## Upgrade Firmware for Cisco Business Dashboard

### Objective

This article explains the steps to upgrade the firmware on Cisco Business Dashboard (CBD).

**Applicable Devices | Firmware Version** 

Cisco Business Dashboard | 2.3.0

**Upgrade Firmware** 

#### Step 1

Log in to the Web User Interface (UI) on Cisco Business Dashboard.

English .



#### Cisco Business Dashboard

assword*		
00011010		

#### Step 2

When there is an update available, the dashboard will display a green cloud with a down arrow in the header. Click the **green download icon**.



#### Step 3

Click to start the download for the dashboard.



You should always upgrade the dashboard before the probe. CBD cannot run if a probe is running a newer version than the dashboard.

#### Step 4

You will see progress on the update.

cisco	
Cisco Business Dashboard	
2.2.2.20201216	
Upgrade Cisco Business Dashboard to the version 2.3.0	
Downloading ( 5% )	
Cancel	
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#### Step 5

Once the download is complete, log into the Web UI again.

English •

# cisco

#### Cisco Business Dashboard

assword*		

#### Step 6

Check to make sure the dashboard has been updated to the latest version.

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Cisco Business Dashboard	
2.3.0.20210527	
Lupprade all upgradable Cisco Business Dashboard Probes (View)	
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#### Step 7

Once you have confirmed that the dashboard upgrade is complete, you can proceed to upgrading the probes. Select the **green download icon**.



Step 8

Click to upgrade the probes.

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Cisco Business Dashboard	
2.3.0.20210527	
Upgrade all upgradable Cisco Business Dashboard Probes (Kiem)	
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If you are using Ubuntu, Xenial version, you will want to migrate to the Focal version

following the steps in this article.

## Conclusion

You have now successfully updated your Cisco Business Dashboard and probes.