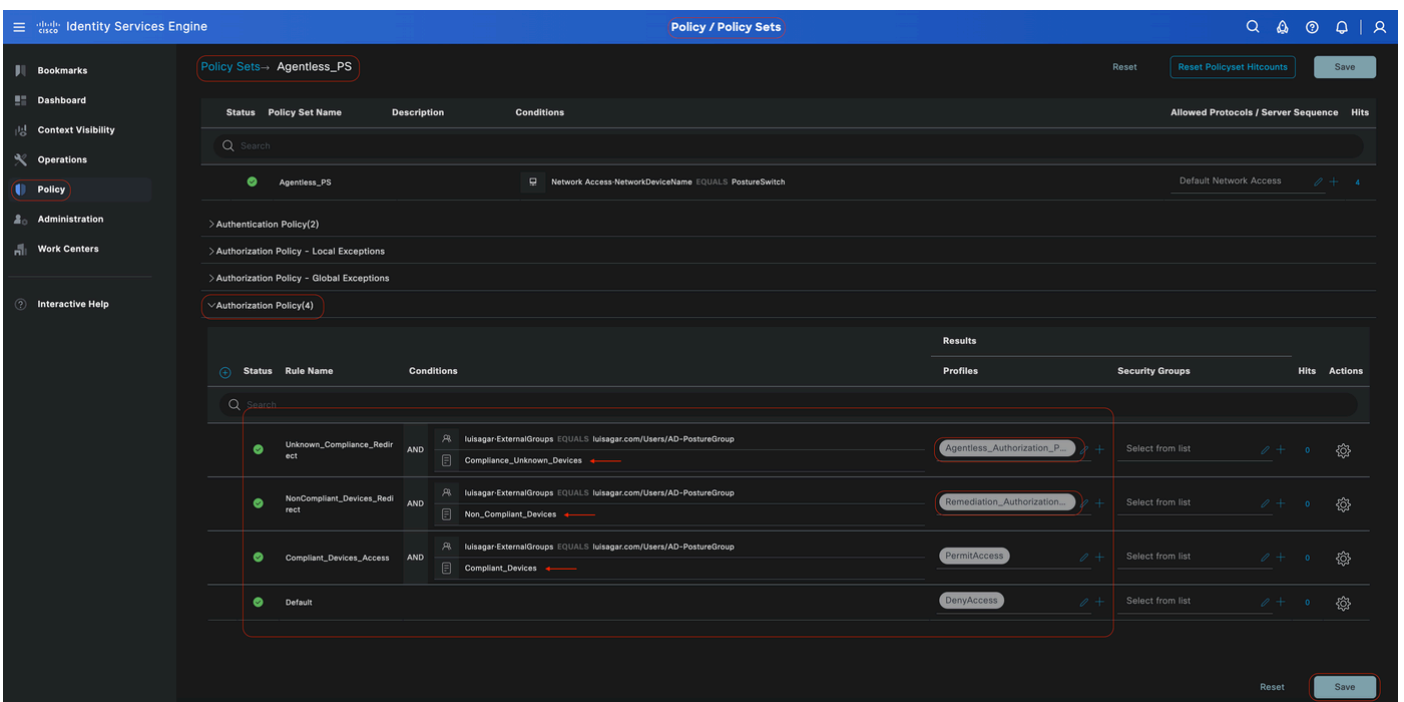
- **Authorization Profile:**

Assign `PermitAccess` to this Authorization Rule to ensure compliant devices have access. This profile can be customized to meet the needs of your organization.



*Compliant Authorization Rule*

## All Authorization rules



## Configure Endpoint Login Credentials



In the Cisco ISE GUI, click the Menu icon ( ) and choose **Administration > Settings > Endpoint Scripts > Login Configuration**, and configure the client credentials to log onto clients.

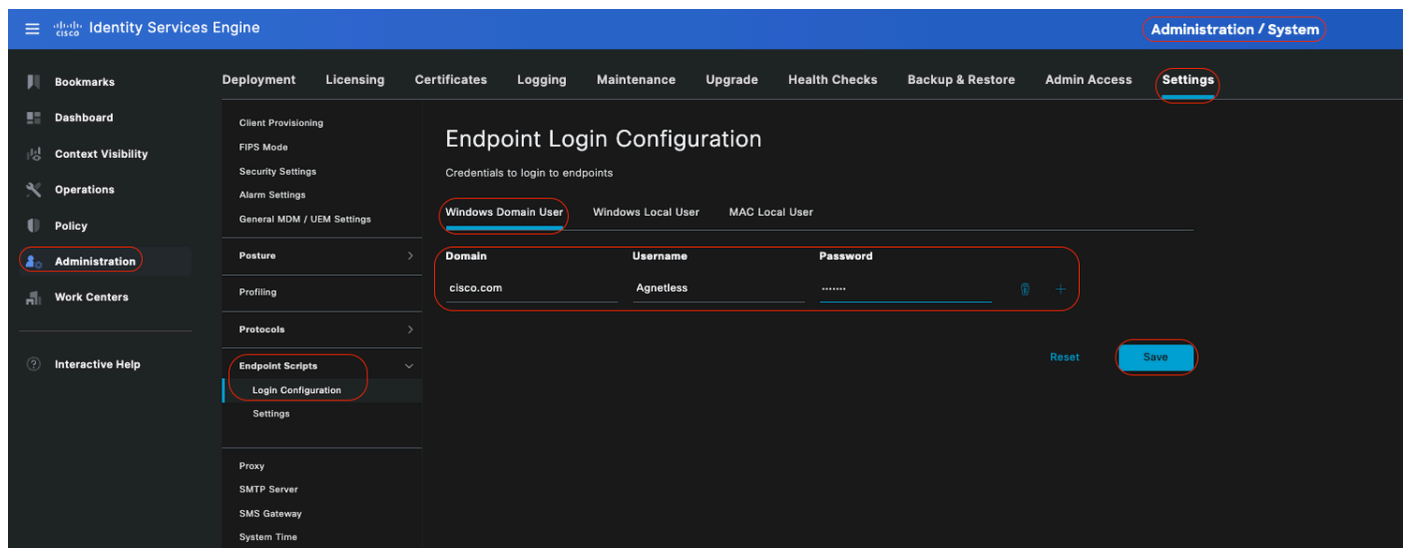
These same credentials are used by the Endpoint Scripts so Cisco ISE can log in to clients.

For windows devices, you only configure the two first tabs (**Windows Domain User and Windows Local User**)

- **Windows Domain User:**

Configure the domain credentials that Cisco ISE must use to log in to a client via SSH. Click the Plus icon and enter as many Windows logins as you need. For each domain, enter the required values in the Domain, Username, and Password fields. If you configure domain credentials, the local user credentials that are configured in the Windows Local User tab are ignored.

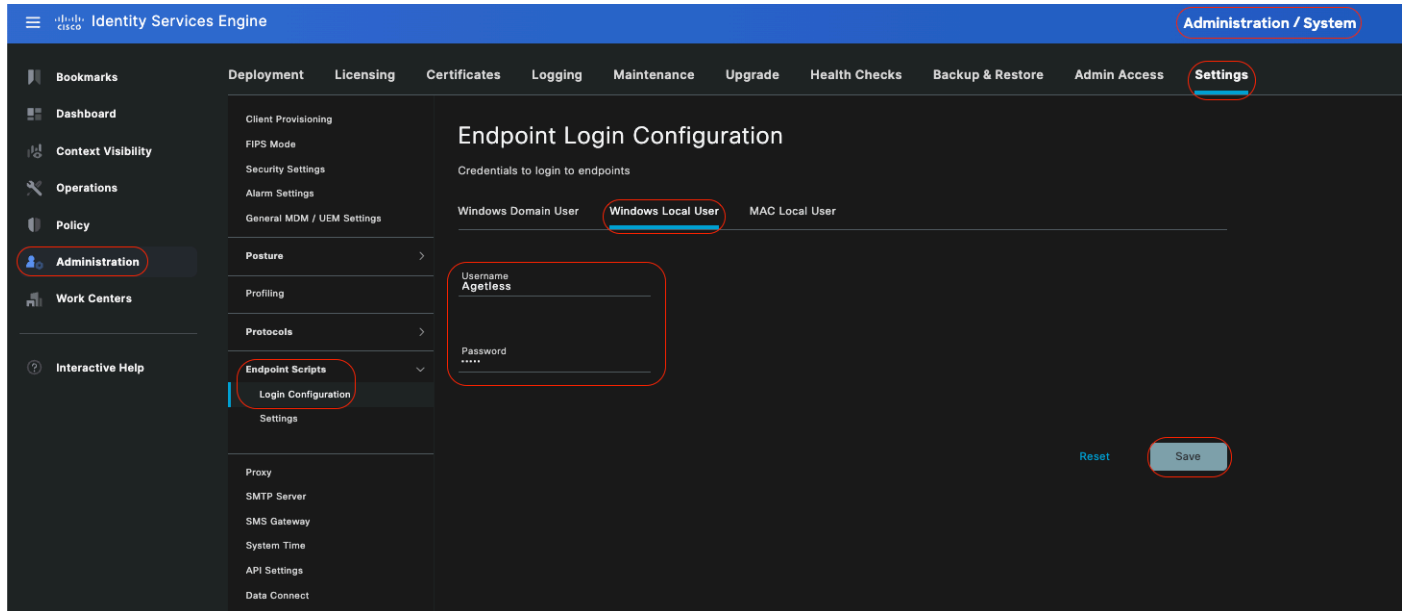
If you are administering Windows endpoints that utilize an Agentless posture assessment through an Active Directory domain, ensure to supply the domain name along with credentials possessing local administrative privileges.



- **Windows Local User:**

Configure the local account that Cisco ISE uses to access the client via SSH. The local account must be able to run Powershell and Powershell remote.

If you are **not** administering Windows endpoints that utilize an Agentless posture assessment through an Active Directory domain, ensure to provide credentials which has local administrative privileges.

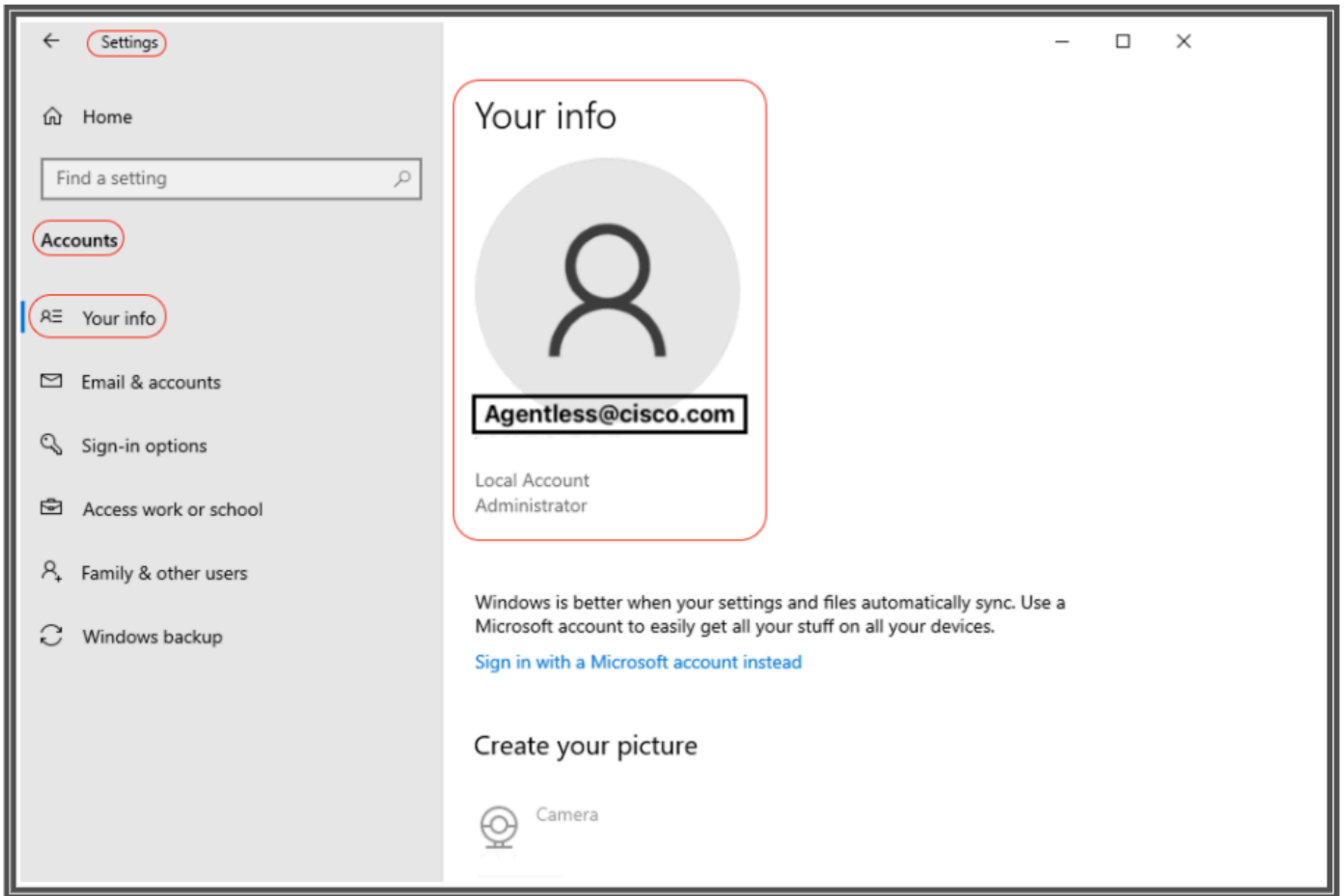


## Verify Accounts

To verify your Windows domain user and Windows local user accounts so you can accurately add the appropriate data under Endpoint Login Credentials, please use this procedure:

**Windows local user:** Using the GUI (Settings App) Click on the **WindowsStart** button, select **Settings** (the gear icon), Click on **Accounts**, and select **Your info**:





Verify Accounts



**Note:** For MacOS, you can refer to **MAC Local User**. However in this configuration example, you are not going to see MacOS configuration.

- 
- **MAC Local User:** Configure the local account that Cisco ISE uses to access the client via SSH. The local account must be able to run Powershell and Powershell remote. In the Username field, enter the Account Name of the local account.

To view a Mac OS Account Name, run this command `whoami` in the Terminal:

### Settings

In the Cisco ISE GUI, click the Menu icon (



) and choose **Administration > Settings > Endpoint Scripts > Settings**, and configure **Max retry attempts** for OS identification, **Delay between retries for OS identification** and so on. These settings determine how quickly connectivity issues can be confirmed. For example, an error that the PowerShell port is not open displays in logs only after all retries are not exhausted.

This screenshot shows default value settings:

Identity Services Engine Administration / System

Bookmarks Dashboard Context Visibility Operations Policy Administration Work Centers Interactive Help

Deployment Licensing Certificates Logging Maintenance Upgrade Health Checks Backup & Restore Admin Access Settings

Client Provisioning FIPS Mode Security Settings Alarm Settings General MDM / UEM Settings

Posture Profiling Protocols Endpoint Scripts Login Configuration Settings Proxy SMTP Server SMS Gateway System Time API Settings Data Connect

Network Success Diagnostics DHCP & DNS Services Max Sessions Light Data Distribution Endpoint Replication Interactive Help Enable TAC Support Cases

### Settings

- Upload endpoint script execution logs to ISE
- Endpoint script execution verbose logging
- Endpoints processor batch size: 100
- Endpoints processing concurrency for MAC: 5
- Endpoints processing concurrency for windows: 32
- Max retry attempts for OS identification: 30
- Delay between retries for OS identification(msec): 2000
- Endpoint pagination batch size: 1000
- Log retention period on endpoints (Days): 7
- Connection Time out(sec): 60
- Max retry attempts for Connection: 3
- Port Number for Powershell Connection\*: 5985
- Port Number for SSH Connection\*: 22

Reset Save

### Endpoint Script Settings

As clients connect with Agentless posture, you can see them in the Live Logs.

## Configuring and Troubleshooting Windows Endpoint



**Note:** These are some recommendations to check and apply on your windows device; however, you must refer to Microsoft documentation or contact Microsoft support if encountering issues such as user privileges, PowerShell access and so on...

---

## Verifying and Troubleshooting prerequisites

### Testing TCP connection to port 5985

For Windows clients, port 5985 to access powershell on the client must be opened. Run this command to confirm TCP connection to port 5985: `Test-NetConnection -ComputerName localhost -Port 5985`

The output shown in this screenshot indicates that the TCP connection to port 5985 on localhost failed. This means that the WinRM (Windows Remote Management) service, which uses port 5985, is not running or is not properly configured.

```
PS C:\Windows\system32> Test-NetConnection -Computer localhost -Port 5985
WARNING: TCP connect to (:::1 : 5985) failed
WARNING: TCP connect to (127.0.0.1 : 5985) failed

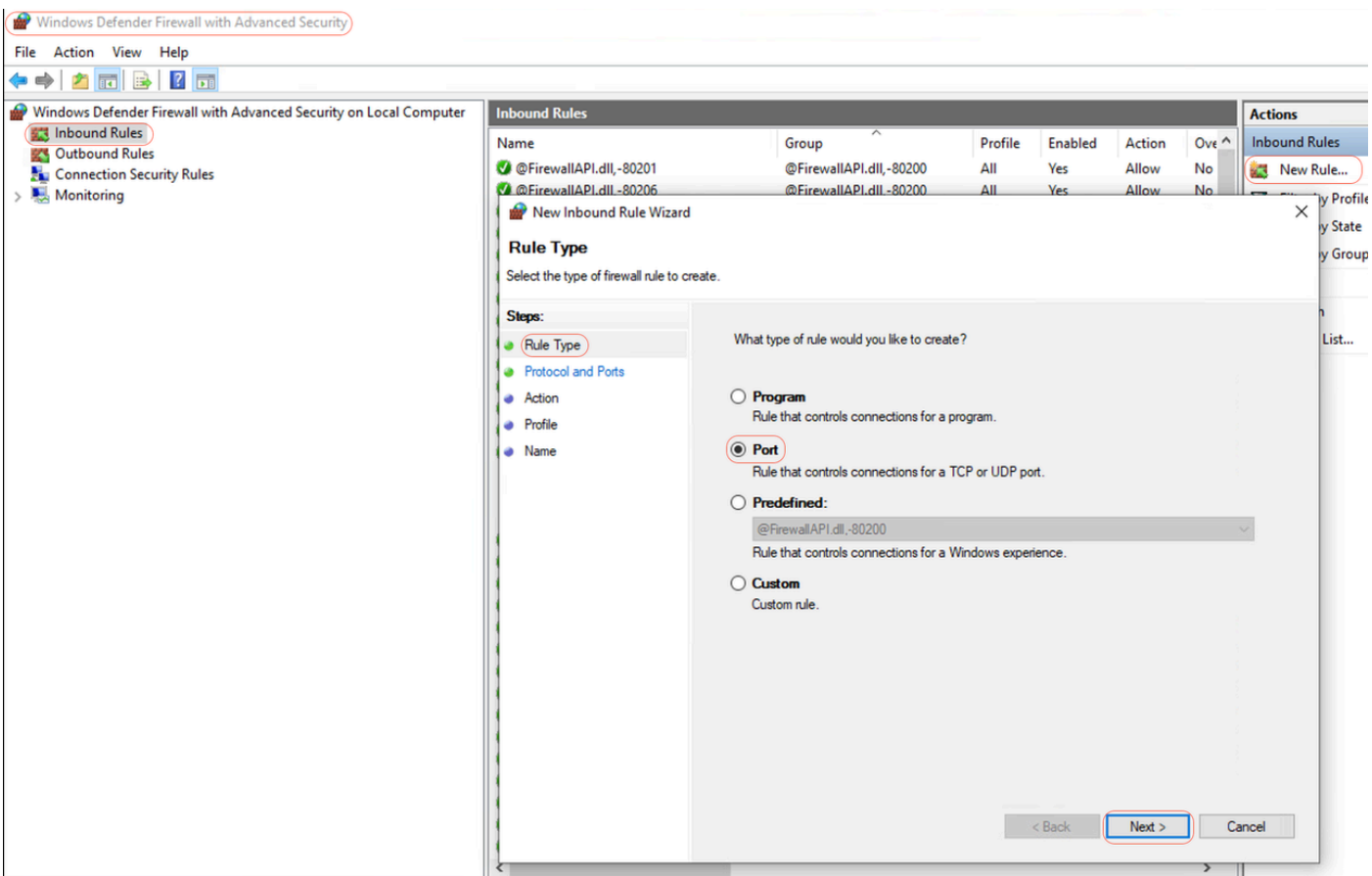
ComputerName           : localhost
RemoteAddress          : :::1
RemotePort             : 5985
InterfaceAlias         : Loopback Pseudo-Interface 1
SourceAddress          : :::1
PingSucceeded         : True
PingReplyDetails (RTT) : 0 ms
TcpTestSucceeded       : False

PS C:\Windows\system32> ^C
```

Connection failed to WinRM

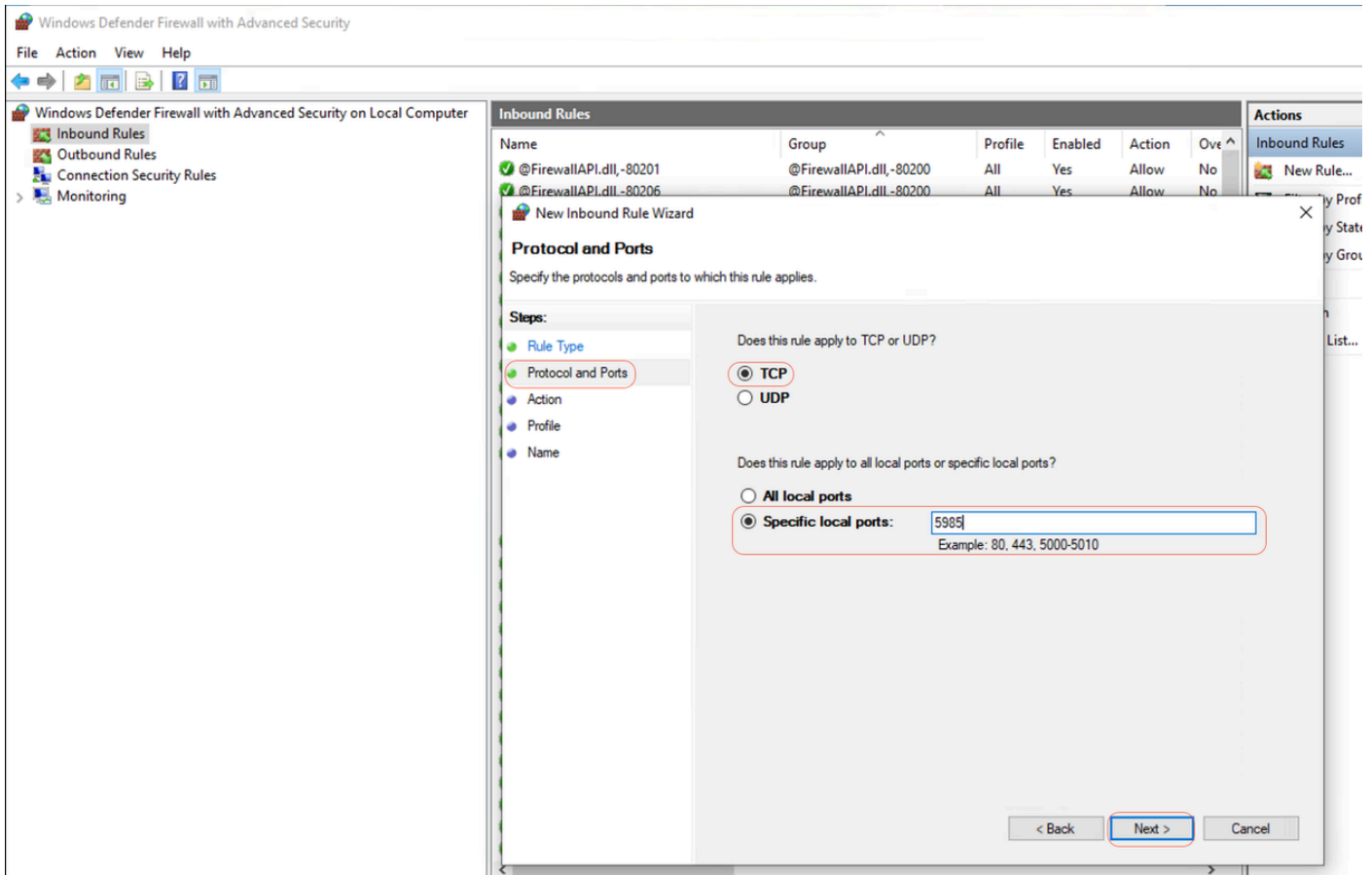
## Creating Inbound Rule to allow PowerShell on port 5985

**Step 1-** In Windows GUI, go to **Search Bar**, type **Windows Firewall with Advanced Security**, click on it and select **Run as administrator** > **Inbound Rules** > **New Rule** > **Rule Type** > **Port** > **Next**:



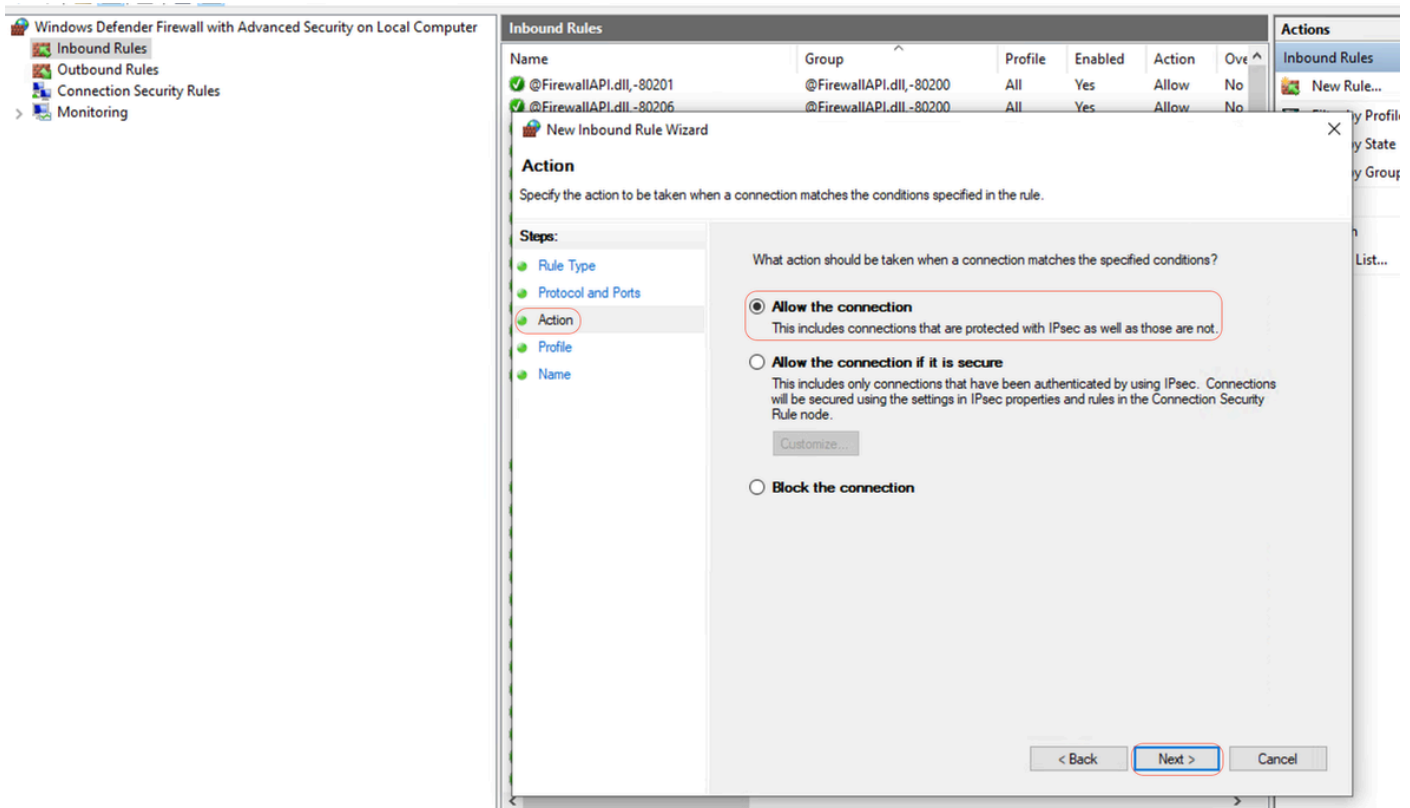
New Inbound Rule - Port

**Step 2-** Under **Protocols and Ports**, select **TCP** and **Specify local ports**, type port number **5985** (Default port for **PowerShell** remoting) and click **Next**:



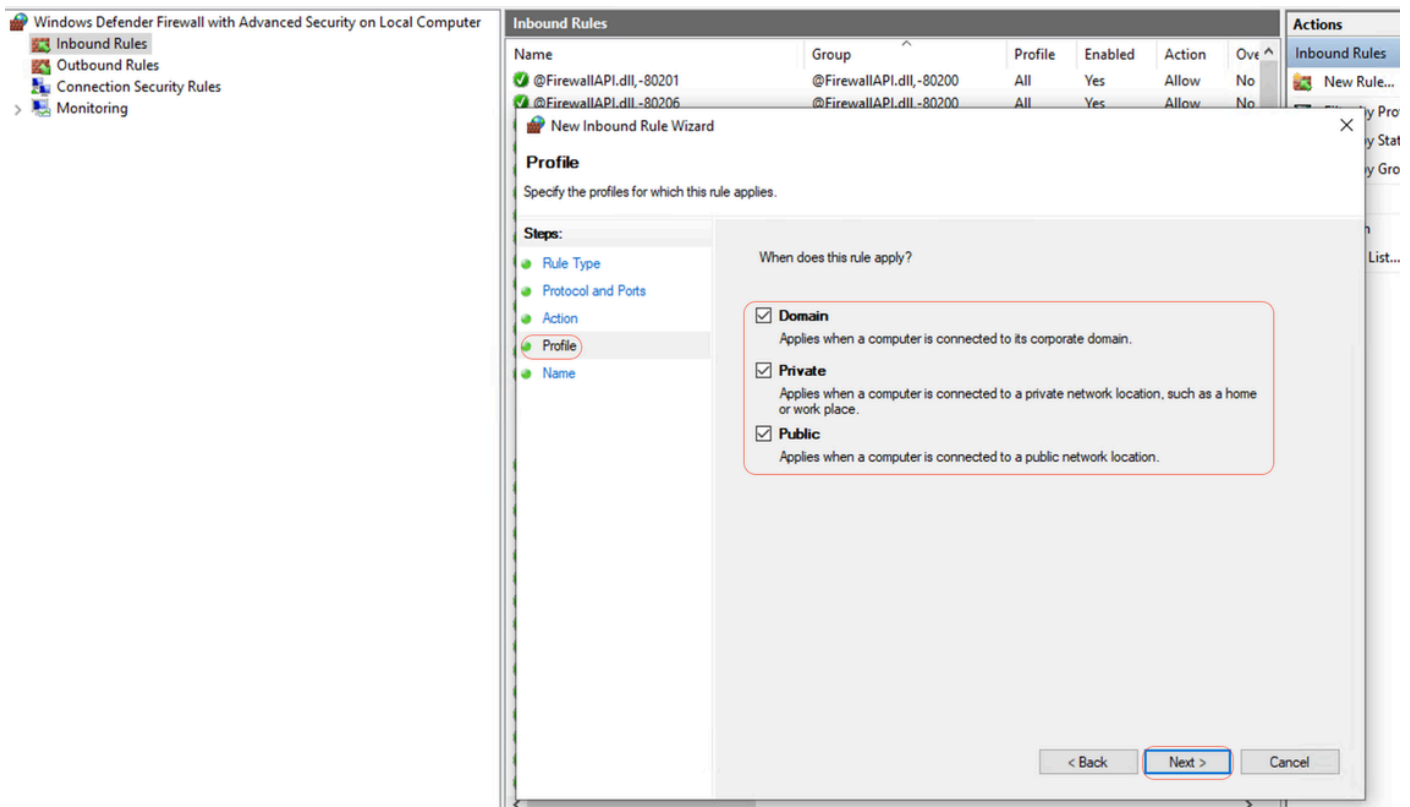
Protocols and Ports

### Step 3- Under Action > Select Allow the connection > Next:



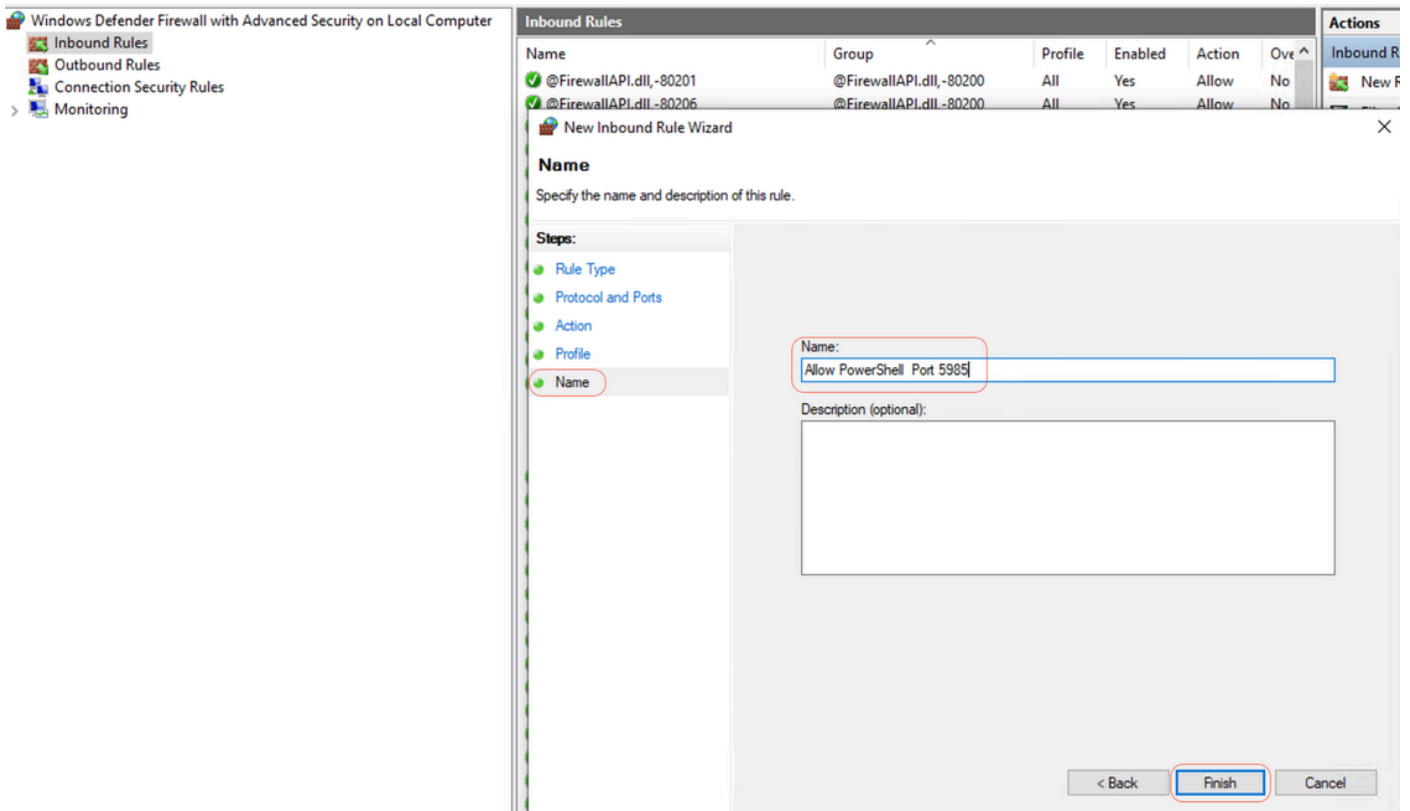
Action

**Step 4-** Under **Profile**, check the **Domain**, **Private**, and **Public** checkboxes and click **Next**:



*Profile*

**Step 5-** Under **Name**, Enter a name for the rule, such as **Allow PowerShell on Port 5985** and click **Finish**:



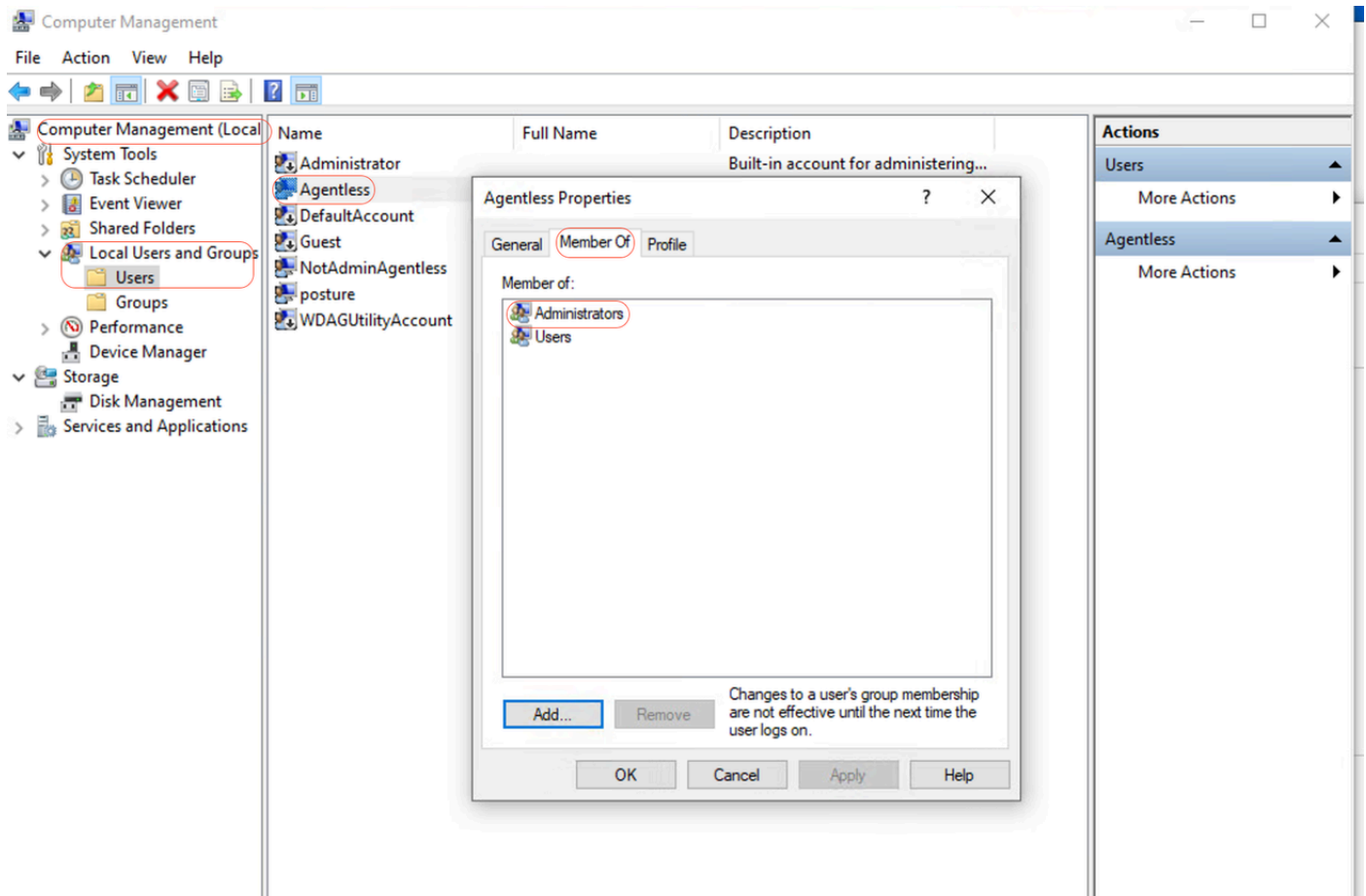
*Name*



## Client credentials for shell login must have local admin privileges

Client credentials for shell login must have local admin privileges. To confirm whether having Admin privileges, please check this steps:

In Windows GUI, go to **Settings > Computer Management > Local Users and Groups > Users > Select the User Account** (in this example, **Agentless Account** is selected) > **Member of**, account must have **Administrators Group**.



*Local Admin Privileges*

## Validating WinRM listener

Ensure that the WinRM listener is configured for **HTTP** on port **5985**:

```
C:\Windows\system32> winrm enumerate winrm/config/listener Listener Address = * Transport = HTTP Port = 5985 Hostname Enabled = true URLPrefix = wsman CertificateThumbprint C:\Windows\system32>
```

## Enable PowerShell Remoting WinRM

Ensure service is running and configured to start automatically, go through these steps:

```
# Enable the WinRM service Enable-PSRemoting -Force # Start the WinRM service Start-Service WinRM # Set the WinRM service to start automatically Set-Service -Name WinRM -StartupType Automatic
```

## Expected output:

```
C:\Windows\system32> Enable-PSRemoting -Force WinRM is already set up to receive requests on this computer. WinRM has been updated
```

for remote management. WinRM firewall exception enabled. -Configured LocalAccountTokenFilterPolicy to grant administrative rights remotely to local users.

```
C: \Windows\system32> Start-Service WinRM
```

```
C: \Windows\system32> Set-Service -Name WinRM -StartupType Automatic
```

**Powershell must be v7.1 or later. The client must have cURL v7.34 or later:**

## How to Check PowerShell and cURL Versions on Windows

Ensuring that you are using the appropriate versions of PowerShell ; cURL is essential for Posture Agentless:

### Checking PowerShell Version

#### On Windows:

##### 1. Open PowerShell:

- Press Win + X and select **Windows PowerShell** or **Windows PowerShell (Admin)**.

2. Execute the command: `$PSVersionTable.PSVersion`

- This command outputs the version details of PowerShell installed on your system.

### Checking cURL Version

#### On Windows:

##### 1. Open Command Prompt:

- Press Win + R, type cmd, and click **Enter**.

2. Execute the Command: `curl --version`

- This command displays the version of cURL installed on your system.

## Output for checking the PowerShell and cURL versions on Windows devices

```
C: \Windows\system32> $PSVersionTable.PSVersion Major Minor Build Revision ----- 7 1 19041 4291
```

```
C: \Windows\system32>
```

```
C: \Windows\system32>
```

```
C: \Windows\system32> curl --version curl 8.4.0 (Windows) libcurl/8.4.0 Schannel WinIDN Release-Date: 2023-10-11 Protocols: dict file ftp ftps http https imap imaps pop3 pop3s smtp smtps telnet tftp ftps http https Features: AsynchNS HSTS HTTPS-proxy IDN IPv6 Kerberos Largefile NTLM SPNEGO SSL SSPI threadsafe Unicode UnixSockets c: \Windows\system32>
```

## Additional Configuration

This command configures your machine to trust specific remote hosts for WinRM connections: `Set-Item WSMAN:\localhost\Client\TrustedHosts -Value <Client-IP>`

C: \Windows\system32> **Set-Item WSMan:\localhost\Client\TrustedHosts -Value x.x.x.x** WinRM Security Configuration. This command modifies the TrustedHosts list for the WinRM client. The computers in the TrustedHosts list cannot be authenticated. The client can send credential information to these computers. Are you sure that you want to modify this list? [Y] Yes [N] No [S] Suspend [?] Help (default is "y"): Y PS C: \Windows\system32> -

The test-wsman cmdlet with the -Authentication Negotiate and -Credential parameters is a powerful tool for verifying the availability and configuration of the WinRM service on a remote machine: test-wsman <Client-IP> -Authentication Negotiate -Credential <Accountname>

## MacOS

**Powershell must be v7.1 or later. The client must have cURL v7.34 or later:**

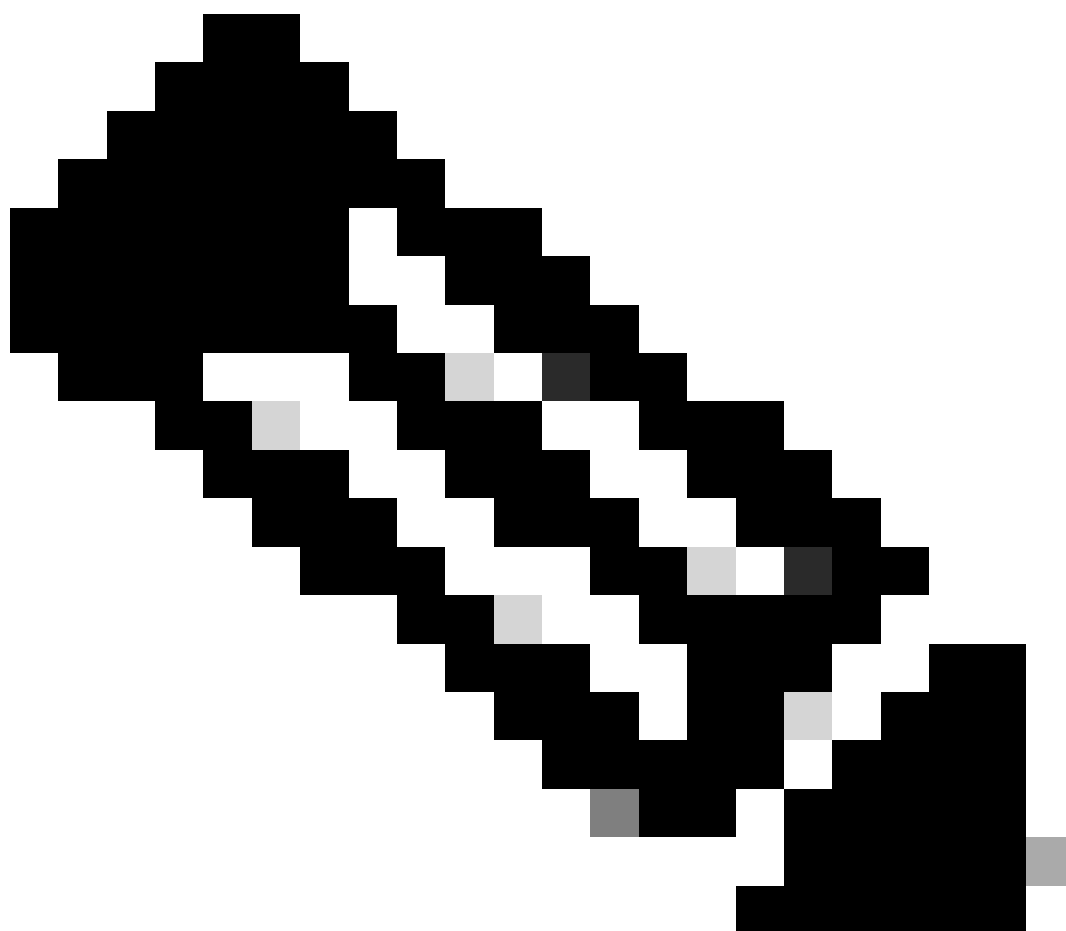
**On macOS:**

### 1. Open Terminal:

- You can find Terminal in **Applications > Utilities**.

2. Execute the Command: pwsh -Command '\$PSVersionTable.PSVersion'

---



---

**Note:** Note: • Ensure you have PowerShell Core (pwsh) installed. If not, you can install it via Homebrew (make sure you have Homebrew installed): `brew install --cask powershell`

---

## On macOS:

### 1. Open Terminal:

- You can find Terminal in **Applications > Utilities**.
- 2. Execute the Command: `curl --version`
- This command must display the version of cURL installed on your system.

**For MacOS clients, port 22 to access SSH must be open to access the client**

## Step-by-Step Guide:

### 1. Open System Preferences:

- Navigate to **System Preferences** from the Apple menu.

### 2. Enable Remote Login:

- Go to **Sharing**.
- Check the box next to **Remote Login**.
- Ensure that the **Allow access for** option is set to the appropriate users or groups. Selecting **All users** allows any user with a valid account on the Mac to log in via SSH.

### 3. Verify Firewall Settings:

- If the firewall is enabled, you need to ensure that it allows SSH connections.
- Go to **System Preferences > Security & Privacy > Firewall**.
- Click on the **Firewall Options** button.
- Check that **Remote Login** or **SSH** is listed and allowed. If it is not listed, click the **Add** button (+) to add it.

### 4. Open Port 22 via Terminal (if necessary):

- Open the **Terminal** application from **Applications > Utilities**.
- Use the `pfctl` command to check the current firewall rules and ensure port 22 is open:`sudo pfctl -sr | grep 22`
- If port 22 is not open, you can manually add a rule to allow SSH:`echo "pass in proto tcp from any to any port 22" | sudo pfctl -ef -`

### 5. Test SSH Access:

- From another device, open a terminal or SSH client.

- Attempt to connect to the macOS client using its IP address:ssh username@<macOS-client-IP>
- Replace username with the appropriate user account and <macOS-client-IP> with the IP address of the macOS client.

## **For MacOS, ensure that this entry is updated in the sudoers file to avoid certificate installation failure on the endpoints:**

When managing macOS endpoints, it is crucial to ensure that specific administrative commands can be executed without requiring a password prompt.

### **Prerequisites**

- Administrator access on the macOS machine.
- Basic familiarity with Terminal commands.

### **Steps to Update the Sudoers File**

#### **1. Open Terminal:**

- You can find Terminal in **Applications > Utilities**.

#### **2. Edit the Sudoers File:**

- Use the visudo command to safely edit the sudoers file. This ensures that any syntax errors are caught before saving the file.sudo visudo
- You are going to be prompted to enter your administrator password.

#### **3. Find the Appropriate Section:**

- In the visudo editor, navigate to the section where user-specific rules are defined. Typically, this is towards the bottom of the file.

#### **4. Add the Required Entry:**

- Add this line to grant the specified user permission to run the security and osascript commands without a password: <macadminusername> ALL = (ALL) NOPASSWD: /usr/bin/security, /usr/bin/osascript
- Replace <macadminusername> with the actual username of the macOS admin.

#### **5. Save and Exit:**

- If you are using the default editor (nano), press Ctrl + X to exit, then press Y to confirm the changes, and finally press Enter to save the file.
- If using vi or vim, press Esc, type :wq, and press Enter to save and exit.

#### **6. Verify the Changes:**

- To ensure that the changes have taken effect, you can run a command that requires the updated sudo permissions. For example:

```
sudo /usr/bin/security find-certificate -a sudo /usr/bin/osascript -e 'tell application "Finder" to display dialog "Test"'
```

- These commands can be executed without prompting for a password.