Upgrade Firmware using Cisco Business Mobile App

Objective

The objective of this document is to show you how to upgrade the firmware of Cisco Business devices in your network using the Cisco Business Mobile app.

Introduction

The Cisco Business Mobile app enables you to deploy and manage supported Cisco Business switches and wireless access points in your network from a mobile device.

Using the Cisco Business Mobile app, you can easily upgrade the firmware of your Cisco Business devices.

To find out more, keep reading!

Applicable Software | Version

Cisco Business Mobile App | 1.0.24 (link to the App Store)

System Requirements for Cisco Business Mobile app

The Cisco Business Mobile app is supported on Apple iOS-based devices running iOS version 13.0 and above.

The following Cisco Business devices can be managed by the Cisco Business Mobile app:

- Cisco Business 220 Series Smart Switches
- Cisco Business 250 Series Smart Switches
- Cisco Business 350 Series Managed Switches
- Cisco Business 100 Series Access Points
- Cisco Business 100 Series Mesh Extenders
- Cisco Business 200 Series Access Points

Upgrade Firmware

It is recommended to upgrade the firmware during off hours to avoid any disruption to your work.

Open the Cisco Business Mobile app.



Step 2

Select Network Devices.

All Sites	Lab 🥼				
N Vincent Ave, Sioux Falls, SD, United States					
CRITICAL ISSUES Check notifications. Something need your immediate attention.					
Information updated ri	ight now. Pull down to refresh				
ô Network Settings	+ Add Devices				
Networks & Devices					
1 WiFi Networks	% 1 Wired Networks				
↓↑ 4 Network Devices	1 Offline3 Online				
Usage					
1 Clients Connected	C Most used app icloud				
Performance					
All Sites	? Help More				

Step 3

Choose the device you would like to upgrade firmware. In this example, **CBS350** switch is selected.

< Lab	Devices
•	IIII
Add Device	E Online CBS220-16P-2G Switch303FBB
	No Notifications
Online CBS350-24FP-4X CBS350	Online CBS250-24PP-4G switche42390
0 1	 1
	7
All Sites	P More
Step 4	

(Optional) To view the current firmware version of the device, click the **More** button.

Contract	CBS350	💥 Actions
	Online	
1	Switch	
	CBS350-24FP-4X	\frown
	192.168.1.126	More
Information	updated right now. Pull do	wn to refresh
\bigcirc 1 Notification	ns	① 1
Connections		
1 /28	Connected Ports	
Power Usage		
G Total Pov	wer Allotted 370 Watt	S
G Power U	sed 0 Watts	

The current software version will be listed in the Device Information section.



Step 5

To upgrade firmware, select the Actions button.

Contraction Contractica Con	CBS350	X Actions		
	 Online Switch CBS350-24FP-4X 192.168.1.126 	More		
Information updated right now. Pull down to refresh				
1 Notification	s	<u>()</u> 1		
Connections				
1/28	Connected Ports			
Power Usage				
G Total Pow	er Allotted 370 Watts			
₿ Power Us	ed 0 Watts			

Step 6

Click Upgrade firmware.

CBS350

Actions

These are different actions that you can take on the device

Backup & Restore

Edit device details

Reboot





Click Upgrade.

×	Firmware Upgrade			
Fi	Firmware Upgrade			
Th ava	e following device has firmware upgrade ailable.			
ſ	CBS350			
	Serial Number: FO T			
	A THE AND AND A THE AND A			
	Cancel Upgrade			

Step 8

Click **Confirm** to proceed.



The upgrade process will take a few minutes.

\sim	Firmware Upgrade	
Up May 1	dating Firmware	
-	CBS350 Serial Number : FO T OS Version : 3.0.0.69	
	Downloading image	25%
C1	Updating Firmware.Do not quit or minimize the app till it's done	

Step 9

Once the upgrade process has been completed, you will see a notification. Click **Done**.



Conclusion

It is that simple and easy! Enjoy high performance of your network with all devices updated to the latest firmware using the Cisco Business Mobile app.

Looking for more articles on the Cisco Business Mobile application? Look no further! Click any of the tags below to be brought directly to that topic. Enjoy!

<u>Overview Day Zero Troubleshooting Device Management Help Page Reboot a Device Debug Logs</u>