Clear Image Deleted Alerts

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Introduction

This document describes three methods to clear image-deleted alerts on the Unified Computing System Manager Domain.

Requirements

Cisco recommends that you have knowledge of these topics:

- Unified Computing System Manager Domain (UCSM).

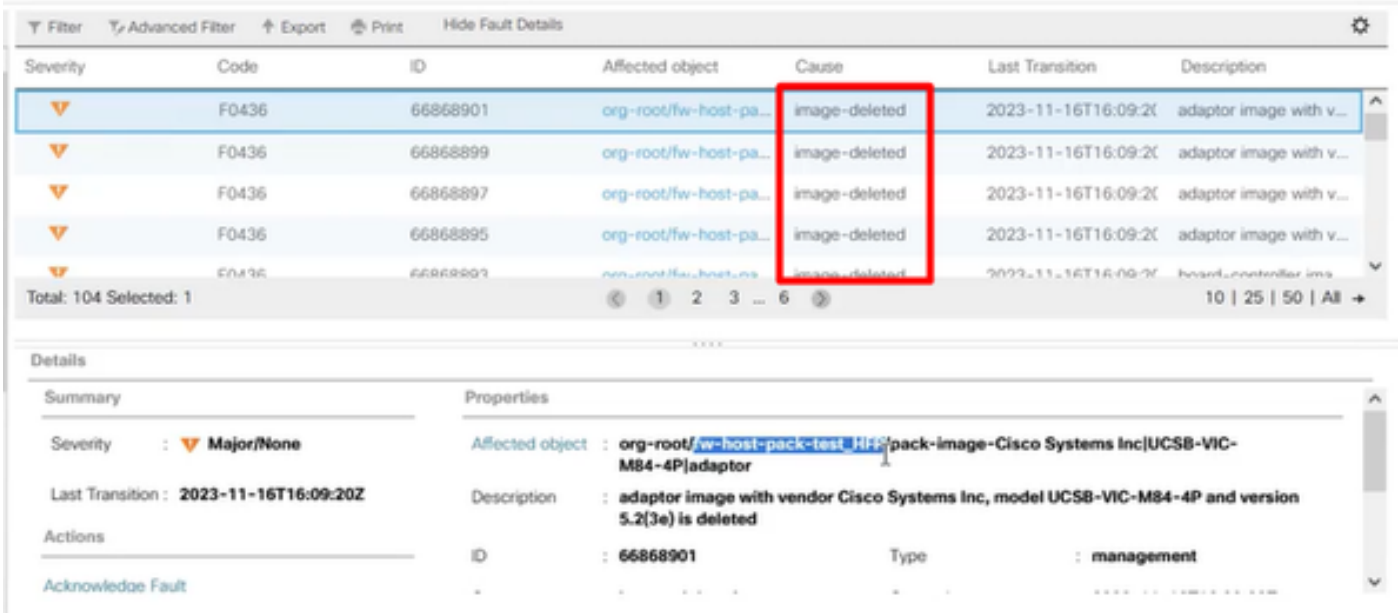
Components Used

- UCS Manager.
- Managing policies in UCSM.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Background Information

Image-deleted error messages are caused by the removal of firmware bundle packages that are still referenced within a Host Firmware package.

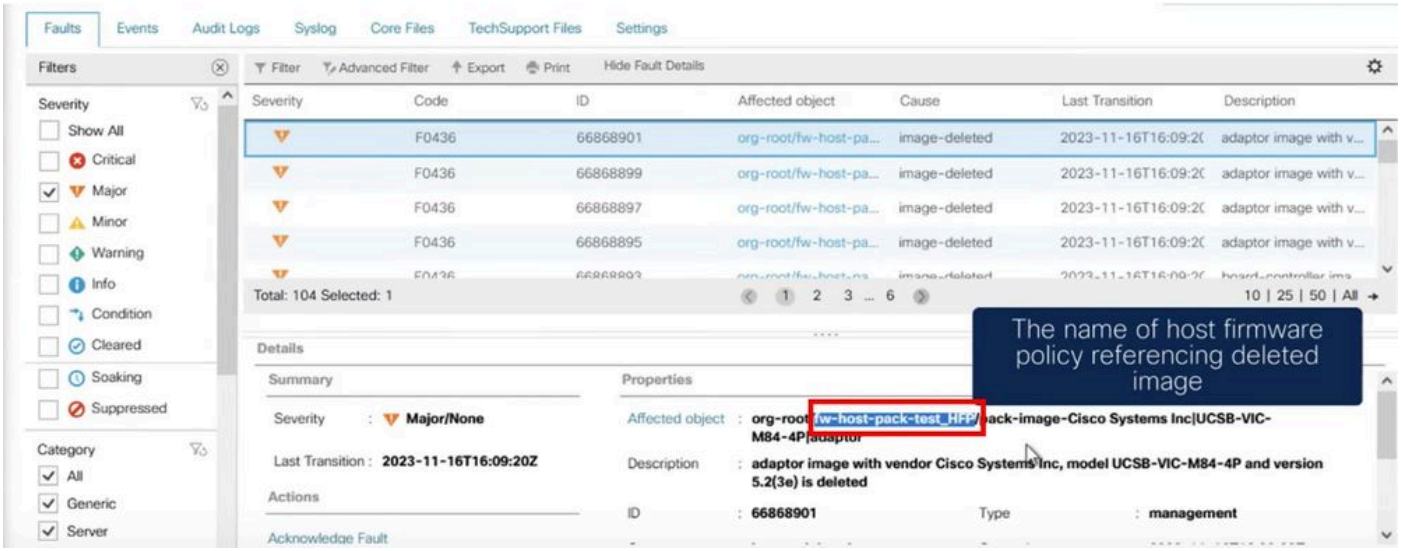


Troubleshooting Methods

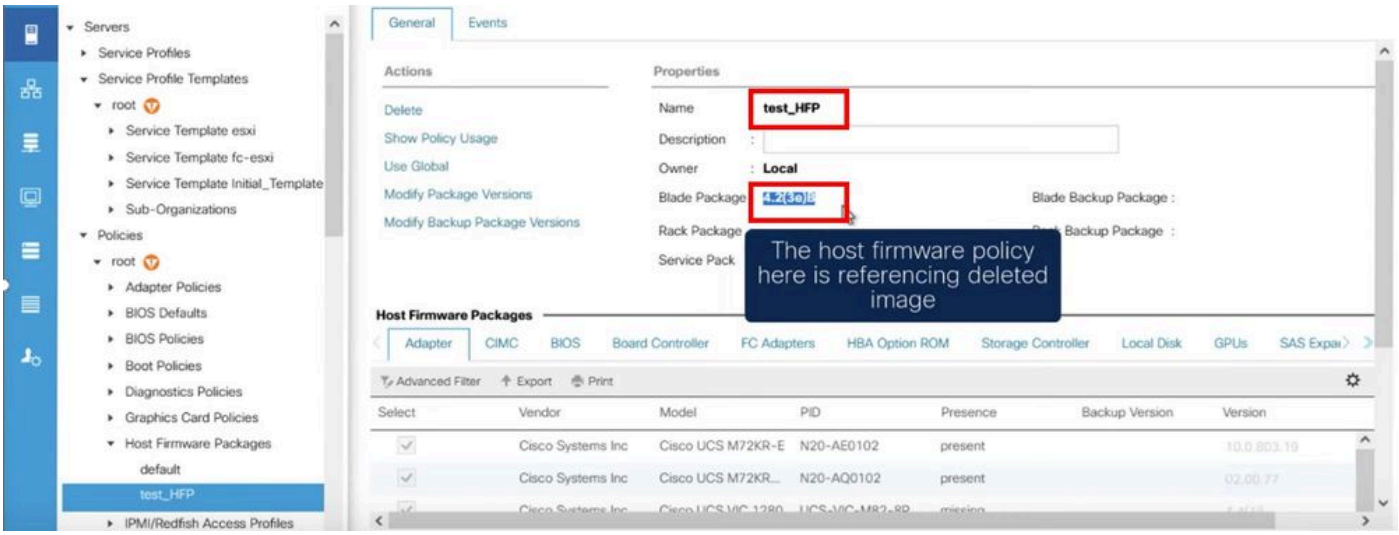
Re – Install Package Bundle

Step 1. Download the software bundle from software.cisco.com.

Step 2. To see the image-deleted fault, navigate to the **Equipment tab > Faults** and select the alert.

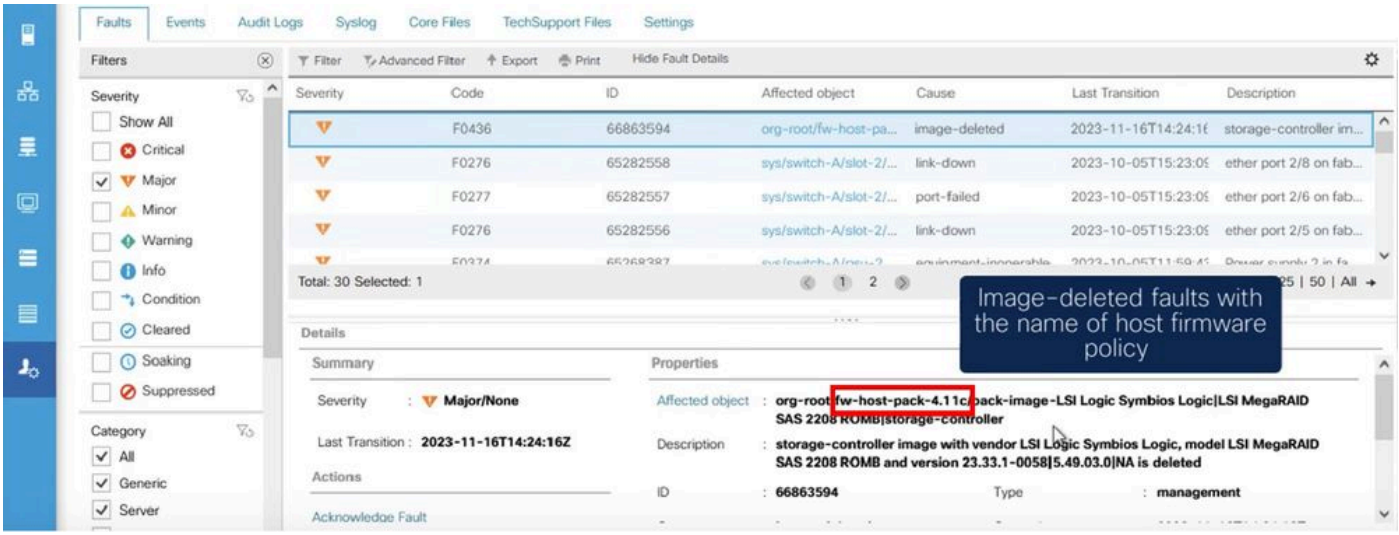


Step 3. Navigate through the **Equipment tab > Firmware Management > Downloads tasks**, then click on **Add** near the bottom of the screen to download the bundle.



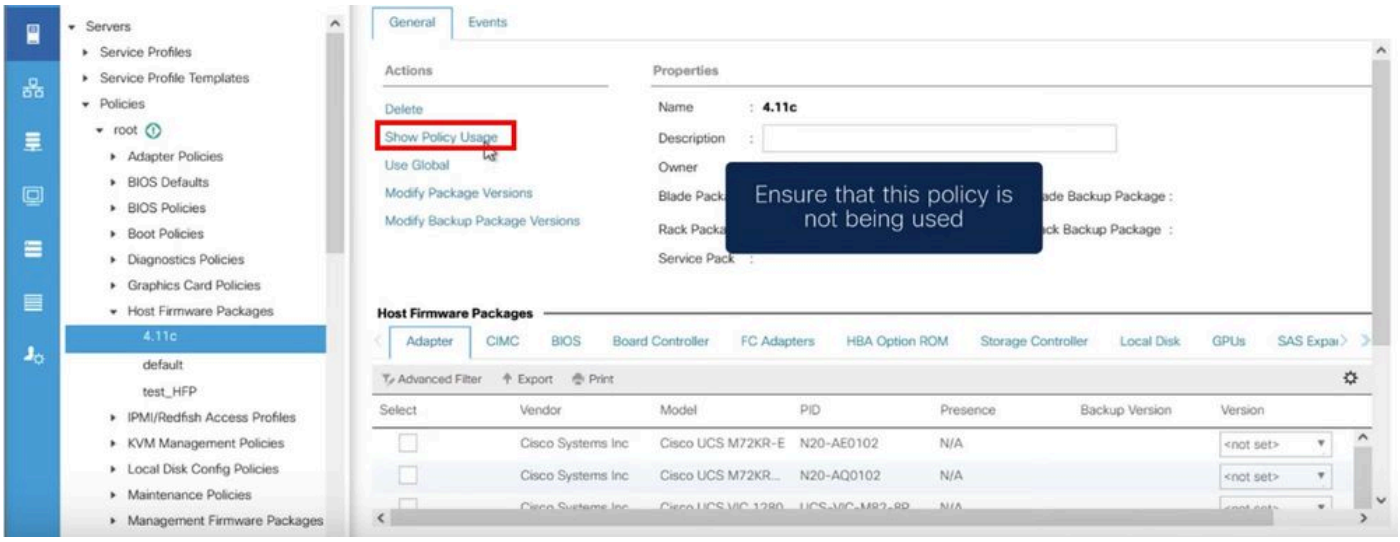
Delete Policy

Step 1. Navigate to the specific policy that the affected object is referencing.

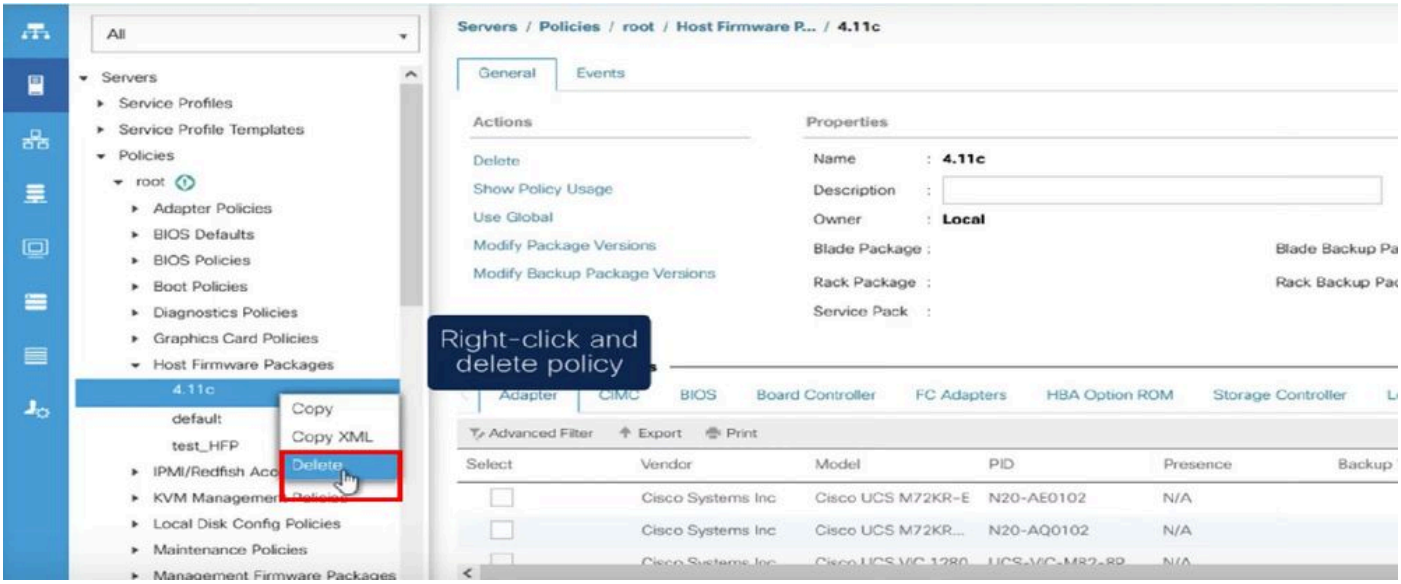


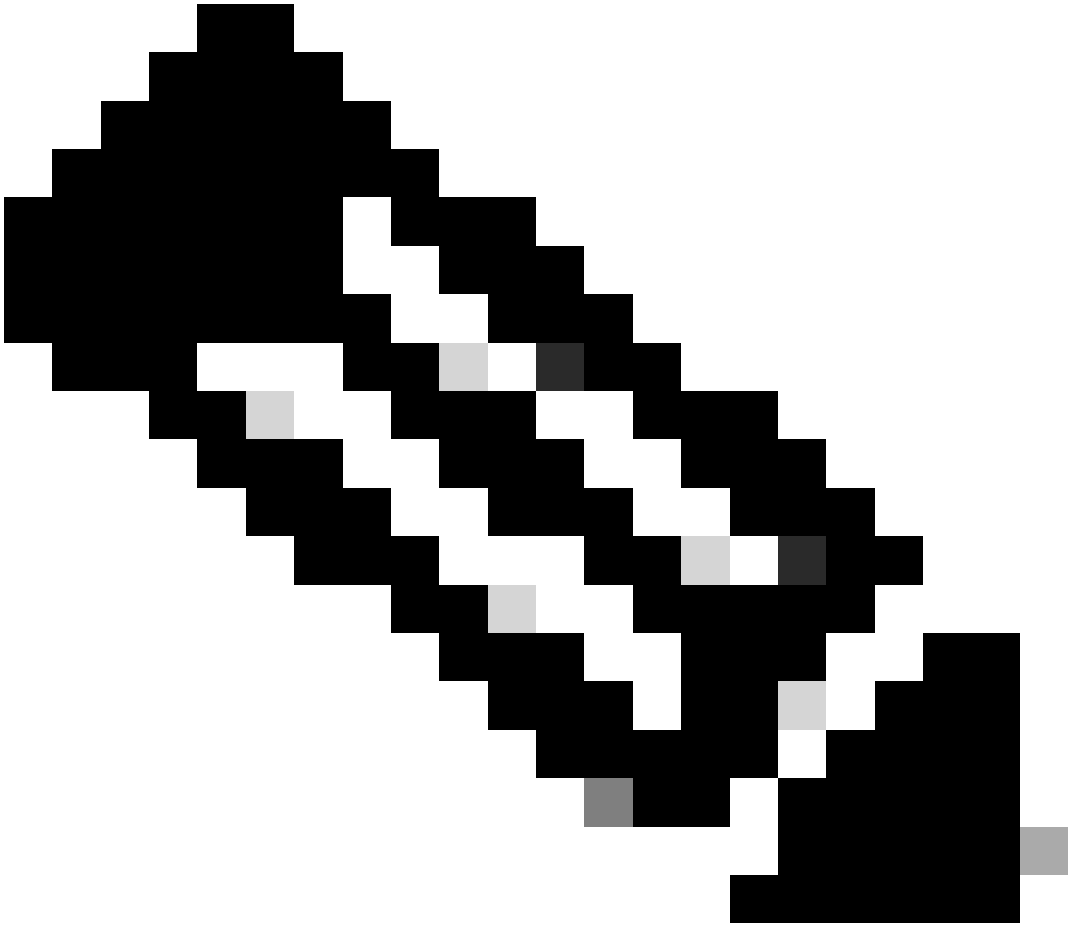
Step 2. Navigate through **Servers tab > Policies > Host Firmware Packages** and select the affected policy.

Step 3. Under the previously selected affected policy, click **“Show policy Usage”** to confirm no current service profiles or templates are using this policy.



Step 4. Select **delete**.

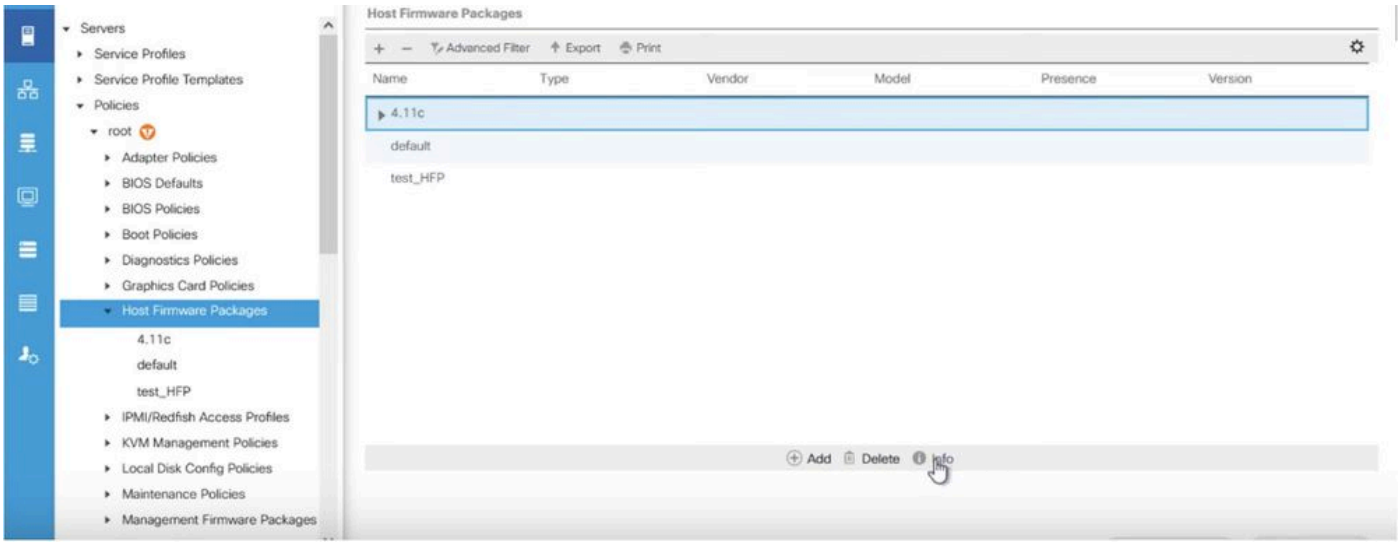




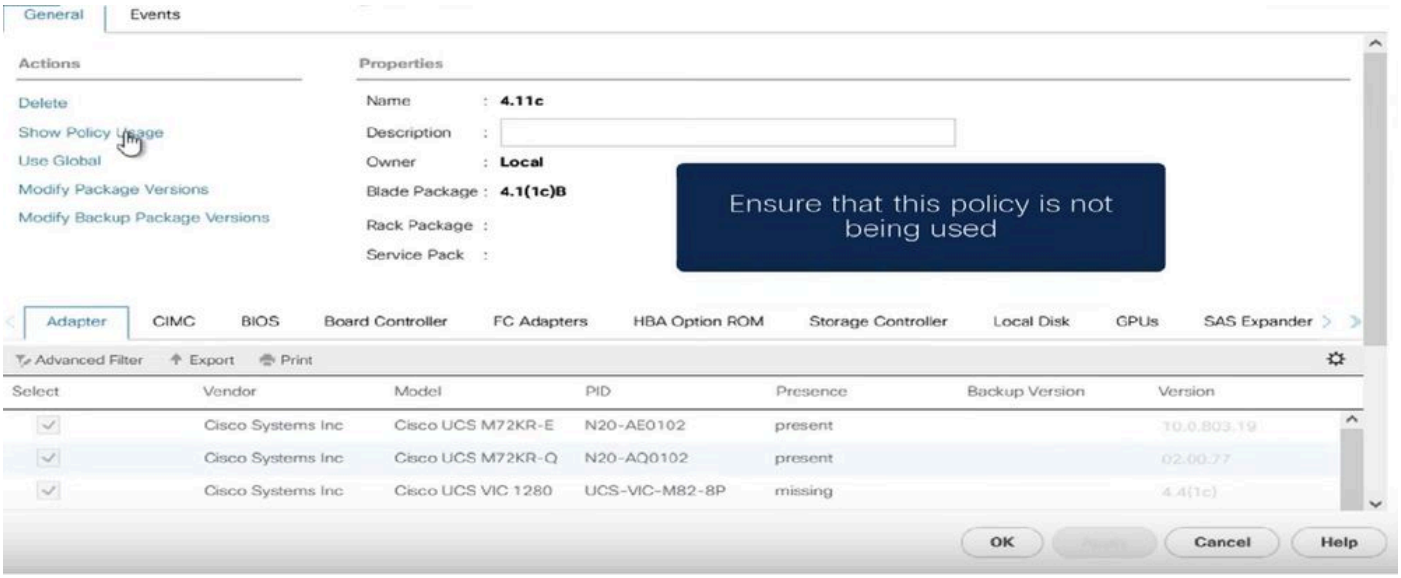
Note: As a best practice, ensure that the package version is not currently in use in any service profile template by selecting show policy usage. If it is not in use, proceed to delete the policy by right-clicking on it and selecting delete.

Modify Package Version

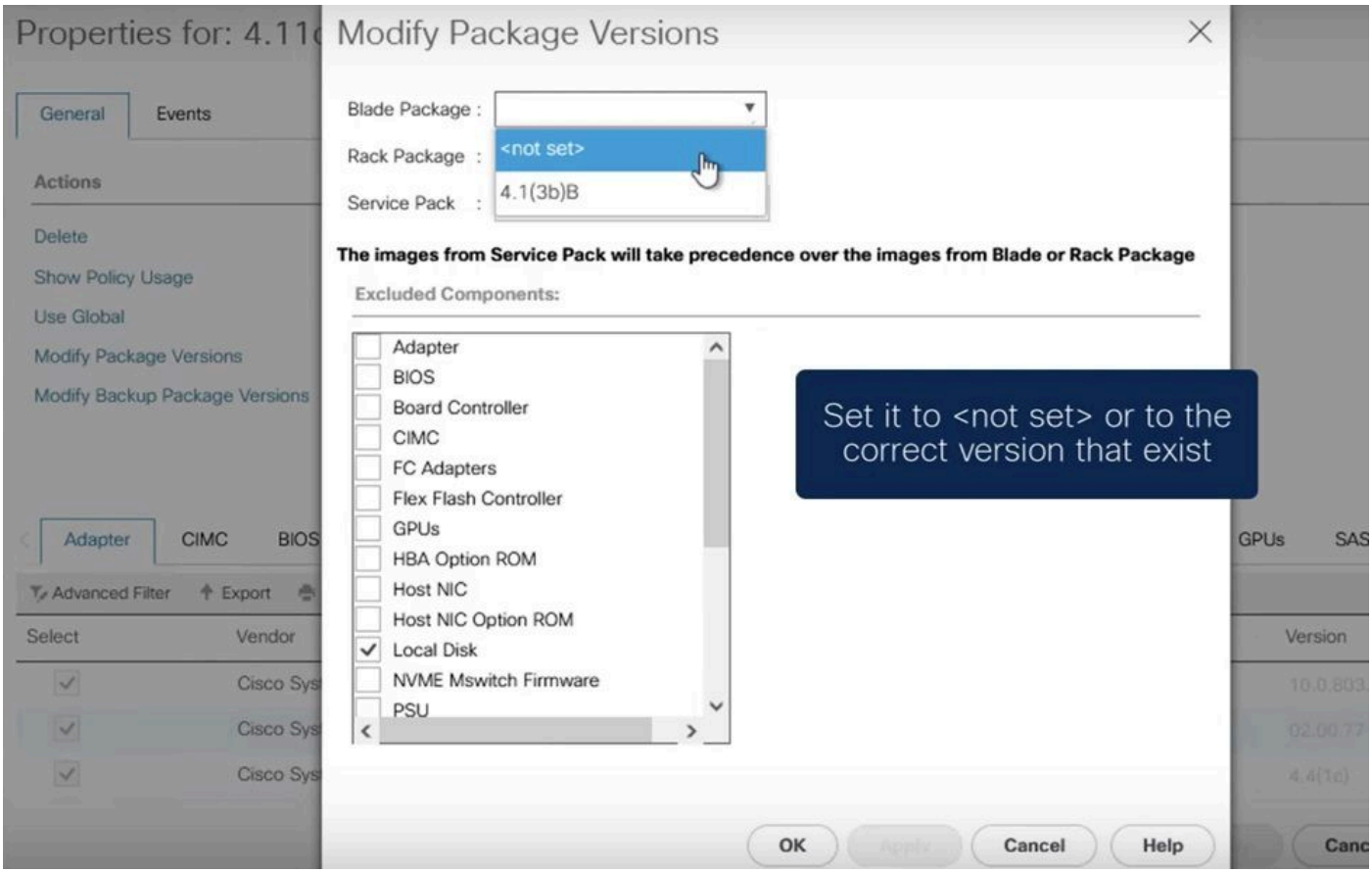
Step 1. Navigate through **Servers tab > Policies > Host Firmware Packages >** On the right pane, select the affected policy then click on **Info**.

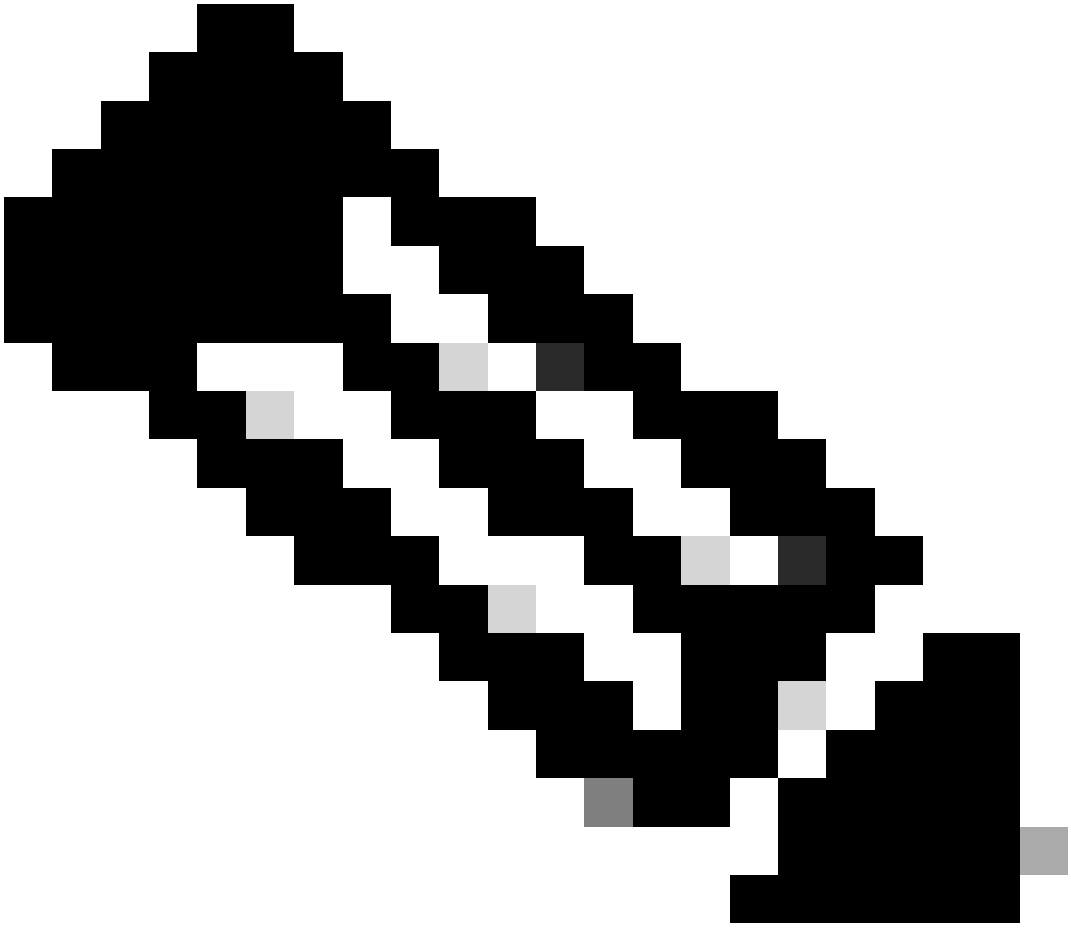


Step 2. Under the affected policy previously selected, click on **"Show policy Usage"** to confirm no current service profiles or temples are using this policy.



Step 3. Select **"Modify Package Versions"** and, either remove or replace the Blade or Rack Package bundle it is referencing, then choose **"Apply"** to save the changes.


Properties for: 4.11
General
Events
Actions
Delete
Show Policy Usage
Use Global
Modify Package Versions
Modify Backup Package Versions
Adapter
CIMC
BIOS
Advanced Filter
Export
Select
Vendor
Cisco Sys
Cisco Sys
Cisco Sys
Modify Package Versions
Blade Package :
Rack Package :
Service Pack :
<not set>
4.1(3b)B
The images from Service Pack will take precedence over the images from Blade or Rack Package
Excluded Components:
Adapter
BIOS
Board Controller
CIMC
FC Adapters
Flex Flash Controller
GPUs
HBA Option ROM
Host NIC
Host NIC Option ROM
Local Disk
NVME Mswitch Firmware
PSU
Set it to <not set> or to the correct version that exist
OK
Apply
Cancel
Help
GPUs
SAS
Version
Canc



Note: The previously mentioned troubleshooting steps are not disruptive.

Related Information

Clear "Image Deleted" Alerts Video

Managing host firmware packages

software.cisco.com